



Google Cloud

NetApp Console setup and administration

NetApp
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Google Cloud

Learn about Google Cloud projects and permissions

Learn how the NetApp Console uses Google Cloud credentials to perform actions on your behalf and how those credentials are associated with marketplace subscriptions. Understanding these details can be helpful as you manage the credentials for one or more Google Cloud projects. For example, you might want to learn about the service account that's associated with the Console agent VM.

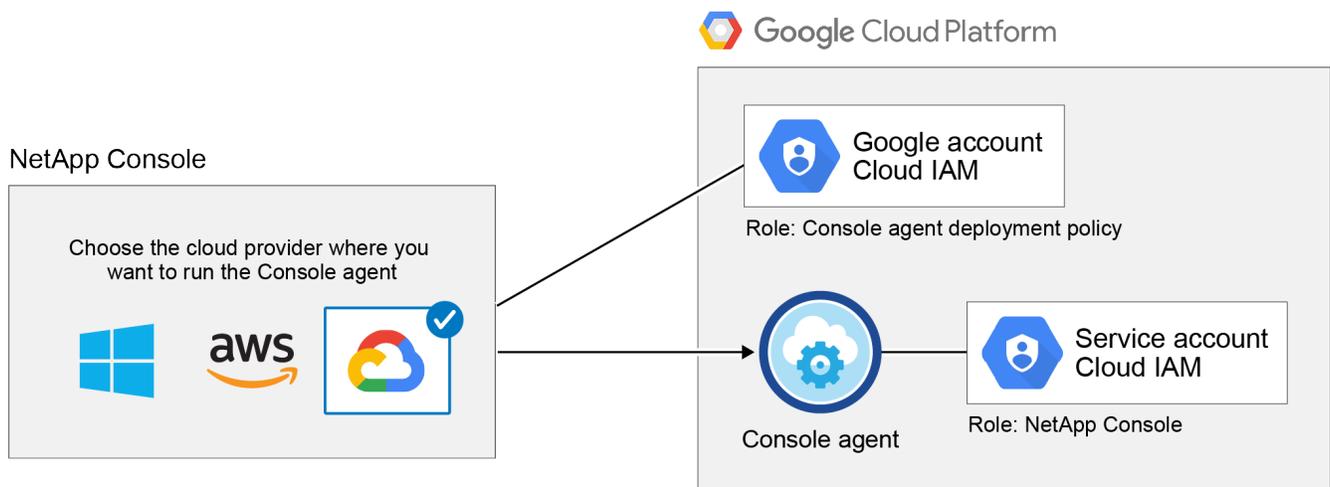
Project and permissions for NetApp Console

Before you can use the Console to manage resources in your Google Cloud project, you must first deploy a Console agent. The agent can't be running on your premises, or in a different cloud provider.

Two sets of permissions must be in place before you deploy a Console agent directly from the Console:

1. You need to deploy a Console agent using a Google account that has permissions to launch the Console agent from the Console.
2. When deploying the Console agent, you are prompted to select a [service account](#) for the agent. The Console gets permissions from the service account to create and manage Cloud Volumes ONTAP systems, to manage backups using NetApp backup and recovery, and more. Permissions are provided by attaching a custom role to the service account.

The following image depicts the permission requirements described in numbers 1 and 2 above:



To learn how to set up permissions, refer to the following pages:

- [Set up Google Cloud permissions for standard mode](#)
- [Set up permissions for restricted mode](#)
- [Set up permissions for private mode](#)

Credentials and marketplace subscriptions

When you deploy a Console agent in Google Cloud, the Console creates a default set of credentials for the Google Cloud service account in the project in which the Console agent resides. These credentials must be associated with a Google Cloud Marketplace subscription so that you can pay for Cloud Volumes ONTAP and NetApp data services.

