



Managing and monitoring clusters and cluster object health

Active IQ Unified Manager

NetApp
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Managing and monitoring clusters and cluster object health

Unified Manager uses periodic API queries and a data collection engine to collect data from the clusters. By adding clusters to the Unified Manager database, you can monitor and manage these clusters for any availability and capacity risks.

Understanding cluster monitoring

You can add clusters to the Unified Manager database to monitor clusters for availability, capacity, and other details, such as CPU usage, interface statistics, free disk space, qtree usage, and chassis environmental.

Events are generated if the status is abnormal or when a predefined threshold is breached. If configured to do so, Unified Manager sends a notification to a specified recipient when an event triggers an alert.

Understanding node root volumes

You can monitor the node root volume using Unified Manager. The best practice is that the node root volume should have sufficient capacity to prevent the node from going down.

When the used capacity of the node root volume exceeds 80 percent of the total node root volume capacity, the Node Root Volume Space Nearly Full event is generated. You can configure an alert for the event to get a notification. You can take appropriate actions to prevent the node from going down by using either ONTAP System Manager or the ONTAP CLI.

Understanding events and thresholds for node root aggregates

You can monitor the node root aggregate by using Unified Manager. The best practice is to thickly provision the root volume in the root aggregate to prevent the node from halting.

By default, capacity and performance events are not generated for root aggregates. Also, the threshold values used by Unified Manager are not applicable to the node root aggregates. Only a technical support representative can modify the settings for these events to be generated. When the settings are modified by the technical support representative, the capacity threshold values are applied to the node root aggregate.

You can take appropriate actions to prevent the node from halting by using either ONTAP System Manager or the ONTAP CLI.

Understanding quorum and epsilon

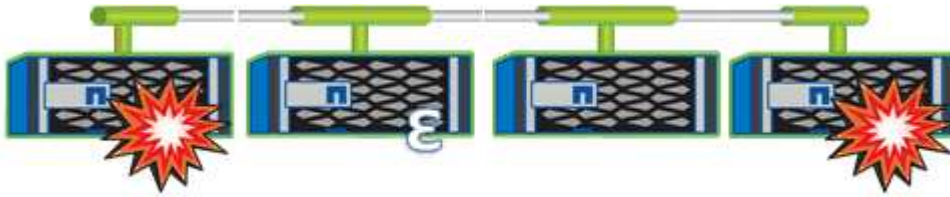
Quorum and epsilon are important measures of cluster health and function that together indicate how clusters address potential communications and connectivity challenges.

Quorum is a precondition for a fully functioning cluster. When a cluster is in quorum, a simple majority of nodes are healthy and can communicate with each other. When quorum is lost, the cluster loses the ability to accomplish normal cluster operations. Only one collection of nodes can have quorum at any one time because all of the nodes collectively share a single view of the data. Therefore, if two non-communicating nodes are

permitted to modify the data in divergent ways, it is no longer possible to reconcile the data into a single data view.

Each node in the cluster participates in a voting protocol that elects one node master; each remaining node is a secondary. The master node is responsible for synchronizing information across the cluster. When quorum is formed, it is maintained by continual voting. If the master node goes offline and the cluster is still in quorum, a new master is elected by the nodes that remain online.

Because there is the possibility of a tie in a cluster that has an even number of nodes, one node has an extra fractional voting weight called epsilon. If the connectivity between two equal portions of a large cluster fails, the group of nodes containing epsilon maintains quorum, assuming that all of the nodes are healthy. For example, the following illustration shows a four-node cluster in which two of the nodes have failed. However, because one of the surviving nodes holds epsilon, the cluster remains in quorum even though there is not a simple majority of healthy nodes.



Epsilon is automatically assigned to the first node when the cluster is created. If the node that holds epsilon becomes unhealthy, takes over its high-availability partner, or is taken over by its high-availability partner, then epsilon is automatically reassigned to a healthy node in a different HA pair.

Taking a node offline can affect the ability of the cluster to remain in quorum. Therefore, ONTAP issues a warning message if you attempt an operation that will either take the cluster out of quorum or else put it one outage away from a loss of quorum. You can disable the quorum warning messages by using the cluster quorum-service options modify command at the advanced privilege level.

