



Cloud Volumes ONTAP documentation

Cloud Volumes ONTAP

NetApp
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Table of Contents

- Cloud Volumes ONTAP documentation 1
- Release notes 2
 - What's new 2
 - Known limitations 31
 - Cloud Volumes ONTAP Release Notes 32
- Get started 33
 - Learn about Cloud Volumes ONTAP 33
 - Supported versions for new deployments 34
 - Get started in Amazon Web Services 36
 - Get started in Microsoft Azure 103
 - Get started in Google Cloud 138
- Use Cloud Volumes ONTAP 190
 - License management 190
 - Volume and LUN administration 204
 - Aggregate administration 228
 - Storage VM administration 233
 - Security and data encryption 267
 - System administration 281
 - System health and events 317
- Concepts 322
 - Cloud Volumes ONTAP licensing 322
 - Storage 329
 - High-availability pairs 350
 - Security 367
 - Performance 369
 - License management for node-based BYOL 369
 - AutoSupport and Active IQ Digital Advisor 372
 - Default configuration for Cloud Volumes ONTAP 372
- Knowledge and support 377
 - Register for support 377
 - Get help 381
- Legal notices 387
 - Copyright 387
 - Trademarks 387
 - Patents 387
 - Privacy policy 387
 - Open source 387

Cloud Volumes ONTAP documentation

Release notes

What's new

Learn what's new with Cloud Volumes ONTAP management in BlueXP.

The enhancements described on this page are specific to BlueXP features that enable management of Cloud Volumes ONTAP. To learn what's new with the Cloud Volumes ONTAP software itself, [go to the Cloud Volumes ONTAP Release Notes](#)

23 April 2024

New regions supported for multiple availability zone deployments in Azure

The following regions now support HA multiple availability zone deployments in Azure for Cloud Volumes ONTAP 9.12.1 GA and later:

- Germany West Central
- Poland Central
- West US 3
- Israel Central
- Italy North
- Canada Central

For a list of all regions, see the [Global Regions Map under Azure](#).

Johannesburg region now supported in Google Cloud

The Johannesburg region (`africa-south1` region) is now supported in Google Cloud for Cloud Volumes ONTAP 9.12.1 GA and later.

For a list of all regions, see the [Global Regions Map under Google Cloud](#).

Volume templates and tags no longer supported

You can no longer create a volume from a template or edit a volume's tags. These actions were associated with the BlueXP remediation service, which is no longer available.

8 March 2024

Amazon Instant Metadata Service v2 support

In AWS, Cloud Volumes ONTAP, the Mediator, and the Connector now support Amazon Instant Metadata Service v2 (IMDSv2) for all functions. IMDSv2 provides enhanced protection against vulnerabilities. Only IMDSv1 was previously supported.

If required by your security policies, you can configure your EC2 instances to use IMDSv2. For instructions, refer to [BlueXP setup and administration documentation for managing existing Connectors](#).

5 March 2024

Cloud Volumes ONTAP 9.14.1 GA

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.14.1 General Availability release in AWS, Azure, and Google Cloud.

2 February 2024

Support for Edv5-series VMs in Azure

Cloud Volumes ONTAP now supports the following Edv5-series VMs starting with the 9.14.1 release.

- E4ds_v5
- E8ds_v5
- E20s_v5
- E32ds_v5
- E48ds_v5
- E64ds_v5

[Supported configurations in Azure](#)

16 January 2024

Patch releases in BlueXP

Patch releases are available in BlueXP only for the latest three versions of Cloud Volumes ONTAP.

[Upgrade Cloud Volumes ONTAP](#)

8 January 2024

New VMs for Azure multiple availability zones

Starting from Cloud Volumes ONTAP 9.13.1, the following VM types support Azure multiple availability zones for new and existing high-availability pair deployments:

- L16s_v3
- L32s_v3
- L48s_v3
- L64s_v3

[Supported configurations in Azure](#)

6 December 2023

Cloud Volumes ONTAP 9.14.1 RC1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.14.1 in AWS, Azure, and Google Cloud.

300 TiB FlexVol volume max limit

You can now create a FlexVol volume up to the maximum size of 300 TiB with System Manager and the ONTAP CLI starting from Cloud Volumes ONTAP 9.12.1 P2 and 9.13.0 P2, and in BlueXP starting from Cloud Volumes ONTAP 9.13.1.

- [Storage limits in AWS](#)
- [Storage limits in Azure](#)
- [Storage limits in Google Cloud](#)

5 December 2023

The following changes were introduced.

New region support in Azure

Single availability zone region support

The following regions now support highly-available single availability zone deployments in Azure for Cloud Volumes ONTAP 9.12.1 GA and later:

- Tel Aviv
- Milan

Multiple availability zone region support

The following regions now support highly-available multiple availability zone deployments in Azure for Cloud Volumes ONTAP 9.12.1 GA and later:

- Central India
- Norway East
- Switzerland North
- South Africa North
- United Arab Emirates North
- China North 3

For a list of all regions, see the [Global Regions Map under Azure](#).

10 November 2023

The following change was introduced with the 3.9.35 release of the Connector.

Berlin region now supported in Google Cloud

The Berlin region is now supported in Google Cloud for Cloud Volumes ONTAP 9.12.1 GA and later.

For a list of all regions, see the [Global Regions Map under Google Cloud](#).

8 November 2023

The following change was introduced with the 3.9.35 release of the Connector.

Tel Aviv region now supported in AWS

The Tel Aviv region is now supported in AWS for Cloud Volumes ONTAP 9.12.1 GA and later.

For a list of all regions, see the [Global Regions Map under AWS](#).

1 November 2023

The following change was introduced with the 3.9.34 release of the Connector.

Saudi Arabia region now supported in Google Cloud

The Saudi Arabia region is now supported in Google Cloud for Cloud Volumes ONTAP and the Connector for Cloud Volumes ONTAP 9.12.1 GA and later.

For a list of all regions, see the [Global Regions Map under Google Cloud](#).

23 October 2023

The following change was introduced with the 3.9.34 release of the Connector.

New regions supported for HA multiple availability zone deployments in Azure

The following regions in Azure now support highly-available multiple availability zone deployments for Cloud Volumes ONTAP 9.12.1 GA and later:

- Australia East
- East Asia
- France Central
- North Europe
- Qatar Central
- Sweden Central
- West Europe
- West US 2

For a list of all regions that support multiple availability zones, see the [Global Regions Map under Azure](#).

6 October 2023

The following change was introduced with the 3.9.34 release of the Connector.

Cloud Volumes ONTAP 9.14.0

BlueXP can now deploy and manage the Cloud Volumes ONTAP 9.14.0 General Availability release in AWS, Azure, and Google Cloud.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

10 September 2023

The following change was introduced with the 3.9.33 release of the Connector.

Support for Lsv3-series VMs in Azure

The L48s_v3 and L64s_v3 instance types are now supported with Cloud Volumes ONTAP in Azure for single node and high-availability pair deployments with shared managed disks in single and multiple availability zones, starting with the 9.13.1 release. These instance types support Flash Cache.

[View supported configurations for Cloud Volumes ONTAP in Azure](#)

[View storage limits for Cloud Volumes ONTAP in Azure](#)

30 July 2023

The following changes were introduced with the 3.9.32 release of the Connector.

Flash Cache and high write speed support in Google Cloud

Flash Cache and high write speed can be enabled separately in Google Cloud for Cloud Volumes ONTAP 9.13.1 and later. High write speed is available on all supported instance types. Flash Cache is supported on the following instance types:

- n2-standard-16
- n2-standard-32
- n2-standard-48
- n2-standard-64

You can use these features separately or together on both single node and high-availability pair deployments.

[Launch Cloud Volumes ONTAP in Google Cloud](#)

Usage reports enhancements

Various improvements to the displayed information within the usage reports are now available. The following are enhancements to the usage reports:

- The TiB unit is now included in the name of columns.
- A new "node(s)" field for serial numbers is now included.
- A new "Workload Type" column is now included under the Storage VMs usage report.
- Working environment names now included in Storage VMs and Volume usage reports.
- Volume type "file" is now labeled "Primary (Read/Write)".
- Volume type "secondary" is now labeled "Secondary (DP)".

For more information on usage reports, see [Download usage reports](#).

26 July 2023

The following changes were introduced with the 3.9.31 release of the Connector.

Cloud Volumes ONTAP 9.13.1 GA

BlueXP can now deploy and manage the Cloud Volumes ONTAP 9.13.1 General Availability release in AWS, Azure, and Google Cloud.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

2 July 2023

The following changes were introduced with the 3.9.31 release of the Connector.

Support for HA multiple availability zone deployments in Azure

The Japan East and Korea Central in Azure now supports HA multiple availability zone deployments for Cloud Volumes ONTAP 9.12.1 GA and later.

For a list of all regions that support multiple availability zones, see the [Global Regions Map under Azure](#).

Autonomous Ransomware Protection support

Autonomous Ransomware Protection (ARP) is now supported on Cloud Volumes ONTAP. ARP support is available on Cloud Volumes ONTAP version 9.12.1 and higher.

To learn more about ARP with Cloud Volumes ONTAP, see [Autonomous Ransomware Protection](#).

26 June 2023

The following change was introduced with the 3.9.30 release of the Connector.

Cloud Volumes ONTAP 9.13.1 RC1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.13.1 in AWS, Azure, and Google Cloud.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

4 June 2023

The following change was introduced with the 3.9.30 release of the Connector.

Cloud Volumes ONTAP upgrade version selector update

Through the Upgrade Cloud Volumes ONTAP page, you can now choose to upgrade to the latest available version of Cloud Volumes ONTAP or an older version.

To learn more about upgrading Cloud Volumes ONTAP through BlueXP, see [Upgrade Cloud Volumes ONTAP](#).

7 May 2023

The following changes were introduced with the 3.9.29 release of the Connector.

Qatar region now supported in Google Cloud

The Qatar region is now supported in Google Cloud for Cloud Volumes ONTAP and the Connector for Cloud Volumes ONTAP 9.12.1 GA and later.

Sweden Central region now supported in Azure

The Sweden Central region is now supported in Azure for Cloud Volumes ONTAP and the Connector for Cloud Volumes ONTAP 9.12.1 GA and later.

Support for HA multiple availability zone deployments in Azure Australia East

The Australia East region in Azure now supports HA multiple availability zone deployments for Cloud Volumes ONTAP 9.12.1 GA and later.

Charging usage breakdown

Now you can find out what you're being charged for when you're subscribed to capacity-based licenses. The following types of usage reports are available for download from the digital wallet in BlueXP. The usage reports provide capacity details of your subscriptions and tell you how you're being charged for the resources in your Cloud Volumes ONTAP subscriptions. The downloadable reports can be easily shared with others.

- Cloud Volumes ONTAP package usage
- High-level usage
- Storage VMs usage
- Volumes usage

For more information, see [Manage capacity-based licenses](#).

Notification now displays when accessing BlueXP without a marketplace subscription

A notification now displays whenever you access Cloud Volumes ONTAP in BlueXP without a marketplace subscription. The notification states "a marketplace subscription for this working environment is required to be compliant with Cloud Volumes ONTAP terms and conditions."

4 April 2023

Starting with Cloud Volumes ONTAP 9.12.1 GA, China regions are now supported in AWS as follows.

- Single node systems are supported.
- Licenses purchased directly from NetApp are supported.

For regional availability, see [Global Regions Maps for Cloud Volumes ONTAP](#).

3 April 2023

The following changes were introduced with the 3.9.28 release of the Connector.

Turin region now supported in Google Cloud

The Turin region is now supported in Google Cloud for Cloud Volumes ONTAP and the Connector for Cloud Volumes ONTAP 9.12.1 GA and later.

BlueXP digital wallet enhancement

The BlueXP digital wallet now shows the licensed capacity that you purchased with marketplace private offers.

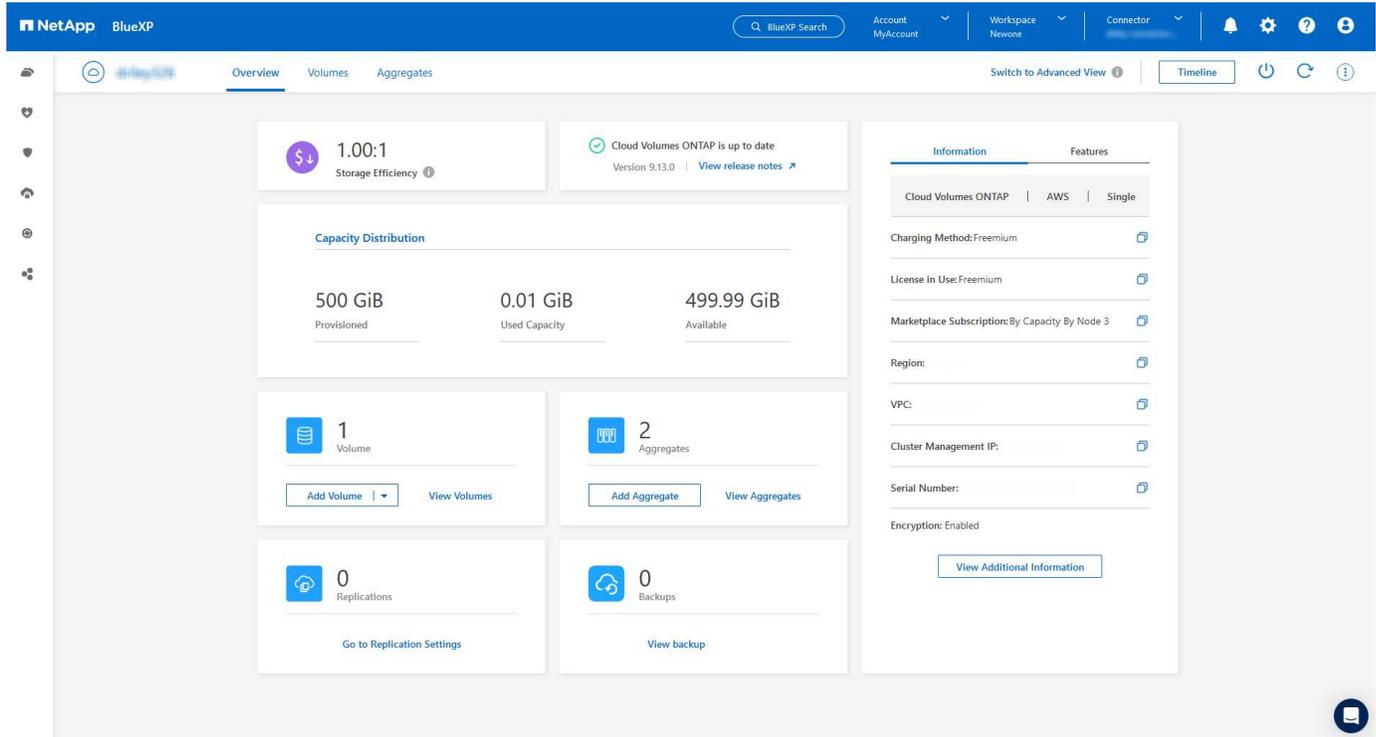
[Learn how to view the consumed capacity in your account.](#)

Support for comments during volume creation

This release enables you to make comments when creating an Cloud Volumes ONTAP FlexGroup volume or FlexVol volume when using the API.

BlueXP user interface redesign for Cloud Volumes ONTAP Overview, Volumes, and Aggregates pages

BlueXP now has a redesigned user interface for Cloud Volumes ONTAP Overview, Volumes, and Aggregates pages. The tile-based design presents more comprehensive information in each tile for a better user experience.

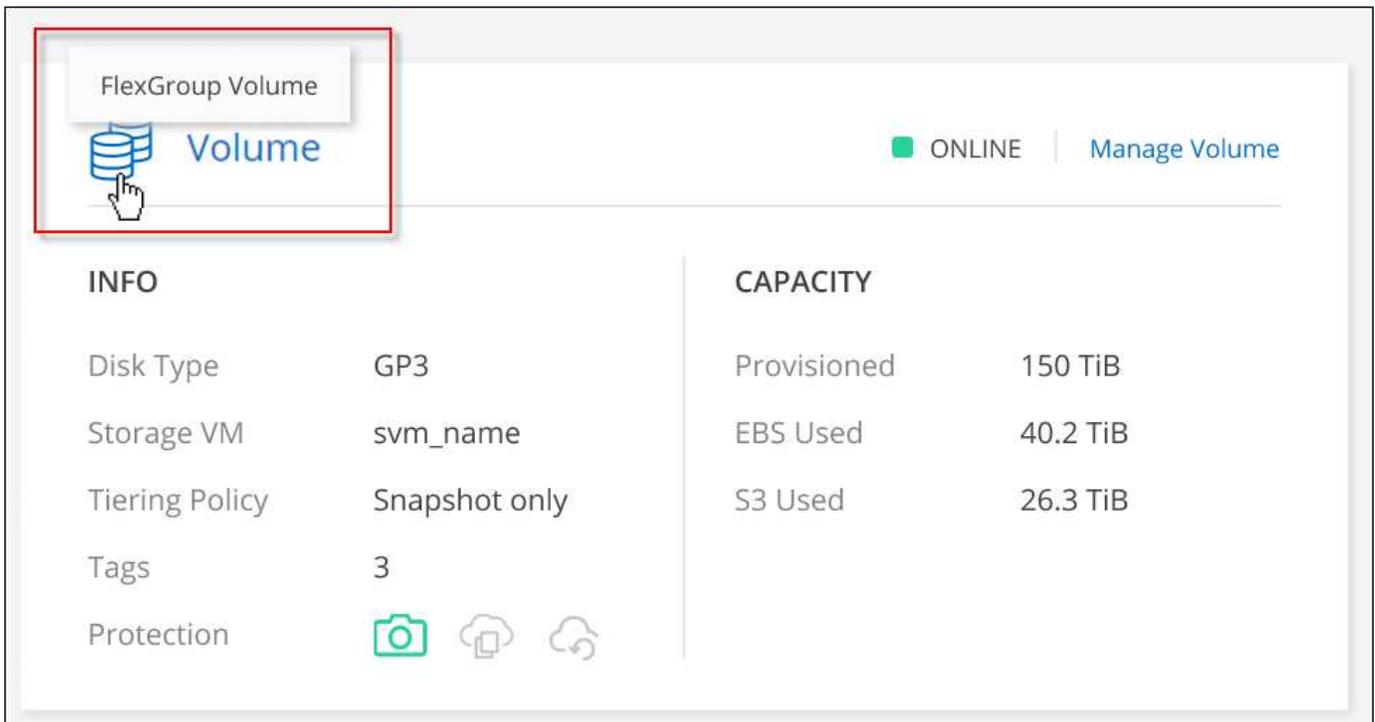


FlexGroup Volumes viewable through Cloud Volumes ONTAP

FlexGroup volumes created through CLI or System Manager directly are now viewable through the redesigned Volumes tile in BlueXP. Identical to the information provided for FlexVol volumes, BlueXP provides detailed information for created FlexGroup volumes through a dedicated Volumes tile.



Currently, you can only view existing FlexGroup volumes under BlueXP. The ability to create FlexGroup volumes in BlueXP is not available but planned for a future release.



[Learn more about viewing created FlexGroup volumes.](#)

13 March 2023

China region support

Starting with Cloud Volumes ONTAP 9.12.1 GA, China region support is now supported in Azure as follows.

- Cloud Volumes ONTAP is supported in China North 3.
- Single node systems are supported.
- Licenses purchased directly from NetApp are supported.

For regional availability, see [Global Regions Maps for Cloud Volumes ONTAP](#).

5 March 2023

The following changes were introduced with the 3.9.27 release of the Connector.

Cloud Volumes ONTAP 9.13.0

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.13.0 in AWS, Azure, and Google Cloud.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

16 TiB and 32 Tib support in Azure

Cloud Volumes ONTAP now supports 16 TiB and 32 TiB disk sizes for high availability deployments running on managed disks in Azure.

Learn more about [supported disk sizes in Azure](#).

MTEKM license

The Multi-tenant Encryption Key Management (MTEKM) license is now included with new and existing Cloud Volumes ONTAP systems running version 9.12.1 GA or later.

Multi-tenant external key management enables individual storage VMs (SVMs) to maintain their own keys through a KMIP server when using NetApp Volume Encryption.

[Learn how to encrypt volumes with NetApp encryption solutions.](#)

Support for environments without internet

Cloud Volumes ONTAP is now supported in any cloud environment that has complete isolation from the internet. Only node-based licensing (BYOL) is supported in these environments. Capacity-based licensing is not supported. To get started, manually install the Connector software, log in to the BlueXP console that's running on the Connector, add your BYOL license to the BlueXP digital wallet, and then deploy Cloud Volumes ONTAP.

- [Install the Connector in a location without internet access](#)
- [Access the BlueXP console on the Connector](#)
- [Add an unassigned license](#)

Flash Cache and high write speed in Google Cloud

Support for Flash Cache, high write speed, and a high maximum transmission unit (MTU) of 8,896 bytes is now available for select instances with the Cloud Volumes ONTAP 9.13.0 release.

Learn more about [supported configurations by license for Google Cloud](#).

5 February 2023

The following changes were introduced with the 3.9.26 release of the Connector.

Placement group creation in AWS

A new configuration setting is now available for placement group creation with AWS HA single availability zone (AZ) deployments. Now you can choose to bypass failed placement group creations and allow AWS HA single AZ deployments to complete successfully.

For detailed information on how to configure the placement group creation setting, see [Configure placement group creation for AWS HA Single AZ](#).

Private DNS zone configuration update

A new configuration setting is now available so that you can avoid creating a link between a private DNS zone and a virtual network when using Azure Private Links. Creation is enabled by default.

[Provide BlueXP with details about your Azure Private DNS](#)

WORM storage and data tiering

You can now enable both data tiering and WORM storage together when you create a Cloud Volumes ONTAP 9.8 system or later. Enabling data tiering with WORM storage allows you to tier the data to an object store in the cloud.

[Learn about WORM storage.](#)

1 January 2023

The following changes were introduced with the 3.9.25 release of the Connector.

Licensing packages available in Google Cloud

Optimized and Edge Cache capacity-based licensing packages are available for Cloud Volumes ONTAP in the Google Cloud Marketplace as a pay-as-you-go offering or as an annual contract.

See [Cloud Volumes ONTAP licensing](#).

Default configuration for Cloud Volumes ONTAP

The Multi-tenant Encryption Key Management (MTEKM) license is no longer included in new Cloud Volumes ONTAP deployments.

For more information on the ONTAP feature licenses automatically installed with Cloud Volumes ONTAP, see [Default Configuration for Cloud Volumes ONTAP](#).

15 December 2022

Cloud Volumes ONTAP 9.12.0

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.12.0 in AWS and Google Cloud.

[Learn about the new features included in this release of Cloud Volumes ONTAP](#).

8 December 2022

Cloud Volumes ONTAP 9.12.1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.12.1, which includes support for new features and additional cloud provider regions.

[Learn about the new features included in this release of Cloud Volumes ONTAP](#)

4 December 2022

The following changes were introduced with the 3.9.24 release of the Connector.

WORM + Cloud Backup now available during Cloud Volumes ONTAP creation

The ability to activate both write once, read many (WORM) and Cloud Backup features is now available during the Cloud Volumes ONTAP creation process.

Israel region now supported in Google Cloud

The Israel region is now supported in Google Cloud for Cloud Volumes ONTAP and the Connector for Cloud Volumes ONTAP 9.11.1 P3 and later.

15 November 2022

The following changes were introduced with the 3.9.23 release of the Connector.

ONTAP S3 license in Google Cloud

An ONTAP S3 license is now included on new and existing Cloud Volumes ONTAP systems running version 9.12.1 or later in Google Cloud Platform.

[Learn how to configure and manage S3 object storage services in ONTAP](#)

6 November 2022

The following changes were introduced with the 3.9.23 release of the Connector.

Moving resource groups in Azure

You can now move a working environment from one resource group to a different resource group in Azure within the same Azure subscription.

For more information, see [Moving resource groups](#).

NDMP-copy certification

NDMP-copy is now certified for use with Cloud Volume ONTAP.

For information on how to configure and use NDMP, see [NDMP configuration overview](#).

Managed disk encryption support for Azure

A new Azure permission has been added that now allows you to encrypt all managed disks upon creation.

For more information on this new functionality, see [Set up Cloud Volumes ONTAP to use a customer-managed key in Azure](#).

18 September 2022

The following changes were introduced with the 3.9.22 release of the Connector.

Digital Wallet enhancements

- The Digital Wallet now shows a summary of the Optimized I/O licensing package and the provisioned WORM capacity for Cloud Volumes ONTAP systems across your account.

These details can help you better understand how you're being charged and whether you need to purchase additional capacity.

[Learn how to view the consumed capacity in your account.](#)

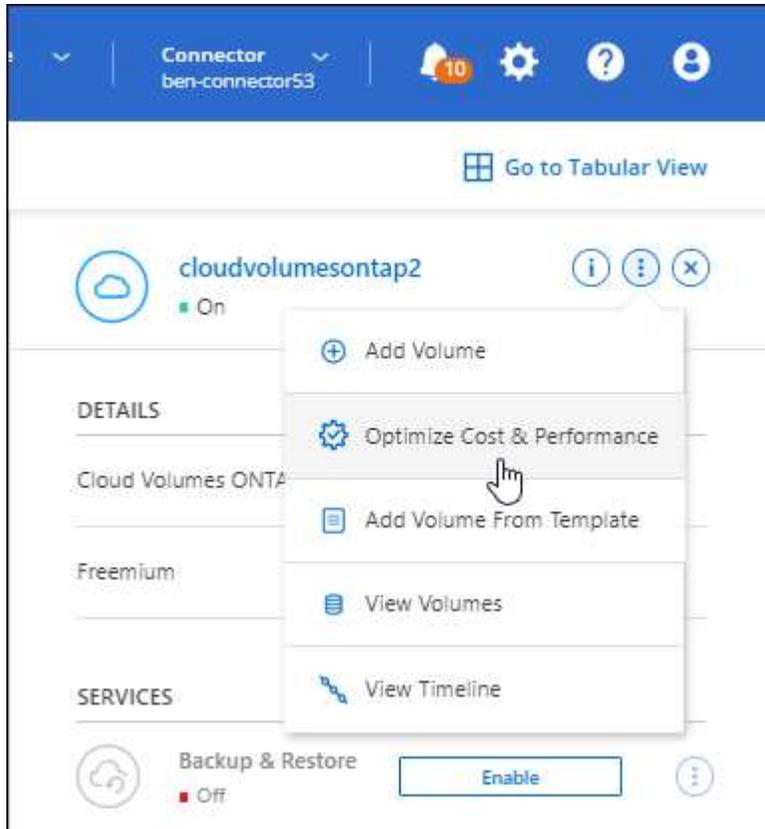
- You can now change from one charging method to the Optimized charging method.

[Learn how to change charging methods.](#)

Optimize cost and performance

You can now optimize the cost and performance of a Cloud Volumes ONTAP system directly from the Canvas.

After you select a working environment, you can choose the **Optimize Cost & Performance** option to change the instance type for Cloud Volumes ONTAP. Choosing a smaller-sized instance can help you reduce costs, while changing to a larger-sized instance can help you optimize performance.



AutoSupport notifications

BlueXP will now generate a notification if a Cloud Volumes ONTAP system is unable to send AutoSupport messages. The notification includes a link to instructions that you can use to troubleshoot networking issues.

31 July 2022

The following changes were introduced with the 3.9.21 release of the Connector.

MTEKM license

The Multi-tenant Encryption Key Management (MTEKM) license is now included with new and existing Cloud Volumes ONTAP systems running version 9.11.1 or later.

Multi-tenant external key management enables individual storage VMs (SVMs) to maintain their own keys through a KMIP server when using NetApp Volume Encryption.

[Learn how to encrypt volumes with NetApp encryption solutions.](#)

Proxy server

BlueXP now automatically configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server, if an outbound internet connection isn't available to send AutoSupport messages.

AutoSupport proactively monitors the health of your system and sends messages to NetApp technical support.

The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

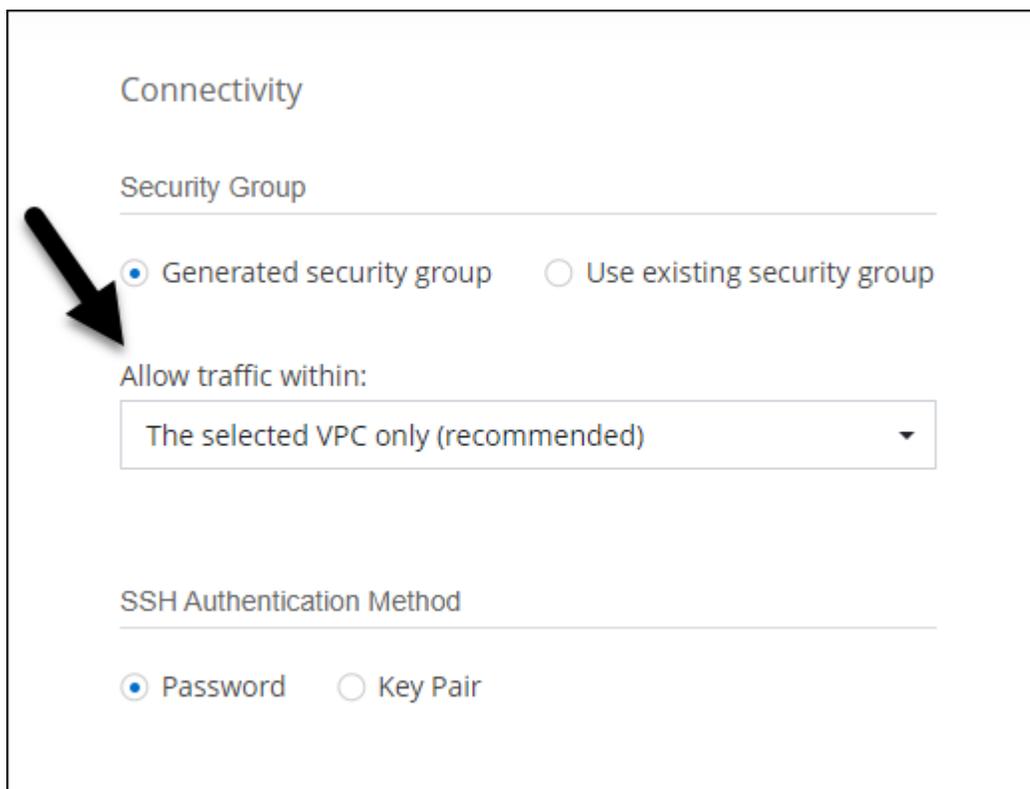
Change charging method

You can now change the charging method for a Cloud Volumes ONTAP system that uses capacity-based licensing. For example, if you deployed a Cloud Volumes ONTAP system with the Essentials package, you can change it to the Professional package if your business needs changed. This feature is available from the Digital Wallet.

[Learn how to change charging methods.](#)

Security group enhancement

When you create a Cloud Volumes ONTAP working environment, the user interface now enables you to choose whether you want the predefined security group to allow traffic within the selected network only (recommended) or all networks.



The screenshot displays the 'Connectivity' section of a configuration interface. Under the 'Security Group' heading, there are two radio button options: 'Generated security group' (which is selected) and 'Use existing security group'. Below these options is a dropdown menu labeled 'Allow traffic within:' with the selected option being 'The selected VPC only (recommended)'. Further down, under the 'SSH Authentication Method' heading, there are two radio button options: 'Password' (selected) and 'Key Pair'. A black arrow points to the 'Generated security group' radio button.

18 July 2022

New licensing packages in Azure

Two new capacity-based licensing packages are available for Cloud Volumes ONTAP in Azure when you pay

through an Azure Marketplace subscription:

- **Optimized:** Pay for provisioned capacity and I/O operations separately
- **Edge Cache:** Licensing for [Cloud Volumes Edge Cache](#)

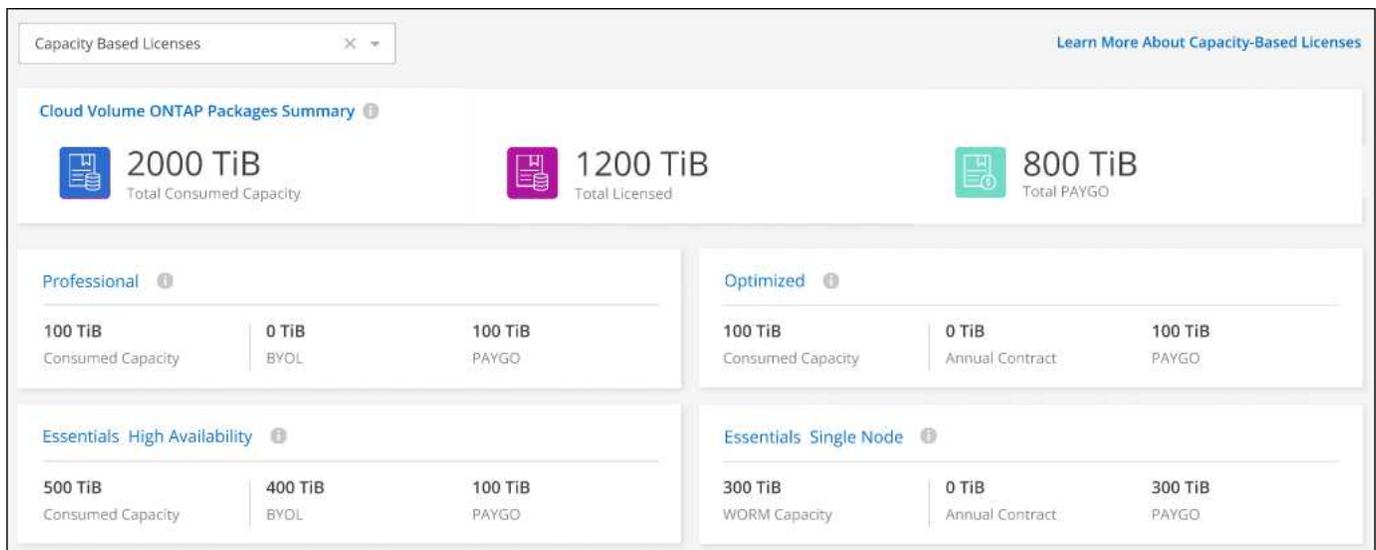
[Learn more about these licensing packages.](#)

3 July 2022

The following changes were introduced with the 3.9.20 release of the Connector.

Digital Wallet

The Digital Wallet now shows you the total consumed capacity in your account and the consumed capacity by licensing package. This can help you understand how you're being charged and whether you need to purchase additional capacity.



Elastic Volumes enhancement

BlueXP now supports the Amazon EBS Elastic Volumes feature when creating a Cloud Volumes ONTAP working environment from the user interface. The Elastic Volumes feature is enabled by default when using gp3 or io1 disks. You can choose the initial capacity based on your storage needs and revise it after Cloud Volumes ONTAP is deployed.

[Learn more about support for Elastic Volumes in AWS.](#)

ONTAP S3 license in AWS

An ONTAP S3 license is now included on new and existing Cloud Volumes ONTAP systems running version 9.11.0 or later in AWS.

[Learn how to configure and manage S3 object storage services in ONTAP](#)

New Azure Cloud region support

Starting with the 9.10.1 release, Cloud Volumes ONTAP is now supported in the Azure West US 3 region.

[View the full list of supported regions for Cloud Volumes ONTAP](#)

ONTAP S3 license in Azure

An ONTAP S3 license is now included on new and existing Cloud Volumes ONTAP systems running version 9.9.1 or later in Azure.

[Learn how to configure and manage S3 object storage services in ONTAP](#)

7 June 2022

The following changes were introduced with the 3.9.19 release of the Connector.

Cloud Volumes ONTAP 9.11.1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.11.1, which includes support for new features and additional cloud provider regions.

[Learn about the new features included in this release of Cloud Volumes ONTAP](#)

New Advanced View

If you need to perform advanced management of Cloud Volumes ONTAP, you can do so using ONTAP System Manager, which is a management interface that's provided with an ONTAP system. We have included the System Manager interface directly inside BlueXP so that you don't need to leave BlueXP for advanced management.

This Advanced View is available as a Preview with Cloud Volumes ONTAP 9.10.0 and later. We plan to refine this experience and add enhancements in upcoming releases. Please send us feedback by using the in-product chat.

[Learn more about the Advanced View.](#)

Support for Amazon EBS Elastic Volumes

Support for the Amazon EBS Elastic Volumes feature with a Cloud Volumes ONTAP aggregate provides better performance and additional capacity, while enabling BlueXP to automatically increase the underlying disk capacity as needed.

Support for Elastic Volumes is available starting with *new* Cloud Volumes ONTAP 9.11.0 systems and with gp3 and io1 EBS disk types.

[Learn more about support for Elastic Volumes.](#)

Note that support for Elastic Volumes requires new AWS permissions for the Connector:

```
"ec2:DescribeVolumesModifications",  
"ec2:ModifyVolume",
```

Be sure to provide these permissions to each set of AWS credentials that you've added to BlueXP. [View the latest Connector policy for AWS.](#)

Support for deploying HA pairs in shared AWS subnets

Cloud Volumes ONTAP 9.11.1 includes support for AWS VPC sharing. This release of the Connector enables you to deploy an HA pair in an AWS shared subnet when using the API.

[Learn how to deploy an HA pair in a shared subnet.](#)

Limited network access when using service endpoints

BlueXP now limits network access when using a VNet service endpoint for connections between Cloud Volumes ONTAP and storage accounts. BlueXP uses a service endpoint if you disable Azure Private Link connections.

[Learn more about Azure Private Link connections with Cloud Volumes ONTAP.](#)

Support for creating storage VMs in Google Cloud

Multiple storage VMs are now supported with Cloud Volumes ONTAP in Google Cloud, starting with the 9.11.1 release. Starting with this release of the Connector, BlueXP enables you to create storage VMs on Cloud Volumes ONTAP HA pairs in Google Cloud by using the API.

Support for creating storage VMs requires new Google Cloud permissions for the Connector:

- `compute.instanceGroups.get`
- `compute.addresses.get`

Note that you must use the ONTAP CLI or System Manager to create a storage VM on a single node system.

- [Learn more about storage VM limits in Google Cloud](#)
- [Learn how to create data-serving storage VMs for Cloud Volumes ONTAP in Google Cloud](#)

2 May 2022

The following changes were introduced with the 3.9.18 release of the Connector.

Cloud Volumes ONTAP 9.11.0

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.11.0.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

Enhancement to mediator upgrades

When BlueXP upgrades the mediator for an HA pair, it now validates that a new mediator image is available before it deletes the boot disk. This change ensures that the mediator can continue to operate successfully if the upgrade process is unsuccessful.

K8s tab has been removed

The K8s tab was deprecated in a previous and has now been removed. If you want to use Kubernetes with Cloud Volumes ONTAP, you can add managed-Kubernetes clusters to the Canvas as a working environment for advanced data management.

[Learn about Kubernetes data management in BlueXP](#)

Annual contract in Azure

The Essentials and Professional packages are now available in Azure through an annual contract. You can contact your NetApp sales representative to purchase an annual contract. The contract is available as a private offer in the Azure Marketplace.

After NetApp shares the private offer with you, you can select the annual plan when you subscribe from the Azure Marketplace during working environment creation.

[Learn more about licensing.](#)

S3 Glacier Instant Retrieval

You can now store tiered data in the Amazon S3 Glacier Instant Retrieval storage class.

[Learn how to change the storage class for tiered data.](#)

New AWS permissions required for the Connector

The following permissions are now required to create an AWS spread placement group when deploying an HA pair in a single Availability Zone (AZ):

```
"ec2:DescribePlacementGroups",  
"iam:GetRolePolicy",
```

These permissions are now required to optimize how BlueXP creates the placement group.

Be sure to provide these permissions to each set of AWS credentials that you've added to BlueXP. [View the latest Connector policy for AWS.](#)

New Google Cloud region support

Cloud Volumes ONTAP is now supported in the following Google Cloud regions starting with the 9.10.1 release:

- Delhi (asia-south2)
- Melbourne (australia-southeast2)
- Milan (europe-west8) - single node only
- Santiago (southamerica-west1) - single node only

[View the full list of supported regions for Cloud Volumes ONTAP](#)

Support for n2-standard-16 in Google Cloud

The n2-standard-16 machine type is now supported with Cloud Volumes ONTAP in Google Cloud, starting with the 9.10.1 release.

[View supported configurations for Cloud Volumes ONTAP in Google Cloud](#)

Enhancements to Google Cloud firewall policies

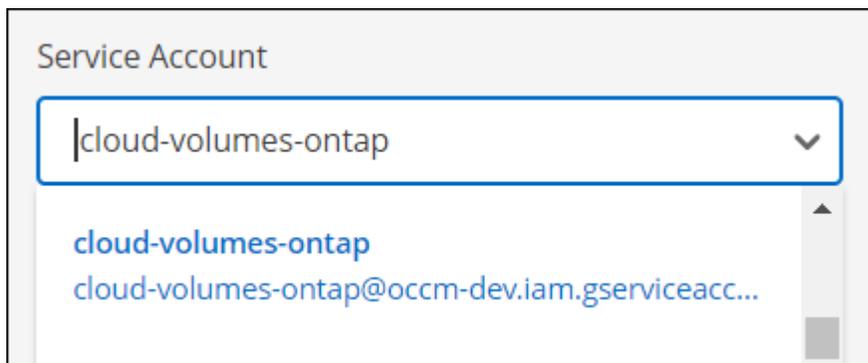
- When you create a Cloud Volumes ONTAP HA pair in Google Cloud, BlueXP will now display all existing firewall policies in a VPC.

Previously, BlueXP wouldn't display any policies in VPC-1, VPC-2, or VPC-3 that didn't have a target tag.

- When you create a Cloud Volumes ONTAP single node system in Google Cloud, you can now choose whether you want the predefined firewall policy to allow traffic within the selected VPC only (recommended) or all VPCs.

Enhancement to Google Cloud service accounts

When you select the Google Cloud service account to use with Cloud Volumes ONTAP, BlueXP now displays the email address that's associated with each service account. Viewing the email address can make it easier to distinguish between service accounts that share the same name.



3 April 2022

System Manager link has been removed

We have removed the System Manager link that was previously available from within a Cloud Volumes ONTAP working environment.

You can still connect to System Manager by entering the cluster management IP address in a web browser that has a connection to the Cloud Volumes ONTAP system. [Learn more about connecting to System Manager.](#)

Charging for WORM storage

Now that the introductory special rate has expired, you will now be charged for using WORM storage. Charging is hourly, according to the total provisioned capacity of WORM volumes. This applies to new and existing Cloud Volumes ONTAP systems.

[Learn about pricing for WORM storage.](#)

27 February 2022

The following changes were introduced with the 3.9.16 release of the Connector.

Redesigned volume wizard

The create new volume wizard that we recently introduced is now available when creating a volume on a specific aggregate from the **Advanced allocation** option.

[Learn how to create volumes on a specific aggregate.](#)

9 February 2022

Marketplace updates

- The Essentials package and Professional package are now available in all cloud provider marketplaces.

These by-capacity charging methods enable you to pay by the hour or to purchase an annual contract directly from your cloud provider. You still have the option to purchase a by-capacity license directly from NetApp.

If you have an existing subscription in a cloud marketplace, you're automatically subscribed to these new offerings as well. You can choose by-capacity charging when you deploy a new Cloud Volumes ONTAP working environment.

If you're a new customer, BlueXP will prompt you to subscribe when you create a new working environment.

- By-node licensing from all cloud provider marketplaces is deprecated and no longer available for new subscribers. This includes annual contracts and hourly subscriptions (Explore, Standard, and Premium).

This charging method is still available for existing customers who have an active subscription.

[Learn more about the licensing options for Cloud Volumes ONTAP.](#)

6 February 2022

Exchange unassigned licenses

If you have an unassigned node-based license for Cloud Volumes ONTAP that you haven't used, you can now exchange the license by converting it to a Cloud Backup license, Cloud Data Sense license, or Cloud Tiering license.

This action revokes the Cloud Volumes ONTAP license and creates a dollar-equivalent license for the service with the same expiry date.

[Learn how to exchange unassigned node-based licenses.](#)

30 January 2022

The following changes were introduced with the 3.9.15 release of the Connector.

Redesigned licensing selection

We redesigned the licensing selection screen when creating a new Cloud Volumes ONTAP working environment. The changes highlight the by-capacity charging methods that were introduced in July 2021 and support upcoming offerings through the cloud provider marketplaces.

Digital Wallet update

We updated the **Digital Wallet** by consolidating Cloud Volumes ONTAP licenses in a single tab.

2 January 2022

The following changes were introduced with the 3.9.14 release of the Connector.

Support for additional Azure VM types

Cloud Volumes ONTAP is now supported with the following VM types in Microsoft Azure, starting with the 9.10.1 release:

- E4ds_v4
- E8ds_v4
- E32ds_v4
- E48ds_v4

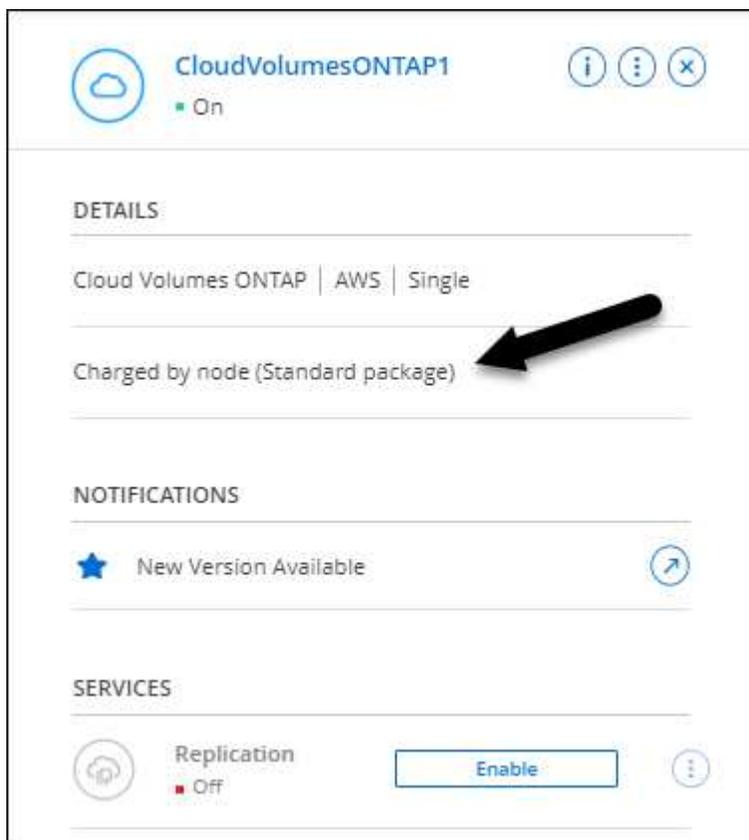
Go to the [Cloud Volumes ONTAP Release Notes](#) for more details about supported configurations.

FlexClone charging update

If you use a [capacity-based license](#) for Cloud Volumes ONTAP, you are no longer charged for the capacity used by FlexClone volumes.

Charging method now displayed

BlueXP now shows the charging method for each Cloud Volumes ONTAP working environment in the right panel of the Canvas.



Choose your user name

When you create a Cloud Volumes ONTAP working environment, you now have the option to enter your preferred user name, instead of the default admin user name.

Credentials

User Name

Password

Confirm Password

Volume creation enhancements

We made a few enhancements to volume creation:

- We redesigned the create volume wizard for ease of use.
- You can now choose a custom export policy for NFS.

✓ Details, Protection & Tags 2 Protocol 3 Disk Type 4 Usage Profile & Tiering Policy 5 Review

Volumes Protocol

Select the volume's protocol: NFS Protocol CIFS Protocol iSCSI Protocol

Access Control

Custom export policy ▼

Export Policy (1 rule defined)

[Manage volume's export policy](#)

28 November 2021

The following changes were introduced with the 3.9.13 release of the Connector.

Cloud Volumes ONTAP 9.10.1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.10.1.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

NetApp Keystone Subscriptions

You can now use Keystone Subscriptions to pay for Cloud Volumes ONTAP HA pairs.

A Keystone Subscription is a pay-as-you-grow subscription-based service that delivers a seamless hybrid cloud experience for those preferring OpEx consumption models to upfront CapEx or leasing.

A Keystone Subscription is supported with all new versions of Cloud Volumes ONTAP that you can deploy from BlueXP.

- [Learn more about NetApp Keystone Subscriptions.](#)
- [Learn how to get started with Keystone Subscriptions in BlueXP.](#)

New AWS region support

Cloud Volumes ONTAP is now supported in the AWS Asia Pacific (Osaka) region (ap-northeast-3).

Port reduction

Ports 8023 and 49000 are no longer open on Cloud Volumes ONTAP systems in Azure for both single node systems and HA pairs.

This change applies to *new* Cloud Volumes ONTAP systems starting with the 3.9.13 release of the Connector.

4 October 2021

The following changes were introduced with the 3.9.11 release of the Connector.

Cloud Volumes ONTAP 9.10.0

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.10.0.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

Reduced deployment time

We reduced the amount of time that it takes to deploy a Cloud Volumes ONTAP working environment in Microsoft Azure or in Google Cloud when normal write speed is enabled. The deployment time is now 3-4 minutes shorter on average.

2 September 2021

The following changes were introduced with the 3.9.10 release of the Connector.

Customer-managed encryption key in Azure

Data is automatically encrypted on Cloud Volumes ONTAP in Azure using [Azure Storage Service Encryption](#) with a Microsoft-managed key. But you can now use your own customer-managed encryption key instead by completing the following steps:

1. From Azure, create a key vault and then generate a key in that vault.

2. From BlueXP, use the API to create a Cloud Volumes ONTAP working environment that uses the key.

[Learn more about these steps.](#)

7 July 2021

The following changes were introduced with the 3.9.8 release of the Connector.

New charging methods

New charging methods are available for Cloud Volumes ONTAP.

- **Capacity-based BYOL:** A capacity-based license enables you to pay for Cloud Volumes ONTAP per TiB of capacity. The license is associated with your NetApp account and enables you to create as multiple Cloud Volumes ONTAP systems, as long as enough capacity is available through your license. Capacity-based licensing is available in the form of a package, either *Essentials* or *Professional*.
- **Freemium offering:** Freemium enables you to use all Cloud Volumes ONTAP features free of charge from NetApp (cloud provider charges still apply). You're limited to 500 GiB of provisioned capacity per system and there's no support contract. You can have up to 10 Freemium systems.

[Learn more about these licensing options.](#)

Here's an example of the charging methods that you can choose from:

Cloud Volumes ONTAP Charging Methods

[Learn more about our charging methods](#)

Pay-As-You-Go by the hour

Bring your own license

Bring your own license type

Capacity-Based ▾

Package

Professional ▾

Freemium (Up to 500GB)

WORM storage available for general use

Write once, read many (WORM) storage is no longer in Preview and is now available for general use with Cloud Volumes ONTAP. [Learn more about WORM storage.](#)

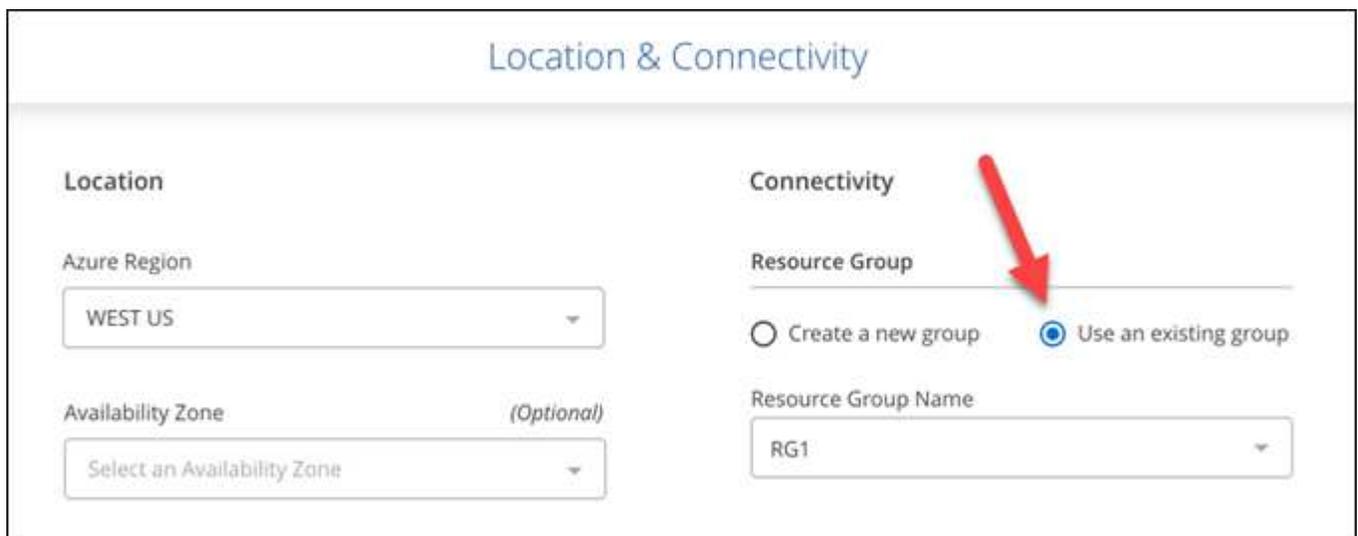
Support for m5dn.24xlarge in AWS

Starting with the 9.9.1 release, Cloud Volumes ONTAP now supports the m5dn.24xlarge instance type with the following charging methods: PAYGO Premium, bring your own license (BYOL), and Freemium.

[View supported configurations for Cloud Volumes ONTAP in AWS.](#)

Select existing Azure resource groups

When creating a Cloud Volumes ONTAP system in Azure, you now have the option to select an existing resource group for the VM and its associated resources.



The screenshot shows the 'Location & Connectivity' configuration page. It is divided into two main sections: 'Location' and 'Connectivity'.
Under 'Location':
- 'Azure Region' is set to 'WEST US'.
- 'Availability Zone' is set to 'Select an Availability Zone' (Optional).
Under 'Connectivity':
- 'Resource Group' is set to 'RG1'.
- There are two radio buttons: 'Create a new group' (unselected) and 'Use an existing group' (selected). A red arrow points to the 'Use an existing group' radio button.

The following permissions enable BlueXP to remove Cloud Volumes ONTAP resources from a resource group, in case of deployment failure or deletion:

```
"Microsoft.Network/privateEndpoints/delete",  
"Microsoft.Compute/availabilitySets/delete",
```

Be sure to provide these permissions to each set of Azure credentials that you've added to BlueXP. [View the latest Connector policy for Azure.](#)

Blob public access now disabled in Azure

As a security enhancement, BlueXP now disables **Blob public access** when creating a storage account for Cloud Volumes ONTAP.

Azure Private Link enhancement

By default, BlueXP now enables an Azure Private Link connection on the boot diagnostics storage account for new Cloud Volumes ONTAP systems.

This means *all* storage accounts for Cloud Volumes ONTAP will now use a private link.

[Learn more about using an Azure Private Link with Cloud Volumes ONTAP.](#)

Balanced persistent disks in Google Cloud

Starting with the 9.9.1 release, Cloud Volumes ONTAP now supports Balanced persistent disks (pd-balanced).

These SSDs balance performance and cost by providing lower IOPS per GiB.

custom-4-16384 no longer supported in Google Cloud

The custom-4-16384 machine type is no longer supported with new Cloud Volumes ONTAP systems.

If you have an existing system running on this machine type, you can keep using it, but we recommend switching to the n2-standard-4 machine type.

[View supported configurations for Cloud Volumes ONTAP in GCP.](#)

30 May 2021

The following changes were introduced with the 3.9.7 release of the Connector.

New Professional Package in AWS

A new Professional Package enables you to bundle Cloud Volumes ONTAP and Cloud Backup Service by using an annual contract from the AWS Marketplace. Payment is per TiB. This subscription doesn't enable you to back up on-prem data.

If you choose this payment option, you can provision up to 2 PiB per Cloud Volumes ONTAP system through EBS disks and tiering to S3 object storage (single node or HA).

Go to the [AWS Marketplace page](#) to view pricing details and go to the [Cloud Volumes ONTAP Release Notes](#) to learn more about this licensing option.

Tags on EBS volumes in AWS

BlueXP now adds tags to EBS volumes when it creates a new Cloud Volumes ONTAP working environment. The tags were previously created after Cloud Volumes ONTAP was deployed.

This change can help if your organization uses service control policies (SCPs) to manage permissions.

Minimum cooling period for auto tiering policy

If you enabled data tiering on a volume using the *auto* tiering policy, you can now adjust the minimum cooling period using the API.

[Learn how to adjust the minimum cooling period.](#)

Enhancement to custom export policies

When you create a new NFS volume, BlueXP now displays custom export policies in ascending order, making it easier for you to find the export policy that you need.

Deletion of old cloud snapshots

BlueXP now deletes older cloud snapshots of root and boot disks that are created when a Cloud Volumes ONTAP system is deployed and every time its powered down. Only the two most recent snapshots are retained for both the root and boot volumes.

This enhancement helps reduce cloud provider costs by removing snapshots that are no longer needed.

Note that a Connector requires a new permission to delete Azure snapshots. [View the latest Connector policy for Azure.](#)

```
"Microsoft.Compute/snapshots/delete"
```

24 May 2021

Cloud Volumes ONTAP 9.9.1

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.9.1.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

11 Apr 2021

The following changes were introduced with the 3.9.5 release of the Connector.

Logical space reporting

BlueXP now enables logical space reporting on the initial storage VM that it creates for Cloud Volumes ONTAP.

When space is reported logically, ONTAP reports the volume space such that all the physical space saved by the storage efficiency features are also reported as used.

Support for gp3 disks in AWS

Cloud Volumes ONTAP now supports *General Purpose SSD (gp3)* disks, starting with the 9.7 release. gp3 disks are the lowest-cost SSDs that balance cost and performance for a broad range of workloads.

[Learn more about using gp3 disks with Cloud Volumes ONTAP.](#)

Cold HDD disks no longer supported in AWS

Cloud Volumes ONTAP no longer supports Cold HDD (sc1) disks.

TLS 1.2 for Azure storage accounts

When BlueXP creates storage accounts in Azure for Cloud Volumes ONTAP, the TLS version for the storage account is now version 1.2.

8 Mar 2021

The following changes were introduced with the 3.9.4 release of the Connector.

Cloud Volumes ONTAP 9.9.0

BlueXP can now deploy and manage Cloud Volumes ONTAP 9.9.0.

[Learn about the new features included in this release of Cloud Volumes ONTAP.](#)

Support for the AWS C2S environment

You can now deploy Cloud Volumes ONTAP 9.8 in the AWS Commercial Cloud Services (C2S) environment.

[Learn how to get started in C2S.](#)

AWS encryption with customer-managed CMKs

BlueXP has always enabled you to encrypt Cloud Volumes ONTAP data using the AWS Key Management Service (KMS). Starting with Cloud Volumes ONTAP 9.9.0, data on EBS disks and data tiered to S3 are encrypted if you select a customer-managed CMK. Previously, only EBS data would be encrypted.

Note that you'll need to provide the Cloud Volumes ONTAP IAM role with access to use the CMK.

[Learn more about setting up the AWS KMS with Cloud Volumes ONTAP.](#)

Support for Azure DoD

You can now deploy Cloud Volumes ONTAP 9.8 in the Azure Department of Defense (DoD) Impact Level 6 (IL6).

IP address reduction in Google Cloud

We've reduced the number of IP addresses that are required for Cloud Volumes ONTAP 9.8 and later in Google Cloud. By default, one less IP address is required (we unified the intercluster LIF with the node management LIF). You also have the option to skip the creation of the SVM management LIF when using the API, which would reduce the need for an additional IP address.

[Learn more about IP address requirements in Google Cloud.](#)

Shared VPC support in Google Cloud

When you deploy a Cloud Volumes ONTAP HA pair in Google Cloud, you can now choose shared VPCs for VPC-1, VPC-2, and VPC-3. Previously, only VPC-0 could be a shared VPC. This change is supported with Cloud Volumes ONTAP 9.8 and later.

[Learn more about Google Cloud networking requirements.](#)

4 Jan 2021

The following changes were introduced with the 3.9.2 release of the Connector.

AWS Outposts

A few months ago, we announced that Cloud Volumes ONTAP had achieved the Amazon Web Services (AWS) Outposts Ready designation. Today, we're pleased to announce that we've validated BlueXP and Cloud Volumes ONTAP with AWS Outposts.

If you have an AWS Outpost, you can deploy Cloud Volumes ONTAP in that Outpost by selecting the Outpost

VPC in the Working Environment wizard. The experience is the same as any other VPC that resides in AWS. Note that you will need to first deploy a Connector in your AWS Outpost.

There are a few limitations to point out:

- Only single node Cloud Volumes ONTAP systems are supported at this time
- The EC2 instances that you can use with Cloud Volumes ONTAP are limited to what's available in your Outpost
- Only General Purpose SSDs (gp2) are supported at this time

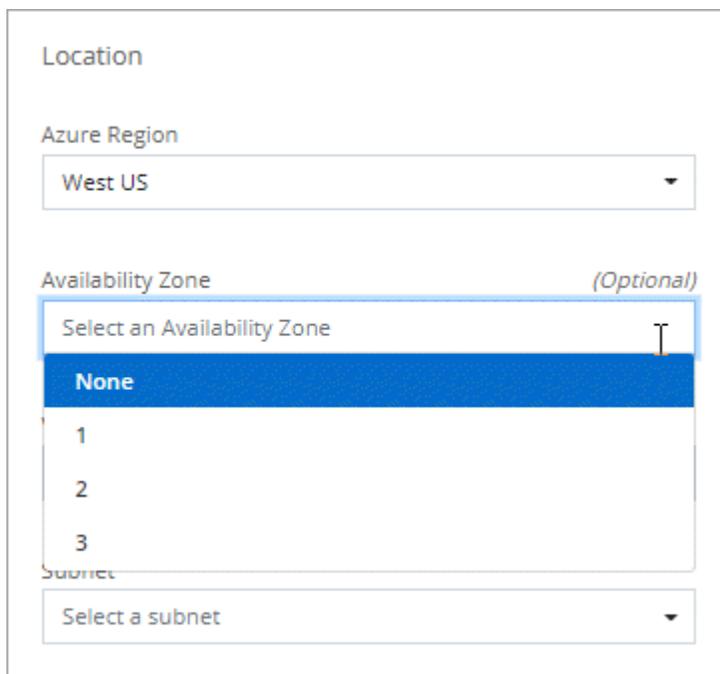
Ultra SSD VNVRAM in supported Azure regions

Cloud Volumes ONTAP can now use an Ultra SSD as VNVRAM when you use the E32s_v3 VM type with a single node system [in any supported Azure region](#).

VNVRAM provides better write performance.

Choose an Availability Zone in Azure

You can now choose the Availability Zone in which you'd like to deploy a single node Cloud Volumes ONTAP system. If you don't select an AZ, BlueXP will select one for you.



The screenshot shows a portion of a deployment wizard interface. At the top, the word "Location" is displayed. Below it, the "Azure Region" is set to "West US". The "Availability Zone" field is labeled as "(Optional)" and has a dropdown menu open. The dropdown menu shows "None" as the selected option, with "1", "2", and "3" as other available options. Below the dropdown, the "Subnet" field is visible with a dropdown menu set to "Select a subnet".

Larger disks in Google Cloud

Cloud Volumes ONTAP now supports 64 TB disks in GCP.



The maximum system capacity with disks alone remains at 256 TB due to GCP limits.

New machine types in Google Cloud

Cloud Volumes ONTAP now supports the following machine types:

- n2-standard-4 with the Explore license and with BYOL
- n2-standard-8 with the Standard license and with BYOL
- n2-standard-32 with the Premium license and with BYOL

3 Nov 2020

The following changes were introduced with the 3.9.0 release of the Connector.

Azure Private Link for Cloud Volumes ONTAP

By default, BlueXP now enables an Azure Private Link connection between Cloud Volumes ONTAP and its associated storage accounts. A Private Link secures connections between endpoints in Azure.

- [Learn more about Azure Private Links](#)
- [Learn more about using an Azure Private Link with Cloud Volumes ONTAP](#)

Known limitations

Known limitations identify platforms, devices, or functions that are not supported by this release of the product, or that do not interoperate correctly with it. Review these limitations carefully.

These limitations are specific to Cloud Volumes ONTAP management in BlueXP. To view limitations with the Cloud Volumes ONTAP software itself, [go to the Cloud Volumes ONTAP Release Notes](#)

BlueXP doesn't support FlexGroup volumes creation

While Cloud Volumes ONTAP supports FlexGroup volumes, BlueXP does not currently support FlexGroup volume creation. If you create a FlexGroup volume from System Manager or from the CLI, then you should set BlueXP's Capacity Management mode to Manual. Automatic mode might not work properly with FlexGroup volumes.



The ability to create FlexGroup volumes in BlueXP is planned for a future release.

BlueXP doesn't support S3 with Cloud Volumes ONTAP

While Cloud Volumes ONTAP supports S3 as an option for scale-out storage, BlueXP doesn't provide any management capabilities for this feature. Using the CLI is the best practice to configure S3 client access from Cloud Volumes ONTAP. For details, refer to the [S3 Configuration Power Guide](#).

[Learn more about Cloud Volumes ONTAP support for S3 and other client protocols.](#)

BlueXP doesn't support disaster recovery for storage VMs

BlueXP doesn't provide any setup or orchestration support for storage VM (SVM) disaster recovery. You must use System Manager or the CLI.

[Learn more about SVM disaster recovery.](#)

Cloud Volumes ONTAP Release Notes

The Release Notes for Cloud Volumes ONTAP provide release-specific information. What's new in the release, supported configurations, storage limits, and any known limitations or issues that can affect product functionality.

[Go to the Cloud Volumes ONTAP Release Notes](#)

Get started

Learn about Cloud Volumes ONTAP

Cloud Volumes ONTAP enables you to optimize your cloud storage costs and performance while enhancing data protection, security, and compliance.

Cloud Volumes ONTAP is a software-only storage appliance that runs ONTAP data management software in the cloud. It provides enterprise-grade storage with the following key features:

- Storage efficiencies

Leverage built-in data deduplication, data compression, thin provisioning, and cloning to minimize storage costs.

- High availability

Ensure enterprise reliability and continuous operations in case of failures in your cloud environment.

- Data protection

Cloud Volumes ONTAP leverages SnapMirror, NetApp's industry-leading replication technology, to replicate on-premises data to the cloud so it's easy to have secondary copies available for multiple use cases.

Cloud Volumes ONTAP also integrates with BlueXP backup and recovery to deliver backup and restore capabilities for protection, and long-term archive of your cloud data.

[Learn more about BlueXP backup and recovery](#)

- Data tiering

Switch between high and low-performance storage pools on-demand without taking applications offline.

- Application consistency

Ensure consistency of NetApp Snapshot copies using NetApp SnapCenter.

[Learn more about SnapCenter](#)

- Data security

Cloud Volumes ONTAP supports data encryption and provides protection against viruses and ransomware.

- Privacy compliance controls

Integration with BlueXP classification helps you understand data context and identify sensitive data.

[Learn more about BlueXP classification](#)



Licenses for ONTAP features are included with Cloud Volumes ONTAP.

[View supported Cloud Volumes ONTAP configurations](#)

Supported versions for new deployments

BlueXP enables you to choose from several different ONTAP versions when you create a new Cloud Volumes ONTAP working environment.

All other Cloud Volumes ONTAP versions are not supported with new deployments.

AWS

Single node

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1
- 9.12.0 P1
- 9.11.1 P3
- 9.10.1
- 9.9.1 P6
- 9.8
- 9.7 P5
- 9.5 P6

HA pair

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1
- 9.12.0 P1
- 9.11.1 P3
- 9.10.1
- 9.9.1 P6
- 9.8
- 9.7 P5
- 9.5 P6

Azure

Single node

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1
- 9.11.1 P3
- 9.10.1 P3
- 9.9.1 P8
- 9.9.1 P7
- 9.8 P10
- 9.7 P6
- 9.5 P6

HA pair

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1
- 9.11.1 P3
- 9.10.1 P3
- 9.9.1 P8
- 9.9.1 P7
- 9.8 P10
- 9.7 P6

Google Cloud

Single node

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1

- 9.12.0 P1
- 9.11.1 P3
- 9.10.1
- 9.9.1 P6
- 9.8
- 9.7 P5

HA pair

- 9.14.1 GA
- 9.14.1 RC1
- 9.14.0 GA
- 9.13.1 GA
- 9.12.1 GA
- 9.12.1 RC1
- 9.12.0 P1
- 9.11.1 P3
- 9.10.1
- 9.9.1 P6
- 9.8

Get started in Amazon Web Services

Quick start for Cloud Volumes ONTAP in AWS

Get started with Cloud Volumes ONTAP in AWS in a few steps.

1

Create a Connector

If you don't have a [Connector](#) yet, an Account Admin needs to create one. [Learn how to create a Connector in AWS](#)

Note that if you want to deploy Cloud Volumes ONTAP in a subnet where no internet access is available, then you need to manually install the Connector and access the BlueXP user interface that's running on that Connector. [Learn how to manually install the Connector in a location without internet access](#)

2

Plan your configuration

BlueXP offers preconfigured packages that match your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you. [Learn more.](#)

3

Set up your networking

- a. Ensure that your VPC and subnets will support connectivity between the Connector and Cloud Volumes ONTAP.
- b. Enable outbound internet access from the target VPC for NetApp AutoSupport.

This step isn't required if you're deploying Cloud Volumes ONTAP in a location where no internet access is available.

- c. Set up a VPC endpoint to the S3 service.

A VPC endpoint is required if you want to tier cold data from Cloud Volumes ONTAP to low-cost object storage.

[Learn more about networking requirements.](#)

4

Set up the AWS KMS

If you want to use Amazon encryption with Cloud Volumes ONTAP, then you need to ensure that an active Customer Master Key (CMK) exists. You also need to modify the key policy for each CMK by adding the IAM role that provides permissions to the Connector as a *key user*. [Learn more.](#)

5

Launch Cloud Volumes ONTAP using BlueXP

Click **Add Working Environment**, select the type of system that you would like to deploy, and complete the steps in the wizard. [Read step-by-step instructions.](#)

Related links

- [Creating a Connector from BlueXP](#)
- [Launching a Connector from the AWS Marketplace](#)
- [Installing the Connector software on a Linux host](#)
- [What BlueXP does with AWS permissions](#)

Plan your Cloud Volumes ONTAP configuration in AWS

When you deploy Cloud Volumes ONTAP in AWS, you can choose a preconfigured system that matches your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you.

Choose a Cloud Volumes ONTAP license

Several licensing options are available for Cloud Volumes ONTAP. Each option enables you to choose a consumption model that meets your needs.

- [Learn about licensing options for Cloud Volumes ONTAP](#)
- [Learn how to set up licensing](#)

Choose a supported region

Cloud Volumes ONTAP is supported in most AWS regions. [View the full list of supported regions.](#)

Newer AWS regions must be enabled before you can create and manage resources in those regions. [Learn how to enable a region.](#)

Choose a supported instance

Cloud Volumes ONTAP supports several instance types, depending on the license type that you choose.

[Supported configurations for Cloud Volumes ONTAP in AWS](#)

Understand storage limits

The raw capacity limit for a Cloud Volumes ONTAP system is tied to the license. Additional limits impact the size of aggregates and volumes. You should be aware of these limits as you plan your configuration.

[Storage limits for Cloud Volumes ONTAP in AWS](#)

Size your system in AWS

Sizing your Cloud Volumes ONTAP system can help you meet requirements for performance and capacity. You should be aware of a few key points when choosing an instance type, disk type, and disk size:

Instance type

- Match your workload requirements to the maximum throughput and IOPS for each EC2 instance type.
- If several users write to the system at the same time, choose an instance type that has enough CPUs to manage the requests.
- If you have an application that is mostly reads, then choose a system with enough RAM.
 - [AWS Documentation: Amazon EC2 Instance Types](#)
 - [AWS Documentation: Amazon EBS–Optimized Instances](#)

EBS disk type

At a high level, the differences between EBS disk types are as follows. To learn more about the use cases for EBS disks, refer to [AWS Documentation: EBS Volume Types](#).

- *General Purpose SSD (gp3)* disks are the lowest-cost SSDs that balance cost and performance for a broad range of workloads. Performance is defined in terms of IOPS and throughput. gp3 disks are supported with Cloud Volumes ONTAP 9.7 and later.

When you select a gp3 disk, BlueXP fills in default IOPS and throughput values that provide performance that is equivalent to a gp2 disk based on the selected disk size. You can increase the values to get better performance at a higher cost, but we do not support lower values because it can result in inferior performance. In short, stick with the default values or increase them. Don't lower them. [Learn more about gp3 disks and their performance.](#)

Note that Cloud Volumes ONTAP supports the Amazon EBS Elastic Volumes feature with gp3 disks. [Learn more about Elastic Volumes support.](#)

- *General Purpose SSD (gp2)* disks balance cost and performance for a broad range of workloads. Performance is defined in terms of IOPS.

- *Provisioned IOPS SSD (io1)* disks are for critical applications that require the highest performance at a higher cost.

Note that Cloud Volumes ONTAP supports the Amazon EBS Elastic Volumes feature with io1 disks. [Learn more about Elastic Volumes support.](#)

- *Throughput Optimized HDD (st1)* disks are for frequently accessed workloads that require fast and consistent throughput at a lower price.



Tiering data to object storage is not recommended when using Throughput Optimized HDDs (st1).

EBS disk size

If you choose a configuration that doesn't support the [Amazon EBS Elastic Volumes feature](#), then you need to choose an initial disk size when you launch a Cloud Volumes ONTAP system. After that, you can [let BlueXP manage a system's capacity for you](#), but if you want to [create aggregates yourself](#), be aware of the following:

- All disks in an aggregate must be the same size.
- The performance of EBS disks is tied to disk size. The size determines the baseline IOPS and maximum burst duration for SSD disks and the baseline and burst throughput for HDD disks.
- Ultimately, you should choose the disk size that gives you the *sustained performance* that you need.
- Even if you do choose larger disks (for example, six 4 TiB disks), you might not get all of the IOPS because the EC2 instance can reach its bandwidth limit.

For more details about EBS disk performance, refer to [AWS Documentation: EBS Volume Types](#).

As noted above, choosing a disk size is not supported with Cloud Volumes ONTAP configurations that support the Amazon EBS Elastic Volumes feature. [Learn more about Elastic Volumes support.](#)

View default system disks

In addition to the storage for user data, BlueXP also purchases cloud storage for Cloud Volumes ONTAP system data (boot data, root data, core data, and NVRAM). For planning purposes, it might help for you to review these details before you deploy Cloud Volumes ONTAP.

[View the default disks for Cloud Volumes ONTAP system data in AWS.](#)



The Connector also requires a system disk. [View details about the Connector's default configuration.](#)

Prepare to deploy Cloud Volumes ONTAP in an AWS Outpost

If you have an AWS Outpost, you can deploy Cloud Volumes ONTAP in that Outpost by selecting the Outpost VPC in the Working Environment wizard. The experience is the same as any other VPC that resides in AWS. Note that you will need to first deploy a Connector in your AWS Outpost.

There are a few limitations to point out:

- Only single node Cloud Volumes ONTAP systems are supported at this time
- The EC2 instances that you can use with Cloud Volumes ONTAP are limited to what's available in your

Outpost

- Only General Purpose SSDs (gp2) are supported at this time

Collect networking information

When you launch Cloud Volumes ONTAP in AWS, you need to specify details about your VPC network. You can use a worksheet to collect the information from your administrator.

Single node or HA pair in a single AZ

AWS information	Your value
Region	
VPC	
Subnet	
Security group (if using your own)	

HA pair in multiple AZs

AWS information	Your value
Region	
VPC	
Security group (if using your own)	
Node 1 availability zone	
Node 1 subnet	
Node 2 availability zone	
Node 2 subnet	
Mediator availability zone	
Mediator subnet	
Key pair for the mediator	
Floating IP address for cluster management port	
Floating IP address for data on node 1	
Floating IP address for data on node 2	
Route tables for floating IP addresses	

Choose a write speed

BlueXP enables you to choose a write speed setting for Cloud Volumes ONTAP. Before you choose a write speed, you should understand the differences between the normal and high settings and risks and recommendations when using high write speed. [Learn more about write speed.](#)

Choose a volume usage profile

ONTAP includes several storage efficiency features that can reduce the total amount of storage that you need. When you create a volume in BlueXP, you can choose a profile that enables these features or a profile that disables them. You should learn more about these features to help you decide which profile to use.

NetApp storage efficiency features provide the following benefits:

Thin provisioning

Presents more logical storage to hosts or users than you actually have in your physical storage pool. Instead of preallocating storage space, storage space is allocated dynamically to each volume as data is written.

Deduplication

Improves efficiency by locating identical blocks of data and replacing them with references to a single shared block. This technique reduces storage capacity requirements by eliminating redundant blocks of data that reside in the same volume.

Compression

Reduces the physical capacity required to store data by compressing data within a volume on primary, secondary, and archive storage.

Set up your networking

Networking requirements for Cloud Volumes ONTAP in AWS

BlueXP handles the set up of networking components for Cloud Volumes ONTAP, such as IP addresses, netmasks, and routes. You need to make sure that outbound internet access is available, that enough private IP addresses are available, that the right connections are in place, and more.

General requirements

The following requirements must be met in AWS.

Outbound internet access for Cloud Volumes ONTAP nodes

Cloud Volumes ONTAP nodes require outbound internet access for NetApp AutoSupport, which proactively monitors the health of your system and sends messages to NetApp technical support.

Routing and firewall policies must allow HTTP/HTTPS traffic to the following endpoints so Cloud Volumes ONTAP can send AutoSupport messages:

- <https://support.netapp.com/aods/asupmessage>
- <https://support.netapp.com/asupprod/post/1.0/postAsup>

If you have a NAT instance, you must define an inbound security group rule that allows HTTPS traffic from the

private subnet to the internet.

If an outbound internet connection isn't available to send AutoSupport messages, BlueXP automatically configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server. The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you defined strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

After you've verified that outbound internet access is available, you can test AutoSupport to ensure that it can send messages. For instructions, refer to [ONTAP docs: Set up AutoSupport](#).

If BlueXP notifies you that AutoSupport messages can't be sent, [troubleshoot your AutoSupport configuration](#).

Outbound internet access for the HA mediator

The HA mediator instance must have an outbound connection to the AWS EC2 service so it can assist with storage failover. To provide the connection, you can add a public IP address, specify a proxy server, or use a manual option.

The manual option can be a NAT gateway or an interface VPC endpoint from the target subnet to the AWS EC2 service. For details about VPC endpoints, refer to [AWS Documentation: Interface VPC Endpoints \(AWS PrivateLink\)](#).

Private IP addresses

BlueXP automatically allocates the required number of private IP addresses to Cloud Volumes ONTAP. You need to ensure that your networking has enough private IP addresses available.

The number of LIFs that BlueXP allocates for Cloud Volumes ONTAP depends on whether you deploy a single node system or an HA pair. A LIF is an IP address associated with a physical port.

IP addresses for a single node system

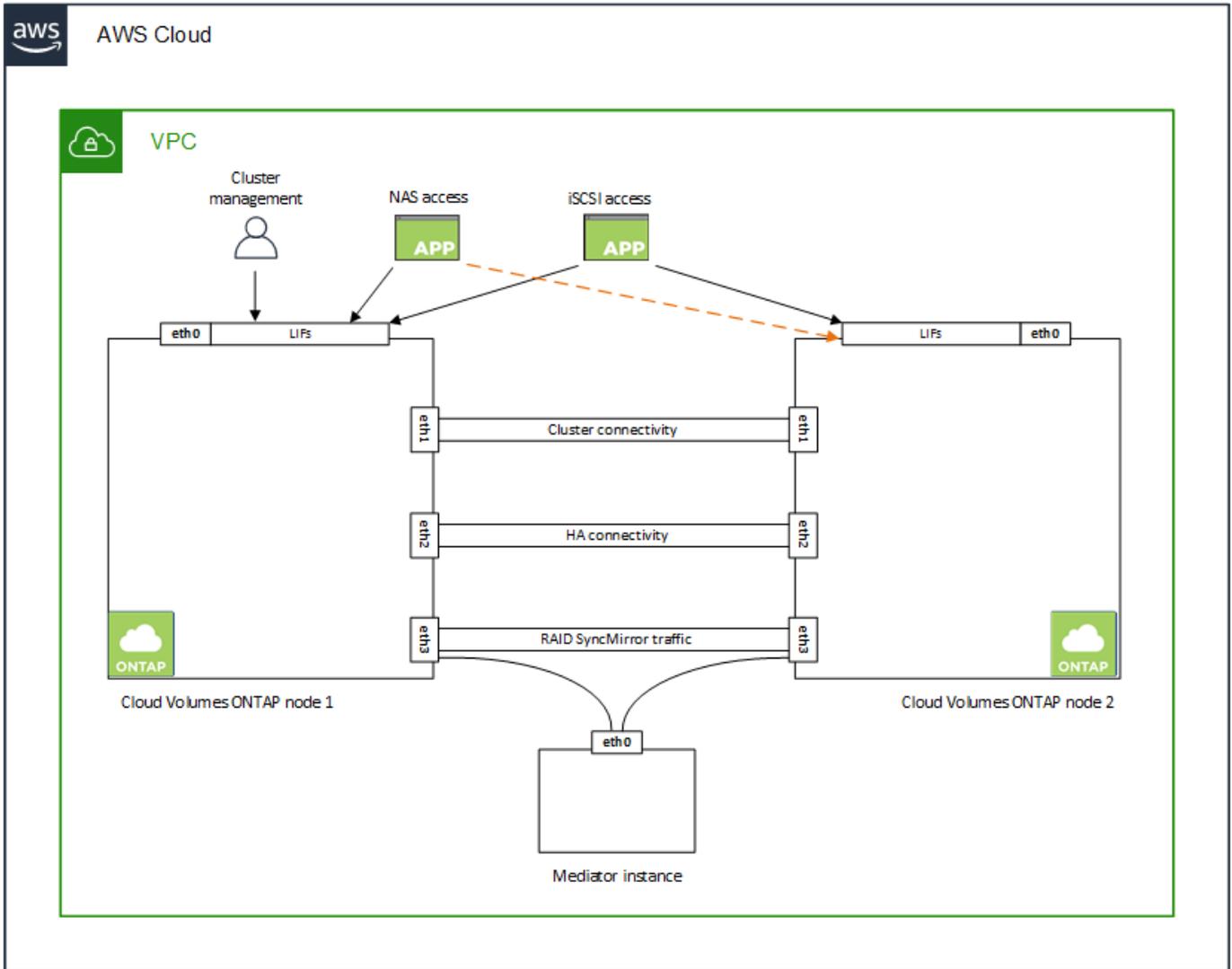
BlueXP allocates 6 IP addresses to a single node system.

The following table provides details about the LIFs that are associated with each private IP address.

LIF	Purpose
Cluster management	Administrative management of the entire cluster (HA pair).
Node management	Administrative management of a node.
Intercluster	Cross-cluster communication, backup, and replication.
NAS data	Client access over NAS protocols.
iSCSI data	Client access over the iSCSI protocol. Also used by the system for other important networking workflows. This LIF is required and should not be deleted.
Storage VM management	A storage VM management LIF is used with management tools like SnapCenter.

IP addresses for HA pairs

HA pairs require more IP addresses than a single node system does. These IP addresses are spread across different ethernet interfaces, as shown in the following image:



The number of private IP addresses required for an HA pair depends on which deployment model you choose. An HA pair deployed in a *single* AWS Availability Zone (AZ) requires 15 private IP addresses, while an HA pair deployed in *multiple* AZs requires 13 private IP addresses.

The following tables provide details about the LIFs that are associated with each private IP address.

LIFs for HA pairs in a single AZ

LIF	Interface	Node	Purpose
Cluster management	eth0	node 1	Administrative management of the entire cluster (HA pair).
Node management	eth0	node 1 and node 2	Administrative management of a node.
Intercluster	eth0	node 1 and node 2	Cross-cluster communication, backup, and replication.

LIF	Interface	Node	Purpose
NAS data	eth0	node 1	Client access over NAS protocols.
iSCSI data	eth0	node 1 and node 2	Client access over the iSCSI protocol. Also used by the system for other important networking workflows. These LIFs are required and should not be deleted.
Cluster connectivity	eth1	node 1 and node 2	Enables the nodes to communicate with each other and to move data within the cluster.
HA connectivity	eth2	node 1 and node 2	Communication between the two nodes in case of failover.
RSM iSCSI traffic	eth3	node 1 and node 2	RAID SyncMirror iSCSI traffic, as well as communication between the two Cloud Volumes ONTAP nodes and the mediator.
Mediator	eth0	Mediator	A communication channel between the nodes and the mediator to assist in storage takeover and giveback processes.

LIFs for HA pairs in multiple AZs

LIF	Interface	Node	Purpose
Node management	eth0	node 1 and node 2	Administrative management of a node.
Intercluster	eth0	node 1 and node 2	Cross-cluster communication, backup, and replication.
iSCSI data	eth0	node 1 and node 2	Client access over the iSCSI protocol. These LIFs also manage the migration of floating IP addresses between nodes. These LIFs are required and should not be deleted.
Cluster connectivity	eth1	node 1 and node 2	Enables the nodes to communicate with each other and to move data within the cluster.
HA connectivity	eth2	node 1 and node 2	Communication between the two nodes in case of failover.
RSM iSCSI traffic	eth3	node 1 and node 2	RAID SyncMirror iSCSI traffic, as well as communication between the two Cloud Volumes ONTAP nodes and the mediator.
Mediator	eth0	Mediator	A communication channel between the nodes and the mediator to assist in storage takeover and giveback processes.



When deployed in multiple Availability Zones, several LIFs are associated with [floating IP addresses](#), which don't count against the AWS private IP limit.

Security groups

You don't need to create security groups because BlueXP does that for you. If you need to use your own, refer to [Security group rules](#).



Looking for information about the Connector? [View security group rules for the Connector](#)

Connection for data tiering

If you want to use EBS as a performance tier and AWS S3 as a capacity tier, you must ensure that Cloud Volumes ONTAP has a connection to S3. The best way to provide that connection is by creating a VPC Endpoint to the S3 service. For instructions, see [AWS Documentation: Creating a Gateway Endpoint](#).

When you create the VPC Endpoint, be sure to select the region, VPC, and route table that corresponds to the Cloud Volumes ONTAP instance. You must also modify the security group to add an outbound HTTPS rule that enables traffic to the S3 endpoint. Otherwise, Cloud Volumes ONTAP cannot connect to the S3 service.

If you experience any issues, see [AWS Support Knowledge Center: Why can't I connect to an S3 bucket using a gateway VPC endpoint?](#)

Connections to ONTAP systems

To replicate data between a Cloud Volumes ONTAP system in AWS and ONTAP systems in other networks, you must have a VPN connection between the AWS VPC and the other network—for example, your corporate network. For instructions, see [AWS Documentation: Setting Up an AWS VPN Connection](#).