[Learn how to associate a Google Cloud Marketplace subscription.](#)

Note the following about Google Cloud credentials and marketplace subscriptions:

- Only one set of Google Cloud credentials can be associated with a Console agent
- You can associate only one Google Cloud Marketplace subscription with the credentials
- You can replace an existing marketplace subscription with a new subscription

Project for Cloud Volumes ONTAP

Cloud Volumes ONTAP can reside in the same project as the Console agent, or in a different project. To deploy Cloud Volumes ONTAP in a different project, you need to first add the Console agent service account and role to that project.

- [Learn how to set up the service account](#)
- [Learn how to deploy Cloud Volumes ONTAP in Google Cloud and select a project](#)

Manage Google Cloud credentials and subscriptions for NetApp Console

You can manage the Google Cloud credentials that are associated with a Console agent VM instance by associating a marketplace subscription and by troubleshooting the subscription process. Both of these tasks ensure that you can use your marketplace subscription to pay for data services.

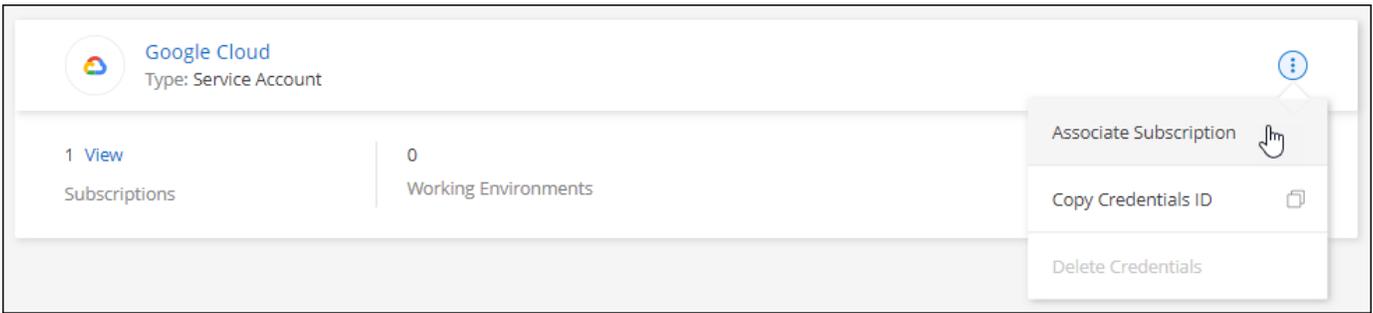
Associate a Marketplace subscription with Google Cloud credentials

When you deploy a Console agent in Google Cloud, the Console creates a default set of credentials that are associated with a Console agent VM instance. At any time, you can change the Google Cloud Marketplace subscription that is associated with these credentials. The subscription enables you to create a pay-as-you-go Cloud Volumes ONTAP system, and to use other data services.

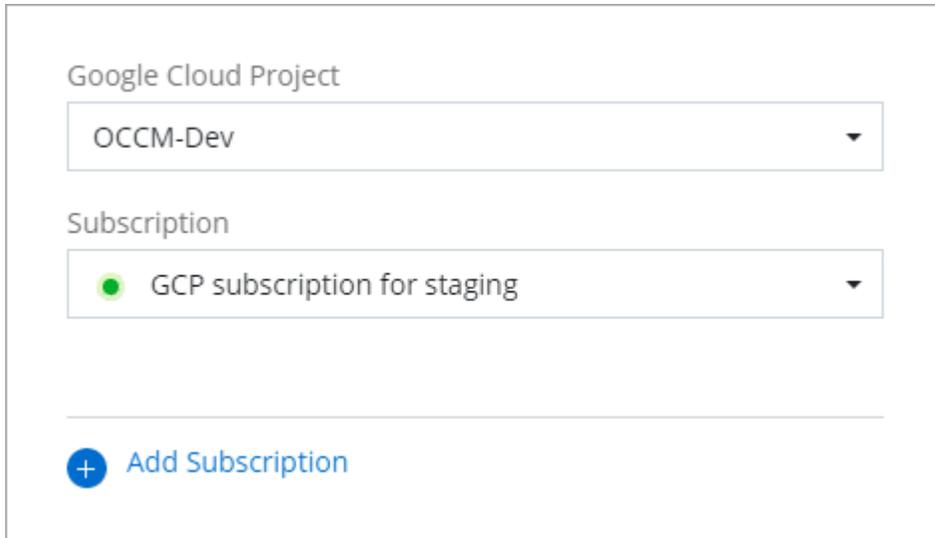
Replacing the current marketplace subscription with a new subscription changes the marketplace subscription for any existing Cloud Volumes ONTAP systems and all new systems.

