



# Requirements for installing Unified Manager

## Active IQ Unified Manager 9.13

NetApp

February 12, 2024

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# Requirements for installing Unified Manager

Before you begin the installation process, ensure that the server on which you want to install Unified Manager meets the specific software, hardware, CPU, and memory requirements.

NetApp does not support any modification of the Unified Manager application code. If you need to apply any security measures to the Unified Manager server, you should make those changes to the operating system on which Unified Manager is installed.

For more details about applying security measures to the Unified Manager server, see the Knowledge Base article.

[Supportability for Security Measures applied to Active IQ Unified Manager for Clustered Data ONTAP](#)

## Related information

[NetApp Interoperability Matrix Tool](#)

## Virtual infrastructure and hardware system requirements

Installing Unified Manager on virtual infrastructure or a physical system should meet the minimum requirements for memory, CPU, and disk space.

The following table displays the values that are recommended for memory, CPU, and disk space resources. These values have been qualified so that Unified Manager meets acceptable performance levels.

Hardware configuration	Recommended settings
RAM	12 GB (minimum requirement 8 GB)
Processors	4 CPUs
CPU cycle capacity	9572 MHz total (minimum requirement 9572 MHz)
Free disk space	150 GB, where the capacity is allocated as follows: <ul style="list-style-type: none"><li>• 100 GB of disk space for the installation directory</li><li>• 50 GB of disk space for the MySQL data directory</li></ul>

Unified Manager can be installed on systems with a small amount of memory, but the recommended 12 GB of RAM ensures that enough memory is available for optimal performance, and so that the system can accommodate additional clusters and storage objects as your configuration grows. You should not set any memory limits on the VM where Unified Manager is deployed, and should not enable any features (for example, ballooning) that hinder the software from utilizing the allocated memory on the system.

Additionally, there is a limit to the number of nodes that a single instance of Unified Manager can monitor before you install a second instance of Unified Manager. For more information, see the *Best Practices Guide*.

[Technical Report 4621: Unified Manager Best Practices Guide](#)

Memory-page swapping negatively impacts the performance of the system and the management application. Competing for CPU resources that are unavailable because of overall host utilization can degrade performance.

## Requirement for dedicated use

The physical or virtual system on which you install Unified Manager should be used exclusively for Unified Manager and should not be shared with other applications. Other applications might consume system resources and can drastically reduce the performance of Unified Manager.

## Space requirements for backups

If you plan to use the Unified Manager backup and restore feature, allocate additional capacity so that the “data” directory or disk has 150 GB of space. A backup can be written to a local destination or to a remote destination. The best practice is to identify a remote location that is external to the Unified Manager host system that has a minimum of 150 GB of space.

## Requirements for host connectivity

The physical system or virtual system on which you install Unified Manager should be configured in such a way that you can successfully ping the host name from the host itself. In case of IPv6 configuration, you should verify that ping6 to the host name is successful to ensure that the Unified Manager installation succeeds.

You can use the host name (or the host IP address) to access the product web UI. If you configured a static IP address for your network during deployment, then you designated a name for the network host. If you configured the network using DHCP, you should obtain the host name from the DNS.

If you plan to allow users to access Unified Manager by using the short name instead of using the fully qualified domain name (FQDN) or IP address, then your network configuration has to resolve this short name to a valid FQDN.

# Windows software and installation requirements

For the successful installation of Unified Manager on Windows, you should ensure that the system on which Unified Manager is being installed meets the software requirements.

## Operating system software

You can install Unified Manager on the following Windows editions:

- Microsoft Windows Server 2019 Standard and Datacenter Edition
- Microsoft Windows Server 2022 Standard and Datacenter Edition

Unified Manager is supported on 64 bits Windows operating system for the following languages:

- English
- Japanese
- Simplified Chinese

See the Interoperability Matrix for the complete and most current list of supported Windows versions.



NetApp does not support installation of Unified Manager by using third-party tools, such as Microsoft System Center Configuration Manager (SCCM).

The server should be dedicated to running Unified Manager. No other applications should be installed on the server. It is possible that an active anti-virus software is installed on your Windows system because of company regulations. You should disable the anti-virus software before installing Unified Manager to prevent the installation from failing.

## Third-party software

The following third-party packages are bundled with Unified Manager. If these third-party packages are not installed on your system, Unified Manager installs them as a part of the installation.

- Microsoft Visual C++ 2015 Redistributable package version 14.26.28720.3
- Microsoft Visual C++ Redistributable Packages for Visual Studio 2013 version 12.0.40660.0
- MySQL Community Edition version 8.0.32
- Python 3.11.2
- OpenJDK version 11.0.18
- p7zip version 18.05 or later



Starting with Unified Manager 9.5, OpenJDK is provided in the Unified Manager installation package and installed automatically. Oracle Java is not supported starting with Unified Manager 9.5.

If MySQL is pre-installed, you should ensure that:

- It is using the default port.
- The sample databases are not installed.
- The service name is "MYSQL8".

Unified Manager is deployed on a WildFly web server. WildFly 26.1.3 is bundled and configured with Unified Manager.



You should shut down a running instance of Unified Manager before upgrading any third-party software. After the third-party software installation is complete, you can restart Unified Manager.

## Installation requirements

- Microsoft .NET 4.5.2, or greater, should be installed.
- The `temp` directory should be configured with 2 GB of disk space for extracting the installation files. To verify whether the directory is created, run the following command on the command-line interface: `echo %temp%`
- You should reserve 2 GB of disk space in the Windows drive for caching the Unified Manager MSI files.
- The Microsoft Windows Server on which you want to install Unified Manager should be configured with a fully qualified domain name (FQDN) such that `ping` responses to the host name and FQDN are successful.