In general, assuming reliable connectivity among the nodes of the cluster, a larger cluster is more stable than a smaller cluster. The quorum requirement of a simple majority of half the nodes plus epsilon is easier to maintain in a cluster of 24 nodes than in a cluster of two nodes.

A two-node cluster presents some unique challenges for maintaining quorum. Two-node clusters use cluster HA, in which neither node holds epsilon; instead, both nodes are continuously polled to ensure that if one node fails, the other has full read-write access to data, as well as access to logical interfaces and management functions.

Viewing the cluster list and details

You can use the Health: All Clusters view to view your inventory of clusters. The Capacity: All Clusters view enables you to view summarized information about storage capacity and utilization in all clusters.

What you'll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can also view details for individual clusters such as the cluster health, capacity, configuration, LIFs, nodes, and disks in that cluster by using the Cluster / Health details page.

The details in the Health: All Clusters view, Capacity: All Clusters view, and the Cluster / Health details page help you plan your storage. For example, before provisioning a new aggregate, you can select a specific cluster from the Health: All Clusters view and obtain capacity details to determine if the cluster has the required space.

Steps

1. In the left navigation pane, click **Storage > Clusters**.
2. In the View menu, select **Health: All Clusters** view to view health information, or **Capacity: All Clusters** view to view details about storage capacity and utilization in all clusters.
3. Click the name of a cluster to view complete details of the cluster in the **Cluster / Health** details page.

Related information

[Cluster / Health details page](#)

Checking the health of clusters in a MetroCluster configuration

You can use Unified Manager to check the operational health of clusters, and their components, in a MetroCluster configuration. If the clusters were involved in a performance event detected by Unified Manager, the health status can help you determine whether a hardware or software issue contributed to the event.

What you'll need

- You must have the Operator, Application Administrator, or Storage Administrator role.
- You must have analyzed a performance event for a MetroCluster configuration and obtained the name of the cluster involved.
- Both clusters in the MetroCluster configuration must be monitored by the same instance of Unified Manager.

Steps

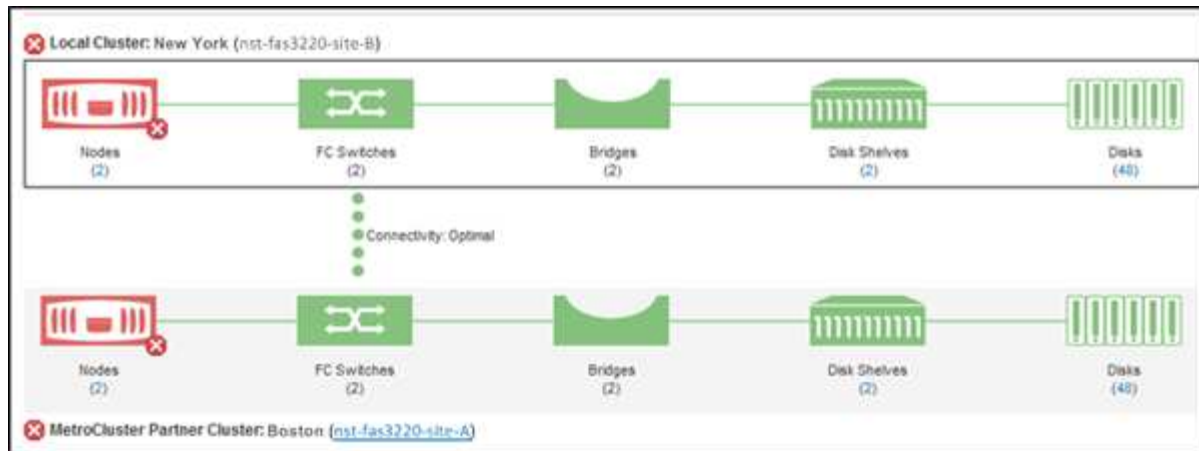
1. In the left navigation pane, click **Event Management** to display the event list.
2. In the filter panel, select all MetroCluster filters under the **Source Type** category.
3. Next to a MetroCluster event, click the name of the cluster.

The Health: All Clusters view is displayed with detailed information about the event.



If no MetroCluster events are displayed, you can use the Search bar to search for the name of the cluster involved in the performance event.

