Setting up notifications

OnCommand Insight

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Setting up notifications

You can configure Insight to send notifications on trigger events such as performance policy, global path, or capacity violations via email, SNMP, or Syslog. You can also configure Insight to send email notifications on system-level events such as data source errors or acquisition unit failures.

These are basic instructions. For more detail on notifications, see Configuration and administration > Insight configuration and administration > Setting up Insight.

Setting up email for notifications

Insight can send email notifications on trigger events, such as performance policy violations.

About this task

Follow these basic steps to configure email notifications:

Steps

1. Click **Admin** > **Notifications** and go to the **Email** section.
2. In the **Server** box, enter the name of your SMTP server. You can enter either a fully-qualified domain name or an IP address.
3. Enter your SMTP user name and (if required by your SMTP server) password.
4. In the **Sender email** box, enter the sender email account that will be identified as the sender on the notifications.

   This account must be a valid email account within your organization.
5. In the **Email signature** box, enter any text that you want to be inserted in every email that is sent.
6. In the **Recipients** box, click + to enter an email address, and click **OK**.
7. Click **Save**.

   To edit or remove an email address, or to send a test email, select the address and click the appropriate button that appears.

   Note that you can configure Insight to send email notifications for specified performance policy violations to specific individuals or groups. For example, you might send cloud asset violations to one group, and physical host events to another. Go to **Manage** > **Performance policies** to configure individual policy notifications.

Setting up Syslog for logging

Insight can send syslog events for capacity or path violations and performance alerts.

About this task

Follow these basic steps to configure syslog notification in Insight:

Steps

1. Click **Admin** > **Notifications** and go to the **Syslog** section.
2. Place a check in the **Syslog enabled** checkbox..
3. In the **Server** field, enter the IP address of the log server.
4. In the **Facility** field, select the facility level that corresponds to the type of program that is logging the message.
5. Click **Save**.

Setting up SNMP for notifications

Insight can send SNMP notifications on trigger events, such as violations or when data source thresholds are exceeded.

About this task

Follow these basic steps to configure SNMP in Insight:

Steps

1. Click **Admin** > **Notifications** and go to the **SNMP** section.
2. Click **Actions** and select **Add trap source**.
3. In the **Add SNMP trap recipients** dialog box, enter the **IP** address and **Port** to which you want SNMP trap messages sent. For **Community String**, use “public” for SNMP trap messages.
4. Click **Save**.

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