Steps

1. Select **Administration > Credentials**.
2. Select **Organization credentials**.
3. Select the action menu for a set of credentials that are associated with a Console agent and then select **Configure Subscription**.



1. To configure an existing subscription with the selected credentials, select a Google Cloud project and subscription from the drop-down list, and then select **Configure**.



2. If you don't already have a subscription, select **Add Subscription > Continue** and follow the steps in the Google Cloud Marketplace.



Before you complete the following steps, ensure that you have both Billing Admin privileges in your Google Cloud account as well as a NetApp Console login.

- a. After you're redirected to the [NetApp Intelligent Services page on the Google Cloud Marketplace](#), ensure that the correct project is selected at the top navigation menu.



NetApp Intelligent Services

[NetApp, Inc.](#)

Get best-in-class data protection and security for your workloads running on NetApp® ONTAP® storage.

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Overview

NetApp offers a comprehensive suite of intelligent services for your ONTAP systems. They proactively protect critical workloads against evolving cyberthreats, detect and respond to ransomware attacks in real time, eliminate backup windows, and orchestrate a quick recovery in minutes when disaster strikes. NetApp intelligent services and Cloud

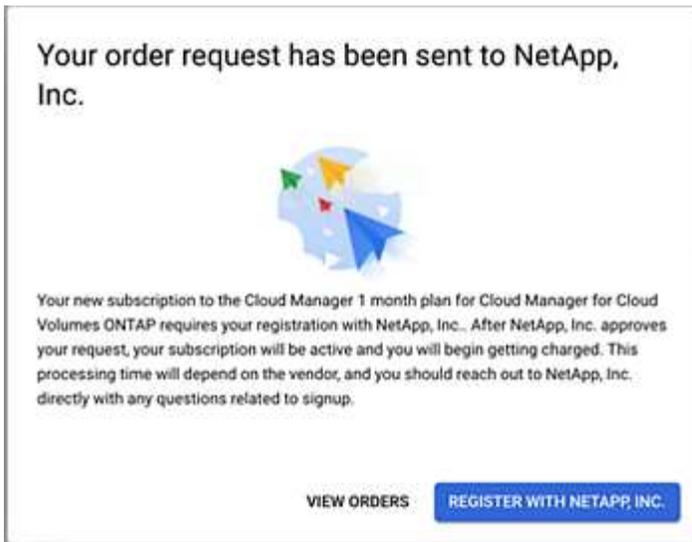
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- b. Select **Subscribe**.
- c. Select the appropriate billing account and agree to the terms and conditions.
- d. Select **Subscribe**.

This step sends your transfer request to NetApp.

- e. On the pop-up dialog box, select **Register with NetApp, Inc.**

This step must be completed to link the Google Cloud subscription with your Console organization or account. The process of linking a subscription isn't complete until you are redirected from this page and then sign in to the Console.



f. Complete the steps on the **Subscription Assignment** page:



If someone from your organization has already has a marketplace subscription from your billing account, then you will be redirected to [the Cloud Volumes ONTAP page within NetApp Console](#) instead. If this is unexpected, contact your NetApp sales team. Google enables only one subscription per Google billing account.