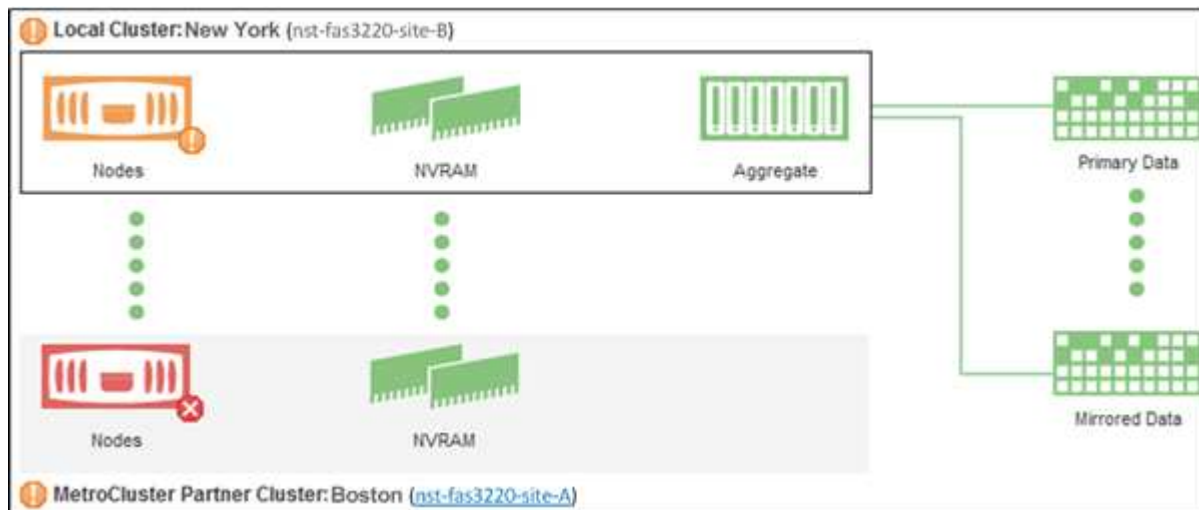
4. Select the **MetroCluster Connectivity** tab to display the health of the connection between the selected cluster and its partner cluster.



In this example, the names and the components of the local cluster and its partner cluster are displayed. A yellow or red icon indicates a health event for the highlighted component. The Connectivity icon represents the link between the clusters. You can point your mouse cursor to an icon to display event information or click the icon to display the events. A health issue on either cluster might have contributed to the performance event.

Unified Manager monitors the NVRAM component of the link between the clusters. If the FC Switches icon on the local or partner cluster or the Connectivity icon is red, a link health issue might have caused the performance event.

5. Select the **MetroCluster Replication** tab.



In this example, if the NVRAM icon on the local or partner cluster is yellow or red, a health issue with the NVRAM might have caused the performance event. If there are no red or yellow icons on the page, a performance issue on the partner cluster might have caused the performance event.

Viewing the health and capacity status of All SAN Array clusters

You can use the Cluster inventory pages to display the health and capacity status of your All SAN Array clusters.

What you'll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can view overview information for All SAN Array clusters in the Health: All Clusters view and Capacity: All Clusters view. Additionally, you can view details in the Cluster / Health details page.

Steps

1. In the left navigation pane, click **Storage > Clusters**.
2. Make sure that the “Personality” column is displayed in the **Health: All Clusters** view, or add it using the **Show / Hide** control.

This column displays “All SAN Array” for your All SAN Array clusters.

3. Review the information.
4. To view information about storage capacity in those clusters, select the Capacity: All Clusters view.
5. To view detailed information about health and storage capacity in those clusters, click the name of an All SAN Array cluster.

View the details in the Health, Capacity, and Nodes tabs in the Cluster / Health details page

Viewing the node list and details

You can use the Health: All Nodes view to view the list of nodes in your clusters. You can use the Cluster / Health details page to view detailed information about nodes that are part of the cluster that is monitored.

What you’ll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can view details such as the node state, cluster that contains the node, aggregate capacity details (used and total), and raw capacity details (usable, spare, and total). You can also obtain information about HA pairs, disks shelves, and ports.

