

Changing the Unified Manager virtual appliance host name

Active IQ Unified Manager 9.7

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Table of Contents

Changing the Unified Manager virtual appliance host name	
Before you begin	
About this task	
Steps	
Generating an HTTPS security certificate	
Restarting the Unified Manager virtual machine	

Changing the Unified Manager virtual appliance host name

The network host is assigned a name when the Unified Manager virtual appliance is first deployed. You can change the host name after deployment. If you change the host name, you must also regenerate the HTTPS certificate.

Before you begin

You must be logged in to Unified Manager as the maintenance user, or have the Application Administrator role assigned to you to perform these tasks.

About this task

You can use the host name (or the host IP address) to access the Unified Manager web UI. If you configured a static IP address for your network during deployment, then you would have designated a name for the network host. If you configured the network using DHCP, the host name should be taken from the DNS. If DHCP or DNS is not properly configured, the host name "Unified Manager" is automatically assigned and associated with the security certificate.

Regardless of how the host name was assigned, if you change the host name, and intend to use the new host name to access the Unified Manager web UI, you must generate a new security certificate.

If you access the web UI by using the server's IP address instead of the host name, you do not have to generate a new certificate if you change the host name. However, it is the best practice to update the certificate so that the host name in the certificate matches the actual host name.

If you change the host name in Unified Manager, you must manually update the host name in OnCommand Workflow Automation (WFA). The host name is not updated automatically in WFA.

The new certificate does not take effect until the Unified Manager virtual machine is restarted.

Steps

1. Generate an HTTPS security certificate

If you want to use the new host name to access the Unified Manager web UI, you must regenerate the HTTPS certificate to associate it with the new host name.

2. Restart the Unified Manager virtual machine

After you regenerate the HTTPS certificate, you must restart the Unified Manager virtual machine.

Generating an HTTPS security certificate

You might generate a new HTTPS security certificate for multiple reasons, including if you want to sign with a different Certificate Authority or if the current security certificate has expired. The new certificate replaces the existing certificate.

Before you begin

You must have the Application Administrator role.

About this task

If you do not have access to the Unified Manager web UI, you can regenerate the HTTPS certificate with the same values using the maintenance console.

Steps

- 1. In the left navigation pane, click **General > HTTPS Certificate**.
- 2. Click Regenerate HTTPS Certificate.

The Regenerate HTTPS Certificate dialog box is displayed.

3. Select one of the following options depending on how you want to generate the certificate:

If you want to	Do this
Regenerate the certificate with the current values	Click the Regenerate Using Current Certificate Attributes option.
Generate the certificate using different values	Click the *Update the Current Certificate Attributes* option.
	The Common Name and Alternative Names fields will use the values from the existing certificate if you do not enter new values. The other fields do not require values, but you can enter values, for example, for the City, State, and Country if you wan those values to be populated in the certificate.
	You can select the "Exclude local identifying information (e.g. localhost)" checkbox if you want to remove the local identifying information from the Alternative Names field in the certificate. When this checkbox is selected only what you enter in the field is used in the Alternative Names field. When left blank the resulting certificate will not have an Alternative Names field at all.

- 4. Click **Yes** to regenerate the certificate.
- 5. Restart the Unified Manager server so that the new certificate takes effect.

After you finish

Verify the new certificate information by viewing the HTTPS certificate.

Restarting the Unified Manager virtual machine

You can restart the virtual machine from the maintenance console of Unified Manager. You must restart after generating a new security certificate or if there is a problem with the virtual machine.

Before you begin

The virtual appliance is powered on.

You are logged in to the maintenance console as the maintenance user.

About this task

You can also restart the virtual machine from vSphere by using the **Restart Guest**option. See the VMware documentation for more information.

Steps

- 1. Access the maintenance console.
- 2. Select System Configuration > Reboot Virtual Machine.

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