- You should disable Microsoft IIS worldwide web publishing service and ensure that ports 80 and 443 are free.
- You should make sure that the Remote Desktop Session Host setting for “Windows Installer RDS Compatibility” is disabled during the installation.
- UDP port 514 should be free, and should not be used by any other service.
- You should disable all anti-virus software on your system before installing Unified Manager. After your installation is complete, make sure to manually exclude the following paths from anti-virus scan:
  - Unified Manager data directory, for example, C:\ProgramData\NetApp\OnCommandAppData\
  - Unified Manager installation directory, for example, \C:\Program Files\NetApp\
  - MySQL data directory, for example, C:\ProgramData\MySQL\MySQLServerData

## Supported browsers

To access the Unified Manager web UI, use a supported browser.

The Interoperability Matrix has the list of supported browser versions.

[mysupport.netapp.com/matrix](https://mysupport.netapp.com/matrix)

For all browsers, disabling pop-up blockers ensures that software features are displayed properly.

If you plan to configure Unified Manager for SAML authentication, so that an identity provider (IdP) can authenticate users, you should check the list of browsers supported by the IdP as well.

## Protocol and port requirements

The required ports and protocols enable communication between the Unified Manager server and the managed storage systems, servers, and other components.

### Connections to the Unified Manager server

In typical installations you do not have to specify port numbers when connecting to the Unified Manager web UI, because default ports are always used. For example, because Unified Manager always attempts to run on its default port, you can enter `https://<host>` instead of `https://<host>:443`.

The Unified Manager server uses specific protocols to access the following interfaces:

Interface	Protocol	Port	Description
Unified Manager web UI	HTTP	80	Used to access the Unified Manager web UI; automatically redirects to the secure port 443.

Interface	Protocol	Port	Description
Unified Manager web UI and programs using APIs	HTTPS	443	Used to securely access the Unified Manager web UI or to make API calls; API calls can only be made using HTTPS.
Maintenance console	SSH/SFTP	22	Used to access the maintenance console and retrieve support bundles.
Linux command line	SSH/SFTP	22	Used to access the Red Hat Enterprise Linux or CentOS command line and retrieve support bundles.
Syslog	UDP	514	Used to access subscription-based EMS messages from ONTAP systems and to create events based on the messages.
REST	HTTPS	9443	Used to access realtime REST API-based EMS events from authenticated ONTAP systems.
MySQL database	MySQL	3306	Used to enable OnCommand Workflow Automation and OnCommand API Services access to Unified Manager.



The default port for MySQL, 3306, is restricted only to localhost while installing Unified Manager on Windows systems. Enable the firewall to restrict access for the port MySQL, 3306, once the installation is complete. This does not impact any upgrade scenario, where the previous configuration is maintained. This configuration can be modified, and the connection can be made available to other hosts by using the `Control access to MySQL port 3306` option on the maintenance console. For information, see [Additional menu options](#). The ports used for HTTP and HTTPS communication (ports 80 and 443) can be changed using the Unified Manager maintenance console. For more information, see [Configuring Active IQ Unified Manager](#).

## Connections from the Unified Manager server

You should configure your firewall to open ports that enable communication between the Unified Manager server and managed storage systems, servers, and other components. If a port is not open, communication

fails.

Depending on your environment, you can choose to modify the ports and protocols used by the Unified Manager server to connect to specific destinations.

The Unified Manager server connects using the following protocols and ports to the managed storage systems, servers, and other components:

Destination	Protocol	Port	Description
Storage system	HTTPS	443/TCP	Used to monitor and manage storage systems.
Storage system	NDMP	10000/TCP	Used for certain Snapshot restore operations.
AutoSupport server	HTTPS	443	Used to send AutoSupport information. Requires the internet access to perform this function.
Authentication server	LDAP	389	Used to make authentication requests, and user and group lookup requests.
	LDAPS	636	Used for secure LDAP communication.
Mail server	SMTP	25	Used to send alert notification emails.
SNMP trap sender	SNMPv1 or SNMPv3	162/UDP	Used to send alert notification SNMP traps.
External data provider server	TCP	2003	Used to send performance data to an external data provider, such as Graphite.
NTP server	NTP	123/UDP	Used to synchronize the time on the Unified Manager server with an external NTP time server. (VMware systems only)

## Completing the worksheet

Before you install and configure Unified Manager, you should have specific information



about your environment readily available. You can record the information in the worksheet.

## Unified Manager installation information

The details required to install Unified Manager.

System on which software is deployed	Your value
Host fully qualified domain name	
Host IP address	
Network mask	
Gateway IP address	
Primary DNS address	
Secondary DNS address	
Search domains	
Maintenance user name	
Maintenance user password	

## Unified Manager configuration information


The details to configure Unified Manager after installation. Some values are optional depending on your configuration.

Setting	Your value
Maintenance user email address	
SMTP server host name or IP address	
SMTP user name	
SMTP password	
SMTP port	25 (Default value)
Email from which alert notifications are sent	

Setting	Your value
Authentication server host name or IP address	
Active Directory administrator name or LDAP bind distinguished name	
Active Directory password or LDAP bind password	
Authentication server base distinguished name	
Identity provider (IdP) URL	
Identity provider (IdP) metadata	
SNMP trap destination host IP addresses	
SNMP port	

## Cluster information

The details for the storage systems that you manage using Unified Manager.

Cluster 1 of N	Your value
Host name or cluster-management IP address	
ONTAP administrator user name  The administrator must have been assigned the “admin” role.	
ONTAP administrator password	
Protocol	HTTPS

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