Steps

1. In the left navigation pane, click **Storage > Nodes**.
2. On the **Health: All Nodes** view, click the node whose details you want to view.

The detailed information for the selected node is displayed in the Cluster / Health details page. The left pane displays the list of HA pairs. By default, the HA Details is open, which displays HA state details and events related to the selected HA pair.

3. To view other details about the node, perform the appropriate action:

To view...	Click...
Details about the disk shelves	Disk Shelves.
Port-related information	Ports.

Generating a hardware inventory report for contract renewal

You can generate a report that contains a complete list of cluster and node information; such as hardware model numbers and serial numbers, disk types and counts, installed licenses, and more. This report is helpful for contract renewal within secure sites (“dark” sites) that are not connected to the NetAppActive IQ platform.

What you’ll need

You must have the Operator, Application Administrator, or Storage Administrator role.

Steps

1. In the left navigation pane, click **Storage > Nodes**.
2. Go to the **Health: All Nodes** view or **Performance: All Nodes** view.
3. Select **Reports > * > Hardware Inventory Report***.

The hardware inventory report is downloaded as a .csv file with complete information as of the current date.

4. Provide this information to your NetApp support contact for contract renewal.

Viewing the Storage VM list and details

From the Health: All Storage VMs view, you can monitor your inventory of storage virtual machines (SVMs). You can use the Storage VM / Health details page to view detailed information about SVMs that are monitored.

What you’ll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can view SVM details, such as the capacity, efficiency, and configuration of an SVM. You can also view information about the related devices and related alerts for that SVM.

Steps

1. In the left navigation pane, click **Storage > Storage VMs**.
2. Choose one of the following ways to view the SVM details:
 - To view information about the health of all SVMs in all clusters, in the View menu, select Health: All Storage VMs view.
 - To view the complete details, click the Storage VM name.

You can also view the complete details by clicking **View Details** in the minimal details dialog box.

3. View the objects related to the SVM by clicking **View Related** in the minimal details dialog box.

Viewing the aggregate list and details

From the Health: All Aggregates view, you can monitor your inventory of aggregates. The Capacity: All Aggregates view enables you to view information about the capacity and

utilization of aggregates in all clusters.

What you'll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can view details such as aggregate capacity and configuration, and disk information from the Aggregate / Health details page. You can use these details before you configure the threshold settings if required.

Steps

1. In the left navigation pane, click **Storage > Aggregates**.
2. Choose one of the following ways to view the aggregate details:
 - To view information about the health of all aggregates in all clusters, in the View menu, select Health: All Aggregates view.
 - To view information about the capacity and utilization of all aggregates in all clusters, in the View menu, select Capacity: All Aggregates view.
 - To view the complete details, click the aggregate name.

You can also view the complete details by clicking **View Details** in the minimal details dialog box.

3. View the objects related to the aggregate by clicking **View Related** from the minimal details dialog box.

Related information

[Aggregate / Health details page](#)

Viewing FabricPool capacity information

You can view FabricPool capacity information for clusters, aggregates, and volumes on the Capacity and Performance inventory and details pages for these objects. These pages also display FabricPool mirror information when a mirror tier has been configured.

These pages display information such as the available capacity on the local performance tier and on the cloud tier, how much capacity is being used in both tiers, which aggregates are attached to a cloud tier, and which volumes are implementing the FabricPool features by moving certain information to the cloud tier.

When a cloud tier is mirrored to another cloud provider (the “mirror tier”) then both cloud tiers are displayed in the Aggregate / Health details page.

Steps

1. Perform one of the following:

To view capacity information for...	Do this...
Clusters	<p>a. On the Capacity: All Clusters view, click a cluster.</p> <p>b. On the Cluster / Health details page, click the Configuration tab.</p> <p>The display shows the names of any cloud tiers to which this cluster is connected.</p>
Aggregates	<p>a. On the Capacity: All Aggregates view, click an aggregate where the Type field indicates “SSD (FabricPool)” or “HDD (FabricPool)”.</p> <p>b. On the Aggregate / Health details page, click the Capacity tab.</p> <p>The display shows the total capacity used in the cloud tier.</p> <p>c. Click the Disk Information tab.</p> <p>The display shows the name of the cloud tier and the capacity used.</p> <p>d. Click the Configuration tab.</p> <p>The display shows the name of the cloud tier and other detailed information about the cloud tier.</p>
Volumes	<p>a. On the Capacity: All Volumes view, click a volume where a policy name appears in the “Tiering Policy” field.</p> <p>b. On the Volume / Health details page, click the Configuration tab.</p> <p>The display shows the name of the FabricPool tiering policy assigned to the volume.</p>