DNS and Active Directory for CIFS

If you want to provision CIFS storage, you must set up DNS and Active Directory in AWS or extend your on-premises setup to AWS.

The DNS server must provide name resolution services for the Active Directory environment. You can configure DHCP option sets to use the default EC2 DNS server, which must not be the DNS server used by the Active Directory environment.

For instructions, refer to [AWS Documentation: Active Directory Domain Services on the AWS Cloud: Quick Start Reference Deployment](#).

VPC sharing

Starting with the 9.11.1 release, Cloud Volumes ONTAP HA pairs are supported in AWS with VPC sharing. VPC sharing enables your organization to share subnets with other AWS accounts. To use this configuration, you must set up your AWS environment and then deploy the HA pair using the API.

[Learn how to deploy an HA pair in a shared subnet.](#)

Requirements for HA pairs in multiple AZs

Additional AWS networking requirements apply to Cloud Volumes ONTAP HA configurations that use multiple Availability Zones (AZs). You should review these requirements before you launch an HA pair because you must enter the networking details in BlueXP when you create the working environment.

To understand how HA pairs work, see [High-availability pairs](#).

Availability Zones

This HA deployment model uses multiple AZs to ensure high availability of your data. You should use a dedicated AZ for each Cloud Volumes ONTAP instance and the mediator instance, which provides a communication channel between the HA pair.

A subnet should be available in each Availability Zone.

Floating IP addresses for NAS data and cluster/SVM management

HA configurations in multiple AZs use floating IP addresses that migrate between nodes if failures occur. They are not natively accessible from outside the VPC, unless you [set up an AWS transit gateway](#).

One floating IP address is for cluster management, one is for NFS/CIFS data on node 1, and one is for NFS/CIFS data on node 2. A fourth floating IP address for SVM management is optional.



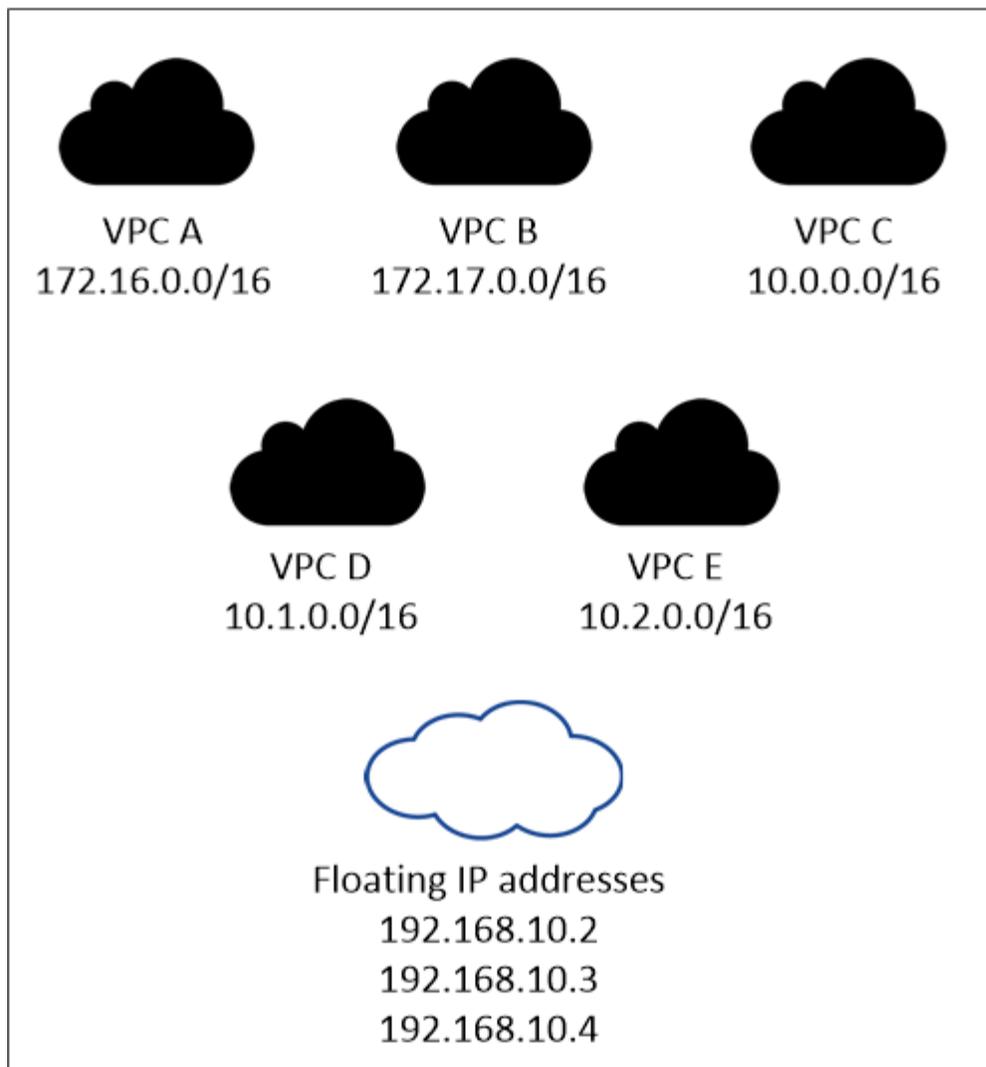
A floating IP address is required for the SVM management LIF if you use SnapDrive for Windows or SnapCenter with the HA pair.

You need to enter the floating IP addresses in BlueXP when you create a Cloud Volumes ONTAP HA working environment. BlueXP allocates the IP addresses to the HA pair when it launches the system.

The floating IP addresses must be outside of the CIDR blocks for all VPCs in the AWS region in which you deploy the HA configuration. Think of the floating IP addresses as a logical subnet that's outside of the VPCs in your region.

The following example shows the relationship between floating IP addresses and the VPCs in an AWS region. While the floating IP addresses are outside the CIDR blocks for all VPCs, they're routable to subnets through route tables.

AWS region



BlueXP automatically creates static IP addresses for iSCSI access and for NAS access from clients outside the VPC. You don't need to meet any requirements for these types of IP addresses.

Transit gateway to enable floating IP access from outside the VPC

If needed, [set up an AWS transit gateway](#) to enable access to an HA pair's floating IP addresses from outside the VPC where the HA pair resides.

Route tables

After you specify the floating IP addresses in BlueXP, you are then prompted to select the route tables that should include routes to the floating IP addresses. This enables client access to the HA pair.

If you have just one route table for the subnets in your VPC (the main route table), then BlueXP automatically adds the floating IP addresses to that route table. If you have more than one route table, it's very important to select the correct route tables when launching the HA pair. Otherwise, some clients might not have access to Cloud Volumes ONTAP.

For example, you might have two subnets that are associated with different route tables. If you select route table A, but not route table B, then clients in the subnet associated with route table A can access the HA

pair, but clients in the subnet associated with route table B can't.

For more information about route tables, refer to [AWS Documentation: Route Tables](#).

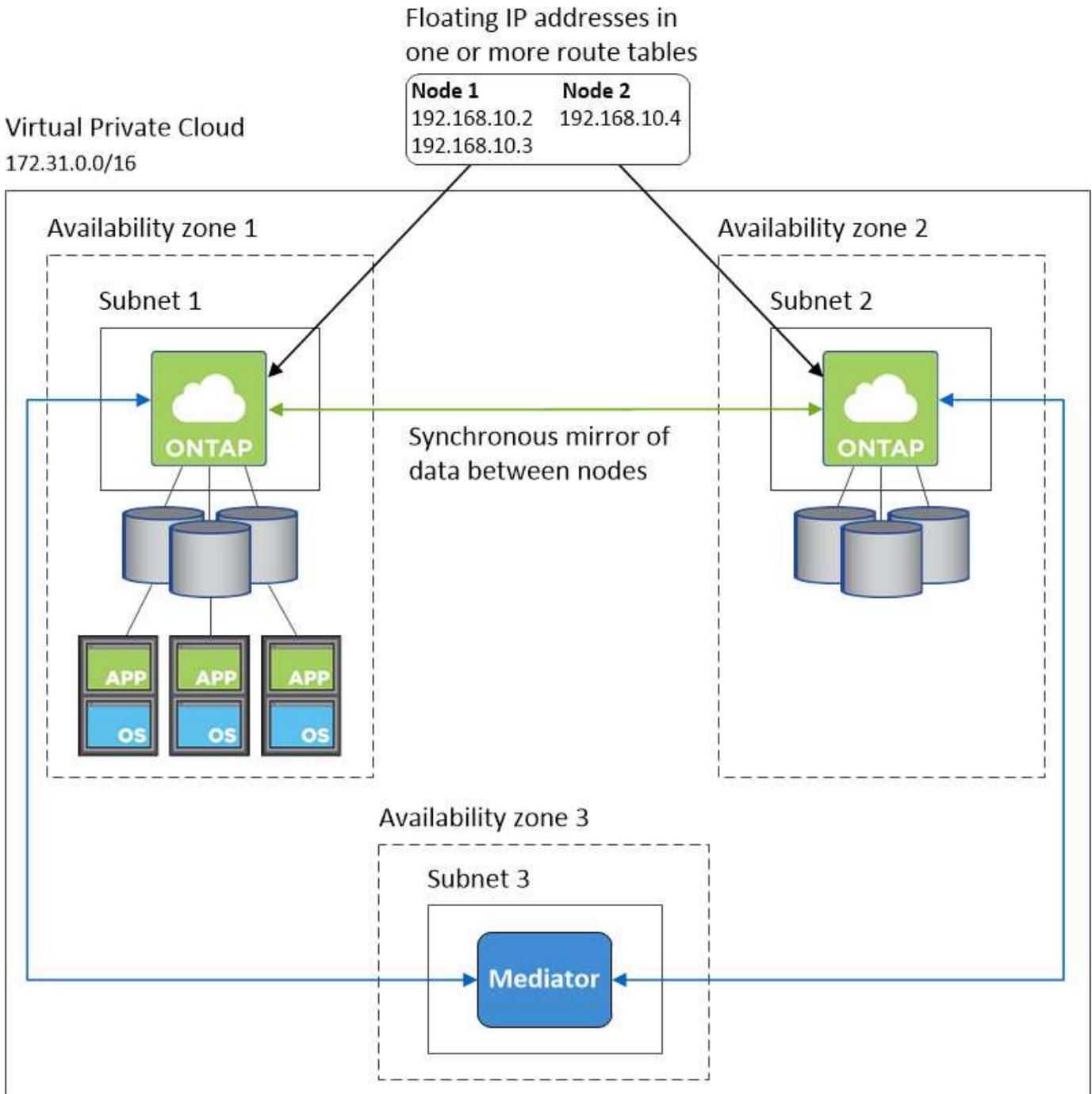
Connection to NetApp management tools

To use NetApp management tools with HA configurations that are in multiple AZs, you have two connection options:

1. Deploy the NetApp management tools in a different VPC and [set up an AWS transit gateway](#). The gateway enables access to the floating IP address for the cluster management interface from outside the VPC.
2. Deploy the NetApp management tools in the same VPC with a similar routing configuration as NAS clients.

Example HA configuration

The following image illustrates the networking components specific to an HA pair in multiple AZs: three Availability Zones, three subnets, floating IP addresses, and a route table.



Requirements for the Connector

If you haven't created a Connector yet, you should review networking requirements for the Connector as well.

- [View networking requirements for the Connector](#)
- [Security group rules in AWS](#)

Setting up an AWS transit gateway for HA pairs in multiple AZs

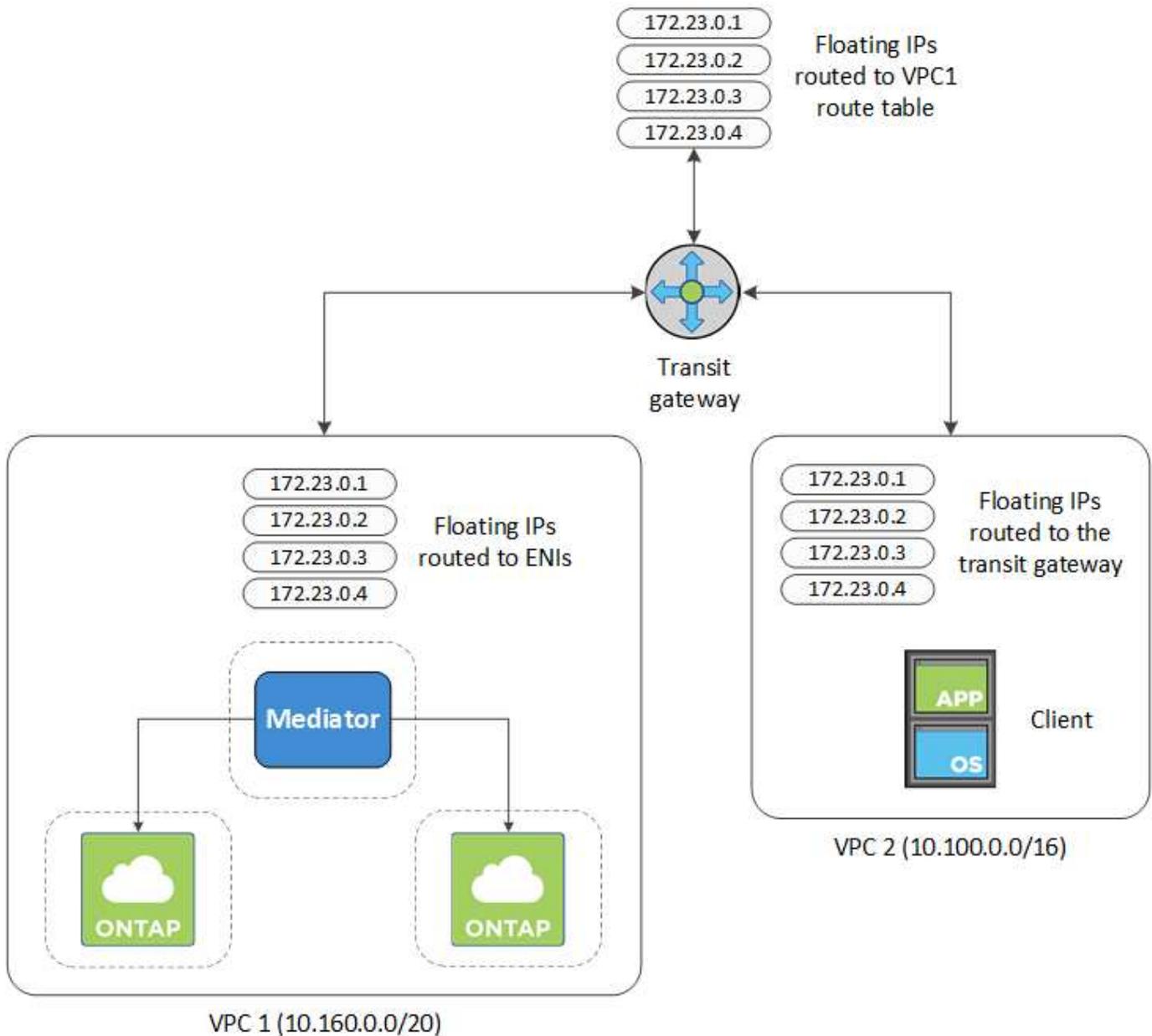
Set up an AWS transit gateway to enable access to an HA pair's [floating IP addresses](#) from outside the VPC where the HA pair resides.

When a Cloud Volumes ONTAP HA configuration is spread across multiple AWS Availability Zones, floating IP addresses are required for NAS data access from within the VPC. These floating IP addresses can migrate between nodes when failures occur, but they are not natively accessible from outside the VPC. Separate private IP addresses provide data access from outside the VPC, but they don't provide automatic failover.

Floating IP addresses are also required for the cluster management interface and the optional SVM management LIF.

If you set up an AWS transit gateway, you enable access to the floating IP addresses from outside the VPC where the HA pair resides. That means NAS clients and NetApp management tools outside the VPC can access the floating IPs.

Here's an example that shows two VPCs connected by a transit gateway. An HA system resides in one VPC, while a client resides in the other. You could then mount a NAS volume on the client using the floating IP address.



The following steps illustrate how to set up a similar configuration.

Steps

1. [Create a transit gateway and attach the VPCs to the gateway.](#)
2. Associate the VPCs with the transit gateway route table.
 - a. In the **VPC** service, click **Transit Gateway Route Tables**.
 - b. Select the route table.
 - c. Click **Associations** and then select **Create association**.
 - d. Choose the attachments (the VPCs) to associate and then click **Create association**.
3. Create routes in the transit gateway's route table by specifying the HA pair's floating IP addresses.

You can find the floating IP addresses on the Working Environment Information page in BlueXP. Here's an example:

NFS & CIFS access from within the VPC using Floating IP

Auto failover

Cluster Management : 172.23.0.1

Data (nfs,cifs) : Node 1: 172.23.0.2 | Node 2: 172.23.0.3

Access

SVM Management : 172.23.0.4

The following sample image shows the route table for the transit gateway. It includes routes to the CIDR blocks of the two VPCs and four floating IP addresses used by Cloud Volumes ONTAP.

Transit Gateway Route Table: tgw-rtb-0ea8ee291c7aedd3

Details Associations Propagations **Routes** Tags

The table below will return a maximum of 1000 routes. Narrow the filter or use export routes to view more routes.

[Create route](#) [Replace route](#) [Delete route](#)

Filter by attributes or search by keyword

<input type="checkbox"/>	CIDR	Attachment	Resource type	Route type	Route state
<input type="checkbox"/>	10.100.0.0/16	tgw-attach-05e77bd34e2ff91f8 vpc-0b2bc30e0dc8e0db1	VPC2	propagated	active
<input type="checkbox"/>	10.160.0.0/20	tgw-attach-00eba3eac3250d7db vpc-673ae603	VPC1	propagated	active
<input type="checkbox"/>	172.23.0.1/32	tgw-attach-00eba3eac3250d7db vpc-673ae603	VPC	static	active
<input type="checkbox"/>	172.23.0.2/32	tgw-attach-00eba3eac3250d7db vpc-673ae603	VPC	static	active
<input type="checkbox"/>	172.23.0.3/32	tgw-attach-00eba3eac3250d7db vpc-673ae603	VPC	static	active
<input type="checkbox"/>	172.23.0.4/32	tgw-attach-00eba3eac3250d7db vpc-673ae603	VPC	static	active

Floating IP Addresses

4. Modify the route table of VPCs that need to access the floating IP addresses.
 - a. Add route entries to the floating IP addresses.
 - b. Add a route entry to the CIDR block of the VPC where the HA pair resides.

The following sample image shows the route table for VPC 2, which includes routes to VPC 1 and the floating IP addresses.

Route Table: rtb-0569a1bd740ed033f

Summary Routes Subnet Associations Route Propagation Tags

Edit routes

View All routes

Destination	Target	Status	Propagated
10.100.0.0/16	local	active	No
0.0.0.0/0	igw-07250bd01781e67df	active	No
10.160.0.0/20	tgw-015b7c249661ac279	active	No
172.23.0.1/32	tgw-015b7c249661ac279	active	No
172.23.0.2/32	tgw-015b7c249661ac279	active	No
172.23.0.3/32	tgw-015b7c249661ac279	active	No
172.23.0.4/32	tgw-015b7c249661ac279	active	No

VPC1
Floating IP Addresses

- Modify the route table for the HA pair's VPC by adding a route to the VPC that needs access to the floating IP addresses.

This step is important because it completes the routing between the VPCs.

The following sample image shows the route table for VPC 1. It includes a route to the floating IP addresses and to VPC 2, which is where a client resides. BlueXP automatically added the floating IPs to the route table when it deployed the HA pair.

Summary Routes Subnet Associations Route Propagation Tags

Edit routes

View All routes

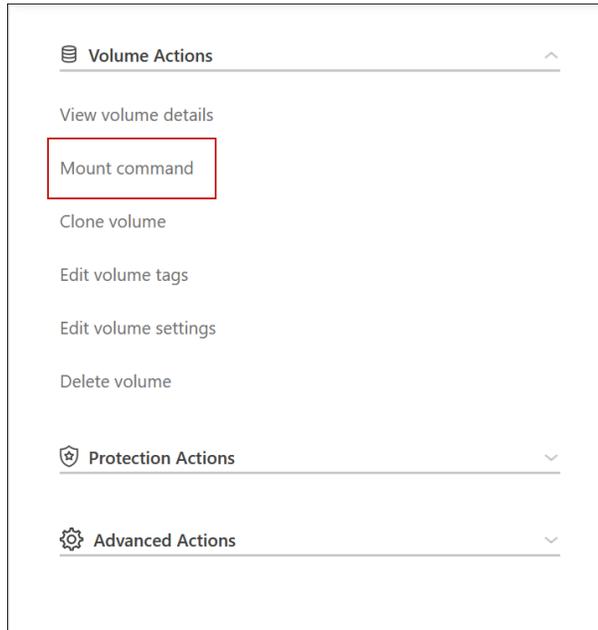
Destination	Target	Status
10.160.0.0/20	local	active
pl-68a54001 (com.amazonaws.us-west-2.s3, 54.231.160.0/19, 52.218.128.0/17, 52.92.32.0/22)	vpce-cb51a0a2	active
0.0.0.0/0	igw-b2182dd7	active
10.60.29.0/25	pcx-589c3331	active
10.100.0.0/16	tgw-015b7c249661ac279	active
10.129.0.0/20	pcx-ff7e1396	active
172.23.0.1/32	eni-0854d4715559c3cdb	active
172.23.0.2/32	eni-0854d4715559c3cdb	active
172.23.0.3/32	eni-0f76681216c3108ed	active
172.23.0.4/32	eni-0854d4715559c3cdb	active

VPC2
Floating IP Addresses

- Update the security groups settings to All traffic for the VPC.
 - Under Virtual Private Cloud, click **Subnets**.
 - Click the **Route table** tab, select the desired environment for one of the floating IP addresses for an HA pair.
 - Click **Security groups**.
 - Select **Edit Inbound Rules**.
 - Click **Add rule**.
 - Under Type, select **All traffic**, and then select the VPC IP address.
 - Click **Save Rules** to apply the changes.

7. Mount volumes to clients using the floating IP address.

You can find the correct IP address in BlueXP through the **Mount Command** option under the Manage Volumes panel in BlueXP.



8. If you're mounting an NFS volume, configure the export policy to match the subnet of the client VPC.

[Learn how to edit a volume.](#)

Related links

- [High-availability pairs in AWS](#)
- [Networking requirements for Cloud Volumes ONTAP in AWS](#)

Deploy an HA pair in a shared subnet

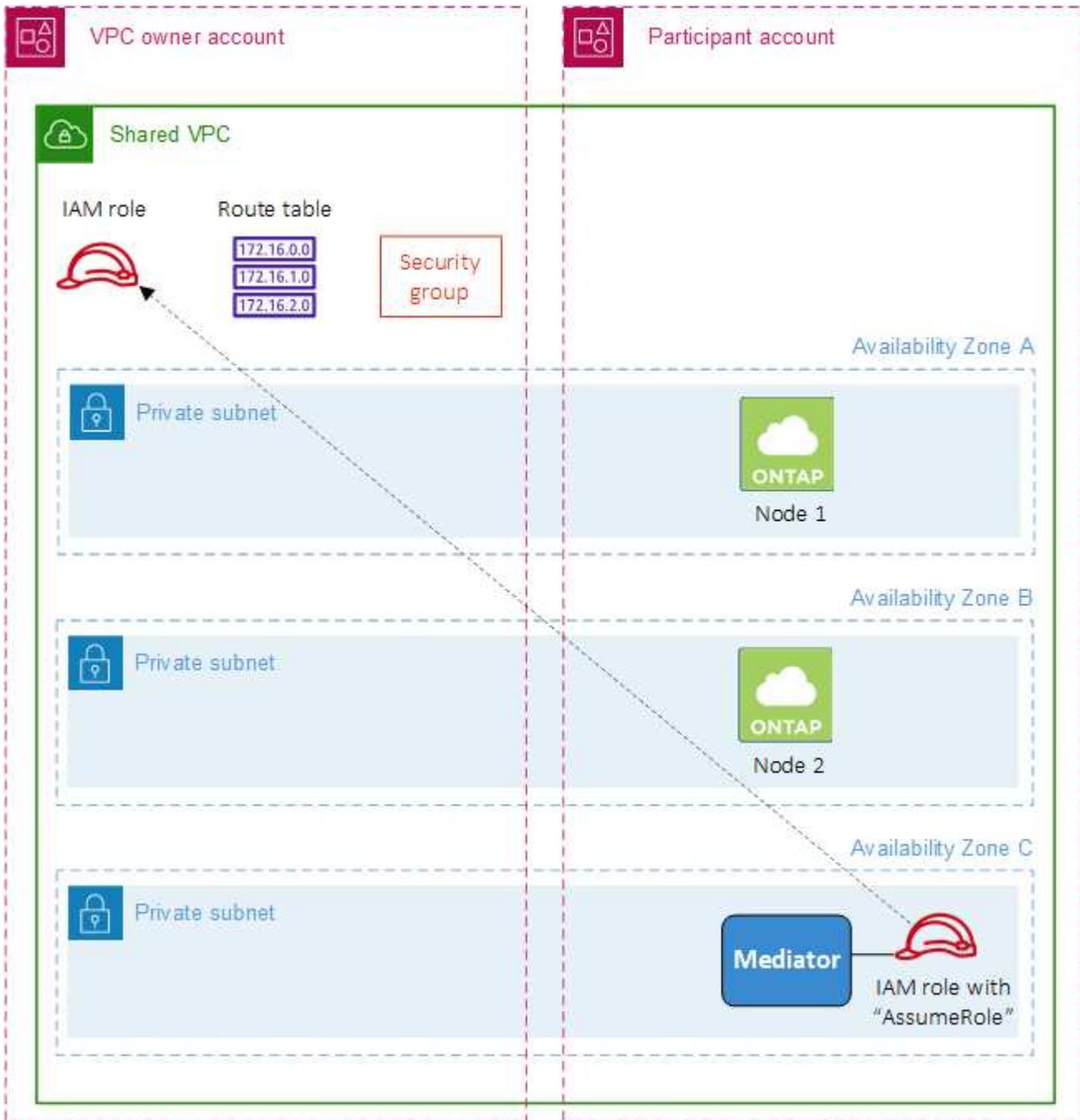
Starting with the 9.11.1 release, Cloud Volumes ONTAP HA pairs are supported in AWS with VPC sharing. VPC sharing enables your organization to share subnets with other AWS accounts. To use this configuration, you must set up your AWS environment and then deploy the HA pair using the API.

With [VPC sharing](#), a Cloud Volumes ONTAP HA configuration is spread across two accounts:

- The VPC owner account, which owns the networking (the VPC, subnets, route tables, and Cloud Volumes ONTAP security group)
- The participant account, where the EC2 instances are deployed in shared subnets (this includes the two HA nodes and the mediator)

In the case of a Cloud Volumes ONTAP HA configuration that is deployed across multiple Availability Zones, the HA mediator needs specific permissions to write to the route tables in the VPC owner account. You need to provide those permissions by setting up an IAM role that the mediator can assume.

The following image shows the components involved this deployment:



As described in the steps below, you'll need to share the subnets with the participant account, and then create the IAM role and security group in the VPC owner account.

When you create the Cloud Volumes ONTAP working environment, BlueXP automatically creates and attaches an IAM role to the mediator. This role assumes the IAM role that you created in the VPC owner account in order to make changes to the route tables associated with the HA pair.

Steps

1. Share the subnets in the VPC owner account with the participant account.

This step is required to deploy the HA pair in shared subnets.

[AWS documentation: Share a subnet](#)

2. In the VPC owner account, create a security group for Cloud Volumes ONTAP.

[Refer to the security group rules for Cloud Volumes ONTAP](#). Note that you don't need to create a security group for the HA mediator. BlueXP does that for you.

3. In the VPC owner account, create an IAM role that includes the following permissions:

```
"Action": [
    "ec2:AssignPrivateIpAddresses",
    "ec2:CreateRoute",
    "ec2>DeleteRoute",
    "ec2:DescribeNetworkInterfaces",
    "ec2:DescribeRouteTables",
    "ec2:DescribeVpcs",
    "ec2:ReplaceRoute",
    "ec2:UnassignPrivateIpAddresses"
```

4. Use the BlueXP API to create a new Cloud Volumes ONTAP working environment.

Note that you must specify the following fields:

- "securityGroupId"

The "securityGroupId" field should specify the security group that you created in the VPC owner account (see step 2 above).

- "assumeRoleArn" in the "haParams" object

The "assumeRoleArn" field should include the ARN of the IAM role that you created in the VPC owner account (see step 3 above).

For example:

```
"haParams": {
  "assumeRoleArn":
  "arn:aws:iam::642991768967:role/mediator_role_assume_fromdev"
}
```

[Learn about the Cloud Volumes ONTAP API](#)

Security group rules for AWS

BlueXP creates AWS security groups that include the inbound and outbound rules that Cloud Volumes ONTAP needs to operate successfully. You might want to refer to the ports for testing purposes or if you prefer to use your own security groups.

Rules for Cloud Volumes ONTAP

The security group for Cloud Volumes ONTAP requires both inbound and outbound rules.

Inbound rules

When you create a working environment and choose a predefined security group, you can choose to allow traffic within one of the following:

- **Selected VPC only:** the source for inbound traffic is the subnet range of the VPC for the Cloud Volumes ONTAP system and the subnet range of the VPC where the Connector resides. This is the recommended option.
- **All VPCs:** the source for inbound traffic is the 0.0.0.0/0 IP range.

Protocol	Port	Purpose
All ICMP	All	Pinging the instance
HTTP	80	HTTP access to the System Manager web console using the IP address of the cluster management LIF
HTTPS	443	Connectivity with the Connector and HTTPS access to the System Manager web console using the IP address of the cluster management LIF
SSH	22	SSH access to the IP address of the cluster management LIF or a node management LIF
TCP	111	Remote procedure call for NFS
TCP	139	NetBIOS service session for CIFS
TCP	161-162	Simple network management protocol
TCP	445	Microsoft SMB/CIFS over TCP with NetBIOS framing
TCP	635	NFS mount
TCP	749	Kerberos
TCP	2049	NFS server daemon
TCP	3260	iSCSI access through the iSCSI data LIF
TCP	4045	NFS lock daemon
TCP	4046	Network status monitor for NFS
TCP	10000	Backup using NDMP
TCP	11104	Management of intercluster communication sessions for SnapMirror
TCP	11105	SnapMirror data transfer using intercluster LIFs
UDP	111	Remote procedure call for NFS
UDP	161-162	Simple network management protocol
UDP	635	NFS mount
UDP	2049	NFS server daemon
UDP	4045	NFS lock daemon

Protocol	Port	Purpose
UDP	4046	Network status monitor for NFS
UDP	4049	NFS rquotad protocol

Outbound rules

The predefined security group for Cloud Volumes ONTAP opens all outbound traffic. If that is acceptable, follow the basic outbound rules. If you need more rigid rules, use the advanced outbound rules.

Basic outbound rules

The predefined security group for Cloud Volumes ONTAP includes the following outbound rules.

Protocol	Port	Purpose
All ICMP	All	All outbound traffic
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

Advanced outbound rules

If you need rigid rules for outbound traffic, you can use the following information to open only those ports that are required for outbound communication by Cloud Volumes ONTAP.



The source is the interface (IP address) on the Cloud Volumes ONTAP system.

Service	Protocol	Port	Source	Destination	Purpose
Active Directory	TCP	88	Node management LIF	Active Directory forest	Kerberos V authentication
	UDP	137	Node management LIF	Active Directory forest	NetBIOS name service
	UDP	138	Node management LIF	Active Directory forest	NetBIOS datagram service
	TCP	139	Node management LIF	Active Directory forest	NetBIOS service session
	TCP & UDP	389	Node management LIF	Active Directory forest	LDAP
	TCP	445	Node management LIF	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	TCP	464	Node management LIF	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	UDP	464	Node management LIF	Active Directory forest	Kerberos key administration
	TCP	749	Node management LIF	Active Directory forest	Kerberos V change & set Password (RPCSEC_GSS)
	TCP	88	Data LIF (NFS, CIFS, iSCSI)	Active Directory forest	Kerberos V authentication
	UDP	137	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS name service
	UDP	138	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS datagram service
	TCP	139	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS service session
	TCP & UDP	389	Data LIF (NFS, CIFS)	Active Directory forest	LDAP
	TCP	445	Data LIF (NFS, CIFS)	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	TCP	464	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	UDP	464	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos key administration
	TCP	749	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (RPCSEC_GSS)

Service	Protocol	Port	Source	Destination	Purpose
AutoSupport	HTTPS	443	Node management LIF	support.netapp.com	AutoSupport (HTTPS is the default)
	HTTP	80	Node management LIF	support.netapp.com	AutoSupport (only if the transport protocol is changed from HTTPS to HTTP)
	TCP	3128	Node management LIF	Connector	Sending AutoSupport messages through a proxy server on the Connector, if an outbound internet connection isn't available
Backup to S3	TCP	5010	Intercluster LIF	Backup endpoint or restore endpoint	Back up and restore operations for the Backup to S3 feature
Cluster	All traffic	All traffic	All LIFs on one node	All LIFs on the other node	Intercluster communications (Cloud Volumes ONTAP HA only)
	TCP	3000	Node management LIF	HA mediator	ZAPI calls (Cloud Volumes ONTAP HA only)
	ICMP	1	Node management LIF	HA mediator	Keep alive (Cloud Volumes ONTAP HA only)
Configuration backups	HTTP	80	Node management LIF	http://<connector-IP-address>/occm/offbo xconfig	Send configuration backups to the Connector. Learn about configuration backup files.
DHCP	UDP	68	Node management LIF	DHCP	DHCP client for first-time setup
DHCPS	UDP	67	Node management LIF	DHCP	DHCP server
DNS	UDP	53	Node management LIF and data LIF (NFS, CIFS)	DNS	DNS
NDMP	TCP	1860 0–18 699	Node management LIF	Destination servers	NDMP copy
SMTP	TCP	25	Node management LIF	Mail server	SMTP alerts, can be used for AutoSupport
SNMP	TCP	161	Node management LIF	Monitor server	Monitoring by SNMP traps
	UDP	161	Node management LIF	Monitor server	Monitoring by SNMP traps
	TCP	162	Node management LIF	Monitor server	Monitoring by SNMP traps
	UDP	162	Node management LIF	Monitor server	Monitoring by SNMP traps

Service	Protocol	Port	Source	Destination	Purpose
SnapMirror	TCP	11104	Intercluster LIF	ONTAP intercluster LIFs	Management of intercluster communication sessions for SnapMirror
	TCP	11105	Intercluster LIF	ONTAP intercluster LIFs	SnapMirror data transfer
Syslog	UDP	514	Node management LIF	Syslog server	Syslog forward messages

Rules for the HA mediator external security group

The predefined external security group for the Cloud Volumes ONTAP HA mediator includes the following inbound and outbound rules.

Inbound rules

The predefined security group for the HA mediator includes the following inbound rule.

Protocol	Port	Source	Purpose
TCP	3000	CIDR of the Connector	RESTful API access from the Connector

Outbound rules

The predefined security group for the HA mediator opens all outbound traffic. If that is acceptable, follow the basic outbound rules. If you need more rigid rules, use the advanced outbound rules.

Basic outbound rules

The predefined security group for the HA mediator includes the following outbound rules.

Protocol	Port	Purpose
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

Advanced outbound rules

If you need rigid rules for outbound traffic, you can use the following information to open only those ports that are required for outbound communication by the HA mediator.

Protocol	Port	Destination	Purpose
HTTP	80	IP address of the Connector on AWS EC2 instance	Download upgrades for the mediator
HTTPS	443	ec2.amazonaws.com	Assist with storage failover
UDP	53	ec2.amazonaws.com	Assist with storage failover



Rather than open ports 443 and 53, you can create an interface VPC endpoint from the target subnet to the AWS EC2 service.

Rules for the HA configuration internal security group

The predefined internal security group for a Cloud Volumes ONTAP HA configuration includes the following rules. This security group enables communication between the HA nodes and between the mediator and the nodes.

BlueXP always creates this security group. You do not have the option to use your own.

Inbound rules

The predefined security group includes the following inbound rules.

Protocol	Port	Purpose
All traffic	All	Communication between the HA mediator and HA nodes

Outbound rules

The predefined security group includes the following outbound rules.

Protocol	Port	Purpose
All traffic	All	Communication between the HA mediator and HA nodes

Rules for the Connector

[View security group rules for the Connector](#)

Setting up the AWS KMS

If you want to use Amazon encryption with Cloud Volumes ONTAP, then you need to set up the AWS Key Management Service (KMS).

Steps

1. Ensure that an active Customer Master Key (CMK) exists.

The CMK can be an AWS-managed CMK or a customer-managed CMK. It can be in the same AWS account as BlueXP and Cloud Volumes ONTAP or in a different AWS account.

[AWS Documentation: Customer Master Keys \(CMKs\)](#)

2. Modify the key policy for each CMK by adding the IAM role that provides permissions to BlueXP as a *key user*.

Adding the IAM role as a key user gives BlueXP permissions to use the CMK with Cloud Volumes ONTAP.

[AWS Documentation: Editing Keys](#)

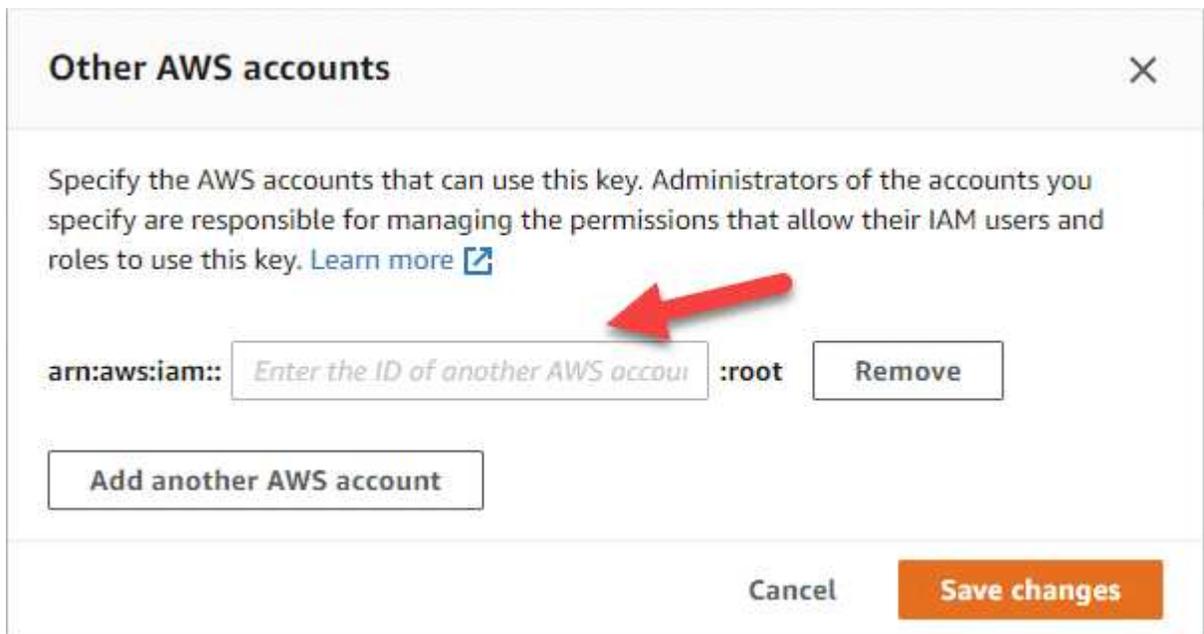
3. If the CMK is in a different AWS account, complete the following steps:

- a. Go to the KMS console from the account where the CMK resides.
- b. Select the key.
- c. In the **General configuration** pane, copy the ARN of the key.

You'll need to provide the ARN to BlueXP when you create the Cloud Volumes ONTAP system.

- d. In the **Other AWS accounts** pane, add the AWS account that provides BlueXP with permissions.

In most cases, this is the account where BlueXP resides. If BlueXP wasn't installed in AWS, it would be the account for which you provided AWS access keys to BlueXP.



- e. Now switch to the AWS account that provides BlueXP with permissions and open the IAM console.
- f. Create an IAM policy that includes the permissions listed below.
- g. Attach the policy to the IAM role or IAM user that provides permissions to BlueXP.

The following policy provides the permissions that BlueXP needs to use the CMK from the external AWS account. Be sure to modify the region and account ID in the "Resource" sections.

```

{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Sid": "AllowUseOfTheKey",
      "Effect": "Allow",
      "Action": [
        "kms:Encrypt",
        "kms:Decrypt",
        "kms:ReEncrypt*",
        "kms:GenerateDataKey*",
        "kms:DescribeKey"
      ],
      "Resource": [
        "arn:aws:kms:us-east-
1:externalaccountid:key/externalkeyid"
      ]
    },
    {
      "Sid": "AllowAttachmentOfPersistentResources",
      "Effect": "Allow",
      "Action": [
        "kms:CreateGrant",
        "kms:ListGrants",
        "kms:RevokeGrant"
      ],
      "Resource": [
        "arn:aws:kms:us-east-
1:externalaccountid:key/externalaccountid"
      ],
      "Condition": {
        "Bool": {
          "kms:GrantIsForAWSResource": true
        }
      }
    }
  ]
}

```

For additional details about this process, see [AWS Documentation: Allowing users in other accounts to use a KMS key](#).

4. If you are using a customer-managed CMK, modify the key policy for the CMK by adding the Cloud Volumes ONTAP IAM role as a *key user*.

This step is required if you enabled data tiering on Cloud Volumes ONTAP and want to encrypt the data

stored in the S3 bucket.

You'll need to perform this step *after* you deploy Cloud Volumes ONTAP because the IAM role is created when you create a working environment. (Of course, you do have the option to use an existing Cloud Volumes ONTAP IAM role, so it's possible to perform this step before.)

[AWS Documentation: Editing Keys](#)

Set up IAM roles for Cloud Volumes ONTAP

IAM roles with the required permissions must be attached to each Cloud Volumes ONTAP node. The same is true for the HA mediator. It's easiest to let BlueXP create the IAM roles for you, but you can use your own roles.

This task is optional. When you create a Cloud Volumes ONTAP working environment, the default option is to let BlueXP create the IAM roles for you. If your business's security policies require you to create the IAM roles yourself, then follow the steps below.



Providing your own IAM role is required in the AWS Commercial Cloud Services Environment. [Learn how to deploy Cloud Volumes ONTAP in C2S.](#)

Steps

1. Go to the AWS IAM console.
2. Create IAM policies that include the following permissions:
 - Base policy for Cloud Volumes ONTAP nodes

Standard regions

```
{
  "Version": "2012-10-17",
  "Statement": [{
    "Action": "s3:ListAllMyBuckets",
    "Resource": "arn:aws:s3:::*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:ListBucket",
      "s3:GetBucketLocation"
    ],
    "Resource": "arn:aws:s3:::fabric-pool-*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:GetObject",
      "s3:PutObject",
      "s3>DeleteObject"
    ],
    "Resource": "arn:aws:s3:::fabric-pool-*",
    "Effect": "Allow"
  }
]
```

GovCloud (US) regions

```
{
  "Version": "2012-10-17",
  "Statement": [{
    "Action": "s3:ListAllMyBuckets",
    "Resource": "arn:aws-us-gov:s3:::*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:ListBucket",
      "s3:GetBucketLocation"
    ],
    "Resource": "arn:aws-us-gov:s3:::fabric-pool-*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:GetObject",
      "s3:PutObject",
      "s3>DeleteObject"
    ],
    "Resource": "arn:aws-us-gov:s3:::fabric-pool-*",
    "Effect": "Allow"
  }]
}
```

C2S environment

```

{
  "Version": "2012-10-17",
  "Statement": [{
    "Action": "s3:ListAllMyBuckets",
    "Resource": "arn:aws-iso:s3:::*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:ListBucket",
      "s3:GetBucketLocation"
    ],
    "Resource": "arn:aws-iso:s3:::fabric-pool-*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:GetObject",
      "s3:PutObject",
      "s3>DeleteObject"
    ],
    "Resource": "arn:aws-iso:s3:::fabric-pool-*",
    "Effect": "Allow"
  }]
}

```

- Backup policy for Cloud Volumes ONTAP nodes

If you plan to use BlueXP backup and recovery with your Cloud Volumes ONTAP systems, the IAM role for the nodes must include the second policy shown below.

Standard regions

```
{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "s3:ListBucket",
        "s3:GetBucketLocation"
      ],
      "Resource": "arn:aws:s3:::netapp-backup*",
      "Effect": "Allow"
    },
    {
      "Action": [
        "s3:GetObject",
        "s3:PutObject",
        "s3:DeleteObject",
        "s3:ListAllMyBuckets",
        "s3:PutObjectTagging",
        "s3:GetObjectTagging",
        "s3:RestoreObject",
        "s3:GetBucketObjectLockConfiguration",
        "s3:GetObjectRetention",
        "s3:PutBucketObjectLockConfiguration",
        "s3:PutObjectRetention"
      ],
      "Resource": "arn:aws:s3:::netapp-backup*/**",
      "Effect": "Allow"
    }
  ]
}
```

GovCloud (US) regions

```

{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "s3:ListBucket",
        "s3:GetBucketLocation"
      ],
      "Resource": "arn:aws-us-gov:s3:::netapp-backup*",
      "Effect": "Allow"
    },
    {
      "Action": [
        "s3:GetObject",
        "s3:PutObject",
        "s3:DeleteObject",
        "s3:ListAllMyBuckets",
        "s3:PutObjectTagging",
        "s3:GetObjectTagging",
        "s3:RestoreObject",
        "s3:GetBucketObjectLockConfiguration",
        "s3:GetObjectRetention",
        "s3:PutBucketObjectLockConfiguration",
        "s3:PutObjectRetention"
      ],
      "Resource": "arn:aws-us-gov:s3:::netapp-backup*/**",
      "Effect": "Allow"
    }
  ]
}

```

C2S environment

```

{
  "Version": "2012-10-17",
  "Statement": [
    {
      "Action": [
        "s3:ListBucket",
        "s3:GetBucketLocation"
      ],
      "Resource": "arn:aws-iso:s3:::netapp-backup*",
      "Effect": "Allow"
    },
    {
      "Action": [
        "s3:GetObject",
        "s3:PutObject",
        "s3:DeleteObject",
        "s3:ListAllMyBuckets",
        "s3:PutObjectTagging",
        "s3:GetObjectTagging",
        "s3:RestoreObject",
        "s3:GetBucketObjectLockConfiguration",
        "s3:GetObjectRetention",
        "s3:PutBucketObjectLockConfiguration",
        "s3:PutObjectRetention"
      ],
      "Resource": "arn:aws-iso:s3:::netapp-backup*/**",
      "Effect": "Allow"
    }
  ]
}

```

- HA mediator

```

{
  "Version": "2012-10-17",
  "Statement": [{
    "Effect": "Allow",
    "Action": [
      "ec2:AssignPrivateIpAddresses",
      "ec2:CreateRoute",
      "ec2>DeleteRoute",
      "ec2:DescribeNetworkInterfaces",
      "ec2:DescribeRouteTables",
      "ec2:DescribeVpcs",
      "ec2:ReplaceRoute",
      "ec2:UnassignPrivateIpAddresses",
      "sts:AssumeRole",
      "ec2:DescribeSubnets"
    ],
    "Resource": "*"
  }]
}

```

3. Create an IAM role and attach the policies that you created to the role.

Result

You now have IAM roles that you can select when you create a new Cloud Volumes ONTAP working environment.

More information

- [AWS documentation: Creating IAM policies](#)
- [AWS documentation: Creating IAM roles](#)

Set up licensing for Cloud Volumes ONTAP in AWS

After you decide which licensing option you want to use with Cloud Volumes ONTAP, a few steps are required before you can choose that licensing option when creating a new working environment.

Freemium

Select the Freemium offering to use Cloud Volumes ONTAP free of charge with up to 500 GiB of provisioned capacity. [Learn more about the Freemium offering.](#)

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the

prompts to subscribe to the pay-as-you-go offering in the AWS Marketplace.

You won't be charged through the marketplace subscription unless you exceed 500 GiB of provisioned capacity, at which time the system is automatically converted to the [Essentials package](#).

Edit Credentials & Add Subscription

Select a subscription option and click **Continue**. The AWS Marketplace enables you to view pricing details and then subscribe.

Pay-Per-TiB - Annual Contract
Pay for Cloud Volumes ONTAP with an annual, upfront payment.

Pay-as-you-go
Pay for Cloud Volumes ONTAP at an hourly rate.

The next steps:

- 1 AWS Marketplace**
Subscribe and then click **Set Up Your Account** to configure your account.
- 2 Cloud Manager**
Save your subscription and associate the Marketplace subscription with your AWS credentials.

Continue **Cancel**

b. After you return to BlueXP, select **Freemium** when you reach the charging methods page.

Select Charging Method

Professional **By capacity** ▾

Essential **By capacity** ▾

Freemium (Up to 500 GiB) **By capacity** ▾

Per Node **By node** ▾

[View step-by-step instructions to launch Cloud Volumes ONTAP in AWS.](#)

Capacity-based license

Capacity-based licensing enables you to pay for Cloud Volumes ONTAP per TiB of capacity. Capacity-based licensing is available in the form of a *package*: the Essentials package or the Professional package.

The Essentials and Professional packages are available with the following consumption models:

- A license (BYOL) purchased from NetApp
- An hourly, pay-as-you-go (PAYGO) subscription from the AWS Marketplace
- An annual contract from the AWS Marketplace

[Learn more about capacity-based licensing.](#)

The following sections describe how to get started with each of these consumption models.

BYOL

Pay upfront by purchasing a license (BYOL) from NetApp to deploy Cloud Volumes ONTAP systems in any cloud provider.

Steps

1. [Contact NetApp Sales to obtain a license](#)
2. [Add your NetApp Support Site account to BlueXP](#)

BlueXP automatically queries NetApp's licensing service to obtain details about the licenses associated with your NetApp Support Site account. If there are no errors, BlueXP automatically adds the licenses to the digital wallet.

Your license must be available from the BlueXP digital wallet before you can use it with Cloud Volumes ONTAP. If needed, you can [manually add the license to the BlueXP digital wallet](#).

3. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the AWS Marketplace.

The license that you purchased from NetApp is always charged first, but you'll be charged from the hourly rate in the marketplace if you exceed your licensed capacity or if the term of your license expires.

Edit Credentials & Add Subscription

Select a subscription option and click **Continue**. The AWS Marketplace enables you to view pricing details and then subscribe.

Pay-Per-TiB - Annual Contract
Pay for Cloud Volumes ONTAP with an annual, upfront payment.

Pay-as-you-go
Pay for Cloud Volumes ONTAP at an hourly rate.

The next steps:

- 1 AWS Marketplace**
Subscribe and then click **Set Up Your Account** to configure your account.
- 2 Cloud Manager**
Save your subscription and associate the Marketplace subscription with your AWS credentials.

Continue **Cancel**

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity ▾
<input type="radio"/> Essential	By capacity ▾
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity ▾
<input type="radio"/> Per Node	By node ▾

[View step-by-step instructions to launch Cloud Volumes ONTAP in AWS.](#)

PAYGO subscription

Pay hourly by subscribing to the offer from your cloud provider's marketplace.

When you create a Cloud Volumes ONTAP working environment, BlueXP prompts you to subscribe to the agreement that's available in the AWS Marketplace. That subscription is then associated with the working environment for charging. You can use that same subscription for additional working environments.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the AWS Marketplace.

Edit Credentials & Add Subscription

Select a subscription option and click **Continue**. The AWS Marketplace enables you to view pricing details and then subscribe.

Pay-Per-TiB - Annual Contract
Pay for Cloud Volumes ONTAP with an annual, upfront payment.

Pay-as-you-go
Pay for Cloud Volumes ONTAP at an hourly rate.

The next steps:

- 1 **AWS Marketplace**
Subscribe and then click **Set Up Your Account** to configure your account.
- 2 **Cloud Manager**
Save your subscription and associate the Marketplace subscription with your AWS credentials.

Continue **Cancel**

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity	∨
<input type="radio"/> Essential	By capacity	∨
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity	∨
<input type="radio"/> Per Node	By node	∨

[View step-by-step instructions to launch Cloud Volumes ONTAP in AWS.](#)



You can manage the AWS Marketplace subscriptions associated with your AWS accounts from the Settings > Credentials page. [Learn how to manage your AWS accounts and subscriptions](#)

Annual contract

Pay annually by purchasing an annual contract from your cloud provider's marketplace.

Similar to an hourly subscription, BlueXP prompts you to subscribe to the annual contract that's available in the AWS Marketplace.

Steps

1. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the annual contract in the AWS Marketplace.

Edit Credentials & Add Subscription

Select a subscription option and click **Continue**. The AWS Marketplace enables you to view pricing details and then subscribe.

Pay-Per-TiB - Annual Contract
Pay for Cloud Volumes ONTAP with an annual, upfront payment.

Pay-as-you-go
Pay for Cloud Volumes ONTAP at an hourly rate.

The next steps:

- 1 AWS Marketplace**
Subscribe and then click **Set Up Your Account** to configure your account.
- 2 Cloud Manager**
Save your subscription and associate the Marketplace subscription with your AWS credentials.

Continue **Cancel**

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity ▾
<input type="radio"/> Essential	By capacity ▾
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity ▾
<input type="radio"/> Per Node	By node ▾

[View step-by-step instructions to launch Cloud Volumes ONTAP in AWS.](#)

Keystone Subscription

A Keystone Subscription is a pay-as-you-grow subscription-based service. [Learn more about NetApp Keystone Subscriptions.](#)

Steps

1. If you don't have a subscription yet, [contact NetApp](#)
2. [Contact NetApp](#) to authorize your BlueXP user account with one or more Keystone Subscriptions.
3. After NetApp authorizes your account, [link your subscriptions for use with Cloud Volumes ONTAP](#).
4. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. Select the Keystone Subscription charging method when prompted to choose a charging method.

The screenshot shows a 'Select Charging Method' dialog box. The 'Keystone' option is selected, indicated by a blue checkmark. Below the 'Keystone' option, there is a dropdown menu for 'Keystone Subscription' with 'A-AMRITA1' selected. Other options include 'Professional', 'Essential', 'Freemium (Up to 500 GiB)', and 'Per Node'. Each option has a 'By capacity' or 'By node' button and a chevron icon.

[View step-by-step instructions to launch Cloud Volumes ONTAP in AWS.](#)

Launching Cloud Volumes ONTAP in AWS

You can launch Cloud Volumes ONTAP in a single-system configuration or as an HA pair in AWS.

Before you get started

You need the following to create a working environment.

- A Connector that's up and running.

- You should have a [Connector that is associated with your workspace](#).
- [You should be prepared to leave the Connector running at all times](#).
- An understanding of the configuration that you want to use.

You should have prepared by choosing a configuration and by obtaining AWS networking information from your administrator. For details, see [Planning your Cloud Volumes ONTAP configuration](#).

- An understanding of what's required to set up licensing for Cloud Volumes ONTAP.

[Learn how to set up licensing](#).

- DNS and Active Directory for CIFS configurations.

For details, see [Networking requirements for Cloud Volumes ONTAP in AWS](#).

Launching a single-node Cloud Volumes ONTAP system in AWS

If you want to launch Cloud Volumes ONTAP in AWS, you need to create a new working environment in BlueXP

About this task

Immediately after you create the working environment, BlueXP launches a test instance in the specified VPC to verify connectivity. If successful, BlueXP immediately terminates the instance and then starts deploying the Cloud Volumes ONTAP system. If BlueXP cannot verify connectivity, creation of the working environment fails. The test instance is either a t2.nano (for default VPC tenancy) or m3.medium (for dedicated VPC tenancy).

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. **Choose a Location:** Select **Amazon Web Services** and **Cloud Volumes ONTAP Single Node**.
4. If you're prompted, [create a Connector](#).
5. **Details and Credentials:** Optionally change the AWS credentials and subscription, enter a working environment name, add tags if needed, and then enter a password.

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Amazon EC2 instance. It also uses the name as the prefix for the predefined security group, if you select that option.

Field	Description
Add tags	<p>AWS tags are metadata for your AWS resources. BlueXP adds the tags to the Cloud Volumes ONTAP instance and each AWS resource associated with the instance.</p> <p>You can add up to four tags from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four tags when creating a working environment.</p> <p>For information about tags, refer to AWS Documentation: Tagging your Amazon EC2 Resources.</p>
User name and password	<p>These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.</p>
Edit Credentials	<p>Choose the AWS credentials associated with the account where you want to deploy this system. You can also associate the AWS Marketplace subscription to use with this Cloud Volumes ONTAP system.</p> <p>Click Add Subscription to associate the selected credentials with a new AWS Marketplace subscription. The subscription can be for an annual contract or to pay for Cloud Volumes ONTAP at an hourly rate.</p> <p>Learn how to add additional AWS credentials to BlueXP.</p>

The following video shows how to associate a pay-as-you-go Marketplace subscription to your AWS credentials:

[Subscribe to BlueXP from the AWS Marketplace](#)

If multiple IAM users work in the same AWS account, then each user needs to subscribe. After the first user subscribes, the AWS Marketplace informs subsequent users that they're already subscribed, as shown in the image below. While a subscription is in place for the AWS *account*, each IAM user needs to associate themselves with that subscription. If you see the message shown below, click the **click here** link to go to the BlueXP website and complete the process.



Cloud Manager (for Cloud Volumes ONTAP)

You are currently subscribed to this product and will be charged for your accumulated usage at the end of your next billing cycle, based on the costs listed in Pricing information on the right.

Having issues signing up for your product?
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6. **Services:** Keep the services enabled or disable the individual services that you don't want to use with Cloud Volumes ONTAP.

- [Learn more about BlueXP classification](#)
- [Learn more about BlueXP backup and recovery](#)



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

7. **Location & Connectivity:** Enter the network information that you recorded in the [AWS worksheet](#).

The following table describes fields for which you might need guidance:

Field	Description
VPC	If you have an AWS Outpost, you can deploy a single node Cloud Volumes ONTAP system in that Outpost by selecting the Outpost VPC. The experience is the same as any other VPC that resides in AWS.
Generated security group	If you let BlueXP generate the security group for you, you need to choose how you'll allow traffic: <ul style="list-style-type: none"> • If you choose Selected VPC only, the source for inbound traffic is the subnet range of the selected VPC and the subnet range of the VPC where the Connector resides. This is the recommended option. • If you choose All VPCs, the source for inbound traffic is the 0.0.0.0/0 IP range.
Use existing security group	If you use an existing firewall policy, ensure that it includes the required rules. Learn about firewall rules for Cloud Volumes ONTAP .

8. **Data Encryption:** Choose no data encryption or AWS-managed encryption.

For AWS-managed encryption, you can choose a different Customer Master Key (CMK) from your account or another AWS account.



You can't change the AWS data encryption method after you create a Cloud Volumes ONTAP system.

[Learn how to set up the AWS KMS for Cloud Volumes ONTAP](#).

[Learn more about supported encryption technologies](#).

9. **Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.

- [Learn about licensing options for Cloud Volumes ONTAP](#).
- [Learn how to set up licensing](#).

10. **Cloud Volumes ONTAP Configuration** (annual AWS Marketplace contract only): Review the default configuration and click **Continue** or click **Change Configuration** to select your own configuration.

If you keep the default configuration, then you only need to specify a volume and then review and approve the configuration.

11. **Preconfigured Packages:** Select one of the packages to quickly launch Cloud Volumes ONTAP, or click **Change Configuration** to select your own configuration.

If you choose one of the packages, then you only need to specify a volume and then review and approve

the configuration.

12. **IAM Role:** It's best to keep the default option to let BlueXP create the role for you.

If you prefer to use your own policy, it must meet [policy requirements for Cloud Volumes ONTAP nodes](#).

13. **Licensing:** Change the Cloud Volumes ONTAP version as needed and select an instance type and the instance tenancy.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

14. **Underlying Storage Resources:** Choose a disk type, configure the underlying storage, and choose whether to keep data tiering enabled.

Note the following:

- The disk type is for the initial volume (and aggregate). You can choose a different disk type for subsequent volumes (and aggregates).
- If you choose a gp3 or io1 disk, BlueXP uses the Elastic Volumes feature in AWS to automatically increase the underlying storage disk capacity as needed. You can choose the initial capacity based on your storage needs and revise it after Cloud Volumes ONTAP is deployed. [Learn more about support for Elastic Volumes in AWS](#).
- If you choose a gp2 or st1 disk, you can select a disk size for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.
- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates.

[Learn how data tiering works](#).

15. **Write Speed & WORM:**

- a. Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed](#).

- b. Activate write once, read many (WORM) storage, if desired.

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage](#).

- c. If you activate WORM storage, select the retention period.

16. **Create Volume:** Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions](#).

Some of the fields in this page are self-explanatory. The following table describes fields for which you might

need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection	Protocol
<p>Volume Name: <input style="width: 200px;" type="text" value="vol"/> Size (GB): <input style="width: 80px;" type="text" value="250"/> ⓘ</p> <p>Snapshot Policy: <input style="width: 300px;" type="text" value="default"/> ▼</p> <p> ⓘ Default Policy</p>	<p style="text-align: center;"> NFS iSCSI </p> <p>Share name: <input style="width: 150px;" type="text" value="vol_share"/> Permissions: <input style="width: 150px;" type="text" value="Full Control"/> ▼</p> <p>Users / Groups: <input style="width: 300px;" type="text" value="engineering"/></p> <p style="font-size: small; color: #666;">Valid users and groups separated by a semicolon</p>

17. **CIFS Setup:** If you chose the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	The IP addresses of the DNS servers that provide name resolution for the CIFS server. The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers. If you configure AWS Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, you should enter OU=Computers,OU=corp in this field.
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	<p>Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details.</p> <p>Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.</p>

18. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and edit the volume tiering policy, if needed.

For more information, see [Understanding volume usage profiles](#) and [Data tiering overview](#).

19. **Review & Approve:** Review and confirm your selections.

- a. Review details about the configuration.
- b. Click **More information** to review details about support and the AWS resources that BlueXP will purchase.
- c. Select the **I understand...** check boxes.
- d. Click **Go**.

Result

BlueXP launches the Cloud Volumes ONTAP instance. You can track the progress in the timeline.

If you experience any issues launching the Cloud Volumes ONTAP instance, review the failure message. You can also select the working environment and click Re-create environment.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.
- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Launching a Cloud Volumes ONTAP HA pair in AWS

If you want to launch a Cloud Volumes ONTAP HA pair in AWS, you need to create an HA working environment in BlueXP.

Limitation

At this time, HA pairs are not supported with AWS Outposts.

About this task

Immediately after you create the working environment, BlueXP launches a test instance in the specified VPC to verify connectivity. If successful, BlueXP immediately terminates the instance and then starts deploying the Cloud Volumes ONTAP system. If BlueXP cannot verify connectivity, creation of the working environment fails. The test instance is either a t2.nano (for default VPC tenancy) or m3.medium (for dedicated VPC tenancy).

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. **Choose a Location:** Select **Amazon Web Services** and **Cloud Volumes ONTAP HA**.
4. **Details and Credentials:** Optionally change the AWS credentials and subscription, enter a working environment name, add tags if needed, and then enter a password.

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Amazon EC2 instance. It also uses the name as the prefix for the predefined security group, if you select that option.
Add tags	<p>AWS tags are metadata for your AWS resources. BlueXP adds the tags to the Cloud Volumes ONTAP instance and each AWS resource associated with the instance.</p> <p>You can add up to four tags from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four tags when creating a working environment.</p> <p>For information about tags, refer to AWS Documentation: Tagging your Amazon EC2 Resources.</p>
User name and password	These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.
Edit Credentials	<p>Choose the AWS credentials and marketplace subscription to use with this Cloud Volumes ONTAP system.</p> <p>Click Add Subscription to associate the selected credentials with a new AWS Marketplace subscription. The subscription can be for an annual contract or to pay for Cloud Volumes ONTAP at an hourly rate.</p> <p>If purchased a license directly from NetApp (BYOL), then an AWS subscription isn't required.</p> <p>Learn how to add additional AWS credentials to BlueXP.</p>

The following video shows how to associate a pay-as-you-go Marketplace subscription to your AWS credentials:

[Subscribe to BlueXP from the AWS Marketplace](#)



If multiple IAM users work in the same AWS account, then each user needs to subscribe. After the first user subscribes, the AWS Marketplace informs subsequent users that they're already subscribed, as shown in the image below. While a subscription is in place for the AWS *account*, each IAM user needs to associate themselves with that subscription. If you see the message shown below, click the **click here** link to go to BlueXP website and complete the process.

5. **Services:** Keep the services enabled or disable the individual services that you don't want to use with this Cloud Volumes ONTAP system.

- [Learn more about BlueXP classification](#)
- [Learn more about BlueXP backup and recovery](#)



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

6. **HA Deployment Models:** Choose an HA configuration.

For an overview of the deployment models, see [Cloud Volumes ONTAP HA for AWS](#).

7. **Location and Connectivity** (single AZ) or **Region & VPC** (multiple AZs): Enter the network information that you recorded in the AWS worksheet.

The following table describes fields for which you might need guidance:

Field	Description
Generated security group	If you let BlueXP generate the security group for you, you need to choose how you'll allow traffic: <ul style="list-style-type: none">• If you choose Selected VPC only, the source for inbound traffic is the subnet range of the selected VPC and the subnet range of the VPC where the Connector resides. This is the recommended option.• If you choose All VPCs, the source for inbound traffic is the 0.0.0.0/0 IP range.
Use existing security group	If you use an existing firewall policy, ensure that it includes the required rules. Learn about firewall rules for Cloud Volumes ONTAP .

8. **Connectivity and SSH Authentication:** Choose connection methods for the HA pair and the mediator.

9. **Floating IPs:** If you chose multiple AZs, specify the floating IP addresses.

The IP addresses must be outside of the CIDR block for all VPCs in the region. For additional details, see [AWS networking requirements for Cloud Volumes ONTAP HA in multiple AZs](#).

10. **Route Tables:** If you chose multiple AZs, select the route tables that should include routes to the floating IP addresses.

If you have more than one route table, it is very important to select the correct route tables. Otherwise, some clients might not have access to the Cloud Volumes ONTAP HA pair. For more information about route tables, refer to [AWS Documentation: Route Tables](#).

11. **Data Encryption:** Choose no data encryption or AWS-managed encryption.

For AWS-managed encryption, you can choose a different Customer Master Key (CMK) from your account or another AWS account.



You can't change the AWS data encryption method after you create a Cloud Volumes ONTAP system.

[Learn how to set up the AWS KMS for Cloud Volumes ONTAP](#).

[Learn more about supported encryption technologies](#).

12. **Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.

- [Learn about licensing options for Cloud Volumes ONTAP.](#)
- [Learn how to set up licensing.](#)

13. **Cloud Volumes ONTAP Configuration** (annual AWS Marketplace contract only): Review the default configuration and click **Continue** or click **Change Configuration** to select your own configuration.

If you keep the default configuration, then you only need to specify a volume and then review and approve the configuration.

14. **Preconfigured Packages** (hourly or BYOL only): Select one of the packages to quickly launch Cloud Volumes ONTAP, or click **Change Configuration** to select your own configuration.

If you choose one of the packages, then you only need to specify a volume and then review and approve the configuration.

15. **IAM Role:** It's best to keep the default option to let BlueXP create the role for you.

If you prefer to use your own policy, it must meet [policy requirements for Cloud Volumes ONTAP nodes and the HA mediator](#).

16. **Licensing:** Change the Cloud Volumes ONTAP version as needed and select an instance type and the instance tenancy.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

17. **Underlying Storage Resources:** Choose a disk type, configure the underlying storage, and choose whether to keep data tiering enabled.

Note the following:

- The disk type is for the initial volume (and aggregate). You can choose a different disk type for subsequent volumes (and aggregates).
- If you choose a gp3 or io1 disk, BlueXP uses the Elastic Volumes feature in AWS to automatically increase the underlying storage disk capacity as needed. You can choose the initial capacity based on your storage needs and revise it after Cloud Volumes ONTAP is deployed. [Learn more about support for Elastic Volumes in AWS.](#)
- If you choose a gp2 or st1 disk, you can select a disk size for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.
- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates.

[Learn how data tiering works.](#)

18. **Write Speed & WORM:**

- a. Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed.](#)

- b. Activate write once, read many (WORM) storage, if desired.

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage.](#)

- c. If you activate WORM storage, select the retention period.

- 19. **Create Volume:** Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions.](#)

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.

Field	Description
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection

Volume Name: Size (GB):

Snapshot Policy:

Default Policy

Protocol

NFS
 CIFS
 iSCSI

Share name: Permissions:

Users / Groups:

Valid users and groups separated by a semicolon

20. **CIFS Setup:** If you selected the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p>
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.

Field	Description
Organizational Unit	The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers. If you configure AWS Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, you should enter OU=Computers,OU=corp in this field.
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details. Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.

21. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and edit the volume tiering policy, if needed.

For more information, see [Choose a volume usage profile](#) and [Data tiering overview](#).

22. **Review & Approve:** Review and confirm your selections.

- a. Review details about the configuration.
- b. Click **More information** to review details about support and the AWS resources that BlueXP will purchase.
- c. Select the **I understand...** check boxes.
- d. Click **Go**.

Result

BlueXP launches the Cloud Volumes ONTAP HA pair. You can track the progress in the timeline.

If you experience any issues launching the HA pair, review the failure message. You can also select the working environment and click Re-create environment.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.
- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Get started with Cloud Volumes ONTAP in the AWS C2S environment

Similar to a standard AWS region, you can use Cloud Manager in the [AWS Commercial Cloud Services \(C2S\)](#) environment to deploy Cloud Volumes ONTAP, which provides enterprise-class features for your cloud storage. AWS C2S is a closed region specific to the U.S. Intelligence Community; the instructions on this page only apply to AWS C2S

region users.

Supported versions in C2S

- Cloud Volumes ONTAP 9.8 is supported
- Version 3.9.4 of the Connector is supported

The Connector is software that's required to deploy and manage Cloud Volumes ONTAP in AWS. You'll log in to Cloud Manager from the software that gets installed on the Connector instance. The SaaS website for Cloud Manager isn't supported in the C2S environment.



Cloud Manager was recently renamed to BlueXP, but we're continuing to refer to it as Cloud Manager in C2S because the user interface that's included with version 3.9.4 of the Connector is still called Cloud Manager.

Supported features in C2S

The following features are available from Cloud Manager in the C2S environment:

- Cloud Volumes ONTAP
- Data replication
- A timeline for auditing

For Cloud Volumes ONTAP, you can create a single node system or an HA pair. Both licensing options are available: pay-as-you-go and bring your own license (BYOL).

Data tiering to S3 is also supported with Cloud Volumes ONTAP in C2S.

Limitations

- None of NetApp's cloud services are available from Cloud Manager.
- Because there's no internet access in the C2S environment, the following features aren't available either:
 - Automated software upgrades from Cloud Manager
 - NetApp AutoSupport
 - AWS cost information for Cloud Volumes ONTAP resources
- Freemium licenses are not supported in the C2S environment.

Deployment overview

Getting started with Cloud Volumes ONTAP in C2S includes a few steps.

1. [Preparing your AWS environment](#)

This includes setting up networking, subscribing to Cloud Volumes ONTAP, setting up permissions, and optionally setting up the AWS KMS.

2. [Installing the Connector and setting up Cloud Manager](#)

Before you can start using Cloud Manager to deploy Cloud Volumes ONTAP, you'll need to create a *Connector*. The Connector enables Cloud Manager to manage resources and processes within your public

cloud environment (this includes Cloud Volumes ONTAP).

You'll log in to Cloud Manager from the software that gets installed on the Connector instance.

3. [Launching Cloud Volumes ONTAP from Cloud Manager](#)

Each of these steps are described below.

Preparing your AWS environment

Your AWS environment must meet a few requirements.

Set up your networking

Set up your AWS networking so Cloud Volumes ONTAP can operate properly.

Steps

1. Choose the VPC and subnets in which you want to launch the Connector instance and Cloud Volumes ONTAP instances.
2. Ensure that your VPC and subnets will support connectivity between the Connector and Cloud Volumes ONTAP.
3. Set up a VPC endpoint to the S3 service.

A VPC endpoint is required if you want to tier cold data from Cloud Volumes ONTAP to low-cost object storage.

Subscribe to Cloud Volumes ONTAP

A Marketplace subscription is required to deploy Cloud Volumes ONTAP from Cloud Manager.

Steps

1. Go to the AWS Intelligence Community Marketplace and search for Cloud Volumes ONTAP.
2. Select the offering that you plan to deploy.
3. Review the terms and click **Accept**.
4. Repeat these steps for the other offerings, if you plan to deploy them.

You must use Cloud Manager to launch Cloud Volumes ONTAP instances. You must not launch Cloud Volumes ONTAP instances from the EC2 console.

Set up permissions

Set up IAM policies and roles that provide the Connector and Cloud Volumes ONTAP with the permissions that they need to perform actions in the AWS Commercial Cloud Services environment.

You need an IAM policy and IAM role for each of the following:

- The Connector instance
- Cloud Volumes ONTAP instances
- The Cloud Volumes ONTAP HA mediator instance (if you want to deploy HA pairs)

Steps

1. Go to the AWS IAM console and click **Policies**.
2. Create a policy for the Connector instance.

```
{
  "Version": "2012-10-17",
  "Statement": [{
    "Effect": "Allow",
    "Action": [
      "ec2:DescribeInstances",
      "ec2:DescribeInstanceStatus",
      "ec2:RunInstances",
      "ec2:ModifyInstanceAttribute",
      "ec2:DescribeRouteTables",
      "ec2:DescribeImages",
      "ec2:CreateTags",
      "ec2:CreateVolume",
      "ec2:DescribeVolumes",
      "ec2:ModifyVolumeAttribute",
      "ec2>DeleteVolume",
      "ec2:CreateSecurityGroup",
      "ec2>DeleteSecurityGroup",
      "ec2:DescribeSecurityGroups",
      "ec2:RevokeSecurityGroupEgress",
      "ec2:RevokeSecurityGroupIngress",
      "ec2:AuthorizeSecurityGroupEgress",
      "ec2:AuthorizeSecurityGroupIngress",
      "ec2:CreateNetworkInterface",
      "ec2:DescribeNetworkInterfaces",
      "ec2>DeleteNetworkInterface",
      "ec2:ModifyNetworkInterfaceAttribute",
      "ec2:DescribeSubnets",
      "ec2:DescribeVpcs",
      "ec2:DescribeDhcpOptions",
      "ec2:CreateSnapshot",
      "ec2>DeleteSnapshot",
      "ec2:DescribeSnapshots",
      "ec2:GetConsoleOutput",
      "ec2:DescribeKeyPairs",
      "ec2:DescribeRegions",
      "ec2>DeleteTags",
      "ec2:DescribeTags",
      "cloudformation:CreateStack",
      "cloudformation>DeleteStack",
      "cloudformation:DescribeStacks",
      "cloudformation:DescribeStackEvents",
      "cloudformation:ValidateTemplate",
```

```

        "iam:PassRole",
        "iam:CreateRole",
        "iam>DeleteRole",
        "iam:PutRolePolicy",
        "iam:ListInstanceProfiles",
        "iam:CreateInstanceProfile",
        "iam>DeleteRolePolicy",
        "iam:AddRoleToInstanceProfile",
        "iam:RemoveRoleFromInstanceProfile",
        "iam>DeleteInstanceProfile",
        "s3:GetObject",
        "s3:ListBucket",
        "s3:GetBucketTagging",
        "s3:GetBucketLocation",
        "s3:ListAllMyBuckets",
        "kms:List*",
        "kms:Describe*",
        "ec2:AssociateIamInstanceProfile",
        "ec2:DescribeIamInstanceProfileAssociations",
        "ec2:DisassociateIamInstanceProfile",
        "ec2:DescribeInstanceAttribute",
        "ec2:CreatePlacementGroup",
        "ec2>DeletePlacementGroup"
    ],
    "Resource": "*"
},
{
    "Sid": "fabricPoolPolicy",
    "Effect": "Allow",
    "Action": [
        "s3>DeleteBucket",
        "s3:GetLifecycleConfiguration",
        "s3:PutLifecycleConfiguration",
        "s3:PutBucketTagging",
        "s3:ListBucketVersions"
    ],
    "Resource": [
        "arn:aws-iso:s3:::fabric-pool*"
    ]
},
{
    "Effect": "Allow",
    "Action": [
        "ec2:StartInstances",
        "ec2:StopInstances",
        "ec2:TerminateInstances",

```

```

        "ec2:AttachVolume",
        "ec2:DetachVolume"
    ],
    "Condition": {
        "StringLike": {
            "ec2:ResourceTag/WorkingEnvironment": "*"
        }
    },
    "Resource": [
        "arn:aws-iso:ec2:*:*:instance/*"
    ]
},
{
    "Effect": "Allow",
    "Action": [
        "ec2:AttachVolume",
        "ec2:DetachVolume"
    ],
    "Resource": [
        "arn:aws-iso:ec2:*:*:volume/*"
    ]
}
]
}

```

3. Create a policy for Cloud Volumes ONTAP.

```

{
  "Version": "2012-10-17",
  "Statement": [{
    "Action": "s3:ListAllMyBuckets",
    "Resource": "arn:aws-iso:s3:::*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:ListBucket",
      "s3:GetBucketLocation"
    ],
    "Resource": "arn:aws-iso:s3:::fabric-pool-*",
    "Effect": "Allow"
  }, {
    "Action": [
      "s3:GetObject",
      "s3:PutObject",
      "s3>DeleteObject"
    ],
    "Resource": "arn:aws-iso:s3:::fabric-pool-*",
    "Effect": "Allow"
  }
  ]
}

```

4. If you plan to deploy a Cloud Volumes ONTAP HA pair, create a policy for the HA mediator.

```

{
  "Version": "2012-10-17",
  "Statement": [{
    "Effect": "Allow",
    "Action": [
      "ec2:AssignPrivateIpAddresses",
      "ec2:CreateRoute",
      "ec2>DeleteRoute",
      "ec2:DescribeNetworkInterfaces",
      "ec2:DescribeRouteTables",
      "ec2:DescribeVpcs",
      "ec2:ReplaceRoute",
      "ec2:UnassignPrivateIpAddresses"
    ],
    "Resource": "*"
  }
  ]
}

```

5. Create IAM roles with the role type Amazon EC2 and attach the policies that you created in the previous steps.

Similar to the policies, you should have one IAM role for the Connector, one for the Cloud Volumes ONTAP nodes, and one for the HA mediator (if you want to deploy HA pairs).

You must select the Connector IAM role when you launch the Connector instance.

You can select the IAM roles for Cloud Volumes ONTAP and the HA mediator when you create a Cloud Volumes ONTAP working environment from Cloud Manager.

Set up the AWS KMS

If you want to use Amazon encryption with Cloud Volumes ONTAP, ensure that requirements are met for the AWS Key Management Service.

Steps

1. Ensure that an active Customer Master Key (CMK) exists in your account or in another AWS account.

The CMK can be an AWS-managed CMK or a customer-managed CMK.

2. If the CMK is in an AWS account separate from the account where you plan to deploy Cloud Volumes ONTAP, then you need to obtain the ARN of that key.

You'll need to provide the ARN to Cloud Manager when you create the Cloud Volumes ONTAP system.

3. Add the IAM role for the Connector instance to the list of key users for a CMK.

This gives Cloud Manager permissions to use the CMK with Cloud Volumes ONTAP.

Installing the Connector and setting up Cloud Manager

Before you can launch Cloud Volumes ONTAP systems in AWS, you must first launch the Connector instance from the AWS Marketplace and then log in and set up Cloud Manager.

Steps

1. Obtain a root certificate signed by a certificate authority (CA) in the Privacy Enhanced Mail (PEM) Base-64 encoded X.509 format. Consult your organization's policies and procedures for obtaining the certificate.

You'll need to upload the certificate during the setup process. Cloud Manager uses the trusted certificate when sending requests to AWS over HTTPS.

2. Launch the Connector instance:
 - a. Go to the AWS Intelligence Community Marketplace page for Cloud Manager.
 - b. On the Custom Launch tab, choose the option to launch the instance from the EC2 console.
 - c. Follow the prompts to configure the instance.

Note the following as you configure the instance:

- We recommend t3.xlarge.
- You must choose the IAM role that you created when preparing your AWS environment.

- You should keep the default storage options.
 - The required connection methods for the Connector are as follows: SSH, HTTP, and HTTPS.
3. Set up Cloud Manager from a host that has a connection to the Connector instance:
 - a. Open a web browser and enter `https://ipaddress` where *ipaddress* is the IP address of the Linux host where you installed the Connector.
 - b. Specify a proxy server for connectivity to AWS services.
 - c. Upload the certificate that you obtained in step 1.
 - d. Complete the steps in the Setup wizard to set up Cloud Manager.
 - **System Details:** Enter a name for this instance of Cloud Manager and provide your company name.
 - **Create User:** Create the Admin user that you'll use to administer Cloud Manager.
 - **Review:** Review the details and approve the end user license agreement.
 - e. To complete installation of the CA-signed certificate, restart the Connector instance from the EC2 console.
 4. After the Connector restarts, log in using the administrator user account that you created in the Setup wizard.

Launching Cloud Volumes ONTAP from Cloud Manager

You can launch Cloud Volumes ONTAP instances in the AWS Commercial Cloud Services environment by creating new working environments in Cloud Manager.

What you'll need

- If you purchased a license, you must have the license file that you received from NetApp. The license file is a .NLF file in JSON format.
- A key pair is required to enable key-based SSH authentication to the HA mediator.

Steps

1. On the Working Environments page, click **Add Working Environment**.
2. Under Create, select Cloud Volumes ONTAP or Cloud Volumes ONTAP HA.
3. Complete the steps in the wizard to launch the Cloud Volumes ONTAP system.

Note the following as you complete the wizard:

- If you want to deploy Cloud Volumes ONTAP HA in multiple Availability Zones, deploy the configuration as follows because only two AZs were available in the AWS Commercial Cloud Services environment at the time of publication:
 - Node 1: Availability Zone A
 - Node 2: Availability Zone B
 - Mediator: Availability Zone A or B
- You should leave the default option to use a generated security group.

The predefined security group includes the rules that Cloud Volumes ONTAP needs to operate successfully. If you have a requirement to use your own, you can refer to the security group section below.

- You must choose the IAM role that you created when preparing your AWS environment.
- The underlying AWS disk type is for the initial Cloud Volumes ONTAP volume.

You can choose a different disk type for subsequent volumes.

- The performance of AWS disks is tied to disk size.

You should choose the disk size that gives you the sustained performance that you need. Refer to AWS documentation for more details about EBS performance.

- The disk size is the default size for all disks on the system.



If you need a different size later, you can use the Advanced allocation option to create an aggregate that uses disks of a specific size.

- Storage efficiency features can improve storage utilization and reduce the total amount of storage that you need.

Result

Cloud Manager launches the Cloud Volumes ONTAP instance. You can track the progress in the timeline.

Security group rules

Cloud Manager creates security groups that include the inbound and outbound rules that Cloud Manager and Cloud Volumes ONTAP need to operate successfully in the cloud. You might want to refer to the ports for testing purposes or if you prefer to use your own security groups.

Security group for the Connector

The security group for the Connector requires both inbound and outbound rules.

Inbound rules

Protocol	Port	Purpose
SSH	22	Provides SSH access to the Connector host
HTTP	80	Provides HTTP access from client web browsers to the local user interface
HTTPS	443	Provides HTTPS access from client web browsers to the local user interface

Outbound rules

The predefined security group for the Connector includes the following outbound rules.

Protocol	Port	Purpose
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

Security group for Cloud Volumes ONTAP

The security group for Cloud Volumes ONTAP nodes requires both inbound and outbound rules.

Inbound rules

When you create a working environment and choose a predefined security group, you can choose to allow traffic within one of the following:

- **Selected VPC only:** the source for inbound traffic is the subnet range of the VPC for the Cloud Volumes ONTAP system and the subnet range of the VPC where the Connector resides. This is the recommended option.
- **All VPCs:** the source for inbound traffic is the 0.0.0.0/0 IP range.

Protocol	Port	Purpose
All ICMP	All	Pinging the instance
HTTP	80	HTTP access to the System Manager web console using the IP address of the cluster management LIF
HTTPS	443	HTTPS access to the System Manager web console using the IP address of the cluster management LIF
SSH	22	SSH access to the IP address of the cluster management LIF or a node management LIF
TCP	111	Remote procedure call for NFS
TCP	139	NetBIOS service session for CIFS
TCP	161-162	Simple network management protocol
TCP	445	Microsoft SMB/CIFS over TCP with NetBIOS framing
TCP	635	NFS mount
TCP	749	Kerberos
TCP	2049	NFS server daemon
TCP	3260	iSCSI access through the iSCSI data LIF
TCP	4045	NFS lock daemon
TCP	4046	Network status monitor for NFS
TCP	10000	Backup using NDMP
TCP	11104	Management of intercluster communication sessions for SnapMirror
TCP	11105	SnapMirror data transfer using intercluster LIFs
UDP	111	Remote procedure call for NFS
UDP	161-162	Simple network management protocol
UDP	635	NFS mount
UDP	2049	NFS server daemon
UDP	4045	NFS lock daemon
UDP	4046	Network status monitor for NFS
UDP	4049	NFS rquotad protocol

Outbound rules

The predefined security group for Cloud Volumes ONTAP includes the following outbound rules.

Protocol	Port	Purpose
All ICMP	All	All outbound traffic
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

External security group for the HA mediator

The predefined external security group for the Cloud Volumes ONTAP HA mediator includes the following inbound and outbound rules.

Inbound rules

The source for inbound rules is traffic from the VPC where the Connector resides.

Protocol	Port	Purpose
SSH	22	SSH connections to the HA mediator
TCP	3000	RESTful API access from the Connector

Outbound rules

The predefined security group for the HA mediator includes the following outbound rules.

Protocol	Port	Purpose
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

Internal security group for the HA mediator

The predefined internal security group for the Cloud Volumes ONTAP HA mediator includes the following rules. Cloud Manager always creates this security group. You don't have the option to use your own.

Inbound rules

The predefined security group includes the following inbound rules.

Protocol	Port	Purpose
All traffic	All	Communication between the HA mediator and HA nodes

Outbound rules

The predefined security group includes the following outbound rules.

Protocol	Port	Purpose
All traffic	All	Communication between the HA mediator and HA nodes

Get started in Microsoft Azure

Quick start for Cloud Volumes ONTAP in Azure

Get started with Cloud Volumes ONTAP for Azure in a few steps.

1

Create a Connector

If you don't have a [Connector](#) yet, an Account Admin needs to create one. [Learn how to create a Connector in Azure](#)

Note that if you want to deploy Cloud Volumes ONTAP in a subnet where no internet access is available, then you need to manually install the Connector and access the BlueXP user interface that's running on that Connector. [Learn how to manually install the Connector in a location without internet access](#)

2

Plan your configuration

BlueXP offers preconfigured packages that match your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you. [Learn more.](#)

3

Set up your networking

- a. Ensure that your VNet and subnets will support connectivity between the Connector and Cloud Volumes ONTAP.
- b. Enable outbound internet access from the target VPC for NetApp AutoSupport.