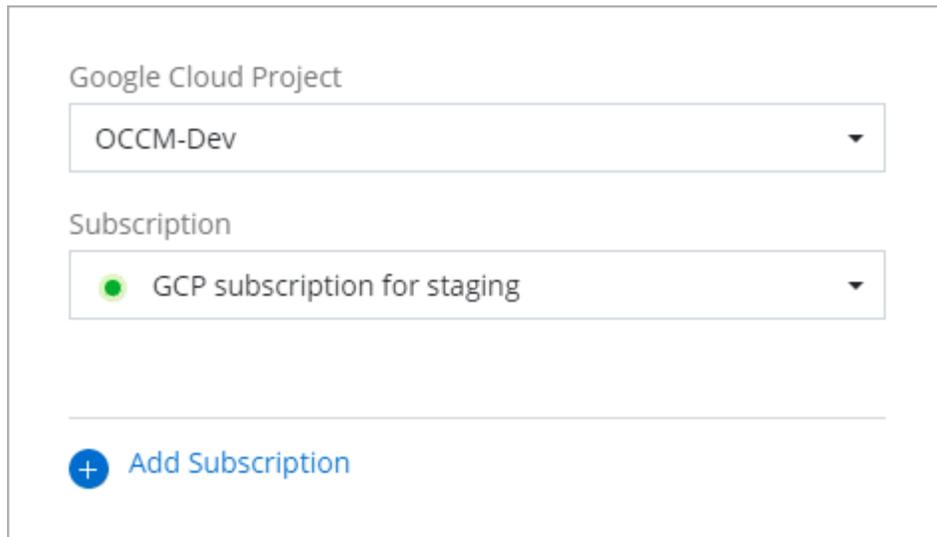
- Select the Console organization that you'd like to associate this subscription with.
- In the **Replace existing subscription** field, choose whether you'd like to automatically replace the existing subscription for one organization with this new subscription.

The Console replaces the existing subscription for all credentials in the organization with this new subscription. If a set of credentials wasn't ever associated with a subscription, then this new subscription won't be associated with those credentials.

For all other organizations or accounts, you'll need to manually associate the subscription by repeating these steps.

- Select **Save**.

a. Once this process is complete, navigate back to the Credentials page in the Console and select this new subscription.

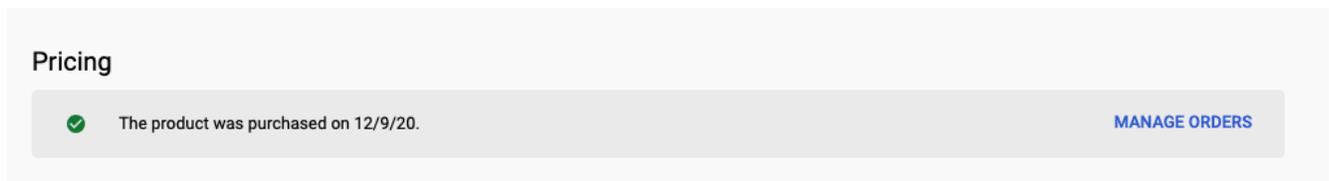


Troubleshoot the Marketplace subscription process

Sometimes subscribing to NetApp data services through the Google Cloud Marketplace can become fragmented due to incorrect permissions or accidentally not following the redirection to the Console. If this happens, use the following steps to complete the subscription process.

Steps

1. Navigate to the [NetApp page on the Google Cloud Marketplace](#) to check on the state of the order. If the page states **Manage on Provider**, scroll down and select **Manage Orders**.



- If the order shows a green check mark and this is unexpected, somebody else from the organization using the same billing account might already be subscribed. If this is unexpected or you require the details of this subscription, contact your NetApp sales team.

Filter Enter property name or value										
Status	Order number	Plan	Discount	Start date ↓	Plan duration	End date	Payment Schedule	Auto-renew	Next plan	
✓	2eebbc...	Cloud Manager	-	10/21/21	1 month	-	Postpay	N/A	N/A	⋮

- If the order shows a clock and **Pending** status, go back to the marketplace page and choose **Manage on Provider** to complete the process as documented above.

Filter Enter property name or value										
Status	Order number	Plan	Discount	Start date ↓	Plan duration	End date	Payment Schedule	Auto-renew	Next plan	
🕒	d56c66...	Cloud Manager	-	Pending	1 month	Pending	Postpay	N/A	N/A	⋮

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