- In the **Workload Analysis** page you can select “Cloud Tier View” in the **Capacity Trend** area to see the capacity being used in the local Performance Tier and in the Cloud Tier over the previous month.

For more information on FabricPool aggregates, see the *ONTAP 9 Disks and Aggregates Power Guide*.

[ONTAP 9 Disks and Aggregates Power Guide](#)

Viewing storage pool details

You can view the details of the storage pool to monitor the storage pool health, total and

available cache, and used and available allocations.

What you'll need

You must have the Operator, Application Administrator, or Storage Administrator role.

Steps

1. In the left navigation pane, click **Storage > Aggregates**.
2. Click an aggregate name.

The details of the selected aggregate are displayed.

3. Click the **Disk Information** tab.

Detailed disk information is displayed.



The Cache table is displayed only when the selected aggregate is using a storage pool.

4. In the Cache table, move the pointer over the name of the required storage pool.

The details of the storage pool are displayed.

Viewing the volume list and details

From the Health: All Volumes view, you can monitor your inventory of volumes. The Capacity: All Volumes view enables you to view information about the capacity and utilization of volumes in a cluster.

What you'll need

You must have the Operator, Application Administrator, or Storage Administrator role.

You can also use the Volume / Health details page to view detailed information about volumes that are monitored, including the capacity, efficiency, configuration, and protection of the volumes. You can also view information about the related devices and related alerts for a specific volume.

Steps

1. In the left navigation pane, click **Storage > Volumes**.
2. Choose one of the following ways to view the volume details:
 - To view detailed information about the health of volumes in a cluster, in the View menu, select Health: All Volumes view.
 - To view detailed information about the capacity and utilization of volumes in a cluster, in the View menu, select Capacity: All Volumes view.
 - To view the complete details, click the volume name.

You can also view the complete details by clicking **View Details** in the minimal details dialog box.

3. **Optional:** View the objects related to the volume by clicking **View Related** from the minimal details dialog box.

Related information

[Creating a report to view available volume capacity charts](#)

Viewing details about NFS shares

You can view details about all NFS shares, such as its status, the path associated with the volume (FlexGroup volumes or FlexVol volumes), access levels of clients to the NFS shares, and the export policy defined for the volumes that are exported. Use the Health: All NFS Shares view to see all NFS shares on all monitored clusters, and use the Storage VM / Health details page to view all NFS shares on a specific storage virtual machine (SVM).

What you'll need

- NFS license must be enabled on the cluster.
- Network interfaces serving the NFS shares must be configured.
- You must have the Operator, Application Administrator, or Storage Administrator role.

Step

1. In the left navigation pane, follow the steps below depending on whether you want to view all NFS shares or just the NFS shares for a particular SVM.

To...	Follow these steps...
View all NFS shares	Click Storage > NFS Shares
View NFS shares for single SVM	<ol style="list-style-type: none">a. Click Storage > Storage VMsb. Click the SVM for which you want to view the NFS shares details.c. In the Storage VM / Health details page, click the NFS Shares tab.

Viewing details about SMB/CIFS shares

You can view details about all SMB/CIFS shares, such as the share name, junction path, containing objects, security settings, and export policies defined for the share. Use the Health: All SMB Shares view to see all SMB shares on all monitored clusters, and use the Storage VM / Health details page to view all SMB shares on a specific storage virtual machine (SVM).

What you'll need

- CIFS license must be enabled on the cluster.
- Network interfaces serving the SMB/CIFS shares must be configured.
- You must have the Operator, Application Administrator, or Storage Administrator role.



Shares in folders are not displayed.

Step

1. In the left navigation pane, follow the steps below depending on whether you want to view all SMB/CIFS shares or just the shares for a particular SVM.