This step isn't required if you're deploying Cloud Volumes ONTAP in a location where no internet access is available.

[Learn more about networking requirements.](#)

4

Launch Cloud Volumes ONTAP using BlueXP

Click **Add Working Environment**, select the type of system that you would like to deploy, and complete the steps in the wizard. [Read step-by-step instructions.](#)

Related links

- [Creating a Connector from BlueXP](#)
- [Creating a Connector from the Azure Marketplace](#)
- [Installing the Connector software on a Linux host](#)
- [What BlueXP does with permissions](#)

Plan your Cloud Volumes ONTAP configuration in Azure

When you deploy Cloud Volumes ONTAP in Azure, you can choose a preconfigured system that matches your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you.

Choose a Cloud Volumes ONTAP license

Several licensing options are available for Cloud Volumes ONTAP. Each option enables you to choose a consumption model that meets your needs.

- [Learn about licensing options for Cloud Volumes ONTAP](#)
- [Learn how to set up licensing](#)

Choose a supported region

Cloud Volumes ONTAP is supported in most Microsoft Azure regions. [View the full list of supported regions.](#)

Choose a supported VM type

Cloud Volumes ONTAP supports several VM types, depending on the license type that you choose.

[Supported configurations for Cloud Volumes ONTAP in Azure](#)

Understand storage limits

The raw capacity limit for a Cloud Volumes ONTAP system is tied to the license. Additional limits impact the size of aggregates and volumes. You should be aware of these limits as you plan your configuration.

[Storage limits for Cloud Volumes ONTAP in Azure](#)

Size your system in Azure

Sizing your Cloud Volumes ONTAP system can help you meet requirements for performance and capacity. You should be aware of a few key points when choosing a VM type, disk type, and disk size:

Virtual machine type

Look at the supported virtual machine types in the [Cloud Volumes ONTAP Release Notes](#) and then review details about each supported VM type. Be aware that each VM type supports a specific number of data disks.

- [Azure documentation: General purpose virtual machine sizes](#)
- [Azure documentation: Memory optimized virtual machine sizes](#)

Azure disk type with single node systems

When you create volumes for Cloud Volumes ONTAP, you need to choose the underlying cloud storage that Cloud Volumes ONTAP uses as a disk.

Single node systems can use three types of Azure Managed Disks:

- *Premium SSD Managed Disks* provide high performance for I/O-intensive workloads at a higher cost.

- *Standard SSD Managed Disks* provide consistent performance for workloads that require low IOPS.
- *Standard HDD Managed Disks* are a good choice if you don't need high IOPS and want to reduce your costs.

For additional details about the use cases for these disks, see [Microsoft Azure Documentation: What disk types are available in Azure?](#).

Azure disk type with HA pairs

HA systems use Premium SSD Shared Managed Disks which both provide high performance for I/O-intensive workloads at a higher cost. HA deployments created before the 9.12.1 release use Premium page blobs.

Azure disk size

When you launch Cloud Volumes ONTAP instances, you must choose the default disk size for aggregates. BlueXP uses this disk size for the initial aggregate, and for any additional aggregates that it creates when you use the simple provisioning option. You can create aggregates that use a disk size different from the default by [using the advanced allocation option](#).



All disks in an aggregate must be the same size.

When choosing a disk size, you should take several factors into consideration. The disk size impacts how much you pay for storage, the size of volumes that you can create in an aggregate, the total capacity available to Cloud Volumes ONTAP, and storage performance.

The performance of Azure Premium Storage is tied to the disk size. Larger disks provide higher IOPS and throughput. For example, choosing 1 TiB disks can provide better performance than 500 GiB disks, at a higher cost.

There are no performance differences between disk sizes for Standard Storage. You should choose disk size based on the capacity that you need.

Refer to Azure for IOPS and throughput by disk size:

- [Microsoft Azure: Managed Disks pricing](#)
- [Microsoft Azure: Page Blobs pricing](#)

View default system disks

In addition to the storage for user data, BlueXP also purchases cloud storage for Cloud Volumes ONTAP system data (boot data, root data, core data, and NVRAM). For planning purposes, it might help for you to review these details before you deploy Cloud Volumes ONTAP.

[View the default disks for Cloud Volumes ONTAP system data in Azure.](#)



The Connector also requires a system disk. [View details about the Connector's default configuration.](#)

Collect networking information

When you deploy Cloud Volumes ONTAP in Azure, you need to specify details about your virtual network. You can use a worksheet to collect the information from your administrator.

Azure information	Your value
Region	
Virtual network (VNet)	
Subnet	
Network security group (if using your own)	

Choose a write speed

BlueXP enables you to choose a write speed setting for Cloud Volumes ONTAP. Before you choose a write speed, you should understand the differences between the normal and high settings and risks and recommendations when using high write speed. [Learn more about write speed.](#)

Choose a volume usage profile

ONTAP includes several storage efficiency features that can reduce the total amount of storage that you need. When you create a volume in BlueXP, you can choose a profile that enables these features or a profile that disables them. You should learn more about these features to help you decide which profile to use.

NetApp storage efficiency features provide the following benefits:

Thin provisioning

Presents more logical storage to hosts or users than you actually have in your physical storage pool. Instead of preallocating storage space, storage space is allocated dynamically to each volume as data is written.

Deduplication

Improves efficiency by locating identical blocks of data and replacing them with references to a single shared block. This technique reduces storage capacity requirements by eliminating redundant blocks of data that reside in the same volume.

Compression

Reduces the physical capacity required to store data by compressing data within a volume on primary, secondary, and archive storage.

Networking requirements for Cloud Volumes ONTAP in Azure

Set up your Azure networking so Cloud Volumes ONTAP systems can operate properly.

Requirements for Cloud Volumes ONTAP

The following networking requirements must be met in Azure.

Outbound internet access

Cloud Volumes ONTAP nodes require outbound internet access for NetApp AutoSupport, which proactively monitors the health of your system and sends messages to NetApp technical support.

Routing and firewall policies must allow HTTP/HTTPS traffic to the following endpoints so Cloud Volumes ONTAP can send AutoSupport messages:

- <https://support.netapp.com/aods/asupmessage>
- <https://support.netapp.com/asupprod/post/1.0/postAsup>

If an outbound internet connection isn't available to send AutoSupport messages, BlueXP automatically configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server. The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you defined strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

After you've verified that outbound internet access is available, you can test AutoSupport to ensure that it can send messages. For instructions, refer to [ONTAP docs: Set up AutoSupport](#).

If BlueXP notifies you that AutoSupport messages can't be sent, [troubleshoot your AutoSupport configuration](#).

IP addresses

BlueXP automatically allocates the required number of private IP addresses to Cloud Volumes ONTAP in Azure. You need to make sure that your networking has enough private IP addresses available.

The number of LIFs that BlueXP allocates for Cloud Volumes ONTAP depends on whether you deploy a single node system or an HA pair. A LIF is an IP address associated with a physical port. An SVM management LIF is required for management tools like SnapCenter.



An iSCSI LIF provides client access over the iSCSI protocol and is used by the system for other important networking workflows. These LIFs are required and should not be deleted.

IP addresses for a single node system

BlueXP allocates 5 or 6 IP addresses to a single node system:

- Cluster management IP
- Node management IP
- Intercluster IP for SnapMirror
- NFS/CIFS IP
- iSCSI IP



The iSCSI IP provides client access over the iSCSI protocol. It is also used by the system for other important networking workflows. This LIF is required and should not be deleted.

- SVM management (optional - not configured by default)

IP addresses for HA pairs

BlueXP allocates IP addresses to 4 NICs (per node) during deployment.

Note that BlueXP creates an SVM management LIF on HA pairs, but not on single node systems in Azure.

NIC0

- Node management IP
- Intercluster IP
- iSCSI IP



The iSCSI IP provides client access over the iSCSI protocol. It is also used by the system for other important networking workflows. This LIF is required and should not be deleted.

NIC1

- Cluster network IP

NIC2

- Cluster Interconnect IP (HA IC)

NIC3

- Pageblob NIC IP (disk access)



NIC3 is only applicable to HA deployments that use page blob storage.

The above IP addresses do not migrate on failover events.

Additionally, 4 frontend IPs (FIPs) are configured to migrate on failover events. These frontend IPs live in the load balancer.

- Cluster management IP
- NodeA data IP (NFS/CIFS)
- NodeB data IP (NFS/CIFS)
- SVM management IP

Secure connections to Azure services

By default, BlueXP enables an Azure Private Link for connections between Cloud Volumes ONTAP and Azure page blob storage accounts.

In most cases, there's nothing that you need to do—BlueXP manages the Azure Private Link for you. But if you use Azure Private DNS, then you'll need to edit a configuration file. You should also be aware of a requirement for the Connector location in Azure.

You can also disable the Private Link connection, if required by your business needs. If you disable the link, BlueXP configures Cloud Volumes ONTAP to use a service endpoint instead.

[Learn more about using Azure Private Links or service endpoints with Cloud Volumes ONTAP.](#)

Connections to other ONTAP systems

To replicate data between a Cloud Volumes ONTAP system in Azure and ONTAP systems in other networks, you must have a VPN connection between the Azure VNet and the other network—for example, your corporate network.

For instructions, refer to [Microsoft Azure Documentation: Create a Site-to-Site connection in the Azure portal.](#)

Port for the HA interconnect

A Cloud Volumes ONTAP HA pair includes an HA interconnect, which allows each node to continually check whether its partner is functioning and to mirror log data for the other's nonvolatile memory. The HA interconnect uses TCP port 10006 for communication.

By default, communication between the HA interconnect LIFs is open and there are no security group rules for this port. But if you create a firewall between the HA interconnect LIFs, then you need to ensure that TCP traffic is open for port 10006 so that the HA pair can operate properly.

Only one HA pair in an Azure resource group

You must use a *dedicated* resource group for each Cloud Volumes ONTAP HA pair that you deploy in Azure. Only one HA pair is supported in a resource group.

BlueXP experiences connection issues if you try to deploy a second Cloud Volumes ONTAP HA pair in an Azure resource group.

Security group rules

BlueXP creates Azure security groups that include the inbound and outbound rules that Cloud Volumes ONTAP needs to operate successfully. You might want to refer to the ports for testing purposes or if you prefer to use your own security groups.

The security group for Cloud Volumes ONTAP requires both inbound and outbound rules.



Looking for information about the Connector? [View security group rules for the Connector](#)

Inbound rules for single node systems

When you create a working environment and choose a predefined security group, you can choose to allow traffic within one of the following:

- **Selected VNet only:** the source for inbound traffic is the subnet range of the VNet for the Cloud Volumes ONTAP system and the subnet range of the VNet where the Connector resides. This is the recommended option.
- **All VNets:** the source for inbound traffic is the 0.0.0.0/0 IP range.

Priority and name	Port and protocol	Source and destination	Description
1000 inbound_ssh	22 TCP	Any to Any	SSH access to the IP address of the cluster management LIF or a node management LIF
1001 inbound_http	80 TCP	Any to Any	HTTP access to the System Manager web console using the IP address of the cluster management LIF
1002 inbound_111_tcp	111 TCP	Any to Any	Remote procedure call for NFS
1003 inbound_111_udp	111 UDP	Any to Any	Remote procedure call for NFS
1004 inbound_139	139 TCP	Any to Any	NetBIOS service session for CIFS

Priority and name	Port and protocol	Source and destination	Description
1005 inbound_161-162_tcp	161-162 TCP	Any to Any	Simple network management protocol
1006 inbound_161-162_udp	161-162 UDP	Any to Any	Simple network management protocol
1007 inbound_443	443 TCP	Any to Any	Connectivity with the Connector and HTTPS access to the System Manager web console using the IP address of the cluster management LIF
1008 inbound_445	445 TCP	Any to Any	Microsoft SMB/CIFS over TCP with NetBIOS framing
1009 inbound_635_tcp	635 TCP	Any to Any	NFS mount
1010 inbound_635_udp	635 UDP	Any to Any	NFS mount
1011 inbound_749	749 TCP	Any to Any	Kerberos
1012 inbound_2049_tcp	2049 TCP	Any to Any	NFS server daemon
1013 inbound_2049_udp	2049 UDP	Any to Any	NFS server daemon
1014 inbound_3260	3260 TCP	Any to Any	iSCSI access through the iSCSI data LIF
1015 inbound_4045-4046_tcp	4045-4046 TCP	Any to Any	NFS lock daemon and network status monitor
1016 inbound_4045-4046_udp	4045-4046 UDP	Any to Any	NFS lock daemon and network status monitor
1017 inbound_10000	10000 TCP	Any to Any	Backup using NDMP
1018 inbound_11104-11105	11104-11105 TCP	Any to Any	SnapMirror data transfer
3000 inbound_deny_all_tcp	Any port TCP	Any to Any	Block all other TCP inbound traffic
3001 inbound_deny_all_udp	Any port UDP	Any to Any	Block all other UDP inbound traffic

Priority and name	Port and protocol	Source and destination	Description
65000 AllowVnetInBound	Any port Any protocol	VirtualNetwork to VirtualNetwork	Inbound traffic from within the VNet
65001 AllowAzureLoadBalancerInBound	Any port Any protocol	AzureLoadBalancer to Any	Data traffic from the Azure Standard Load Balancer
65500 DenyAllInBound	Any port Any protocol	Any to Any	Block all other inbound traffic

Inbound rules for HA systems

When you create a working environment and choose a predefined security group, you can choose to allow traffic within one of the following:

- **Selected VNet only:** the source for inbound traffic is the subnet range of the VNet for the Cloud Volumes ONTAP system and the subnet range of the VNet where the Connector resides. This is the recommended option.
- **All VNets:** the source for inbound traffic is the 0.0.0.0/0 IP range.



HA systems have less inbound rules than single node systems because inbound data traffic goes through the Azure Standard Load Balancer. Because of this, traffic from the Load Balancer should be open, as shown in the "AllowAzureLoadBalancerInBound" rule.

Priority and name	Port and protocol	Source and destination	Description
100 inbound_443	443 Any protocol	Any to Any	Connectivity with the Connector and HTTPS access to the System Manager web console using the IP address of the cluster management LIF
101 inbound_111_tcp	111 Any protocol	Any to Any	Remote procedure call for NFS
102 inbound_2049_tcp	2049 Any protocol	Any to Any	NFS server daemon
111 inbound_ssh	22 Any protocol	Any to Any	SSH access to the IP address of the cluster management LIF or a node management LIF
121 inbound_53	53 Any protocol	Any to Any	DNS and CIFS
65000 AllowVnetInBound	Any port Any protocol	VirtualNetwork to VirtualNetwork	Inbound traffic from within the VNet

Priority and name	Port and protocol	Source and destination	Description
65001 AllowAzureLoad BalancerInBound	Any port Any protocol	AzureLoadBalan cer to Any	Data traffic from the Azure Standard Load Balancer
65500 DenyAllInBound	Any port Any protocol	Any to Any	Block all other inbound traffic

Outbound rules

The predefined security group for Cloud Volumes ONTAP opens all outbound traffic. If that is acceptable, follow the basic outbound rules. If you need more rigid rules, use the advanced outbound rules.

Basic outbound rules

The predefined security group for Cloud Volumes ONTAP includes the following outbound rules.

Port	Protocol	Purpose
All	All TCP	All outbound traffic
All	All UDP	All outbound traffic

Advanced outbound rules

If you need rigid rules for outbound traffic, you can use the following information to open only those ports that are required for outbound communication by Cloud Volumes ONTAP.



The source is the interface (IP address) on the Cloud Volumes ONTAP system.

Service	Port	Protocol	Source	Destination	Purpose
Active Directory	88	TCP	Node management LIF	Active Directory forest	Kerberos V authentication
	137	UDP	Node management LIF	Active Directory forest	NetBIOS name service
	138	UDP	Node management LIF	Active Directory forest	NetBIOS datagram service
	139	TCP	Node management LIF	Active Directory forest	NetBIOS service session
	389	TCP & UDP	Node management LIF	Active Directory forest	LDAP
	445	TCP	Node management LIF	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	464	TCP	Node management LIF	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	464	UDP	Node management LIF	Active Directory forest	Kerberos key administration
	749	TCP	Node management LIF	Active Directory forest	Kerberos V change & set Password (RPCSEC_GSS)
	88	TCP	Data LIF (NFS, CIFS, iSCSI)	Active Directory forest	Kerberos V authentication
	137	UDP	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS name service
	138	UDP	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS datagram service
	139	TCP	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS service session
	389	TCP & UDP	Data LIF (NFS, CIFS)	Active Directory forest	LDAP
	445	TCP	Data LIF (NFS, CIFS)	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	464	TCP	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	464	UDP	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos key administration
	749	TCP	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (RPCSEC_GSS)

Service	Port	Protocol	Source	Destination	Purpose
AutoSupport	HTTPS	443	Node management LIF	support.netapp.com	AutoSupport (HTTPS is the default)
	HTTP	80	Node management LIF	support.netapp.com	AutoSupport (only if the transport protocol is changed from HTTPS to HTTP)
	TCP	3128	Node management LIF	Connector	Sending AutoSupport messages through a proxy server on the Connector, if an outbound internet connection isn't available
Configuration backups	HTTP	80	Node management LIF	http://<connector-IP-address>/occm/offbo xconfig	Send configuration backups to the Connector. Learn about configuration backup files.
DHCP	68	UDP	Node management LIF	DHCP	DHCP client for first-time setup
DHCPS	67	UDP	Node management LIF	DHCP	DHCP server
DNS	53	UDP	Node management LIF and data LIF (NFS, CIFS)	DNS	DNS
NDMP	18600–18699	TCP	Node management LIF	Destination servers	NDMP copy
SMTP	25	TCP	Node management LIF	Mail server	SMTP alerts, can be used for AutoSupport
SNMP	161	TCP	Node management LIF	Monitor server	Monitoring by SNMP traps
	161	UDP	Node management LIF	Monitor server	Monitoring by SNMP traps
	162	TCP	Node management LIF	Monitor server	Monitoring by SNMP traps
	162	UDP	Node management LIF	Monitor server	Monitoring by SNMP traps
SnapMirror	11104	TCP	Intercluster LIF	ONTAP intercluster LIFs	Management of intercluster communication sessions for SnapMirror
	11105	TCP	Intercluster LIF	ONTAP intercluster LIFs	SnapMirror data transfer
Syslog	514	UDP	Node management LIF	Syslog server	Syslog forward messages

Requirements for the Connector

If you haven't created a Connector yet, you should review networking requirements for the Connector as well.

- [View networking requirements for the Connector](#)
- [Security group rules in Azure](#)

Set up Cloud Volumes ONTAP to use a customer-managed key in Azure

Data is automatically encrypted on Cloud Volumes ONTAP in Azure using [Azure Storage Service Encryption](#) with a Microsoft-managed key. But you can use your own encryption key instead by following the steps on this page.

Data encryption overview

Cloud Volumes ONTAP data is automatically encrypted in Azure using [Azure Storage Service Encryption](#). The default implementation uses a Microsoft-managed key. No setup is required.

If you want to use a customer-managed key with Cloud Volumes ONTAP, then you need to complete the following steps:

1. From Azure, create a key vault and then generate a key in that vault
2. From BlueXP, use the API to create a Cloud Volumes ONTAP working environment that uses the key

Key rotation

If you create a new version of your key, Cloud Volumes ONTAP automatically uses the latest key version.

How data is encrypted

BlueXP uses a disk encryption set, which enables management of encryption keys with managed disks not page blobs. Any new data disks also use the same disk encryption set. Lower versions will use Microsoft-managed key, instead of the customer-managed key.

After you create a Cloud Volumes ONTAP working environment that is configured to use a customer-managed key, Cloud Volumes ONTAP data is encrypted as follows.

Cloud Volumes ONTAP configuration	System disks used for key encryption	Data disks used for key encryption
Single node	<ul style="list-style-type: none"> • Boot • Core • NVRAM 	<ul style="list-style-type: none"> • Root • Data
Azure HA single availability zone with page blobs	<ul style="list-style-type: none"> • Boot • Core • NVRAM 	None
Azure HA single availability zone with shared managed disks	<ul style="list-style-type: none"> • Boot • Core • NVRAM 	<ul style="list-style-type: none"> • Root • Data

Cloud Volumes ONTAP configuration	System disks used for key encryption	Data disks used for key encryption
Azure HA multiple availability zones with shared managed disks	<ul style="list-style-type: none"> • Boot • Core • NVRAM 	<ul style="list-style-type: none"> • Root • Data

All Azure storage accounts for Cloud Volumes ONTAP are encrypted using a customer-managed key. If you want to encrypt your storage accounts during their creation, you must create and provide the ID of the resource in the CVO creation request. This applies for all type of deployments. If you do not provide it, the storage accounts still will be encrypted, but BlueXP will first create the storage accounts with Microsoft-managed key encryption and then will update the storage accounts to use the customer-managed key.

Create a user-assigned managed identity

You have the option to create a resource called a user-assigned managed identity. Doing so allows you to encrypt your storage accounts when you create a Cloud Volumes ONTAP working environment. We recommend creating this resource prior to creating a key vault and generating a key.

The resource has the following ID: `userassignedidentity`.

Steps

1. In Azure, go to Azure services and select **Managed Identities**.
2. Click **Create**.
3. Provide the following details:
 - **Subscription:** Choose a subscription. We recommend choosing the same subscription as the Connector subscription.
 - **Resource group:** Use an existing resource group or create a new one.
 - **Region:** Optionally, select the same region as the Connector.
 - **Name:** Enter a name for the resource.
4. Optionally, add tags.
5. Click **Create**.

Create a key vault and generate a key

The key vault must reside in the same Azure subscription and region in which you plan to create the Cloud Volumes ONTAP system.

If you [created a user-assigned managed identity](#), while creating the key vault, you should also create an access policy for the key vault.

Steps

1. [Create a key vault in your Azure subscription](#).

Note the following requirements for the key vault:

- The key vault must reside in the same region as the Cloud Volumes ONTAP system.
- The following options should be enabled:

- **Soft-delete** (this option is enabled by default, but must *not* be disabled)
 - **Purge protection**
 - **Azure Disk Encryption for volume encryption** (for single node systems or HA pairs in multiple zones)
 - The following option should be enabled if you created a user-assigned managed identity:
 - **Vault access policy**
2. If you selected Vault access policy, click Create to create an access policy for the key vault. If not, skip to step 3.
- a. Select the following permissions:
- get
 - list
 - decrypt
 - encrypt
 - unwrap key
 - wrap key
 - verify
 - sign
- b. Select the user-assigned managed identity (resource) as the principal.
- c. Review and create the access policy.
3. [Generate a key in the key vault.](#)

Note the following requirements for the key:

- The key type must be **RSA**.
- The recommended RSA key size is **2048**, but other sizes are supported.

Create a working environment that uses the encryption key

After you create the key vault and generate an encryption key, you can create a new Cloud Volumes ONTAP system that is configured to use the key. These steps are supported by using the BlueXP API.

Required permissions

If you want to use a customer-managed key with a single node Cloud Volumes ONTAP system, ensure that the BlueXP Connector has the following permissions:

```
"Microsoft.Compute/diskEncryptionSets/read",  
"Microsoft.Compute/diskEncryptionSets/write",  
"Microsoft.Compute/diskEncryptionSets/delete",  
"Microsoft.KeyVault/vaults/deploy/action",  
"Microsoft.KeyVault/vaults/read",  
"Microsoft.KeyVault/vaults/accessPolicies/write",  
"Microsoft.ManagedIdentity/userAssignedIdentities/assign/action"
```

[View the latest list of permissions](#)

Steps

1. Obtain the list of key vaults in your Azure subscription by using the following BlueXP API call.

For an HA pair: `GET /azure/ha/metadata/vaults`

For single node: `GET /azure/vsa/metadata/vaults`

Make note of the **name** and **resourceGroup**. You'll need to specify those values in the next step.

[Learn more about this API call.](#)

2. Obtain the list of keys within the vault by using the following BlueXP API call.

For an HA pair: `GET /azure/ha/metadata/keys-vault`

For single node: `GET /azure/vsa/metadata/keys-vault`

Make note of the **keyName**. You'll need to specify that value (along with the vault name) in the next step.

[Learn more about this API call.](#)

3. Create a Cloud Volumes ONTAP system by using the following BlueXP API call.

- a. For an HA pair:

`POST /azure/ha/working-environments`

The request body must include the following fields:

```
"azureEncryptionParameters": {  
  "key": "keyName",  
  "vaultName": "vaultName"  
}
```



Include the `"userAssignedIdentity": " userAssignedIdentityId"` field if you created this resource to be used for storage account encryption.

[Learn more about this API call.](#)

- b. For a single node system:

`POST /azure/vsa/working-environments`

The request body must include the following fields:

```
"azureEncryptionParameters": {  
    "key": "keyName",  
    "vaultName": "vaultName"  
}
```



Include the "userAssignedIdentity": " userAssignedIdentityId" field if you created this resource to be used for storage account encryption.

[Learn more about this API call.](#)

Result

You have a new Cloud Volumes ONTAP system that is configured to use your customer-managed key for data encryption.

Set up licensing for Cloud Volumes ONTAP in Azure

After you decide which licensing option you want to use with Cloud Volumes ONTAP, a few steps are required before you can choose that licensing option when creating a new working environment.

Freemium

Select the Freemium offering to use Cloud Volumes ONTAP free of charge with up to 500 GiB of provisioned capacity. [Learn more about the Freemium offering.](#)

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Azure Marketplace.

You won't be charged through the marketplace subscription unless you exceed 500 GiB of provisioned capacity, at which time the system is automatically converted to the [Essentials package](#).

Edit Credentials & Add Subscription

Associate Subscription to Credentials ⓘ

Credentials

Azure Subscription

Marketplace Subscription

ⓘ A marketplace subscription isn't associated with the selected Azure subscription.

[+ Add Subscription](#)

b. After you return to BlueXP, select **Freemium** when you reach the charging methods page.

Select Charging Method

<input type="radio"/>	Professional	<input type="button" value="By capacity"/>	⌵
<input type="radio"/>	Essential	<input type="button" value="By capacity"/>	⌵
<input checked="" type="radio"/>	Freemium (Up to 500 GiB)	<input type="button" value="By capacity"/>	⌵
<input type="radio"/>	Per Node	<input type="button" value="By node"/>	⌵

[View step-by-step instructions to launch Cloud Volumes ONTAP in Azure.](#)

Capacity-based license

Capacity-based licensing enables you to pay for Cloud Volumes ONTAP per TiB of capacity. Capacity-based licensing is available in the form of a *package*: the Essentials package or the Professional package.

The Essentials and Professional packages are available with the following consumption models:

- A license (BYOL) purchased from NetApp
- An hourly, pay-as-you-go (PAYGO) subscription from the Azure Marketplace
- An annual contract

[Learn more about capacity-based licensing.](#)

The following sections describe how to get started with each of these consumption models.

BYOL

Pay upfront by purchasing a license (BYOL) from NetApp to deploy Cloud Volumes ONTAP systems in any cloud provider.

Steps

1. [Contact NetApp Sales to obtain a license](#)
2. [Add your NetApp Support Site account to BlueXP](#)

BlueXP automatically queries NetApp's licensing service to obtain details about the licenses associated with your NetApp Support Site account. If there are no errors, BlueXP automatically adds the licenses to the digital wallet.

Your license must be available from the BlueXP digital wallet before you can use it with Cloud Volumes ONTAP. If needed, you can [manually add the license to the BlueXP digital wallet](#).

3. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Azure Marketplace.

The license that you purchased from NetApp is always charged first, but you'll be charged from the hourly rate in the marketplace if you exceed your licensed capacity or if the term of your license expires.

Edit Credentials & Add Subscription

Associate Subscription to Credentials ⓘ

Credentials
 Managed Service Identity

Azure Subscription
 OCCM Dev (Default)

Marketplace Subscription

ⓘ A marketplace subscription isn't associated with the selected Azure subscription.

+ Add Subscription

Apply Cancel

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/>	Professional	By capacity	▼
<input type="radio"/>	Essential	By capacity	▼
<input type="radio"/>	Freemium (Up to 500 GiB)	By capacity	▼
<input type="radio"/>	Per Node	By node	▼

[View step-by-step instructions to launch Cloud Volumes ONTAP in Azure.](#)

PAYGO subscription

Pay hourly by subscribing to the offer from your cloud provider's marketplace.

When you create a Cloud Volumes ONTAP working environment, BlueXP prompts you to subscribe to the agreement that's available in the Azure Marketplace. That subscription is then associated with the working

environment for charging. You can use that same subscription for additional working environments.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Azure Marketplace.

Edit Credentials & Add Subscription

Associate Subscription to Credentials ⓘ

Credentials
Managed Service Identity

Azure Subscription
OCCM Dev (Default)

Marketplace Subscription
ⓘ A marketplace subscription isn't associated with the selected Azure subscription.

+ Add Subscription

Apply Cancel

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity
<input type="radio"/> Essential	By capacity
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity
<input type="radio"/> Per Node	By node

[View step-by-step instructions to launch Cloud Volumes ONTAP in Azure.](#)



You can manage the Azure Marketplace subscriptions associated with your Azure accounts from the Settings > Credentials page. [Learn how to manage your Azure accounts and subscriptions](#)

Annual contract

Pay for Cloud Volumes ONTAP annually by purchasing an annual contract.

Steps

1. Contact your NetApp sales representative to purchase an annual contract.

The contract is available as a *private* offer in the Azure Marketplace.

After NetApp shares the private offer with you, you can select the annual plan when you subscribe from the Azure Marketplace during working environment creation.

2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription > Continue**.
 - b. In the Azure portal, select the annual plan that was shared with your Azure account and then click **Subscribe**.
 - c. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method		
<input checked="" type="radio"/>	Professional	By capacity
<input type="radio"/>	Essential	By capacity
<input type="radio"/>	Freemium (Up to 500 GiB)	By capacity
<input type="radio"/>	Per Node	By node

[View step-by-step instructions to launch Cloud Volumes ONTAP in Azure.](#)

Keystone Subscription

A Keystone Subscription is a pay-as-you-grow subscription-based service. [Learn more about NetApp Keystone Subscriptions.](#)

Steps

1. If you don't have a subscription yet, [contact NetApp](#)
2. [Contact NetApp](#) to authorize your BlueXP user account with one or more Keystone Subscriptions.

3. After NetApp authorizes your account, [link your subscriptions for use with Cloud Volumes ONTAP](#).
4. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. Select the Keystone Subscription charging method when prompted to choose a charging method.

The screenshot shows a 'Select Charging Method' dialog box. The 'Keystone' option is selected, indicated by a blue checkmark. Below the 'Keystone' option, there is a 'Keystone Subscription' dropdown menu with 'A-AMRITA1' selected. To the right of the 'Keystone' option is a blue button labeled 'By capacity' and an upward-pointing chevron icon. Below the 'Keystone' option are four other options: 'Professional', 'Essential', 'Freemium (Up to 500 GiB)', and 'Per Node'. Each of these options has a radio button, a blue button labeled 'By capacity' (except for 'Per Node' which has a purple button labeled 'By node'), and a downward-pointing chevron icon.

[View step-by-step instructions to launch Cloud Volumes ONTAP in Azure.](#)

Enable high availability mode in Azure

Microsoft Azure's high availability mode should be enabled to reduce unplanned failover times and to enable NFSv4 support for Cloud Volumes ONTAP.

Starting with the Cloud Volumes ONTAP 9.10.1 release, we reduced the unplanned failover time for Cloud Volumes ONTAP HA pairs running in Microsoft Azure and added support for NFSv4. To make these enhancements available to Cloud Volumes ONTAP, you need to enable the high availability feature on your Azure subscription.

BlueXP will prompt you with these details in an Action Required message when the feature needs to be enabled on an Azure subscription.

Note the following:

- There are no problems with the high availability of your Cloud Volumes ONTAP HA pair. This Azure feature works in concert with ONTAP to reduce the client observed application outage time for NFS protocols that result from unplanned failover events.

- Enabling this feature is non-disruptive to Cloud Volumes ONTAP HA pairs.
- Enabling this feature on your Azure subscription won't cause issues to other VMs.

An Azure user who has "Owner" privileges can enable the feature from the Azure CLI.

Steps

1. [Access the Azure Cloud Shell from the Azure Portal](#)
2. Register the high availability mode feature:

```
az account set -s AZURE_SUBSCRIPTION_NAME_OR_ID
az feature register --name EnableHighAvailabilityMode --namespace
Microsoft.Network
az provider register -n Microsoft.Network
```

3. Optionally verify that the feature is now registered:

```
az feature show --name EnableHighAvailabilityMode --namespace
Microsoft.Network
```

The Azure CLI should return a result similar to the following:

```
{
  "id": "/subscriptions/xxxxxxxx-xxxx-xxxx-xxxx-
xxxxxxxxxxxx/providers/Microsoft.Features/providers/Microsoft.Network/fe
atures/EnableHighAvailabilityMode",
  "name": "Microsoft.Network/EnableHighAvailabilityMode",
  "properties": {
    "state": "Registered"
  },
  "type": "Microsoft.Features/providers/features"
}
```

Launching Cloud Volumes ONTAP in Azure

You can launch a single node system or an HA pair in Azure by creating a Cloud Volumes ONTAP working environment in BlueXP.

What you'll need

You need the following to create a working environment.

- A Connector that's up and running.
 - You should have a [Connector that is associated with your workspace](#).
 - [You should be prepared to leave the Connector running at all times](#).

- An understanding of the configuration that you want to use.

You should have chose a configuration and obtained Azure networking information from your administrator. For details, see [Planning your Cloud Volumes ONTAP configuration](#).

- An understanding of what's required to set up licensing for Cloud Volumes ONTAP.

[Learn how to set up licensing](#).

About this task

When BlueXP creates a Cloud Volumes ONTAP system in Azure, it creates several Azure objects, such as a resource group, network interfaces, and storage accounts. You can review a summary of the resources at the end of the wizard.

Potential for Data Loss

The best practice is to use a new, dedicated resource group for each Cloud Volumes ONTAP system.



Deploying Cloud Volumes ONTAP in an existing, shared resource group is not recommended due to the risk of data loss. While BlueXP can remove Cloud Volumes ONTAP resources from a shared resource group in case of deployment failure or deletion, an Azure user might accidentally delete Cloud Volumes ONTAP resources from a shared resource group.

Launching a single-node Cloud Volumes ONTAP system in Azure

If you want to launch a single-node Cloud Volumes ONTAP system in Azure, you need to create an single node working environment in BlueXP.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. **Choose a Location:** Select **Microsoft Azure** and **Cloud Volumes ONTAP Single Node**.
4. If you're prompted, [create a Connector](#).
5. **Details and Credentials:** Optionally change the Azure credentials and subscription, specify a cluster name, add tags if needed, and then specify credentials.

The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Azure virtual machine. It also uses the name as the prefix for the predefined security group, if you select that option.

Field	Description
Resource Group Tags	<p>Tags are metadata for your Azure resources. When you enter tags in this field, BlueXP adds them to the resource group associated with the Cloud Volumes ONTAP system.</p> <p>You can add up to four tags from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four tags when creating a working environment.</p> <p>For information about tags, refer to Microsoft Azure Documentation: Using tags to organize your Azure resources.</p>
User name and password	<p>These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.</p>
Edit Credentials	<p>You can choose different Azure credentials and a different Azure subscription to use with this Cloud Volumes ONTAP system. You need to associate an Azure Marketplace subscription with the selected Azure subscription in order to deploy a pay-as-you-go Cloud Volumes ONTAP system. Learn how to add credentials.</p>

The following video shows how to associate a Marketplace subscription to an Azure subscription:

[Subscribe to BlueXP from the Azure Marketplace](#)

6. **Services:** Keep the services enabled or disable the individual services that you don't want to use with Cloud Volumes ONTAP.
 - [Learn more about BlueXP classification](#)
 - [Learn more about BlueXP backup and recovery](#)



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

7. **Location:** Select a region, availability zone, VNet, and subnet, and then select the checkbox to confirm network connectivity between the Connector and the target location.

For single node systems, you can choose the Availability Zone in which you'd like to deploy Cloud Volumes ONTAP. If you don't select an AZ, BlueXP will select one for you.

8. **Connectivity:** Choose a new or existing resource group and then choose whether to use the predefined security group or to use your own.

The following table describes fields for which you might need guidance:

Field	Description
Resource Group	<p>Create a new resource group for Cloud Volumes ONTAP or use an existing resource group. The best practice is to use a new, dedicated resource group for Cloud Volumes ONTAP. While it is possible to deploy Cloud Volumes ONTAP in an existing, shared resource group, it's not recommended due to the risk of data loss. See the warning above for more details.</p> <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  <p>If the Azure account that you're using has the required permissions, BlueXP removes Cloud Volumes ONTAP resources from a resource group, in case of deployment failure or deletion.</p> </div>
Generated security group	<p>If you let BlueXP generate the security group for you, you need to choose how you'll allow traffic:</p> <ul style="list-style-type: none"> • If you choose Selected VNet only, the source for inbound traffic is the subnet range of the selected VNet and the subnet range of the VNet where the Connector resides. This is the recommended option. • If you choose All VNets, the source for inbound traffic is the 0.0.0.0/0 IP range.
Use existing	<p>If you choose an existing security group, then it must meet Cloud Volumes ONTAP requirements. View the default security group.</p>

9. **Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.
 - [Learn about licensing options for Cloud Volumes ONTAP](#).
 - [Learn how to set up licensing](#).
10. **Preconfigured Packages:** Select one of the packages to quickly deploy a Cloud Volumes ONTAP system, or click **Create my own configuration**.

If you choose one of the packages, you only need to specify a volume and then review and approve the configuration.

11. **Licensing:** Change the Cloud Volumes ONTAP version as needed and select a virtual machine type.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

12. **Subscribe from the Azure Marketplace:** Follow the steps if BlueXP could not enable programmatic deployments of Cloud Volumes ONTAP.
13. **Underlying Storage Resources:** Choose settings for the initial aggregate: a disk type, a size for each disk, and whether data tiering to Blob storage should be enabled.

Note the following:

- The disk type is for the initial volume. You can choose a different disk type for subsequent volumes.
- The disk size is for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.

For help choosing a disk type and size, see [Sizing your system in Azure](#).

- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates.

[Learn more about data tiering.](#)

14. Write Speed & WORM:

- Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed.](#)

- Activate write once, read many (WORM) storage, if desired.

This option is only available for certain VM types. To find out which VM types are supported, see [Supported configurations by license for HA pairs](#).

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage.](#)

- If you activate WORM storage, select the retention period.

15. Create Volume: Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions.](#)

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.

Field	Description
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection

Volume Name: Size (GB):

Snapshot Policy:

Default Policy

Protocol

NFS
 CIFS
 iSCSI

Share name: Permissions:

Users / Groups:

Valid users and groups separated by a semicolon

16. **CIFS Setup:** If you chose the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p>

Field	Description
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	<p>The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.</p> <p>To configure Azure AD Domain Services as the AD server for Cloud Volumes ONTAP, you should enter OU=AADDCC Computers or OU=AADDCC Users in this field.</p> <p>Azure Documentation: Create an Organizational Unit (OU) in an Azure AD Domain Services managed domain</p>
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	<p>Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details.</p> <p>Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.</p>

17. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and change the volume tiering policy, if needed.

For more information, see [Understanding volume usage profiles](#) and [Data tiering overview](#).

18. **Review & Approve:** Review and confirm your selections.
- Review details about the configuration.
 - Click **More information** to review details about support and the Azure resources that BlueXP will purchase.
 - Select the **I understand...** check boxes.
 - Click **Go**.

Result

BlueXP deploys the Cloud Volumes ONTAP system. You can track the progress in the timeline.

If you experience any issues deploying the Cloud Volumes ONTAP system, review the failure message. You can also select the working environment and click **Re-create environment**.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.

- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Launching a Cloud Volumes ONTAP HA pair in Azure

If you want to launch a Cloud Volumes ONTAP HA pair in Azure, you need to create an HA working environment in BlueXP.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. If you're prompted, [create a Connector](#).
4. **Details and Credentials:** Optionally change the Azure credentials and subscription, specify a cluster name, add tags if needed, and then specify credentials.

The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Azure virtual machine. It also uses the name as the prefix for the predefined security group, if you select that option.
Resource Group Tags	<p>Tags are metadata for your Azure resources. When you enter tags in this field, BlueXP adds them to the resource group associated with the Cloud Volumes ONTAP system.</p> <p>You can add up to four tags from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four tags when creating a working environment.</p> <p>For information about tags, refer to Microsoft Azure Documentation: Using tags to organize your Azure resources.</p>
User name and password	These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.
Edit Credentials	You can choose different Azure credentials and a different Azure subscription to use with this Cloud Volumes ONTAP system. You need to associate an Azure Marketplace subscription with the selected Azure subscription in order to deploy a pay-as-you-go Cloud Volumes ONTAP system. Learn how to add credentials .

The following video shows how to associate a Marketplace subscription to an Azure subscription:

[Subscribe to BlueXP from the Azure Marketplace](#)

5. **Services:** Keep the services enabled or disable the individual services that you don't want to use with Cloud Volumes ONTAP.
 - [Learn more about BlueXP classification](#)

- [Learn more about BlueXP backup and recovery](#)



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

6. HA Deployment Models:

- Select **Single Availability Zone** or **Multiple Availability Zone**.
 - Location and Connectivity** (single AZ) and **Region and Connectivity** (multiple AZs)
 - For single AZ, select a region, VNet, and subnet.
 - For multiple AZs, select a region, VNet, subnet, zone for node 1, and zone for node 2.
 - Select the **I have verified network connectivity...** check box.
7. **Connectivity:** Choose a new or existing resource group and then choose whether to use the predefined security group or to use your own.

The following table describes fields for which you might need guidance:

Field	Description
Resource Group	<p>Create a new resource group for Cloud Volumes ONTAP or use an existing resource group. The best practice is to use a new, dedicated resource group for Cloud Volumes ONTAP. While it is possible to deploy Cloud Volumes ONTAP in an existing, shared resource group, it's not recommended due to the risk of data loss. See the warning above for more details.</p> <p>You must use a dedicated resource group for each Cloud Volumes ONTAP HA pair that you deploy in Azure. Only one HA pair is supported in a resource group. BlueXP experiences connection issues if you try to deploy a second Cloud Volumes ONTAP HA pair in an Azure resource group.</p> <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  <p>If the Azure account that you're using has the required permissions, BlueXP removes Cloud Volumes ONTAP resources from a resource group, in case of deployment failure or deletion.</p> </div>
Generated security group	<p>If you let BlueXP generate the security group for you, you need to choose how you'll allow traffic:</p> <ul style="list-style-type: none"> • If you choose Selected VNet only, the source for inbound traffic is the subnet range of the selected VNet and the subnet range of the VNet where the Connector resides. This is the recommended option. • If you choose All VNets, the source for inbound traffic is the 0.0.0.0/0 IP range.
Use existing	<p>If you choose an existing security group, then it must meet Cloud Volumes ONTAP requirements. View the default security group.</p>

8. **Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.

- [Learn about licensing options for Cloud Volumes ONTAP.](#)
- [Learn how to set up licensing.](#)

9. **Preconfigured Packages:** Select one of the packages to quickly deploy a Cloud Volumes ONTAP system, or click **Change configuration**.

If you choose one of the packages, you only need to specify a volume and then review and approve the configuration.

10. **Licensing:** Change the Cloud Volumes ONTAP version as needed and select a virtual machine type.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

11. **Subscribe from the Azure Marketplace:** Follow the steps if BlueXP could not enable programmatic deployments of Cloud Volumes ONTAP.
12. **Underlying Storage Resources:** Choose settings for the initial aggregate: a disk type, a size for each disk, and whether data tiering to Blob storage should be enabled.

Note the following:

- The disk size is for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.

For help choosing a disk size, see [Size your system in Azure](#).

- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates.

[Learn more about data tiering.](#)

13. **Write Speed & WORM:**

- a. Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed.](#)

- b. Activate write once, read many (WORM) storage, if desired.

This option is only available for certain VM types. To find out which VM types are supported, see [Supported configurations by license for HA pairs](#).

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage.](#)

- c. If you activate WORM storage, select the retention period.

14. **Secure Communication to Storage & WORM:** Choose whether to enable an HTTPS connection to Azure storage accounts, and activate write once, read many (WORM) storage, if desired.

The HTTPS connection is from a Cloud Volumes ONTAP 9.7 HA pair to Azure page blob storage accounts. Note that enabling this option can impact write performance. You can't change the setting after you create the working environment.

[Learn more about WORM storage.](#)

WORM can't be enabled if data tiering was enabled.

[Learn more about WORM storage.](#)

15. **Create Volume:** Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions.](#)

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection

Volume Name: Size (GB):

Snapshot Policy:

i Default Policy

Protocol

NFS CIFS iSCSI

Share name: Permissions:

Users / Groups:

Valid users and groups separated by a semicolon

16. **CIFS Setup:** If you chose the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	The IP addresses of the DNS servers that provide name resolution for the CIFS server. The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers. To configure Azure AD Domain Services as the AD server for Cloud Volumes ONTAP, you should enter OU=AADDC Computers or OU=AADDC Users in this field. Azure Documentation: Create an Organizational Unit (OU) in an Azure AD Domain Services managed domain
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details. Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.

17. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and change the volume tiering policy, if needed.

For more information, see [Choose a volume usage profile](#) and [Data tiering overview](#).

18. **Review & Approve:** Review and confirm your selections.
 - a. Review details about the configuration.
 - b. Click **More information** to review details about support and the Azure resources that BlueXP will purchase.
 - c. Select the **I understand...** check boxes.
 - d. Click **Go**.

Result

BlueXP deploys the Cloud Volumes ONTAP system. You can track the progress in the timeline.

If you experience any issues deploying the Cloud Volumes ONTAP system, review the failure message. You can also select the working environment and click **Re-create environment**.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.
- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Get started in Google Cloud

Quick start for Cloud Volumes ONTAP in Google Cloud

Get started with Cloud Volumes ONTAP for Google Cloud in a few steps.

1

Create a Connector

If you don't have a [Connector](#) yet, an Account Admin needs to create one. [Learn how to create a Connector in Google Cloud](#)

Note that if you want to deploy Cloud Volumes ONTAP in a subnet where no internet access is available, then you need to manually install the Connector and access the BlueXP user interface that's running on that Connector. [Learn how to manually install the Connector in a location without internet access](#)

2

Plan your configuration

BlueXP offers preconfigured packages that match your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you.

[Learn more about planning your configuration.](#)

3

Set up your networking

- a. Ensure that your VPC and subnets will support connectivity between the Connector and Cloud Volumes ONTAP.
- b. If you plan to enable data tiering, [configure the Cloud Volumes ONTAP subnet for Private Google Access](#).
- c. If you're deploying an HA pair, ensure that you have four VPCs, each with their own subnet.
- d. If you're using a shared VPC, provide the *Compute Network User* role to the Connector service account.
- e. Enable outbound internet access from the target VPC for NetApp AutoSupport.

This step isn't required if you're deploying Cloud Volumes ONTAP in a location where no internet access is available.

[Learn more about networking requirements.](#)

4

Set up a service account

Cloud Volumes ONTAP requires a Google Cloud service account for two purposes. The first is when you enable [data tiering](#) to tier cold data to low-cost object storage in Google Cloud. The second is when you enable the [BlueXP backup and recovery](#) to back up volumes to low-cost object storage.

You can set up one service account and use it for both purposes. The service account must have the **Storage Admin** role.

[Read step-by-step instructions.](#)

5

Enable Google Cloud APIs

[Enable the following Google Cloud APIs in your project.](#) These APIs are required to deploy the Connector and Cloud Volumes ONTAP.

- Cloud Deployment Manager V2 API
- Cloud Logging API
- Cloud Resource Manager API
- Compute Engine API
- Identity and Access Management (IAM) API

6

Launch Cloud Volumes ONTAP using BlueXP

Click **Add Working Environment**, select the type of system that you would like to deploy, and complete the steps in the wizard. [Read step-by-step instructions.](#)

Related links

- [Creating a Connector from BlueXP](#)
- [Installing the Connector software on a Linux host](#)
- [What BlueXP does with Google Cloud permissions](#)

Plan your Cloud Volumes ONTAP configuration in Google Cloud

When you deploy Cloud Volumes ONTAP in Google Cloud, you can choose a preconfigured system that matches your workload requirements, or you can create your own configuration. If you choose your own configuration, you should understand the options available to you.

Choose a Cloud Volumes ONTAP license

Several licensing options are available for Cloud Volumes ONTAP. Each option enables you to choose a consumption model that meets your needs.

- [Learn about licensing options for Cloud Volumes ONTAP](#)
- [Learn how to set up licensing](#)

Choose a supported region

Cloud Volumes ONTAP is supported in most Google Cloud regions. [View the full list of supported regions.](#)

Choose a supported machine type

Cloud Volumes ONTAP supports several machine types, depending on the license type that you choose.

[Supported configurations for Cloud Volumes ONTAP in GCP](#)

Understand storage limits

The raw capacity limit for a Cloud Volumes ONTAP system is tied to the license. Additional limits impact the size of aggregates and volumes. You should be aware of these limits as you plan your configuration.

[Storage limits for Cloud Volumes ONTAP in GCP](#)

Size your system in GCP

Sizing your Cloud Volumes ONTAP system can help you meet requirements for performance and capacity. You should be aware of a few key points when choosing a machine type, disk type, and disk size:

Machine type

Look at the supported machine types in the [Cloud Volumes ONTAP Release Notes](#) and then review details from Google about each supported machine type. Match your workload requirements to the number of vCPUs and memory for the machine type. Note that each CPU core increases networking performance.

Refer to the following for more details:

- [Google Cloud documentation: N1 standard machine types](#)
- [Google Cloud documentation: Performance](#)

GCP disk type

When you create volumes for Cloud Volumes ONTAP, you need to choose the underlying cloud storage that Cloud Volumes ONTAP uses for a disk. The disk type can be any of the following:

- *Zonal SSD persistent disks*: SSD persistent disks are best for workloads that require high rates of random IOPS.

- *Zonal Balanced persistent disks*: These SSDs balance performance and cost by providing lower IOPS per GB.
- *Zonal Standard persistent disks* : Standard persistent disks are economical and can handle sequential read/write operations.

For more details, see [Google Cloud documentation: Zonal Persistent disks \(Standard and SSD\)](#).

GCP disk size

You need to choose an initial disk size when you deploy a Cloud Volumes ONTAP system. After that you can let BlueXP manage a system’s capacity for you, but if you want to build aggregates yourself, be aware of the following:

- All disks in an aggregate must be the same size.
- Determine the space that you need, while taking performance into consideration.
- The performance of persistent disks scales automatically with disk size and the number of vCPUs available to the system.

Refer to the following for more details:

- [Google Cloud documentation: Zonal Persistent disks \(Standard and SSD\)](#)
- [Google Cloud documentation: Optimizing Persistent Disk and Local SSD Performance](#)

View default system disks

In addition to the storage for user data, BlueXP also purchases cloud storage for Cloud Volumes ONTAP system data (boot data, root data, core data, and NVRAM). For planning purposes, it might help for you to review these details before you deploy Cloud Volumes ONTAP.

- [View the default disks for Cloud Volumes ONTAP system data in Google Cloud.](#)
- [Google Cloud docs: Resource quotas](#)

Google Cloud Compute Engine enforces quotas on resource usage so you should ensure that you haven’t reached your limit before you deploy Cloud Volumes ONTAP.



The Connector also requires a system disk. [View details about the Connector’s default configuration.](#)

Collect networking information

When you deploy Cloud Volumes ONTAP in GCP, you need to specify details about your virtual network. You can use a worksheet to collect the information from your administrator.

Network information for a single-node system

GCP information	Your value
Region	
Zone	
VPC network	

GCP information	Your value
Subnet	
Firewall policy (if using your own)	

Network information for an HA pair in multiple zones

GCP information	Your value
Region	
Zone for Node 1	
Zone for Node 2	
Zone for the mediator	
VPC-0 and subnet	
VPC-1 and subnet	
VPC-2 and subnet	
VPC-3 and subnet	
Firewall policy (if using your own)	

Network information for an HA pair in a single zone

GCP information	Your value
Region	
Zone	
VPC-0 and subnet	
VPC-1 and subnet	
VPC-2 and subnet	
VPC-3 and subnet	
Firewall policy (if using your own)	

Choose a write speed

BlueXP enables you to choose a write speed setting for Cloud Volumes ONTAP, except for high availability (HA) pairs in Google Cloud. Before you choose a write speed, you should understand the differences between the normal and high settings and risks and recommendations when using high write speed. [Learn more about write speed.](#)

Choose a volume usage profile

ONTAP includes several storage efficiency features that can reduce the total amount of storage that you need. When you create a volume in BlueXP, you can choose a profile that enables these features or a profile that

disables them. You should learn more about these features to help you decide which profile to use.

NetApp storage efficiency features provide the following benefits:

Thin provisioning

Presents more logical storage to hosts or users than you actually have in your physical storage pool. Instead of preallocating storage space, storage space is allocated dynamically to each volume as data is written.

Deduplication

Improves efficiency by locating identical blocks of data and replacing them with references to a single shared block. This technique reduces storage capacity requirements by eliminating redundant blocks of data that reside in the same volume.

Compression

Reduces the physical capacity required to store data by compressing data within a volume on primary, secondary, and archive storage.

Networking requirements for Cloud Volumes ONTAP in Google Cloud

Set up your Google Cloud networking so Cloud Volumes ONTAP systems can operate properly.

If you want to deploy an HA pair, you should [learn how HA pairs work in Google Cloud](#).

Requirements for Cloud Volumes ONTAP

The following requirements must be met in Google Cloud.

Requirements specific to single node systems

If you want to deploy a single node system, ensure that your networking meets the following requirements.

One VPC

One Virtual Private Cloud (VPC) is required for a single node system.

Private IP addresses

BlueXP allocates 3 or 4 private IP addresses to a single node system in Google Cloud.

You can skip creation of the storage VM (SVM) management LIF if you deploy Cloud Volumes ONTAP using the API and specify the following flag:

```
skipSvmManagementLif: true
```



A LIF is an IP address associated with a physical port. A storage VM (SVM) management LIF is required for management tools like SnapCenter.

Requirements specific to HA pairs

If you want to deploy an HA pair, ensure that your networking meets the following requirements.

One or multiple zones

You can ensure the high availability of your data by deploying an HA configuration across multiple or in a single zone. BlueXP will prompt you to choose multiple zones or a single zone when you create the HA pair.

- Multiple zones (recommended)

Deploying an HA configuration across three zones ensures continuous data availability if a failure occurs within a zone. Note that write performance is slightly lower compared to using a single zone, but it's minimal.

- Single zone

When deployed in a single zone, a Cloud Volumes ONTAP HA configuration uses a spread placement policy. This policy ensures that an HA configuration is protected from a single point of failure within the zone, without having to use separate zones to achieve fault isolation.

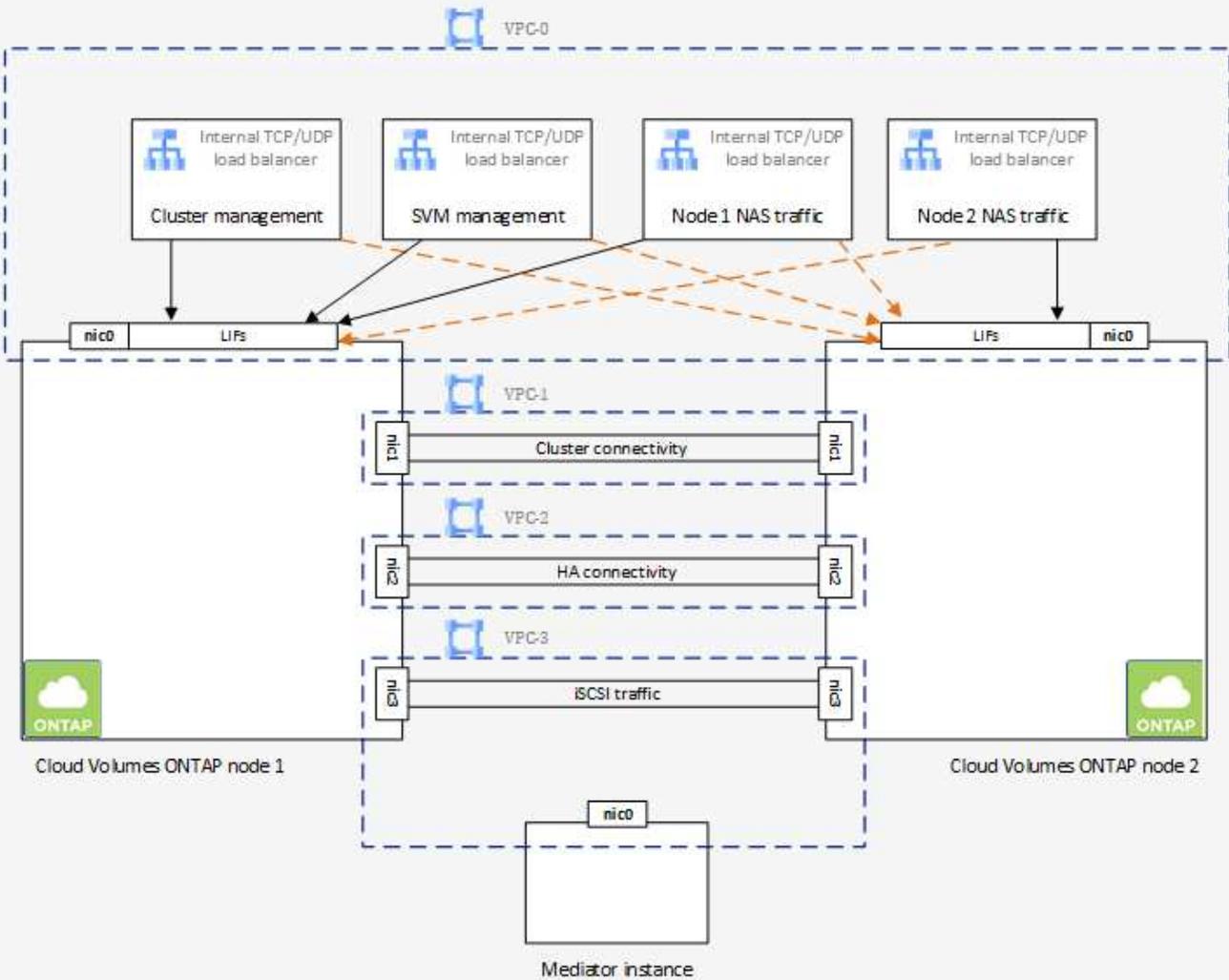
This deployment model does lower your costs because there are no data egress charges between zones.

Four Virtual Private Clouds

Four Virtual Private Clouds (VPCs) are required for an HA configuration. Four VPCs are required because Google Cloud requires that each network interface resides in a separate VPC network.

BlueXP will prompt you to choose four VPCs when you create the HA pair:

- VPC-0 for inbound connections to the data and nodes
- VPC-1, VPC-2, and VPC-3 for internal communication between the nodes and the HA mediator



Subnets

A private subnet is required for each VPC.

If you place the Connector in VPC-0, then you will need to enable Private Google Access on the subnet to access the APIs and to enable data tiering.

The subnets in these VPCs must have distinct CIDR ranges. They can't have overlapping CIDR ranges.

Private IP addresses

BlueXP automatically allocates the required number of private IP addresses to Cloud Volumes ONTAP in Google Cloud. You need to make sure that your networking has enough private addresses available.

The number of LIFs that BlueXP allocates for Cloud Volumes ONTAP depends on whether you deploy a single node system or an HA pair. A LIF is an IP address associated with a physical port. An SVM management LIF is required for management tools like SnapCenter.

- **Single node**

BlueXP allocates 4 IP addresses to a single node system:

- Node management LIF
- Cluster management LIF
- iSCSI data LIF



An iSCSI LIF provides client access over the iSCSI protocol and is used by the system for other important networking workflows. These LIFs are required and should not be deleted.

- NAS LIF

You can skip creation of the storage VM (SVM) management LIF if you deploy Cloud Volumes ONTAP using the API and specify the following flag:

```
skipSvmManagementLif: true
```

• HA pair

BlueXP allocates 12-13 IP addresses to an HA pair:

- 2 Node management LIFs (e0a)
- 1 Cluster management LIF (e0a)
- 2 iSCSI LIFs (e0a)



An iSCSI LIF provides client access over the iSCSI protocol and is used by the system for other important networking workflows. These LIFs are required and should not be deleted.

- 1 or 2 NAS LIFs (e0a)
- 2 Cluster LIFs (e0b)
- 2 HA Interconnect IP addresses (e0c)
- 2 RSM iSCSI IP addresses (e0d)

You can skip creation of the storage VM (SVM) management LIF if you deploy Cloud Volumes ONTAP using the API and specify the following flag:

```
skipSvmManagementLif: true
```

Internal load balancers

BlueXP automatically creates four Google Cloud internal load balancers (TCP/UDP) that manage incoming traffic to the Cloud Volumes ONTAP HA pair. No setup is required from your end. We've listed this as a requirement simply to inform you of the network traffic and to mitigate any security concerns.

One load balancer is for cluster management, one is for storage VM (SVM) management, one is for NAS traffic to node 1, and the last is for NAS traffic to node 2.

The setup for each load balancer is as follows:

- One shared private IP address
- One global health check

By default, the ports used by the health check are 63001, 63002, and 63003.

- One regional TCP backend service
- One regional UDP backend service
- One TCP forwarding rule
- One UDP forwarding rule
- Global access is disabled

Even though global access is disabled by default, enabling it post deployment is supported. We disabled it because cross region traffic will have significantly higher latencies. We wanted to ensure that you didn't have a negative experience due to accidental cross region mounts. Enabling this option is specific to your business needs.

Shared VPCs

Cloud Volumes ONTAP and the Connector are supported in a Google Cloud shared VPC and also in standalone VPCs.

For a single node system, the VPC can be either a shared VPC or a standalone VPC.

For an HA pair, four VPCs are required. Each of those VPCs can be either shared or standalone. For example, VPC-0 could be a shared VPC, while VPC-1, VPC-2, and VPC-3 could be standalone VPCs.

A shared VPC enables you to configure and centrally manage virtual networks across multiple projects. You can set up shared VPC networks in the *host project* and deploy the Connector and Cloud Volumes ONTAP virtual machine instances in a *service project*. [Google Cloud documentation: Shared VPC overview](#).

[Review the required shared VPC permissions covered in Connector deployment](#)

Packet mirroring in VPCs

[Packet mirroring](#) must be disabled in the Google Cloud subnet in which you deploy Cloud Volumes ONTAP. Cloud Volumes ONTAP can't operate properly if packet mirroring is enabled.

Outbound internet access

Cloud Volumes ONTAP requires outbound internet access for NetApp AutoSupport, which proactively monitors the health of your system and sends messages to NetApp technical support.

Routing and firewall policies must allow HTTP/HTTPS traffic to the following endpoints so Cloud Volumes ONTAP can send AutoSupport messages:

- <https://support.netapp.com/aods/asupmessage>
- <https://support.netapp.com/asupprod/post/1.0/postAsup>

If an outbound internet connection isn't available to send AutoSupport messages, BlueXP automatically configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server. The only requirement is to ensure that the Connector's firewall allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you defined strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP firewall allows *outbound* connections over port 3128.

After you've verified that outbound internet access is available, you can test AutoSupport to ensure that it can send messages. For instructions, refer to [ONTAP docs: Set up AutoSupport](#).



If you're using an HA pair, the HA mediator doesn't require outbound internet access.

If BlueXP notifies you that AutoSupport messages can't be sent, [troubleshoot your AutoSupport configuration](#).

Firewall rules

You don't need to create firewall rules because BlueXP does that for you. If you need to use your own, refer to the firewall rules listed below.

Note that two sets of firewall rules are required for an HA configuration:

- One set of rules for HA components in VPC-0. These rules enable data access to Cloud Volumes ONTAP. [Learn more](#).
- Another set of rules for HA components in VPC-1, VPC-2, and VPC-3. These rules are open for inbound & outbound communication between the HA components. [Learn more](#).

If you want to tier cold data to a Google Cloud Storage bucket, the subnet in which Cloud Volumes ONTAP resides must be configured for Private Google Access (if you're using an HA pair, this is the subnet in VPC-0). For instructions, refer to [Google Cloud documentation: Configuring Private Google Access](#).

For additional steps required to set up data tiering in BlueXP, see [Tiering cold data to low-cost object storage](#).

Connections to ONTAP systems in other networks

To replicate data between a Cloud Volumes ONTAP system in Google Cloud and ONTAP systems in other networks, you must have a VPN connection between the VPC and the other network—for example, your corporate network.

For instructions, refer to [Google Cloud documentation: Cloud VPN overview](#).

Firewall rules

BlueXP creates Google Cloud firewall rules that include the inbound and outbound rules that Cloud Volumes ONTAP needs to operate successfully. You might want to refer to the ports for testing purposes or if you prefer to use your own firewall rules.

The firewall rules for Cloud Volumes ONTAP requires both inbound and outbound rules. If you're deploying an HA configuration, these are the firewall rules for Cloud Volumes ONTAP in VPC-0.

Note that two sets of firewall rules are required for an HA configuration:

- One set of rules for HA components in VPC-0. These rules enable data access to Cloud Volumes ONTAP.
- Another set of rules for HA components in VPC-1, VPC-2, and VPC-3. These rules are open for inbound & outbound communication between the HA components. [Learn more](#).



Looking for information about the Connector? [View firewall rules for the Connector](#)

Inbound rules

When you create a working environment, you can choose the source filter for the predefined firewall policy during deployment:

- **Selected VPC only:** the source filter for inbound traffic is the subnet range of the VPC for the Cloud Volumes ONTAP system and the subnet range of the VPC where the Connector resides. This is the recommended option.
- **All VPCs:** the source filter for inbound traffic is the 0.0.0.0/0 IP range.

If you use your own firewall policy, ensure that you add all networks that need to communicate with Cloud Volumes ONTAP, but also ensure to add both address ranges to allow the internal Google Load Balancer to function correctly. These addresses are 130.211.0.0/22 and 35.191.0.0/16. For more information, refer to [Google Cloud documentation: Load Balancer Firewall Rules](#).

Protocol	Port	Purpose
All ICMP	All	Pinging the instance
HTTP	80	HTTP access to the System Manager web console using the IP address of the cluster management LIF
HTTPS	443	Connectivity with the Connector and HTTPS access to the System Manager web console using the IP address of the cluster management LIF
SSH	22	SSH access to the IP address of the cluster management LIF or a node management LIF
TCP	111	Remote procedure call for NFS
TCP	139	NetBIOS service session for CIFS
TCP	161-162	Simple network management protocol
TCP	445	Microsoft SMB/CIFS over TCP with NetBIOS framing
TCP	635	NFS mount
TCP	749	Kerberos
TCP	2049	NFS server daemon
TCP	3260	iSCSI access through the iSCSI data LIF
TCP	4045	NFS lock daemon
TCP	4046	Network status monitor for NFS
TCP	10000	Backup using NDMP
TCP	11104	Management of intercluster communication sessions for SnapMirror
TCP	11105	SnapMirror data transfer using intercluster LIFs
TCP	63001-63050	Load balance probe ports to determine which node is healthy (required for HA pairs only)
UDP	111	Remote procedure call for NFS
UDP	161-162	Simple network management protocol
UDP	635	NFS mount
UDP	2049	NFS server daemon
UDP	4045	NFS lock daemon
UDP	4046	Network status monitor for NFS

Protocol	Port	Purpose
UDP	4049	NFS rquotad protocol

Outbound rules

The predefined security group for Cloud Volumes ONTAP opens all outbound traffic. If that is acceptable, follow the basic outbound rules. If you need more rigid rules, use the advanced outbound rules.

Basic outbound rules

The predefined security group for Cloud Volumes ONTAP includes the following outbound rules.

Protocol	Port	Purpose
All ICMP	All	All outbound traffic
All TCP	All	All outbound traffic
All UDP	All	All outbound traffic

Advanced outbound rules

If you need rigid rules for outbound traffic, you can use the following information to open only those ports that are required for outbound communication by Cloud Volumes ONTAP.



The source is the interface (IP address) on the Cloud Volumes ONTAP system.

Service	Protocol	Port	Source	Destination	Purpose
Active Directory	TCP	88	Node management LIF	Active Directory forest	Kerberos V authentication
	UDP	137	Node management LIF	Active Directory forest	NetBIOS name service
	UDP	138	Node management LIF	Active Directory forest	NetBIOS datagram service
	TCP	139	Node management LIF	Active Directory forest	NetBIOS service session
	TCP & UDP	389	Node management LIF	Active Directory forest	LDAP
	TCP	445	Node management LIF	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	TCP	464	Node management LIF	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	UDP	464	Node management LIF	Active Directory forest	Kerberos key administration
	TCP	749	Node management LIF	Active Directory forest	Kerberos V change & set Password (RPCSEC_GSS)
	TCP	88	Data LIF (NFS, CIFS, iSCSI)	Active Directory forest	Kerberos V authentication
	UDP	137	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS name service
	UDP	138	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS datagram service
	TCP	139	Data LIF (NFS, CIFS)	Active Directory forest	NetBIOS service session
	TCP & UDP	389	Data LIF (NFS, CIFS)	Active Directory forest	LDAP
	TCP	445	Data LIF (NFS, CIFS)	Active Directory forest	Microsoft SMB/CIFS over TCP with NetBIOS framing
	TCP	464	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (SET_CHANGE)
	UDP	464	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos key administration
	TCP	749	Data LIF (NFS, CIFS)	Active Directory forest	Kerberos V change & set password (RPCSEC_GSS)

Service	Protocol	Port	Source	Destination	Purpose
AutoSupport	HTTPS	443	Node management LIF	support.netapp.com	AutoSupport (HTTPS is the default)
	HTTP	80	Node management LIF	support.netapp.com	AutoSupport (only if the transport protocol is changed from HTTPS to HTTP)
	TCP	3128	Node management LIF	Connector	Sending AutoSupport messages through a proxy server on the Connector, if an outbound internet connection isn't available
Cluster	All traffic	All traffic	All LIFs on one node	All LIFs on the other node	Intercluster communications (Cloud Volumes ONTAP HA only)
Configuration backups	HTTP	80	Node management LIF	http://<connector-IP-address>/occm/offbo xconfig	Send configuration backups to the Connector. Learn about configuration backup files.
DHCP	UDP	68	Node management LIF	DHCP	DHCP client for first-time setup
DHCPS	UDP	67	Node management LIF	DHCP	DHCP server
DNS	UDP	53	Node management LIF and data LIF (NFS, CIFS)	DNS	DNS
NDMP	TCP	1860 0–18 699	Node management LIF	Destination servers	NDMP copy
SMTP	TCP	25	Node management LIF	Mail server	SMTP alerts, can be used for AutoSupport
SNMP	TCP	161	Node management LIF	Monitor server	Monitoring by SNMP traps
	UDP	161	Node management LIF	Monitor server	Monitoring by SNMP traps
	TCP	162	Node management LIF	Monitor server	Monitoring by SNMP traps
	UDP	162	Node management LIF	Monitor server	Monitoring by SNMP traps
SnapMirror	TCP	1110 4	Intercluster LIF	ONTAP intercluster LIFs	Management of intercluster communication sessions for SnapMirror
	TCP	1110 5	Intercluster LIF	ONTAP intercluster LIFs	SnapMirror data transfer
Syslog	UDP	514	Node management LIF	Syslog server	Syslog forward messages

Rules for VPC-1, VPC-2, and VPC-3

In Google Cloud, an HA configuration is deployed across four VPCs. The firewall rules needed for the HA configuration in VPC-0 are [listed above for Cloud Volumes ONTAP](#).

Meanwhile, the predefined firewall rules that BlueXP creates for instances in VPC-1, VPC-2, and VPC-3 enables ingress communication over *all* protocols and ports. These rules enable communication between HA nodes.

Communication from the HA nodes to the HA mediator takes place over port 3260 (iSCSI).



To enable high write speed for new Google Cloud HA pair deployments, a maximum transmission unit (MTU) of at least 8,896 bytes is required for VPC-1, VPC-2, and VPC-3. If you choose to upgrade existing VPC-1, VPC-2, and VPC-3 to an MTU of 8,896 bytes, you must shutdown all existing HA systems using these VPCs during the configuration process.

Requirements for the Connector

If you haven't created a Connector yet, you should review networking requirements for the Connector as well.

- [View networking requirements for the Connector](#)
- [Firewall rules in Google Cloud](#)

Planning for VPC Service Controls in GCP

When choosing to lock down your Google Cloud environment with VPC Service Controls, you should understand how BlueXP and Cloud Volumes ONTAP interact with the Google Cloud APIs, as well as how to configure your service perimeter to deploy BlueXP and Cloud Volumes ONTAP.

VPC Service Controls enable you to control access to Google-managed services outside of a trusted perimeter, to block data access from untrusted locations, and to mitigate unauthorized data transfer risks. [Learn more about Google Cloud VPC Service Controls](#).

How NetApp services communicate with VPC Service Controls

BlueXP communicates directly with the Google Cloud APIs. This is either triggered from an external IP address outside of Google Cloud (for example, from `api.services.cloud.netapp.com`), or within Google Cloud from an internal address assigned to the BlueXP Connector.

Depending on the deployment style of the Connector, certain exceptions may have to be made for your service perimeter.

Images

Both Cloud Volumes ONTAP and BlueXP use images from a project within GCP that is managed by NetApp. This can affect the deployment of the BlueXP Connector and Cloud Volumes ONTAP, if your organization has a policy that blocks the use of images that are not hosted within the organization.

You can deploy a Connector manually using the manual installation method, but Cloud Volumes ONTAP will also need to pull images from the NetApp project. You must provide an allowed list in order to deploy a Connector and Cloud Volumes ONTAP.

Deploying a Connector

The user who deploys a Connector needs to be able to reference an image hosted in the projectId *netapp-cloudmanager* and the project number *14190056516*.

Deploying Cloud Volumes ONTAP

- The BlueXP service account needs to reference an image hosted in the projectId *netapp-cloudmanager* and the project number *14190056516* from the service project.
- The service account for the default Google APIs Service Agent needs to reference an image hosted in the projectId *netapp-cloudmanager* and the project number *14190056516* from the service project.

Examples of the rules needed for pulling these images with VPC Service Controls are defined below.

VPC Service Controls perimeter policies

Policies allow exceptions to the VPC Service Controls rule sets. For more information about policies, please visit the [GCP VPC Service Controls Policy Documentation](#).

To set the policies that BlueXP requires, navigate to your VPC Service Controls Perimeter within your organization and add the following policies. The fields should match the options given in the VPC Service Controls policy page. Also note that **all** rules are required and the **OR** parameters should be used in the rule set.

Ingress rules

Rule 1

```
From:
  Identities:
    [User Email Address]
  Source > All sources allowed
To:
  Projects =
    [Service Project]
  Services =
    Service name: iam.googleapis.com
      Service methods: All actions
    Service name: compute.googleapis.com
      Service methods:All actions
```

OR

Rule 2

```
From:
  Identities:
    [User Email Address]
  Source > All sources allowed
To:
  Projects =
    [Host Project]
  Services =
    Service name: compute.googleapis.com
    Service methods: All actions
```

OR

Rule 3

```
From:
  Identities:
    [Service Project Number]@cloudservices.gserviceaccount.com
  Source > All sources allowed
To:
  Projects =
    [Service Project]
    [Host Project]
  Services =
    Service name: compute.googleapis.com
    Service methods: All actions
```

Egress rules

Rule 1:

```
From:
  Identities:
    [Service Project Number]@cloudservices.gserviceaccount.com
To:
  Projects =
    14190056516
  Service =
    Service name: compute.googleapis.com
    Service methods: All actions
```



The project number outlined above is the project *netapp-cloudmanager* used by NetApp to store images for the Connector and for Cloud Volumes ONTAP.

Create a service account for data tiering and backups

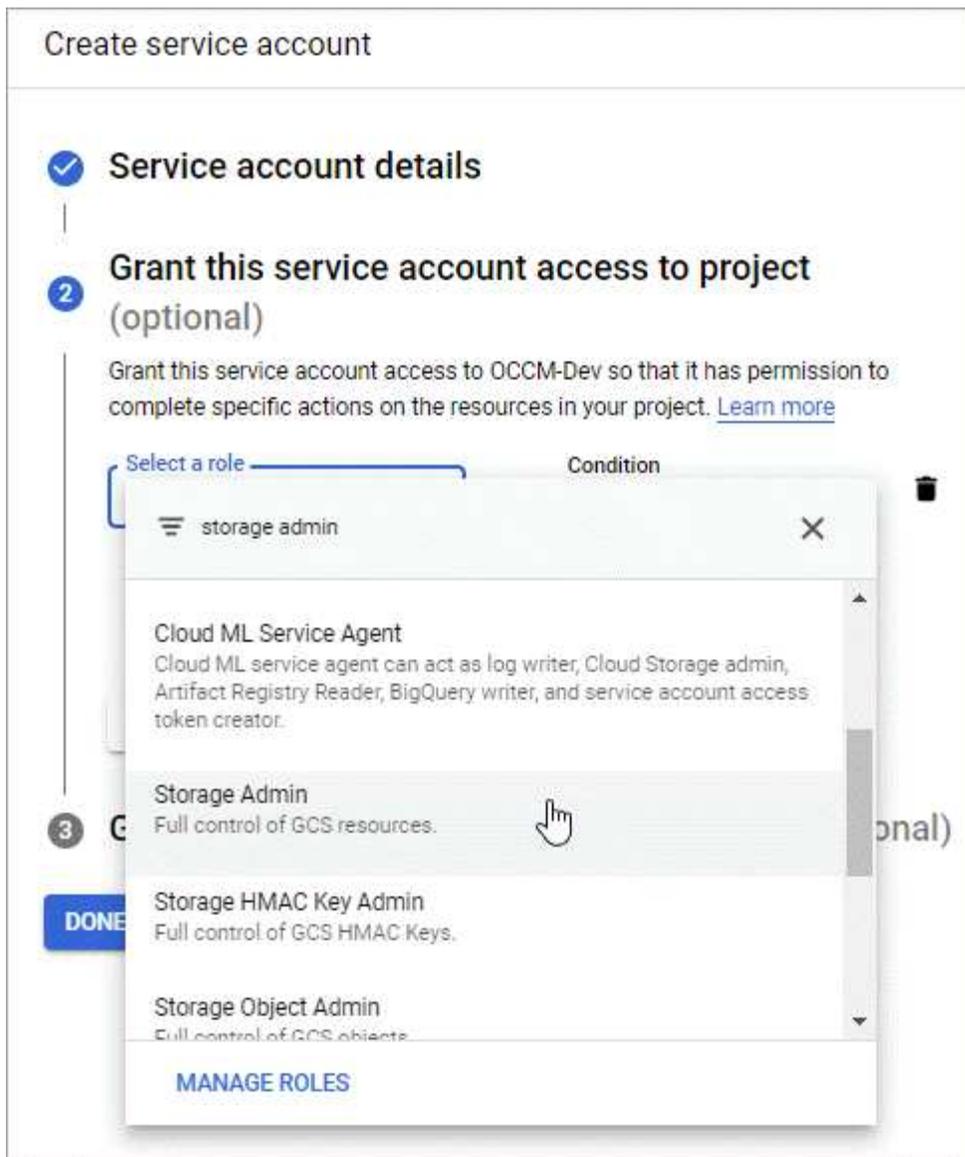
Cloud Volumes ONTAP requires a Google Cloud service account for two purposes. The first is when you enable [data tiering](#) to tier cold data to low-cost object storage in Google Cloud. The second is when you enable the [BlueXP backup and recovery](#) to back up volumes to low-cost object storage.

Cloud Volumes ONTAP uses the service account to access and manage one bucket for tiered data and another bucket for backups.

You can set up one service account and use it for both purposes. The service account must have the **Storage Admin** role.

Steps

1. In the Google Cloud console, [go to the Service accounts page](#).
2. Select your project.
3. Click **Create service account** and provide the required information.
 - a. **Service account details**: Enter a name and description.
 - b. **Grant this service account access to project**: Select the **Storage Admin** role.



- c. **Grant users access to this service account:** Add the Connector service account as a *Service Account User* to this new service account.

This step is required for data tiering only. It's not required for BlueXP backup and recovery.

Create service account

- ✓ Service account details
- ✓ Grant this service account access to project (optional)
- 3 Grant users access to this service account (optional)
Grant access to users or groups that need to perform actions as this service account. [Learn more](#)

Service account users role

netapp-cloud-manager@iam.gserviceaccount.com

Grant users the permissions to deploy jobs and VMs with this service account

Service account admins role

Grant users the permission to administer this service account

DONE CANCEL

What's next?

You'll need to select the service account later when you create a Cloud Volumes ONTAP working environment.

Details and Credentials

default-project Google Cloud Project	gcp-sub2 Marketplace Subscription	<div style="border: 1px solid #0070c0; padding: 2px 5px; display: inline-block;">Edit Project</div>
---	--------------------------------------	---

Details

Working Environment Name (Cluster Name)

cloudvolumesontap

Service Account 🔴

Service Account Name

account1
▼

+
Add Labels
Optional Field | Up to four labels

Credentials

User Name

admin

Password

Confirm Password

Using customer-managed encryption keys with Cloud Volumes ONTAP

While Google Cloud Storage always encrypts your data before it's written to disk, you can use the BlueXP API to create a Cloud Volumes ONTAP system that uses *customer-managed encryption keys*. These are keys that you generate and manage in GCP using the Cloud Key Management Service.

Steps

1. Ensure that the BlueXP Connector service account has the correct permissions at the project level, in the project where the key is stored.

The permissions are provided in the [Connector service account permissions by default](#), but may not be applied if you use an alternate project for the Cloud Key Management Service.

The permissions are as follows:

- `cloudkms.cryptoKeyVersions.useToEncrypt`
- `cloudkms.cryptoKeys.get`
- `cloudkms.cryptoKeys.list`
- `cloudkms.keyRings.list`

2. Ensure that the service account for the [Google Compute Engine Service Agent](#) has Cloud KMS Encrypter/Decrypter permissions on the key.

The name of the service account uses the following format: "service-[service_project_number]@compute-system.iam.gserviceaccount.com".

[Google Cloud Documentation: Using IAM with Cloud KMS - Granting roles on a resource](#)

3. Obtain the "id" of the key by invoking the get command for the `/gcp/vsa/metadata/gcp-encryption-keys` API call or by choosing "Copy Resource Name" on the key in the GCP console.
4. If using customer-managed encryption keys and tiering data to object storage, BlueXP attempts to utilize the same keys that are used to encrypt the persistent disks. But you'll first need to enable Google Cloud Storage buckets to use the keys:
 - a. Find the Google Cloud Storage service agent by following the [Google Cloud Documentation: Getting the Cloud Storage service agent](#).
 - b. Navigate to the encryption key and assign the Google Cloud Storage service agent with Cloud KMS Encrypter/Decrypter permissions.

For more information, refer to [Google Cloud Documentation: Using customer-managed encryption keys](#)

5. Use the "GcpEncryption" parameter with your API request when creating a working environment.

Example

```
"gcpEncryptionParameters": {  
  "key": "projects/project-1/locations/us-east4/keyRings/keyring-  
1/cryptoKeys/generatedkey1"  
}
```

Refer to the [BlueXP automation docs](#) for more details about using the "GcpEncryption" parameter.

Set up licensing for Cloud Volumes ONTAP in Google Cloud

After you decide which licensing option you want to use with Cloud Volumes ONTAP, a few steps are required before you can choose that licensing option when creating a new working environment.

Freemium

Select the Freemium offering to use Cloud Volumes ONTAP free of charge with up to 500 GiB of provisioned capacity. [Learn more about the Freemium offering](#).

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Google Cloud Marketplace.

You won't be charged through the marketplace subscription unless you exceed 500 GiB of provisioned capacity, at which time the system is automatically converted to the [Essentials package](#).

b. After you return to BlueXP, select **Freemium** when you reach the charging methods page.

Select Charging Method		
<input type="radio"/>	Professional	By capacity
<input type="radio"/>	Essential	By capacity
<input checked="" type="radio"/>	Freemium (Up to 500 GiB)	By capacity
<input type="radio"/>	Per Node	By node

[View step-by-step instructions to launch Cloud Volumes ONTAP in Google Cloud.](#)

Capacity-based license

Capacity-based licensing enables you to pay for Cloud Volumes ONTAP per TiB of capacity. Capacity-based licensing is available in the form of a *package*: the Essentials package or the Professional package.

The Essentials and Professional packages are available with the following consumption models:

- A license (BYOL) purchased from NetApp
- An hourly, pay-as-you-go (PAYGO) subscription from the Google Cloud Marketplace
- An annual contract

[Learn more about capacity-based licensing.](#)

The following sections describe how to get started with each of these consumption models.

BYOL

Pay upfront by purchasing a license (BYOL) from NetApp to deploy Cloud Volumes ONTAP systems in any cloud provider.

Steps

1. [Contact NetApp Sales to obtain a license](#)
2. [Add your NetApp Support Site account to BlueXP](#)

BlueXP automatically queries NetApp's licensing service to obtain details about the licenses associated with your NetApp Support Site account. If there are no errors, BlueXP automatically adds the licenses to the digital wallet.

Your license must be available from the BlueXP digital wallet before you can use it with Cloud Volumes ONTAP. If needed, you can [manually add the license to the BlueXP digital wallet](#).

3. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.

- a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Google Cloud Marketplace.

The license that you purchased from NetApp is always charged first, but you'll be charged from the hourly rate in the marketplace if you exceed your licensed capacity or if the term of your license expires.

- b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

The screenshot shows a 'Select Charging Method' dialog box with four options:

- Professional: By capacity
- Essential: By capacity
- Freemium (Up to 500 GiB): By capacity
- Per Node: By node

[View step-by-step instructions to launch Cloud Volumes ONTAP in Google Cloud.](#)

PAYGO subscription

Pay hourly by subscribing to the offer from your cloud provider's marketplace.

When you create a Cloud Volumes ONTAP working environment, BlueXP prompts you to subscribe to the agreement that's available in the Google Cloud Marketplace. That subscription is then associated with the working environment for charging. You can use that same subscription for additional working environments.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the pay-as-you-go offering in the Google Cloud Marketplace.
 - b. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity ▼
<input type="radio"/> Essential	By capacity ▼
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity ▼
<input type="radio"/> Per Node	By node ▼

[View step-by-step instructions to launch Cloud Volumes ONTAP in Google Cloud.](#)



You can manage the Google Cloud Marketplace subscriptions associated with your accounts from the Settings > Credentials page. [Learn how to manage your Google Cloud credentials and subscriptions](#)

Annual contract

Pay for Cloud Volumes ONTAP annually by purchasing an annual contract.

Steps

1. Contact your NetApp sales representative to purchase an annual contract.

The contract is available as a *private* offer in the Google Cloud Marketplace.

After NetApp shares the private offer with you, you can select the annual plan when you subscribe from the Google Cloud Marketplace during working environment creation.

2. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. On the **Details and Credentials** page, click **Edit Credentials > Add Subscription** and then follow the prompts to subscribe to the annual plan in the Google Cloud Marketplace.
 - b. In Google Cloud, select the annual plan that was shared with your account and then click **Subscribe**.
 - c. After you return to BlueXP, select a capacity-based package when you reach the charging methods page.

Select Charging Method

<input checked="" type="radio"/> Professional	By capacity	▼
<input type="radio"/> Essential	By capacity	▼
<input type="radio"/> Freemium (Up to 500 GiB)	By capacity	▼
<input type="radio"/> Per Node	By node	▼

[View step-by-step instructions to launch Cloud Volumes ONTAP in Google Cloud.](#)

Keystone Subscription

A Keystone Subscription is a pay-as-you-grow subscription-based service. [Learn more about NetApp Keystone Subscriptions.](#)

Steps

1. If you don't have a subscription yet, [contact NetApp](#)
2. [Contact NetApp](#) to authorize your BlueXP user account with one or more Keystone Subscriptions.
3. After NetApp authorizes your account, [link your subscriptions for use with Cloud Volumes ONTAP](#).
4. On the Canvas page, click **Add Working Environment** and follow the steps in BlueXP.
 - a. Select the Keystone Subscription charging method when prompted to choose a charging method.

Select Charging Method

Keystone By capacity ^

Storage management

Charged against your NetApp credit

Keystone Subscription

A-AMRITA1
v

Professional By capacity v

Essential By capacity v

Freemium (Up to 500 GiB) By capacity v

Per Node By node v

[View step-by-step instructions to launch Cloud Volumes ONTAP in Google Cloud.](#)

Launching Cloud Volumes ONTAP in Google Cloud

You can launch Cloud Volumes ONTAP in a single-node configuration or as an HA pair in Google Cloud.

Before you get started

You need the following to create a working environment.

- A Connector that's up and running.
 - You should have a [Connector that is associated with your workspace](#).
 - [You should be prepared to leave the Connector running at all times](#).
 - The service account associated with the Connector [should have the required permissions](#)
- An understanding of the configuration that you want to use.

You should have prepared by choosing a configuration and by obtaining Google Cloud networking information from your administrator. For details, see [Planning your Cloud Volumes ONTAP configuration](#).

- An understanding of what's required to set up licensing for Cloud Volumes ONTAP.

[Learn how to set up licensing.](#)

- Google Cloud APIs should be [enabled in your project](#):
 - Cloud Deployment Manager V2 API
 - Cloud Logging API
 - Cloud Resource Manager API
 - Compute Engine API
 - Identity and Access Management (IAM) API

Launching a single-node system in Google Cloud

Create a working environment in BlueXP to launch Cloud Volumes ONTAP in Google Cloud.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. **Choose a Location**: Select **Google Cloud** and **Cloud Volumes ONTAP**.
4. If you're prompted, [create a Connector](#).
5. **Details & Credentials**: Select a project, specify a cluster name, optionally select a service account, optionally add labels, and then specify credentials.

The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Google Cloud VM instance. It also uses the name as the prefix for the predefined security group, if you select that option.
Service Account Name	If you plan to use data tiering or BlueXP backup and recovery with Cloud Volumes ONTAP, then you need to enable Service Account and select a service account that has the predefined Storage Admin role. Learn how to create a service account .
Add Labels	Labels are metadata for your Google Cloud resources. BlueXP adds the labels to the Cloud Volumes ONTAP system and Google Cloud resources associated with the system. You can add up to four labels from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four labels when creating a working environment. For information about labels, refer to Google Cloud Documentation: Labeling Resources .
User name and password	These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.

Field	Description
Edit Project	<p>Select the project where you want Cloud Volumes ONTAP to reside. The default project is the project where BlueXP resides.</p> <p>If you don't see any additional projects in the drop-down list, then you haven't yet associated the BlueXP service account with other projects. Go to the Google Cloud console, open the IAM service, and select the project. Add the service account with the BlueXP role to that project. You'll need to repeat this step for each project.</p> <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  This is the service account that you set up for BlueXP, as described on this page. </div> <p>Click Add Subscription to associate the selected credentials with a subscription.</p> <p>To create a pay-as-you-go Cloud Volumes ONTAP system, you need to select a Google Cloud project that's associated with a subscription to Cloud Volumes ONTAP from the Google Cloud Marketplace.</p>

The following video shows how to associate a pay-as-you-go Marketplace subscription to your Google Cloud project. Alternatively, follow the steps to subscribe located in the [Associating a Marketplace subscription with Google Cloud credentials](#) section.

[Subscribe to BlueXP from the Google Cloud Marketplace](#)

- Services:** Select the services that you want to use on this system. In order to select BlueXP backup and recovery, or to use BlueXP tiering, you must have specified the Service Account in step 3.



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

- Location & Connectivity:** Select a location, choose a firewall policy, and confirm network connectivity to Google Cloud storage for data tiering.

The following table describes fields for which you might need guidance:

Field	Description
Connectivity verification	To tier cold data to a Google Cloud Storage bucket, the subnet in which Cloud Volumes ONTAP resides must be configured for Private Google Access. For instructions, refer to Google Cloud Documentation: Configuring Private Google Access .

Field	Description
Generated firewall policy	<p>If you let BlueXP generate the firewall policy for you, you need to choose how you'll allow traffic:</p> <ul style="list-style-type: none"> • If you choose Selected VPC only, the source filter for inbound traffic is the subnet range of the selected VPC and the subnet range of the VPC where the Connector resides. This is the recommended option. • If you choose All VPCs, the source filter for inbound traffic is the 0.0.0.0/0 IP range.
Use existing firewall policy	<p>If you use an existing firewall policy, ensure that it includes the required rules. xref:./ Learn about firewall rules for Cloud Volumes ONTAP.</p>

8. **Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.
 - [Learn about licensing options for Cloud Volumes ONTAP](#).
 - [Learn how to set up licensing](#).
9. **Preconfigured Packages:** Select one of the packages to quickly deploy a Cloud Volumes ONTAP system, or click **Create my own configuration**.

If you choose one of the packages, you only need to specify a volume and then review and approve the configuration.

10. **Licensing:** Change the Cloud Volumes ONTAP version as needed and select a machine type.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

11. **Underlying Storage Resources:** Choose settings for the initial aggregate: a disk type and the size for each disk.

The disk type is for the initial volume. You can choose a different disk type for subsequent volumes.

The disk size is for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.

For help choosing a disk type and size, see [Size your system in Google Cloud](#).

12. **Flash Cache, Write Speed & WORM:**

- a. Enable **Flash Cache**, if desired.



Starting with Cloud Volumes ONTAP 9.13.1, *Flash Cache* is supported on the n2-standard-16, n2-standard-32, n2-standard-48, and n2-standard-64 instance types. You cannot disable Flash Cache after deployment.

- b. Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed.](#)



High write speed and a higher maximum transmission unit (MTU) of 8,896 bytes are available through the **High** write speed option. In addition, the higher MTU of 8,896 requires the selection of VPC-1, VPC-2 and VPC-3 for the deployment. For more information on VPC-1, VPC-2, and VPC-3, see [Rules for VPC-1, VPC-2, and VPC-3](#).

c. Activate write once, read many (WORM) storage, if desired.

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage.](#)

d. If you activate WORM storage, select the retention period.

13. **Data Tiering in Google Cloud Platform:** Choose whether to enable data tiering on the initial aggregate, choose a storage class for the tiered data, and then either select a service account that has the predefined Storage Admin role (required for Cloud Volumes ONTAP 9.7 or later), or select a Google Cloud account (required for Cloud Volumes ONTAP 9.6).

Note the following:

- BlueXP sets the service account on the Cloud Volumes ONTAP instance. This service account provides permissions for data tiering to a Google Cloud Storage bucket. Be sure to add the Connector service account as a user of the tiering service account, otherwise, you can't select it from BlueXP
- For help with adding a Google Cloud account, see [Setting up and adding Google Cloud accounts for data tiering with 9.6](#).
- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates, but you'll need to turn off the system and add a service account from the Google Cloud console.

[Learn more about data tiering.](#)

14. **Create Volume:** Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions.](#)

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.

Field	Description
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection

Volume Name: Size (GB):

Snapshot Policy:

Default Policy

Protocol

NFS
 CIFS
 iSCSI

Share name: Permissions:

Users / Groups:

Valid users and groups separated by a semicolon

15. **CIFS Setup:** If you chose the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p> <p>If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.</p>
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	<p>The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.</p> <p>To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter OU=Computers,OU=Cloud in this field.</p> <p>Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD</p>
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	<p>Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details.</p> <p>Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.</p>

16. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and change the volume tiering policy, if needed.

For more information, see [Choose a volume usage profile](#) and [Data tiering overview](#).

17. **Review & Approve:** Review and confirm your selections.
- Review details about the configuration.
 - Click **More information** to review details about support and the Google Cloud resources that BlueXP will purchase.
 - Select the **I understand...** check boxes.
 - Click **Go**.

Result

BlueXP deploys the Cloud Volumes ONTAP system. You can track the progress in the timeline.

If you experience any issues deploying the Cloud Volumes ONTAP system, review the failure message. You can also select the working environment and click **Re-create environment**.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.
- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Launching an HA pair in Google Cloud

Create a working environment in BlueXP to launch Cloud Volumes ONTAP in Google Cloud.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment** and follow the prompts.
3. **Choose a Location:** Select **Google Cloud** and **Cloud Volumes ONTAP HA**.
4. **Details & Credentials:** Select a project, specify a cluster name, optionally select a Service Account, optionally add labels, and then specify credentials.

The following table describes fields for which you might need guidance:

Field	Description
Working Environment Name	BlueXP uses the working environment name to name both the Cloud Volumes ONTAP system and the Google Cloud VM instance. It also uses the name as the prefix for the predefined security group, if you select that option.
Service Account Name	If you plan to use the BlueXP tiering or BlueXP backup and recovery services, you need to enable the Service Account switch and then select the Service Account that has the predefined Storage Admin role.
Add Labels	Labels are metadata for your Google Cloud resources. BlueXP adds the labels to the Cloud Volumes ONTAP system and Google Cloud resources associated with the system. You can add up to four labels from the user interface when creating a working environment, and then you can add more after its created. Note that the API does not limit you to four labels when creating a working environment. For information about labels, refer to Google Cloud Documentation: Labeling Resources .
User name and password	These are the credentials for the Cloud Volumes ONTAP cluster administrator account. You can use these credentials to connect to Cloud Volumes ONTAP through System Manager or its CLI. Keep the default <i>admin</i> user name or change it to a custom user name.

Field	Description
Edit Project	<p>Select the project where you want Cloud Volumes ONTAP to reside. The default project is the project where BlueXP resides.</p> <p>If you don't see any additional projects in the drop-down list, then you haven't yet associated the BlueXP service account with other projects. Go to the Google Cloud console, open the IAM service, and select the project. Add the service account with the BlueXP role to that project. You'll need to repeat this step for each project.</p> <p> This is the service account that you set up for BlueXP, as described on this page.</p> <p>Click Add Subscription to associate the selected credentials with a subscription.</p> <p>To create a pay-as-you-go Cloud Volumes ONTAP system, you need to select a Google Cloud project that's associated with a subscription to Cloud Volumes ONTAP from the Google Cloud Marketplace.</p>

The following video shows how to associate a pay-as-you-go Marketplace subscription to your Google Cloud project. Alternatively, follow the steps to subscribe located in the [Associating a Marketplace subscription with Google Cloud credentials](#) section.

[Subscribe to BlueXP from the Google Cloud Marketplace](#)

- Services:** Select the services that you want to use on this system. In order to select BlueXP backup and recovery, or to use BlueXP Tiering, you must have specified the Service Account in step 3.



If you would like to utilize WORM and data tiering, you must disable BlueXP backup and recovery and deploy a Cloud Volumes ONTAP working environment with version 9.8 or above.

- HA Deployment Models:** Choose multiple zones (recommended) or a single zone for the HA configuration. Then select a region and zones.

[Learn more about HA deployment models.](#)

- Connectivity:** Select four different VPCs for the HA configuration, a subnet in each VPC, and then choose a firewall policy.

[Learn more about networking requirements.](#)

The following table describes fields for which you might need guidance:

Field	Description
Generated policy	<p>If you let BlueXP generate the firewall policy for you, you need to choose how you'll allow traffic:</p> <ul style="list-style-type: none"> • If you choose Selected VPC only, the source filter for inbound traffic is the subnet range of the selected VPC and the subnet range of the VPC where the Connector resides. This is the recommended option. • If you choose All VPCs, the source filter for inbound traffic is the 0.0.0.0/0 IP range.
Use existing	<p>If you use an existing firewall policy, ensure that it includes the required rules. Learn about firewall rules for Cloud Volumes ONTAP.</p>

- Charging Methods and NSS Account:** Specify which charging option would you like to use with this system, and then specify a NetApp Support Site account.
 - [Learn about licensing options for Cloud Volumes ONTAP.](#)
 - [Learn how to set up licensing.](#)
- Preconfigured Packages:** Select one of the packages to quickly deploy a Cloud Volumes ONTAP system, or click **Create my own configuration**.

If you choose one of the packages, you only need to specify a volume and then review and approve the configuration.

- Licensing:** Change the Cloud Volumes ONTAP version as needed and select a machine type.



If a newer Release Candidate, General Availability, or patch release is available for the selected version, then BlueXP updates the system to that version when creating the working environment. For example, the update occurs if you select Cloud Volumes ONTAP 9.10.1 and 9.10.1 P4 is available. The update does not occur from one release to another—for example, from 9.6 to 9.7.

- Underlying Storage Resources:** Choose settings for the initial aggregate: a disk type and the size for each disk.

The disk type is for the initial volume. You can choose a different disk type for subsequent volumes.

The disk size is for all disks in the initial aggregate and for any additional aggregates that BlueXP creates when you use the simple provisioning option. You can create aggregates that use a different disk size by using the advanced allocation option.

For help choosing a disk type and size, see [Size your system in Google Cloud](#).

- Flash Cache, Write Speed & WORM:**

- Enable **Flash Cache**, if desired.



Starting with Cloud Volumes ONTAP 9.13.1, *Flash Cache* is supported on the n2-standard-16, n2-standard-32, n2-standard-48, and n2-standard-64 instance types. You cannot disable Flash Cache after deployment.

- Choose **Normal** or **High** write speed, if desired.

[Learn more about write speed.](#)



High write speed and a higher maximum transmission unit (MTU) of 8,896 bytes are available through the **High** write speed option with the n2-standard-16, n2-standard-32, n2-standard-48, and n2-standard-64 instance types. In addition, the higher MTU of 8,896 requires the selection of VPC-1, VPC-2 and VPC-3 for the deployment. High write speed and an MTU of 8,896 are feature-dependent and cannot be disabled individually within a configured instance. For more information on VPC-1, VPC-2, and VPC-3, see [Rules for VPC-1, VPC-2, and VPC-3](#).

c. Activate write once, read many (WORM) storage, if desired.

WORM can't be enabled if data tiering was enabled for Cloud Volumes ONTAP versions 9.7 and below. Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

[Learn more about WORM storage.](#)

d. If you activate WORM storage, select the retention period.

13. **Data Tiering in Google Cloud:** Choose whether to enable data tiering on the initial aggregate, choose a storage class for the tiered data, and then select a service account that has the predefined Storage Admin role.

Note the following:

- BlueXP sets the service account on the Cloud Volumes ONTAP instance. This service account provides permissions for data tiering to a Google Cloud Storage bucket. Be sure to add the Connector service account as a user of the tiering service account, otherwise, you can't select it from BlueXP.
- You can choose a specific volume tiering policy when you create or edit a volume.
- If you disable data tiering, you can enable it on subsequent aggregates, but you'll need to turn off the system and add a service account from the Google Cloud console.

[Learn more about data tiering.](#)

14. **Create Volume:** Enter details for the new volume or click **Skip**.

[Learn about supported client protocols and versions.](#)

Some of the fields in this page are self-explanatory. The following table describes fields for which you might need guidance:

Field	Description
Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Access control (for NFS only)	An export policy defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.

Field	Description
Permissions and Users / Groups (for CIFS only)	These fields enable you to control the level of access to a share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.
Advanced options (for NFS only)	Select an NFS version for the volume: either NFSv3 or NFSv4.
Initiator group and IQN (for iSCSI only)	<p>iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices.</p> <p>Initiator groups are tables of iSCSI host node names and control which initiators have access to which LUNs.</p> <p>iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).</p> <p>When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.</p>

The following image shows the Volume page filled out for the CIFS protocol:

Volume Details, Protection & Protocol

Details & Protection

Volume Name: Size (GB):

Snapshot Policy:

Default Policy

Protocol

NFS
 CIFS
 iSCSI

Share name: Permissions:

Users / Groups:

Valid users and groups separated by a semicolon

15. **CIFS Setup:** If you chose the CIFS protocol, set up a CIFS server.

Field	Description
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p> <p>If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.</p>
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	<p>The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.</p> <p>To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter OU=Computers,OU=Cloud in this field.</p> <p>Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD</p>
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
NTP Server	<p>Select Use Active Directory Domain to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the BlueXP automation docs for details.</p> <p>Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.</p>

16. **Usage Profile, Disk Type, and Tiering Policy:** Choose whether you want to enable storage efficiency features and change the volume tiering policy, if needed.

For more information, see [Choose a volume usage profile](#) and [Data tiering overview](#).

17. **Review & Approve:** Review and confirm your selections.
- Review details about the configuration.
 - Click **More information** to review details about support and the Google Cloud resources that BlueXP will purchase.
 - Select the **I understand...** check boxes.
 - Click **Go**.

Result

BlueXP deploys the Cloud Volumes ONTAP system. You can track the progress in the timeline.

If you experience any issues deploying the Cloud Volumes ONTAP system, review the failure message. You can also select the working environment and click **Re-create environment**.

For additional help, go to [NetApp Cloud Volumes ONTAP Support](#).

After you finish

- If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.
- If you want to apply quotas to volumes, use System Manager or the CLI.

Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Google Cloud Platform Image Verification

Google Cloud image verification overview

Google Cloud image verification complies with enhanced NetApp security requirements. Changes have been made to the script generating the images to sign the image along the way using private keys specifically generated for this task. You can verify the integrity of the GCP image by using the signed digest and public certificate for Google Cloud which can be downloaded via [NSS](#) for a specific release.



Google Cloud image verification is supported on Cloud Volumes ONTAP software version 9.13.0 or greater.

Convert image to raw format on Google Cloud

The image being used to deploy new instances, upgrades, or being used in existing images will be shared with the clients through [the NetApp Support Site \(NSS\)](#). The signed digest, and the certificates will be available to download through the NSS portal. Make sure you are downloading the digest and certificates for the right release corresponding to the image shared by NetApp Support. For instance, 9.13.0 images will have a 9.13.0 signed digest and certificates available on NSS.

Why is this step needed?

The images from Google Cloud cannot be downloaded directly. In order to verify the image against the signed digest and the certificates, you need to have a mechanism to compare the two files and download the image. To do so, you must export/convert the image into a disk.raw format and save the results in a storage bucket on Google Cloud. The disk.raw file is tarred and gzipped in the process.

The user/service-account will need privileges to perform the following:

- Access to Google storage bucket
- Write to Google Storage bucket
- Create cloud build jobs (used during export process)
- Access to the desired image
- Create export image tasks

To verify the image, it must be converted to a disk.raw format and then downloaded.

Use Google Cloud command line to export Google Cloud image

The preferred way to export an image to Cloud Storage is to use the [gcloud compute images export command](#). This command takes the provided image and converts it to a disk.raw file which gets tarred and gzipped. The generated file is saved at the destination URL and can then be downloaded for verification.

The user/account must have privileges to access and write to the desired bucket, export the image, and cloud builds (used by Google to export the image) to execute this operation.

Export Google Cloud image using gcloud

Click to display the script

```
$ gcloud compute images export \  
  --destination-uri DESTINATION_URI \  
  --image IMAGE_NAME  
  
# For our example:  
$ gcloud compute images export \  
  --destination-uri gs://vsa-dev-bucket1/example-user-exportimage-  
gcp-demo \  
  --image example-user-20230120115139  
  
## DEMO ##  
# Step 1 - Optional: Checking access and listing objects in the  
destination bucket  
$ gsutil ls gs://example-user-export-image-bucket/  
  
# Step 2 - Exporting the desired image to the bucket  
$ gcloud compute images export --image example-user-export-image-demo  
--destination-uri gs://example-user-export-image-bucket/export-  
demo.tar.gz  
Created [https://cloudbuild.googleapis.com/v1/projects/example-demo-  
project/locations/us-central1/builds/xxxxxxxxxxxxx].  
Logs are available at [https://console.cloud.google.com/cloud-  
build/builds;region=us-central1/xxxxxxxxxxxxx?project=xxxxxxxxxxxxx].  
[image-export]: 2023-01-25T18:13:48Z Fetching image "example-user-  
export-image-demo" from project "example-demo-project".  
[image-export]: 2023-01-25T18:13:49Z Validating workflow  
[image-export]: 2023-01-25T18:13:49Z Validating step "setup-disks"  
[image-export]: 2023-01-25T18:13:49Z Validating step "image-export-  
export-disk"  
[image-export.image-export-export-disk]: 2023-01-25T18:13:49Z  
Validating step "setup-disks"  
[image-export.image-export-export-disk]: 2023-01-25T18:13:49Z  
Validating step "run-image-export-export-disk"  
[image-export.image-export-export-disk]: 2023-01-25T18:13:50Z  
Validating step "wait-for-inst-image-export-export-disk"  
[image-export.image-export-export-disk]: 2023-01-25T18:13:50Z  
Validating step "copy-image-object"  
[image-export.image-export-export-disk]: 2023-01-25T18:13:50Z  
Validating step "delete-inst"  
[image-export]: 2023-01-25T18:13:51Z Validation Complete  
[image-export]: 2023-01-25T18:13:51Z Workflow Project: example-demo-  
project  
[image-export]: 2023-01-25T18:13:51Z Workflow Zone: us-central1-c
```

```
[image-export]: 2023-01-25T18:13:51Z Workflow GCSPath: gs://example-
demo-project-example-bkt-us/
[image-export]: 2023-01-25T18:13:51Z Example scratch path:
https://console.cloud.google.com/storage/browser/example-demo-project-
example-bkt-us/example-image-export-20230125-18:13:49-r88px
[image-export]: 2023-01-25T18:13:51Z Uploading sources
[image-export]: 2023-01-25T18:13:51Z Running workflow
[image-export]: 2023-01-25T18:13:51Z Running step "setup-disks"
(CreateDisks)
[image-export.setup-disks]: 2023-01-25T18:13:51Z CreateDisks: Creating
disk "disk-image-export-image-export-r88px".
[image-export]: 2023-01-25T18:14:02Z Step "setup-disks" (CreateDisks)
successfully finished.
[image-export]: 2023-01-25T18:14:02Z Running step "image-export-export-
disk" (IncludeWorkflow)
[image-export.image-export-export-disk]: 2023-01-25T18:14:02Z Running
step "setup-disks" (CreateDisks)
[image-export.image-export-export-disk.setup-disks]: 2023-01-
25T18:14:02Z CreateDisks: Creating disk "disk-image-export-export-disk-
image-export-image-export--r88px".
[image-export.image-export-export-disk]: 2023-01-25T18:14:02Z Step
"setup-disks" (CreateDisks) successfully finished.
[image-export.image-export-export-disk]: 2023-01-25T18:14:02Z Running
step "run-image-export-export-disk" (CreateInstances)
[image-export.image-export-export-disk.run-image-export-export-disk]:
2023-01-25T18:14:02Z CreateInstances: Creating instance "inst-image-
export-export-disk-image-export-image-export--r88px".
[image-export.image-export-export-disk]: 2023-01-25T18:14:08Z Step
"run-image-export-export-disk" (CreateInstances) successfully finished.
[image-export.image-export-export-disk.run-image-export-export-disk]:
2023-01-25T18:14:08Z CreateInstances: Streaming instance "inst-image-
export-export-disk-image-export-image-export--r88px" serial port 1
output to https://storage.cloud.google.com/example-demo-project-
example-bkt-us/example-image-export-20230125-18:13:49-r88px/logs/inst-
image-export-export-disk-image-export-image-export--r88px-serial-
port1.log
[image-export.image-export-export-disk]: 2023-01-25T18:14:08Z Running
step "wait-for-inst-image-export-export-disk" (WaitForInstancesSignal)
[image-export.image-export-export-disk.wait-for-inst-image-export-
export-disk]: 2023-01-25T18:14:08Z WaitForInstancesSignal: Instance
"inst-image-export-export-disk-image-export-image-export--r88px":
watching serial port 1, SuccessMatch: "ExportSuccess", FailureMatch:
["ExportFailed:"] (this is not an error), StatusMatch: "GCEExport:".
[image-export.image-export-export-disk.wait-for-inst-image-export-
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance
"inst-image-export-export-disk-image-export-image-export--r88px":
```

```
StatusMatch found: "GCEExport: <serial-output key:'source-size-gb'  
value:'10'>"  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Running export tool."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Disk /dev/sdb is 10 GiB, compressed size  
will most likely be much smaller."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Beginning export process..."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Copying \"/dev/sdb\" to gs://example-  
demo-project-example-bkt-us/example-image-export-20230125-18:13:49-  
r88px/outs/image-export-export-disk.tar.gz."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Using \"/root/upload\" as the buffer  
prefix, 1.0 GiB as the buffer size, and 4 as the number of workers."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Creating gzipped image of \"/dev/sdb\"."  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:29Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Read 1.0 GiB of 10 GiB (212 MiB/sec),  
total written size: 992 MiB (198 MiB/sec)"  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:14:59Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Read 8.0 GiB of 10 GiB (237 MiB/sec),  
total written size: 1.5 GiB (17 MiB/sec)"  
[image-export.image-export-export-disk.wait-for-inst-image-export-  
export-disk]: 2023-01-25T18:15:19Z WaitForInstancesSignal: Instance  
"inst-image-export-export-disk-image-export-image-export--r88px":  
StatusMatch found: "GCEExport: Finished creating gzipped image of  
\"/dev/sdb\" in 48.956433327s [213 MiB/s] with a compression ratio of  
6."
```

```

[image-export.image-export-export-disk.wait-for-inst-image-export-export-disk]: 2023-01-25T18:15:19Z WaitForInstancesSignal: Instance "inst-image-export-export-disk-image-export-image-export--r88px": StatusMatch found: "GCEExport: Finished export in 48.957347731s"
[image-export.image-export-export-disk.wait-for-inst-image-export-export-disk]: 2023-01-25T18:15:19Z WaitForInstancesSignal: Instance "inst-image-export-export-disk-image-export-image-export--r88px": StatusMatch found: "GCEExport: <serial-output key:'target-size-gb' value:'2'>"
[image-export.image-export-export-disk.wait-for-inst-image-export-export-disk]: 2023-01-25T18:15:19Z WaitForInstancesSignal: Instance "inst-image-export-export-disk-image-export-image-export--r88px": SuccessMatch found "ExportSuccess"
[image-export.image-export-export-disk]: 2023-01-25T18:15:19Z Step "wait-for-inst-image-export-export-disk" (WaitForInstancesSignal) successfully finished.
[image-export.image-export-export-disk]: 2023-01-25T18:15:19Z Running step "copy-image-object" (CopyGCSObjects)
[image-export.image-export-export-disk]: 2023-01-25T18:15:19Z Running step "delete-inst" (DeleteResources)
[image-export.image-export-export-disk.delete-inst]: 2023-01-25T18:15:19Z DeleteResources: Deleting instance "inst-image-export-export-disk".
[image-export.image-export-export-disk]: 2023-01-25T18:15:19Z Step "copy-image-object" (CopyGCSObjects) successfully finished.
[image-export.image-export-export-disk]: 2023-01-25T18:15:34Z Step "delete-inst" (DeleteResources) successfully finished.
[image-export]: 2023-01-25T18:15:34Z Step "image-export-export-disk" (IncludeWorkflow) successfully finished.
[image-export]: 2023-01-25T18:15:34Z Serial-output value -> source-size-gb:10
[image-export]: 2023-01-25T18:15:34Z Serial-output value -> target-size-gb:2
[image-export]: 2023-01-25T18:15:34Z Workflow "image-export" cleaning up (this may take up to 2 minutes).
[image-export]: 2023-01-25T18:15:35Z Workflow "image-export" finished cleanup.

# Step 3 - Validating the image was successfully exported
$ gsutil ls gs://example-user-export-image-bucket/
gs://example-user-export-image-bucket/export-demo.tar.gz

# Step 4 - Download the exported image
$ gcloud storage cp gs://BUCKET_NAME/OBJECT_NAME SAVE_TO_LOCATION

```

```
$ gcloud storage cp gs://example-user-export-image-bucket/export-  
demo.tar.gz CVO_GCP_Signed_Digest.tar.gz  
Copying gs://example-user-export-image-bucket/export-demo.tar.gz to  
file://CVO_GCP_Signed_Digest.tar.gz  
Completed files 1/1 | 1.5GiB/1.5GiB | 185.0MiB/s
```

```
Average throughput: 213.3MiB/s
```

```
$ ls -l  
total 1565036  
-rw-r--r-- 1 example-user example-user 1602589949 Jan 25 18:44  
CVO_GCP_Signed_Digest.tar.gz
```

Extract zipped files

```
# Extracting files from the digest  
$ tar -xf CVO_GCP_Signed_Digest.tar.gz
```



See [Google Cloud doc on Exporting an image](#) for more information on how to export an image through Google Cloud.

Image signature verification

Verify Google Cloud signed images

To verify the exported Google Cloud signed image, you must download the image digest file from the NSS to validate the disk.raw file and digest file contents.

Signed image verification workflow summary

The following is an overview of the Google Cloud signed image verification workflow process.

- From the [NSS](#), download the Google Cloud archive containing the following files:
 - Signed digest (.sig)
 - Certificate containing the public key (.pem)
 - Certificate chain (.pem)

Cloud Volumes ONTAP 9.13.0

Date Posted:

Restrictions on Encryption Technology

NetApp Volume Encryption (available with ONTAP 9.1 and later releases) provides for data-at-rest encryption that requires authorizations, permits, or licenses to import, export, re-export or use this software.

A state license for importing encryption equipment is required to import ONTAP 9.1 (or later) with NetApp Volume Encryption into Member States of the Eurasian Economic Union: Russia, Belarus, Kazakhstan, Armenia and Kyrgyzstan. Moreover, in certain cases, an end-user customer must have a valid state encryption license to this software.

Consult your legal advisor on this matter.

Cloud Volumes ONTAP

Non-Restricted Countries

If you are upgrading to ONTAP 9.13.0, and you are in "Non-restricted Countries", please download the image with NetApp Volume Encryption.

[DOWNLOAD 9130_V_IMAGE.TGZ \[2.58 GB\]](#)

[View and download checksums](#)

[DOWNLOAD 9130_V_IMAGE.TGZ.PEM \[451 B\]](#)

[View and download checksums](#)

[DOWNLOAD 9130_V_IMAGE.TGZ.SIG \[256 B\]](#)

[View and download checksums](#)

Cloud Volumes ONTAP

Restricted Countries

If you are unsure whether your company complied with all applicable legal requirements on encryption technology, download the image without NetApp Volume Encryption.

[DOWNLOAD 9130_V_NODAR_IMAGE.TGZ \[2.58 GB\]](#)

[View and download checksums](#)

[DOWNLOAD 9130_V_NODAR_IMAGE.TGZ.PEM \[451 B\]](#)

[View and download checksums](#)

[DOWNLOAD 9130_V_NODAR_IMAGE.TGZ.SIG \[256 B\]](#)

[View and download checksums](#)

Cloud Volumes ONTAP

Google Image Digest Files

[DOWNLOAD GCP-X-9-13-0_PKG.TAR.GZ \[7.52 KB\]](#)

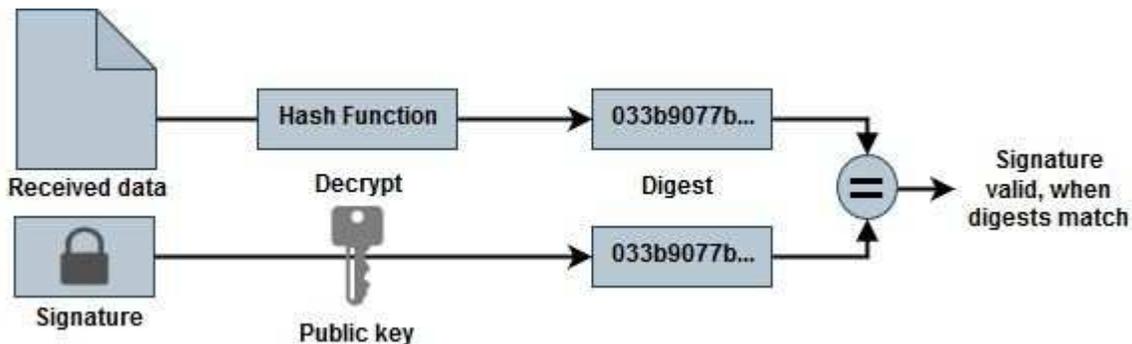
[View and download checksums](#)

Azure Image Digest File

[DOWNLOAD AZURE-9.13.0_PKG.TAR.GZ \[7.55 KB\]](#)

[View and download checksums](#)

- Download the converted disk.raw file
- Validate the certificate using the certificate chain
- Validate the signed digest using the certificate contain the public key
 - Decrypt the signed digest using the public key to extract the digest of the image file
 - Create a digest of the downloaded disk.raw file
 - Compare the two digest file for validation



Verification of disk.raw file and digest file contents using OpenSSL

You can verify the Google Cloud downloaded disk.raw file against the digest file contents available through the [NSS](#) using OpenSSL.



The OpenSSL commands to validate the image are compatible with Linux, Mac OS, and Windows machines.

Steps

1. Verify the certificate using OpenSSL.

Click to display the script

```
# Step 1 - Optional, but recommended: Verify the certificate using
OpenSSL

# Step 1.1 - Copy the Certificate and certificate chain to a
directory
$ openssl version
LibreSSL 3.3.6
$ ls -l
total 48
-rw-r--r--@ 1 example-user  engr  8537 Jan 19 15:42 Certificate-
Chain-GCP-CVO-20230119-0XXXXXX.pem
-rw-r--r--@ 1 example-user  engr  2365 Jan 19 15:42 Certificate-GCP-
CVO-20230119-0XXXXXX.pem

# Step 1.2 - Get the OSCP URL
$ oscp_url=$(openssl x509 -noout -ocsp_uri -in <Certificate-
Chain.pem>)
$ oscp_url=$(openssl x509 -noout -ocsp_uri -in Certificate-Chain-
GCP-CVO-20230119-0XXXXXX.pem)
$ echo $oscp_url
http://ocsp.entrust.net

# Step 1.3 - Generate an OSCP request for the certificate
$ openssl ocsp -issuer <Certificate-Chain.pem> -CAfile <Certificate-
Chain.pem> -cert <Certificate.pem> -reqout <request.der>
$ openssl ocsp -issuer Certificate-Chain-GCP-CVO-20230119-0XXXXXX.pem
-CAfile Certificate-Chain-GCP-CVO-20230119-0XXXXXX.pem -cert
Certificate-GCP-CVO-20230119-0XXXXXX.pem -reqout req.der

# Step 1.4 - Optional: Check the new file "req.der" has been
generated
$ ls -l
total 56
-rw-r--r--@ 1 example-user  engr  8537 Jan 19 15:42 Certificate-
Chain-GCP-CVO-20230119-0XXXXXX.pem
-rw-r--r--@ 1 example-user  engr  2365 Jan 19 15:42 Certificate-GCP-
CVO-20230119-0XXXXXX.pem
-rw-r--r--  1 example-user  engr   120 Jan 19 16:50 req.der

# Step 1.5 - Connect to the OSCP Manager using openssl to send the
OCSP request
$ openssl ocsp -issuer <Certificate-Chain.pem> -CAfile <Certificate-
Chain.pem> -cert <Certificate.pem> -url ${ocsp_url} -resp_text
-respout <response.der>
```

```
$ openssl ocspl -issuer Certificate-Chain-GCP-CVO-20230119-0XXXXX.pem
-CAfile Certificate-Chain-GCP-CVO-20230119-0XXXXX.pem -cert
Certificate-GCP-CVO-20230119-0XXXXX.pem -url ${ocsp_url} -resp_text
-respout resp.der
```

OCSP Response Data:

OCSP Response Status: successful (0x0)

Response Type: Basic OCSP Response

Version: 1 (0x0)

Responder Id: C = US, O = "Entrust, Inc.", CN = Entrust Extended
Validation Code Signing CA - EVCS2

Produced At: Jan 19 15:14:00 2023 GMT

Responses:

Certificate ID:

Hash Algorithm: sha1

Issuer Name Hash: 69FA640329AB84E27220FE0927647B8194B91F2A

Issuer Key Hash: CE894F8251AA15A28462CA312361D261F8F8FE78

Serial Number: 5994B3D01D26D594BD1D0FA7098C6FF5

Cert Status: good

This Update: Jan 19 15:00:00 2023 GMT

Next Update: Jan 26 14:59:59 2023 GMT

Signature Algorithm: sha512WithRSAEncryption

0b:b6:61:e4:03:5f:98:6f:10:1c:9a:f7:5f:6f:c7:e3:f4:72:
f2:30:f4:86:88:9a:b9:ba:1e:d6:f6:47:af:dc:ea:e4:cd:31:
af:e3:7a:20:35:9e:60:db:28:9c:7f:2e:17:7b:a5:11:40:4f:
1e:72:f7:f8:ef:e3:23:43:1b:bb:28:1a:6f:c6:9c:c5:0c:14:
d3:5d:bd:9b:6b:28:fb:94:5e:8a:ef:40:20:72:a4:41:df:55:
cf:f3:db:1b:39:e0:30:63:c9:c7:1f:38:7e:7f:ec:f4:25:7b:
1e:95:4c:70:6c:83:17:c3:db:b2:47:e1:38:53:ee:0a:55:c0:
15:6a:82:20:b2:ea:59:eb:9c:ea:7e:97:aa:50:d7:bc:28:60:
8c:d4:21:92:1c:13:19:b4:e0:66:cb:59:ed:2e:f8:dc:7b:49:
e3:40:f2:b6:dc:d7:2d:2e:dd:21:82:07:bb:3a:55:99:f7:59:
5d:4a:4d:ca:e7:8f:1c:d3:9a:3f:17:7b:7a:c4:57:b2:57:a8:
b4:c0:a5:02:bd:59:9c:50:32:ff:16:b1:65:3a:9c:8c:70:3b:
9e:be:bc:4f:f9:86:97:b1:62:3c:b2:a9:46:08:be:6b:1b:3c:
24:14:59:28:c6:ae:e8:d5:64:b2:f8:cc:28:24:5c:b2:c8:d8:
5a:af:9d:55:48:96:f6:3e:c6:bf:a6:0c:a4:c0:ab:d6:57:03:
2b:72:43:b0:6a:9f:52:ef:43:bb:14:6a:ce:66:cc:6c:4e:66:
17:20:a3:64:e0:c6:d1:82:0a:d7:41:8a:cc:17:fd:21:b5:c6:
d2:3a:af:55:2e:2a:b8:c7:21:41:69:e1:44:ab:a1:dd:df:6d:
15:99:90:cc:a0:74:1e:e5:2e:07:3f:50:e6:72:a6:b9:ae:fc:
44:15:eb:81:3d:1a:f8:17:b6:0b:ff:05:76:9d:30:06:40:72:
cf:d5:c4:6f:8b:c9:14:76:09:6b:3d:6a:70:2c:5a:c4:51:92:
e5:cd:84:b6:f9:d9:d5:bc:8d:72:b7:7c:13:9c:41:89:a8:97:
6f:4a:11:5f:8f:b6:c9:b5:df:00:7e:97:20:e7:29:2e:2b:12:
77:dc:e2:63:48:87:42:49:1d:fc:d0:94:a8:8d:18:f9:07:85:

```

e4:d0:3e:9a:4a:d7:d5:d0:02:51:c3:51:1c:73:12:96:2d:75:
22:83:a6:70:5a:4a:2b:f2:98:d9:ae:1b:57:53:3d:3b:58:82:
38:fc:fa:cb:57:43:3f:3e:7e:e0:6d:5b:d6:fc:67:7e:07:7e:
fb:a3:76:43:26:8f:d1:42:d6:a6:33:4e:9e:e0:a0:51:b4:c4:
bc:e3:10:0d:bf:23:6c:4b
WARNING: no nonce in response
Response Verify OK
Certificate-GCP-CVO-20230119-0XXXXX.pem: good
  This Update: Jan 19 15:00:00 2023 GMT
  Next Update: Jan 26 14:59:59 2023 GMT

# Step 1.5 - Optional: Check the response file "response.der" has
been generated. Verify its contents.
$ ls -l
total 64
-rw-r--r--@ 1 example-user  engr  8537 Jan 19 15:42 Certificate-
Chain-GCP-CVO-20230119-0XXXXX.pem
-rw-r--r--@ 1 example-user  engr  2365 Jan 19 15:42 Certificate-GCP-
CVO-20230119-0XXXXX.pem
-rw-r--r--  1 example-user  engr   120 Jan 19 16:50 req.der
-rw-r--r--  1 example-user  engr   806 Jan 19 16:51 resp.der

# Step 1.6 - Verify the chain of trust and expiration dates against
the local host
$ openssl version -d
OPENSSLDIR: "/private/etc/ssl"
$ OPENSSLDIR=$(openssl version -d | cut -d '"' -f2)
$ echo $OPENSSLDIR
/private/etc/ssl

$ openssl verify -untrusted <Certificate-Chain.pem> -CApath <OpenSSL
dir> <Certificate.pem>
$ openssl verify -untrusted Certificate-Chain-GCP-CVO-20230119-
0XXXXX.pem -CApath ${OPENSSLDIR} Certificate-GCP-CVO-20230119-
0XXXXX.pem
Certificate-GCP-CVO-20230119-0XXXXX.pem: OK

```

2. Place the downloaded disk.raw file, the signature, and certificates in a directory.
3. Extract the public key from the certificate using OpenSSL.
4. Decrypt the signature using the extracted public key and verify the contents of the downloaded disk.raw file.

Click to display the script

```
# Step 1 - Place the downloaded disk.raw, the signature and the
certificates in a directory
$ ls -l
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 Certificate-Chain-
GCP-CVO-20230119-0XXXXX.pem
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 Certificate-GCP-CVO-
20230119-0XXXXX.pem
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 GCP_CVO_20230119-
XXXXXX_digest.sig
-rw-r--r--@ 1 example-user  staff  Jan 19 16:39 disk.raw

# Step 2 - Extract the public key from the certificate
$ openssl x509 -pubkey -noout -in (certificate.pem) >
(public_key.pem)
$ openssl x509 -pubkey -noout -in Certificate-GCP-CVO-20230119-
0XXXXX.pem > CVO-GCP-pubkey.pem

$ ls -l
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 Certificate-Chain-
GCP-CVO-20230119-0XXXXX.pem
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 Certificate-GCP-CVO-
20230119-0XXXXX.pem
-rw-r--r--@ 1 example-user  staff  Jan 19 17:02 CVO-GCP-pubkey.pem
-rw-r--r--@ 1 example-user  staff  Jan 19 15:42 GCP_CVO_20230119-
XXXXXX_digest.sig
-rw-r--r--@ 1 example-user  staff  Jan 19 16:39 disk.raw

# Step 3 - Decrypt the signature using the extracted public key and
verify the contents of the downloaded disk.raw
$ openssl dgst -verify (public_key) -keyform PEM -sha256 -signature
(signed digest) -binary (downloaded or obtained disk.raw)
$ openssl dgst -verify CVO-GCP-pubkey.pem -keyform PEM -sha256
-signature GCP_CVO_20230119-XXXXXX_digest.sig -binary disk.raw
Verified OK

# A failed response would look like this
$ openssl dgst -verify CVO-GCP-pubkey.pem -keyform PEM -sha256
-signature GCP_CVO_20230119-XXXXXX_digest.sig -binary
../sample_file.txt
Verification Failure
```

Use Cloud Volumes ONTAP

License management

Manage capacity-based licenses

Manage your capacity-based licenses from the BlueXP digital wallet to ensure that your NetApp account has enough capacity for your Cloud Volumes ONTAP systems.

Capacity-based licenses enable you to pay for Cloud Volumes ONTAP per TiB of capacity.

The *BlueXP digital wallet* enables you to manage licenses for Cloud Volumes ONTAP from a single location. You can add new licenses and update existing licenses.



While the actual usage and metering for the products and services managed in BlueXP are always calculated in GiB and TiB, the terms GB/GiB and TB/TiB are used interchangeably. This is reflected in the Cloud Marketplace listings, price quotes, listing descriptions, and in other supporting documentation

[Learn more about Cloud Volumes ONTAP licenses.](#)

How licenses are added to the BlueXP digital wallet

After you purchase a license from your NetApp sales representative, NetApp will send you an email with the serial number and additional licensing details.

In the meantime, BlueXP automatically queries NetApp's licensing service to obtain details about the licenses associated with your NetApp Support Site account. If there are no errors, BlueXP automatically adds the licenses to the digital wallet.

If BlueXP can't add the license, you'll need to manually add them to the digital wallet yourself. For example, if the Connector is installed in a location that doesn't have internet access, you'll need to add the licenses yourself. [Learn how to add purchased licenses to your account.](#)

View the consumed capacity in your account

The BlueXP digital wallet shows you the total consumed capacity in your account and the consumed capacity by licensing package. This can help you understand how you're being charged and whether you need to purchase additional capacity.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected.
3. View the packages summary, which shows you consumed capacity, total precommitted capacity, and total PAYGO capacity.
 - *Total consumed capacity* is the total provisioned capacity of all Cloud Volumes ONTAP systems in your NetApp account. The charging is based on each volume's provisioned size, regardless of local, used, stored, or effective space within the volume.
 - *Total precommitted capacity* is the total licensed capacity (BYOL or Marketplace Contract) that you purchased from NetApp.

- *Total PAYGO* is the total provisioned capacity using cloud marketplace subscriptions. Charging via PAYGO is used only if the consumed capacity is higher than the licensed capacity or if there is no BYOL license available in the BlueXP digital wallet.

Here's an example of a Cloud Volumes ONTAP packages summary in BlueXP digital wallet:

4. Under the summary, view the consumed capacity for each of your licensing packages.

- *Consumed capacity* shows you the capacity of the volumes for that package. For more details about a specific package, hover your mouse over the tooltip.

To better understand the capacities that display for the Essentials package, you should be familiar with how charging works. [Learn about charging for the Essentials package.](#)

- *Precommitted capacity* is the licensed capacity (BYOL or Marketplace Contract) that you purchased from NetApp.
 - *BYOL* shows you the licensed capacity that you purchased from NetApp for this package type.
 - *Marketplace Contracts* shows the licensed capacity that you purchased with a marketplace contract for this package type.
- *PAYGO* shows you the consumed capacity by license consumption model.

Here's an example for an account that has several licensing packages:

Download usage reports

Account administrators can download four usage reports from the digital wallet in BlueXP. These usage reports provide capacity details of your subscriptions and tell you how you're being charged for the resources in your Cloud Volumes ONTAP subscriptions. The downloadable reports capture data at a point in time and can be easily shared with others.

The screenshot shows the 'Digital Wallet' interface with the 'Cloud Volumes ONTAP' section selected. A dropdown menu is set to 'Capacity Based Licenses'. The main card, titled 'Cloud Volumes ONTAP Packages Summary', contains three capacity metrics: '0 TiB Total consumed capacity', '36 TiB Total precommitted capacity', and '0 TiB Total PAYGO'. A red box highlights a 'Usage report' button with a download icon in the top right corner of the card.

The following reports are available for download. Capacity values shown are in TiB.

- **High-level usage:** This report shows you exactly what's in the "Cloud Volumes ONTAP Packages Summary" card in the digital wallet. It includes the following information:
 - Total consumed capacity
 - Total precommitted capacity
 - Total BYOL capacity
 - Total Marketplace contracts capacity

- Total PAYGO capacity
- **Cloud Volumes ONTAP package usage:** This report shows you exactly what's on the package cards in the digital wallet. It includes the following information for each package except the Optimized I/O package:
 - Total consumed capacity
 - Total precommitted capacity
 - Total BYOL capacity
 - Total Marketplace contracts capacity
 - Total PAYGO capacity
- **Storage VMs usage:** This report shows how charged capacity is broken down across Cloud Volumes ONTAP systems and storage virtual machines (SVMs). This information is not available on any screen in the digital wallet. It includes the following information:
 - Working environment ID and name (appears as the UUID)
 - Cloud
 - NetApp account ID
 - Working environment configuration
 - SVM name
 - Provisioned capacity
 - Charged capacity roundup
 - Marketplace billing term
 - Cloud Volumes ONTAP package or feature
 - Charging SaaS Marketplace subscription name
 - Charging SaaS Marketplace subscription ID
 - Workload type
- **Volumes usage:** This report shows how charged capacity is broken down by volumes in a working environment. This information is not available on any screen in the digital wallet. It includes the following information:
 - Working environment ID and name (appears as the UUID)
 - SVN name
 - Volume ID
 - Volume type
 - Volume provisioned capacity



FlexClone volumes aren't included in this report because these types of volumes don't incur charges.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected and click **Usage report**.

The usage report downloads.

3. Open the downloaded file to access the reports.

Add purchased licenses to your account

If you don't see your purchased licenses in the BlueXP digital wallet, you'll need to add the licenses to BlueXP so that the capacity is available for Cloud Volumes ONTAP.

What you'll need

- You need to provide BlueXP the serial number of the license or the license file.
- If you want to enter the serial number, you first need to [add your NetApp Support Site account to BlueXP](#). This is the NetApp Support Site account that's authorized to access the serial number.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, keep **Capacity Based Licenses** selected and click **Add License**.
3. Enter the serial number for your capacity-based license or upload the license file.

If you entered a serial number, you also need to select the NetApp Support Site account that's authorized to access the serial number.

4. Click **Add License**.

Update a capacity-based license

If you purchased additional capacity or extended the term of your license, BlueXP automatically updates the license in the digital wallet. There's nothing that you need to do.

However, if you deployed BlueXP in a location that doesn't have internet access, then you'll need to manually update the license in BlueXP.

What you'll need

The license file (or *files* if you have an HA pair).



For more information on how to obtain a license file, see [Obtain a system license file](#).

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click the action menu next to the license and select **Update License**.
3. Upload the license file.
4. Click **Upload License**.

Change charging methods

Capacity-based licensing is available in the form of a *package*. When you create a Cloud Volumes ONTAP working environment, you can choose from several licensing packages based on your business needs. If your needs change after you create the working environment, you can change the package at any time. For example, you might change from the Essentials package to the Professional package.

[Learn more about capacity-based licensing packages.](#)

About this task

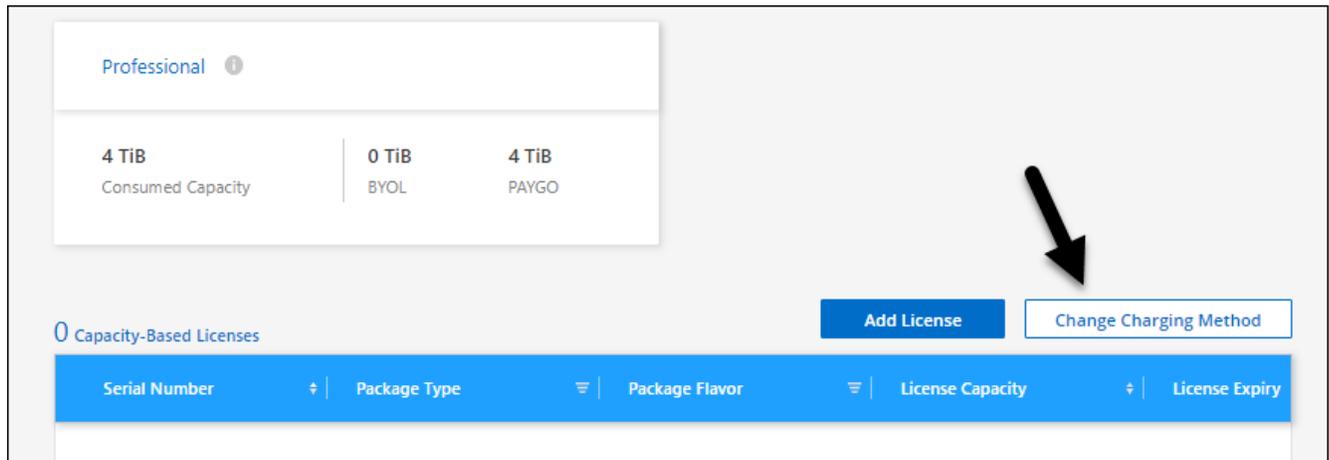
- Changing the charging method doesn't affect whether you're charged through a license purchased from NetApp (BYOL) or from your cloud provider's marketplace (pay as you go).

BlueXP always attempts to charge against a license first. If a license isn't available, it charges against a marketplace subscription. No "conversion" is required for BYOL to marketplace subscription or vice versa.

- If you have a private offer or contract from your cloud provider's marketplace, changing to a charging method that's not included in your contract will result in charging against BYOL (if you purchased a license from NetApp) or PAYGO.
- Changing to or from the Edge Cache license isn't supported.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click **Change Charging Method**.



3. Select a working environment, choose the new charging method, and then confirm your understanding that changing the package type will affect service charges.

Change Charging Method

Select a working environment

CloudVolumesONTAP2

Current Cloud Volumes ONTAP charging method

Freemium

Select new Cloud Volumes ONTAP charging method

Essential

I understand that changing the package type will affect service charges

Change Charging Method Cancel

4. Click **Change Charging Method**.

Result

BlueXP changes the charging method for the Cloud Volumes ONTAP system.

You might also notice that the BlueXP digital wallet refreshes the consumed capacity for each package type to account for the change that you just made.

Remove a capacity-based license

If a capacity-based license expired and is no longer in use, then you can remove it at any time.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, click the action menu next to the license and select **Remove License**.
3. Click **Remove** to confirm.

Manage Keystone subscriptions

Manage your Keystone subscriptions from the BlueXP digital wallet by enabling subscriptions for use with Cloud Volumes ONTAP and by requesting changes to the committed capacity for your subscription's service levels. Requesting additional capacity for a service level provides more storage for on-premises ONTAP clusters or for Cloud Volumes ONTAP systems.

NetApp Keystone is a flexible pay-as-you-grow subscription-based service that delivers a hybrid cloud experience for customers who prefer OpEx to CapEx or leasing.

[Learn more about Keystone](#)

Authorize your account

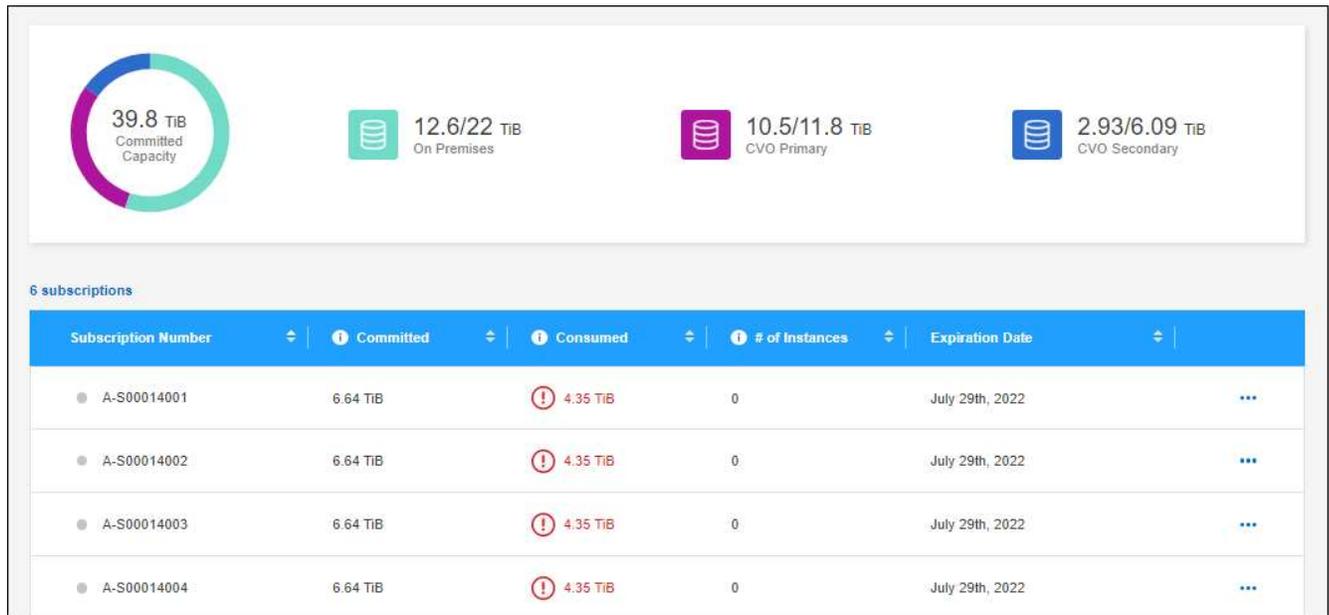
Before you can use and manage Keystone subscriptions in BlueXP, you need to contact NetApp to authorize your BlueXP user account with your Keystone subscriptions.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. If you see the **Welcome to NetApp Keystone** page, send an email to the address listed on the page.

A NetApp representative will process your request by authorizing your user account to access the subscriptions.

4. Come back to the **Keystone Subscription** to view your subscriptions.



Link a subscription

After NetApp authorizes your account, you can link Keystone subscriptions for use with Cloud Volumes ONTAP. This action enables users to select the subscription as the charging method for new Cloud Volumes ONTAP systems.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want to link, click **...** and select **Link**.

Subscription Number	Committed	Consumed	# of Instances	Expiration Date	
A-S00014001	6.64 TiB	4.35 TiB	0	July 29th, 2022	⋮
A-S00014002	6.64 TiB	4.35 TiB	0	July 29th, 2022	View detail and edit
A-S00014003	6.64 TiB	4.35 TiB	0	July 29th, 2022	Link

Result

The subscription is now linked to your BlueXP account and available to select when creating a Cloud Volumes ONTAP working environment.

Request more or less committed capacity

If you want to change the committed capacity for your subscription's service levels, you can send a request to NetApp directly from BlueXP. Requesting additional capacity for a service level provides more storage for on-premises clusters or for Cloud Volumes ONTAP systems.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want adjust the capacity, click **⋮** and select **View detail and edit**.
4. Enter the requested committed capacity for one or more subscriptions.

Subscription Modification for A-S00014001

Service Level	Current Committed Capacity	Current Consumed Capacity	Requested Committed Capacity
Extreme	0.977 TIB	0.293 TIB	<input type="text" value="Enter amount"/> TIB
Premium	0.977 TIB	0.488 TIB	<input type="text" value="Enter amount"/> TIB
Performance	0 TIB	0 TIB	<input type="text" value="Enter amount"/> TIB
Standard	0.732 TIB	0.439 TIB	<input type="text" value="Enter amount"/> TIB
Value	0.977 TIB	 0.879 TIB	<input type="text" value="Enter amount"/> TIB
Data Tiering	0 TIB	0 TIB	<input type="text" value="Enter amount"/> TIB
CVO Primary	1.96 TIB	 1.76 TIB	<input type="text" value="3"/> TIB
CVO Secondary	1.02 TIB	0.488 TIB	<input type="text" value="Enter amount"/> TIB

Additional Information

Is there anything else we should know about your request?
Please be as descriptive as possible.

Enter your notes here

5. Scroll down, enter any additional details for the request, and then click **Submit**.

Result

Your request creates a ticket in NetApp's system for processing.

Monitor usage

The BlueXP digital advisor dashboard enables you to monitor Keystone subscription usage and to generate reports.

[Learn more about monitoring subscription usage](#)

Unlink a subscription

If you no longer want to use a Keystone Subscription with BlueXP, you can unlink the subscription. Note that you can only unlink a subscription that isn't attached to an existing Cloud Volumes ONTAP subscription.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. Select **Keystone**.
3. For the subscription that you want to unlink, click **...** and select **Unlink**.

Result

The subscription is unlinked from your BlueXP account and no longer available to select when creating a Cloud Volumes ONTAP working environment.

Manage node-based licenses

Manage node-based licenses in the BlueXP digital wallet to ensure that each Cloud Volumes ONTAP system has a valid license with the required capacity.

Node-based licenses are the previous generation licensing model (and not available for new customers):

- BYOL licenses purchased from NetApp
- Hourly pay-as-you-go (PAYGO) subscriptions from your cloud provider's marketplace

The *BlueXP digital wallet* enables you to manage licenses for Cloud Volumes ONTAP from a single location. You can add new licenses and update existing licenses.

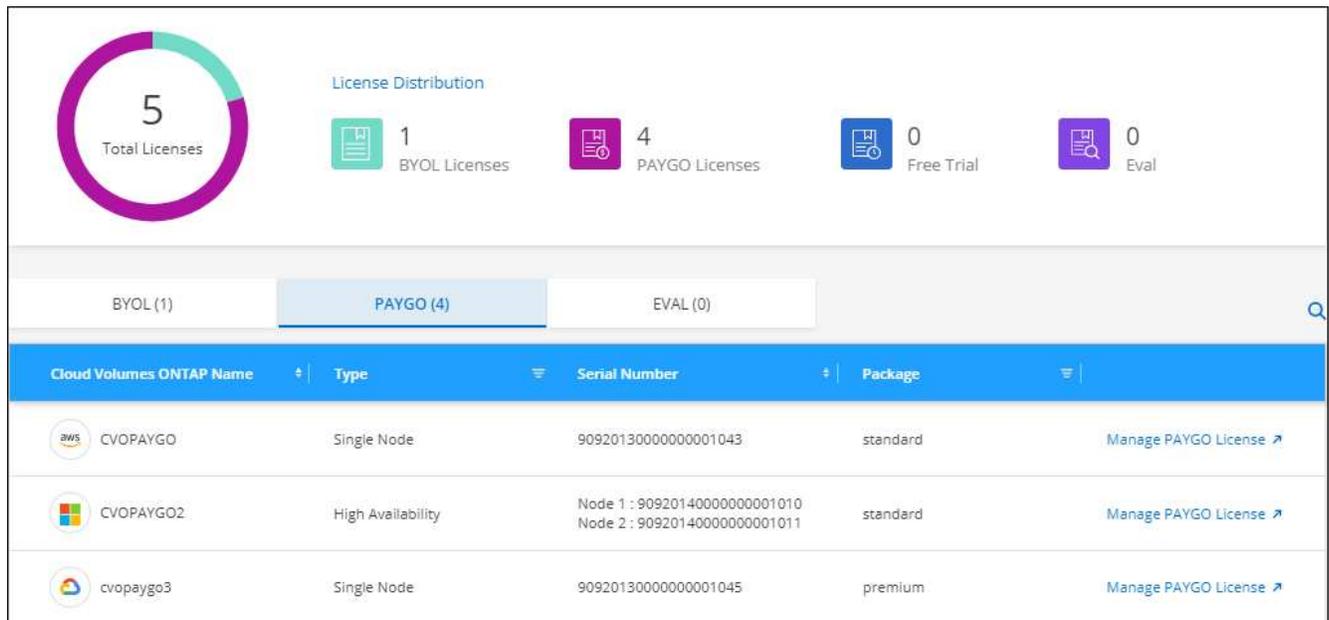
[Learn more about Cloud Volumes ONTAP licenses.](#)

Manage PAYGO licenses

The BlueXP digital wallet page enables you to view details about each of your PAYGO Cloud Volumes ONTAP systems, including the serial number and PAYGO license type.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **PAYGO**.
4. View details in the table about each of your PAYGO licenses.



The screenshot displays the 'License Distribution' section of the BlueXP digital wallet. It features a donut chart showing 5 total licenses, with 1 BYOL, 4 PAYGO, 0 Free Trial, and 0 Eval licenses. Below the chart is a table with tabs for BYOL (1), PAYGO (4), and EVAL (0). The PAYGO tab is selected, showing a table with columns for Cloud Volumes ONTAP Name, Type, Serial Number, and Package. Three PAYGO licenses are listed, each with a 'Manage PAYGO License' link.

Cloud Volumes ONTAP Name	Type	Serial Number	Package	
CVOPAYGO	Single Node	90920130000000001043	standard	Manage PAYGO License
CVOPAYGO2	High Availability	Node 1: 90920140000000001010 Node 2: 90920140000000001011	standard	Manage PAYGO License
cvopaygo3	Single Node	90920130000000001045	premium	Manage PAYGO License

5. If needed, click **Manage PAYGO License** to change the PAYGO license or to change the instance type.

Manage BYOL licenses

Manage licenses that you purchased directly from NetApp by adding and removing system licenses and extra capacity licenses.

Add unassigned licenses

Add a node-based license to the BlueXP digital wallet so that you can select the license when you create a new Cloud Volumes ONTAP system. The digital wallet identifies these licenses as *unassigned*.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Unassigned**.
4. Click **Add Unassigned Licenses**.
5. Enter the serial number of the license or upload the license file.

If you don't have the license file yet, refer to the section below.

6. Click **Add License**.

Result

BlueXP adds the license to the digital wallet. The license will be identified as unassigned until you associate it with a new Cloud Volumes ONTAP system. After that happens, the license moves to the **BYOL** tab in the digital wallet.

Exchange unassigned node-based licenses

If you have an unassigned node-based license for Cloud Volumes ONTAP that you haven't used, you can exchange the license by converting it to a BlueXP backup and recovery license, a BlueXP classification license, or a BlueXP tiering license.

Exchanging the license revokes the Cloud Volumes ONTAP license and creates a dollar-equivalent license for the service:

- Licensing for a Cloud Volumes ONTAP HA pair is converted to a 51 TiB data service license
- Licensing for a Cloud Volumes ONTAP single node is converted to a 32 TiB data service license

The converted license has the same expiry date as the Cloud Volumes ONTAP license.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Unassigned**.
4. Click **Exchange License**.

BYOL (14)		Eval (2)		Unassigned (3)		PAYGO (6)		Add Unassigned Licenses	
Serial Number	Type	Cloud Provider	License Expiry	Status					
012345678901234567890	Single Node	All Providers	April 20, 2022	Unassigned	Exchange License		...		
012345678901234567891	Single Node	Azure	April 20, 2022	Unassigned	Exchange License		...		
012345678901234567892	Single Node	AWS	January 1, 2022	Exchanged to Cloud Tiering on August 1, 2021					

5. Select the service that you'd like to exchange the license with.
6. If you're prompted, select an additional license for the HA pair.
7. Read the legal consent and click **Agree**.

Result

BlueXP converts the unassigned license to the service that you selected. You can view the new license in the **Data Services Licenses** tab.

Obtain a system license file

In most cases, BlueXP can automatically obtain your license file using your NetApp Support Site account. But if it can't, then you'll need to manually upload the license file. If you don't have the license file, you can obtain it from netapp.com.

Steps

1. Go to the [NetApp License File Generator](#) and log in using your NetApp Support Site credentials.
2. Enter your password, choose your product, enter the serial number, confirm that you have read and accepted the privacy policy, and then click **Submit**.

Example

License Generator

The following fields are pre-populated based on the NetApp SSO login provided. To download the corresponding NetApp license file, re-enter your SSO password along with the correct Product Line and Product Serial number.

First Name	<input type="text" value="Ben"/>
Last Name	<input type="text"/>
Company	<input type="text" value="Network Appliance, Inc"/>
Email Address	<input type="text"/>
Username	<input type="text"/>

Product Line*

- ONTAP Select - Standard
- ONTAP Select - Premium
- ONTAP Select - Premium XL
- Cloud Volumes ONTAP for AWS (single node)
- Cloud Volumes ONTAP for AWS (HA)
- Cloud Volumes ONTAP for GCP (single node or HA)
- Cloud Volumes ONTAP for Microsoft Azure (single node)
- Cloud Volumes ONTAP for Microsoft Azure (HA)
- Service Level Manager - SLO Advanced
- StorageGRID Webscale
- StorageGRID WhiteBox
- SnapCenter Standard (capacity-based)

Not only is protecting your data required by

I have read NetApp's new **Global Data** may use my personal data.

3. Choose whether you want to receive the serialnumber.NLF JSON file through email or direct download.

Update a system license

When you renew a BYOL subscription by contacting a NetApp representative, BlueXP automatically obtains the new license from NetApp and installs it on the Cloud Volumes ONTAP system.

If BlueXP can't access the license file over the secure internet connection, you can obtain the file yourself and then manually upload the file to BlueXP.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the system license and select **Update License**.
5. Upload the license file (or files if you have an HA pair).
6. Click **Update License**.

Result

BlueXP updates the license on the Cloud Volumes ONTAP system.

Manage extra capacity licenses

You can purchase extra capacity licenses for a Cloud Volumes ONTAP BYOL system to allocate more than the 368 TiB of capacity that's provided with a BYOL system license. For example, you might purchase one extra license capacity to allocate up to 736 TiB of capacity to Cloud Volumes ONTAP. Or you could purchase three

extra capacity licenses to get up to 1.4 PiB.

The number of licenses that you can purchase for a single node system or HA pair is unlimited.

Add capacity licenses

Purchase an extra capacity license by contacting us through the chat icon in the lower-right of BlueXP. After you purchase the license, you can apply it to a Cloud Volumes ONTAP system.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click **Add Capacity License**.
5. Enter the serial number or upload the license file (or files if you have an HA pair).
6. Click **Add Capacity License**.

Update capacity licenses

If you extended the term of an extra capacity license, you'll need to update the license in BlueXP.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the capacity license and select **Update License**.
5. Upload the license file (or files if you have an HA pair).
6. Click **Update License**.

Remove capacity licenses

If an extra capacity license expired and is no longer in use, then you can remove it at any time.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. In the **BYOL** tab, expand the details for a Cloud Volumes ONTAP system.
4. Click the action menu next to the capacity license and select **Remove License**.
5. Click **Remove**.

Convert an Eval license to a BYOL

An evaluation license is good for 30 days. You can apply a new BYOL license on top of the evaluation license for an in-place upgrade.

When you convert an Eval license to a BYOL, BlueXP restarts the Cloud Volumes ONTAP system.

- For a single-node system, the restart results in I/O interruption during the reboot process.
- For an HA pair, the restart initiates takeover and giveback to continue serving I/O to clients.

Steps

1. From the BlueXP navigation menu, select **Governance > Digital wallet**.
2. On the **Cloud Volumes ONTAP** tab, select **Node Based Licenses** from the drop-down.
3. Click **Eval**.
4. In the table, click **Convert to BYOL License** for a Cloud Volumes ONTAP system.
5. Enter the serial number or upload the license file.
6. Click **Convert License**.

Result

BlueXP starts the conversion process. Cloud Volumes ONTAP automatically restarts as part of this process. When it's back up, the licensing information will reflect the new license.

Change between PAYGO and BYOL

Converting a system from PAYGO by-node licensing to BYOL by-node licensing (and vice versa) isn't supported. If you want to switch between a pay-as-you-go subscription and a BYOL subscription, then you need to deploy a new system and replicate data from the existing system to the new system.

Steps

1. Create a new Cloud Volumes ONTAP working environment.
2. Set up a one-time data replication between the systems for each volume that you need to replicate.

[Learn how to replicate data between systems](#)

3. Terminate the Cloud Volumes ONTAP system that you no longer need by deleting the original working environment.

[Learn how to delete a Cloud Volumes ONTAP working environment.](#)

Volume and LUN administration

Create FlexVol volumes

If you need more storage after you launch your initial Cloud Volumes ONTAP system, you can create new FlexVol volumes for NFS, CIFS, or iSCSI from BlueXP.

BlueXP provides several ways to create a new volume:

- Specify details for a new volume and let BlueXP handle the underlying data aggregates for you. [Learn more](#)
- Create a volume on a data aggregate of your choice. [Learn more](#)
- Create a volume on the second node in an HA configuration. [Learn more](#)

Before you get started

A few notes about volume provisioning:

- When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, [use the IQN to connect to the LUN from your hosts](#).
- You can create additional LUNs from System Manager or the CLI.
- If you want to use CIFS in AWS, you must have set up DNS and Active Directory. For details, see [Networking requirements for Cloud Volumes ONTAP for AWS](#).
- If your Cloud Volumes ONTAP configuration supports the Amazon EBS Elastic Volumes feature, you might want to [learn more about what happens when you create a volume](#).

Create a volume

The most common way to create a volume is to specify the type of volume that you need and then BlueXP handles the disk allocation for you. But you also have the option to choose the specific aggregate on which you want to create the volume.

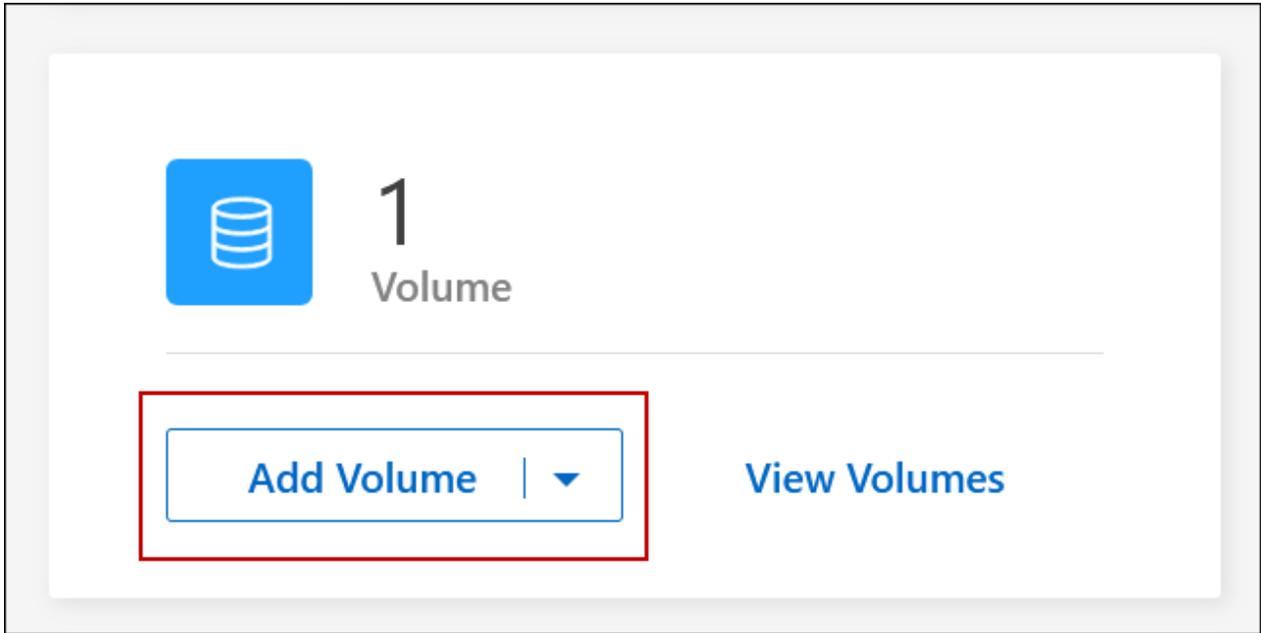
Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP system on which you want to provision a FlexVol volume.
3. Create a new volume by letting BlueXP handle the disk allocation for you, or choose a specific aggregate for the volume.

Choosing a specific aggregate is recommended only if you have a good understanding of the data aggregates on your Cloud Volumes ONTAP system.

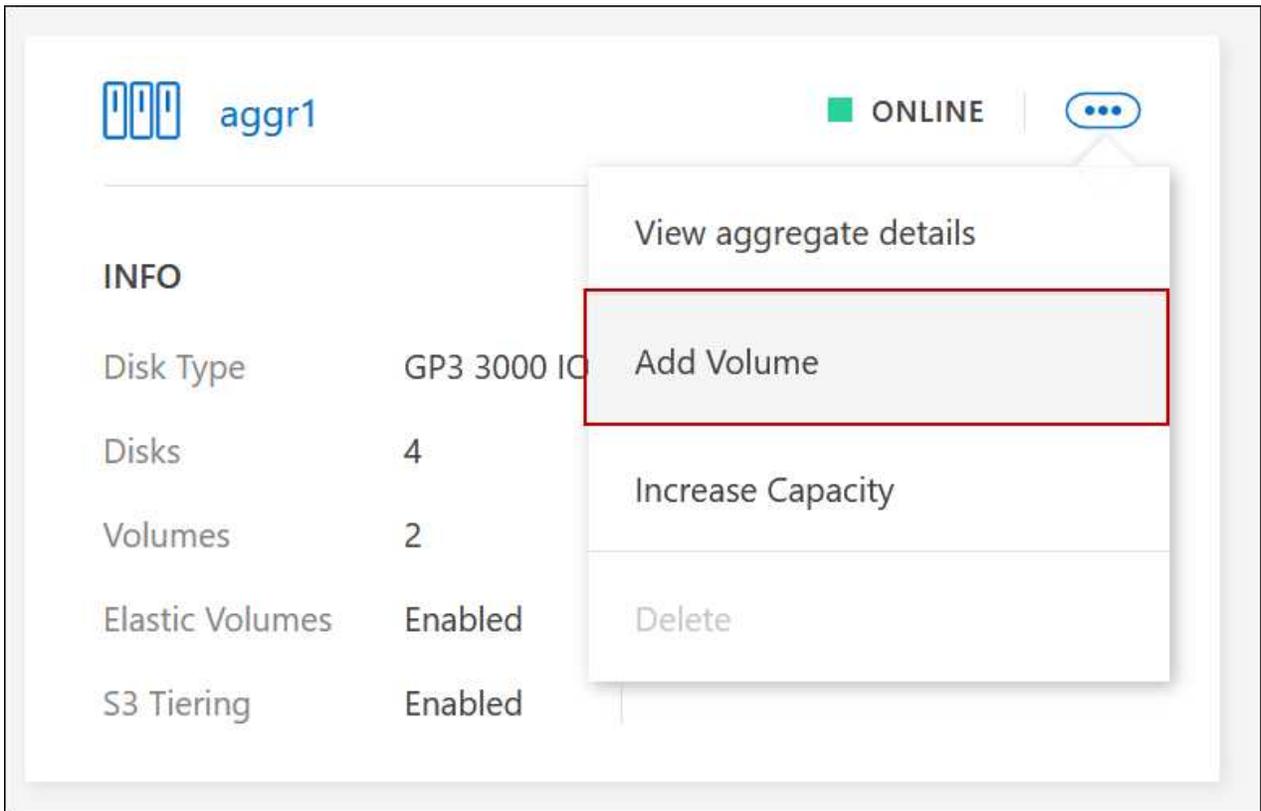
Any aggregate

On the Overview tab, navigate to the Volumes tile, and click **Add Volume**.



Specific aggregate

On the Aggregates tab, navigate to the desired aggregate tile. Click the menu icon, and then click **Add Volume**.



4. Follow the steps in the wizard to create the volume.
 - a. **Details, Protection, and Tags:** Enter basic details about the volume and select a Snapshot policy.

Some of the fields on this page are self-explanatory. The following list describes fields for which you might need guidance:

Field	Description
Volume Name	The identifiable name you can enter for the new volume.
Volume Size	The maximum size that you can enter largely depends on whether you enable thin provisioning, which enables you to create a volume that is bigger than the physical storage currently available to it.
Storage VM (SVM)	A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an SVM or a vserver. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs. You can specify the Storage VM for the new volume.
Snapshot Policy	A Snapshot copy policy specifies the frequency and number of automatically created NetApp Snapshot copies. A NetApp Snapshot copy is a point-in-time file system image that has no performance impact and requires minimal storage. You can choose the default policy or none. You might choose none for transient data: for example, tempdb for Microsoft SQL Server.

- b. **Protocol:** Choose a protocol for the volume (NFS, CIFS, or iSCSI) and then provide the required information.

If you select CIFS and a server isn't set up, BlueXP prompts you to set up CIFS connectivity after you click **Next**.

[Learn about supported client protocols and versions.](#)

The following sections describe fields for which you might need guidance. The descriptions are organized by protocol.

NFS

Access control

Choose a custom export policy to make the volume available to clients.

Export policy

Defines the clients in the subnet that can access the volume. By default, BlueXP enters a value that provides access to all instances in the subnet.

CIFS

Permissions and users/groups

Enables you to control the level of access to an SMB share for users and groups (also called access control lists or ACLs). You can specify local or domain Windows users or groups, or UNIX users or groups. If you specify a domain Windows user name, you must include the user's domain using the format domain\username.

DNS Primary and Secondary IP Address

The IP addresses of the DNS servers that provide name resolution for the CIFS server. The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.

If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.

Active Directory Domain to join

The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.

Credentials authorized to join the domain

The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.

CIFS server NetBIOS name

A CIFS server name that is unique in the AD domain.

Organizational Unit

The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.

- To configure AWS Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter **OU=Computers,OU=corp** in this field.
- To configure Azure AD Domain Services as the AD server for Cloud Volumes ONTAP, enter **OU=AADDC Computers** or **OU=AADDC Users** in this field.
[Azure Documentation: Create an Organizational Unit \(OU\) in an Azure AD Domain Services managed domain](#)
- To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter **OU=Computers,OU=Cloud** in this field.
[Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD](#)

DNS Domain

The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.

NTP Server

Select **Use Active Directory Domain** to configure an NTP server using the Active Directory DNS. If you need to configure an NTP server using a different address, then you should use the API. See the [BlueXP automation docs](#) for details.

Note that you can configure an NTP server only when creating a CIFS server. It's not configurable after you create the CIFS server.

iSCSI

LUN

iSCSI storage targets are called LUNs (logical units) and are presented to hosts as standard block devices. When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, [use the IQN to connect to the LUN from your hosts](#).

Initiator group

Initiator groups (igroups) specify which hosts can access specified LUNs on the storage system

Host initiator (IQN)

iSCSI targets connect to the network through standard Ethernet network adapters (NICs), TCP offload engine (TOE) cards with software initiators, converged network adapters (CNAs) or dedicated host bus adapters (HBAs) and are identified by iSCSI qualified names (IQNs).

- c. **Disk Type:** Choose an underlying disk type for the volume based on your performance needs and cost requirements.
 - [Sizing your system in AWS](#)
 - [Sizing your system in Azure](#)
 - [Sizing your system in Google Cloud](#)
- d. **Usage Profile & Tiering Policy:** Choose whether to enable or disable storage efficiency features on the volume and then select a [volume tiering policy](#).

ONTAP includes several storage efficiency features that can reduce the total amount of storage that you need. NetApp storage efficiency features provide the following benefits:

Thin provisioning

Presents more logical storage to hosts or users than you actually have in your physical storage pool. Instead of preallocating storage space, storage space is allocated dynamically to each volume as data is written.

Deduplication

Improves efficiency by locating identical blocks of data and replacing them with references to a single shared block. This technique reduces storage capacity requirements by eliminating redundant blocks of data that reside in the same volume.

Compression

Reduces the physical capacity required to store data by compressing data within a volume on primary, secondary, and archive storage.

- e. **Review:** Review details about the volume and then click **Add**.

Result

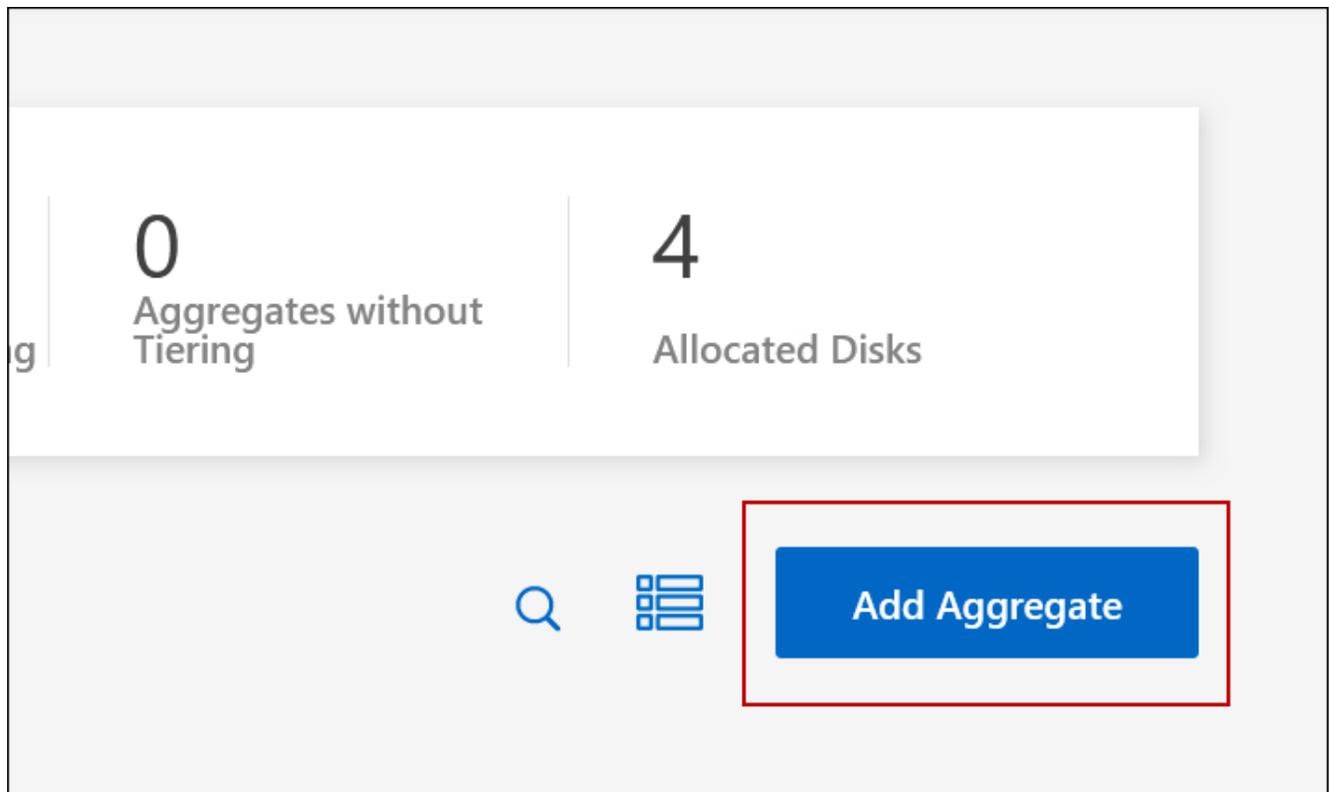
BlueXP creates the volume on the Cloud Volumes ONTAP system.

Create a volume on the second node in an HA configuration

By default, BlueXP creates volumes on the first node in an HA configuration. If you need an active-active configuration, in which both nodes serve data to clients, you must create aggregates and volumes on the second node.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment on which you want to manage aggregates.
3. On the Aggregates tab, click **Add Aggregate**.
4. From the *Add Aggregate* screen, create the aggregate.



5. For Home Node, choose the second node in the HA pair.
6. After BlueXP creates the aggregate, select it and then click **Create volume**.
7. Enter details for the new volume, and then click **Create**.

