



Deploying Unified Manager

Active IQ Unified Manager 9.13

NetApp
October 16, 2025

This PDF was generated from https://docs.netapp.com/us-en/active-iq-unified-manager-913/install-vapp/task_download_unified_manager_ova_file.html on October 16, 2025. Always check docs.netapp.com for the latest.

Table of Contents

Deploying Unified Manager	1
Downloading the Unified Manager installation file	1
Deploying the Unified Manager virtual appliance	2

Deploying Unified Manager

Deploying Unified Manager includes downloading software, deploying the virtual appliance, creating a maintenance user name and password, and performing the initial setup in the web UI.

What you'll need

- You should verify and complete the system requirements for deployment.

See [System requirements](#).

- Ensure that you have the following information:

- Login credentials for the NetApp Support Site
- Credentials for accessing the VMware vCenter Server and vSphere Web Client
- IP address of the ESXi server on which you are deploying the Unified Manager virtual appliance
- Details about the data center, such as storage space in the datastore and memory requirements
- IPv6 should be enabled on the host if you are planning to use IPv6 addressing.

You can deploy Unified Manager as a virtual appliance on a VMware ESXi server.

You should access the maintenance console by using the VMware console, and not by using SSH.



Starting with Unified Manager 9.8, VMware Tools has been replaced with Open VM Tools (`open-vm-tools`). You no longer have to install VMware Tools as part of the installation because `open-vm-tools` is included with the Unified Manager installation package.

After finishing the deployment and initial setup, you can either add clusters, or configure additional network settings in the maintenance console, and then access the web UI.

Steps

1. Follow the steps in [Download Unified Manager](#).
2. Additionally, follow the steps in [Deploy the Unified Manager virtual appliance](#).

Downloading the Unified Manager installation file

Download the Unified Manager installation file from the NetApp Support Site to deploy Unified Manager as a virtual appliance.

What you'll need

You should have the login credentials for the NetApp Support Site.

The installation file is a `.tar` file that contains a root certificate, a `README` file, and an `OVA` file containing Unified Manager software configured for a virtual appliance.

Steps

1. Log in to the NetApp Support Site, and navigate to the Download page for Unified Manager:

2. Select the required version of Unified Manager and accept the end-users license agreement (EULA).
3. Download and save the .tar file for VMware vSphere installation to a local directory or network directory that is accessible to your vSphere Client.
4. Verify the checksum to ensure that the software downloaded correctly.
5. Navigate to the directory where you downloaded the .tar file and enter the following command in your terminal window to expand the Unified Manager bundle:

```
tar -xvzf ActiveIQUnifiedManager-<version>.tar.gz
```

The required OVA file, a root certificate, and a README file for Unified Manager are unzipped to the target directory.

6. Verify the integrity of the OVA file by following the steps provided in the README file.

Deploying the Unified Manager virtual appliance

After downloading the installation file, you deploy Unified Manager as a virtual appliance. Use the vSphere Web Client to deploy the virtual appliance on an ESXi server. When you deploy the virtual appliance, a virtual machine is created.

What you'll need

You should review the system requirements. Make the necessary changes before deploying the Unified Manager virtual appliance.

See [Virtual infrastructure requirements](#).

See [VMware software and installation requirements](#).

If you use Dynamic Host Configuration Protocol (DHCP), ensure that the DHCP server is available, and that the DHCP and virtual machine (VM) network adapter configurations are correct. DHCP is configured by default.

If you use a static networking configuration, ensure that the IP address is not duplicated in the same subnet, and that the appropriate DNS server entries have been configured.

Obtain the following information before deploying the virtual appliance:

- Credentials for accessing the VMware vCenter Server and vSphere Web Client
- IP address of the ESXi server on which you are deploying the Unified Manager virtual appliance
- Details about the data center, such as availability of storage space
- If you are not using DHCP, obtain the IPv4 or IPv6 addresses for the networking devices to which you are planning to connect:
 - Fully qualified domain name (FQDN) of the host
 - IP address of the host

- Network mask
- IP address of the default gateway
- Primary and secondary DNS addresses
- Search domains

Starting with Unified Manager 9.8, VMware Tools has been replaced with Open VM Tools (*open-vm-tools*). You do not have to install VMware Tools as part of the installation process because *open-vm-tools* is included with the Unified Manager installation package.

When the virtual appliance is deployed, a unique self-signed certificate for HTTPS access is generated. When accessing the Unified Manager web UI, you might see a browser warning about untrusted certificates.

VMware High Availability for the Unified Manager virtual appliance is supported.

Steps

1. In the vSphere Client, click **File > Deploy OVF Template**.
2. Complete the Deploy OVF Template wizard to deploy the Unified Manager virtual appliance.

On the Review Details page:

- Verify the details of the Publisher section. The message **Entrust Code Signing - OVCS2 (Trusted certificate)** confirms the integrity of the downloaded OVA file.
If you see the message **Entrust Code Signing - OVCS2 (Invalid certificate)**, then upgrade the VMware vCenter Server to 7.0U3E or greater version.

On the Customize Template page:

- Leave all the fields blank when using DHCP and IPv4 addressing.
- Check the “Enable Auto IPv6 addressing” box, and leave all the other fields blank when using DHCP and IPv6 addressing.
- If you want to use a static network configuration, you can complete the fields on this page and these settings are applied during deployment. Ensure that the IP address is unique to the host on which it is deployed, that it is not already in use, and that it has a valid DNS entry.

3. After the Unified Manager virtual appliance is deployed to the ESXi server, power on the VM by right-clicking the VM, and then selecting **Power On**.



If the Power On operation fails because of insufficient resources, add resources and then retry the installation.

4. Click the **Console** tab.

The initial boot process takes a few minutes to complete.

5. To configure your time zone, enter your geographic area and your city or region as prompted in the VM Console window.

All the date information that is displayed uses the time zone that is configured for Unified Manager, regardless of the time zone setting on your managed devices. If your storage systems and the management server are configured with the same NTP server, they refer to the same instant in time, even if they appear differently. For example, if you create a Snapshot copy using a device that is configured using a different time zone than that of the management server, the time stamp is the management server

time.

6. If no DHCP services are available, or if there is an error in the details for the static network configuration, select one of the following options:

If you use...	Then do this...
DHCP	<p>Select Retry DHCP. If you plan to use DHCP, you should ensure that it is configured correctly.</p> <p>If you use a DHCP-enabled network, the FQDN and DNS server entries are given to the virtual appliance automatically. If DHCP is not properly configured with DNS, the host name “UnifiedManager” is automatically assigned and associated with the security certificate. If you have not set up a DHCP-enabled network, you should manually enter the networking configuration information.</p>
A static network configuration	<ol style="list-style-type: none">Select Enter the details for static network configuration. <p>The configuration process takes a few minutes to complete.</p> <ol style="list-style-type: none">Confirm the values that you entered, and select Y.

7. At the prompt, enter a maintenance user name, and then click **Enter**.

The maintenance user name should start with a letter from a-z, followed by any combination of -, a-z, or 0-9.

8. At the prompt, enter a password, and then click **Enter**.

The VM console displays the URL for the Unified Manager web UI.

You can access the web UI to perform the initial setup of Unified Manager, as described in the [Configuring Active IQ Unified Manager](#).

Copyright information

Copyright © 2025 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.