To...	Follow these steps...
View all SMB/CIFS shares	Click Storage > SMB Shares
View SMB/CIFS shares for single SVM	<ol style="list-style-type: none">a. Click Storage > Storage VMsb. Click the SVM for which you want to view the SMB/CIFS share details.c. In the Storage VM / Health details page, click the SMB Shares tab.

Viewing the list of Snapshot copies

You can view the list of Snapshot copies for a selected volume. You can use the list of Snapshot copies to calculate the amount of disk space that can be reclaimed if one or more Snapshot copies are deleted, and you can delete the Snapshot copies if required.

What you'll need

- You must have the Operator, Application Administrator, or Storage Administrator role.
- The volume containing the Snapshot copies must be online.

Steps

1. In the left navigation pane, click **Storage > Volumes**.
2. In the **Health: All Volumes** view, select the volume that contains the Snapshot copies you want to view.
3. In the **Volume / Health** details page, click the **Capacity** tab.
4. In **Details** pane of the **Capacity** tab, in the Other Details section, click the link next to **Snapshot Copies**.

The number of Snapshot copies is a link that displays the list of Snapshot copies.

Related information

[Health/Volumes page](#)

Deleting Snapshot copies

You can delete a Snapshot copy to conserve space or to free disk space, or you can delete the Snapshot copy if it is no longer required.

What you'll need

You must have the Application Administrator or Storage Administrator role.

The volume must be online.

To delete a Snapshot copy that is busy or locked, you must have released the Snapshot copy from the application that was using it.

- You cannot delete the base Snapshot copy in a parent volume if a FlexClone volume is using that Snapshot copy.

The base Snapshot copy is the Snapshot copy that is used to create the FlexClone volume and displays the status `Busy` and Application Dependency as `Busy, Vclone` in the parent volume.

- You cannot delete a locked Snapshot copy that is used in a SnapMirror relationship.

The Snapshot copy is locked and is required for the next update.

Steps

1. In the left navigation pane, click **Storage > Volumes**.
2. In the **Health: All Volumes** view, select the volume that contains the Snapshot copies you want to view.

The list of Snapshot copies is displayed.
3. In the **Volume / Health** details page, click the **Capacity** tab.
4. In **Details** pane of the **Capacity** tab, in the Other Details section, click the link next to **Snapshot Copies**.

The number of Snapshot copies is a link that displays the list of Snapshot copies.

5. In the **Snapshot Copies** view, select the Snapshot copies you want to delete, and then click **Delete Selected**.

Calculating reclaimable space for Snapshot copies

You can calculate the amount of disk space that can be reclaimed if one or more Snapshot copies are deleted.

What you'll need

- You must have the Operator, Application Administrator, or Storage Administrator role.
- The volume must be online.
- The volume must be a FlexVol volume; this capability is not supported with FlexGroup volumes.

Steps

1. In the left navigation pane, click **Storage > Volumes**.
2. In the **Health: All Volumes** view, select the volume that contains the Snapshot copies you want to view.

The list of Snapshot copies is displayed.
3. In the **Volume / Health** details page, click the **Capacity** tab.
4. In **Details** pane of the **Capacity** tab, in the Other Details section, click the link next to **Snapshot Copies**.

The number of Snapshot copies is a link that displays the list of Snapshot copies.

5. In the **Snapshot Copies** view, select the Snapshot copies for which you want to calculate the reclaimable space.
6. Click **Calculate**.

The reclaimable space (in percentage, and KB, MB, GB, and so on) on the volume is displayed.

7. To recalculate the reclaimable space, select the required Snapshot copies and click **Recalculate**.

Description of cluster object windows and dialog boxes

You can view all your clusters and cluster objects from the respective storage object page. You can also view the details from the corresponding storage object details page. You can now launch System Manager user interface from the following STORAGE and PROTECTION sections of the INVENTORY.

- Cluster Inventory, Cluster Health, and Cluster Performance pages
- Aggregate Inventory, Aggregate Health, and Aggregate Performance pages
- Volume Inventory, Volume Health, and Volume Performance pages
- Node Inventory and Node Performance pages
- StorageVM Inventory, StorageVM Health, and StorageVM Performance pages
- Protection relationship pages

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