Result

BlueXP creates the volume on the second node in the HA pair.



For HA pairs deployed in multiple AWS Availability Zones, you must mount the volume to clients by using the floating IP address of the node on which the volume resides.

After you create a volume

If you provisioned a CIFS share, give users or groups permissions to the files and folders and verify that those users can access the share and create a file.

If you want to apply quotas to volumes, you must use System Manager or the CLI. Quotas enable you to restrict or track the disk space and number of files used by a user, group, or qtree.

Manage existing volumes

BlueXP enables you to manage volumes and CIFS servers. It also prompts you to move volumes to avoid capacity issues.

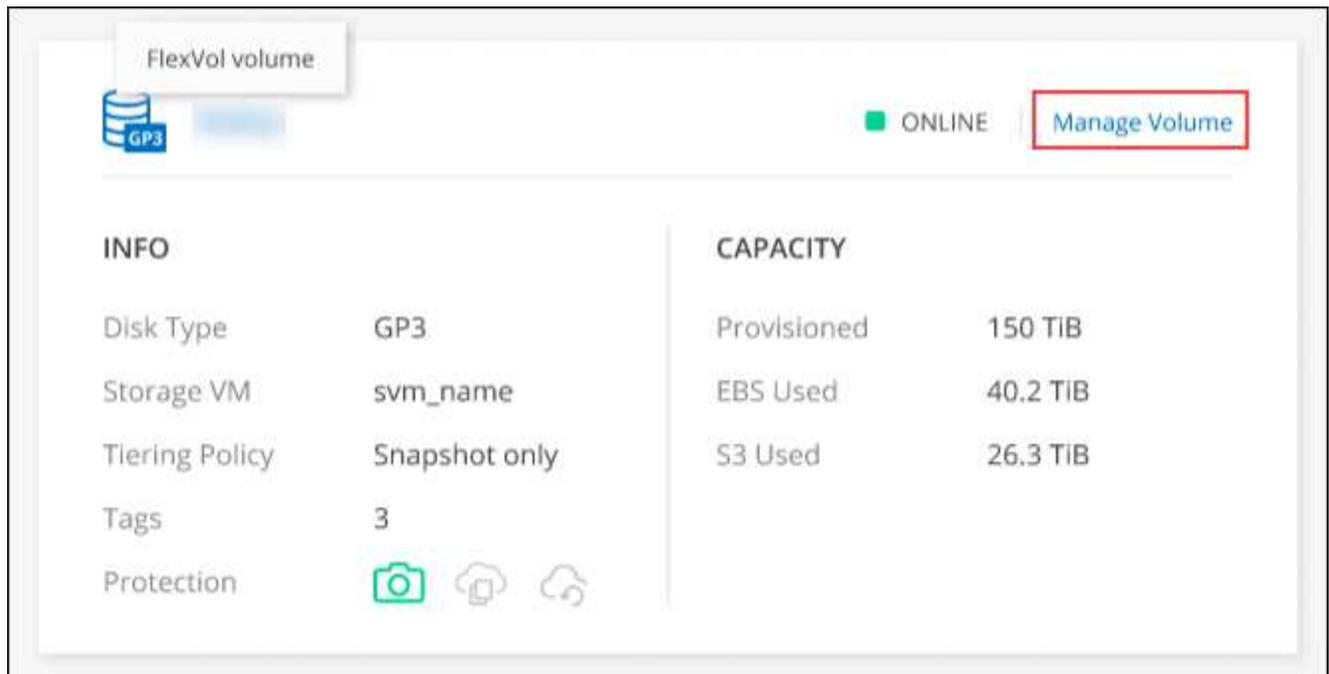
You can manage volumes in BlueXP Standard View or Advanced View. The Standard View provides a limited set of options to modify your volumes. The Advanced View provides advanced level of management, such as cloning, resizing, changing settings for anti-ransomware, analytics, protection, and activity tracking, and moving volumes across tiers. See [Administer Cloud Volumes ONTAP using the Advanced View](#).

Manage volumes

By using the Standard View of BlueXP, you can manage volumes according to your storage needs. You can view, edit, clone, restore, and delete volumes.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage volumes.
3. In the working environment, click the **Volumes** tab.



4. On the Volumes tab, navigate to the desired volume title and then click **Manage volume** to access the Manage Volumes right-side panel.

Task	Action
View information about a volume	Under Volume Actions in the Manage volumes panel, click View volume details .
Get the NFS mount command	<ol style="list-style-type: none"> Under Volume Actions in the Manage volumes panel, click Mount Command. Click Copy.
Clone a volume	<ol style="list-style-type: none"> Under Volume Actions in the Manage volumes panel, click Clone the volume. Modify the clone name as needed, and then click Clone. <p>This process creates a FlexClone volume. A FlexClone volume is a writable, point-in-time copy that is space-efficient because it uses a small amount of space for metadata, and then only consumes additional space as data is changed or added.</p> <p>To learn more about FlexClone volumes, see the ONTAP 9 Logical Storage Management Guide.</p>
Edit a volume (read-write volumes only)	<ol style="list-style-type: none"> Under Volume Actions in the Manage volumes panel, click Edit volume settings Modify the volume's Snapshot policy, NFS protocol version, NFS access control list (export policy), or share permissions, and then click Apply. <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  If you need custom Snapshot policies, you can create them by using System Manager. </div>
Delete a volume	<ol style="list-style-type: none"> Under Volume Actions in the Manage volumes panel, click Delete the volume. Under the Delete Volume window, enter the name of the volume you want to delete. Click Delete again to confirm.
Create a Snapshot copy on demand	<ol style="list-style-type: none"> Under Protection Actions in the Manage Volumes panel, click Create a Snapshot copy. Change the name, if needed, and then click Create.
Restore data from a Snapshot copy to a new volume	<ol style="list-style-type: none"> Under Protection Actions in the Manage Volumes panel, click Restore from Snapshot copy. Select a Snapshot copy, enter a name for the new volume, and then click Restore.

Task	Action
Change the underlying disk type	<p>a. Under Advanced Actions in the Manage Volumes panel, click Change Disk Type.</p> <p>b. Select the disk type, and then click Change.</p> <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  BlueXP moves the volume to an existing aggregate that uses the selected disk type or it creates a new aggregate for the volume. </div>
Change the tiering policy	<p>a. Under Advanced Actions in the Manage Volumes panel, click Change Tiering Policy.</p> <p>b. Select a different policy and click Change.</p> <div style="border-left: 1px solid #ccc; padding-left: 10px; margin-top: 10px;">  BlueXP moves the volume to an existing aggregate that uses the selected disk type with tiering, or it creates a new aggregate for the volume. </div>
Delete a volume	<p>a. Select a volume, and then click Delete.</p> <p>b. Type the name of the volume in the dialog.</p> <p>c. Click Delete again to confirm.</p>

Resize a volume

By default, a volume automatically grows to a maximum size when it's out of space. The default value is 1,000, which means the volume can grow to 11 times its size. This value is configurable in the Connector's settings.

If you need to resize your volume, you can do it from the Advanced View in BlueXP.

Steps

1. Open the Advanced View to resize a volume through System Manager. See [How to get started](#).
2. From the left navigation menu, select **Storage > Volumes**.
3. From the list of volumes, identify the one that you should resize.
4. Click the options icon .
5. Select **Resize**.
6. On the **Resize Volume** screen, edit the capacity and Snapshot reserve percentage as required. You can compare the existing, available space with the modified capacity.
7. Click **Save**.

Resize volume ✕

CAPACITY

SNAPSHOT RESERVE %

Existing	New
DATA SPACE	DATA SPACE
20 GiB	24.75 GiB
SNAPSHOT RESERVE	SNAPSHOT RESERVE
0 Bytes	256 MiB

Cancel
Save

Be sure to take your system's capacity limits into consideration as you resize volumes. Go to the [Cloud Volumes ONTAP Release Notes](#) for more details.

Modify the CIFS server

If you change your DNS servers or Active Directory domain, you need to modify the CIFS server in Cloud Volumes ONTAP so that it can continue to serve storage to clients.

Steps

1. From the Overview tab of the working environment, click the Feature tab under the right-side panel.
2. Under the CIFS Setup field, click the **pencil icon** to display the CIFS Setup window.
3. Specify settings for the CIFS server:

Task	Action
Select Storage VM (SVM)	Selecting the Cloud Volume ONTAP storage virtual machine (SVM) displays it's configured CIFS information.
Active Directory Domain to join	The FQDN of the Active Directory (AD) domain that you want the CIFS server to join.
Credentials authorized to join the domain	The name and password of a Windows account with sufficient privileges to add computers to the specified Organizational Unit (OU) within the AD domain.

Task	Action
DNS Primary and Secondary IP Address	<p>The IP addresses of the DNS servers that provide name resolution for the CIFS server.</p> <p>The listed DNS servers must contain the service location records (SRV) needed to locate the Active Directory LDAP servers and domain controllers for the domain that the CIFS server will join.</p> <p>If you're configuring Google Managed Active Directory, AD can be accessed by default with the 169.254.169.254 IP address.</p>
DNS Domain	The DNS domain for the Cloud Volumes ONTAP storage virtual machine (SVM). In most cases, the domain is the same as the AD domain.
CIFS server NetBIOS name	A CIFS server name that is unique in the AD domain.
Organizational Unit	<p>The organizational unit within the AD domain to associate with the CIFS server. The default is CN=Computers.</p> <ul style="list-style-type: none"> • To configure AWS Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter OU=Computers,OU=corp in this field. • To configure Azure AD Domain Services as the AD server for Cloud Volumes ONTAP, enter OU=AADDC Computers or OU=AADDC Users in this field. Azure Documentation: Create an Organizational Unit (OU) in an Azure AD Domain Services managed domain • To configure Google Managed Microsoft AD as the AD server for Cloud Volumes ONTAP, enter OU=Computers,OU=Cloud in this field. Google Cloud Documentation: Organizational Units in Google Managed Microsoft AD

4. Click **Set**.

Result

Cloud Volumes ONTAP updates the CIFS server with the changes.

Move a volume

Move volumes for capacity utilization, improved performance, and to satisfy service-level agreements.

You can move a volume in System Manager by selecting a volume and the destination aggregate, starting the volume move operation, and optionally monitoring the volume move job. When using System Manager, a volume move operation finishes automatically.

Steps

1. Use System Manager or the CLI to move the volumes to the aggregate.

In most situations, you can use System Manager to move volumes.

For instructions, see the [ONTAP 9 Volume Move Express Guide](#).

Move a volume when BlueXP displays an Action Required message

BlueXP might display an Action Required message that says moving a volume is necessary to avoid capacity issues, but that you need to correct the issue yourself. If this happens, you need to identify how to correct the issue and then move one or more volumes.



BlueXP displays these Action Required messages when an aggregate has reached 90% used capacity. If data tiering is enabled, the messages display when an aggregate has reached 80% used capacity. By default, 10% free space is reserved for data tiering. [Learn more about the free space ratio for data tiering.](#)

Steps

1. [Identify how to correct capacity issues.](#)
2. Based on your analysis, move volumes to avoid capacity issues:
 - [Move volumes to another system to avoid capacity issues.](#)
 - [Move volumes to another aggregate to avoid capacity issues.](#)

Identify how to correct capacity issues

If BlueXP can't provide recommendations for moving a volume to avoid capacity issues, you must identify the volumes that you need to move and whether you should move them to another aggregate on the same system or to another system.

Steps

1. View the advanced information in the Action Required message to identify the aggregate that has reached its capacity limit.

For example, the advanced information should say something similar to the following: Aggregate aggr1 has reached its capacity limit.
2. Identify one or more volumes to move out of the aggregate:
 - a. In the working environment, click the **Aggregates tab**.
 - b. Navigate to the desired aggregate tile, and then click the ... **(ellipse icon)** > **View aggregate details**.
 - c. Under the Overview tab of the Aggregate Details screen, review the size of each volume and choose one or more volumes to move out of the aggregate.

You should choose volumes that are large enough to free space in the aggregate so that you avoid additional capacity issues in the future.

Aggregate Details	
aggr1	
Overview	Capacity Allocation
State	online
Home Node	shing1-01
Encryption Type	cloudEncrypted
Volumes	<p>2 ^</p> <p>www_shing1_root (1 GiB)</p> <p>shing1 (500 GiB)</p>

3. If the system has not reached the disk limit, you should move the volumes to an existing aggregate or a new aggregate on the same system.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

4. If the system has reached the disk limit, do any of the following:

- a. Delete any unused volumes.
- b. Rearrange volumes to free space on an aggregate.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

- c. Move two or more volumes to another system that has space.

For details, see [Move volumes to another aggregate to avoid capacity issues](#).

Move volumes to another system to avoid capacity issues

You can move one or more volumes to another Cloud Volumes ONTAP system to avoid capacity issues. You might need to do this if the system reached its disk limit.

About this task

You can follow the steps in this task to correct the following Action Required message:

Moving a volume is necessary to avoid capacity issues; however, BlueXP cannot perform this action for you because the system has reached the disk limit.

Steps

1. Identify a Cloud Volumes ONTAP system that has available capacity, or deploy a new system.
2. Drag and drop the source working environment on the target working environment to perform a one-time data replication of the volume.

For details, see [Replicating data between systems](#).

3. Go to the Replication Status page, and then break the SnapMirror relationship to convert the replicated

volume from a data protection volume to a read/write volume.

For details, see [Managing data replication schedules and relationships](#).

4. Configure the volume for data access.

For information about configuring a destination volume for data access, see the [ONTAP 9 Volume Disaster Recovery Express Guide](#).

5. Delete the original volume.

For details, see [Manage volumes](#).

Move volumes to another aggregate to avoid capacity issues

You can move one or more volumes to another aggregate to avoid capacity issues.

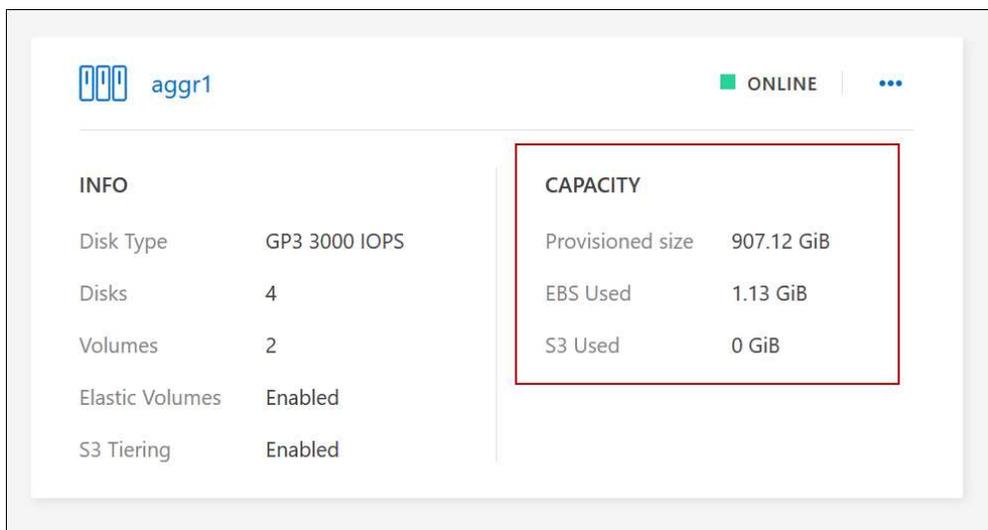
About this task

You can follow the steps in this task to correct the following Action Required message:

Moving two or more volumes is necessary to avoid capacity issues; however, BlueXP cannot perform this action for you.

Steps

1. Verify whether an existing aggregate has available capacity for the volumes that you need to move:
 - a. In the working environment, click the **Aggregates tab**.
 - b. Navigate to the desired aggregate tile, and then click the ... (**ellipse icon**) > **View aggregate details**.
 - c. Under the aggregate tile, view the available capacity (provisioned size minus used aggregate capacity).



2. If needed, add disks to an existing aggregate:
 - a. Select the aggregate, then click the ... (**ellipse icon**) > **Add Disks**.
 - b. Select the number of disks to add, and then click **Add**.
3. If no aggregates have available capacity, create a new aggregate.

For details, see [Creating aggregates](#).

4. Use System Manager or the CLI to move the volumes to the aggregate.
5. In most situations, you can use System Manager to move volumes.

For instructions, see the [ONTAP 9 Volume Move Express Guide](#).

Reasons why a volume move might perform slowly

Moving a volume might take longer than you expect if any of the following conditions are true for Cloud Volumes ONTAP:

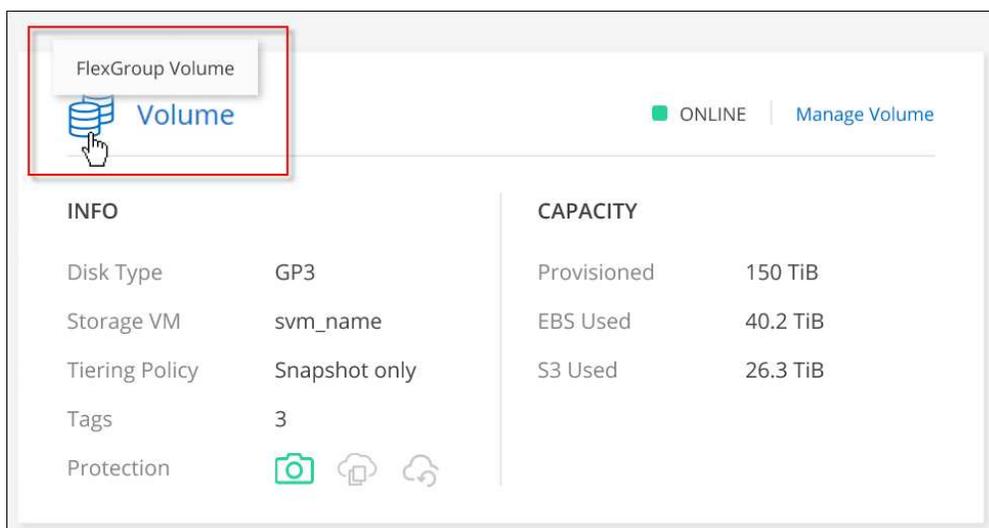
- The volume is a clone.
- The volume is a parent of a clone.
- The source or destination aggregate has a single Throughput Optimized HDD (st1) disk.
- One of the aggregates uses an older naming scheme for objects. Both aggregates have to use the same name format.

An older naming scheme is used if data tiering was enabled on an aggregate in the 9.4 release or earlier.

- The encryption settings don't match on the source and destination aggregates, or a rekey is in progress.
- The *-tiering-policy* option was specified on the volume move to change the tiering policy.
- The *-generate-destination-key* option was specified on the volume move.

View FlexGroup Volumes

You can view FlexGroup volumes created through CLI or System Manager directly through the Volumes tab within BlueXP. Identical to the information provided for FlexVol volumes, BlueXP provides detailed information for created FlexGroup volumes through a dedicated Volumes tile. Under the Volumes tile, you can identify each FlexGroup volume group through the icon's hover text. Additionally, you can identify and sort FlexGroup volumes under the volumes list view through the Volume Style column.



INFO		CAPACITY	
Disk Type	GP3	Provisioned	150 TiB
Storage VM	svm_name	EBS Used	40.2 TiB
Tiering Policy	Snapshot only	S3 Used	26.3 TiB
Tags	3		
Protection			



Currently, you can only view existing FlexGroup volumes under BlueXP. The ability to create FlexGroup volumes in BlueXP is not available but planned for a future release.

Tiering inactive data to low-cost object storage

You can reduce storage costs for Cloud Volumes ONTAP by combining an SSD or HDD performance tier for hot data with an object storage capacity tier for inactive data. Data tiering is powered by FabricPool technology. For a high-level overview, see [Data tiering overview](#).

To set up data tiering, you need to do the following:

1

Choose a supported configuration

Most configurations are supported. If you have a Cloud Volumes ONTAP system running the most recent version, then you should be good to go. [Learn more](#).

2

Ensure connectivity between Cloud Volumes ONTAP and object storage

- For AWS, you'll need a VPC Endpoint to S3. [Learn more](#).
- For Azure, you won't need to do anything as long as BlueXP has the required permissions. [Learn more](#).
- For Google Cloud, you need to configure the subnet for Private Google Access and set up a service account. [Learn more](#).

3

Ensure that you have an aggregate with tiering enabled

Data tiering must be enabled on an aggregate in order to enable data tiering on a volume. You should be aware of the requirements for new volumes and for existing volumes. [Learn more](#).

4

Choose a tiering policy when creating, modifying, or replicating a volume

BlueXP prompts you to choose a tiering policy when you create, modify, or replicate a volume.

- [Tiering data on read-write volumes](#)
- [Tiering data on data protection volumes](#)

What's not required for data tiering?

- You don't need to install a feature license to enable data tiering.
- You don't need to create an object store for the capacity tier. BlueXP does that for you.
- You don't need to enable data tiering at the system level.



BlueXP creates an object store for cold data when the system is created, [as long as there are no connectivity or permissions issues](#). After that, you just need to enable data tiering on volumes (and in some cases, [on aggregates](#)).

Configurations that support data tiering

You can enable data tiering when using specific configurations and features.

Support in AWS

- Data tiering is supported in AWS starting with Cloud Volumes ONTAP 9.2.
- The performance tier can be General Purpose SSDs (gp3 or gp2) or Provisioned IOPS SSDs (io1).



Tiering data to object storage is not recommended when using Throughput Optimized HDDs (st1).

Support in Azure

- Data tiering is supported in Azure as follows:
 - Version 9.4 in with single node systems
 - Version 9.6 in with HA pairs
- The performance tier can be Premium SSD managed disks, Standard SSD managed disks, or Standard HDD managed disks.

Support in Google Cloud

- Data tiering is supported in Google Cloud starting with Cloud Volumes ONTAP 9.6.
- The performance tier can be either SSD persistent disks, balanced persistent disks, or standard persistent disks.

Feature interoperability

- Data tiering is supported with encryption technologies.
- Thin provisioning must be enabled on volumes.

Requirements

Depending on your cloud provider, certain connections and permissions must be set up so that Cloud Volumes ONTAP can tier cold data to object storage.

Requirements to tier cold data to AWS S3

Ensure that Cloud Volumes ONTAP has a connection to S3. The best way to provide that connection is by creating a VPC Endpoint to the S3 service. For instructions, see [AWS Documentation: Creating a Gateway Endpoint](#).

When you create the VPC Endpoint, be sure to select the region, VPC, and route table that corresponds to the Cloud Volumes ONTAP instance. You must also modify the security group to add an outbound HTTPS rule that enables traffic to the S3 endpoint. Otherwise, Cloud Volumes ONTAP cannot connect to the S3 service.

If you experience any issues, see [AWS Support Knowledge Center: Why can't I connect to an S3 bucket using a gateway VPC endpoint?](#)

Requirements to tier cold data to Azure Blob storage

You don't need to set up a connection between the performance tier and the capacity tier as long as BlueXP has the required permissions. BlueXP enables a VNet service endpoint for you if the custom role for the Connector has these permissions:

```
"Microsoft.Network/virtualNetworks/subnets/write",  
"Microsoft.Network/routeTables/join/action",
```

The permissions are included in the custom role by default. [View Azure permission for the Connector](#)

Requirements to tier cold data to a Google Cloud Storage bucket

- The subnet in which Cloud Volumes ONTAP resides must be configured for Private Google Access. For instructions, refer to [Google Cloud Documentation: Configuring Private Google Access](#).
- A service account must be attached to Cloud Volumes ONTAP.

[Learn how to set up this service account.](#)

You're prompted to select this service account when you create a Cloud Volumes ONTAP working environment.

If you don't select a service account during deployment, you'll need to shut down Cloud Volumes ONTAP, go to the Google Cloud console, and then attach the service account to the Cloud Volumes ONTAP instances. You can then enable data tiering as described in the next section.

- To encrypt the bucket with customer-managed encryption keys, enable the Google Cloud storage bucket to use the key.

[Learn how to use customer-managed encryption keys with Cloud Volumes ONTAP.](#)

Enabling data tiering after implementing the requirements

BlueXP creates an object store for cold data when the system is created, as long as there are no connectivity or permissions issues. If you didn't implement the requirements listed above until after you created the system, then you'll need to manually enable tiering through the API or System Manager, which creates the object store.



The ability to enable tiering through the BlueXP user interface will be available in a future Cloud Volumes ONTAP release.

Ensuring that tiering is enabled on aggregates

Data tiering must be enabled on an aggregate in order to enable data tiering on a volume. You should be aware of the requirements for new volumes and for existing volumes.

• New volumes

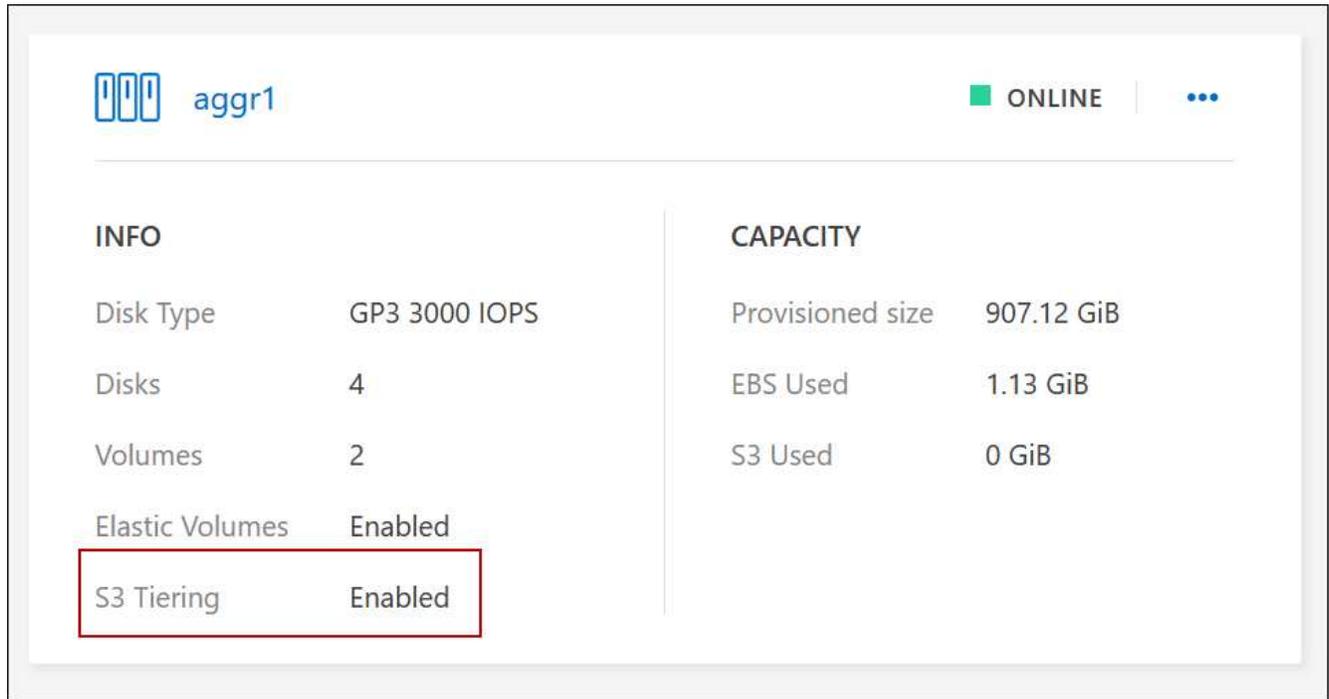
If you're enabling data tiering on a new volume, then you don't need to worry about enabling data tiering on an aggregate. BlueXP creates the volume on an existing aggregate that has tiering enabled, or it creates a new aggregate for the volume if a data tiering-enabled aggregate doesn't already exist.

• Existing volumes

If you want to enable data tiering on an existing volume, then you'll need to ensure that data tiering is enabled on the underlying aggregate. If data tiering isn't enabled on the existing aggregate, then you'll need to use System Manager to attach an existing aggregate to the object store.

Steps to confirm whether tiering is enabled on an aggregate

1. Open the working environment in BlueXP.
2. Click the Aggregates tab.
3. Navigate to the desired tile and verify whether tiering is enabled or disabled on the aggregate.



Steps to enable tiering on an aggregate

1. In System Manager, click **Storage > Tiers**.
2. Click the action menu for the aggregate and select **Attach Cloud Tiers**.
3. Select the cloud tier to attach and click **Save**.

What's next?

You can now enable data tiering on new and existing volumes, as explained in the next section.

Tiering data from read-write volumes

Cloud Volumes ONTAP can tier inactive data on read-write volumes to cost-effective object storage, freeing up the performance tier for hot data.

Steps

1. In Volumes tab under the working environment, create a new volume or change the tier of an existing volume:

Task	Action
Create a new volume	Click Add New Volume .
Modify an existing volume	Select the desired volume tile, click Manage volume to access the Manage Volumes right-side panel, and then click Advanced actions and Change tiering policy under the right panel.

2. Select a tiering policy.

For a description of these policies, see [Data tiering overview](#).

Example

Change Tiering Policy

Volume_1

i Tiering Policy

Auto - Tiers cold Snapshot copies and cold user data from the active file system to object storage.
Minimum cooling days: 31 (2-183)

All - Immediately tiers all data (not including metadata) to object storage.

Snapshot Only - Tiers cold Snapshot copies to object storage.

None - Data tiering is disabled.

i S3 Storage classes Standard-Infrequent Access

i S3 Storage Encryption Key aws/s3

! This action is non-disruptive and changing the tier impacts cost, performance, and maximum capacity. Refer to [BlueXP documentation](#) for more details.

BlueXP creates a new aggregate for the volume if a data tiering-enabled aggregate does not already exist.

Tiering data from data protection volumes

Cloud Volumes ONTAP can tier data from a data protection volume to a capacity tier. If you activate the destination volume, the data gradually moves to the performance tier as it is read.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, select the working environment that contains the source volume, and then drag it to the working environment to which you want to replicate the volume.
3. Follow the prompts until you reach the tiering page and enable data tiering to object storage.

Example

 **S3 Tiering** ? What are storage tiers?

Enabled **Disabled**

Note: If you enable S3 tiering, thin provisioning must be enabled on volumes created in this aggregate.

For help with replicating data, see [Replicating data to and from the cloud](#).

Changing the storage class for tiered data

After you deploy Cloud Volumes ONTAP, you can reduce your storage costs by changing the storage class for inactive data that hasn't been accessed for 30 days. The access costs are higher if you do access the data, so you must take that into consideration before you change the storage class.

The storage class for tiered data is system wide—it's not per volume.

For information about supported storage classes, see [Data tiering overview](#).

Steps

1. From the working environment, click the menu icon and then click **Storage Classes** or **Blob Storage Tiering**.
2. Choose a storage class and then click **Save**.

Changing the free space ratio for data tiering

The free space ratio for data tiering defines how much free space is required on Cloud Volumes ONTAP SSDs/HDDs when tiering data to object storage. The default setting is 10% free space, but you can tweak the setting based on your requirements.

For example, you might choose less than 10% free space to ensure that you are utilizing the purchased capacity. BlueXP can then purchase additional disks for you when additional capacity is required (up until you reach the disk limit for the aggregate).

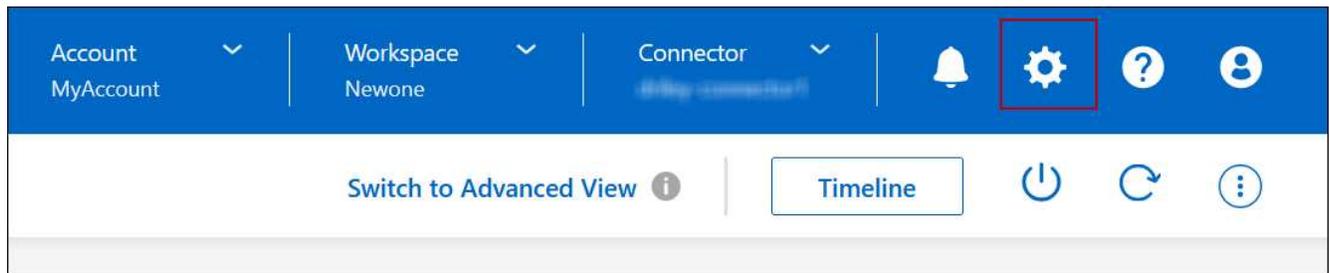


If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data and you might experience performance degradation. Any change should be done with caution. If you're unsure, reach out to NetApp support for guidance.

The ratio is important for disaster recovery scenarios because as data is read from the object store, Cloud Volumes ONTAP moves the data to SSDs/HDDs to provide better performance. If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data. Take this into consideration when changing the ratio so that you can meet your business requirements.

Steps

1. In the upper right of the BlueXP console, click the **Settings** icon, and select **Cloud Volumes ONTAP Settings**.



2. Under **Capacity**, click **Aggregate Capacity Thresholds - Free Space Ratio for Data Tiering**.
3. Change the free space ratio based on your requirements and click **Save**.

Changing the cooling period for the auto tiering policy

If you enabled data tiering on a Cloud Volumes ONTAP volume using the *auto* tiering policy, you can adjust the default cooling period based on your business needs. This action is supported using the API and CLI only.

The cooling period is the number of days that user data in a volume must remain inactive before it is considered "cold" and moved to object storage.

The default cooling period for the auto tiering policy is 31 days. You can change the cooling period as follows:

- 9.8 or later: 2 days to 183 days
- 9.7 or earlier: 2 days to 63 days

Step

1. Use the *minimumCoolingDays* parameter with your API request when creating a volume or modifying an existing volume.

Connect a LUN to a host

When you create an iSCSI volume, BlueXP automatically creates a LUN for you. We've made it simple by creating just one LUN per volume, so there's no management involved. After you create the volume, use the IQN to connect to the LUN from your hosts.

Note the following:

- BlueXP's automatic capacity management doesn't apply to LUNs. When BlueXP creates a LUN, it disables the autogrow feature.
- You can create additional LUNs from System Manager or the CLI.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage volumes.
3. In the working environment, click the **Volumes** tab.
4. On the Volumes tab, navigate to the desired volume title and then click **Manage volume** to access the Manage Volumes right-side panel.
5. Click **Target iQN**.
6. Click **Copy** to copy the iQN name.

7. Set up an iSCSI connection from the host to the LUN.

- [ONTAP 9 iSCSI express configuration for Red Hat Enterprise Linux: Starting the iSCSI sessions with the target](#)
- [ONTAP 9 iSCSI express configuration for Windows: Starting iSCSI sessions with the target](#)
- [ONTAP SAN host configuration](#)

Accelerate data access with FlexCache volumes

A FlexCache volume is a storage volume that caches SMB and NFS read data from an origin (or source) volume. Subsequent reads to the cached data result in faster access to that data.

You can use FlexCache volumes to speed up access to data or to offload traffic from heavily accessed volumes. FlexCache volumes help improve performance, especially when clients need to access the same data repeatedly, because the data can be served directly without having to access the origin volume. FlexCache volumes work well for system workloads that are read-intensive.

BlueXP provides management of FlexCache volumes with the [BlueXP volume caching](#) service.

You can also use the ONTAP CLI or ONTAP System Manager to create and manage FlexCache volumes:

- [FlexCache Volumes for Faster Data Access Power Guide](#)
- [Creating FlexCache volumes in System Manager](#)

BlueXP generates a FlexCache license for all new Cloud Volumes ONTAP systems. The license includes a 500 GiB usage limit.



Aggregate administration

Create aggregates

You can create aggregates yourself or let BlueXP do it for you when it creates volumes. The benefit of creating aggregates yourself is that you can choose the underlying disk size, which enables you to size your aggregate for the capacity or the performance that you need.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of the Cloud Volumes ONTAP instance on which you want to manage aggregates.
3. On the Aggregates tab, click **Add Aggregate** and then specify details for the aggregate.

AWS

- If you're prompted to choose a disk type and disk size, refer to [Plan your Cloud Volumes ONTAP configuration in AWS](#).
- If you're prompted to enter the aggregate's capacity size, then you're creating an aggregate on a configuration that supports the Amazon EBS Elastic Volumes feature. The following screenshot shows an example of a new aggregate comprised of gp3 disks.

1 Disk Type 2 Aggregate details 3 Tiering Data 4 Review

Select Disk Type

Disk Type

GP3 - General Purpose SSD Dynamic Performance

 **General Purpose SSD (gp3) Disk Properties**

Description: General purpose SSD volume that balances price and performance (performance level is independent of storage capacity)

IOPS Value  Throughput MB/s 

12000  250 

[Learn more about support for Elastic Volumes.](#)

Azure

For help with disk type and disk size, refer to [Plan your Cloud Volumes ONTAP configuration in Azure](#).

Google Cloud

For help with disk type and disk size, refer to [Plan your Cloud Volumes ONTAP configuration in Google Cloud](#).

4. Click **Go**, and then click **Approve and Purchase**.

Manage aggregates

Manage aggregates yourself by adding disks, viewing information about the aggregates, and by deleting them.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

Before you begin

If you want to delete an aggregate, you must have first deleted the volumes in the aggregate.

About this task

If an aggregate is running out of space, you can move volumes to another aggregate by using System Manager.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the Cloud Volumes ONTAP working environment on which you want to manage aggregates.
3. In the working environment, click the **Aggregates** tab.
4. On the Aggregates tab, navigate to the desired title and then click the ... (ellipse icon).

INFO	CAPACITY
Disk Type	GP3 3000 IOPS
Disks	4
Volumes	2
Elastic Volumes	Enabled
S3 Tiering	Enabled
Provisioned size	907.12 GiB
EBS Used	1.13 GiB
S3 Used	0 GiB

5. Manage your aggregates:

Task	Action
View information about an aggregate	Under the ... (ellipse icon) menu, click View aggregate details .

Task	Action
Create a volume on a specific aggregate	Under the ... (ellipse icon) menu, click Add volume .
Add disks to an aggregate	<p>a. Under the ... (ellipse icon) menu, click Add disks.</p> <p>b. Select the number of disks that you want to add and click Add.</p> <p> All disks in an aggregate must be the same size.</p>
Increase the capacity of an aggregate that supports Amazon EBS Elastic Volumes	<p>a. Under the ... (ellipse icon) menu, click Increase capacity.</p> <p>b. Enter the additional capacity that you'd like to add and then click Increase.</p> <p>Note that you must increase the capacity of the aggregate by a minimum of 256 GiB or 10% of the aggregate's size.</p> <p>For example, if you have a 1.77 TiB aggregate, 10% is 181 GiB. That's lower than 256 GiB, so the size of the aggregate must be increased by the 256 GiB minimum.</p>
Delete an aggregate	<p>a. Select an aggregate tile that does not contain any volumes click the ... (ellipse icon) > Delete.</p> <p>b. Click Delete again to confirm.</p>

Manage capacity settings on a Connector

Each Connector has settings that determines how it manages aggregate capacity for Cloud Volumes ONTAP.

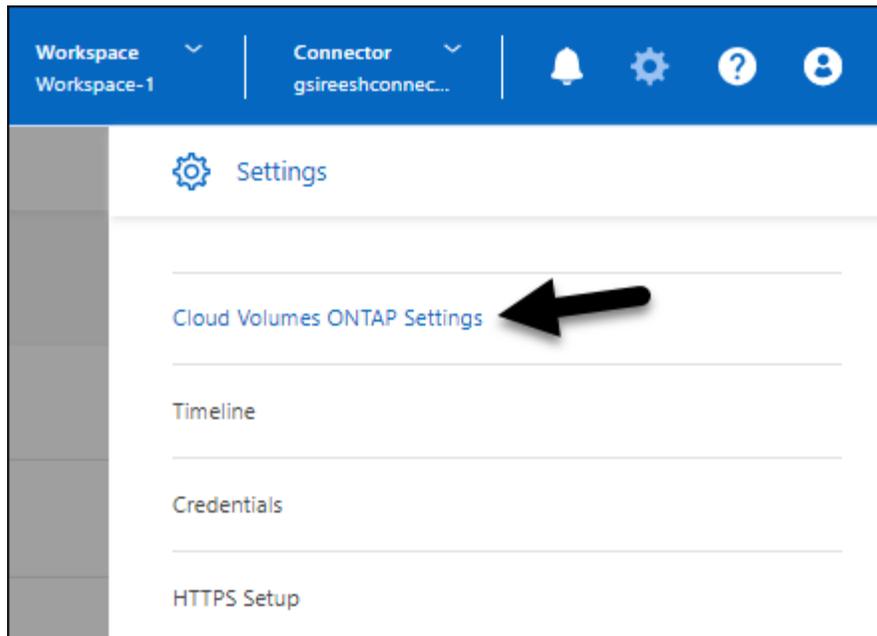
These settings affect all Cloud Volumes ONTAP systems managed by a Connector. If you have another Connector, it can be configured differently.

Required permissions

Account Admin privileges are required to modify Cloud Volumes ONTAP Settings.

Steps

1. In the upper right of the BlueXP console, click the Settings icon, and select **Cloud Volumes ONTAP Settings**.



2. Under **Capacity**, modify any of the following settings:

Capacity Management Mode

Choose whether BlueXP notifies you of storage capacity decisions or whether BlueXP automatically manages capacity requirements for you.

[Learn how Capacity Management Mode works.](#)

Aggregate Capacity Threshold - Free Space Ratio

This ratio is a key parameter in capacity management decisions, and understanding its impact is essential regardless of whether you are in an automatic or manual mode of capacity management. It is recommended to set this threshold with consideration of your specific storage needs and anticipated growth to maintain a balance between resource utilization and cost.

In the manual mode, if the free space ratio on an aggregate drops below the specified threshold, it triggers a notification, alerting you that you should take actions to address the low free space ratio. It is important to monitor these notifications and manually manage the aggregate capacity to avoid service disruption and ensure optimal performance.

The free space ratio is calculated as follows:

$(\text{aggregate capacity} - \text{total used capacity on the aggregate}) / \text{aggregate capacity}$

See [Automatic capacity management](#) to learn how capacity is automatically managed in Cloud Volumes ONTAP.

Aggregate Capacity Thresholds - Free Space Ratio for Data Tiering

Defines how much free space is required on the performance tier (disks) when tiering data to a capacity tier (object storage).

The ratio is important for disaster recovery scenarios. As data is read from the capacity tier, Cloud Volumes ONTAP moves data to the performance tier to provide better performance. If there isn't sufficient space, then Cloud Volumes ONTAP can't move the data.

3. Click **Save**.

Storage VM administration

Manage storage VMs in BlueXP

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs.

Supported number of storage VMs

Multiple storage VMs are supported with certain configurations. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

Work with multiple storage VMs

BlueXP supports any additional storage VMs that you create from System Manager or the CLI.

For example, the following image shows how you can choose a storage VM when you create a volume.

The screenshot shows a configuration interface titled "Details & Protection". It contains the following elements:

- Storage VM Name:** A dropdown menu with "svm_name1" selected and a downward arrow. An information icon (i) is to the right.
- Volume Name:** A text input field.
- Size (GiB):** A text input field with "Volume size" entered. An information icon (i) is to the right.
- Snapshot Policy:** A dropdown menu with "default" selected and a downward arrow.
- Default Policy:** A label with an information icon (i) and the text "Default Policy".

And the following image shows how you can choose a storage VM when replicating a volume to another system.

Destination Volume Name

Destination Storage VM Name

Destination Aggregate

Modify the name of the default storage VM

BlueXP automatically names the single storage VM that it creates for Cloud Volumes ONTAP. From System Manager, CLI, or API, you can modify the name of the storage VM if you have strict naming standards. For example, you might want the name to match how you name the storage VMs for your ONTAP clusters.

Create data-serving storage VMs for Cloud Volumes ONTAP in AWS

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs.

To create additional data-serving storage VMs, you need to allocate IP addresses in AWS and then run ONTAP commands based on your Cloud Volumes ONTAP configuration.

Supported number of storage VMs

Multiple storage VMs are supported with specific Cloud Volumes ONTAP configurations starting with the 9.7 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

All other Cloud Volumes ONTAP configurations support one data-serving storage VM and one destination storage VM used for disaster recovery. You can activate the destination storage VM for data access if there's an outage on the source storage VM.

Verify limits for your configuration

Each EC2 instance supports a maximum number of private IPv4 addresses per network interface. You need to verify the limit before you allocate IP addresses in AWS for the new storage VM.

Steps

1. Go to the [Storage limits section in the Cloud Volumes ONTAP Release Notes](#).

2. Identify the maximum number of IP addresses per interface for your instance type.
3. Make note of this number because you'll need it in the next section when you allocate IP addresses in AWS.

Allocate IP addresses in AWS

Private IPv4 addresses must be assigned to port e0a in AWS before you create LIFs for the new storage VM.

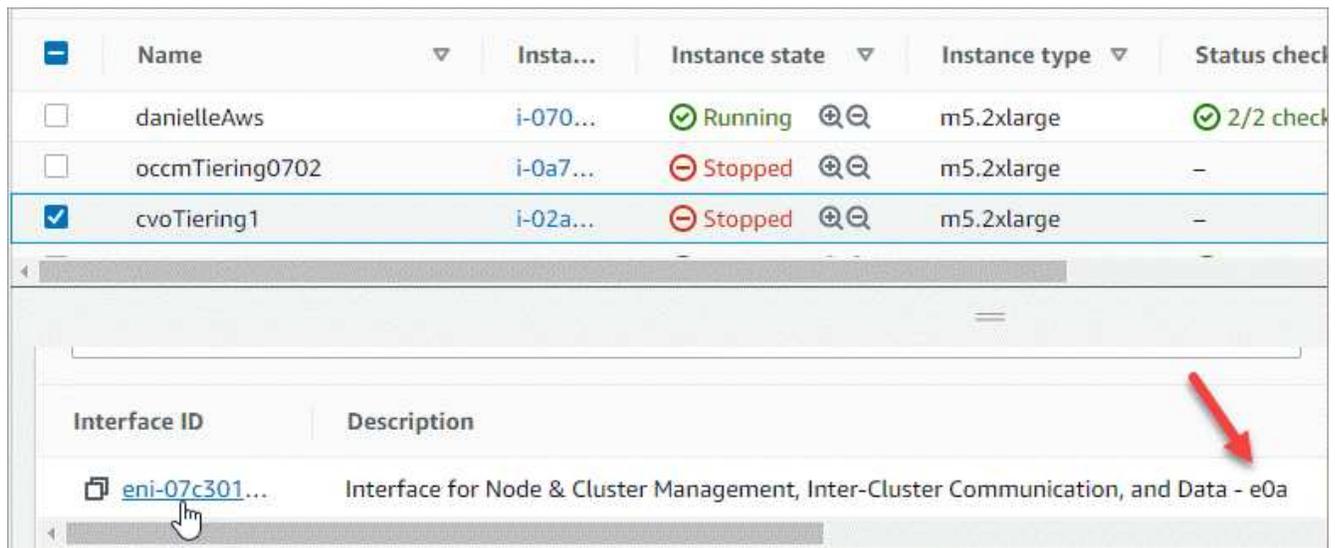
Note that an optional management LIF for a storage VM requires a private IP address on a single node system and on an HA pair in a single AZ. This management LIF provides a connection to management tools like SnapCenter.

Steps

1. Log in to AWS and open the EC2 service.
2. Select the Cloud Volumes ONTAP instance and click **Networking**.

If you're creating a storage VM on an HA pair, select node 1.

3. Scroll down to **Network interfaces** and click the **Interface ID** for port e0a.



4. Select the network interface and click **Actions > Manage IP addresses**.
5. Expand the list of IP addresses for e0a.
6. Verify the IP addresses:
 - a. Count the number of allocated IP addresses to confirm that the port has room for additional IPs.
You should have identified the maximum number of supported IP addresses per interface in the previous section of this page.
 - b. Optional: Go to the CLI for Cloud Volumes ONTAP and run **network interface show** to confirm that each of these IP addresses are in use.
If an IP address isn't in use, then you can use it with the new storage VM.
7. Back in the AWS Console, click **Assign new IP address** to assign additional IP addresses based on the amount that you need for the new storage VM.

- Single node system: One unused secondary private IP is required.

An optional secondary private IP is required if you want to create a management LIF on the storage VM.

- HA pair in a single AZ: One unused secondary private IP is required on node 1.

An optional secondary private IP is required if you want to create a management LIF on the storage VM.

- HA pair in multiple AZs: One unused secondary private IP is required on each node.

8. If you're allocating the IP address on an HA pair in a single AZ, enable **Allow secondary private IPv4 addresses to be reassigned**.

9. Click **Save**.

10. If you have an HA pair in multiple AZs, then you'll need to repeat these steps for node 2.

Create a storage VM on a single node system

These steps create a new storage VM on a single node system. One private IP address is required to create a NAS LIF and another optional private IP address is needed if you want to create a management LIF.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -rootvolume-security-style unix -rootvolume root_svm_2  
-snapshot-policy default -vserver svm_2 -aggregate aggr1
```

```
network route create -destination 0.0.0.0/0 -vserver svm_2 -gateway  
subnet_gateway
```

2. Create a NAS LIF.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-data-files -home-port e0a -address private_ip_x -netmask  
node1Mask -lif ip_nas_2 -home-node cvo-node
```

Where *private_ip_x* is an unused secondary private IP on e0a.

3. Optional: Create a storage VM management LIF.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-management -home-port e0a -address private_ip_y -netmask  
node1Mask -lif ip_svm_mgmt_2 -home-node cvo-node
```

Where *private_ip_y* is another unused secondary private IP on e0a.

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

Create a storage VM on an HA pair in a single AZ

These steps create a new storage VM on an HA pair in a single AZ. One private IP address is required to create a NAS LIF and another optional private IP address is needed if you want to create a management LIF.

Both of these LIFs get allocated on node 1. The private IP addresses can move between nodes if failures occur.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -rootvolume-security-style unix -rootvolume root_svm_2  
-snapshot-policy default -vserver svm_2 -aggregate aggr1
```

```
network route create -destination 0.0.0.0/0 -vserver svm_2 -gateway  
subnet_gateway
```

2. Create a NAS LIF on node 1.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-data-files -home-port e0a -address private_ip_x -netmask  
node1Mask -lif ip_nas_2 -home-node cvo-node1
```

Where *private_ip_x* is an unused secondary private IP on e0a of cvo-node1. This IP address can be relocated to the e0a of cvo-node2 in case of takeover because the service policy default-data-files indicates that IPs can migrate to the partner node.

3. Optional: Create a storage VM management LIF on node 1.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-management -home-port e0a -address private_ip_y -netmask  
node1Mask -lif ip_svm_mgmt_2 -home-node cvo-node1
```

Where *private_ip_y* is another unused secondary private IP on e0a.

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

5. If you're running Cloud Volumes ONTAP 9.11.1 or later, modify the network service policies for the storage VM.

Modifying the services is required because it ensures that Cloud Volumes ONTAP can use the iSCSI LIF for outbound management connections.

```
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service data-fpolicy-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-ad-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-dns-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-ldap-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-nis-client
```

Create a storage VM on an HA pair in multiple AZs

These steps create a new storage VM on an HA pair in multiple AZs.

A *floating* IP address is required for a NAS LIF and is optional for a management LIF. These floating IP addresses don't require you to allocate private IPs in AWS. Instead, the floating IPs are automatically configured in the AWS route table to point to a specific node's ENI in the same VPC.

In order for floating IPs to work with ONTAP, a private IP address must be configured on every storage VM on each node. This is reflected in the steps below where an iSCSI LIF is created on node 1 and on node 2.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -rootvolume-security-style unix -rootvolume root_svm_2  
-snapshot-policy default -vserver svm_2 -aggregate aggr1
```

```
network route create -destination 0.0.0.0/0 -vserver svm_2 -gateway  
subnet_gateway
```

2. Create a NAS LIF on node 1.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-data-files -home-port e0a -address floating_ip -netmask  
node1Mask -lif ip_nas_floating_2 -home-node cvo-node1
```

- The floating IP address must be outside of the CIDR blocks for all VPCs in the AWS region in which you deploy the HA configuration. 192.168.209.27 is an example floating IP address. [Learn more about choosing a floating IP address.](#)
- `-service-policy default-data-files` indicates that IPs can migrate to the partner node.

3. Optional: Create a storage VM management LIF on node 1.

```
network interface create -auto-revert true -vserver svm_2 -service  
-policy default-management -home-port e0a -address floating_ip -netmask  
node1Mask -lif ip_svm_mgmt_2 -home-node cvo-node1
```

4. Create an iSCSI LIF on node 1.

```
network interface create -vserver svm_2 -service-policy default-data-  
blocks -home-port e0a -address private_ip -netmask node1Mask -lif  
ip_node1_iscsi_2 -home-node cvo-node1
```

- This iSCSI LIF is required to support LIF migration of the floating IPs in the storage VM. It doesn't have to be an iSCSI LIF, but it can't be configured to migrate between nodes.
- `-service-policy default-data-block` indicates that an IP address does not migrate between nodes.

- *private_ip* is an unused secondary private IP address on eth0 (e0a) of cvo_node1.

5. Create an iSCSI LIF on node 2.

```
network interface create -vserver svm_2 -service-policy default-data-  
blocks -home-port e0a -address private_ip -netmaskNode2Mask -lif  
ip_node2_iscsi_2 -home-node cvo-node2
```

- This iSCSI LIF is required to support LIF migration of the floating IPs in the storage VM. It doesn't have to be an iSCSI LIF, but it can't be configured to migrate between nodes.
- `-service-policy default-data-block` indicates that an IP address does not migrate between nodes.
- *private_ip* is an unused secondary private IP address on eth0 (e0a) of cvo_node2.

6. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

7. If you're running Cloud Volumes ONTAP 9.11.1 or later, modify the network service policies for the storage VM.

Modifying the services is required because it ensures that Cloud Volumes ONTAP can use the iSCSI LIF for outbound management connections.

```

network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service data-fpolicy-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-ad-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-dns-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-ldap-client
network interface service-policy remove-service -vserver <svm-name>
-policy default-data-files -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-blocks -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy
default-data-iscsi -service management-nis-client

```

Create data-serving storage VMs for Cloud Volumes ONTAP in Azure

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but additional storage VMs are supported when running Cloud Volumes ONTAP in Azure.

To create additional data-serving storage VMs, you need to allocate IP addresses in Azure and then run ONTAP commands to create the storage VM and data LIFs.



To perform additional NIC-related tasks, you can assign a network contributor role or custom role with appropriate permissions in Azure. For more information on these NIC-related permissions, see the [Microsoft Azure documentation](#).

Supported number of storage VMs

Multiple storage VMs are supported with specific Cloud Volumes ONTAP configurations starting with the 9.9.0 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

All other Cloud Volumes ONTAP configurations support one data-serving storage VM and one destination storage VM used for disaster recovery. You can activate the destination storage VM for data access if there's an outage on the source storage VM.

Allocate IP addresses in Azure

You need to allocate IP addresses in Azure before you create a storage VM and allocate LIFs.

Single node system

IP addresses must be assigned to nic0 in Azure before you create a storage VM and allocate LIFs.

You'll need to create an IP address for data LIF access and another optional IP address for a storage VM (SVM) management LIF. This management LIF provides a connection to management tools like SnapCenter.

Steps

1. Log in to the Azure portal and open the **Virtual machine** service.
2. Click the name of the Cloud Volumes ONTAP VM.
3. Click **Networking**.
4. Click the name of the network interface for nic0.
5. Under **Settings**, click **IP configurations**.
6. Click **Add**.
7. Enter a name for the IP configuration, select **Dynamic**, and then click **OK**.
8. Click the name of the IP configuration that you just created, change the **Assignment** to **Static**, and click **Save**.

It's best to use a static IP address because a static IP ensures that the IP address won't change, which can help to prevent unnecessary outages to your application.

If you want to create an SVM management LIF, repeat these steps to create an additional IP address.

After you finish

Copy the private IP addresses that you just created. You'll need to specify those IP addresses when you create LIFs for the new storage VM.

HA pair

How you allocate IP addresses for an HA pair depends on the storage protocol that you're using.

iSCSI

iSCSI IP addresses must be assigned to nic0 in Azure before you create a storage VM and allocate LIFs. IPs for iSCSI are assigned to nic0 and not the load balancer because iSCSI uses ALUA for failover.

You'll need to create the following IP addresses:

- One IP address for iSCSI data LIF access from node 1
- One IP address for iSCSI data LIF access from node 2
- An optional IP address for a storage VM (SVM) management LIF

This management LIF provides a connection to management tools like SnapCenter.

Steps

1. Log in to the Azure portal and open the **Virtual machine** service.
2. Click the name of the Cloud Volumes ONTAP VM for node 1.
3. Click **Networking**.
4. Click the name of the network interface for nic0.
5. Under **Settings**, click **IP configurations**.
6. Click **Add**.
7. Enter a name for the IP configuration, select **Dynamic**, and then click **OK**.
8. Click the name of the IP configuration that you just created, change the **Assignment** to **Static**, and click **Save**.

It's best to use a static IP address because a static IP ensures that the IP address won't change, which can help to prevent unnecessary outages to your application.

9. Repeat these steps on node 2.
10. If you want to create an SVM management LIF, repeat these steps on node 1.

NFS

IP addresses that you use for NFS are allocated in the load balancer so that the IP addresses can migrate to the other node in case failover events occur.

You'll need to create the following IP addresses:

- One IP address for NAS data LIF access from node 1
- One IP address for NAS data LIF access from node 2
- An optional IP address for a storage VM (SVM) management LIF

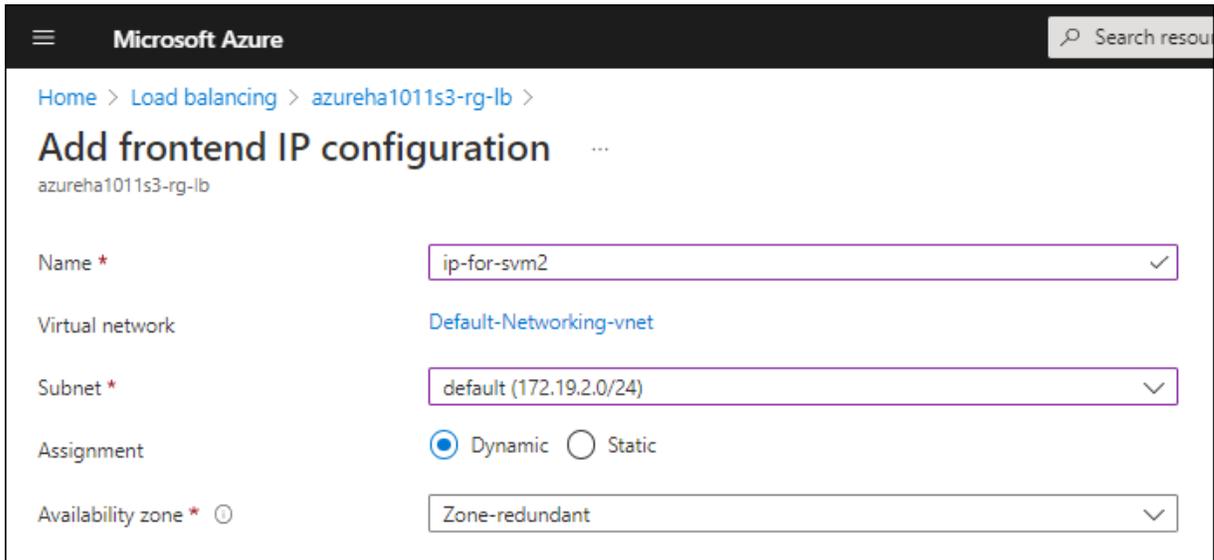
The iSCSI LIFs are required for DNS communication. An iSCSI LIF is used for this purpose because it doesn't migrate on failover.

This management LIF provides a connection to management tools like SnapCenter.

Steps

1. In the Azure portal, open the **Load balancers** service.

2. Click the name of the load balancer for the HA pair.
3. Create one frontend IP configuration for data LIF access from node 1, another for data LIF access from node 2, and another optional frontend IP for a storage VM (SVM) management LIF.
 - a. Under **Settings**, click **Frontend IP configuration**.
 - b. Click **Add**.
 - c. Enter a name for the frontend IP, select the subnet for the Cloud Volumes ONTAP HA pair, leave **Dynamic** selected, and in regions with Availability Zones, leave **Zone-redundant** selected to ensure that the IP address remains available if a zone fails.



The screenshot shows the 'Add frontend IP configuration' page in the Microsoft Azure portal. The breadcrumb navigation is 'Home > Load balancing > azureha1011s3-rg-lb >'. The title is 'Add frontend IP configuration' with a three-dot menu icon. Below the title is the resource name 'azureha1011s3-rg-lb'. The form contains the following fields:

- Name ***: A text input field containing 'ip-for-svm2' with a checkmark icon on the right.
- Virtual network**: A dropdown menu showing 'Default-Networking-vnet'.
- Subnet ***: A dropdown menu showing 'default (172.19.2.0/24)' with a downward arrow icon.
- Assignment**: Radio buttons for 'Dynamic' (selected) and 'Static'.
- Availability zone ***: A dropdown menu showing 'Zone-redundant' with a downward arrow icon and a help icon.

- d. Click the name of the frontend IP configuration that you just created, change the **Assignment** to **Static**, and click **Save**.

It's best to use a static IP address because a static IP ensures that the IP address won't change, which can help to prevent unnecessary outages to your application.

4. Add a health probe for each frontend IP that you just created.
 - a. Under the load balancer's **Settings**, click **Health probes**.
 - b. Click **Add**.
 - c. Enter a name for the health probe and enter a port number that's between 63005 and 65000. Keep the default values for the other fields.

It's important that the port number is between 63005 and 65000. For example, if you are creating three health probes, you could enter probes that use the port numbers 63005, 63006, and 63007.

Microsoft Azure Search resources, services, and

Home > Load balancers > azureha1011s3-rg-lb >

Add health probe

azureha1011s3-rg-lb

Name *	svm2-health-probe1 ✓
Protocol *	TCP ▾
Port * ⓘ	63005 ✓
Interval * ⓘ	5 seconds
Unhealthy threshold * ⓘ	2 consecutive failures
Used by ⓘ	Not used

5. Create new load balancing rules for each frontend IP.
 - a. Under the load balancer's **Settings**, click **Load balancing rules**.
 - b. Click **Add** and enter the required information:
 - **Name**: Enter a name for the rule.
 - **IP Version**: Select **IPv4**.
 - **Frontend IP address**: Select one of the frontend IP addresses that you just created.
 - **HA Ports**: Enable this option.
 - **Backend pool**: Keep the default Backend pool that was already selected.
 - **Health probe**: Select the health probe that you created for the selected frontend IP.
 - **Session persistence**: Select **None**.
 - **Floating IP**: Select **Enabled**.

Add load balancing rule ⋮

chandanaTcpRst3-rg-lb

i A load balancing rule distributes incoming traffic that is sent to a selected IP address and port combination across a group of backend pool instances. Only backend instances that the health probe considers healthy receive new traffic.

Name *

IP Version *
 IPv4 IPv6

Frontend IP address * ⓘ

HA Ports ⓘ

Backend pool ⓘ

Health probe ⓘ

Session persistence ⓘ

Floating IP ⓘ

6. Ensure that the network security group rules for Cloud Volumes ONTAP allows the load balancer to send TCP probes for the health probes that were created in step 4 above. Note that this is allowed by default.

SMB

IP addresses that you use for SMB data are allocated in the load balancer so that the IP addresses can migrate to the other node in case failover events occur.

You'll need to create the following IP addresses in the load balancer:

- One IP address for NAS data LIF access from node 1
- One IP address for NAS data LIF access from node 2
- One IP address for an iSCSI LIF on node 1 in each VM's respective NIC0
- One IP address for an iSCSI LIF on node 2

The iSCSI LIFs are required for DNS and SMB communication. An iSCSI LIF is used for this purpose because it doesn't migrate on failover.

- An optional IP address for a storage VM (SVM) management LIF

This management LIF provides a connection to management tools like SnapCenter.

Steps

1. In the Azure portal, open the **Load balancers** service.
2. Click the name of the load balancer for the HA pair.
3. Create the required number of frontend IP configurations for the data and SVM LIFs only:



A frontend IP should only be created under the NIC0 for each corresponding SVM. For more information on how to add the IP address to the SVM NIC0, see "Step 7 [hyperlink]"

- a. Under **Settings**, click **Frontend IP configuration**.
- b. Click **Add**.
- c. Enter a name for the frontend IP, select the subnet for the Cloud Volumes ONTAP HA pair, leave **Dynamic** selected, and in regions with Availability Zones, leave **Zone-redundant** selected to ensure that the IP address remains available if a zone fails.

The screenshot shows the 'Add frontend IP configuration' page in the Azure portal. The breadcrumb navigation is 'Home > Load balancing > azureha1011s3-rg-lb >'. The title is 'Add frontend IP configuration' with a three-dot menu icon. Below the title is the resource name 'azureha1011s3-rg-lb'. The form contains the following fields:

- Name ***: A text input field containing 'ip-for-svm2' with a checkmark icon on the right.
- Virtual network**: A dropdown menu showing 'Default-Networking-vnet'.
- Subnet ***: A dropdown menu showing 'default (172.19.2.0/24)' with a checkmark icon on the right.
- Assignment**: Two radio buttons, 'Dynamic' (selected) and 'Static'.
- Availability zone ***: A dropdown menu showing 'Zone-redundant' with a checkmark icon on the right.

- d. Click the name of the frontend IP configuration that you just created, change the **Assignment** to **Static**, and click **Save**.

It's best to use a static IP address because a static IP ensures that the IP address won't change, which can help to prevent unnecessary outages to your application.

4. Add a health probe for each frontend IP that you just created.
 - a. Under the load balancer's **Settings**, click **Health probes**.
 - b. Click **Add**.
 - c. Enter a name for the health probe and enter a port number that's between 63005 and 65000. Keep the default values for the other fields.

It's important that the port number is between 63005 and 65000. For example, if you are creating three health probes, you could enter probes that use the port numbers 63005, 63006, and 63007.

Microsoft Azure Search resources, services, and

Home > Load balancers > azureha1011s3-rg-lb >

Add health probe

azureha1011s3-rg-lb

Name *	svm2-health-probe1 ✓
Protocol *	TCP ▾
Port * ⓘ	63005 ✓
Interval * ⓘ	5 seconds
Unhealthy threshold * ⓘ	2 consecutive failures
Used by ⓘ	Not used

5. Create new load balancing rules for each frontend IP.

a. Under the load balancer's **Settings**, click **Load balancing rules**.

b. Click **Add** and enter the required information:

- **Name:** Enter a name for the rule.
- **IP Version:** Select **IPv4**.
- **Frontend IP address:** Select one of the frontend IP addresses that you just created.
- **HA Ports:** Enable this option.
- **Backend pool:** Keep the default Backend pool that was already selected.
- **Health probe:** Select the health probe that you created for the selected frontend IP.
- **Session persistence:** Select **None**.
- **Floating IP:** Select **Enabled**.

Add load balancing rule

chandanaTcpRst3-rg-lb

i A load balancing rule distributes incoming traffic that is sent to a selected IP address and port combination across a group of backend pool instances. Only backend instances that the health probe considers healthy receive new traffic.

Name *

jimmy_new_rule

IP Version *

IPv4 IPv6

Frontend IP address * ⓘ

10.1.0.156 (dataAFIP)

HA Ports ⓘ

Backend pool ⓘ

backendPool (2 virtual machines)

Health probe ⓘ

dataProbe (TCP:63002)

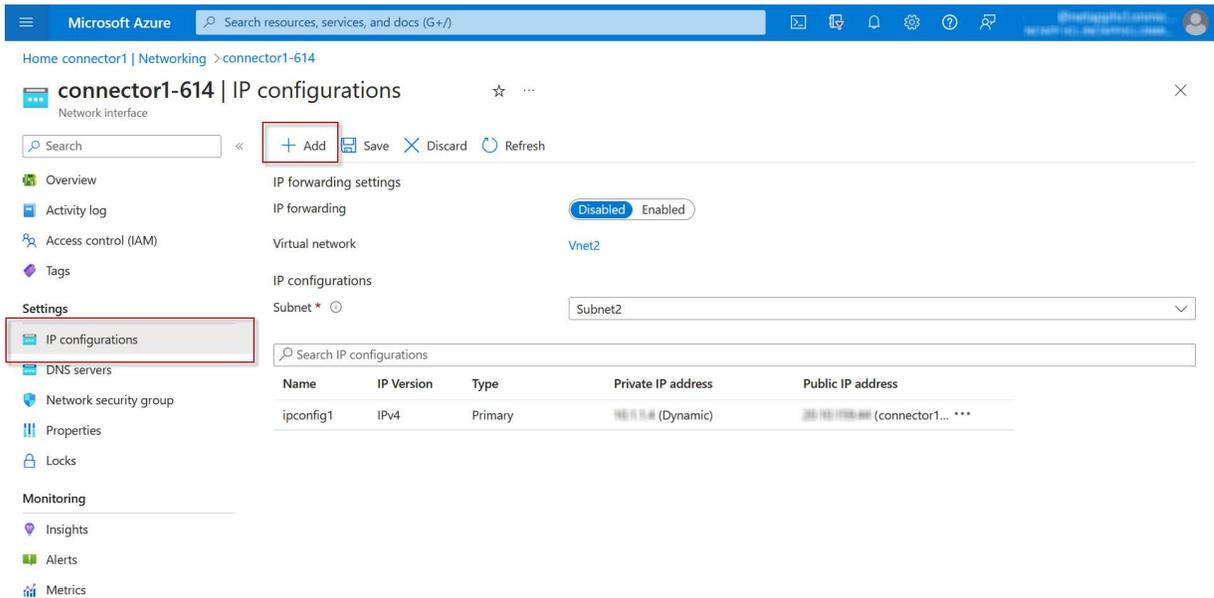
Session persistence ⓘ

None

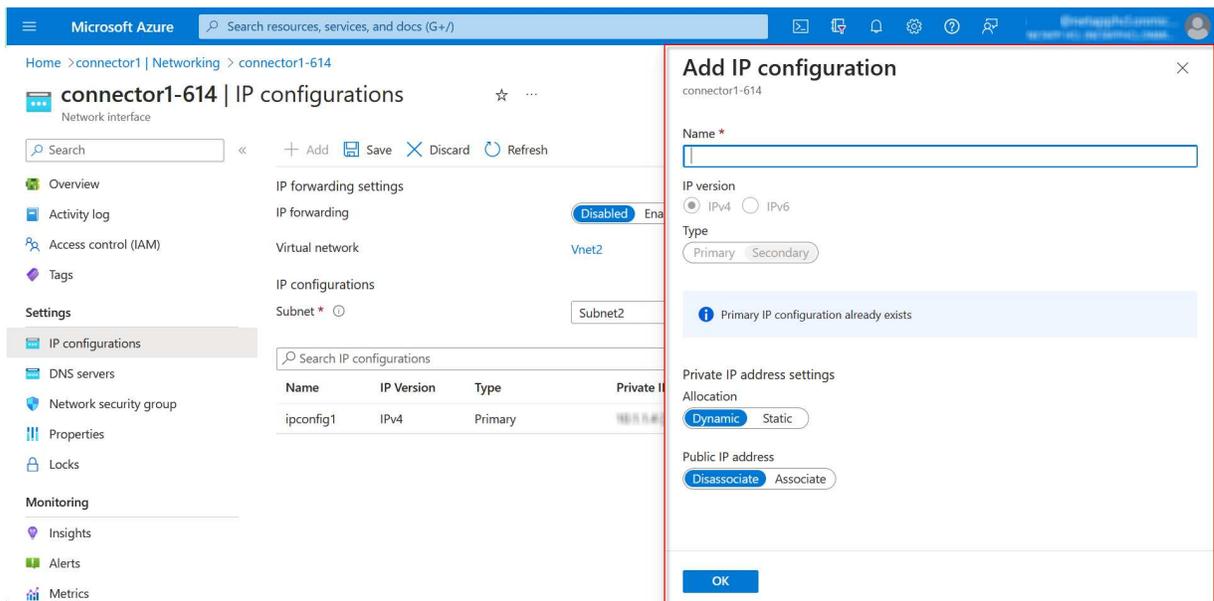
Floating IP ⓘ

Disabled **Enabled**

6. Ensure that the network security group rules for Cloud Volumes ONTAP allows the load balancer to send TCP probes for the health probes that were created in step 4 above. Note that this is allowed by default.
7. For iSCSI LIFs, add the IP address for NIC0.
 - a. Click the name of the Cloud Volumes ONTAP VM.
 - b. Click **Networking**.
 - c. Click the name of the network interface for nic0.
 - d. Under Settings, click **IP configurations**.
 - e. Click **Add**.



f. Enter a name for the IP configuration, select Dynamic, and then click **OK**.



g. Click the name of the IP configuration that you just created, change the Assignment to Static, and click **Save**.



It's best to use a static IP address because a static IP ensures that the IP address won't change, which can help to prevent unnecessary outages to your application.

After you finish

Copy the private IP addresses that you just created. You'll need to specify those IP addresses when you create LIFs for the new storage VM.

Create a storage VM and LIFs

After you allocate IP addresses in Azure, you can create a new storage VM on a single node system or on an HA pair.

Single node system

How you create a storage VM and LIFs on a single node system depends on the storage protocol that you're using.

iSCSI

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume  
<root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name>  
-gateway <ip-of-gateway-server>
```

2. Create a data LIF:

```
network interface create -vserver <svm-name> -home-port e0a -address  
<iscsi-ip-address> -netmask-length <# of mask bits> -lif <lif-name>  
-home-node <name-of-node1> -data-protocol iscsi
```

3. Optional: Create a storage VM management LIF.

```
network interface create -vserver <svm-name> -lif <lif-name> -role  
data -data-protocol none -address <svm-mgmt-ip-address> -netmask  
-length <length> -home-node <name-of-node1> -status-admin up  
-failover-policy system-defined -firewall-policy mgmt -home-port e0a  
-auto-revert false -failover-group Default
```

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

NFS

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume <root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name> -gateway <ip-of-gateway-server>
```

2. Create a data LIF:

```
network interface create -vserver <svm-name> -lif <lif-name> -role data -data-protocol cifs,nfs -address <nas-ip-address> -netmask -length <length> -home-node <name-of-node1> -status-admin up -failover-policy disabled -firewall-policy data -home-port e0a -auto-revert true -failover-group Default
```

3. Optional: Create a storage VM management LIF.

```
network interface create -vserver <svm-name> -lif <lif-name> -role data -data-protocol none -address <svm-mgmt-ip-address> -netmask -length <length> -home-node <name-of-node1> -status-admin up -failover-policy system-defined -firewall-policy mgmt -home-port e0a -auto-revert false -failover-group Default
```

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

SMB

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume <root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name>
-gateway <ip-of-gateway-server>
```

2. Create a data LIF:

```
network interface create -vserver <svm-name> -lif <lif-name> -role
data -data-protocol cifs,nfs -address <nas-ip-address> -netmask
-length <length> -home-node <name-of-node1> -status-admin up
-failover-policy disabled -firewall-policy data -home-port e0a -auto
-revert true -failover-group Default
```

3. Optional: Create a storage VM management LIF.

```
network interface create -vserver <svm-name> -lif <lif-name> -role
data -data-protocol none -address <svm-mgmt-ip-address> -netmask
-length <length> -home-node <name-of-node1> -status-admin up
-failover-policy system-defined -firewall-policy mgmt -home-port e0a
-auto-revert false -failover-group Default
```

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

HA pair

How you create a storage VM and LIFs on an HA pair depends on the storage protocol that you're using.

iSCSI

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume  
<root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name>  
-gateway <ip-of-gateway-server>
```

2. Create data LIFs:

- a. Use the following command to create an iSCSI LIF on node 1.

```
network interface create -vserver <svm-name> -home-port e0a  
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif  
<lif-name> -home-node <name-of-node1> -data-protocol iscsi
```

- b. Use the following command to create an iSCSI LIF on node 2.

```
network interface create -vserver <svm-name> -home-port e0a  
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif  
<lif-name> -home-node <name-of-node2> -data-protocol iscsi
```

3. Optional: Create a storage VM management LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name> -role  
data -data-protocol none -address <svm-mgmt-ip-address> -netmask  
-length <length> -home-node <name-of-node1> -status-admin up  
-failover-policy system-defined -firewall-policy mgmt -home-port e0a  
-auto-revert false -failover-group Default
```

This management LIF provides a connection to management tools like SnapCenter.

4. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you

can create volumes on the storage VM.

5. If you're running Cloud Volumes ONTAP 9.11.1 or later, modify the network service policies for the storage VM.
 - a. Enter the following command to access advanced mode.

```
::> set adv -con off
```

Modifying the services is required because it ensures that Cloud Volumes ONTAP can use the iSCSI LIF for outbound management connections.

```
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service data-fpolicy-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-ad-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-dns-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-ldap-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-nis-client
```

NFS

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume  
<root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name>  
-gateway <ip-of-gateway-server>
```

2. Create data LIFs:

- a. Use the following command to create a NAS LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name>  
-role data -data-protocol cifs,nfs -address <nfs-cifs-ip-address>  
-netmask-length <length> -home-node <name-of-nodel> -status-admin  
up -failover-policy system-defined -firewall-policy data -home  
-port e0a -auto-revert true -failover-group Default -probe-port  
<port-number-for-azure-health-probel>
```

- b. Use the following command to create a NAS LIF on node 2.

```
network interface create -vserver <svm-name> -lif <lif-name>  
-role data -data-protocol cifs,nfs -address <nfs-cifs-ip-address>  
-netmask-length <length> -home-node <name-of-node2> -status-admin  
up -failover-policy system-defined -firewall-policy data -home  
-port e0a -auto-revert true -failover-group Default -probe-port  
<port-number-for-azure-health-probe2>
```

3. Create iSCSI LIFs to provide DNS communication:

- a. Use the following command to create an iSCSI LIF on node 1.

```
network interface create -vserver <svm-name> -home-port e0a  
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif  
<lif-name> -home-node <name-of-nodel> -data-protocol iscsi
```

- b. Use the following command to create an iSCSI LIF on node 2.

```
network interface create -vserver <svm-name> -home-port e0a  
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif  
<lif-name> -home-node <name-of-node2> -data-protocol iscsi
```

4. Optional: Create a storage VM management LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name> -role
data -data-protocol none -address <svm-mgmt-ip-address> -netmask
-length <length> -home-node <name-of-node1> -status-admin up
-failover-policy system-defined -firewall-policy mgmt -home-port e0a
-auto-revert false -failover-group Default -probe-port <port-number-
for-azure-health-probe3>
```

This management LIF provides a connection to management tools like SnapCenter.

5. Optional: Create a storage VM management LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name> -role
data -data-protocol none -address <svm-mgmt-ip-address> -netmask
-length <length> -home-node <name-of-node1> -status-admin up
-failover-policy system-defined -firewall-policy mgmt -home-port e0a
-auto-revert false -failover-group Default -probe-port <port-number-
for-azure-health-probe3>
```

This management LIF provides a connection to management tools like SnapCenter.

6. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

7. If you're running Cloud Volumes ONTAP 9.11.1 or later, modify the network service policies for the storage VM.

- a. Enter the following command to access advanced mode.

```
::> set adv -con off
```

Modifying the services is required because it ensures that Cloud Volumes ONTAP can use the iSCSI LIF for outbound management connections.

```

network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service data-fpolicy-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-ad-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-dns-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-ldap-client
network interface service-policy remove-service -vserver <svm-name> -policy default-data-files -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-blocks -service management-nis-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-ad-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-dns-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-ldap-client
network interface service-policy add-service -vserver <svm-name> -policy default-data-iscsi -service management-nis-client

```

SMB

Follow these steps to create a new storage VM, along with the required LIFs.

Steps

1. Create the storage VM and a route to the storage VM.

```

vserver create -vserver <svm-name> -subtype default -rootvolume <root-volume-name> -rootvolume-security-style unix

```

```

network route create -destination 0.0.0.0/0 -vserver <svm-name> -gateway <ip-of-gateway-server>

```

2. Create NAS data LIFs:

- a. Use the following command to create a NAS LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name>
-role data -data-protocol cifs,nfs -address <nfs-cifs-ip-address>
-netmask-length <length> -home-node <name-of-nod1> -status-admin
up -failover-policy system-defined -firewall-policy data -home
-port e0a -auto-revert true -failover-group Default -probe-port
<port-number-for-azure-health-probe1>
```

- b. Use the following command to create a NAS LIF on node 2.

```
network interface create -vserver <svm-name> -lif <lif-name>
-role data -data-protocol cifs,nfs -address <nfs-cifs-ip-address>
-netmask-length <length> -home-node <name-of-node2> -status-admin
up -failover-policy system-defined -firewall-policy data -home
-port e0a -auto-revert true -failover-group Default -probe-port
<port-number-for-azure-health-probe2>
```

3. Create iSCSI LIFs to provide DNS communication:

- a. Use the following command to create an iSCSI LIF on node 1.

```
network interface create -vserver <svm-name> -home-port e0a
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif
<lif-name> -home-node <name-of-nod1> -data-protocol iscsi
```

- b. Use the following command to create an iSCSI LIF on node 2.

```
network interface create -vserver <svm-name> -home-port e0a
-address <iscsi-ip-address> -netmask-length <# of mask bits> -lif
<lif-name> -home-node <name-of-node2> -data-protocol iscsi
```

4. Optional: Create a storage VM management LIF on node 1.

```
network interface create -vserver <svm-name> -lif <lif-name> -role
data -data-protocol none -address <svm-mgmt-ip-address> -netmask
-length <length> -home-node <name-of-nod1> -status-admin up
-failover-policy system-defined -firewall-policy mgmt -home-port e0a
-auto-revert false -failover-group Default -probe-port <port-number-
for-azure-health-probe3>
```

This management LIF provides a connection to management tools like SnapCenter.

5. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver svm_2 -aggregates aggr1,aggr2
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

6. If you're running Cloud Volumes ONTAP 9.11.1 or later, modify the network service policies for the storage VM.
 - a. Enter the following command to access advanced mode.

```
::> set adv -con off
```

Modifying the services is required because it ensures that Cloud Volumes ONTAP can use the iSCSI LIF for outbound management connections.

```

network interface service-policy remove-service -vserver <svm-
name> -policy default-data-files -service data-fpolicy-client
network interface service-policy remove-service -vserver <svm-
name> -policy default-data-files -service management-ad-client
network interface service-policy remove-service -vserver <svm-
name> -policy default-data-files -service management-dns-client
network interface service-policy remove-service -vserver <svm-
name> -policy default-data-files -service management-ldap-client
network interface service-policy remove-service -vserver <svm-
name> -policy default-data-files -service management-nis-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-blocks -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-blocks -service management-ad-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-blocks -service management-dns-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-blocks -service management-ldap-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-blocks -service management-nis-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-iscsi -service data-fpolicy-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-iscsi -service management-ad-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-iscsi -service management-dns-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-iscsi -service management-ldap-client
network interface service-policy add-service -vserver <svm-name>
-policy default-data-iscsi -service management-nis-client

```

What's next?

After you create a storage VM on an HA pair, it's best to wait 12 hours before you provision storage on that SVM. Starting with the Cloud Volumes ONTAP 9.10.1 release, BlueXP scans the settings for an HA pair's load balancer at a 12-hour interval. If there are new SVMs, BlueXP will enable a setting that provides shorter unplanned failover.

Create data-serving storage VMs for Cloud Volumes ONTAP in Google Cloud

A storage VM is a virtual machine running within ONTAP that provides storage and data services to your clients. You might know this as an *SVM* or a *vserver*. Cloud Volumes ONTAP is configured with one storage VM by default, but some configurations support additional storage VMs.

Supported number of storage VMs

Multiple storage VMs are supported with specific Cloud Volumes ONTAP configurations in Google Cloud starting with the 9.11.1 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to verify the supported number of storage VMs for your version of Cloud Volumes ONTAP.

All other Cloud Volumes ONTAP configurations support one data-serving storage VM and one destination storage VM used for disaster recovery. You can activate the destination storage VM for data access if there's an outage on the source storage VM.

Create a storage VM

If supported by your license, you can create multiple storage VMs on a single node system or on an HA pair. Note that you must use the BlueXP API to create a storage VM on an HA pair, while you can use the CLI or System Manager to create a storage VM on a single node system.

Single node system

These steps create a new storage VM on a single node system using the CLI. One private IP address is required to create a data LIF and another optional private IP address is needed if you want to create a management LIF.

Steps

1. In Google Cloud, go to the Cloud Volumes ONTAP instance and add an IP address to nic0 for each LIF.

Edit network interface ^

Network *
default ▼ ?

Subnetwork *
default IPv4 (10.138.0.0/20) ▼ ?

i To use IPv6, you need an IPv6 subnet range. [LEARN MORE](#)

IP stack type

IPv4 (single-stack)

IPv4 and IPv6 (dual-stack)

Primary internal IP
gpcvo-vm-ip-nic0-nodemgmt (10.138.0.46) ▼ ?

Alias IP ranges

<p>Subnet range 1 Primary (10.138.0.0/20) ▼</p>	<p>Alias IP range 1 * 10.138.0.25/32 ?</p>
<p>Subnet range 2 Primary (10.138.0.0/20) ▼</p>	<p>Alias IP range 2 * 10.138.0.23/32 ?</p>
<p>Subnet range 3 Primary (10.138.0.0/20) ▼</p>	<p>Alias IP range 3 * 10.138.0.21/32 ?</p>
<p>Subnet range 4 Primary (10.138.0.0/20) ▼</p>	<p>Alias IP range 4 * 10.138.0.31/32 ?</p>

+ ADD IP RANGE

External IPv4 address
None ▼ ?

You need one IP address for a data LIF and another optional IP address if you want to create a management LIF on the storage VM.

[Google Cloud documentation: Adding alias IP ranges to an existing instance](#)

2. Create the storage VM and a route to the storage VM.

```
vserver create -vserver <svm-name> -subtype default -rootvolume <root-volume-name> -rootvolume-security-style unix
```

```
network route create -destination 0.0.0.0/0 -vserver <svm-name> -gateway <ip-of-gateway-server>
```

3. Create a data LIF by specifying the IP address that you added in Google Cloud.

iSCSI

```
network interface create -vserver <svm-name> -home-port e0a -address  
<iscsi-ip-address> -lif <lif-name> -home-node <name-of-nodel> -data  
-protocol iscsi
```

NFS or SMB

```
network interface create -vserver <svm-name> -lif <lif-name> -role  
data -data-protocol cifs,nfs -address <nfs-ip-address> -netmask  
-length <length> -home-node <name-of-nodel> -status-admin up  
-failover-policy disabled -firewall-policy data -home-port e0a -auto  
-revert true -failover-group Default
```

4. Optional: Create a storage VM management LIF by specifying the IP address that you added in Google Cloud.

```
network interface create -vserver <svm-name> -lif <lif-name> -role data  
-data-protocol none -address <svm-mgmt-ip-address> -netmask-length  
<length> -home-node <name-of-nodel> -status-admin up -failover-policy  
system-defined -firewall-policy mgmt -home-port e0a -auto-revert false  
-failover-group Default
```

5. Assign one or more aggregates to the storage VM.

```
vserver add-aggregates -vserver <svm-name> -aggregates <aggr1,aggr2>
```

This step is required because the new storage VM needs access to at least one aggregate before you can create volumes on the storage VM.

