Manage email alerts

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Manage email alerts

Configure mail server and recipients for alerts

To configure email alerts, you must specify a mail server address and the email addresses of the alert recipients. Up to 20 email addresses are allowed.

Before you begin

- The address of the mail server must be available. The address can be an IPv4 or IPv6 address, or a fully qualified domain name.

  To use a fully qualified domain name, you must configure a DNS server on both controllers. You can configure a DNS server from the Hardware page.

- Email address to be used as the alert sender must be available. This is the address that appears in the "From" field of the alert message. A sender address is required in the SMTP protocol; without it, an error results.
- Email address(es) of the alert recipient(s) must be available. The recipient is typically an address for a network administrator or storage administrator. You can enter up to 20 email addresses.

About this task

This task describes how to configure the mail server, enter email addresses for the sender and recipients, and test all the email addresses entered from the Alerts page.

Email alerts can also be configured from the Initial Setup wizard.

Steps

1. Select **Settings** › **Alerts**.
2. Select the **Email** tab.

   If an email server is not yet configured, the **Email** tab displays "Configure Mail Server."

3. Select **Configure Mail Server**.

   The **Configure Mail Server** dialog box opens.

4. Enter the mail server information, and then click **Save**.
   - Mail server address — Enter a fully qualified domain name, IPv4 address, or IPv6 address of the mail server.

     To use a fully qualified domain name, you must configure a DNS server on both controllers. You can configure a DNS server from the Hardware page.

   - Email sender address — Enter a valid email address to be used as the sender of the email. This address appears in the "From" field of the email message.
   - Include contact information in email — To include the sender's contact information with the alert message, select this option, and then enter a name and phone number. After you click **Save**, the email addresses appear in the **Email** tab of the **Alerts** page.

5. Select **Add Emails**.

   The **Add Emails** dialog box opens.

6. Enter one or more email addresses for the alert recipients, and then click **Add**.

   The email addresses appear on the **Alerts** page.

7. If you want to make sure the email addresses are valid, click **Test All Emails** to send test messages to the recipients.

Result

After you configure email alerts, the event monitor sends email messages to the specified recipients whenever an alertable event occurs.

Edit email addresses for alerts

You can change the email addresses of the recipients who receive email alerts.

Before you begin

The email address you intend to edit must be defined in the Email tab of the Alerts page.

Steps

1. Select **Settings › Alerts**.
2. Select the **Email** tab.
3. From the **Email Address** table, select the address you want to change, and then click the **Edit** (pencil) icon on the far right.

   The row becomes an editable field.

4. Enter a new address, and then click the **Save** (checkmark) icon.

   If you want to cancel changes, select the Cancel (X) icon.

Result

The Email tab of the Alerts page displays the updated email addresses.

Add email addresses for alerts

You can add up to 20 recipients for email alerts.

Steps

1. Select **Settings › Alerts**.
2. Select the **Email** tab.
3. Select **Add Emails**.

   The Add Emails dialog box opens.

4. In the empty field, enter a new email address. If you want to add more than one address, select **Add**

another email to open another field.

5. Click **Add**.

Result

The Email tab of the Alerts page displays the new email addresses.

Delete email addresses for alerts

You can delete the email addresses of the recipients who receive email alerts.

Steps

1. Select **Settings › Alerts**.
2. Select the **Email** tab.
3. From the **Email Address** table, select the email address you want to delete.

   The **Delete** button in the upper right of the table becomes available for selection.

4. Click **Delete**.

   The **Confirm Delete Email** dialog box opens.

5. Confirm the operation, and then click **Delete**.

Result

Alerts are no longer sent to this email address.

Edit mail server for alerts

You can change the mail server address and email sender address used for email alerts.

Before you begin

The address of the mail server you are changing must be available. The address can be an IPv4 or IPv6 address, or a fully qualified domain name.

> To use a fully qualified domain name, you must configure a DNS server on both controllers. You can configure a DNS server from the Hardware page.

Steps

1. Select **Settings › Alerts**.
2. Select the **Email** tab.
3. Select **Configure Mail Server**.

   The **Configure Mail Server** dialog opens.

4. Edit the mail server address, sender information, and contact information.
   - Mail server address — Edit the fully qualified domain name, IPv4 address, or IPv6 address of the mail server.

> To use a fully qualified domain name, you must configure a DNS server on both controllers. You can configure a DNS server from the Hardware page.

- Email sender address — Edit the email address to be used as the sender of the email. This address appears in the "From" field of the email message.
- Include contact information in email — To edit the sender's contact information, select this option, and then edit the name and phone number.

5. Click **Save**.

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