



# Obtaining the required materials for a software upgrade

## StorageGRID

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# Obtaining the required materials for a software upgrade

Before you begin the software upgrade, you must obtain all required materials so you can complete the upgrade successfully.

Item	Notes
StorageGRID upgrade files	<p>You must download the required files to your service laptop:</p> <ul style="list-style-type: none"><li>• <b>All platforms:</b> .upgrade file</li><li>• <b>Any node on Red Hat Enterprise Linux or CentOS:</b> .upgrade file and RPM file (.zip or .tgz)</li><li>• <b>Any node on Ubuntu or Debian:</b> .upgrade file and DEB file (.zip or .tgz)</li></ul>
Service laptop	<p>The service laptop must have:</p> <ul style="list-style-type: none"><li>• Network port</li><li>• SSH client (for example, PuTTY)</li></ul>
Supported web browser	<p>You must confirm that the web browser on the service laptop is supported for use with StorageGRID 11.5.</p> <p><a href="#">Web browser requirements</a></p> <p><b>Note:</b> Browser support has changed for StorageGRID 11.5. Confirm you are using a supported version.</p>
Recovery Package (.zip) file	<p>Before upgrading, you should download the most recent Recovery Package file in case any problems occur during the upgrade.</p> <p>After you upgrade the primary Admin Node, you must download a new copy of the Recovery Package file and save it in a safe location. The updated Recovery Package file allows you to restore the system if a failure occurs.</p> <p><a href="#">Downloading the Recovery Package</a></p>
Passwords.txt file	<p>This file is included in the SAID package, which is part of the Recovery Package .zip file. You must obtain the latest version of the Recovery Package.</p>
Provisioning passphrase	<p>The passphrase is created and documented when the StorageGRID system is first installed. The provisioning passphrase is not listed in the Passwords.txt file.</p>

Item	Notes
Related documentation	<ul style="list-style-type: none"> <li>• Release notes for StorageGRID 11.5. Be sure to read these carefully before starting the upgrade.</li> <li>• Instructions for administering StorageGRID</li> <li>• If you are upgrading a Linux deployment, the StorageGRID installation instructions for your Linux platform.</li> <li>• Other StorageGRID documentation, as required.</li> </ul>

### Related information

[Web browser requirements](#)

[Administer StorageGRID](#)

[Install Red Hat Enterprise Linux or CentOS](#)

[Install Ubuntu or Debian](#)

[Install VMware](#)

[Downloading the StorageGRID upgrade files](#)

[Downloading the Recovery Package](#)

[Release notes](#)

## Web browser requirements

You must use a supported web browser.

Web browser	Minimum supported version
Google Chrome	87
Microsoft Edge	87
Mozilla Firefox	84

You should set the browser window to a recommended width.

Browser width	Pixels
Minimum	1024
Optimum	1280

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