HA pair

You must use the BlueXP API to create a storage VM on a Cloud Volumes ONTAP system in Google Cloud. Using the API (and not System Manager or the CLI) is required because BlueXP configures the storage VM with the required LIF services, as well as an iSCSI LIF that's required for outbound SMB/CIFS communication.

Note that BlueXP allocates the required IP addresses in Google Cloud and creates the storage VM with a data LIF for SMB/NFS access and an iSCSI LIF for outbound SMB communication.

Required Google Cloud permissions

The Connector requires specific permissions to create and manage storage VMs for Cloud Volumes ONTAP HA pairs. The required permissions are included in [the policies provided by NetApp](#).

Steps

1. Use the following API call to create a storage VM:

```
POST /occm/api/gcp/ha/working-environments/{WE_ID}/svm/
```

The request body should include the following:

```
{ "svmName": "myNewSvm1" }
```

Manage storage VMs on HA pairs

The BlueXP API also supports renaming and deleting storage VMs on HA pairs.

Rename a storage VM

If needed, you can change the name of a storage VM at any time.

Steps

1. Use the following API call to rename a storage VM:

```
PUT /occm/api/gcp/ha/working-environments/{WE_ID}/svm
```

The request body should include the following:

```
{  
  "svmNewName": "newSvmName",  
  "svmName": "oldSvmName"  
}
```

Delete a storage VM

If you no longer need a storage VM, you can delete it from Cloud Volumes ONTAP.

Steps

1. Use the following API call to delete a storage VM:

```
DELETE /occm/api/gcp/ha/working-environments/{WE_ID}/svm/{SVM_NAME}
```

Set up SVM disaster recovery

BlueXP doesn't provide any setup or orchestration support for storage VM (SVM) disaster recovery. You must use System Manager or the CLI.

If you set up SnapMirror SVM replication between two Cloud Volumes ONTAP systems, the replication must be between two HA pair systems or two single node systems. You can't set up SnapMirror SVM replication between an HA pair and a single node system.

Refer to the following documents for CLI instructions.

- [SVM Disaster Recovery Preparation Express Guide](#)
- [SVM Disaster Recovery Express Guide](#)

Security and data encryption

Encrypting volumes with NetApp encryption solutions

Cloud Volumes ONTAP supports NetApp Volume Encryption (NVE) and NetApp Aggregate Encryption (NAE). NVE and NAE are software-based solutions that enable FIPS 140-2–compliant data-at-rest encryption of volumes. [Learn more about these encryption solutions.](#)

Both NVE and NAE are supported with an external key manager.

If you use NVE, you have the option to use your cloud provider’s key vault to protect ONTAP encryption keys:

- AWS Key Management Service (beginning in 9.12.0)
- Azure Key Vault (AKV)
- Google Cloud Key Management Service

New aggregates will have NAE enabled by default after you set up an external key manager. New volumes that aren’t part of an NAE aggregate will have NVE enabled by default (for example, if you have existing aggregates that were created before setting up an external key manager).

Cloud Volumes ONTAP doesn’t support onboard key management.

What you’ll need

Your Cloud Volumes ONTAP system should be registered with NetApp support. A NetApp Volume Encryption license is automatically installed on each Cloud Volumes ONTAP system that is registered with NetApp Support.

- [Adding NetApp Support Site accounts to BlueXP](#)
- [Registering pay-as-you-go systems](#)



BlueXP doesn’t install the NVE license on systems that reside in the China region.

Steps

1. Review the list of supported key managers in the [NetApp Interoperability Matrix Tool](#).



Search for the **Key Managers** solution.

2. [Connect to the Cloud Volumes ONTAP CLI.](#)
3. Configure external key management.
 - AWS: [AWS Key Management Service](#)
 - Azure: [Azure Key Vault \(AKV\)](#)
 - Google Cloud: [Google Cloud Key Management Service](#)

Manage keys with AWS Key Management Service

You can use [AWS's Key Management Service \(KMS\)](#) to protect your ONTAP encryption keys in an AWS-deployed application.

Key management with the AWS KMS can be enabled with the CLI or the ONTAP REST API.

When using the KMS, be aware that by default a data SVM's LIF is used to communicate with the cloud key management endpoint. A node management network is used to communicate with AWS's authentication services. If the cluster network is not configured correctly, the cluster will not properly utilize the key management service.

Before you begin

- Cloud Volumes ONTAP must be running version 9.12.0 or later
- You must have installed the Volume Encryption (VE) license and
- You must have installed the Multi-tenant Encryption Key Management (MTEKM) license installed.
- You must be a cluster or SVM administrator
- You must have an active AWS subscription



You can only configure keys for a data SVM.

Configuration

AWS

1. You must create a [grant](#) for the AWS KMS key that will be used by the IAM role managing encryption. The IAM role must include a policy that allows the following operations:
 - DescribeKey
 - Encrypt
 - DecryptTo create a grant, refer to [AWS documentation](#).
2. [Add a policy to the appropriate IAM role](#). The policy should support the DescribeKey, Encrypt, and Decrypt operations.

Cloud Volumes ONTAP

1. Switch to your Cloud Volumes ONTAP environment.
2. Switch to the advanced privilege level:
`set -privilege advanced`
3. Enable the AWS key manager:
`security key-manager external aws enable -vserver data_svm_name -region AWS_region -key-id key_ID -encryption-context encryption_context`
4. When prompted, enter the secret key.
5. Confirm the AWS KMS was configured correctly:
`security key-manager external aws show -vserver svm_name`

Manage keys with Azure Key Vault

You can use [Azure Key Vault \(AKV\)](#) to protect your ONTAP encryption keys in an Azure-deployed application.

AKV can be used to protect [NetApp Volume Encryption \(NVE\) keys](#) only for data SVMs.

Key management with AKV can be enabled with the CLI or the ONTAP REST API.

When using AKV, be aware that by default a data SVM LIF is used to communicate with the cloud key management endpoint. A node management network is used to communicate with the cloud provider's authentication services (login.microsoftonline.com). If the cluster network is not configured correctly, the cluster will not properly utilize the key management service.

Before you begin

- Cloud Volumes ONTAP must be running version 9.10.1 or later
- Volume Encryption (VE) license installed (NetApp Volume Encryption license is automatically installed on each Cloud Volumes ONTAP system that is registered with NetApp Support)
- You must have a Multi-tenant Encryption Key Management (MT_EK_MGMT) license
- You must be a cluster or SVM administrator
- An Active Azure subscription

Limitations

- AKV can only be configured on a data SVM
- NAE can not be used using AKV. NAE requires an external-supported KMIP server.

Configuration process

The outlined steps capture how to register your Cloud Volumes ONTAP configuration with Azure and how to create an Azure Key Vault and keys. If you have already completed these steps, ensure you have the correct configuration settings, particularly in [Create an Azure Key Vault](#), and then proceed to [Cloud Volumes ONTAP configuration](#).

- [Azure Application Registration](#)
- [Create Azure client secret](#)
- [Create an Azure Key Vault](#)
- [Create encryption key](#)
- [Create an Azure Active Directory Endpoint \(HA only\)](#)
- [Cloud Volumes ONTAP configuration](#)

Azure Application Registration

1. You must first register your application in the Azure subscription that you want the Cloud Volumes ONTAP to use for access the Azure Key Vault. Within the Azure portal, select **App registrations**.
2. Select **New registration**.
3. Provide a name for your application and select a supported application type. The default single tenant suffices for Azure Key Vault usage. Select **Register**.
4. In the Azure Overview window, select the application you have registered. Copy the **application (client) ID** and the **directory (tenant) ID** to a secure location. They will be required later in the registration process.

Create Azure client secret

1. In the Azure portal for your Azure Key Vault app registration, select the **Certificates & secrets** pane.
2. Select **New client secret**. Enter a meaningful name for your client secret. NetApp recommends a 24-month expiration period; however, your specific cloud governance policies may require a different setting.
3. Click **Add** to create the client secret. Copy the secret string listed in the **Value** column and store it in a secure location for use later in [Cloud Volumes ONTAP configuration](#). The secret value will not be displayed again after you navigate away from the page.

Create an Azure Key Vault

1. If you have an existing Azure Key Vault, you can connect it to your Cloud Volumes ONTAP configuration; however, you must adapt the access policies to the settings in this process.
2. In the Azure portal, navigate to the **Key Vaults** section.
3. Click **+Create** and enter the required information including resource group, region, and pricing tier. In addition, enter the number of days to retain deleted vaults and select **Enable purge protection** on the key vault.
4. Select **Next** to choose an access policy.
5. Select the following options:
 - a. Under **Access configuration**, select the **Vault access policy**.
 - b. Under **Resource access**, select **Azure Disk Encryption for volume encryption**.
6. Select **+Create** to add an access policy.
7. Under **Configure from a template**, click the drop-down menu and then select the **Key, Secret, and Certificate Management** template.
8. Choose each of the drop-down permissions menus (key, secret, certificate) and then **Select all** at the top of the menu list to select all the permissions available. You should have:
 - **Key permissions:** 20 selected
 - **Secret permissions:** 8 selected
 - **Certificate permissions:** 16 selected

Create an access policy



- 1 **Permissions** 2 Principal 3 Application (optional) 4 Review + create

Configure from a template

Key, Secret, & Certificate Management ▼

Key permissions

Key Management Operations

- Select all
- Get
- List
- Update
- Create
- Import
- Delete
- Recover
- Backup
- Restore

Cryptographic Operations

- Select all
- Decrypt
- Encrypt
- Unwrap Key
- Wrap Key
- Verify
- Sign

Privileged Key Operations

- Select all
- Purge
- Release

Rotation Policy Operations

- Select all
- Rotate
- Get Rotation Policy
- Set Rotation Policy

Secret permissions

Secret Management Operations

- Select all
- Get
- List
- Set
- Delete
- Recover
- Backup
- Restore

Privileged Secret Operations

- Select all
- Purge

Certificate permissions

Certificate Management Operations

- Select all
- Get
- List
- Update
- Create
- Import
- Delete
- Recover
- Backup
- Restore
- Manage Contacts
- Manage Certificate Authorities
- Get Certificate Authorities
- List Certificate Authorities
- Set Certificate Authorities
- Delete Certificate Authorities

Privileged Certificate Operations

- Select all
- Purge

Previous

Next

- Click **Next** to select the **Principal** Azure registered application you created in [Azure Application Registration](#). Select **Next**.



Only one principal can be assigned per policy.

Create an access policy

1 Permissions **2 Principal** 3 Application (optional) 4 Review + create

Only 1 principal can be assigned per access policy.
Use the new embedded experience to select a principal. The previous popup experience can be accessed here. [Select a principal](#)

Selected item

No item selected

Previous **Next**

- Click **Next** two times until you arrive at **Review and create**. Then, click **Create**.
- Select **Next** to advance to **Networking** options.
- Choose the appropriate network access method or select **All networks** and **Review + Create** to create the key vault. (Network access method may be prescribed by a governance policy or your corporate cloud security team.)
- Record the Key Vault URI: In the key vault you created, navigate to the Overview menu and copy the **Vault URI** from the right-hand column. You need this for a later step.

Create encryption key

- In the menu for the Key Vault you have created for Cloud Volumes ONTAP, navigate to the **Keys** option.
- Select **Generate/import** to create a new key.
- Leave the default option set to **Generate**.
- Provide the following information:
 - Encryption key name

- Key type: RSA
 - RSA key size: 2048
 - Enabled: Yes
5. Select **Create** to create the encryption key.
 6. Return to the **Keys** menu and select the key you just created.
 7. Select the key ID under **Current version** to view the key properties.
 8. Locate the **Key Identifier** field. Copy the URI up to but not including the hexadecimal string.

Create an Azure Active Directory Endpoint (HA only)

1. This process is only required if you are configuring Azure Key Vault for an HA Cloud Volumes ONTAP Working Environment.
2. In the Azure portal navigate to **Virtual Networks**.
3. Select the Virtual Network where you deployed the Cloud Volumes ONTAP working environment and select the **Subnets** menu on the left side of the page.
4. Select the subnet name for you Cloud Volumes ONTAP deployment from the list.
5. Navigate to the **Service Endpoints** heading. In the drop-down menu, select the following:
 - **Microsoft.AzureActiveDirectory**
 - **Microsoft.KeyVault**
 - **Microsoft.Storage** (optional)

SERVICE ENDPOINTS

Create service endpoint policies to allow traffic to specific azure resources from your virtual network over service endpoints. [Learn more](#)

Services ⓘ

3 selected

Service	Status	
Microsoft.Storage	Succeeded	
Microsoft.AzureActiveDirectory	Succeeded	
Microsoft.KeyVault	Succeeded	

Service endpoint policies

0 selected

SUBNET DELEGATION

Delegate subnet to a service ⓘ

None

NETWORK POLICY FOR PRIVATE ENDPOINTS

The network policy affects all private endpoints in this subnet. To use network security groups, application security groups, or user defined routes to control traffic going to a private endpoint, set the private endpoint network policy to enabled. [Learn more](#)

Private endpoint network policy

Disabled

Save **Cancel**

6. Select **Save** to capture your settings.

Cloud Volumes ONTAP configuration

1. Connect to the cluster management LIF with your preferred SSH client.
2. Enter the advanced privilege mode in ONTAP:

```
set advanced -con off
```

3. Identify the desired data SVM and verify its DNS configuration:

```
vserver services name-service dns show
```

- a. If a DNS entry for the desired data SVM exists and it contains an entry for the Azure DNS, then no action is required. If it does not, add a DNS server entry for the data SVM that points to the Azure DNS, private DNS, or on-premise server. This should match the entry for the cluster admin SVM:

```
vserver services name-service dns create -vserver SVM_name -domains domain  
-name-servers IP_address
```

- b. Verify the DNS service has been created for the data SVM:

```
vserver services name-service dns show
```

4. Enable Azure Key Vault using the client ID and tenant ID saved after the application registration:

```
security key-manager external azure enable -vserver SVM_name -client-id  
Azure_client_ID -tenant-id Azure_tenant_ID -name key_vault_URI -key-id  
full_key_URI
```



The `_full_key_URI` value must utilize the `<https:// <key vault host name>/keys/<key label>` format.

5. Upon successful enablement of the Azure Key Vault, enter the `client secret` value when prompted.

6. Check the status of the key manager:

```
security key-manager external azure check
```

The output will look like:

```
::*> security key-manager external azure check  
  
Vserver: data_svm_name  
Node: akvlab01-01  
  
Category: service_reachability  
Status: OK  
  
Category: ekvip_server  
Status: OK  
  
Category: kms_wrapped_key_status  
Status: UNKNOWN  
Details: No volumes created yet for the vserver. Wrapped KEK status  
will be available after creating encrypted volumes.  
  
3 entries were displayed.
```

If the `service_reachability` status is not `OK`, the SVM cannot reach the Azure Key Vault service with all the required connectivity and permissions. Ensure that your Azure network policies and routing don't block your private vNet from reaching the Azure KeyVault Public endpoint. If they do, consider using an Azure Private endpoint to access the Key vault from within the vNet. You may also need to add a static hosts entry on your SVM to resolve the private IP address for your endpoint.

The `kms_wrapped_key_status` will report UNKNOWN at initial configuration. Its status will change to OK after the first volume is encrypted.

7. OPTIONAL: Create a test volume to verify the functionality of NVE.

```
vol create -vserver SVM_name -volume volume_name -aggregate aggr -size size  
-state online -policy default
```

If configured correctly, Cloud Volumes ONTAP will automatically create the volume and enable volume encryption.

8. Confirm the volume was created and encrypted correctly. If it is, the `-is-encrypted` parameter will display as `true`.

```
vol show -vserver SVM_name -fields is-encrypted
```

Manage keys with Google's Cloud Key Management Service

You can use [Google Cloud Platform's Key Management Service \(Cloud KMS\)](#) to protect your ONTAP encryption keys in a Google Cloud Platform-deployed application.

Key management with Cloud KMS can be enabled with the CLI or the ONTAP REST API.

When using Cloud KMS, be aware that by default a data SVM's LIF is used to communicate with the cloud key management endpoint. A node management network is used to communicate with the cloud provider's authentication services (`oauth2.googleapis.com`). If the cluster network is not configured correctly, the cluster will not properly utilize the key management service.

Before you begin

- Cloud Volumes ONTAP must be running version 9.10.1 or later
- Volume Encryption (VE) license installed
- Multi-tenant Encryption Key Management (MTEKM) license installed, starting with Cloud Volumes ONTAP 9.12.1 GA.
- You must be a cluster or SVM administrator
- An active Google Cloud Platform subscription

Limitations

- Cloud KMS can only be configured on a data SVM

Configuration

Google Cloud

1. In your Google Cloud environment, [create a symmetric GCP key ring and key](#).
2. Create a custom role for your Cloud Volumes ONTAP service account.

```

gcloud iam roles create kmsCustomRole
  --project=<project_id>
  --title=<kms_custom_role_name>
  --description=<custom_role_description>

  --permissions=cloudkms.cryptoKeyVersions.get,cloudkms.cryptoKeyVersions.
list,cloudkms.cryptoKeyVersions.useToDecrypt,cloudkms.cryptoKeyVersions.
useToEncrypt,cloudkms.cryptoKeys.get,cloudkms.keyRings.get,cloudkms.loca
tions.get,cloudkms.locations.list,resourceManager.projects.get
  --stage=GA

```

3. Assign the custom role to the Cloud KMS key and Cloud Volumes ONTAP service account:

```

gcloud kms keys add-iam-policy-binding key_name --keyring key_ring_name
--location key_location --member serviceAccount:_service_account_Name_ --role
projects/customer_project_id/roles/kmsCustomRole

```

4. Download service account JSON key:

```

gcloud iam service-accounts keys create key-file --iam-account=sa-name
@project-id.iam.gserviceaccount.com

```

Cloud Volumes ONTAP

1. Connect to the cluster management LIF with your preferred SSH client.

2. Switch to the advanced privilege level:

```
set -privilege advanced
```

3. Create a DNS for the data SVM.

```
dns create -domains c.<project>.internal -name-servers server_address -vserver
SVM_name
```

4. Create CMEK entry:

```
security key-manager external gcp enable -vserver SVM_name -project-id project
-key-ring-name key_ring_name -key-ring-location key_ring_location -key-name
key_name
```

5. When prompted, enter the service account JSON key from your GCP account.

6. Confirm the enabled process succeeded:

```
security key-manager external gcp check -vserver svm_name
```

7. OPTIONAL: Create a volume to test encryption `vol create volume_name -aggregate aggregate -vserver vserver_name -size 10G`

Troubleshoot

If you need to troubleshoot, you can tail the raw REST API logs in the final two steps above:

1. `set d`
2. `systemshell -node node -command tail -f /mroot/etc/log/mlog/kmip2_client.log`

Improving protection against ransomware

Ransomware attacks can cost a business time, resources, and reputation. BlueXP enables you to implement two NetApp solutions for ransomware: Protection from common ransomware file extensions and Autonomous Ransomware Protection (ARP). These solutions provide effective tools for visibility, detection, and remediation.

Protection from common ransomware file extensions

Available through BlueXP, the Ransomware Protection setting allows you to utilize the ONTAP FPolicy functionality to guard against common ransomware file extension types.

Steps

1. On the Canvas page, double-click the name of the system you configure to ransomware protection.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Ransomware Protection**.

Information	Features
Working Environment Tags	Tags 
Scheduled Downtime	Off 
S3 Storage Classes	Standard-Infrequent Access 
Instance Type	m5.xlarge 
Write Speed	Normal 
Ransomware Protection	Off 
Support Registration	Not Registered 
CIFs Setup	

3. Implement the NetApp solution for ransomware:

- a. Click **Activate Snapshot Policy**, if you have volumes that do not have a Snapshot policy enabled.

NetApp Snapshot technology provides the industry's best solution for ransomware remediation. The key to a successful recovery is restoring from uninfected backups. Snapshot copies are read-only, which prevents ransomware corruption. They can also provide the granularity to create images of a single file copy or a complete disaster recovery solution.

- b. Click **Activate FPolicy** to enable ONTAP's FPolicy solution, which can block file operations based on a file's extension.

This preventative solution improves protection from ransomware attacks by blocking common ransomware file types.

The default FPolicy scope blocks files that have the following extensions:

micro, encrypted, locked, crypto, crypt, crinf, r5a, XRNT, XTBL, R16M01D05, pzdc, good, LOL!, OMG!, RDM, RRK, encryptedRS, crjoker, EnCiPhErEd, LeChiffre



BlueXP creates this scope when you activate FPolicy on Cloud Volumes ONTAP. The list is based on common ransomware file types. You can customize the blocked file extensions by using the `vserver fpolicy policy scope` commands from the Cloud Volumes ONTAP CLI.

Autonomous Ransomware Protection

Cloud Volumes ONTAP supports the Autonomous Ransomware Protection (ARP) feature, which performs analyses on workloads to proactively detect and warn about abnormal activity that might indicate a ransomware attack.

Separate from the file extension protections provided through the [ransomware protection setting](#), the ARP feature uses workload analysis to alert the user on potential attacks based on detected “abnormal activity”. Both the ransomware protection setting and the ARP feature can be used in conjunction for comprehensive ransomware protection.

The ARP feature is available for use with BYOL licenses only (1 to 36 month terms) on both node-based and capacity-based licensing models. You must contact your NetApp sales representative to purchase a new, separate, add-on license for use with the ARP feature in Cloud Volumes ONTAP.

The ARP license is considered a "floating" license, which means it is not bound to a single Cloud Volumes ONTAP instance and can be applied to multiple Cloud Volumes ONTAP environments.



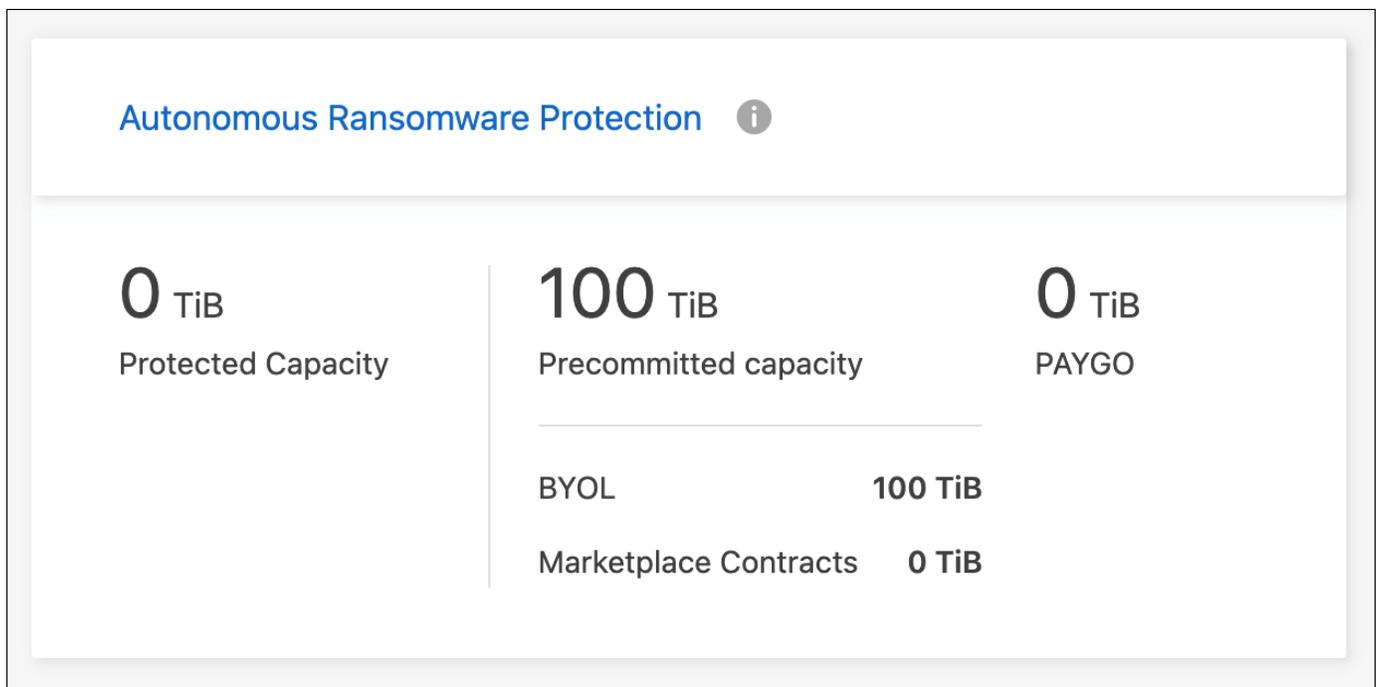
The usage of the ARP feature with node-based Cloud Volumes ONTAP licenses is not currently reflected in Digital Wallet. The ability to view node-based ARP usage will be available under Digital Wallet in a future release.

Upon purchase of an add-on license and adding it to the Digital Wallet, you can enable ARP on a per volume basis with Cloud Volumes ONTAP. Charging for ARP is metered at a volume level, according to the total provisioned capacity of volumes with the ARP feature enabled. The minimum license capacity is 1TB. However, there is no minimum capacity charging for the ARP feature.

ARP enabled volumes have a designated state of "Learning mode" or "Active". Any volume with an ARP state of "Disabled" is excluded from charging. For example, a Cloud Volumes ONTAP environment with 30 TiB of provisioned capacity can elect to have only a subset of 15 TiB volumes with ARP enabled.

Configuration of ARP for volumes is performed through ONTAP System Manager and ONTAP CLI.

For more information on how to enable ARP with ONTAP System Manager and CLI, see [Enable Autonomous Ransomware Protection](#).



Support is not available for the use of licensed features without a license.

System administration

Upgrade Cloud Volumes ONTAP software

Upgrade Cloud Volumes ONTAP from BlueXP to gain access to the latest new features and enhancements. You should prepare Cloud Volumes ONTAP systems before you upgrade the software.

Upgrade overview

You should be aware of the following before you start the Cloud Volumes ONTAP upgrade process.

Upgrade from BlueXP only

Upgrades of Cloud Volumes ONTAP must be completed from BlueXP. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

How to upgrade

BlueXP provides two ways to upgrade Cloud Volumes ONTAP:

- By following upgrade notifications that appear in the working environment
- By placing the upgrade image at an HTTPS location and then providing BlueXP with the URL

Supported upgrade paths

The version of Cloud Volumes ONTAP that you can upgrade to depends on the version of Cloud Volumes ONTAP that you're currently running.

Current version	Versions that you can directly upgrade to
9.14.0	9.14.1
9.13.1	9.14.1
	9.14.0
9.13.0	9.13.1
9.12.1	9.13.1
	9.13.0
9.12.0	9.12.1
9.11.1	9.12.1
	9.12.0
9.11.0	9.11.1
9.10.1	9.11.1
	9.11.0
9.10.0	9.10.1
9.9.1	9.10.1
	9.10.0
9.9.0	9.9.1
9.8	9.9.1
9.7	9.8
9.6	9.7

Current version	Versions that you can directly upgrade to
9.5	9.6
9.4	9.5
9.3	9.4
9.2	9.3
9.1	9.2
9.0	9.1
8.3	9.0

Note the following:

- The supported upgrade paths for Cloud Volumes ONTAP are different than they are for an on-premises ONTAP cluster.
- If you upgrade by following the upgrade notifications that appear in a working environment, BlueXP will prompt you to upgrade to a release that follows these supported upgrade paths.
- If you upgrade by placing an upgrade image at an HTTPS location, be sure to follow these supported upgrade paths.
- In some cases, you might need to upgrade a few times to reach your target release.

For example, if you're running version 9.8 and you want to upgrade to 9.10.1, you first need to upgrade to version 9.9.1 and then to 9.10.1.

Patch releases

Starting in January 2024, patch upgrades are only available in BlueXP if they are a patch release for the three latest versions of Cloud Volumes ONTAP. We use the latest GA release to determine the three latest versions to display in BlueXP. For example, if the current GA release is 9.13.1, patches for 9.11.1-9.13.1 appear in BlueXP. If you want to upgrade to a patch release for versions 9.11.1 or below, you will need to use the manual upgrade procedure by [downloading the ONTAP image](#).

As a general rule for patch (P) releases, you can upgrade from one version release to any P-release of the current version you're running or the next version.

Here are a couple examples:

- 9.13.0 > 9.13.1P15
- 9.12.1 > 9.13.1P2

Reverting or downgrading

Reverting or downgrading Cloud Volumes ONTAP to a previous release is not supported.

Support registration

Cloud Volumes ONTAP must be registered with NetApp support in order to upgrade the software using any of the methods described on this page. This applies to both PAYGO and BYOL. You'll need to [manually register PAYGO systems](#), while BYOL systems are registered by default.



A system that isn't registered for support will still receive the software update notifications that appear in BlueXP when a new version is available. But you will need to register the system before you can upgrade the software.

Upgrades of the HA mediator

BlueXP also updates the mediator instance as needed during the Cloud Volumes ONTAP upgrade process.

Upgrades in AWS with c4, m4, and r4 EC2 instance types

Cloud Volumes ONTAP no longer supports the c4, m4, and r4 EC2 instance types. You can upgrade existing deployments to Cloud Volumes ONTAP versions 9.8-9.12.1 with these instance types. Before you upgrade we recommend that you [change the instance type](#). If you can't change the instance type, you need to [enable enhanced networking](#) before you upgrade. Read the following sections to learn more about changing the instance type and enabling enhanced networking.

In Cloud Volumes ONTAP running versions 9.13.0 and above, you cannot upgrade with c4, m4, and r4 EC2 instance types. In this case, you need to reduce the number of disks and then [change the instance type](#) or deploy a new HA-pair configuration with the c5, m5, and r5 EC2 instance types and migrate the data.

Change the instance type

c4, m4, and r4 EC2 instance types allow for more disks per node than the c5, m5, and r5 EC2 instance types. If the disk count per node for the c4, m4, or r4 EC2 instance you're running is below the max disk allowance per node for c5, m5, and r5 instances, you can change the EC2 instance type to c5, m5, or r5.

[Check disk and tiering limits by EC2 instance](#)
[Change the EC2 instance type for Cloud Volumes ONTAP](#)

If you can't change the instance type, follow the steps in [Enable enhanced networking](#).

Enable enhanced networking

To upgrade to Cloud Volumes ONTAP versions 9.8 and later, you must enable *enhanced networking* on the cluster running the c4, m4, or r4 instance type. To enable ENA, refer to the Knowledge Base article "[How to enable Enhanced networking like SR-IOV or ENA on AWS Cloud Volumes ONTAP instances](#)".

Prepare to upgrade

Before performing an upgrade, you must verify that your systems are ready and make any required configuration changes.

- [Plan for downtime](#)
- [Verify that automatic giveback is still enabled](#)
- [Suspend SnapMirror transfers](#)
- [Verify that aggregates are online](#)
- [Verify that all LIFs are on home ports](#)

Plan for downtime

When you upgrade a single-node system, the upgrade process takes the system offline for up to 25 minutes, during which I/O is interrupted.

In many cases, upgrading an HA pair is nondisruptive and I/O is uninterrupted. During this nondisruptive upgrade process, each node is upgraded in tandem to continue serving I/O to clients.

Session-oriented protocols might cause adverse effects on clients and applications in certain areas during upgrades. For details, [refer to ONTAP documentation](#)

Verify that automatic giveback is still enabled

Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

Suspend SnapMirror transfers

If a Cloud Volumes ONTAP system has active SnapMirror relationships, it is best to suspend transfers before you update the Cloud Volumes ONTAP software. Suspending the transfers prevents SnapMirror failures. You must suspend the transfers from the destination system.



Even though BlueXP backup and recovery uses an implementation of SnapMirror to create backup files (called SnapMirror Cloud), backups do not need to be suspended when a system is upgraded.

About this task

These steps describe how to use System Manager for version 9.3 and later.

Steps

1. Log in to System Manager from the destination system.

You can log in to System Manager by pointing your web browser to the IP address of the cluster management LIF. You can find the IP address in the Cloud Volumes ONTAP working environment.



The computer from which you are accessing BlueXP must have a network connection to Cloud Volumes ONTAP. For example, you might need to log in to BlueXP from a jump host that's in your cloud provider network.

2. Click **Protection > Relationships**.
3. Select the relationship and click **Operations > Quiesce**.

Verify that aggregates are online

Aggregates for Cloud Volumes ONTAP must be online before you update the software. Aggregates should be online in most configurations, but if they are not, then you should bring them online.

About this task

These steps describe how to use System Manager for version 9.3 and later.

Steps

1. In the working environment, click the **Aggregates** tab.
2. Under the aggregate title, click the ellipse button, and then select **View Aggregate details**.

Aggregate Details	
aggr1	
Overview	Capacity Allocation
State	online
Home Node	#####
Encryption Type	cloudEncrypted
Volumes	2 ∨

3. If the aggregate is offline, use System Manager to bring the aggregate online:
 - a. Click **Storage > Aggregates & Disks > Aggregates**.
 - b. Select the aggregate, and then click **More Actions > Status > Online**.

Verify that all LIFs are on home ports

Before you upgrade, all LIFs must be on home ports. Refer to ONTAP documentation to [verify that all LIFs are on home ports](#).

If an upgrade failure error occurs, refer to the [Knowledge Base article "Cloud Volumes ONTAP upgrade fails"](#).

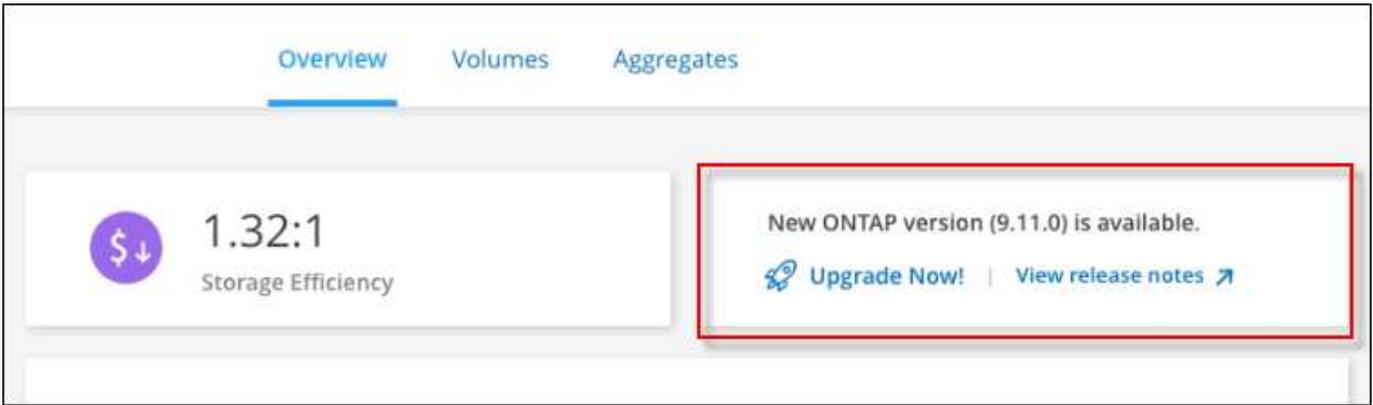
Upgrade Cloud Volumes ONTAP

BlueXP notifies you when a new version is available for upgrade. You can start the upgrade process from this notification. For details, see [Upgrade from BlueXP notifications](#).

Another way to perform software upgrades by using an image on an external URL. This option is helpful if BlueXP can't access the S3 bucket to upgrade the software or if you were provided with a patch. For details, see [Upgrade from an image available at a URL](#).

Upgrade from BlueXP notifications

BlueXP displays a notification in Cloud Volumes ONTAP working environments when a new version of Cloud Volumes ONTAP is available:



You can start the upgrade process from this notification, which automates the process by obtaining the software image from an S3 bucket, installing the image, and then restarting the system.

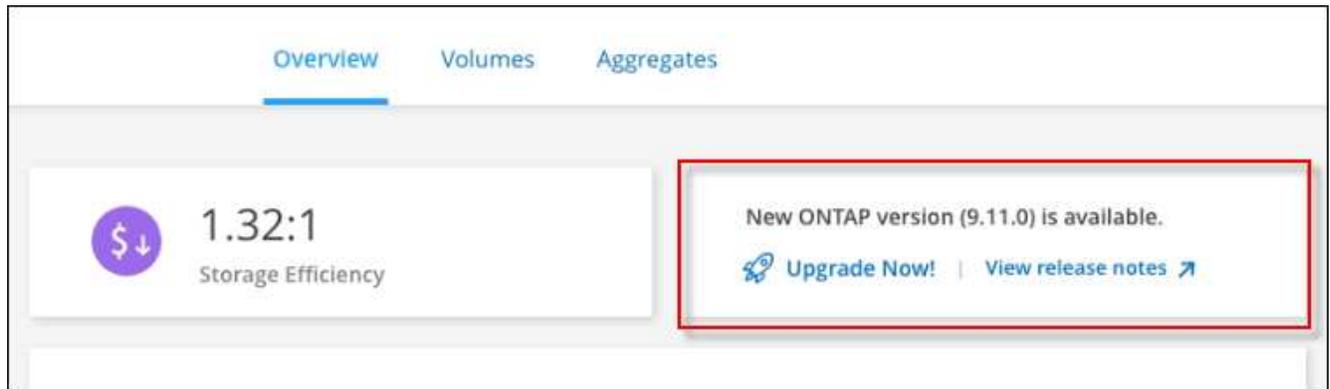
Before you begin

BlueXP operations such as volume or aggregate creation must not be in progress on the Cloud Volumes ONTAP system.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. Select a working environment.

A notification appears in the Overview tab if a new version is available:



3. If a new version is available, click **Upgrade Now!**

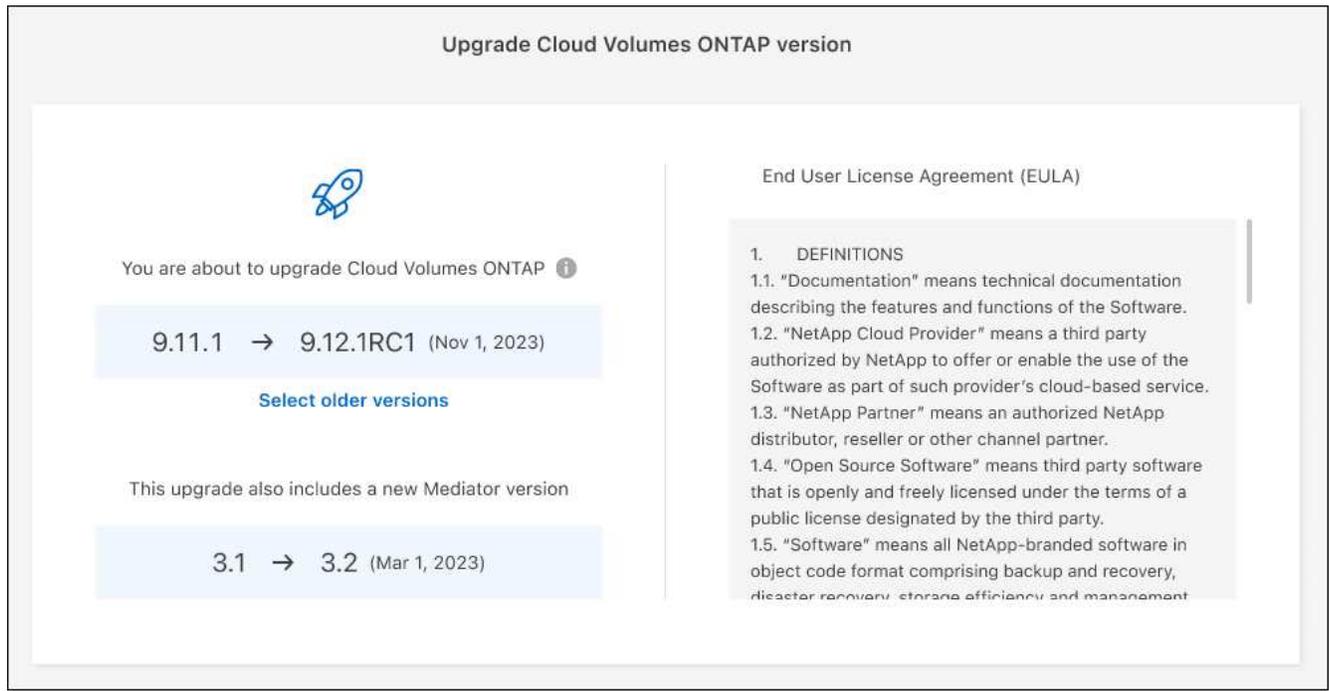


Before you can upgrade Cloud Volumes ONTAP through the BlueXP notification, you must have a NetApp Support Site account.

4. In the Upgrade Cloud Volumes ONTAP page, read the EULA, and then select **I read and approve the EULA**.
5. Click **Upgrade**.



The Upgrade Cloud Volumes ONTAP page selects the latest available Cloud Volumes ONTAP version for upgrade by default. If available, older versions of Cloud Volumes ONTAP can instead be selected for your upgrade by clicking **Select older versions**. Refer to the [Supported upgrade paths list](#) for the appropriate upgrade path based on your current Cloud Volumes ONTAP version.



6. To check the status of the upgrade, click the Settings icon and select **Timeline**.

Result

BlueXP starts the software upgrade. You can perform actions on the working environment when the software update is complete.

After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

Upgrade from an image available at a URL

You can place the Cloud Volumes ONTAP software image on the Connector or on an HTTP server and then initiate the software upgrade from BlueXP. You might use this option if BlueXP can't access the S3 bucket to upgrade the software.

Before you begin

- BlueXP operations such as volume or aggregate creation must not be in progress on the Cloud Volumes ONTAP system.
- If you use HTTPS to host ONTAP images, the upgrade can fail due to SSL authentication issues, which are caused by missing certificates. The workaround is to generate and install a CA-signed certificate to be used for authentication between ONTAP and BlueXP.

Go to the NetApp Knowledge Base to view step-by-step instructions:

[NetApp KB: How to configure BlueXP as an HTTPS server to host upgrade images](#)

Steps

1. Optional: Set up an HTTP server that can host the Cloud Volumes ONTAP software image.

If you have a VPN connection to the virtual network, you can place the Cloud Volumes ONTAP software image on an HTTP server in your own network. Otherwise, you must place the file on an HTTP server in the cloud.

2. If you use your own security group for Cloud Volumes ONTAP, ensure that the outbound rules allow HTTP connections so Cloud Volumes ONTAP can access the software image.



The predefined Cloud Volumes ONTAP security group allows outbound HTTP connections by default.

3. Obtain the software image from [the NetApp Support Site](#).
4. Copy the software image to a directory on the Connector or on an HTTP server from which the file will be served.

Two paths are available. The correct path depends on your Connector version.

- /opt/application/netapp/cloudmanager/docker_occm/data/ontap/images/
- /opt/application/netapp/cloudmanager/ontap/images/

5. From the working environment in BlueXP, click the ... (**ellipse icon**), and then click **Update Cloud Volumes ONTAP**.
6. On the Update Cloud Volumes ONTAP version page, enter the URL, and then click **Change Image**.

If you copied the software image to the Connector in the path shown above, you would enter the following URL:

http://<Connector-private-IP-address>/ontap/images/<image-file-name>



In the URL, **image-file-name** must follow the format "cot.image.9.13.1P2.tgz".

7. Click **Proceed** to confirm.

Result

BlueXP starts the software update. You can perform actions on the working environment once the software update is complete.

After you finish

If you suspended SnapMirror transfers, use System Manager to resume the transfers.

Fix download failures when using a Google Cloud NAT gateway

The Connector automatically downloads software updates for Cloud Volumes ONTAP. The download can fail if your configuration uses a Google Cloud NAT gateway. You can correct this issue by limiting the number of parts that the software image is divided into. This step must be completed by using the BlueXP API.

Step

1. Submit a PUT request to /occm/config with the following JSON as body:

```
{
  "maxDownloadSessions": 32
}
```

The value for *maxDownloadSessions* can be 1 or any integer greater than 1. If the value is 1, then the downloaded image will not be divided.

Note that 32 is an example value. The value that you should use depends on your NAT configuration and the number of sessions that you can have simultaneously.

[Learn more about the /occm/config API call.](#)

Registering pay-as-you-go systems

Support from NetApp is included with Cloud Volumes ONTAP PAYGO systems, but you must first activate support by registering the systems with NetApp.

Registering a PAYGO system with NetApp is required to upgrade ONTAP software using any of the methods [described on this page](#).



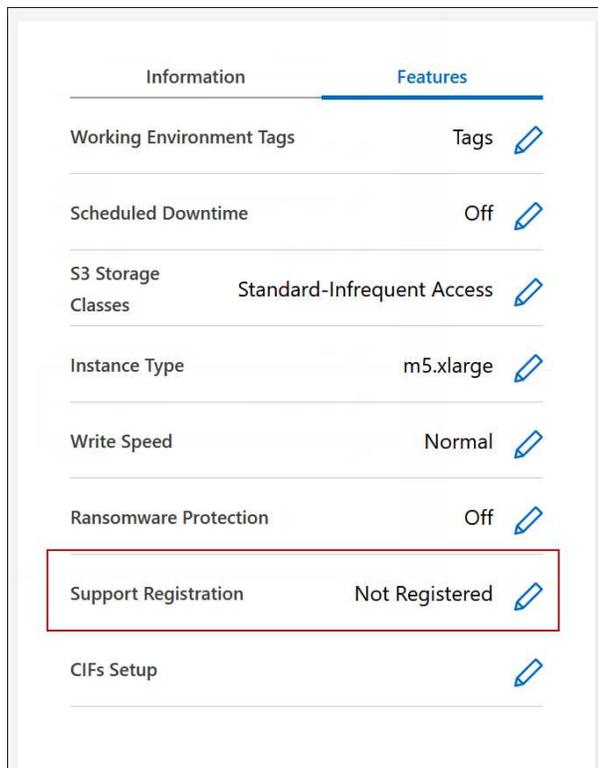
A system that isn't registered for support will still receive the software update notifications that appear in BlueXP when a new version is available. But you will need to register the system before you can upgrade the software.

Steps

1. If you have not yet added your NetApp Support Site account to BlueXP, go to **Account Settings** and add it now.

[Learn how to add NetApp Support Site accounts.](#)

2. On the Canvas page, double-click the name of the system you want to register..
3. On the Overview tab, click the Features panel and then click the pencil icon next to **Support Registration**.



4. Select a NetApp Support Site account and click **Register**.

Result

BlueXP registers the system with NetApp.

Managing the state of Cloud Volumes ONTAP

You can stop and start Cloud Volumes ONTAP from BlueXP to manage your cloud compute costs.

Scheduling automatic shutdowns of Cloud Volumes ONTAP

You might want to shut down Cloud Volumes ONTAP during specific time intervals to lower your compute costs. Rather than do this manually, you can configure BlueXP to automatically shut down and then restart systems at specific times.

About this task

- When you schedule an automatic shutdown of your Cloud Volumes ONTAP system, BlueXP postpones the shutdown if an active data transfer is in progress.

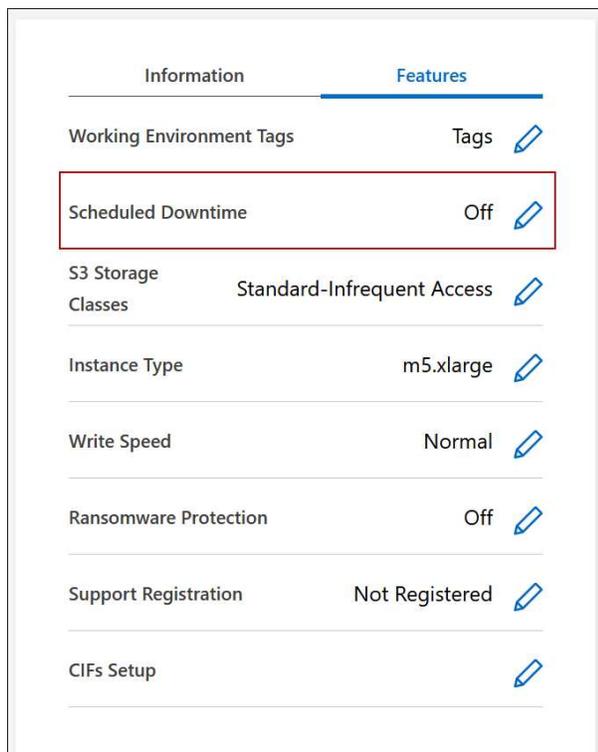
BlueXP shuts down the system after the transfer is complete.

- This task schedules automatic shutdowns of both nodes in an HA pair.
- Snapshots of boot and root disks are not created when turning off Cloud Volumes ONTAP through scheduled shutdowns.

Snapshots are automatically created only when performing a manual shutdown, as described in the next section.

Steps

1. On the Canvas page, double-click the desired working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Scheduled Downtime**.

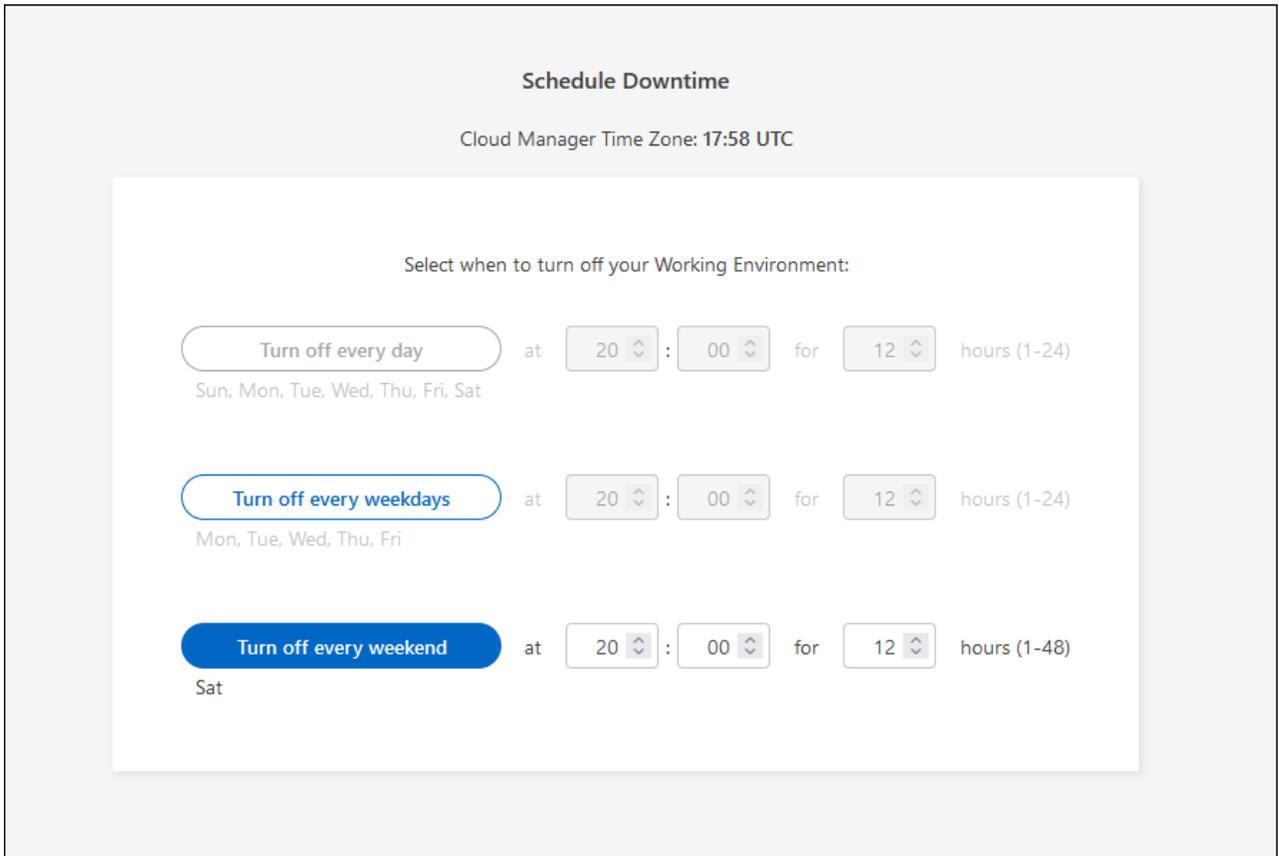


3. Specify the shutdown schedule:

- a. Choose whether you want to shut down the system every day, every weekday, every weekend, or any combination of the three options.
- b. Specify when you want to turn off the system and for how long you want it turned off.

Example

The following image shows a schedule that instructs BlueXP to shut down the system every Saturday at 20:00 P.M. (8:00 PM) for 12 hours. BlueXP restarts the system every Monday at 12:00 a.m.



4. Click **Save**.

Result

BlueXP saves the schedule. The corresponding Scheduled Downtime line item under the Features panel displays 'On'.

Stopping Cloud Volumes ONTAP

Stopping Cloud Volumes ONTAP saves you from accruing compute costs and creates snapshots of the root and boot disks, which can be helpful for troubleshooting.



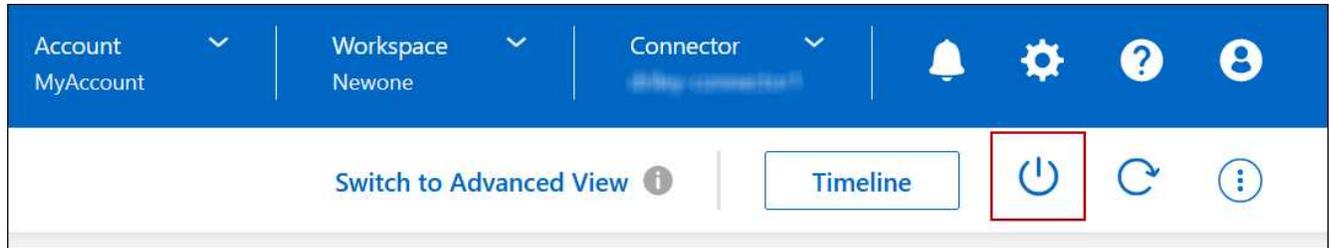
To reduce costs, BlueXP periodically deletes older snapshots of root and boot disks. Only the two most recent snapshots are retained for both the root and boot disks.

About this task

When you stop an HA pair, BlueXP shuts down both nodes.

Steps

1. From the working environment, click the **Turn off** icon.



2. Keep the option to create snapshots enabled because the snapshots can enable system recovery.
3. Click **Turn Off**.

It can take up to a few minutes to stop the system. You can restart systems at a later time from the working environment page.



Snapshots are created automatically upon reboot.

Synchronize the system time using NTP

Specifying an NTP server synchronizes the time between the systems in your network, which can help prevent issues due to time differences.

Specify an NTP server using the [BlueXP API](#) or from the user interface when you [create a CIFS server](#).

Modify system write speed

BlueXP enables you to choose a normal or high write speed for Cloud Volumes ONTAP. The default write speed is normal. You can change to high write speed if fast write performance is required for your workload.

High write speed is supported with all types of single node systems and some HA pair configurations. View supported configurations in the [Cloud Volumes ONTAP Release Notes](#)

Before you change the write speed, you should [understand the differences between the normal and high settings](#).

About this task

- Ensure that operations such as volume or aggregate creation are not in progress.
- Be aware that this change restarts the Cloud Volumes ONTAP system. This is disruptive process that requires downtime for the entire system.

Steps

1. On the Canvas page, double-click the name of the system you configure to the write speed.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Write Speed**.

Information		Features
Working Environment Tags	Tags	
Scheduled Downtime	Off	
S3 Storage Classes	Standard-Infrequent Access	
Instance Type	m5.xlarge	
Write Speed	Normal	
Ransomware Protection	Off	
Support Registration	Not Registered	
CIFs Setup		

3. Select **Normal** or **High**.

If you choose High, then you'll need to read the "I understand..." statement and confirm by checking the box.



The **High** write speed option is supported with Cloud Volumes ONTAP HA pairs in Google Cloud starting with version 9.13.0.

4. Click **Save**, review the confirmation message, and then click **Approve**.

Change the password for Cloud Volumes ONTAP

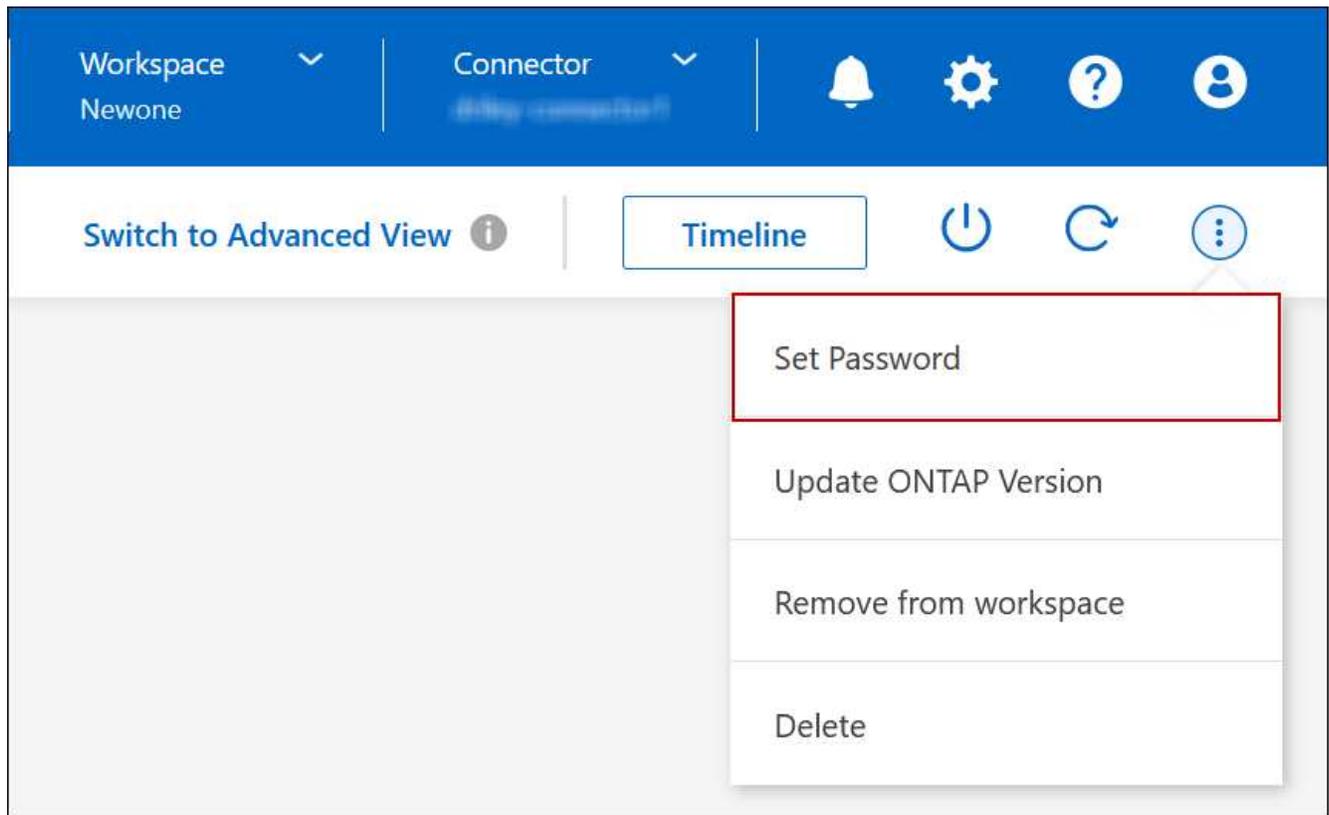
Cloud Volumes ONTAP includes a cluster admin account. You can change the password for this account from BlueXP, if needed.



You should not change the password for the admin account through System Manager or the CLI. The password will not be reflected in BlueXP. As a result, BlueXP cannot monitor the instance properly.

Steps

1. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment.
2. On the upper right of the BlueXP console, click the ellipse icon, and select **Set password**.



The new password must be different than one of the last six passwords that you used.

Add, remove, or delete systems

Adding existing Cloud Volumes ONTAP systems to BlueXP

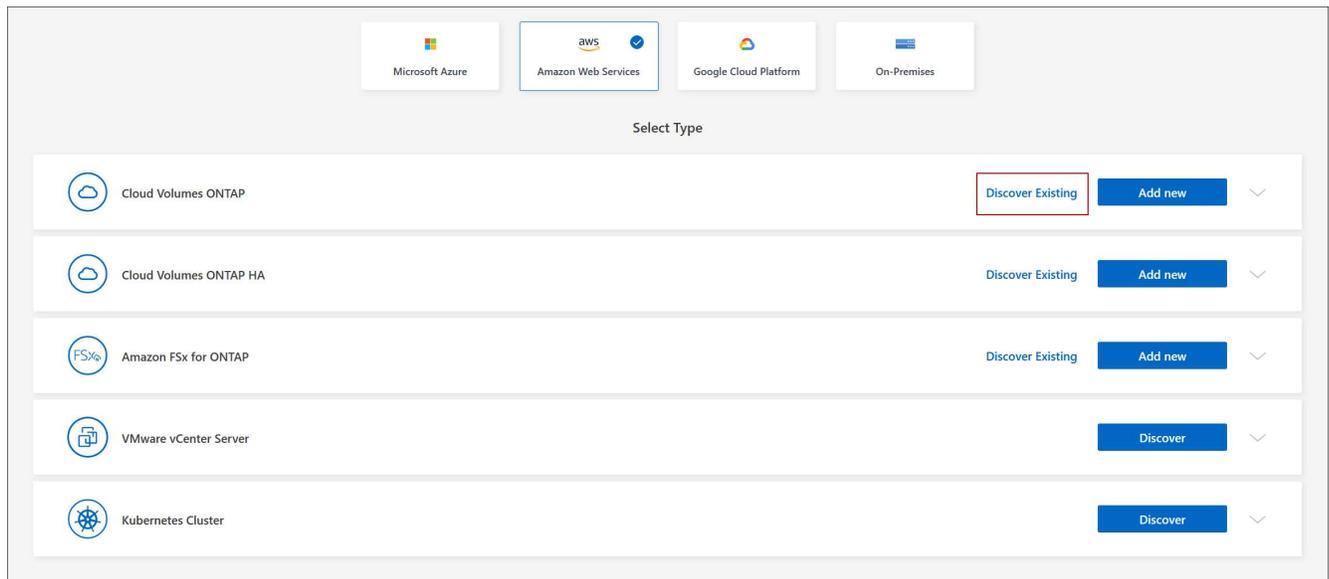
You can discover and add existing Cloud Volumes ONTAP systems to BlueXP. You might do this if you deployed a new BlueXP system.

Before you begin

You must know the password for the Cloud Volumes ONTAP admin user account.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, click **Add Working Environment**.
3. Select the cloud provider in which the system resides.
4. Choose the type of Cloud Volumes ONTAP system.
5. Click the link to discover an existing system.



- On the Region page, choose the region where the instances are running, and then select the instances.
- On the Credentials page, enter the password for the Cloud Volumes ONTAP admin user, and then click **Go**.

Result

BlueXP adds the Cloud Volumes ONTAP instances to the workspace.

Removing Cloud Volumes ONTAP working environments

The Account Admin can remove a Cloud Volumes ONTAP working environment to move it to another system or to troubleshoot discovery issues.

About this task

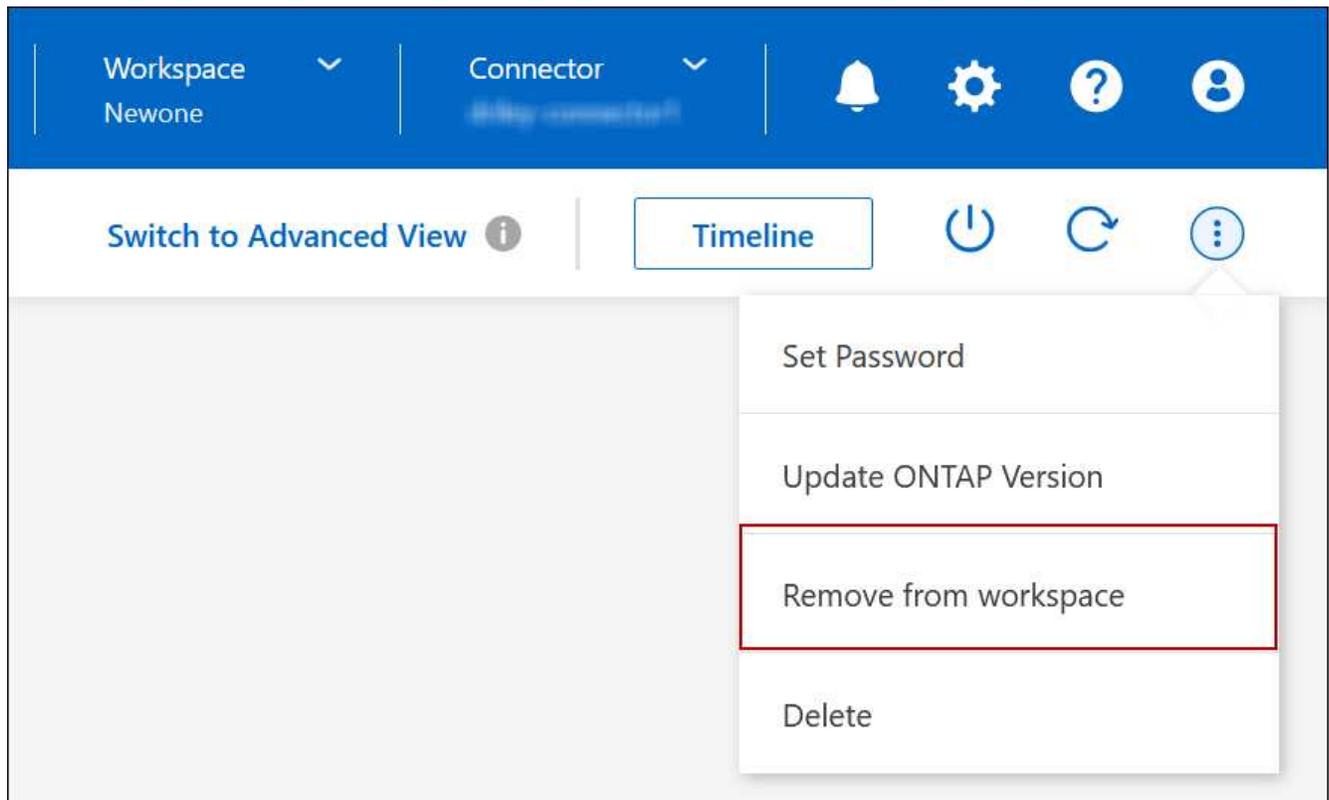
Removing a Cloud Volumes ONTAP working environment removes it from BlueXP. It does not delete the Cloud Volumes ONTAP system. You can later rediscover the working environment.

Removing a working environment from BlueXP enables you to do the following:

- Rediscover it in another workspace
- Rediscover it from another BlueXP system
- Rediscover it if you had problems during the initial discovery

Steps

- On the Canvas page, double-click on the working environment you want to remove.
- On the upper right of the BlueXP console, click the ellipse icon, and select **Remove from workspace**.



3. In the Review from Workspace window, click **Remove**.

Result

BlueXP removes the working environment. Users can rediscover this working environment from the Canvas page at any time.

Deleting a Cloud Volumes ONTAP system

You should always delete Cloud Volumes ONTAP systems from BlueXP, rather than from your cloud provider's console. For example, if you terminate a licensed Cloud Volumes ONTAP instance from your cloud provider, then you can't use the license key for another instance. You must delete the working environment from BlueXP to release the license.

When you delete a working environment, BlueXP terminates Cloud Volumes ONTAP instances and deletes disks and snapshots.

Resources managed by other services like backups for BlueXP backup and recovery and instances for BlueXP classification are not deleted when you delete a working environment. You'll need to manually delete them yourself. If you don't, then you'll continue to receive charges for these resources.



When BlueXP deploys Cloud Volumes ONTAP in your cloud provider, it enables termination protection on the instances. This option helps prevent accidental termination.

Steps

1. If you enabled BlueXP backup and recovery on the working environment, determine whether the backed up data is still required and then [delete the backups, if necessary](#).

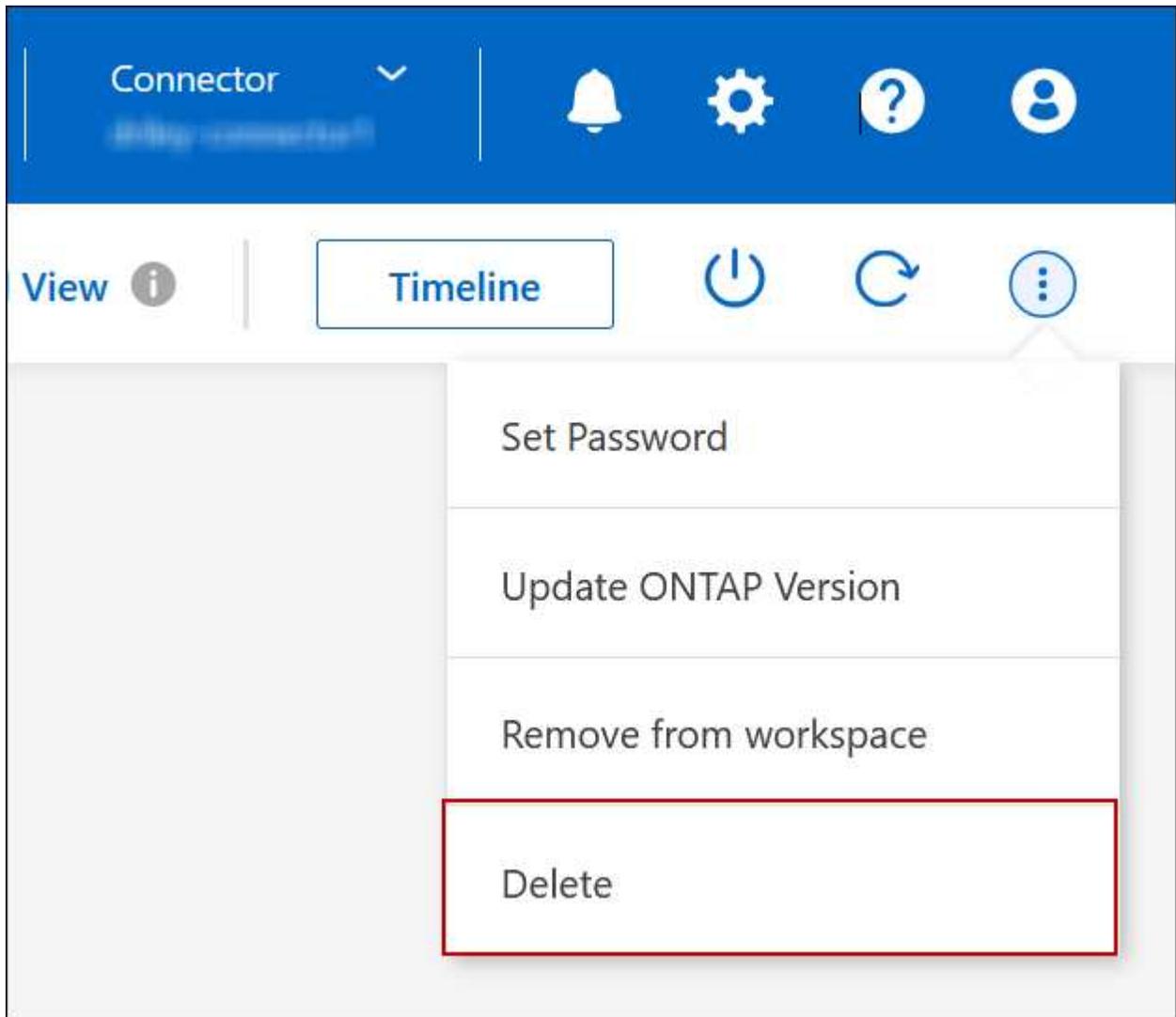
BlueXP backup and recovery is independent from Cloud Volumes ONTAP by design. BlueXP backup and

recovery doesn't automatically delete backups when you delete a Cloud Volumes ONTAP system, and there is no current support in the UI to delete the backups after the system has been deleted.

2. If you enabled BlueXP classification on this working environment and no other working environments use this service, then you'll need to delete the instance for the service.

[Learn more about the BlueXP classification instance.](#)

3. Delete the Cloud Volumes ONTAP working environment.
 - a. On the Canvas page, double-click the name of the Cloud Volumes ONTAP working environment that you want to delete.
 - b. On the upper right of the BlueXP console, click the ellipse icon, and select **Delete**.



- c. Under the Delete Working Environment window, type the name of the working environment and then click **Delete**.

It can take up to 5 minutes to delete the working environment.

AWS administration

Change the EC2 instance type for Cloud Volumes ONTAP

You can choose from several instance or types when you launch Cloud Volumes ONTAP in AWS. You can change the instance type at any time if you determine that it is undersized or oversized for your needs.

About this task

- Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

- Changing the instance type can affect AWS service charges.
- The operation restarts Cloud Volumes ONTAP.

For single node systems, I/O is interrupted.

For HA pairs, the change is nondisruptive. HA pairs continue to serve data.



BlueXP gracefully changes one node at a time by initiating takeover and waiting for give back. NetApp's QA team tested both writing and reading files during this process and didn't see any issues on the client side. As connections changed, we did see retries on the I/O level, but the application layer overcame these short "re-wire" of NFS/CIFS connections.

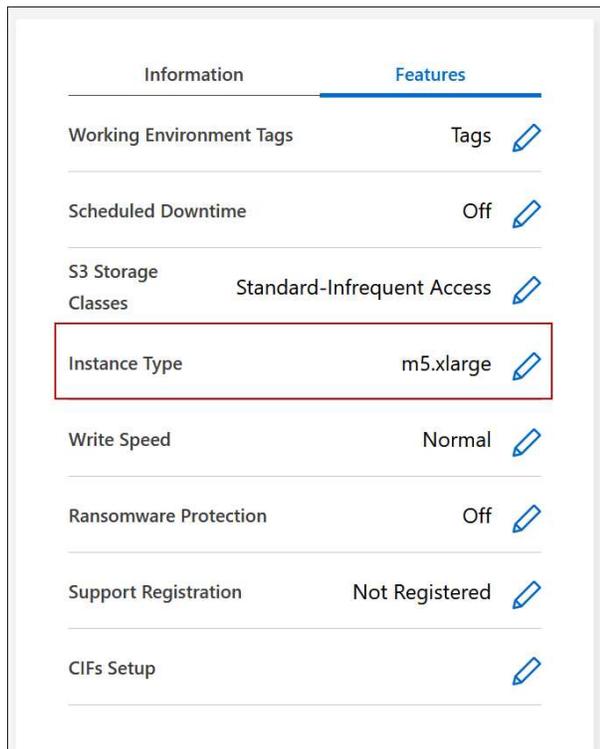
Reference

For a list of supported instance types in AWS, see [Supported EC2 instances](#).

If you can't change the instance type from c4, m4, or r4 instances, see KB article ["Unable to change the instance type from r4 to r5 with disk count error"](#).

Steps

1. On the Canvas page, select the working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Instance type**.



- a. If you are using a node-based PAYGO license, you can optionally choose a different license and instance type by clicking the pencil icon next to **License type**.
3. Choose an instance type, select the check box to confirm that you understand the implications of the change, and then click **Change**.

Result

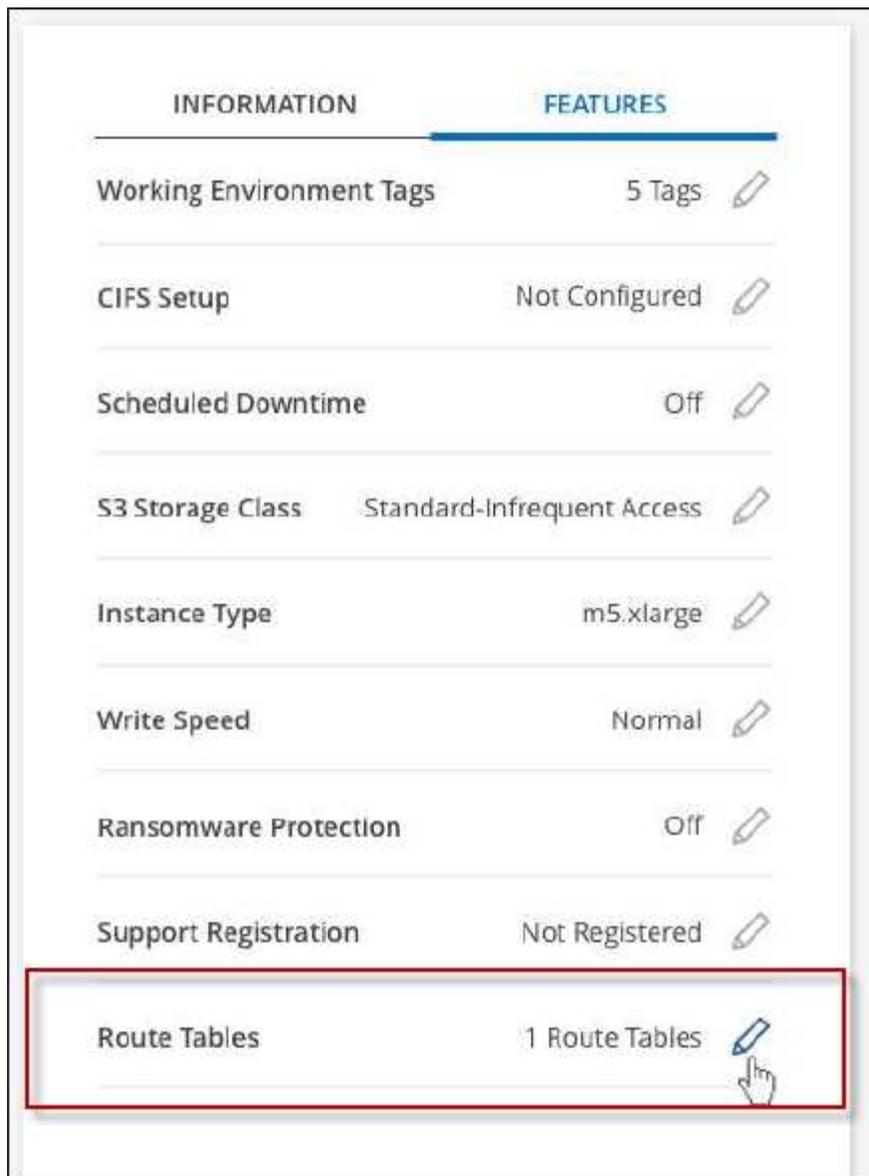
Cloud Volumes ONTAP reboots with the new configuration.

Change route tables for HA pairs in multiple AZs

You can modify the AWS route tables that include routes to the floating IP addresses for an HA pair that's deployed in multiple AWS Availability Zones (AZs). You might do this if new NFS or CIFS clients need to access an HA pair in AWS.

Steps

1. On the Canvas page, select the working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **Route tables**.



3. Modify the list of selected route tables and then click **Save**.

Result

BlueXP sends an AWS request to modify the route tables.

Azure administration

Change the Azure VM type for Cloud Volumes ONTAP

You can choose from several VM types when you launch Cloud Volumes ONTAP in Microsoft Azure. You can change the VM type at any time if you determine that it is undersized or oversized for your needs.

About this task

- Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

- Changing the VM type can affect Microsoft Azure service charges.
- The operation restarts Cloud Volumes ONTAP.

For single node systems, I/O is interrupted.

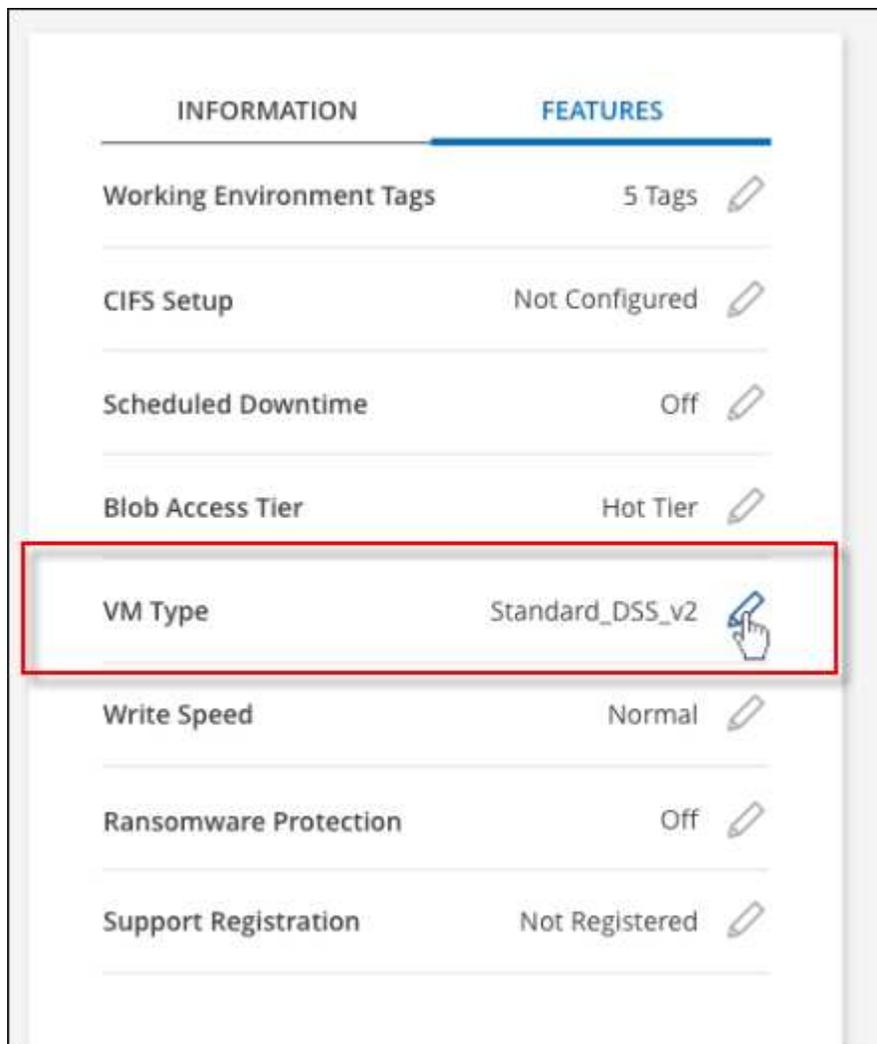
For HA pairs, the change is nondisruptive. HA pairs continue to serve data.



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Steps

1. On the Canvas page, select the working environment.
2. On the Overview tab, click the Features panel and then click the pencil icon next to **VM type**.



- a. If you are using a node-based PAYGO license, you can optionally choose a different license and VM type by clicking the pencil icon next to **License type**.
3. Select a VM type, select the check box to confirm that you understand the implications of the change, and then click **Change**.

Result

Cloud Volumes ONTAP reboots with the new configuration.

Overriding CIFS locks for Cloud Volumes ONTAP HA pairs in Azure

The Account Admin can enable a setting in BlueXP that prevents issues with Cloud Volumes ONTAP storage giveback during Azure maintenance events. When you enable this setting, Cloud Volumes ONTAP vetoes CIFS locks and resets active CIFS sessions.

About this task

Microsoft Azure schedules periodic maintenance events on its virtual machines. When a maintenance event occurs on a Cloud Volumes ONTAP HA pair, the HA pair initiates storage takeover. If there are active CIFS sessions during this maintenance event, the locks on CIFS files can prevent storage giveback.

If you enable this setting, Cloud Volumes ONTAP will veto the locks and reset the active CIFS sessions. As a result, the HA pair can complete storage giveback during these maintenance events.



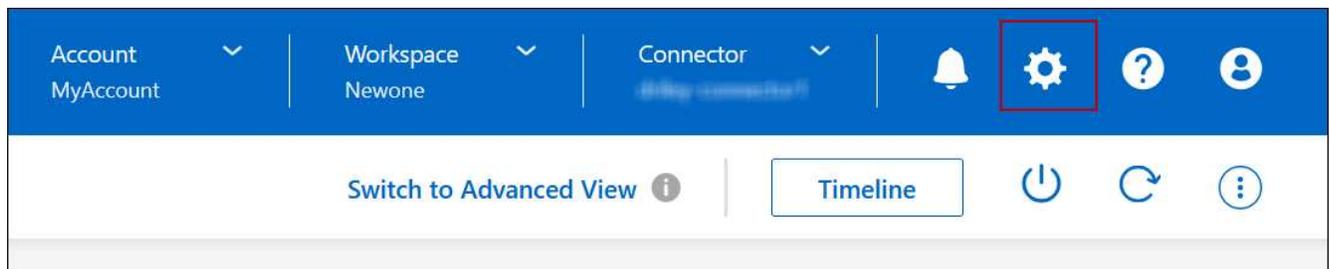
This process might be disruptive to CIFS clients. Data that is not committed from CIFS clients could be lost.

What you'll need

You need to create a Connector before you can change BlueXP settings. [Learn how.](#)

Steps

1. In the upper right of the BlueXP console, click the Settings icon, and select **Cloud Volumes ONTAP Settings**.



2. Under **Azure**, click **Azure CIFS locks for Azure HA working environments**.
3. Click the checkbox to enable the feature and then click **Save**.

Use an Azure Private Link or service endpoints

Cloud Volumes ONTAP uses an Azure Private Link for connections to its associated storage accounts. If needed, you can disable Azure Private Links and use service endpoints instead.

Overview

By default, BlueXP enables an Azure Private Link for connections between Cloud Volumes ONTAP and its associated storage accounts. An Azure Private Link secures connections between endpoints in Azure and provides performance benefits.

If required, you can configure Cloud Volumes ONTAP to use service endpoints instead of an Azure Private Link.

With either configuration, BlueXP always limits network access for connections between Cloud Volumes ONTAP and storage accounts. Network access is limited to the VNet where Cloud Volumes ONTAP is deployed and the VNet where the Connector is deployed.

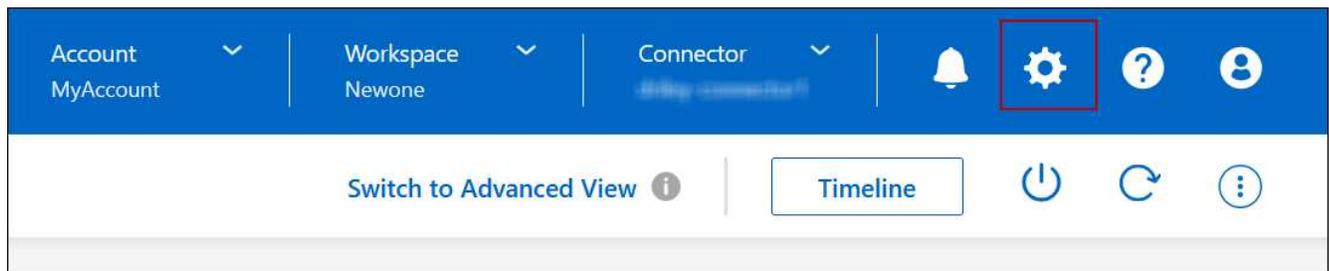
Disable Azure Private Links and use service endpoints instead

If required by your business, you can change a setting in BlueXP so that it configures Cloud Volumes ONTAP to use service endpoints instead of an Azure Private Link. Changing this setting applies to new Cloud Volumes ONTAP systems that you create. Service endpoints are only supported in [Azure region pairs](#) between the Connector and Cloud Volumes ONTAP VNets.

The Connector should be deployed in the same Azure region as the Cloud Volumes ONTAP systems that it manages, or in the [Azure region pair](#) for the Cloud Volumes ONTAP systems.

Steps

1. In the upper right of the BlueXP console, click the Settings icon, and select **Cloud Volumes ONTAP Settings**.



2. Under **Azure**, click **Use Azure Private Link**.
3. Deselect **Private Link connection between Cloud Volumes ONTAP and storage accounts**.
4. Click **Save**.

After you finish

If you disabled Azure Private Links and the Connector uses a proxy server, you must enable direct API traffic.

[Learn how to enable direct API traffic on the Connector](#)

Work with Azure Private Links

In most cases, there's nothing that you need to do to set up Azure Private links with Cloud Volumes ONTAP. BlueXP manages Azure Private Links for you. But if you use an existing Azure Private DNS zone, then you'll need to edit a configuration file.

Requirement for custom DNS

Optionally, if you work with custom DNS, you need to create a conditional forwarder to the Azure private DNS zone from your custom DNS servers. To learn more, refer to [Azure's documentation on using a DNS forwarder](#).

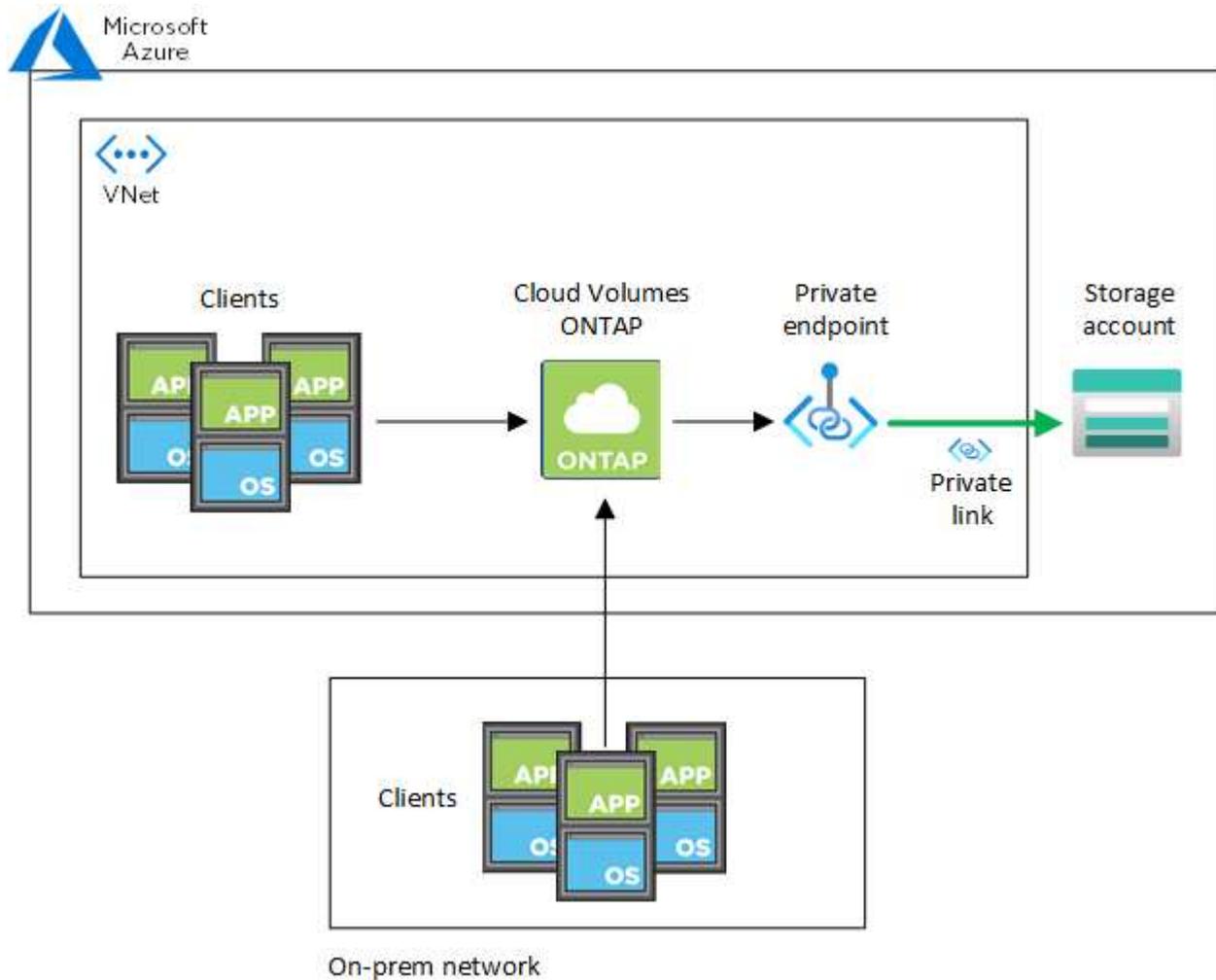
How Private Link connections work

When BlueXP deploys Cloud Volumes ONTAP in Azure, it creates a private endpoint in the resource group. The private endpoint is associated with storage accounts for Cloud Volumes ONTAP. As a result, access to

Cloud Volumes ONTAP storage travels through the Microsoft backbone network.

Client access goes through the private link when clients are within the same VNet as Cloud Volumes ONTAP, within peered VNets, or in your on-premises network when using a private VPN or ExpressRoute connection to the VNet.

Here's an example that shows client access over a private link from within the same VNet and from an on-prem network that has either a private VPN or ExpressRoute connection.



If the Connector and Cloud Volumes ONTAP systems are deployed in different VNets, then you must set up VNet peering between the VNet where the Connector is deployed and the VNet where the Cloud Volumes ONTAP systems are deployed.

Provide BlueXP with details about your Azure Private DNS

If you use [Azure Private DNS](#), then you need to modify a configuration file on each Connector. Otherwise, BlueXP can't enable the Azure Private Link connection between Cloud Volumes ONTAP and its associated storage accounts.

Note that the DNS name must match Azure DNS naming requirements [as shown in Azure documentation](#).

Steps

1. SSH to the Connector host and log in.

2. Navigate to the following directory: `/opt/application/netapp/cloudmanager/docker_occm/data`
3. Edit `app.conf` by adding the "user-private-dns-zone-settings" parameter with the following keyword-value pairs:

```
"user-private-dns-zone-settings" : {  
  "resource-group" : "<resource group name of the DNS zone>",  
  "subscription" : "<subscription ID>",  
  "use-existing" : true,  
  "create-private-dns-zone-link" : true  
}
```

The parameter should be entered at the same level as "system-id" like shown below:

```
"system-id" : "<system ID>",  
"user-private-dns-zone-settings" : {
```

Note that the subscription keyword is required only if the Private DNS Zone exists in a different subscription than the Connector.

4. Save the file and log off the Connector.

A reboot isn't required.

Enable rollback on failures

If BlueXP fails to create an Azure Private Link as part of specific actions, it completes the action without the Azure Private Link connection. This can happen when creating a new working environment (single node or HA pair), or when the following actions occur on an HA pair: creating a new aggregate, adding disks to an existing aggregate, or creating a new storage account when going above 32 TiB.

You can change this default behavior by enabling rollback if BlueXP fails to create the Azure Private Link. This can help to ensure that you're fully compliant with your company's security regulations.

If you enable rollback, BlueXP stops the action and rolls back all resources that were created as part of the action.

You can enable rollback through the API or by updating the `app.conf` file.

Enable rollback through the API

Step

1. Use the `PUT /occm/config` API call with the following request body:

```
{ "rollbackOnAzurePrivateLinkFailure": true }
```

Enable rollback by updating `app.conf`

Steps

1. SSH to the Connector host and log in.
2. Navigate to the following directory: `/opt/application/netapp/cloudmanager/docker_occm/data`
3. Edit `app.conf` by adding the following parameter and value:

```
"rollback-on-private-link-failure": true
```

4. Save the file and log off the Connector.

A reboot isn't required.

Moving resource groups

Cloud Volumes ONTAP supports Azure resource groups moves but the workflow happens in the Azure console only.

You can move a working environment from one resource group to a different resource group in Azure within the same Azure subscription. Moving resource groups between different Azure subscriptions is not supported.

Steps

1. Remove the working environment from **Canvas**.

To learn how to remove a working environment, see [Removing Cloud Volumes ONTAP working environments](#).

2. Execute the resource group move in the Azure console.

To complete the move, refer to [Move resources to a new resource group or subscription in Microsoft Azure's documentation](#).

3. In **Canvas**, discover the working environment.
4. Look for the new resource group in the information for the working environment.

Result

The working environment and its resources (VMs, disks, storage accounts, network interfaces, snapshots) are in the new resource group.

Segregate SnapMirror traffic in Azure

With Cloud Volumes ONTAP in Azure, you can segregate SnapMirror replication traffic from data and management traffic. To segregate SnapMirror replication traffic from your data traffic, you'll add a new network interface card (NIC), an associated intercluster LIF and a non-routable subnet.

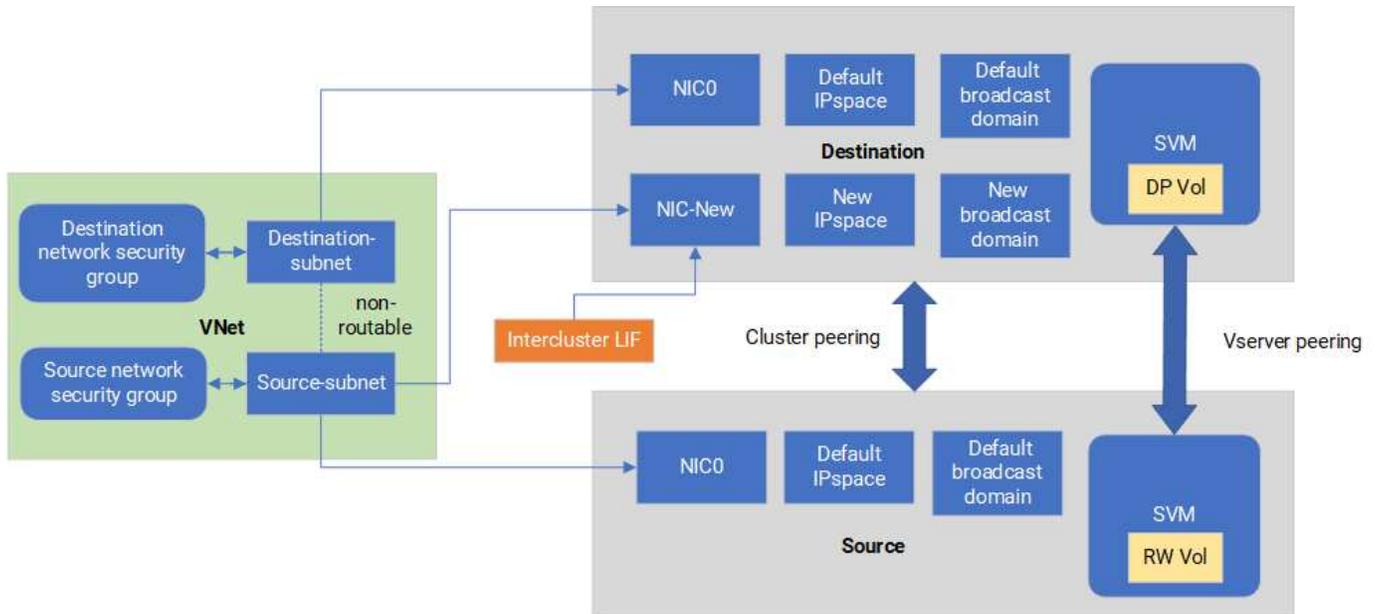
About SnapMirror traffic segregation in Azure

By default, BlueXP configures all NICs and LIFs in a Cloud Volumes ONTAP deployment on the same subnet. In such configurations, SnapMirror replication traffic and data and management traffic use the same subnet. Segregating SnapMirror traffic leverages an additional subnet that isn't routable to the existing subnet used for

data and management traffic.

Figure 1

The following diagrams show the segregation of SnapMirror replication traffic with an additional NIC, an associated intercluster LIF and a non-routable subnet in a single node deployment. An HA pair deployment differs slightly.



Before you begin

Review the following considerations:

- You can only add a single NIC to a Cloud Volumes ONTAP single node or HA-pair deployment (VM instance) for SnapMirror traffic segregation.
- To add a new NIC, the VM instance type you deploy must have an unused NIC.
- The source and destination clusters should have access to the same Virtual Network (VNet). The destination cluster is a Cloud Volumes ONTAP system in Azure. The source cluster can be a Cloud Volumes ONTAP system in Azure or an ONTAP system.

Step 1: Create an additional NIC and attach to the destination VM

This section provides instructions for how to create an additional NIC and attach it to the destination VM. The destination VM is the single node or HA-pair system in Cloud Volumes ONTAP in Azure where you want to set up your additional NIC.

Steps

1. In the ONTAP CLI, stop the node.

```
dest::> halt -node <dest_node-vm>
```

2. In the Azure portal, check that the VM (node) status is stopped.

```
az vm get-instance-view --resource-group <dest-rg> --name <dest-vm>
--query instanceView.statuses[1].displayStatus
```

3. Use the Bash environment in Azure Cloud Shell to stop the node.

a. Stop the node.

```
az vm stop --resource-group <dest_node-rg> --name <dest_node-vm>
```

b. Deallocate the node.

```
az vm deallocate --resource-group <dest_node-rg> --name <dest_node-vm>
```

4. Configure network security group rules to make the two subnets (source cluster subnet and destination cluster subnet) non-routable to each other.

a. Create the new NIC on the destination VM.

b. Look up the subnet ID for the source cluster subnet.

```
az network vnet subnet show -g <src_vnet-rg> -n <src_subnet> --vnet
-name <vnet> --query id
```

c. Create the new NIC on the destination VM with the subnet ID for the source cluster subnet. Here you enter the name for the new NIC.

```
az network nic create -g <dest_node-rg> -n <dest_node-vm-nic-new>
--subnet <id_from_prev_command> --accelerated-networking true
```

d. Save the privateIPaddress. This IP address, <new_added_nic_primary_addr>, is used to create an intercluster LIF in [broadcast domain](#), [intercluster LIF for the new NIC](#).

5. Attach the new NIC to the VM.

```
az vm nic add -g <dest_node-rg> --vm-name <dest_node-vm> --nics
<dest_node-vm-nic-new>
```

6. Start the VM (node).

```
az vm start --resource-group <dest_node-rg> --name <dest_node-vm>
```

7. In the Azure portal, go to **Networking** and confirm that the new NIC, e.g. nic-new, exists and accelerated

networking is enabled.

```
az network nic list --resource-group azure-59806175-60147103-azure-rg
--query "[].{NIC: name, VM: virtualMachine.id}"
```

For HA-pair deployments, repeat the steps for the partner node.

Step 2: Create a new IPspace, broadcast domain, and intercluster LIF for the new NIC

A separate IPspace for intercluster LIFs provides logical separation between networking functionality for replication between clusters.

Use the ONTAP CLI for the following steps.

Steps

1. Create the new IPspace (`new_ipspace`).

```
dest::> network ipspace create -ipspace <new_ipspace>
```

2. Create a broadcast domain on the new IPspace (`new_ipspace`) and add the `nic-new` port.

```
dest::> network port show
```

3. For single node systems, the newly added port is `e0b`. For HA-pair deployments with managed disks, the newly added port is `e0d`. For HA-pair deployments with page blobs, the newly added port is `e0e`. Use the node name not the VM name. Find the node name by running `node show`.

```
dest::> broadcast-domain create -broadcast-domain <new_bd> -mtu 1500
-ipspace <new_ipspace> -ports <dest_node-cot-vm:e0b>
```

4. Create an intercluster LIF on the new broadcast-domain (`new_bd`) and on the new NIC (`nic-new`).

```
dest::> net int create -vserver <new_ipspace> -lif <new_dest_node-ic-
lif> -service-policy default-intercluster -address
<new_added_nic_primary_addr> -home-port <e0b> -home-node <node> -netmask
<new_netmask_ip> -broadcast-domain <new_bd>
```

5. Verify creation of the new intercluster LIF.

```
dest::> net int show
```

For HA-pair deployments, repeat the steps for the partner node.

Step 3: Verify cluster peering between the source and destination systems

This section provides instructions for how to verify peering between the source and destination systems.

Use the ONTAP CLI for the following steps.

Steps

1. Verify that the intercluster LIF of the destination cluster can ping the intercluster LIF of the source cluster. Because the destination cluster executes this command, the destination IP address is the intercluster LIF IP address on the source.

```
dest::> ping -lif <new_dest_node-ic-lif> -vserver <new_ipspace>
-destination <10.161.189.6>
```

2. Verify that the intercluster LIF of the source cluster can ping the intercluster LIF of the destination cluster. The destination is the IP address of the new NIC created on the destination.

```
src::> ping -lif <src_node-ic-lif> -vserver <src_svm> -destination
<10.161.189.18>
```

For HA-pair deployments, repeat the steps for the partner node.

Step 4: Create SVM peering between the source and destination system

This section provides instructions for how to create SVM peering between the source and destination system.

Use the ONTAP CLI for the following steps.

Steps

1. Create cluster peering on the destination using the source intercluster LIF IP address as the `-peer-addr`s. For HA pairs, list the source intercluster LIF IP address for both nodes as the `-peer-addr`s.

```
dest::> cluster peer create -peer-addr <10.161.189.6> -ipspace
<new_ipspace>
```

2. Enter and confirm the passphrase.
3. Create cluster peering on the source using the destination cluster LIF IP address as the `peer-addr`s. For HA pairs, list the destination intercluster LIF IP address for both nodes as the `-peer-addr`s.

```
src::> cluster peer create -peer-addr <10.161.189.18>
```

4. Enter and confirm the passphrase.
5. Check that the cluster peered.

```
src::> cluster peer show
```

Successful peering shows **Available** in the availability field.

6. Create SVM peering on the destination. Both source and destination SVMs should be data SVMs.

```
dest::> vserver peer create -vserver <dest_svm> -peer-vserver <src_svm>  
-peer-cluster <src_cluster> -applications snapmirror``
```

7. Accept SVM peering.

```
src::> vserver peer accept -vserver <src_svm> -peer-vserver <dest_svm>
```

8. Check that the SVM peered.

```
dest::> vserver peer show
```

Peer state shows **peered** and peering applications shows **snapmirror**.

Step 5: Create a SnapMirror replication relationship between the source and destination system

This section provides instructions for how to create a SnapMirror replication relationship between the source and destination system.

To move an existing SnapMirror replication relationship, you must first break the existing SnapMirror replication relationship before you create a new SnapMirror replication relationship.

Use the ONTAP CLI for the following steps.

Steps

1. Create a data protected volume on the destination SVM.

```
dest::> vol create -volume <new_dest_vol> -vserver <dest_svm> -type DP  
-size <10GB> -aggregate <aggr1>
```

2. Create the SnapMirror replication relationship on the destination which includes the SnapMirror policy and schedule for the replication.

```
dest::> snapmirror create -source-path src_svm:src_vol -destination  
-path dest_svm:new_dest_vol -vserver dest_svm -policy  
MirrorAllSnapshots -schedule 5min
```

3. Initialize the SnapMirror replication relationship on the destination.

```
dest::> snapmirror initialize -destination-path <dest_svm:new_dest_vol>
```

4. In the ONTAP CLI, validate the SnapMirror relationship status by running the following command:

```
dest::> snapmirror show
```

The relationship status is `Snapmirrored` and the health of the relationship is `true`.

5. Optional: In the ONTAP CLI, run the following command to view the actions history for the SnapMirror relationship.

```
dest::> snapmirror show-history
```

Optionally, you can mount the source and destination volumes, write a file to the source, and verify the volume is replicating to the destination.

Google Cloud administration

Change the Google Cloud machine type for Cloud Volumes ONTAP

You can choose from several machine types when you launch Cloud Volumes ONTAP in Google Cloud. You can change the instance or machine type at any time if you determine that it is undersized or oversized for your needs.

About this task

- Automatic giveback must be enabled on a Cloud Volumes ONTAP HA pair (this is the default setting). If it isn't, then the operation will fail.

[ONTAP 9 Documentation: Commands for configuring automatic giveback](#)

- Changing the machine type can affect Google Cloud service charges.
- The operation restarts Cloud Volumes ONTAP.

For single node systems, I/O is interrupted.

For HA pairs, the change is nondisruptive. HA pairs continue to serve data.

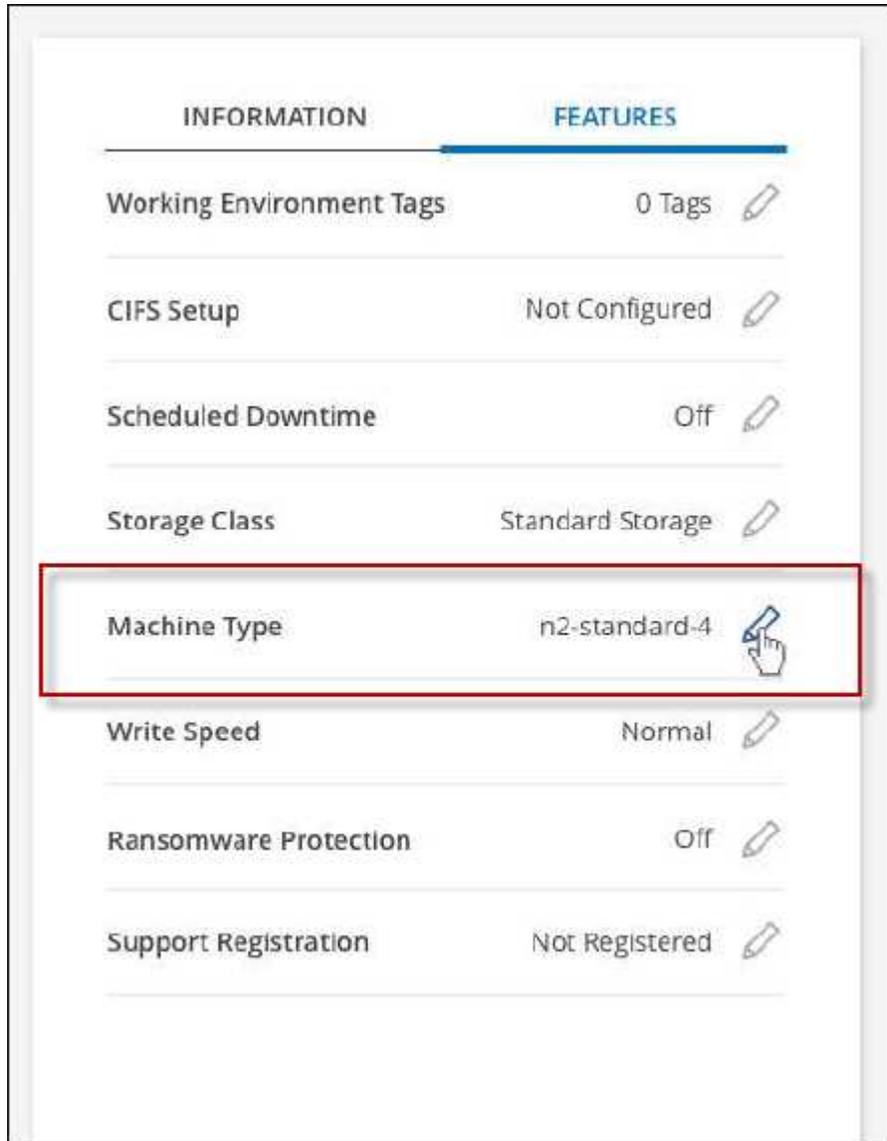


BlueXP gracefully changes one node at a time by initiating takeover and waiting for give back. NetApp's QA team tested both writing and reading files during this process and didn't see any issues on the client side. As connections changed, we did see retries on the I/O level, but the application layer overcame these short "re-wire" of NFS/CIFS connections.

Steps

1. On the Canvas page, select the working environment.

2. On the Overview tab, click the Features panel and then click the pencil icon next to **Machine type**.



- a. If you are using a node-based PAYGO license, you can optionally choose a different license and machine type by clicking the pencil icon next to **License type**.
3. Choose an machine type, select the check box to confirm that you understand the implications of the change, and then click **Change**.

Result

Cloud Volumes ONTAP reboots with the new configuration.

Administer Cloud Volumes ONTAP using the Advanced View

If you need to perform advanced management of Cloud Volumes ONTAP, you can do so using ONTAP System Manager, which is a management interface that's provided with an ONTAP system. We have included the System Manager interface directly inside BlueXP so that you don't need to leave BlueXP for advanced management.

Features

The Advanced View in BlueXP gives you access to additional management features:

- Advanced storage management
Manage consistency groups, shares, qtrees, quotas, and Storage VMs.
- Networking management
Manage IPspaces, network interfaces, portsets, and ethernet ports.
- Events and jobs
View event logs, system alerts, jobs, and audit logs.
- Advanced data protection
Protect storage VMs, LUNs, and consistency groups.
- Host management
Set up SAN initiator groups and NFS clients.

Supported configurations

Advanced management through System Manager is supported with Cloud Volumes ONTAP 9.10.0 and later in standard cloud regions.

System Manager integration is not supported in GovCloud regions or in regions that have no outbound internet access.

Limitations

A few features that appear in the System Manager interface are not supported with Cloud Volumes ONTAP:

- BlueXP tiering
The BlueXP tiering service is not supported with Cloud Volumes ONTAP. Tiering data to object storage must be set up directly from BlueXP's Standard View when creating volumes.
- Tiers
Aggregate management (including local tiers and cloud tiers) is not supported from System Manager. You must manage aggregates directly from BlueXP's Standard View.
- Firmware upgrades
Automatic firmware updates from the **Cluster > Settings** page is not supported with Cloud Volumes ONTAP.

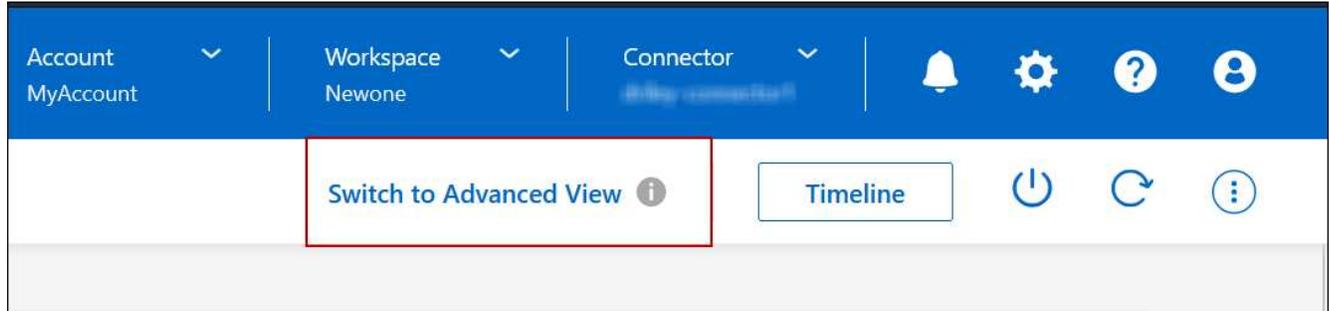
In addition, role-based access control from System Manager is not supported.

How to get started

Open a Cloud Volumes ONTAP working environment and click the Advanced View option.

Steps

1. From the left navigation menu, select **Storage > Canvas**.
2. On the Canvas page, double-click the name of a Cloud Volumes ONTAP system.
3. In the top-right, click **Switch to Advanced View**.



4. If the confirmation message appears, read through it and click **Close**.
5. Use System Manager to manage Cloud Volumes ONTAP.
6. If needed, click **Switch to Standard View** to return to standard management through BlueXP.

Help with using System Manager

If you need help using System Manager with Cloud Volumes ONTAP, you can refer to [ONTAP documentation](#) for step-by-step instructions. Here are a few links that might help:

- [Volume and LUN management](#)
- [Network management](#)
- [Data protection](#)

Administer Cloud Volumes ONTAP from the CLI

The Cloud Volumes ONTAP CLI enables you to run all administrative commands and is a good choice for advanced tasks or if you are more comfortable using the CLI. You can connect to the CLI using Secure Shell (SSH).

Before you begin

The host from which you use SSH to connect to Cloud Volumes ONTAP must have a network connection to Cloud Volumes ONTAP. For example, you might need to SSH from a jump host that's in your cloud provider network.



When deployed in multiple AZs, Cloud Volumes ONTAP HA configurations use a floating IP address for the cluster management interface, which means external routing is not available. You must connect from a host that is part of the same routing domain.

Steps

1. In BlueXP, identify the IP address of the cluster management interface:

- a. From the left navigation menu, select **Storage > Canvas**.
 - b. On the Canvas page, select the Cloud Volumes ONTAP system.
 - c. Copy the cluster management IP address that appears in the right pane.
2. Use SSH to connect to the cluster management interface IP address using the admin account.

Example

The following image shows an example using PuTTY:



The image shows a PuTTY connection configuration dialog box. The title is "Specify the destination you want to connect to". There are two input fields: "Host Name (or IP address)" containing "admin@192.168.111.5" and "Port" containing "22". Below these fields, there is a section for "Connection type:" with five radio buttons: "Raw", "Telnet", "Rlogin", "SSH" (which is selected), and "Serial".

3. At the login prompt, enter the password for the admin account.

Example

```
Password: *****  
COT2:::>
```

System health and events

Verify AutoSupport setup

AutoSupport proactively monitors the health of your system and sends messages to NetApp technical support. By default, AutoSupport is enabled on each node to send messages to technical support using the HTTPS transport protocol. It's best to verify that AutoSupport can send these messages.

The only required configuration step is to ensure that Cloud Volumes ONTAP has outbound internet connectivity. For details, refer to the networking requirements for your cloud provider.

AutoSupport requirements

Cloud Volumes ONTAP nodes require outbound internet access for NetApp AutoSupport, which proactively monitors the health of your system and sends messages to NetApp technical support.

Routing and firewall policies must allow HTTP/HTTPS traffic to the following endpoints so Cloud Volumes ONTAP can send AutoSupport messages:

- <https://support.netapp.com/aods/asupmessage>
- <https://support.netapp.com/asupprod/post/1.0/postAsup>

If an outbound internet connection isn't available to send AutoSupport messages, BlueXP automatically

configures your Cloud Volumes ONTAP systems to use the Connector as a proxy server. The only requirement is to ensure that the Connector's security group allows *inbound* connections over port 3128. You'll need to open this port after you deploy the Connector.

If you defined strict outbound rules for Cloud Volumes ONTAP, then you'll also need to ensure that the Cloud Volumes ONTAP security group allows *outbound* connections over port 3128.

After you've verified that outbound internet access is available, you can test AutoSupport to ensure that it can send messages. For instructions, refer to [ONTAP docs: Set up AutoSupport](#).

Troubleshoot your AutoSupport configuration

If an outbound connection isn't available and BlueXP can't configure your Cloud Volumes ONTAP system to use the Connector as a proxy server, you'll receive a notification from BlueXP titled "<working environment name> is unable to send AutoSupport messages."

You're most likely receiving this message because of networking issues.

Follow these steps to address this problem.

Steps

1. SSH to the Cloud Volumes ONTAP system so that you can administer the system from the CLI.

[Learn how to SSH to Cloud Volumes ONTAP](#).

2. Display the detailed status of the AutoSupport subsystem:

```
autosupport check show-details
```

The response should be similar to the following:

```
Category: smtp
  Component: mail-server
  Status: failed
  Detail: SMTP connectivity check failed for destination:
        mailhost. Error: Could not resolve host -
'mailhost'
  Corrective Action: Check the hostname of the SMTP server

Category: http-https
  Component: http-put-destination
  Status: ok
  Detail: Successfully connected to:
        <https://support.netapp.com/put/AsupPut/>.

  Component: http-post-destination
  Status: ok
  Detail: Successfully connected to:

https://support.netapp.com/asupprod/post/1.0/postAsup.

Category: on-demand
  Component: ondemand-server
  Status: ok
  Detail: Successfully connected to:
        https://support.netapp.com/aods/asupmessage.

Category: configuration
  Component: configuration
  Status: ok
  Detail: No configuration issues found.
5 entries were displayed.
```

If the status of the http-https category is "ok" then it means AutoSupport is configured properly and messages can be sent.

3. If the status is not ok, verify the proxy URL for each Cloud Volumes ONTAP node:

```
autosupport show -fields proxy-url
```

4. If the proxy URL parameter is empty, configure Cloud Volumes ONTAP to use the Connector as a proxy:

```
autosupport modify -proxy-url http://<connector private ip>:3128
```

5. Verify AutoSupport status again:

```
autosupport check show-details
```

6. If the status is still failed, validate that there is connectivity between Cloud Volumes ONTAP and the Connector over port 3128.
7. If the status ID is still failed after verifying that there is connectivity, SSH to the Connector.

[Learn more about Connecting to the Linux VM for the Connector](#)

8. Go to `/opt/application/netapp/cloudmanager/docker_occm/data/`
9. Open the proxy configuration file `squid.conf`

The basic structure of the file is as follows:

```
http_port 3128
acl localnet src 172.31.0.0/16
acl azure_aws_metadata dst 169.254.169.254

http_access allow localnet
http_access deny azure_aws_metadata
http_access allow localhost
http_access deny all
```

The `localnet` `src` value is the CIDR of the Cloud Volumes ONTAP system.

10. If the CIDR block of the Cloud Volumes ONTAP system isn't in the range that's specified in the file, either update the value or add a new entry as follows:

```
acl cvonet src <cidr>
```

If you add this new entry, don't forget to also add an allow entry:

```
http_access allow cvonet
```

Here's an example:

```
http_port 3128
acl localnet src 172.31.0.0/16
acl cvonet src 172.33.0.0/16
acl azure_aws_metadata dst 169.254.169.254

http_access allow localnet
http_access allow cvonet
http_access deny azure_aws_metadata
http_access allow localhost
http_access deny all
```

11. After editing the config file, restart the proxy container as `sudo`:

```
docker restart squid
```

12. Go back to the Cloud Volumes ONTAP CLI and verify that Cloud Volumes ONTAP can send AutoSupport messages:

```
autosupport check show-details
```

Configure EMS

The Event Management System (EMS) collects and displays information about events that occur on ONTAP systems. To receive event notifications, you can set event destinations (email addresses, SNMP trap hosts, or syslog servers) and event routes for a particular event severity.

You can configure EMS using the CLI. For instructions, refer to [ONTAP docs: EMS configuration overview](#).

Concepts

Cloud Volumes ONTAP licensing

Several licensing options are available for Cloud Volumes ONTAP. Each option enables you to choose a consumption model that meets your needs.

Licensing overview

The following licensing options are available for new customers.

Capacity-based licensing

Pay for multiple Cloud Volumes ONTAP systems in your NetApp account by provisioned capacity. Includes the ability to purchase add-on cloud data services.

Keystone Subscription

A pay-as-you-grow subscription-based service that delivers a seamless hybrid cloud experience for HA pairs.

The previous by-node licensing model remains available for existing customers who have already purchased a license or who have an active marketplace subscription.

The following sections provide more details about each of these options.



Support is not available for the use of licensed features without a license.

Capacity-based licensing

Capacity-based licensing packages enable you to pay for Cloud Volumes ONTAP per TiB of capacity. The license is associated with your NetApp account and enables you to charge multiple systems against the license, as long as enough capacity is available through the license.

For example, you could purchase a single 20 TiB license, deploy four Cloud Volumes ONTAP systems, and then allocate a 5 TiB volume to each system, for a total of 20 TiB. The capacity is available to the volumes on each Cloud Volumes ONTAP system deployed in that account.

Capacity-based licensing is available in the form of a *package*. When you deploy a Cloud Volumes ONTAP system, you can choose from several licensing packages based on your business needs.



While the actual usage and metering for the products and services managed in BlueXP are always calculated in GiB and TiB, the terms GB/GiB and TB/TiB are used interchangeably. This is reflected in the Cloud Marketplace listings, price quotes, listing descriptions, and in other supporting documentation.

Packages

The following capacity-based packages are available for Cloud Volumes ONTAP.

For a list of supported VM types with the following capacity-based packages, refer to:

- [Supported configurations in Azure](#)

- [Supported configurations in Google Cloud](#)

Freemium

Provides all Cloud Volumes ONTAP features free of charge from NetApp (cloud provider charges still apply).

- No license or contract is needed.
- Support from NetApp is not included.
- You're limited to 500 GiB of provisioned capacity per Cloud Volumes ONTAP system.
- You can use up to 10 Cloud Volumes ONTAP systems with the Freemium offering per NetApp account, in any cloud provider.
- If the provisioned capacity for a Cloud Volumes ONTAP system exceeds 500 GiB, BlueXP converts the system to the Essentials package.

As soon as a system is converted to the Essentials package, the [minimum charge](#) applies.

Any other systems that have less than 500 GiB of provisioned capacity stay on Freemium (as long as they were deployed using the Freemium offering).

Optimized

Pay for provisioned capacity and I/O operations separately.

- Cloud Volumes ONTAP single node or HA
- Charging is based on two cost components: storage and usage (I/O).

You will not be charged for I/O related to data replication (SnapMirror), backups (SnapVault), or NDMP.

- Available in the Azure Marketplace as a pay-as-you-go offering or as an annual contract
- Available in the Google Cloud Marketplace as a pay-as-you-go offering or as an annual contract
- Add on any of NetApp's cloud data services at extra cost

Essentials

Pay by capacity for Cloud Volumes ONTAP in a number of different configurations.

- Choose your Cloud Volumes ONTAP configuration:
 - A single node or HA system
 - File and block storage or secondary data for disaster recovery (DR)
- Add on any of NetApp's cloud data services at extra cost

Professional

Pay by capacity for any type of Cloud Volumes ONTAP configuration with unlimited backups.

- Provides licensing for any Cloud Volumes ONTAP configuration

Single node or HA with capacity charging for primary and secondary volumes at the same rate

- Includes unlimited volume backups using BlueXP backup and recovery, but only for Cloud Volumes

ONTAP systems that use the Professional package.



A PAYGO subscription is required for BlueXP backup and recovery, however no charges will be incurred for using this service. For more information on setting up licensing for BlueXP backup and recovery, see [Set up licensing for BlueXP backup and recovery](#).

- Add on any of NetApp's cloud data services at extra cost

Edge Cache

Provides licensing for Cloud Volumes Edge Cache.

- The same capabilities as the Professional package with business continuity and data protection for a distributed enterprise
- Intelligent edge caching through a small-footprint Windows VM at each location
- One edge node with every 3 TiBs of capacity purchased
- Available in the Azure Marketplace as a pay-as-you-go offering or as an annual contract
- Available in the Google Cloud Marketplace as a pay-as-you-go offering or as an annual contract

[Learn more about how Cloud Volumes Edge Cache can help your business](#)

Consumption models

Capacity-based licensing packages are available with the following consumption models:

- **BYOL:** A license purchased from NetApp that can be used to deploy Cloud Volumes ONTAP in any cloud provider.

Note that the Optimized and Edge Cache packages are not available with BYOL.

- **PAYGO:** An hourly subscription from your cloud provider's marketplace.
- **Annual:** An annual contract from your cloud provider's marketplace.

Note the following:

- If you purchase a license from NetApp (BYOL), you also need to subscribe to the PAYGO offering from your cloud provider's marketplace.

Your license is always charged first, but you'll be charged from the hourly rate in the marketplace in these cases:

- If you exceed your licensed capacity
- If the term of your license expires
- If you have an annual contract from a marketplace, *all* Cloud Volumes ONTAP systems that you deploy are charged against that contract. You can't mix and match an annual marketplace contract with BYOL.
- Only single node systems with BYOL are supported in China regions.

Changing packages

After deployment, you can change the package for a Cloud Volumes ONTAP system that uses capacity-based licensing. For example, if you deployed a Cloud Volumes ONTAP system with the Essentials package, you can

change it to the Professional package if your business needs changed.

[Learn how to change charging methods.](#)

Pricing

For details about pricing, go to [NetApp BlueXP website](#).

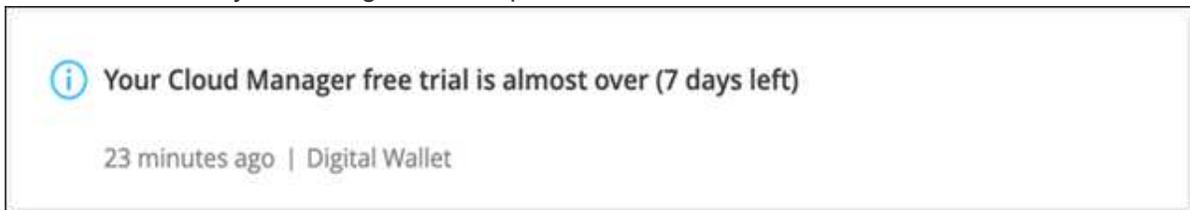
Free trials

A 30-day free trial is available from the pay-as-you-go subscription in your cloud provider's marketplace. The free trial includes Cloud Volumes ONTAP and BlueXP backup and recovery. The trial starts when you subscribe to the offering in the marketplace.

There are no instance or capacity limitations. You can deploy as many Cloud Volumes ONTAP systems as you'd like and allocate as much capacity as needed, free of charge for 30 days. The free trial automatically converts to a paid hourly subscription after 30 days.

There are no hourly software license charges for Cloud Volumes ONTAP, but infrastructure charges from your cloud provider still apply.

You will receive a notification in BlueXP when the free trial starts, when there are 7 days left, and when there is 1 day remaining. For example:



Supported configurations

Capacity-based licensing packages are available with Cloud Volumes ONTAP 9.7 and later.

Capacity limit

With this licensing model, each individual Cloud Volumes ONTAP system supports up to 2 PiB of capacity through disks and tiering to object storage.

There is no maximum capacity limitation when it comes to the license itself.

Max number of systems

With capacity-based licensing, the maximum number of Cloud Volumes ONTAP systems is limited to 20 per NetApp account. A *system* is a Cloud Volumes ONTAP HA pair, a Cloud Volumes ONTAP single node system, or any additional storage VMs that you create. The default storage VM does not count against the limit. This limit applies to all licensing models.

For example, let's say you have three working environments:

- A single node Cloud Volumes ONTAP system with one storage VM (this is the default storage VM that's created when you deploy Cloud Volumes ONTAP)

This working environment counts as one system.

- A single node Cloud Volumes ONTAP system with two storage VMs (the default storage VM, plus one additional storage VM that you created)

This working environment counts as two systems: one for the single node system and one for the additional storage VM.

- A Cloud Volumes ONTAP HA pair with three storage VMs (the default storage VM, plus two additional storage VMs that you created)

This working environment counts as three systems: one for the HA pair and two for the additional storage VMs.

That's six systems in total. You would then have room for an additional 14 systems in your account.

If you have a large deployment that requires more than 20 systems, contact your account rep or sales team.

[Learn more about NetApp accounts.](#)

Notes about charging

The following details can help you understand how charging works with capacity-based licensing.

Minimum charge

There is a 4 TiB minimum charge for each data-serving storage VM that has at least one primary (read-write) volume. If the sum of the primary volumes is less than 4 TiB, then BlueXP applies the 4 TiB minimum charge to that storage VM.

If you haven't provisioned any volumes yet, then the minimum charge doesn't apply.

For the Essentials package, the 4 TiB minimum capacity charge doesn't apply to storage VMs that contain secondary (data protection) volumes only. For example, if you have a storage VM with 1 TiB of secondary data, then you're charged just for that 1 TiB of data. With all other non-Essentials package types (Optimized, Professional, and Edge Cache), the minimum capacity charging of 4 TiB applies regardless of the volume type.

Overages

If you exceed your BYOL capacity or if your license expires, you'll be charged for overages at the hourly rate based on your marketplace subscription.

Essentials package

With the Essentials package, you're billed by the deployment type (HA or single node) and the volume type (primary or secondary). Pricing from high to low is in the following order: *Essentials Primary HA*, *Essentials Primary Single Node*, *Essentials Secondary HA*, and *Essentials Secondary Single Node*. Alternately, when you purchase a marketplace contract or accept a private offer, capacity charges are the same for any deployment or volume type.

BYOL

If you purchased an Essentials license from NetApp (BYOL) and you exceed the licensed capacity for that deployment and volume type, the BlueXP digital wallet charges overages against a higher priced Essentials license (if you have one and there is available capacity). This happens because we first use the available capacity that you've already purchased as prepaid capacity before charging against the marketplace. If there is no available capacity with your BYOL license, the exceeded capacity will be charged at marketplace on-demand hourly rates (PAYGO) and will add costs to your monthly bill.

Here's an example. Let's say you have the following licenses for the Essentials package:

- A 500 TiB *Essentials Secondary HA* license that has 500 TiB of committed capacity
- A 500 TiB *Essentials Single Node* license that only has 100 TiB of committed capacity

Another 50 TiB is provisioned on an HA pair with secondary volumes. Instead of charging that 50 TiB to PAYGO, the BlueXP digital wallet charges the 50 TiB overage against the *Essentials Single Node* license. That license is priced higher than *Essentials Secondary HA*, but it's making use of a license you have already purchased, and it will not add costs to your monthly bill.

In the BlueXP digital wallet, that 50 TiB will be shown as charged against the *Essentials Single Node* license.

Here's another example. Let's say you have the following licenses for the Essentials package:

- A 500 TiB *Essentials Secondary HA* license that has 500 TiB of committed capacity
- A 500 TiB *Essentials Single Node* license that only has 100 TiB of committed capacity

Another 100 TiB is provisioned on an HA pair with primary volumes. The license you purchased doesn't have *Essentials Primary HA* committed capacity. The *Essentials Primary HA* license is priced higher than both the *Essentials Primary Single Node* and *Essentials Secondary HA* licenses.

In this example, the BlueXP digital wallet charges overages at the marketplace rate for the additional 100 TiB. The overage charges will appear on your monthly bill.

Marketplace contracts or private offers

If you purchased an Essentials license as part of a marketplace contract or a private offer, the BYOL logic does not apply, and you must have the exact license type for the usage. License type includes volume type (primary or secondary) and the deployment type (HA or single node).

For example, let's say you deploy a Cloud Volumes ONTAP instance with the Essentials license. You then provision read-write volumes (primary single node) and read-only (secondary single node) volumes. Your marketplace contract or private offer must include capacity for *Essentials Single Node* and *Essentials Secondary Single Node* to cover the provisioned capacity. Any provisioned capacity that isn't part of your marketplace contract or private offer will be charged at the on-demand hourly rates (PAYGO) and will add costs to your monthly bill.

Storage VMs

- There are no extra licensing costs for additional data-serving storage VMs (SVMs), but there is a 4 TiB minimum capacity charge per data-serving SVM.
- Disaster recovery SVMs are charged according to the provisioned capacity.

HA pairs

For HA pairs, you're only charged for the provisioned capacity on a node. You aren't charged for data that is synchronously mirrored to the partner node.

FlexClone and FlexCache volumes

- You won't be charged for the capacity used by FlexClone volumes.
- Source and destination FlexCache volumes are considered primary data and charged according to the provisioned space.

How to get started

Learn how to get started with capacity-based licensing:

- [Set up licensing for Cloud Volumes ONTAP in AWS](#)
- [Set up licensing for Cloud Volumes ONTAP in Azure](#)
- [Set up licensing for Cloud Volumes ONTAP in Google Cloud](#)

Keystone Subscription

A pay-as-you-grow subscription-based service that delivers a seamless hybrid cloud experience for those preferring OpEx consumption models to upfront CapEx or leasing.

Charging is based on the size of your committed capacity for one or more Cloud Volumes ONTAP HA pairs in your Keystone Subscription.

The provisioned capacity for each volume is aggregated and compared to the committed capacity on your Keystone Subscription periodically, and any overages are charged as burst on your Keystone Subscription.

[Learn more about NetApp Keystone.](#)

Supported configurations

Keystone Subscriptions are supported with HA pairs. This licensing option isn't supported with single node systems at this time.

Capacity limit

Each individual Cloud Volumes ONTAP system supports up to 2 PiB of capacity through disks and tiering to object storage.

How to get started

Learn how to get started with a Keystone Subscription:

- [Set up licensing for Cloud Volumes ONTAP in AWS](#)
- [Set up licensing for Cloud Volumes ONTAP in Azure](#)
- [Set up licensing for Cloud Volumes ONTAP in Google Cloud](#)

Node-based licensing

Node-based licensing is the previous generation licensing model that enabled you to license Cloud Volumes ONTAP by node. This licensing model is not available for new customers and no free trials are available. By-node charging has been replaced with the by-capacity charging methods described above.

Node-based licensing is still available for existing customers:

- If you have an active license, BYOL is available for license renewals only.
- If you have an active marketplace subscription, charging is still available through that subscription.

License conversions

Converting an existing Cloud Volumes ONTAP system to another licensing method isn't supported. The three current licensing methods are capacity-based licensing, Keystone Subscriptions, and node-based licensing. For example, you can't convert a system from node-based licensing to capacity-based licensing (and vice versa).

If you want to transition to another licensing method, you can purchase a license, deploy a new Cloud Volumes ONTAP system using that license, and then replicate the data to that new system.

Note that converting a system from PAYGO by-node licensing to BYOL by-node licensing (and vice versa) isn't supported. You need to deploy a new system and then replicate data to that system. [Learn how to change between PAYGO and BYOL.](#)

Storage

Client protocols

Cloud Volumes ONTAP supports the iSCSI, NFS, SMB, NVMe-TCP, and S3 client protocols.

iSCSI

iSCSI is a block protocol that can run on standard Ethernet networks. Most client operating systems offer a software initiator that runs over a standard Ethernet port.

NFS

NFS is the traditional file access protocol for UNIX and LINUX systems. Clients can access files in ONTAP volumes using the NFSv3, NFSv4, and NFSv4.1 protocols. You can control file access using UNIX-style permissions, NTFS-style permissions, or a mix of both.

Clients can access the same files using both NFS and SMB protocols.

SMB

SMB is the traditional file access protocol for Windows systems. Clients can access files in ONTAP volumes using the SMB 2.0, SMB 2.1, SMB 3.0, and SMB 3.1.1 protocols. Just like with NFS, a mix of permission styles are supported.

S3

Cloud Volumes ONTAP supports S3 as an option for scale-out storage. S3 protocol support enables you to configure S3 client access to objects contained in a bucket in a storage VM (SVM).

[Learn how S3 multiprotocol works.](#)

[Learn how to configure and manage S3 object storage services in ONTAP.](#)

NVMe-TCP

NVMe-TCP is supported for cloud providers if you are using Cloud Volumes ONTAP version 9.12.1 or newer. BlueXP does not provide any management capabilities for NVMe-TCP.

For more information on configuring NVMe through ONTAP, see [Configure a storage VM for NVMe](#).

Disks and aggregates

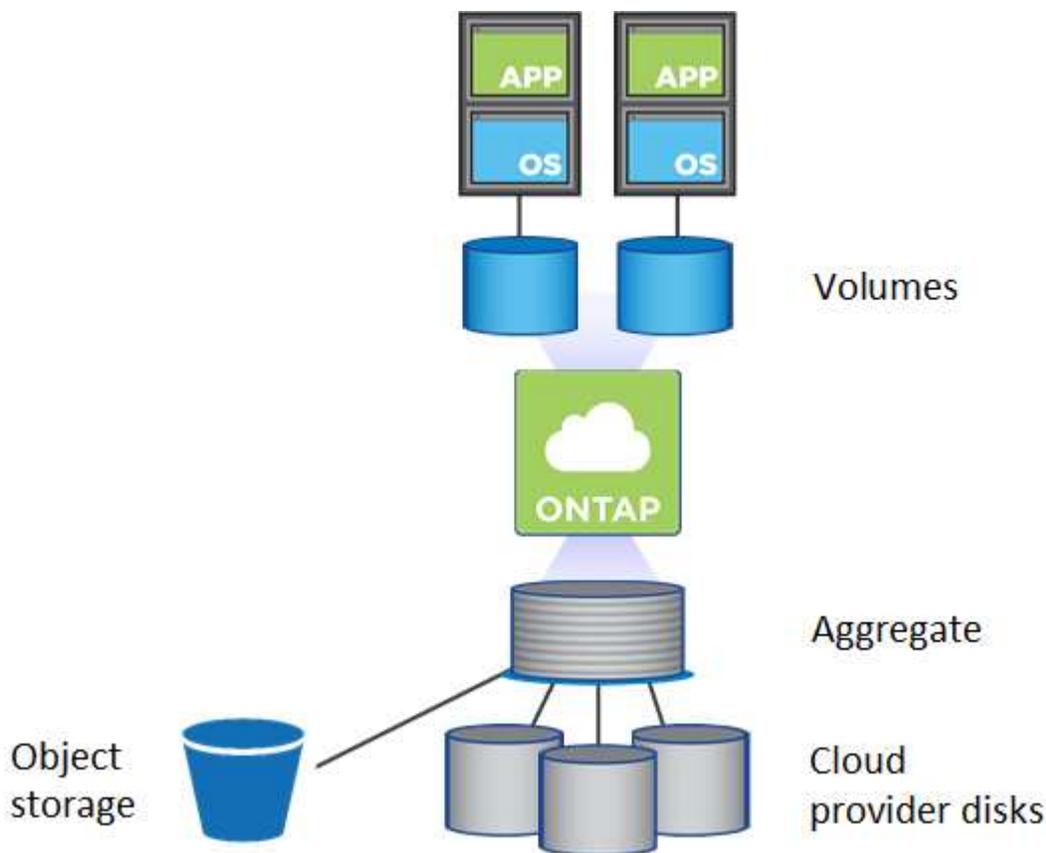
Understanding how Cloud Volumes ONTAP uses cloud storage can help you understand your storage costs.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

Overview

Cloud Volumes ONTAP uses cloud provider storage as disks and groups them into one or more aggregates. Aggregates provide storage to one or more volumes.



Several types of cloud disks are supported. You choose the disk type when you create a volume and the default disk size when you deploy Cloud Volumes ONTAP.



The total amount of storage purchased from a cloud provider is the *raw capacity*. The *usable capacity* is less because approximately 12 to 14 percent is overhead that is reserved for Cloud Volumes ONTAP use. For example, if BlueXP creates a 500 GiB aggregate, the usable capacity is 442.94 GiB.

AWS storage

In AWS, Cloud Volumes ONTAP uses EBS storage for user data and local NVMe storage as Flash Cache on some EC2 instance types.

EBS storage

In AWS, an aggregate can contain up to 6 disks that are all the same size. But if you have a configuration that supports the Amazon EBS Elastic Volumes feature, then an aggregate can contain up to 8 disks. [Learn more about support for Elastic Volumes.](#)

The maximum disk size is 16 TiB.

The underlying EBS disk type can be either General Purpose SSDs (gp3 or gp2), Provisioned IOPS SSD (io1), or Throughput Optimized HDD (st1). You can pair an EBS disk with Amazon S3 to [tier inactive data to low-cost object storage.](#)



Tiering data to object storage is not recommended when using Throughput Optimized HDDs (st1).

Local NVMe storage

Some EC2 instance types include local NVMe storage, which Cloud Volumes ONTAP uses as [Flash Cache.](#)

Related links

- [AWS documentation: EBS Volume Types](#)
- [Learn how to choose disk types and disk sizes for your systems in AWS](#)
- [Review storage limits for Cloud Volumes ONTAP in AWS](#)
- [Review supported configurations for Cloud Volumes ONTAP in AWS](#)

Azure storage

In Azure, an aggregate can contain up to 12 disks that are all the same size. The disk type and maximum disk size depends on whether you use a single node system or an HA pair:

Single node systems

Single node systems can use three types of Azure Managed Disks:

- *Premium SSD Managed Disks* provide high performance for I/O-intensive workloads at a higher cost.
- *Standard SSD Managed Disks* provide consistent performance for workloads that require low IOPS.
- *Standard HDD Managed Disks* are a good choice if you don't need high IOPS and want to reduce your costs.

Each managed disk type has a maximum disk size of 32 TiB.

You can pair a managed disk with Azure Blob storage to [tier inactive data to low-cost object storage.](#)

HA pairs

HA pairs use two types of disks which provide high performance for I/O-intensive workloads at a higher cost:

- *Premium page blobs* with a maximum disk size of 8 TiB

- *Managed disks* with a maximum disk size of 32 TiB

Related links

- [Microsoft Azure documentation: Azure managed disk types](#)
- [Microsoft Azure documentation: Overview of Azure page blobs](#)
- [Learn how to choose disk types and disk sizes for your systems in Azure](#)
- [Review storage limits for Cloud Volumes ONTAP in Azure](#)

Google Cloud storage

In Google Cloud, an aggregate can contain up to 6 disks that are all the same size. The maximum disk size is 64 TiB.

The disk type can be either *Zonal SSD persistent disks*, *Zonal Balanced persistent disks*, or *Zonal standard persistent disks*. You can pair persistent disks with a Google Storage bucket to [tier inactive data to low-cost object storage](#).

Related links

- [Google Cloud documentation: Storage Options](#)
- [Review storage limits for Cloud Volumes ONTAP in Google Cloud](#)

RAID type

The RAID type for each Cloud Volumes ONTAP aggregate is RAID0 (striping). Cloud Volumes ONTAP relies on the cloud provider for disk availability and durability. No other RAID types are supported.

Hot spares

RAID0 doesn't support the use of hot spares for redundancy.

Creating unused disks (hot spares) attached to a Cloud Volumes ONTAP instance is an unnecessary expense and may prevent provisioning additional space as needed. Therefore, it's not recommended.

Elastic Volumes in AWS

Support for the Amazon EBS Elastic Volumes feature with a Cloud Volumes ONTAP aggregate provides better performance and additional capacity, while enabling BlueXP to automatically increase the underlying disk capacity as needed.

Benefits

- Dynamic disk growth

BlueXP can dynamically increase the size of disks while Cloud Volumes ONTAP is running and while disks are still attached.

- Better performance

Aggregates that are enabled with Elastic Volumes can have up to eight disks that are equally utilized across two RAID groups. This configuration provides more throughput and consistent performance.

- Larger aggregates

Support for eight disks provides a maximum aggregate capacity of 128 TiB. These limits are higher than the six disk limit and 96 TiB limit for aggregates that aren't enabled with the Elastic Volumes feature.

Note that total system capacity limits remain the same.

[Learn more about Elastic Volumes from AWS](#)

Supported configurations

The Amazon EBS Elastic Volumes feature is supported with specific Cloud Volumes ONTAP versions and specific EBS disk types.

Cloud Volumes ONTAP version

The Elastic Volumes feature is supported with *new* Cloud Volumes ONTAP systems created from version 9.11.0 or later. The feature is *not* supported with existing Cloud Volumes ONTAP systems that were deployed prior to 9.11.0.

For example, the Elastic Volumes feature is not supported if you created a Cloud Volumes ONTAP 9.9.0 system and then later upgraded that system to version 9.11.0. It must be a new system deployed using version 9.11.0 or later.

EBS disk types

The Elastic Volumes feature is automatically enabled at the aggregate level when using General Purpose SSDs (gp3) or Provisioned IOPS SSDs (io1). The Elastic Volumes feature is not supported with aggregates that use any other disk type.

Required AWS permissions

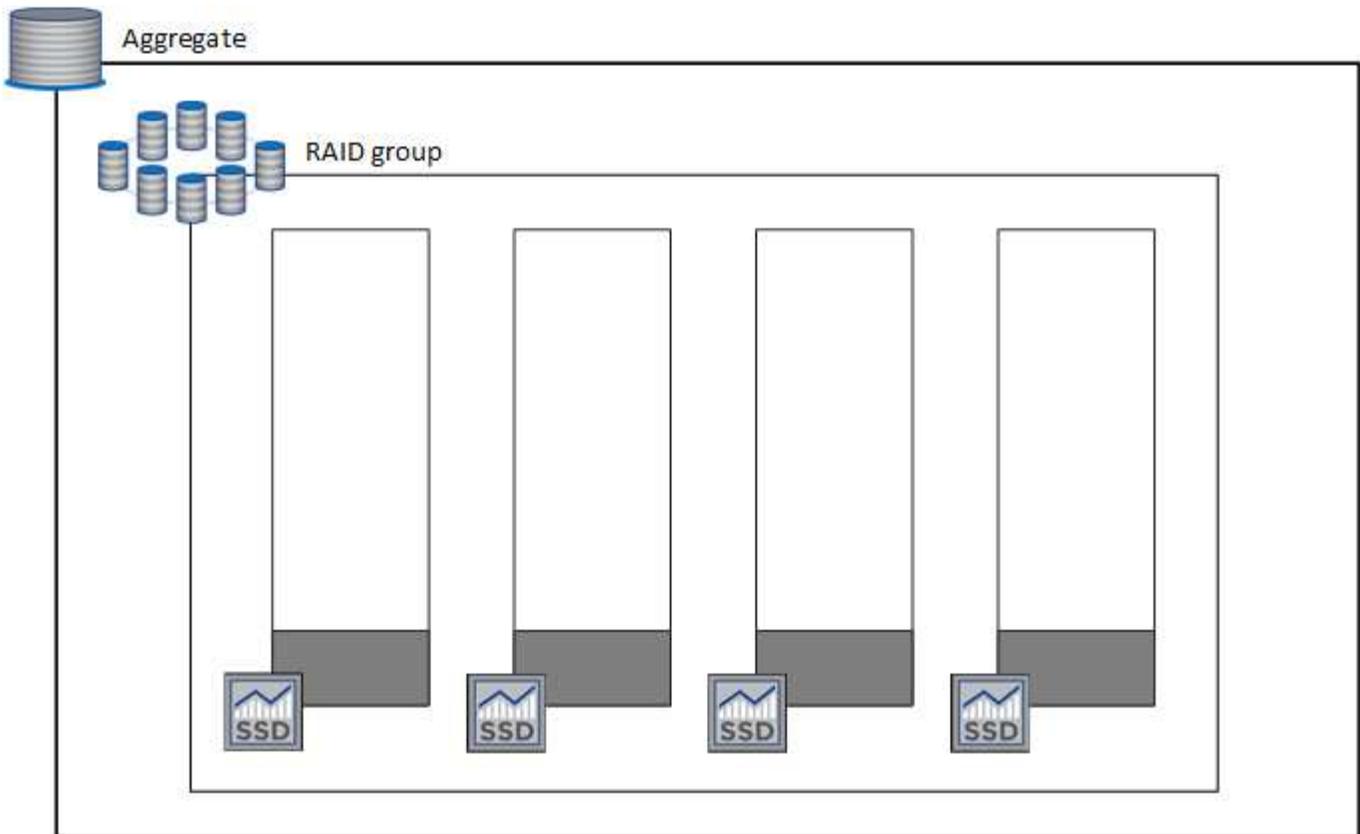
Starting with the 3.9.19 release, the Connector requires the following permissions to enable and manage the Elastic Volumes feature on a Cloud Volumes ONTAP aggregate:

- ec2:DescribeVolumesModifications
- ec2:ModifyVolume

These permissions are included in [the policies provided by NetApp](#)

How support for Elastic Volumes works

An aggregate that has the Elastic Volumes feature enabled is comprised of one or two RAID groups. Each RAID group has four identical disks that have the same capacity. Here's an example of a 10 TiB aggregate that has four disks that are 2.5 TiB each:



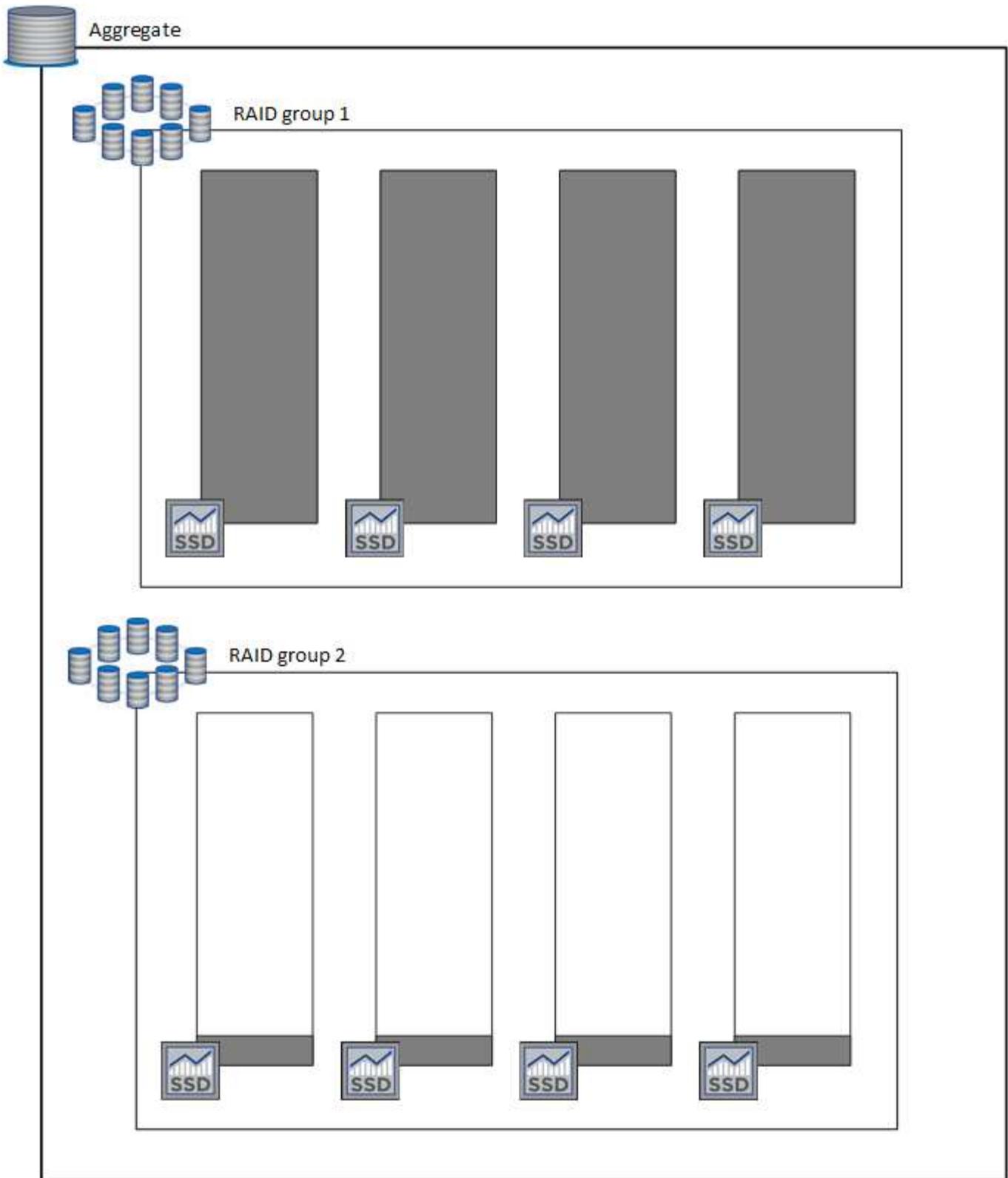
When BlueXP creates an aggregate, it starts with one RAID group. If additional capacity is needed, BlueXP grows the aggregate by increasing the capacity of all disks in the RAID group by the same amount. The capacity increase is either a minimum of 256 GiB or 10% of the aggregate's size.

For example, if you have a 1 TiB aggregate, each disk is 250 GiB. 10% of the aggregate's capacity is 100 GiB. That's lower than 256 GiB, so the size of the aggregate is increased by the 256 GiB minimum (or 64 GiB for each disk).

BlueXP increases the size of the disks while the Cloud Volumes ONTAP system is running and while the disks are still attached. The change is non-disruptive.

If an aggregate reaches 64 TiB (or 16 TiB on each disk), BlueXP creates a second RAID group for additional capacity. This second RAID group works just like the first one: it has four disks that have the exact same capacity and it can grow up to 64 TiB. That means an aggregate can have a maximum capacity of 128 TiB.

Here's an example of an aggregate with two RAID groups. The capacity limit has been reached on the first RAID group, while the disks in the second RAID group have plenty of free space.



What happens when you create a volume

If you create a volume that uses gp3 or io1 disks, BlueXP creates the volume on an aggregate as follows:

- If there is an existing gp3 or io1 aggregate that has Elastic Volumes enabled, BlueXP creates the volume on that aggregate.

- If there are multiple gp3 or io1 aggregates that have Elastic Volumes enabled, BlueXP creates the volume on the aggregate that requires the least amount of resources.
- If the system only has gp3 or io1 aggregates that aren't enabled for Elastic Volumes, then the volume is created on that aggregate.



While this scenario is unlikely, it's possible in two cases:

- You explicitly disabled the Elastic Volumes feature when creating an aggregate from the API.
- You created a new Cloud Volumes ONTAP system from the user interface, in which case the Elastic Volumes feature is disabled on the initial aggregate. Review [Limitations](#) below to learn more.

- If no existing aggregates have enough capacity, BlueXP creates the aggregate with Elastic Volumes enabled and then creates the volume on that new aggregate.

The size of the aggregate is based on the requested volume size plus an additional 10% capacity.

Capacity Management Mode

The Capacity Management Mode for a Connector works with Elastic Volumes similar to how it works with other types of aggregates:

- When Automatic mode is enabled (this is the default setting), BlueXP automatically increases the size of aggregates if additional capacity is needed.
- If you change the capacity management mode to Manual, BlueXP asks for your approval to purchase additional capacity.

[Learn more about the Capacity Management Mode.](#)

Limitations

Increasing the size of an aggregate can take up to 6 hours. During that time, BlueXP can't request any additional capacity for that aggregate.

How to work with Elastic Volumes

You can work with Elastic Volumes in BlueXP as follows:

- Create a new system that has Elastic Volumes enabled on the initial aggregate when using gp3 or io1 disks

[Learn how to create Cloud Volumes ONTAP system](#)

- Create a new volume on an aggregate that has Elastic Volumes enabled

If you create a volume that uses gp3 or io1 disks, BlueXP automatically creates the volume on an aggregate that has Elastic Volumes enabled. For more details, refer to [What happens when you create a volume.](#)

[Learn how to create volumes.](#)

- Create a new aggregate that has Elastic Volumes enabled

Elastic Volumes is automatically enabled on new aggregates that use gp3 or io1 disks, as long as the Cloud Volumes ONTAP system was created from version 9.11.0 or later.

When you create the aggregate, BlueXP will prompt you for the aggregate's capacity size. This is different than other configurations where you choose a disk size and number of disks.

The following screenshot shows an example of a new aggregate comprised of gp3 disks.

1 Disk Type 2 Aggregate details 3 Tiering Data 4 Review

Select Disk Type

Disk Type

GP3 - General Purpose SSD Dynamic Performance

 **General Purpose SSD (gp3) Disk Properties**

Description: General purpose SSD volume that balances price and performance (performance level is independent of storage capacity)

IOPS Value i Throughput MB/s i

12000 250

[Learn how to create aggregates.](#)

- Identify aggregates that have Elastic Volumes enabled

When you go to the Advanced Allocation page, you can identify whether the Elastic Volumes feature is enabled on an aggregate. In the following example, aggr1 has Elastic Volumes enabled.

aggr1 ONLINE

INFO		CAPACITY	
Disk Type	GP3 3000 IOPS	Provisioned size	907.12 GiB
Disks	4	EBS Used	1.13 GiB
Volumes	2	S3 Used	0 GiB
Elastic Volumes	Enabled		
S3 Tiering	Enabled		

- Add capacity to an aggregate

While BlueXP automatically adds capacity to aggregates as needed, you can manually increase the capacity yourself.

[Learn how to increase aggregate capacity.](#)

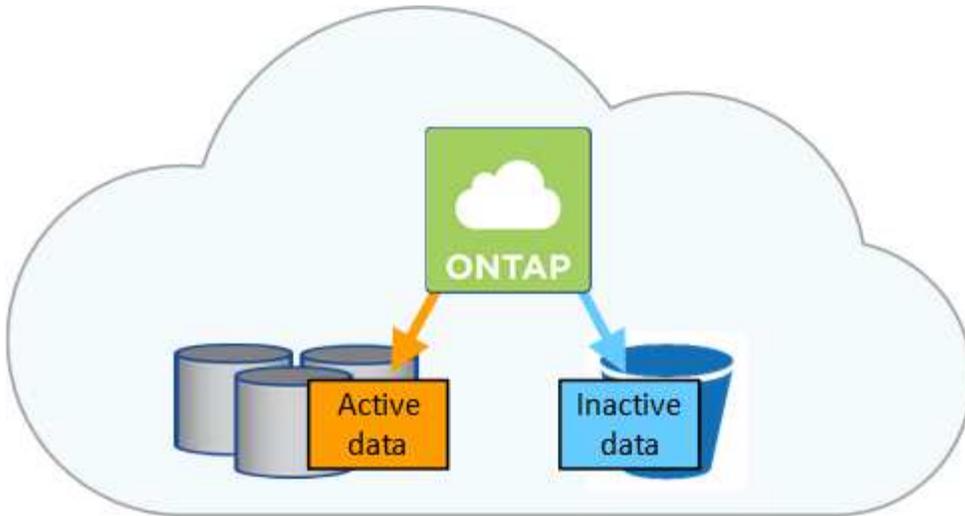
- Replicate data to an aggregate that has Elastic Volumes enabled

If the destination Cloud Volumes ONTAP system supports Elastic Volumes, a destination volume will be placed on an aggregate that has Elastic Volumes enabled (as long as you choose a gp3 or io1 disk).

[Learn how to set up data replication](#)

Data tiering overview

Reduce your storage costs by enabling automated tiering of inactive data to low-cost object storage. Active data remains in high-performance SSDs or HDDs, while inactive data is tiered to low-cost object storage. This enables you to reclaim space on your primary storage and shrink secondary storage.



Data tiering is powered by FabricPool technology. Cloud Volumes ONTAP provides data tiering for all Cloud Volumes ONTAP clusters without an additional license. When you enable data tiering, data tiered to object storage incurs charges. Refer to your cloud provider’s documentation for details about object storage costs.

Data tiering in AWS

When you enable data tiering in AWS, Cloud Volumes ONTAP uses EBS as a performance tier for hot data and AWS S3 as a capacity tier for inactive data.

Performance tier

The performance tier can be General Purpose SSDs (gp3 or gp2) or Provisioned IOPS SSDs (io1).

Tiering data to object storage is not recommended when using Throughput Optimized HDDs (st1).

Capacity tier

A Cloud Volumes ONTAP system tiers inactive data to a single S3 bucket.

BlueXP creates a single S3 bucket for each working environment and names it *fabric-pool-cluster unique identifier*. A different S3 bucket is not created for each volume.

When BlueXP creates the S3 bucket, it uses the following default settings:

- Storage class: Standard
- Default encryption: Disabled
- Block public access: Block all public access
- Object ownership: ACLs enabled
- Bucket versioning: Disabled
- Object lock: Disabled

Storage classes

The default storage class for tiered data in AWS is *Standard*. Standard is ideal for frequently accessed data stored across multiple Availability Zones.

If you don’t plan to access the inactive data, you can reduce your storage costs by changing the storage class to one of the following: *Intelligent Tiering*, *One-Zone Infrequent Access*, *Standard-Infrequent Access*, or *S3 Glacier Instant Retrieval*. When you change the storage class, inactive data starts in the Standard

storage class and transitions to the storage class that you selected, if the data is not accessed after 30 days.

The access costs are higher if you do access the data, so take that into consideration before you change the storage class. [Learn more about Amazon S3 storage classes](#).

You can select a storage class when you create the working environment and you can change it any time after. For details about changing the storage class, see [Tiering inactive data to low-cost object storage](#).

The storage class for data tiering is system wide—it's not per volume.

Data tiering in Azure

When you enable data tiering in Azure, Cloud Volumes ONTAP uses Azure managed disks as a performance tier for hot data and Azure Blob storage as a capacity tier for inactive data.

Performance tier

The performance tier can be either SSDs or HDDs.

Capacity tier

A Cloud Volumes ONTAP system tiers inactive data to a single Blob container.

BlueXP creates a new storage account with a container for each Cloud Volumes ONTAP working environment. The name of the storage account is random. A different container is not created for each volume.

BlueXP creates the storage account with the following settings:

- Access tier: Hot
- Performance: Standard
- Redundancy: Locally-redundant storage (LRS)
- Account: StorageV2 (general purpose v2)
- Require secure transfer for REST API operations: Enabled
- Storage account key access: Enabled
- Minimum TLS version: Version 1.2
- Infrastructure encryption: Disabled

Storage access tiers

The default storage access tier for tiered data in Azure is the *hot* tier. The hot tier is ideal for frequently accessed data in the capacity tier.

If you don't plan to access the inactive data in the capacity tier, you can reduce your storage costs by changing to the *cool* storage tier. When you change the storage tier to cool, inactive capacity tier data moves directly to the cool storage tier.

The access costs are higher if you do access the data, so take that into consideration before you change the storage tier. [Learn more about Azure Blob storage access tiers](#).

You can select a storage tier when you create the working environment and you can change it any time after. For details about changing the storage tier, see [Tiering inactive data to low-cost object storage](#).

The storage access tier for data tiering is system wide—it's not per volume.

Data tiering in Google Cloud

When you enable data tiering in Google Cloud, Cloud Volumes ONTAP uses persistent disks as a performance tier for hot data and a Google Cloud Storage bucket as a capacity tier for inactive data.

Performance tier

The performance tier can be either SSD persistent disks, balanced persistent disks, or standard persistent disks.

Capacity tier

A Cloud Volumes ONTAP system tiers inactive data to a single Google Cloud Storage bucket.

BlueXP creates a bucket for each working environment and names it *fabric-pool-cluster unique identifier*. A different bucket is not created for each volume.

When BlueXP creates the bucket, it uses the following default settings:

- Location type: Region
- Storage class: Standard
- Public access: Subject to object ACLs
- Access control: Fine-grained
- Protection: None
- Data encryption: Google-managed key

Storage classes

The default storage class for tiered data is the *Standard Storage* class. If the data is infrequently accessed, you can reduce your storage costs by changing to *Nearline Storage* or *Coldline Storage*. When you change the storage class, subsequent inactive data moves directly to the class that you selected.



Any existing inactive data will maintain the default storage class when you change the storage class. To change the storage class for existing inactive data, you must perform the designation manually.

The access costs are higher if you do access the data, so take that into consideration before you change the storage class. [Learn more about storage classes for Google Cloud Storage.](#)

You can select a storage tier when you create the working environment and you can change it any time after. For details about changing the storage class, see [Tiering inactive data to low-cost object storage.](#)

The storage class for data tiering is system wide—it's not per volume.

Data tiering and capacity limits

If you enable data tiering, a system's capacity limit stays the same. The limit is spread across the performance tier and the capacity tier.

Volume tiering policies

To enable data tiering, you must select a volume tiering policy when you create, modify, or replicate a volume. You can select a different policy for each volume.

Some tiering policies have an associated minimum cooling period, which sets the time that user data in a volume must remain inactive for the data to be considered "cold" and moved to the capacity tier. The cooling period starts when data is written to the aggregate.



You can change the minimum cooling period and default aggregate threshold of 50% (more on that below). [Learn how to change the cooling period](#) and [learn how to change the threshold](#).

BlueXP enables you to choose from the following volume tiering policies when you create or modify a volume:

Snapshot Only

After an aggregate has reached 50% capacity, Cloud Volumes ONTAP tiers cold user data of Snapshot copies that are not associated with the active file system to the capacity tier. The cooling period is approximately 2 days.

If read, cold data blocks on the capacity tier become hot and are moved to the performance tier.

All

All data (not including metadata) is immediately marked as cold and tiered to object storage as soon as possible. There is no need to wait 48 hours for new blocks in a volume to become cold. Note that blocks located in the volume prior to the All policy being set require 48 hours to become cold.

If read, cold data blocks on the cloud tier stay cold and are not written back to the performance tier. This policy is available starting with ONTAP 9.6.

Auto

After an aggregate has reached 50% capacity, Cloud Volumes ONTAP tiers cold data blocks in a volume to a capacity tier. The cold data includes not just Snapshot copies but also cold user data from the active file system. The cooling period is approximately 31 days.

This policy is supported starting with Cloud Volumes ONTAP 9.4.

If read by random reads, the cold data blocks in the capacity tier become hot and move to the performance tier. If read by sequential reads, such as those associated with index and antivirus scans, the cold data blocks stay cold and do not move to the performance tier.

None

Keeps data of a volume in the performance tier, preventing it from being moved to the capacity tier.

When you replicate a volume, you can choose whether to tier the data to object storage. If you do, BlueXP applies the **Backup** policy to the data protection volume. Starting with Cloud Volumes ONTAP 9.6, the **All** tiering policy replaces the backup policy.

Turning off Cloud Volumes ONTAP impacts the cooling period

Data blocks are cooled by cooling scans. During this process, blocks that haven't been used have their block temperature moved (cooled) to the next lower value. The default cooling time depends on the volume tiering policy:

- Auto: 31 days
- Snapshot Only: 2 days

Cloud Volumes ONTAP must be running for the cooling scan to work. If Cloud Volumes ONTAP is turned off, cooling will stop, as well. As a result, you can experience longer cooling times.



When Cloud Volumes ONTAP is turned off, the temperature of each block is preserved until you restart the system. For example, if the temperature of a block is 5 when you turn the system off, the temp is still 5 when you turn the system back on.

Setting up data tiering

For instructions and a list of supported configurations, see [Tiering inactive data to low-cost object storage](#).

Storage management

BlueXP provides simplified and advanced management of Cloud Volumes ONTAP storage.



All disks and aggregates must be created and deleted directly from BlueXP. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

Storage provisioning

BlueXP makes storage provisioning for Cloud Volumes ONTAP easy by purchasing disks and managing aggregates for you. You simply need to create volumes. You can use an advanced allocation option to provision aggregates yourself, if desired.

Simplified provisioning

Aggregates provide cloud storage to volumes. BlueXP creates aggregates for you when you launch an instance, and when you provision additional volumes.

When you create a volume, BlueXP does one of three things:

- It places the volume on an existing aggregate that has sufficient free space.
- It places the volume on an existing aggregate by purchasing more disks for that aggregate.

In the case of an aggregate in AWS that supports Elastic Volumes, BlueXP also increases the size of the disks in a RAID group. [Learn more about support for Elastic Volumes](#).

- It purchases disks for a new aggregate and places the volume on that aggregate.

BlueXP determines where to place a new volume by looking at several factors: an aggregate's maximum size, whether thin provisioning is enabled, and free space thresholds for aggregates.



The Account Admin can modify free space thresholds from the **Settings** page.

Disk size selection for aggregates in AWS

When BlueXP creates new aggregates for Cloud Volumes ONTAP in AWS, it gradually increases the disk size in an aggregate, as the number of aggregates in the system increases. BlueXP does this to ensure that you can utilize the system's maximum capacity before it reaches the maximum number of data disks allowed by AWS.

For example, BlueXP might choose the following disk sizes:

Aggregate number	Disk size	Max aggregate capacity
1	500 GiB	3 TiB
4	1 TiB	6 TiB
6	2 TiB	12 TiB



This behavior does not apply to aggregates that support the Amazon EBS Elastic Volumes feature. Aggregates that have Elastic Volumes enabled are comprised of one or two RAID groups. Each RAID group has four identical disks that have the same capacity. [Learn more about support for Elastic Volumes.](#)

You can choose the disk size yourself by using the advanced allocation option.

Advanced allocation

Rather than let BlueXP manage aggregates for you, you can do it yourself. [From the Advanced allocation page](#), you can create new aggregates that include a specific number of disks, add disks to an existing aggregate, and create volumes in specific aggregates.

Capacity management

The Account Admin can choose whether BlueXP notifies you of storage capacity decisions or whether BlueXP automatically manages capacity requirements for you.

This behavior is determined by the *Capacity Management Mode* on a Connector. The Capacity Management Mode affects all Cloud Volumes ONTAP systems managed by that Connector. If you have another Connector, it can be configured differently.

Automatic capacity management

The Capacity Management Mode is set to automatic by default. In this mode, BlueXP checks the free space ratio every 15 minutes to determine if the free space ratio falls below the specified threshold. If more capacity is needed, BlueXP automatically initiates purchase of new disks, deletes unused collections of disks (aggregates), moves volumes between aggregates as required, and attempts to prevent disk failure.

The following examples illustrate how this mode works:

- If an aggregate reaches the capacity threshold and it has room for more disks, BlueXP automatically purchases new disks for that aggregate so volumes can continue to grow.

In the case of an aggregate in AWS that supports Elastic Volumes, BlueXP also increases the size of the disks in a RAID group. [Learn more about support for Elastic Volumes.](#)

- If an aggregate reaches the capacity threshold and it can't support any additional disks, BlueXP automatically moves a volume from that aggregate to an aggregate with available capacity or to a new aggregate.

If BlueXP creates a new aggregate for the volume, it chooses a disk size that accommodates the size of that volume.

Note that free space is now available on the original aggregate. Existing volumes or new volumes can use that space. The space can't be returned to the cloud provider in this scenario.

- If an aggregate contains no volumes for more than 12 hours, BlueXP deletes it.

Management of LUNs with automatic capacity management

BlueXP's automatic capacity management doesn't apply to LUNs. When BlueXP creates a LUN, it disables the autogrow feature.

Manual capacity management

If the Account Admin set the Capacity Management Mode to manual, BlueXP displays Action Required messages when capacity decisions must be made. The same examples described in the automatic mode apply to the manual mode, but it is up to you to accept the actions.

Learn more

[Learn how to modify the capacity management mode.](#)

Write speed

BlueXP enables you to choose normal or high write speed for most Cloud Volumes ONTAP configurations. Before you choose a write speed, you should understand the differences between the normal and high settings and risks and recommendations when using high write speed.

Normal write speed

When you choose normal write speed, data is written directly to disk. When data is written directly to disk, reduces the likelihood of data loss in the event of an unplanned system outage, or a cascading failure involving an unplanned system outage (HA pairs only).

Normal write speed is the default option.

High write speed

When you choose high write speed, data is buffered in memory before it is written to disk, which provides faster write performance. Due to this caching, there is the potential for data loss if an unplanned system outage occurs.

The amount of data that can be lost in the event of an unplanned system outage is the span of the last two consistency points. A consistency point is the act of writing buffered data to disk. A consistency point occurs when the write log is full or after 10 seconds (whichever comes first). However, the performance of the storage provided by your cloud provider can affect consistency point processing time.

When to use high write speed

High write speed is a good choice if fast write performance is required for your workload and you can withstand the risk of data loss in the event of an unplanned system outage, or a cascading failure involving an unplanned system outage (HA pairs only).

Recommendations when using high write speed

If you enable high write speed, you should ensure write protection at the application layer, or that the applications can tolerate data loss, if it occurs.

High write speed with an HA pair in AWS

If you plan to enable high write speed on an HA pair in AWS, you should understand the difference in protection levels between a multiple Availability Zone (AZ) deployment and a single AZ deployment. Deploying an HA pair across multiple AZs provides more resiliency and can help to mitigate the chance of data loss.

[Learn more about HA pairs in AWS.](#)

Configurations that support high write speed

Not all Cloud Volumes ONTAP configurations support high write speed. Those configurations use normal write speed by default.

AWS

If you use a single node system, Cloud Volumes ONTAP supports high write speed with all instance types.

Starting with the 9.8 release, Cloud Volumes ONTAP supports high write speed with HA pairs when using almost all supported EC2 instance types, except for m5.xlarge and r5.xlarge.

[Learn more about the Amazon EC2 instances that Cloud Volumes ONTAP supports.](#)

Azure

If you use a single node system, Cloud Volumes ONTAP supports high write speed with all VM types.

If you use an HA pair, Cloud Volumes ONTAP supports high write speed with several VM types, starting with the 9.8 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to view the VM types that support high write speed.

Google Cloud

If you use a single node system, Cloud Volumes ONTAP supports high write speed with all machine types.

If you use an HA pair, Cloud Volumes ONTAP supports high write speed with several VM types, starting with the 9.13.0 release. Go to the [Cloud Volumes ONTAP Release Notes](#) to view the VM types that support high write speed.

[Learn more about the Google Cloud machine types that Cloud Volumes ONTAP supports.](#)

How to select a write speed

You can choose a write speed when you create a new working environment and you can [change the write speed for an existing system](#).

What to expect if data loss occurs

If data loss occurs due to high write speed, the Event Management System (EMS) reports the following two events:

- Cloud Volumes ONTAP 9.12.1 or later

```
NOTICE nv.data.loss.possible: An unexpected shutdown occurred while in high write speed mode, which possibly caused a loss of data.
```

- Cloud Volumes ONTAP 9.11.0 to 9.11.1

```
DEBUG nv.check.failed: NVRAM check failed with error "NVRAM disabled due to dirty shutdown with High Write Speed mode"
```

```
ERROR wafl.root.content.changed: Contents of the root volume '' might have changed. Verify that all recent configuration changes are still in effect..
```

- Cloud Volumes ONTAP 9.8 to 9.10.1

```
DEBUG nv.check.failed: NVRAM check failed with error "NVRAM disabled due to dirty shutdown"
```

```
ERROR wafl.root.content.changed: Contents of the root volume '' might have changed. Verify that all recent configuration changes are still in effect.
```

When this happens, Cloud Volumes ONTAP should be able to boot up and continue to serve data without user intervention.

How to stop data access if data loss occurs

If you are concerned about data loss, want the applications to stop running upon data loss, and the data access to be resumed after the data loss issue is properly addressed, you can use the NVFAIL option from the CLI to achieve that goal.

To enable the NVFAIL option

```
vol modify -volume <vol-name> -nvfail on
```

To check NVFAIL settings

```
vol show -volume <vol-name> -fields nvfail
```

To disable the NVFAIL option

```
vol modify -volume <vol-name> -nvfail off
```

When data loss occurs, an NFS or iSCSI volume with NVFAIL enabled should stop serving data (there's no impact to CIFS which is a stateless protocol). For more details, refer to [How NVFAIL impacts access to NFS volumes or LUNs](#).

To check the NVFAIL state

```
vol show -fields in-nvfailed-state
```

After the data loss issue is properly addressed, you can clear the NVFAIL state and the volume will be available for data access.

To clear the NVFAIL state

```
vol modify -volume <vol-name> -in-nvfailed-state false
```

Flash Cache

Some Cloud Volumes ONTAP configurations include local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache* for better performance.

What's Flash Cache?

Flash Cache speeds access to data through real-time intelligent caching of recently read user data and NetApp metadata. It's effective for random read-intensive workloads, including databases, email, and file services.

Supported configurations

Flash Cache is supported with specific Cloud Volumes ONTAP configurations. View supported configurations in the [Cloud Volumes ONTAP Release Notes](#)

Limitations

- Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements up to Cloud Volumes ONTAP 9.12.0. When you deploy or upgrade to Cloud Volumes ONTAP 9.12.1, you don't need to disable compression.

Choose no storage efficiency when creating a volume from BlueXP, or create a volume and then [disable data compression by using the CLI](#).

- Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

WORM storage

You can activate write once, read many (WORM) storage on a Cloud Volumes ONTAP system to retain files in unmodified form for a specified retention period. Cloud WORM storage is powered by SnapLock technology, which means WORM files are protected at the file level.

How WORM storage works

Once a file has been committed to WORM storage, it can't be modified, even after the retention period has expired. A tamper-proof clock determines when the retention period for a WORM file has elapsed.

After the retention period has elapsed, you are responsible for deleting any files that you no longer need.

Charging

Charging for WORM storage is hourly, according to the total provisioned capacity of WORM volumes.

Available for PAYGO or annual commitment terms only, licensing for WORM is purchasable through the Cloud Provider's marketplace. WORM supports both node-based and capacity-based licensing models.



BYOL licensing is not available for WORM storage on Cloud Volumes ONTAP.

You should understand the following charging behavior with Cloud Volumes ONTAP 9.10.1 and later:

- Beginning with ONTAP 9.10.1, WORM volumes and non-WORM volumes can exist on the same aggregate.
- If you enable WORM when you create a Cloud Volumes ONTAP working environment, every volume that you create from BlueXP has WORM enabled. However, you can use the ONTAP CLI or System Manager to create volumes that have WORM disabled. Those volumes are not charged at the WORM rate.
- If you don't enable WORM when you create a working environment, every volume that you create from BlueXP has WORM disabled. You are not charged at the WORM rate for those volumes.

[Learn about pricing for WORM storage](#)

Activating WORM storage

How you activate WORM storage depends on the Cloud Volumes ONTAP version that you're using.

Version 9.10.1 and later

Starting with Cloud Volumes ONTAP 9.10.1, you have the option to enable or disable WORM at the volume level.

When you create a new Cloud Volumes ONTAP working environment, you're prompted to enable or disable WORM storage:

- If you enable WORM storage when creating a working environment, every volume that you create from BlueXP has WORM enabled. But you can use System Manager or the CLI to create volumes that have WORM disabled.
- If you disable WORM storage when creating a working environment, every volume that you create from BlueXP, System Manager, or the CLI has WORM disabled. If you want to enable WORM on a Cloud Volumes ONTAP working environment that was not enabled during creation, you must create a support ticket with NetApp support for assistance.

With either option, you should [understand how charging works](#).

Version 9.10.0 and earlier

You can activate WORM storage on a Cloud Volumes ONTAP system when you create a new working environment. Every volume that you create from BlueXP has WORM enabled. You can't disable WORM storage on individual volumes.

Committing files to WORM

You can use an application to commit files to WORM over NFS or CIFS, or use the ONTAP CLI to autocommit files to WORM automatically. You can also use a WORM appendable file to retain data that is written

incrementally, like log information.

After you activate WORM storage on a Cloud Volumes ONTAP system, you must use the ONTAP CLI for all management of WORM storage. For instructions, refer to [ONTAP documentation](#).

Deleting WORM files

You can delete WORM files during the retention period using the privileged delete feature.

For instructions, refer to [ONTAP documentation](#)

WORM and data tiering

When you create a new Cloud Volumes ONTAP 9.8 system or later, you can enable both data tiering and WORM storage together. Enabling data tiering with WORM storage allows you to tier the data to an object store in the cloud.

You should understand the following about enabling both data tiering and WORM storage:

- Data that is tiered to object storage doesn't include the ONTAP WORM functionality. To ensure end-to-end WORM capability, you'll need to set up the bucket permissions correctly.
- The data that is tiered to object storage doesn't carry the WORM functionality, which means technically anyone with full access to buckets and containers can go and delete the objects tiered by ONTAP.
- Reverting or downgrading to Cloud Volumes ONTAP 9.8 is blocked after enabling WORM and tiering.

Limitations

- WORM storage in Cloud Volumes ONTAP operates under a "trusted storage administrator" model. While WORM files are protected from alteration or modification, volumes can be deleted by a cluster administrator even if those volumes contain unexpired WORM data.
- In addition to the trusted storage administrator model, WORM storage in Cloud Volumes ONTAP also implicitly operates under a "trusted cloud administrator" model. A cloud administrator could delete WORM data before its expiry date by removing or editing cloud storage directly from the cloud provider.

High-availability pairs

High-availability pairs in AWS

A Cloud Volumes ONTAP high availability (HA) configuration provides nondisruptive operations and fault tolerance. In AWS, data is synchronously mirrored between the two nodes.

HA components

In AWS, Cloud Volumes ONTAP HA configurations include the following components:

- Two Cloud Volumes ONTAP nodes whose data is synchronously mirrored between each other.
- A mediator instance that provides a communication channel between the nodes to assist in storage takeover and giveback processes.

Mediator

Here are some key details about the mediator instance in AWS:

Instance type

t2-micro

Disks

One EBS magnetic disk that is approximately 8 GiB.

Operating system

Debian 11



For Cloud Volumes ONTAP 9.10.0 and earlier, Debian 10 was installed on the mediator.

Upgrades

When you upgrade Cloud Volumes ONTAP, BlueXP also updates the mediator instance as needed.

Access to the instance

When you create a Cloud Volumes ONTAP HA pair from BlueXP, you're prompted to provide a key pair for the mediator instance. You can use that key pair for SSH access using the `admin` user.

Third-party agents

Third-party agents or VM extensions are not supported on the mediator instance.

Storage takeover and giveback

If a node goes down, the other node can serve data for its partner to provide continued data service. Clients can access the same data from the partner node because the data was synchronously mirrored to the partner.

After the node reboots, the partner must resync data before it can return the storage. The time that it takes to resync data depends on how much data was changed while the node was down.

Storage takeover, resync, and giveback are all automatic by default. No user action is required.

RPO and RTO

An HA configuration maintains high availability of your data as follows:

- The recovery point objective (RPO) is 0 seconds.
Your data is transactionally consistent with no data loss.
- The recovery time objective (RTO) is 120 seconds.
In the event of an outage, data should be available in 120 seconds or less.

HA deployment models

You can ensure the high availability of your data by deploying an HA configuration across multiple Availability Zones (AZs) or in a single AZ. You should review more details about each configuration to choose which best fits your needs.

Multiple Availability Zones

Deploying an HA configuration in multiple Availability Zones (AZs) ensures high availability of your data if a failure occurs with an AZ or an instance that runs a Cloud Volumes ONTAP node. You should understand how NAS IP addresses impact data access and storage failover.

NFS and CIFS data access

When an HA configuration is spread across multiple Availability Zones, *floating IP addresses* enable NAS client access. The floating IP addresses, which must be outside of the CIDR blocks for all VPCs in the region, can migrate between nodes when failures occur. They aren't natively accessible to clients that are outside of the VPC, unless you [set up an AWS transit gateway](#).

If you can't set up a transit gateway, private IP addresses are available for NAS clients that are outside the VPC. However, these IP addresses are static—they can't failover between nodes.

You should review requirements for floating IP addresses and route tables before you deploy an HA configuration across multiple Availability Zones. You must specify the floating IP addresses when you deploy the configuration. The private IP addresses are automatically created by BlueXP.

For details, see [AWS networking requirements for Cloud Volumes ONTAP HA in multiple AZs](#).

iSCSI data access

Cross-VPC data communication is not an issue since iSCSI does not use floating IP addresses.

Takeover and giveback for iSCSI

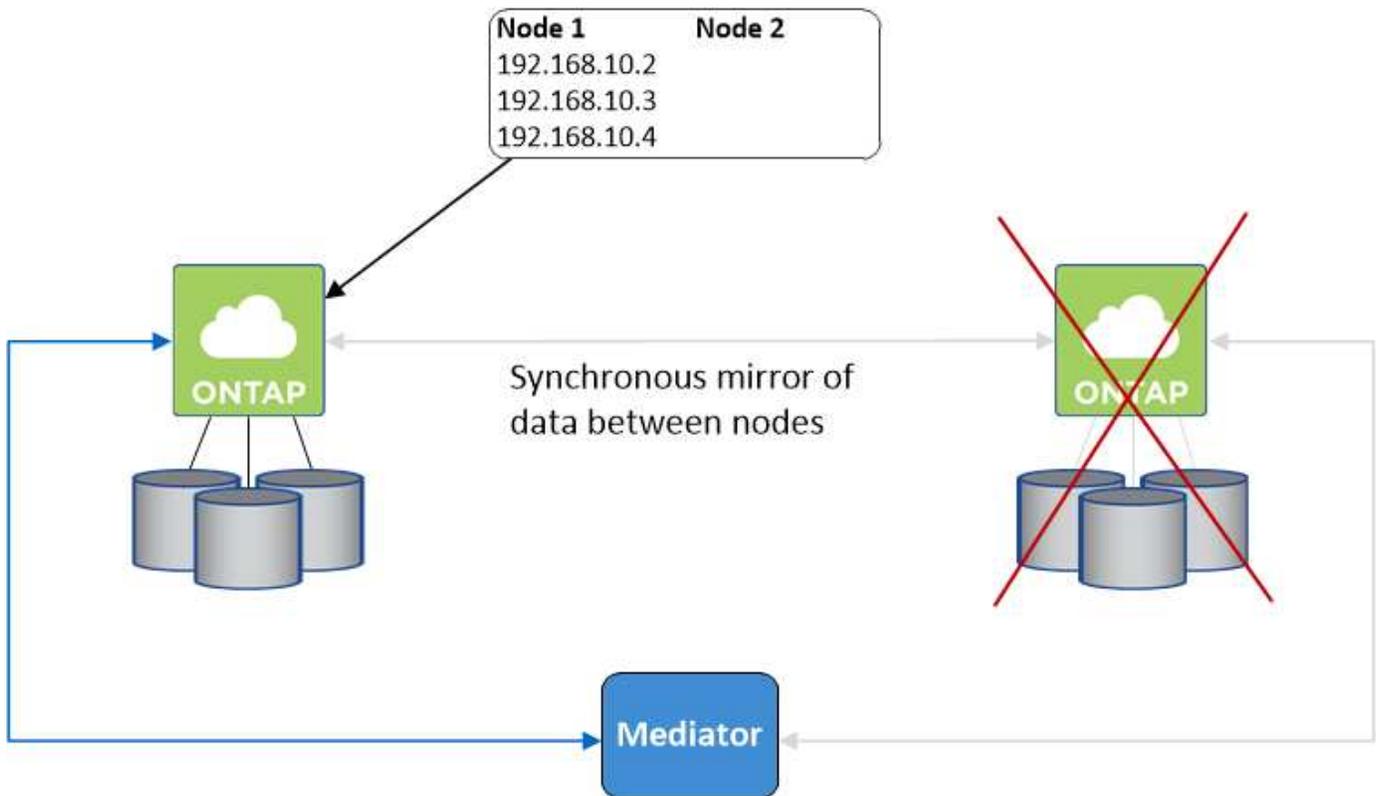
For iSCSI, Cloud Volumes ONTAP uses multipath I/O (MPIO) and Asymmetric Logical Unit Access (ALUA) to manage path failover between the active-optimized and non-optimized paths.



For information about which specific host configurations support ALUA, see the [NetApp Interoperability Matrix Tool](#) and the Host Utilities Installation and Setup Guide for your host operating system.

Takeover and giveback for NAS

When takeover occurs in a NAS configuration using floating IPs, the node's floating IP address that clients use to access data moves to the other node. The following image depicts storage takeover in a NAS configuration using floating IPs. If node 2 goes down, the floating IP address for node 2 moves to node 1.



NAS data IPs used for external VPC access cannot migrate between nodes if failures occur. If a node goes offline, you must manually remount volumes to clients outside the VPC by using the IP address on the other node.

After the failed node comes back online, remount clients to volumes using the original IP address. This step is needed to avoid transferring unnecessary data between two HA nodes, which can cause significant performance and stability impact.

You can easily identify the correct IP address from BlueXP by selecting the volume and clicking **Mount Command**.

Single Availability Zone

Deploying an HA configuration in a single Availability Zone (AZ) can ensure high availability of your data if an instance that runs a Cloud Volumes ONTAP node fails. All data is natively accessible from outside of the VPC.

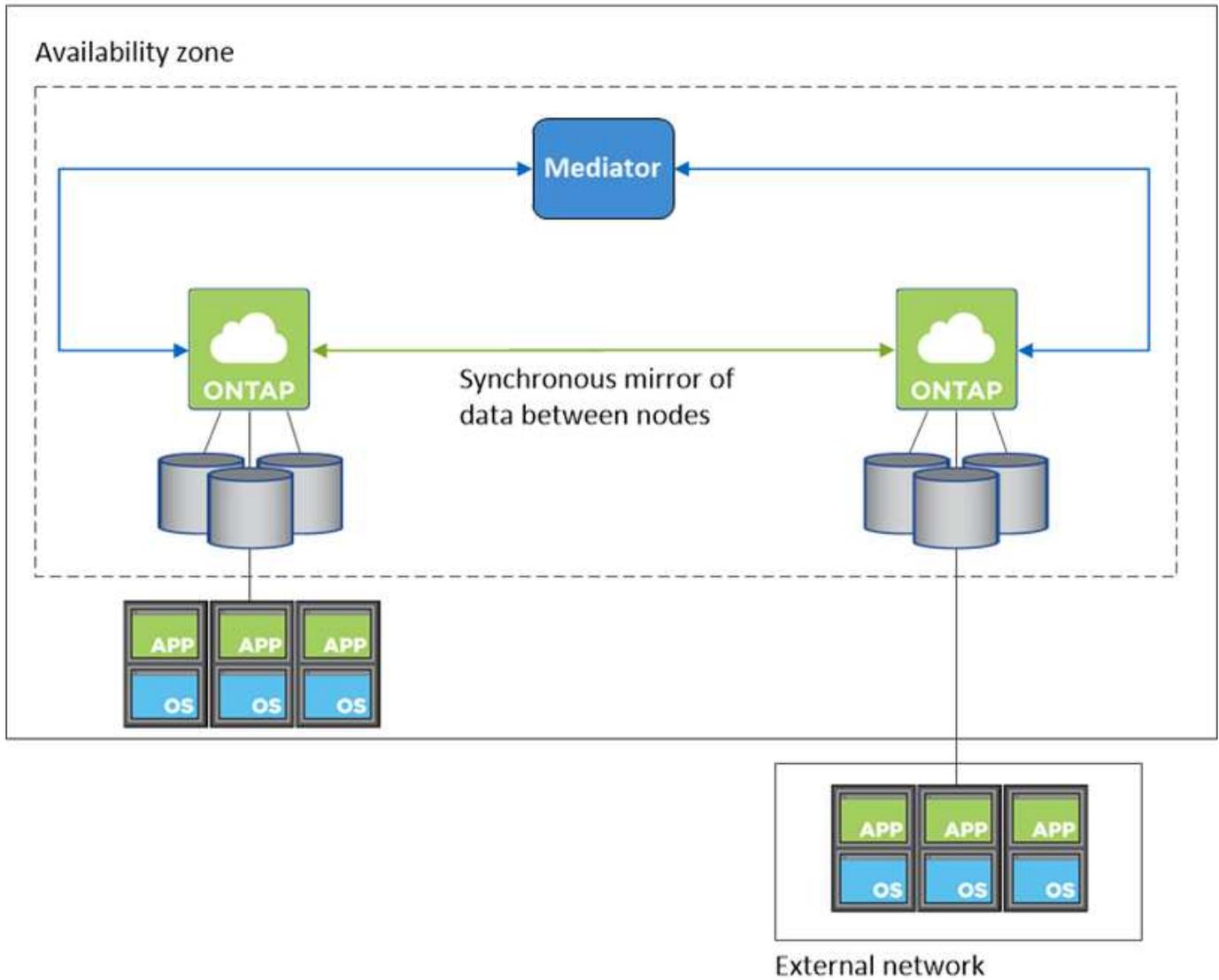


BlueXP creates an [AWS spread placement group](#) and launches the two HA nodes in that placement group. The placement group reduces the risk of simultaneous failures by spreading the instances across distinct underlying hardware. This feature improves redundancy from a compute perspective and not from disk failure perspective.

Data access

Because this configuration is in a single AZ, it does not require floating IP addresses. You can use the same IP address for data access from within the VPC and from outside the VPC.

The following image shows an HA configuration in a single AZ. Data is accessible from within the VPC and from outside the VPC.



Takeover and giveback

For iSCSI, Cloud Volumes ONTAP uses multipath I/O (MPIO) and Asymmetric Logical Unit Access (ALUA) to manage path failover between the active-optimized and non-optimized paths.



For information about which specific host configurations support ALUA, see the [NetApp Interoperability Matrix Tool](#) and the Host Utilities Installation and Setup Guide for your host operating system.

For NAS configurations, the data IP addresses can migrate between HA nodes if failures occur. This ensures client access to storage.

How storage works in an HA pair

Unlike an ONTAP cluster, storage in a Cloud Volumes ONTAP HA pair is not shared between nodes. Instead, data is synchronously mirrored between the nodes so that the data is available in the event of failure.

Storage allocation

When you create a new volume and additional disks are required, BlueXP allocates the same number of disks to both nodes, creates a mirrored aggregate, and then creates the new volume. For example, if two disks are required for the volume, BlueXP allocates two disks per node for a total of four disks.

Storage configurations

You can use an HA pair as an active-active configuration, in which both nodes serve data to clients, or as an active-passive configuration, in which the passive node responds to data requests only if it has taken over storage for the active node.



You can set up an active-active configuration only when using BlueXP in the Storage System View.

Performance expectations

A Cloud Volumes ONTAP HA configuration synchronously replicates data between nodes, which consumes network bandwidth. As a result, you can expect the following performance in comparison to a single-node Cloud Volumes ONTAP configuration:

- For HA configurations that serve data from only one node, read performance is comparable to the read performance of a single-node configuration, whereas write performance is lower.
- For HA configurations that serve data from both nodes, read performance is higher than the read performance of a single-node configuration, and write performance is the same or higher.

For more details about Cloud Volumes ONTAP performance, see [Performance](#).

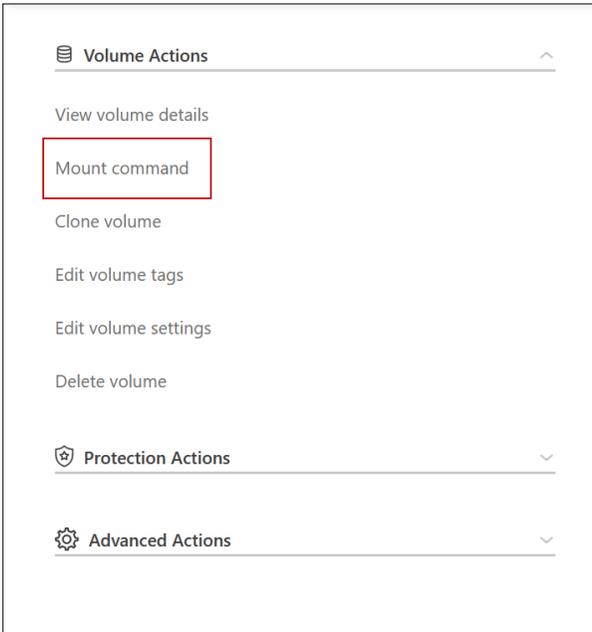
Client access to storage

Clients should access NFS and CIFS volumes by using the data IP address of the node on which the volume resides. If NAS clients access a volume by using the IP address of the partner node, traffic goes between both nodes, which reduces performance.



If you move a volume between nodes in an HA pair, you should remount the volume by using the IP address of the other node. Otherwise, you can experience reduced performance. If clients support NFSv4 referrals or folder redirection for CIFS, you can enable those features on the Cloud Volumes ONTAP systems to avoid remounting the volume. For details, see ONTAP documentation.

You can easily identify the correct IP address through the *Mount Command* option under the manage volumes panel in BlueXP.



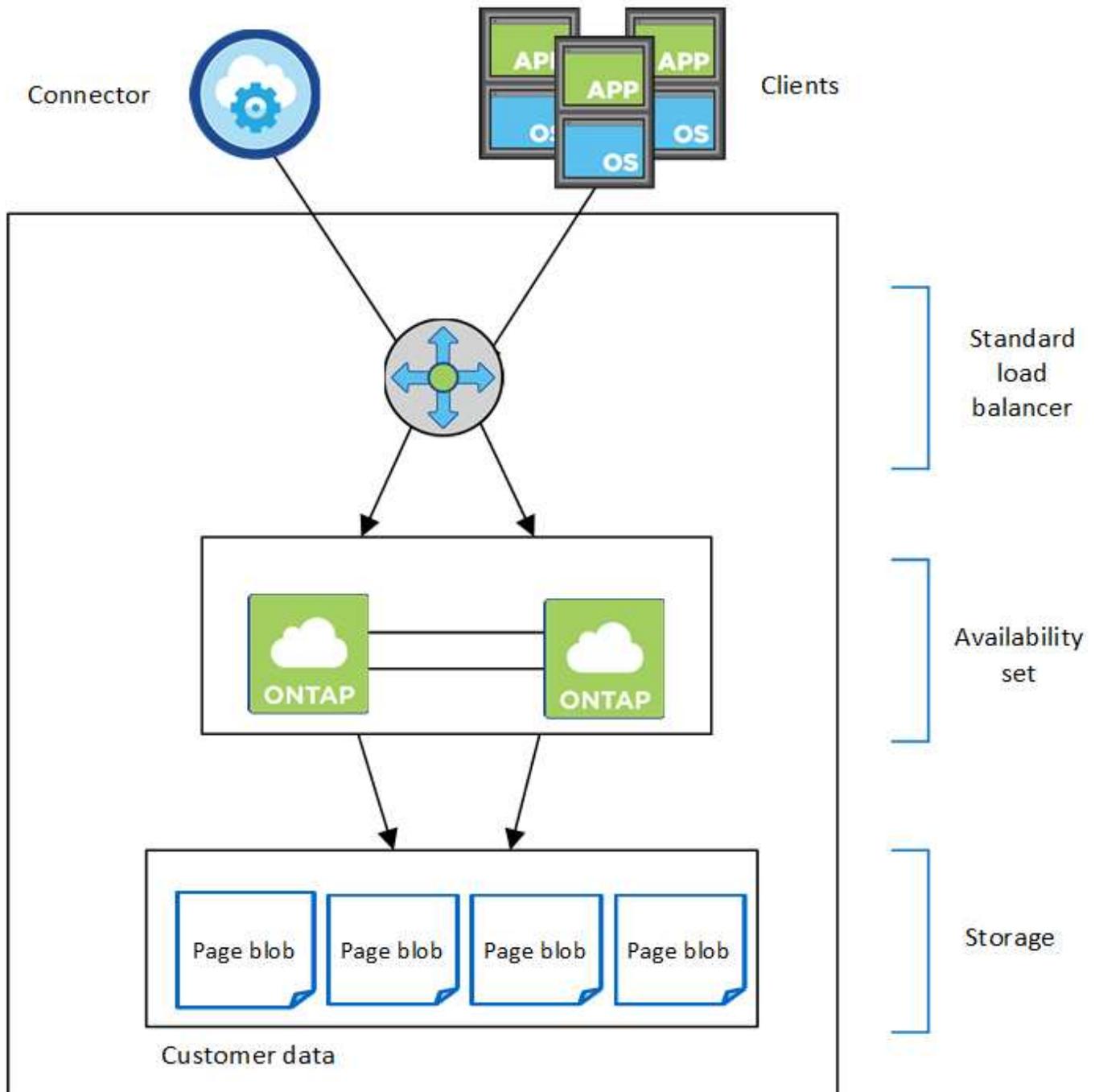
High-availability pairs in Azure

A Cloud Volumes ONTAP high availability (HA) pair provides enterprise reliability and continuous operations in case of failures in your cloud environment. In Azure, storage is shared between the two nodes.

HA components

HA single availability zone configuration with page blobs

A Cloud Volumes ONTAP HA page blob configuration in Azure includes the following components:



Resource group

Note the following about the Azure components that BlueXP deploys for you:

Azure Standard Load Balancer

The load balancer manages incoming traffic to the Cloud Volumes ONTAP HA pair.

Availability Set

The Azure Availability Set is a logical grouping of the Cloud Volumes ONTAP nodes. The Availability Set ensures that the nodes are in different fault and update domains to provide redundancy and availability.

[Learn more about Availability Sets in the Azure docs.](#)

Disks

Customer data resides on Premium Storage page blobs. Each node has access to the other node's storage. Additional storage is also required for [boot, root, and core data](#).

Storage accounts

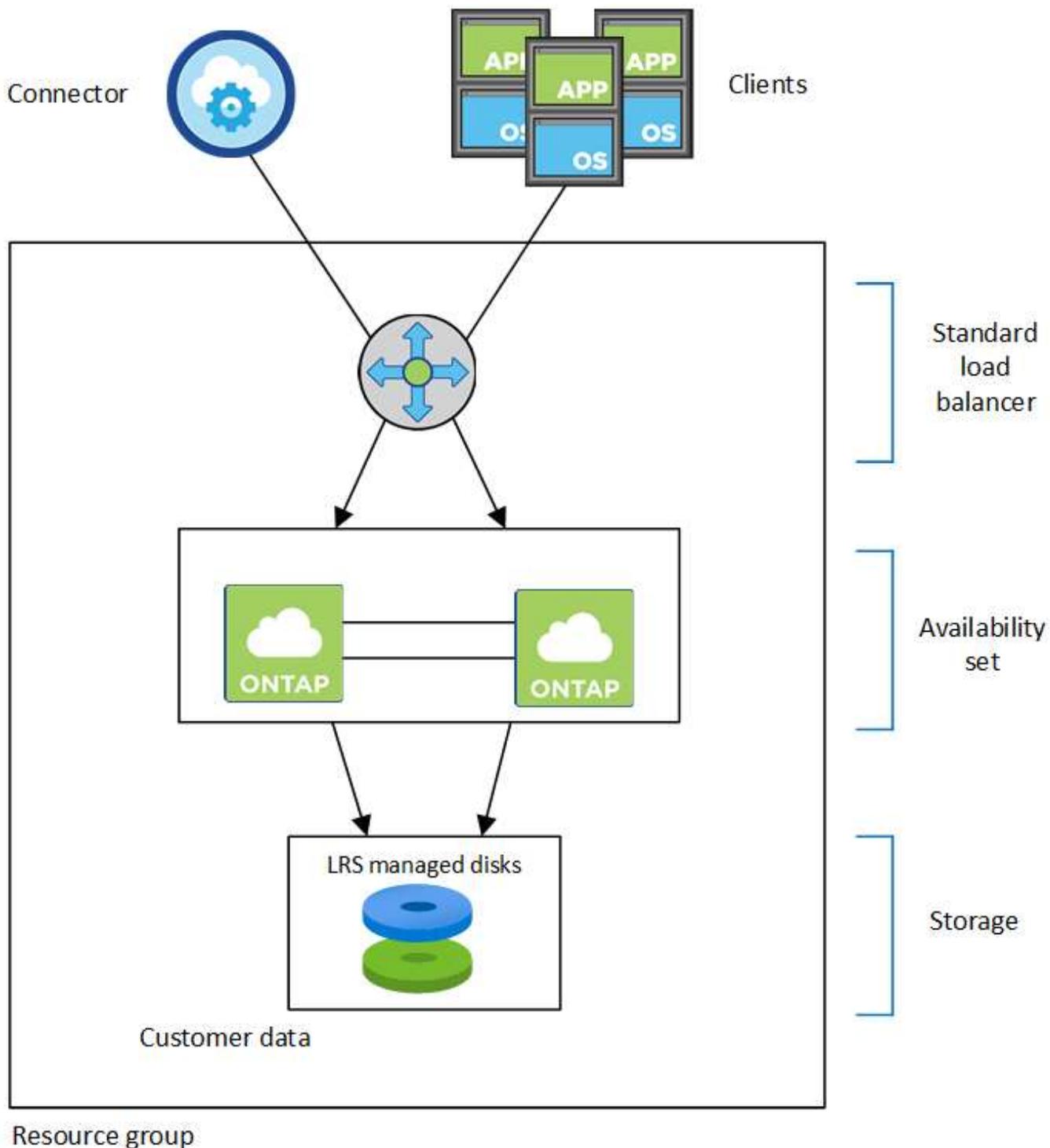
- One storage account is required for managed disks.
- One or more storage accounts are required for the Premium Storage page blobs, as the disk capacity limit per storage account is reached.

[Azure documentation: Azure Storage scalability and performance targets for storage accounts](#).

- One storage account is required for data tiering to Azure Blob storage.
- Starting with Cloud Volumes ONTAP 9.7, the storage accounts that BlueXP creates for HA pairs are general-purpose v2 storage accounts.
- You can enable an HTTPS connection from a Cloud Volumes ONTAP 9.7 HA pair to Azure storage accounts when creating a working environment. Note that enabling this option can impact write performance. You can't change the setting after you create the working environment.

HA single availability zone configuration with shared managed disks

A Cloud Volumes ONTAP HA single availability zone configuration running on top of shared managed disk includes the following components:



Note the following about the Azure components that BlueXP deploys for you:

Azure Standard Load Balancer

The load balancer manages incoming traffic to the Cloud Volumes ONTAP HA pair.

Availability Set

The Azure Availability Set is a logical grouping of the Cloud Volumes ONTAP nodes. The Availability Set ensures that the nodes are in different fault and update domains to provide redundancy and availability.

[Learn more about Availability Sets in the Azure docs.](#)

Disks

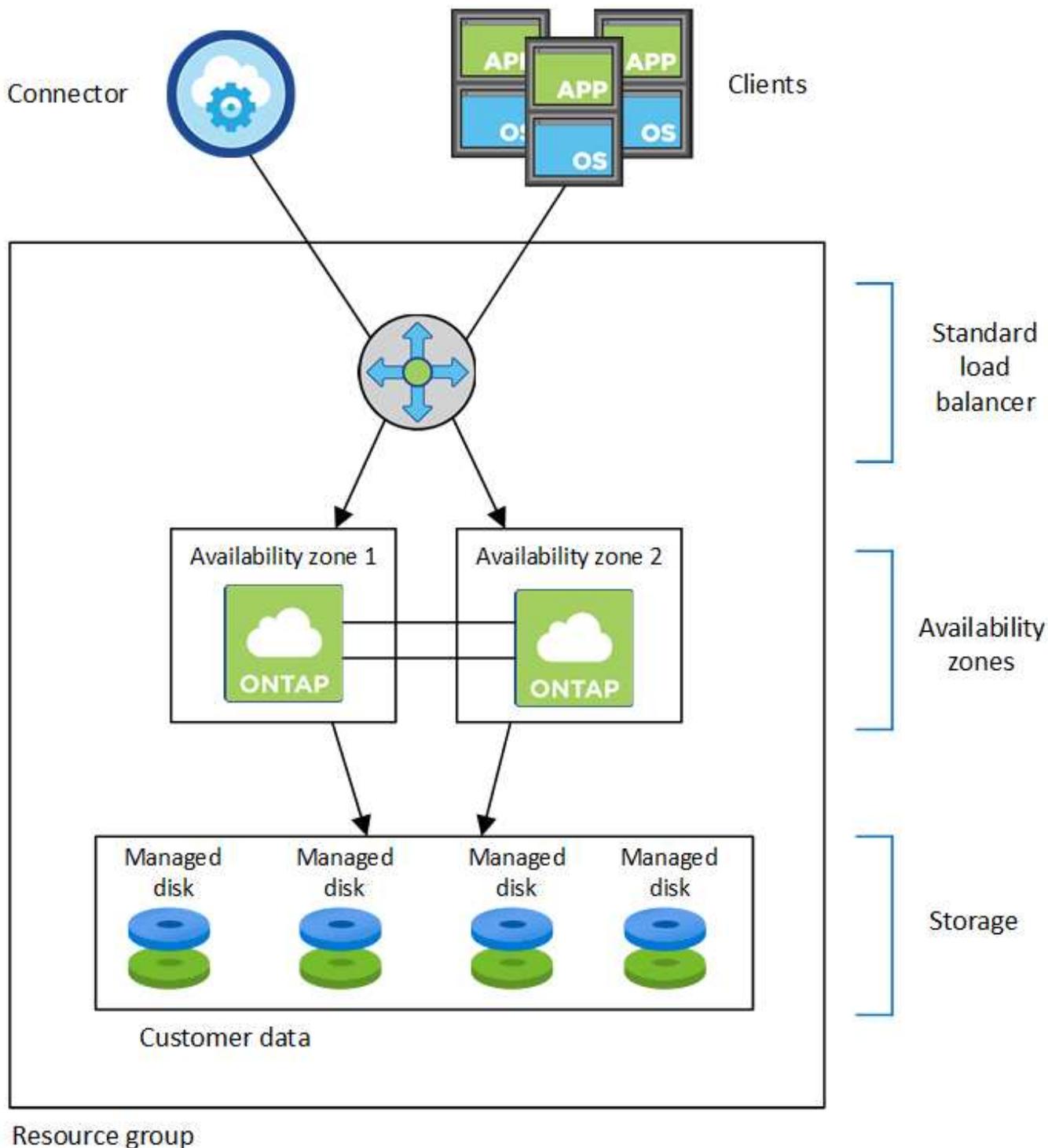
Customer data resides on locally redundant storage (LRS) managed disks. Each node has access to the other node's storage. Additional storage is also required for [boot](#), [root](#), [partner root](#), [core](#), and [NVRAM data](#).

Storage accounts

Storage accounts are used for managed disk based deployments to handle diagnostic logs and tiering to blob storage.

HA multiple availability zone configuration

A Cloud Volumes ONTAP HA multiple availability zone configuration in Azure includes the following components:



Note the following about the Azure components that BlueXP deploys for you:

Azure Standard Load Balancer

The load balancer manages incoming traffic to the Cloud Volumes ONTAP HA pair.

Availability Zones

Two Cloud Volumes ONTAP nodes are deployed in to different availability zones. Availability zones ensure that the nodes are in different fault domains. [Learn more about Azure zone-redundant storage for managed disks in the Azure docs.](#)

Disks

Customer data resides on zone-redundant storage (ZRS) managed disks. Each node has access to the other node's storage. Additional storage is also required for [boot, root, partner root, and core data](#).

Storage accounts

Storage accounts are used for managed disk based deployments to handle diagnostic logs and tiering to blob storage.

RPO and RTO

An HA configuration maintains high availability of your data as follows:

- The recovery point objective (RPO) is 0 seconds.
Your data is transactionally consistent with no data loss.
- The recovery time objective (RTO) is 120 seconds.
In the event of an outage, data should be available in 120 seconds or less.

Storage takeover and giveback

Similar to a physical ONTAP cluster, storage in an Azure HA pair is shared between nodes. Connections to the partner's storage allows each node to access the other's storage in the event of a *takeover*. Network path failover mechanisms ensure that clients and hosts continue to communicate with the surviving node. The partner *gives back* storage when the node is brought back on line.

For NAS configurations, data IP addresses automatically migrate between HA nodes if failures occur.

For iSCSI, Cloud Volumes ONTAP uses multipath I/O (MPIO) and Asymmetric Logical Unit Access (ALUA) to manage path failover between the active-optimized and non-optimized paths.



For information about which specific host configurations support ALUA, see the [NetApp Interoperability Matrix Tool](#) and the Host Utilities Installation and Setup Guide for your host operating system.

Storage takeover, resync, and giveback are all automatic by default. No user action is required.

Storage configurations

You can use an HA pair as an active-active configuration, in which both nodes serve data to clients, or as an active-passive configuration, in which the passive node responds to data requests only if it has taken over storage for the active node.

High-availability pairs in Google Cloud

A Cloud Volumes ONTAP high availability (HA) configuration provides nondisruptive operations and fault tolerance. In Google Cloud, data is synchronously mirrored between the two nodes.

HA components

Cloud Volumes ONTAP HA configurations in Google Cloud include the following components:

- Two Cloud Volumes ONTAP nodes whose data is synchronously mirrored between each other.

- A mediator instance that provides a communication channel between the nodes to assist in storage takeover and giveback processes.
- One zone or three zones (recommended).

If you choose three zones, the two nodes and mediator are in separate Google Cloud zones.

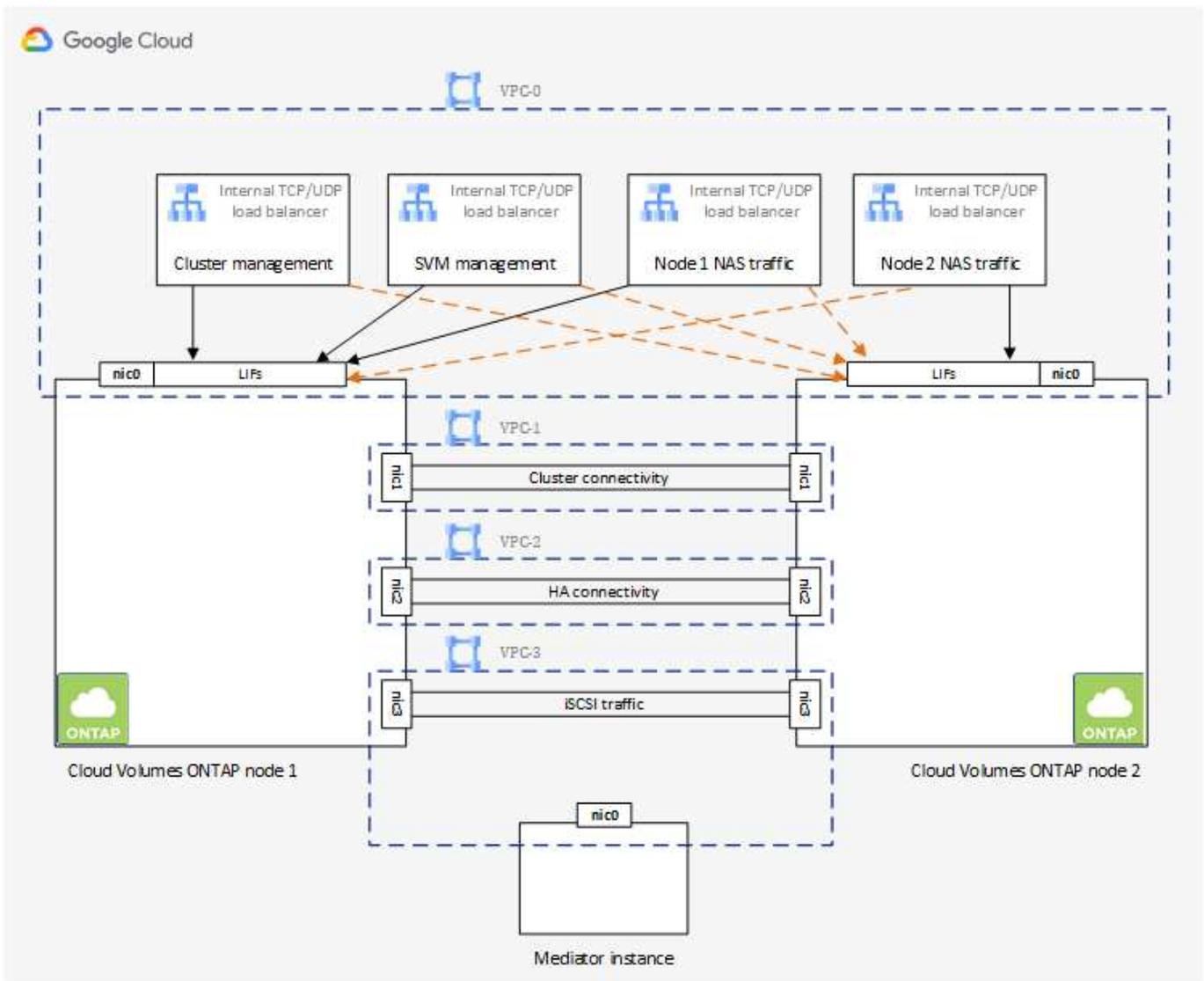
- Four Virtual Private Clouds (VPCs).

The configuration uses four VPCs because GCP requires that each network interface resides in a separate VPC network.

- Four Google Cloud internal load balancers (TCP/UDP) that manage incoming traffic to the Cloud Volumes ONTAP HA pair.

[Learn about networking requirements](#), including more details about load balancers, VPCs, internal IP addresses, subnets, and more.

The following conceptual image shows a Cloud Volumes ONTAP HA pair and its components:



Mediator

Here are some key details about the mediator instance in Google Cloud:

Instance type

e2-micro (an f1-micro instance was previously used)

Disks

Two standard persistent disks that are 10 GiB each

Operating system

Debian 11



For Cloud Volumes ONTAP 9.10.0 and earlier, Debian 10 was installed on the mediator.

Upgrades

When you upgrade Cloud Volumes ONTAP, BlueXP also updates the mediator instance as needed.

Access to the instance

For Debian, the default cloud user is `admin`. Google Cloud creates and adds a certificate for the `admin` user when SSH access is requested through the Google Cloud console or `gcloud` command line. You can specify `sudo` to gain root privileges.

Third-party agents

Third-party agents or VM extensions are not supported on the mediator instance.

Storage takeover and giveback

If a node goes down, the other node can serve data for its partner to provide continued data service. Clients can access the same data from the partner node because the data was synchronously mirrored to the partner.

After the node reboots, the partner must resync data before it can return the storage. The time that it takes to resync data depends on how much data was changed while the node was down.

Storage takeover, resync, and giveback are all automatic by default. No user action is required.

RPO and RTO

An HA configuration maintains high availability of your data as follows:

- The recovery point objective (RPO) is 0 seconds.

Your data is transactionally consistent with no data loss.

- The recovery time objective (RTO) is 120 seconds.

In the event of an outage, data should be available in 120 seconds or less.

HA deployment models

You can ensure the high availability of your data by deploying an HA configuration in multiple zones or in a single zone.

Multiple zones (recommended)

Deploying an HA configuration across three zones ensures continuous data availability if a failure occurs within a zone. Note that write performance is slightly lower compared to using a single zone, but it's minimal.

Single zone

When deployed in a single zone, a Cloud Volumes ONTAP HA configuration uses a spread placement policy. This policy ensures that an HA configuration is protected from a single point of failure within the zone, without having to use separate zones to achieve fault isolation.

This deployment model does lower your costs because there are no data egress charges between zones.

How storage works in an HA pair

Unlike an ONTAP cluster, storage in a Cloud Volumes ONTAP HA pair in GCP is not shared between nodes. Instead, data is synchronously mirrored between the nodes so that the data is available in the event of failure.

Storage allocation

When you create a new volume and additional disks are required, BlueXP allocates the same number of disks to both nodes, creates a mirrored aggregate, and then creates the new volume. For example, if two disks are required for the volume, BlueXP allocates two disks per node for a total of four disks.

Storage configurations

You can use an HA pair as an active-active configuration, in which both nodes serve data to clients, or as an active-passive configuration, in which the passive node responds to data requests only if it has taken over storage for the active node.

Performance expectations for an HA configuration

A Cloud Volumes ONTAP HA configuration synchronously replicates data between nodes, which consumes network bandwidth. As a result, you can expect the following performance in comparison to a single-node Cloud Volumes ONTAP configuration:

- For HA configurations that serve data from only one node, read performance is comparable to the read performance of a single-node configuration, whereas write performance is lower.
- For HA configurations that serve data from both nodes, read performance is higher than the read performance of a single-node configuration, and write performance is the same or higher.

For more details about Cloud Volumes ONTAP performance, see [Performance](#).

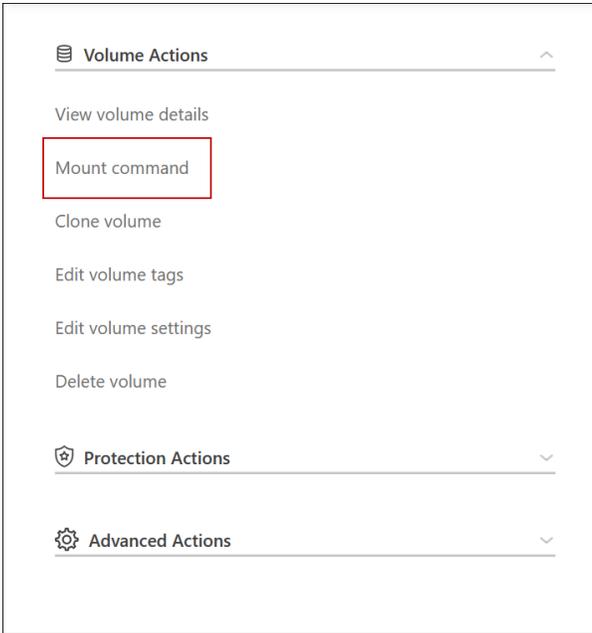
Client access to storage

Clients should access NFS and CIFS volumes by using the data IP address of the node on which the volume resides. If NAS clients access a volume by using the IP address of the partner node, traffic goes between both nodes, which reduces performance.



If you move a volume between nodes in an HA pair, you should remount the volume by using the IP address of the other node. Otherwise, you can experience reduced performance. If clients support NFSv4 referrals or folder redirection for CIFS, you can enable those features on the Cloud Volumes ONTAP systems to avoid remounting the volume. For details, see ONTAP documentation.

You can easily identify the correct IP address through the *Mount Command* option under the manage volumes panel in BlueXP.



Related links

- [Learn about networking requirements](#)
- [Learn how to get started in GCP](#)

Actions unavailable during takeover

When a node in an HA pair isn't available, the other node serves data for its partner to provide continued data service. This is called *storage takeover*. Several actions are unavailable until in storage giveback is complete.



When a node in an HA pair is unavailable, the state of the working environment in BlueXP is *Degraded*.

The following actions are unavailable from BlueXP storage takeover:

- Support registration
- License changes
- Instance or VM type changes
- Write speed changes
- CIFS setup
- Changing the location of configuration backups
- Setting the cluster password
- Managing disks and aggregates (advanced allocation)

These actions are available again after storage giveback completes and the state of the working environment changes back to normal.

Security

Cloud Volumes ONTAP supports data encryption and provides protection against viruses and ransomware.

Encryption of data at rest

Cloud Volumes ONTAP supports the following encryption technologies:

- NetApp encryption solutions (NVE and NAE)
- AWS Key Management Service
- Azure Storage Service Encryption
- Google Cloud Platform default encryption

You can use NetApp encryption solutions with native encryption from your cloud provider, which encrypts data at the hypervisor level. Doing so would provide double encryption, which might be desired for very sensitive data. When the encrypted data is accessed, it's unencrypted twice—once at the hypervisor-level (using keys from the cloud provider) and then again using NetApp encryption solutions (using keys from an external key manager).

NetApp encryption solutions (NVE and NAE)

Cloud Volumes ONTAP supports [NetApp Volume Encryption \(NVE\)](#) and [NetApp Aggregate Encryption \(NAE\)](#). NVE and NAE are software-based solutions that enable (FIPS) 140-2-compliant data-at-rest encryption of volumes. Both NVE and NAE use AES 256-bit encryption.

- NVE encrypts data at rest one volume a time. Each data volume has its own unique encryption key.
- NAE is an extension of NVE—it encrypts data for each volume, and the volumes share a key across the aggregate. NAE also allows common blocks across all volumes in the aggregate to be deduplicated.

Both NVE and NAE are supported with an external key manager.

If you use NVE, you have the option to use your cloud provider's key vault to protect ONTAP encryption keys:

- Azure Key Vault (AKV)
- Google Cloud Key Management Service

New aggregates have NetApp Aggregate Encryption (NAE) enabled by default after you set up an external key manager. New volumes that aren't part of an NAE aggregate will have NetApp Volume Encryption (NVE) enabled by default (for example, if you have existing aggregates that were created before setting up an external key manager).

Setting up a supported key manager is the only required step. For set up instructions, refer to [Encrypting volumes with NetApp encryption solutions](#).

AWS Key Management Service

When you launch a Cloud Volumes ONTAP system in AWS, you can enable data encryption using the [AWS Key Management Service \(KMS\)](#). BlueXP requests data keys using a customer master key (CMK).



You can't change the AWS data encryption method after you create a Cloud Volumes ONTAP system.

If you want to use this encryption option, then you must ensure that the AWS KMS is set up appropriately. For details, see [Setting up the AWS KMS](#).

Azure Storage Service Encryption

Data is automatically encrypted on Cloud Volumes ONTAP in Azure using [Azure Storage Service Encryption](#) with a Microsoft-managed key.

You can use your own encryption keys if you prefer. [Learn how to set up Cloud Volumes ONTAP to use a customer-managed key in Azure](#).

Google Cloud Platform default encryption

[Google Cloud Platform data-at-rest encryption](#) is enabled by default for Cloud Volumes ONTAP. No setup is required.

While Google Cloud Storage always encrypts your data before it's written to disk, you can use BlueXP APIs to create a Cloud Volumes ONTAP system that uses *customer-managed encryption keys*. These are keys that you generate and manage in GCP using the Cloud Key Management Service. [Learn more](#).

ONTAP virus scanning

You can use integrated antivirus functionality on ONTAP systems to protect data from being compromised by viruses or other malicious code.

ONTAP virus scanning, called *Vscan*, combines best-in-class third-party antivirus software with ONTAP features that give you the flexibility you need to control which files get scanned and when.

For information about the vendors, software, and versions supported by Vscan, see the [NetApp Interoperability Matrix](#).

For information about how to configure and manage the antivirus functionality on ONTAP systems, see the [ONTAP 9 Antivirus Configuration Guide](#).

Ransomware protection

Ransomware attacks can cost a business time, resources, and reputation. BlueXP enables you to implement the NetApp solution for ransomware, which provides effective tools for visibility, detection, and remediation.

- BlueXP identifies volumes that are not protected by a Snapshot policy and enables you to activate the default Snapshot policy on those volumes.

Snapshot copies are read-only, which prevents ransomware corruption. They can also provide the granularity to create images of a single file copy or a complete disaster recovery solution.

- BlueXP also enables you to block common ransomware file extensions by enabling ONTAP's FPolicy solution.

Ransomware Protection

Ransomware attacks can cost a business time, resources, and reputation. The NetApp solution for ransomware provides effective tools for visibility, detection, and remediation. [Learn More](#)

1 Enable Snapshot Copy Protection



50 %
Protection

1 Volumes without a Snapshot Policy

To protect your data, activate the default Snapshot policy for these volumes. ⓘ

Activate Snapshot Policy

2 Block Ransomware File Extensions



ONTAP's native FPolicy configuration monitors and blocks file operations based on a file's extension.

View Denied File Names ⓘ

Activate FPolicy

[Learn how to implement the NetApp solution for ransomware.](#)

Performance

You can review performance results to help you decide which workloads are appropriate for Cloud Volumes ONTAP.

Performance technical reports

- Cloud Volumes ONTAP for AWS

[NetApp Technical Report 4383: Performance Characterization of Cloud Volumes ONTAP in Amazon Web Services with Application Workloads](#)

- Cloud Volumes ONTAP for Microsoft Azure

[NetApp Technical Report 4671: Performance Characterization of Cloud Volumes ONTAP in Azure with Application Workloads](#)

- Cloud Volumes ONTAP for Google Cloud

[NetApp Technical Report 4816: Performance Characterization of Cloud Volumes ONTAP for Google Cloud](#)

CPU performance

Cloud Volumes ONTAP nodes show as highly utilized (over 90%) from your cloud provider's monitoring tools. This is because ONTAP reserves all vCPUs presented to the virtual machine so that they are available when needed.

For help, see the [NetApp knowledgebase article about how to monitor ONTAP CPU utilization using the CLI](#)

License management for node-based BYOL

Each Cloud Volumes ONTAP system that has a node-based BYOL must have a system license installed with an active subscription. BlueXP simplifies the process by managing

licenses for you and by displaying a warning before they expire.



A node-based license is the previous generation BYOL for Cloud Volumes ONTAP. A node-based license is available for license renewals only.

[Learn more about Cloud Volumes ONTAP licensing options.](#)

[Learn more about how to manage node-based licenses.](#)

BYOL system licenses

A node-based license provides up to 368 TiB of capacity for a single node or HA pair.

You can purchase multiple licenses for a Cloud Volumes ONTAP BYOL system to allocate more than 368 TiB of capacity. For example, you might purchase two licenses to allocate up to 736 TiB of capacity to Cloud Volumes ONTAP. Or you could purchase four licenses to get up to 1.4 PiB.

The number of licenses that you can purchase for a single node system or HA pair is unlimited.

Be aware that disk limits can prevent you from reaching the capacity limit by using disks alone. You can go beyond the disk limit by [tiering inactive data to object storage](#). For information about disk limits, refer to [storage limits in the Cloud Volumes ONTAP Release Notes](#).

License management for a new system

When you create a node-based BYOL system, BlueXP prompts you for the serial number of your license and your NetApp Support Site account. BlueXP uses the account to download the license file from NetApp and to install it on the Cloud Volumes ONTAP system.

[Learn how to add NetApp Support Site accounts to BlueXP.](#)

If BlueXP can't access the license file over the secure internet connection, you can [obtain the file yourself and then manually upload the file to BlueXP](#).

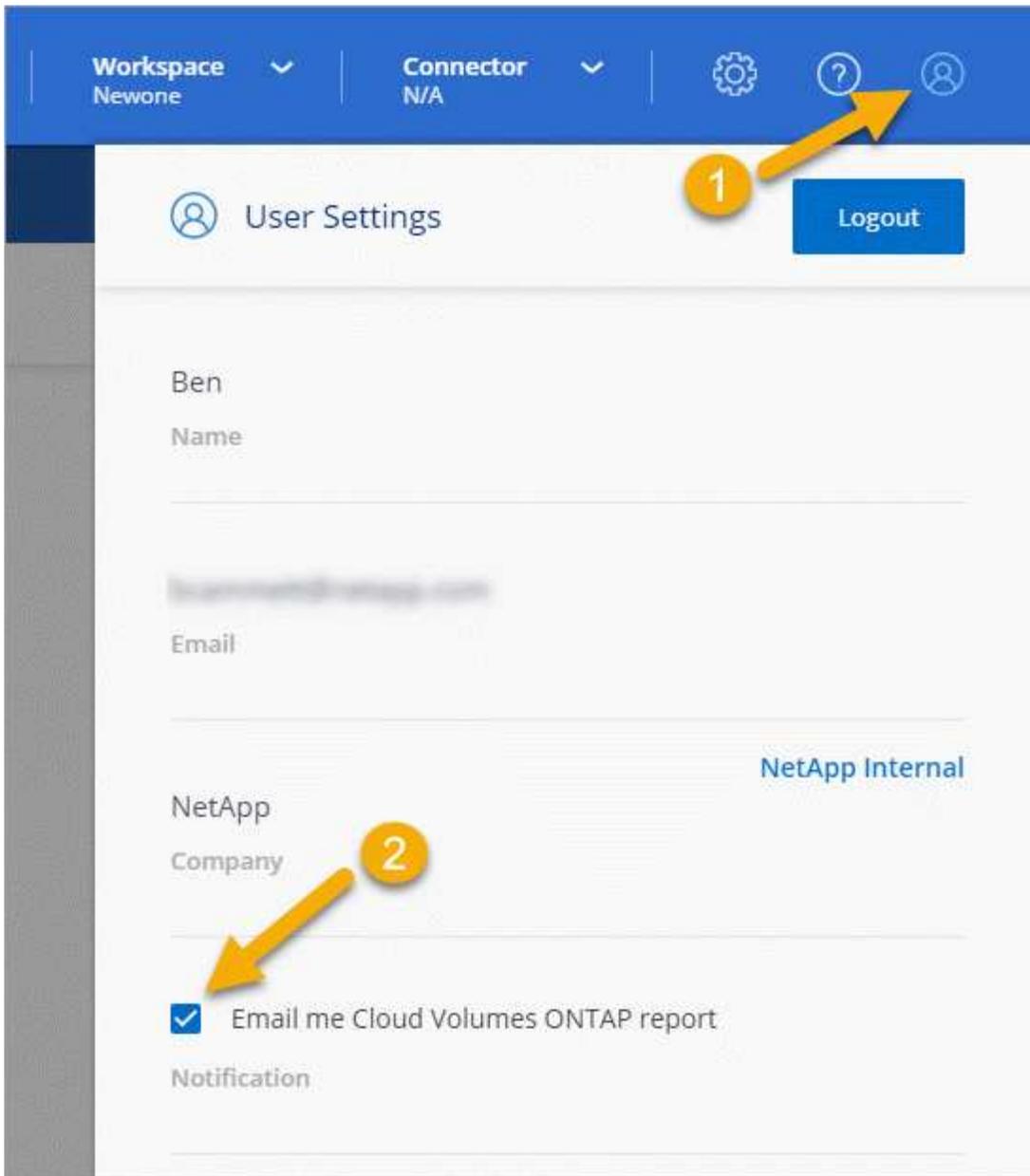
License expiration

BlueXP displays a warning 30 days before a node-based license is due to expire and again when the license expires. The following image shows a 30-day expiration warning that appears in the user interface:



You can select the working environment to review the message.

BlueXP includes a license expiration warning in the Cloud Volumes ONTAP report that's emailed to you, if you are an Account Admin and you enabled the option:



The emailed report includes the license expiration warning every 2 weeks.

If you don't renew the license in time, the Cloud Volumes ONTAP system shuts itself down. If you restart it, it shuts itself down again.

License renewal

When you renew a node-based BYOL subscription by contacting a NetApp representative, BlueXP automatically obtains the new license from NetApp and installs it on the Cloud Volumes ONTAP system.

If BlueXP can't access the license file over the secure internet connection, you can [obtain the file yourself and then manually upload the file to BlueXP](#).

License transfer to a new system

A node-based BYOL license is transferable between Cloud Volumes ONTAP systems when you delete an existing system and then create a new one using the same license.

For example, you might want to delete an existing licensed system and then use the license with a new BYOL system in a different VPC/VNet or cloud provider. Note that only *cloud-agnostic* serial numbers work in any cloud provider. Cloud-agnostic serial numbers start with the *908xxxx* prefix.

It's important to note that your BYOL license is tied to your company and a specific set of NetApp Support Site credentials.

AutoSupport and Active IQ Digital Advisor

The AutoSupport component of ONTAP collects telemetry and sends it for analysis. Active IQ Digital Advisor analyzes the data from AutoSupport and provides proactive care and optimization. Using artificial intelligence, Active IQ can identify potential problems and help you resolve them before they impact your business.

Active IQ enables you to optimize your data infrastructure across your global hybrid cloud by delivering actionable predictive analytics and proactive support through a cloud-based portal and mobile app. Data-driven insights and recommendations from Active IQ are available to all NetApp customers with an active SupportEdge contract (features vary by product and support tier).

Here are some things you can do with Active IQ:

- Plan upgrades.

Active IQ identifies issues in your environment that can be resolved by upgrading to a newer version of ONTAP and the Upgrade Advisor component helps you plan for a successful upgrade.

- View system wellness.

Your Active IQ dashboard reports any issues with wellness and helps you correct those issues. Monitor system capacity to make sure you never run out of storage space. View support cases for your system.

- Manage performance.

Active IQ shows system performance over a longer period than you can see in ONTAP System Manager. Identify configuration and system issues that are impacting your performance. Maximize efficiency. View storage efficiency metrics and identify ways to store more data in less space.

- View inventory and configuration.

Active IQ displays complete inventory and software and hardware configuration information. See when service contracts are expiring and renew them to ensure you remain supported.

Related information

- [NetApp Documentation: Active IQ Digital Advisor](#)
- [Launch Active IQ](#)
- [SupportEdge Services](#)

Default configuration for Cloud Volumes ONTAP

Understanding how Cloud Volumes ONTAP is configured by default can help you set up and administer your systems, especially if you are familiar with ONTAP because the

default setup for Cloud Volumes ONTAP is different than ONTAP.

Default setup

- BlueXP creates one data-serving storage VM when it deploys Cloud Volumes ONTAP. Some configurations support additional storage VMs. [Learn more about managing storage VMs.](#)

Starting with the BlueXP 3.9.5 release, logical space reporting is enabled on the initial storage VM. When space is reported logically, ONTAP reports the volume space such that all the physical space saved by the storage efficiency features are also reported as used.

- BlueXP automatically installs the following ONTAP feature licenses on Cloud Volumes ONTAP:
 - CIFS
 - FlexCache
 - FlexClone
 - iSCSI
 - Multi-tenant Encryption Key Management (MTEKM), starting with Cloud Volumes ONTAP 9.12.1 GA
 - NetApp Volume Encryption (only for BYOL or registered PAYGO systems)
 - NFS
 - ONTAP S3

Starting with Cloud Volumes ONTAP 9.11.0 in AWS

Starting with Cloud Volumes ONTAP 9.9.1 in Azure

- SnapMirror
 - SnapRestore
 - SnapVault
- Several network interfaces are created by default:
 - A cluster management LIF
 - An intercluster LIF
 - An SVM management LIF on HA systems in Azure
 - An SVM management LIF on HA systems in Google Cloud
 - An SVM management LIF on single node systems in AWS
 - A node management LIF

In Google Cloud, this LIF is combined with the intercluster LIF.

- An iSCSI data LIF
- A CIFS and NFS data LIF



LIF failover is disabled by default for Cloud Volumes ONTAP due to cloud provider requirements. Migrating a LIF to a different port breaks the external mapping between IP addresses and network interfaces on the instance, making the LIF inaccessible.

- Cloud Volumes ONTAP sends configuration backups to the Connector using HTTP.

The backups are accessible from `http://ipaddress/occm/offboxconfig/` where *ipaddress* is the IP address of the Connector host.

- BlueXP sets a few volume attributes differently than other management tools (System Manager or the CLI, for example).

The following table lists the volume attributes that BlueXP sets differently from the defaults:

Attribute	Value set by BlueXP
Autosize mode	grow
Maximum autosize	1,000 percent  The Account Admin can modify this value from the Settings page.
Security style	NTFS for CIFS volumes UNIX for NFS volumes
Space guarantee style	none
UNIX permissions (NFS only)	777

See the [ONTAP volume create man page](#) for information about these attributes.

Internal disks for system data

In addition to the storage for user data, BlueXP also purchases cloud storage for system data.

AWS

- Three disks per node for boot, root, and core data:
 - 45 GiB io1 disk for boot data
 - 140 GiB gp3 disk for root data
 - 540 GiB gp2 disk for core data
- One EBS snapshot for each boot disk and root disk



Snapshots are created automatically upon reboot.

- For HA pairs, one EBS volume for the Mediator instance, which is approximately 8 GiB
- When you enable data encryption in AWS using the Key Management Service (KMS), the boot and root disks for Cloud Volumes ONTAP are encrypted, as well. This includes the boot disk for the mediator instance in an HA pair. The disks are encrypted using the CMK that you select when you create the working environment.



In AWS, NVRAM is on the boot disk.

Azure (single node)

- Three Premium SSD disks:
 - One 10 GiB disk for boot data
 - One 140 GiB disk for root data
 - One 512 GiB disk for NVRAM

If the virtual machine that you chose for Cloud Volumes ONTAP supports Ultra SSDs, then the system uses a 32 GiB Ultra SSD for NVRAM, rather than a Premium SSD.

- One 1024 GiB Standard HDD disk for saving cores
- One Azure snapshot for each boot disk and root disk
- Every disk by default in Azure is encrypted at rest.

Azure (HA pair)

HA pairs with page blob

- Two 10 GiB Premium SSD disks for the boot volume (one per node)
- Two 140 GiB Premium Storage page blobs for the root volume (one per node)
- Two 1024 GiB Standard HDD disks for saving cores (one per node)
- Two 512 GiB Premium SSD disks for NVRAM (one per node)
- One Azure snapshot for each boot disk and root disk



Snapshots are created automatically upon reboot.

- Every disk by default in Azure is encrypted at rest.

HA pairs with shared managed disks in multiple availability zones

- Two 10 GiB Premium SSD disks for the boot volume (one per node)
- Two 512 GiB Premium Storage page blobs for the root volume (one per node)
- Two 1024 GiB Standard HDD disks for saving cores (one per node)
- Two 512 GiB Premium SSD disks for NVRAM (one per node)
- One Azure snapshot for each boot disk and root disk



Snapshots are created automatically upon reboot.

- Every disk by default in Azure is encrypted at rest.

Google Cloud (single node)

- One 10 GiB SSD persistent disk for boot data
- One 64 GiB SSD persistent disk for root data
- One 500 GiB SSD persistent disk for NVRAM

- One 315 GiB Standard persistent disk for saving cores
- Snapshots for boot and root data



Snapshots are created automatically upon reboot.

- Boot and root disks are encrypted by default.

Google Cloud (HA pair)

- Two 10 GiB SSD persistent disks for boot data
- Four 64 GiB SSD persistent disk for root data
- Two 500 GiB SSD persistent disk for NVRAM
- Two 315 GiB Standard persistent disk for saving cores
- One 10 GiB Standard persistent disk for mediator data
- One 10 GiB Standard persistent disk for mediator boot data
- Snapshots for boot and root data



Snapshots are created automatically upon reboot.

- Boot and root disks are encrypted by default.

Where the disks reside

BlueXP lays out the storage as follows:

- Boot data resides on a disk attached to the instance or virtual machine.

This disk, which contains the boot image, is not available to Cloud Volumes ONTAP.

- Root data, which contains the system configuration and logs, resides in aggr0.
- The storage virtual machine (SVM) root volume resides in aggr1.
- Data volumes also reside in aggr1.

Knowledge and support

Register for support

Support registration is required to receive technical support specific to BlueXP and its storage solutions and services. Support registration is also required to enable key workflows for Cloud Volumes ONTAP systems.

Registering for support does not enable NetApp support for a cloud provider file service. For technical support related to a cloud provider file service, its infrastructure, or any solution using the service, refer to "Getting help" in the BlueXP documentation for that product.

- [Amazon FSx for ONTAP](#)
- [Azure NetApp Files](#)
- [Cloud Volumes Service for Google Cloud](#)

Support registration overview

There are two forms of registration to activate support entitlement:

- Registering your BlueXP account ID support subscription (your 20 digit 960xxxxxxx serial number located on the Support Resources page in BlueXP).

This serves as your single support subscription ID for any service within BlueXP. Each BlueXP account-level support subscription must be registered.

- Registering the Cloud Volumes ONTAP serial numbers associated with a subscription in your cloud provider's marketplace (these are 20 digit 909201xxxxxxx serial numbers).

These serial numbers are commonly referred to as *PAYGO serial numbers* and get generated by BlueXP at the time of Cloud Volumes ONTAP deployment.

Registering both types of serial numbers enables capabilities like opening support tickets and automatic case generation. Registration is completed by adding NetApp Support Site (NSS) accounts to BlueXP as described below.

Register your BlueXP account for NetApp support

To register for support and activate support entitlement, one user in your BlueXP account must associate a NetApp Support Site account with their BlueXP login. How you register for NetApp support depends on whether you already have a NetApp Support Site (NSS) account.

Existing customer with an NSS account

If you're a NetApp customer with an NSS account, you simply need to register for support through BlueXP.

Steps

1. In the upper right of the BlueXP console, select the Settings icon, and select **Credentials**.
2. Select **User Credentials**.

3. Select **Add NSS credentials** and follow the NetApp Support Site (NSS) Authentication prompt.
4. To confirm that the registration process was successful, select the Help icon, and select **Support**.

The **Resources** page should show that your account is registered for support.



Note that other BlueXP users will not see this same support registration status if they have not associated a NetApp Support Site account with their BlueXP login. However, that doesn't mean that your BlueXP account is not registered for support. As long as one user in the account has followed these steps, then your account has been registered.

Existing customer but no NSS account

If you're an existing NetApp customer with existing licenses and serial numbers but *no* NSS account, you need to create an NSS account and associate it with your BlueXP login.

Steps

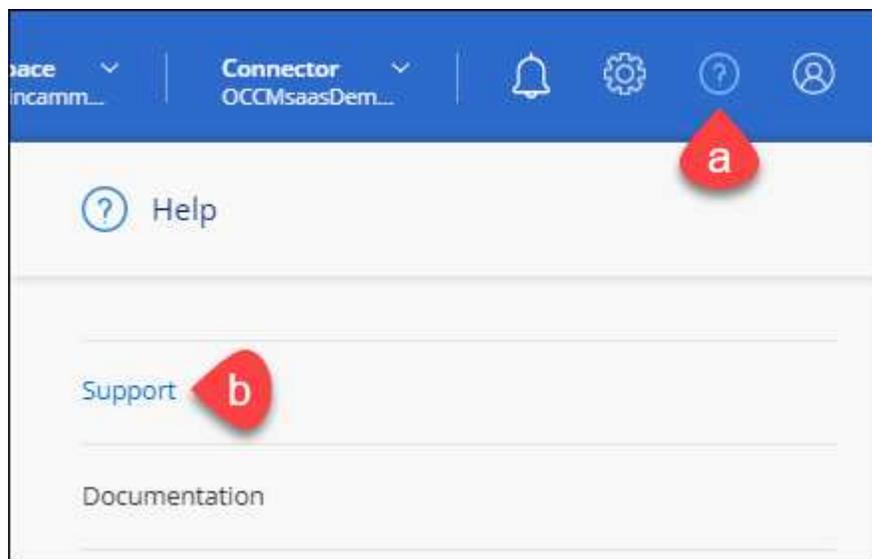
1. Create a NetApp Support Site account by completing the [NetApp Support Site User Registration form](#)
 - a. Be sure to select the appropriate User Level, which is typically **NetApp Customer/End User**.
 - b. Be sure to copy the BlueXP account serial number (960xxxx) used above for the serial number field. This will speed up the account processing.
2. Associate your new NSS account with your BlueXP login by completing the steps under [Existing customer with an NSS account](#).

Brand new to NetApp

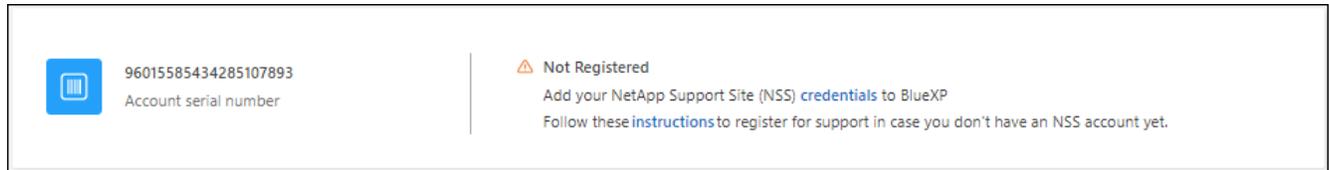
If you are brand new to NetApp and you don't have an NSS account, follow each step below.

Steps

1. In the upper right of the BlueXP console, select the Help icon, and select **Support**.



2. Locate your account ID serial number from the Support Registration page.



3. Navigate to [NetApp's support registration site](#) and select **I am not a registered NetApp Customer**.
4. Fill out the mandatory fields (those with red asterisks).
5. In the **Product Line** field, select **Cloud Manager** and then select your applicable billing provider.
6. Copy your account serial number from step 2 above, complete the security check, and then confirm that you read NetApp's Global Data Privacy Policy.

An email is immediately sent to the mailbox provided to finalize this secure transaction. Be sure to check your spam folders if the validation email doesn't arrive in few minutes.

7. Confirm the action from within the email.

Confirming submits your request to NetApp and recommends that you create a NetApp Support Site account.

8. Create a NetApp Support Site account by completing the [NetApp Support Site User Registration form](#)
 - a. Be sure to select the appropriate User Level, which is typically **NetApp Customer/End User**.
 - b. Be sure to copy the account serial number (960xxxx) used above for the serial number field. This will speed up the account processing.

After you finish

NetApp should reach out to you during this process. This is a one-time onboarding exercise for new users.

Once you have your NetApp Support Site account, associate the account with your BlueXP login by completing the steps under [Existing customer with an NSS account](#).

Associate NSS credentials for Cloud Volumes ONTAP support

Associating NetApp Support Site credentials with your BlueXP account is required to enable the following key workflows for Cloud Volumes ONTAP:

- Registering pay-as-you-go Cloud Volumes ONTAP systems for support

Providing your NSS account is required to activate support for your system and to gain access to NetApp technical support resources.

- Deploying Cloud Volumes ONTAP when you bring your own license (BYOL)

Providing your NSS account is required so that BlueXP can upload your license key and to enable the subscription for the term that you purchased. This includes automatic updates for term renewals.

- Upgrading Cloud Volumes ONTAP software to the latest release

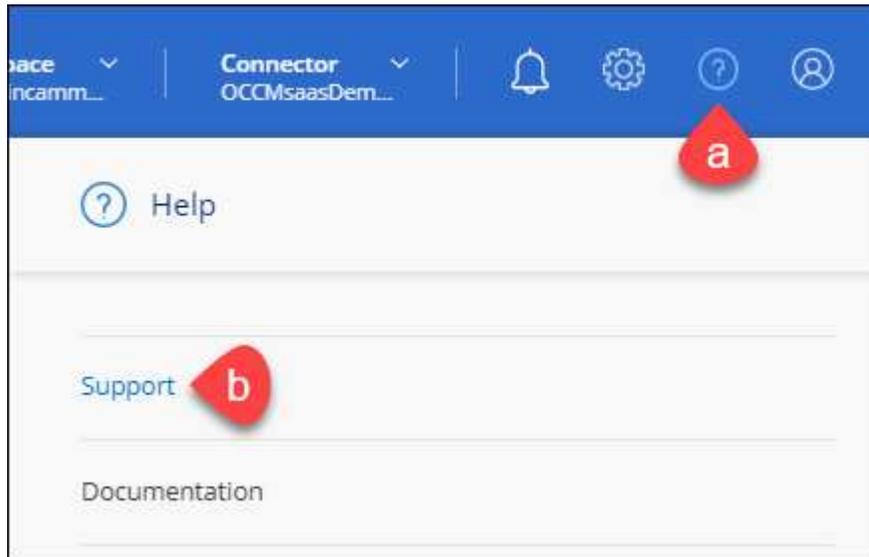
Associating NSS credentials with your BlueXP account is different than the NSS account that is associated with a BlueXP user login.

These NSS credentials are associated with your specific BlueXP account ID. Users who belong to the BlueXP account can access these credentials from **Support > NSS Management**.

- If you have a customer-level account, you can add one or more NSS accounts.
- If you have a partner or reseller account, you can add one or more NSS accounts, but they can't be added alongside customer-level accounts.

Steps

1. In the upper right of the BlueXP console, select the Help icon, and select **Support**.



2. Select **NSS Management > Add NSS Account**.
3. When you're prompted, select **Continue** to be redirected to a Microsoft login page.

NetApp uses Microsoft Entra ID as the identity provider for authentication services specific to support and licensing.

4. At the login page, provide your NetApp Support Site registered email address and password to perform the authentication process.

These actions enable BlueXP to use your NSS account for things like license downloads, software upgrade verification, and future support registrations.

Note the following:

- The NSS account must be a customer-level account (not a guest or temp account). You can have multiple customer-level NSS accounts.
- There can be only one NSS account if that account is a partner-level account. If you try to add customer-level NSS accounts and a partner-level account exists, you'll get the following error message:

"The NSS customer type is not allowed for this account as there are already NSS Users of different type."

The same is true if you have pre-existing customer-level NSS accounts and try to add a partner-level account.

- Upon successful login, NetApp will store the NSS user name.

This is a system-generated ID that maps to your email. On the **NSS Management** page, you can display your email from the **☰** menu.

- If you ever need to refresh your login credential tokens, there is also an **Update Credentials** option in the **☰** menu.

Using this option prompts you to log in again. Note that the token for these accounts expire after 90 days. A notification will be posted to alert you of this.

Get help

NetApp provides support for BlueXP and its cloud services in a variety of ways. Extensive free self-support options are available 24x7, such as knowledgebase (KB) articles and a community forum. Your support registration includes remote technical support via web ticketing.

Get support for a cloud provider file service

For technical support related to a cloud provider file service, its infrastructure, or any solution using the service, refer to "Getting help" in the BlueXP documentation for that product.

- [Amazon FSx for ONTAP](#)
- [Azure NetApp Files](#)
- [Cloud Volumes Service for Google Cloud](#)

To receive technical support specific to BlueXP and its storage solutions and services, use the support options described below.

Use self-support options

These options are available for free, 24 hours a day, 7 days a week:

- **Documentation**

The BlueXP documentation that you're currently viewing.

- [Knowledge base](#)

Search through the BlueXP knowledge base to find helpful articles to troubleshoot issues.

- [Communities](#)

Join the BlueXP community to follow ongoing discussions or create new ones.

Create a case with NetApp support

In addition to the self-support options above, you can work with a NetApp Support specialist to resolve any issues after you activate support.

Before you get started

- To use the **Create a Case** capability, you must first associate your NetApp Support Site credentials with your BlueXP login. [Learn how to manage credentials associated with your BlueXP login.](#)
- If you're opening a case for an ONTAP system that has a serial number, then your NSS account must be associated with the serial number for that system.

Steps

1. In BlueXP, select **Help > Support**.
2. On the **Resources** page, choose one of the available options under Technical Support:
 - a. Select **Call Us** if you'd like to speak with someone on the phone. You'll be directed to a page on netapp.com that lists the phone numbers that you can call.
 - b. Select **Create a Case** to open a ticket with a NetApp Support specialist:
 - **Service:** Select the service that the issue is associated with. For example, BlueXP when specific to a technical support issue with workflows or functionality within the service.
 - **Working Environment:** If applicable to storage, select **Cloud Volumes ONTAP** or **On-Prem** and then the associated working environment.

The list of working environments are within scope of the BlueXP account, workspace, and Connector you have selected in the top banner of the service.

- **Case Priority:** Choose the priority for the case, which can be Low, Medium, High, or Critical.

To learn more details about these priorities, hover your mouse over the information icon next to the field name.

- **Issue Description:** Provide a detailed description of your problem, including any applicable error messages or troubleshooting steps that you performed.
- **Additional Email Addresses:** Enter additional email addresses if you'd like to make someone else aware of this issue.
- **Attachment (Optional):** Upload up to five attachments, one at a time.

Attachments are limited to 25 MB per file. The following file extensions are supported: txt, log, pdf, jpg/jpeg, rtf, doc/docx, xls/xlsx, and csv.

ntapitdemo 

NetApp Support Site Account

Service Working Environment

Select Select

Case Priority 

Low - General guidance

Issue Description

Provide detailed description of problem, applicable error messages and troubleshooting steps taken.

Additional Email Addresses (Optional) 

Type here

Attachment (Optional) Upload 

No files selected  

After you finish

A pop-up will appear with your support case number. A NetApp Support specialist will review your case and get back to you soon.

For a history of your support cases, you can select **Settings > Timeline** and look for actions named "create support case." A button to the far right lets you expand the action to see details.

It's possible that you might encounter the following error message when trying to create a case:

"You are not authorized to Create a Case against the selected service"

This error could mean that the NSS account and the company of record it's associated with is not the same company of record for the BlueXP account serial number (ie. 960xxxx) or the working environment serial number. You can seek assistance using one of the following options:

- Use the in-product chat
- Submit a non-technical case at <https://mysupport.netapp.com/site/help>

Manage your support cases (Preview)

You can view and manage active and resolved support cases directly from BlueXP. You can manage the cases associated with your NSS account and with your company.

Case management is available as a Preview. We plan to refine this experience and add enhancements in upcoming releases. Please send us feedback by using the in-product chat.

Note the following:

- The case management dashboard at the top of the page offers two views:
 - The view on the left shows the total cases opened in the past 3 months by the user NSS account you provided.
 - The view on the right shows the total cases opened in the past 3 months at your company level based on your user NSS account.

The results in the table reflect the cases related to the view that you selected.

- You can add or remove columns of interest and you can filter the contents of columns like Priority and Status. Other columns provide just sorting capabilities.

View the steps below for more details.

- At a per-case level, we offer the ability to update case notes or close a case that is not already in Closed or Pending Closed status.

Steps

1. In BlueXP, select **Help > Support**.
2. Select **Case Management** and if you're prompted, add your NSS account to BlueXP.

The **Case management** page shows open cases related to the NSS account that is associated with your BlueXP user account. This is the same NSS account that appears at the top of the **NSS management** page.

3. Optionally modify the information that displays in the table:
 - Under **Organization's cases**, select **View** to view all cases associated with your company.
 - Modify the date range by choosing an exact date range or by choosing a different time frame.

Search: Cases opened on the last 3 months ▼ Create a case

Date created	Last updated	Priority	Status (5)	
December 22, 2022	December 29, 2022	Medium (P3)	Assigned	...
December 21, 2022	December 28, 2022	Medium (P3)	Active	...
December 15, 2022	December 27, 2022	Medium (P3)	Pending customer	...
December 14, 2022	December 26, 2022	Low (P4)	Solution proposed	...

- Filter the contents of the columns.

Search: Cases opened on the last 3 months ▼ Create a case

Last updated	Priority	Status (5)	
December 29, 2022	Critical (P1)	<input checked="" type="checkbox"/> Active <input checked="" type="checkbox"/> Pending customer	...
December 28, 2022	High (P2)	<input checked="" type="checkbox"/> Solution proposed <input checked="" type="checkbox"/> Pending closed	...
December 27, 2022	Medium (P3)	<input type="checkbox"/> Closed	...
December 26, 2022	Low (P4)	Apply Reset	...

- Change the columns that appear in the table by selecting + and then choosing the columns that you'd like to display.

Search: Cases opened on the last 3 months ▼ Create a case

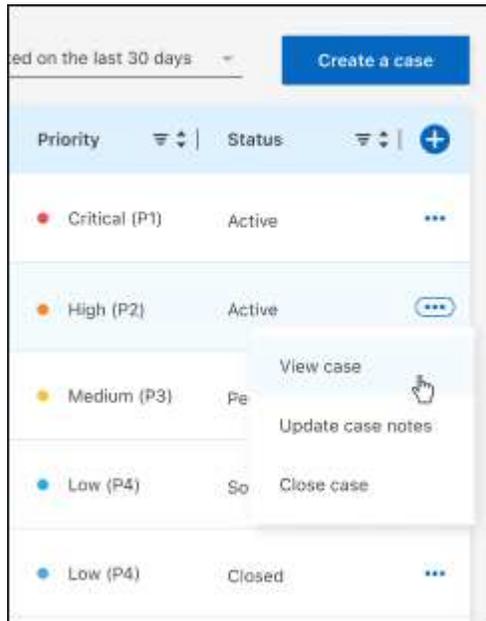
Last updated	Priority	Status (5)	
December 29, 2022	Critical (P1)	<input checked="" type="checkbox"/> Last updated <input checked="" type="checkbox"/> Priority	...
December 28, 2022	High (P2)	<input checked="" type="checkbox"/> Cluster name	...
December 27, 2022	Medium (P3)	<input type="checkbox"/> Case owner <input type="checkbox"/> Opened by	...
December 26, 2022	Low (P4)	Apply Reset	...

4. Manage an existing case by selecting **...** and selecting one of the available options:

- **View case:** View full details about a specific case.
- **Update case notes:** Provide additional details about your problem or select **Upload files** to attach up to a maximum of five files.

Attachments are limited to 25 MB per file. The following file extensions are supported: txt, log, pdf, jpg/jpeg, rtf, doc/docx, xls/xlsx, and csv.

- **Close case:** Provide details about why you're closing the case and select **Close case**.



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- [Notices for the Cloud Volumes ONTAP mediator](#)
- [Notice for ONTAP](#)

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