



## Support

### Astra Automation

NetApp  
February 12, 2024

# Table of Contents

- Support ..... 1
- List the notifications ..... 1
- Delete a failed app ..... 2

# Support

## List the notifications

You can list the notifications for a specific Astra account. You might do this as part of monitoring the system activity or debugging an issue.

### 1. List the notifications

Perform the following REST API call.

HTTP method	Path
GET	/accounts/{account_id}/core/v1/notifications

### Additional input parameters

In addition to the parameters common with all REST API calls, the following parameters are also used in the curl examples for this step.

Parameter	Type	Required	Description
filter	Query	No	Optionally filter the notifications you want returned in the response.
include	Query	No	Optionally select the values you want returned in the response.

### Curl example: Return all notifications

```
curl --location -i --request GET
'https://astra.netapp.io/accounts/<ACCOUNT_ID>/core/v1/notifications'
--header 'Accept: */*' --header 'Authorization: Bearer <API_TOKEN>'
```

### Curl example: Return the description for notifications with severity of warning

```
curl --location -i --request GET
'https://astra.netapp.io/accounts/<ACCOUNT_ID>/core/v1/notifications?filter=severity%20eq%20'warning'&include=description' --header 'Accept: */*'
--header 'Authorization: Bearer <API_TOKEN>'
```

### JSON output example

```
{
  "items": [
    [
      "Trident on cluster david-ie-00 has failed or timed out;
installation of the Trident operator failed or is not yet complete;
operator failed to reach an installed state within 300.00 seconds;
container trident-operator not found in operator deployment"
    ],
    [
      "Trident on cluster david-ie-00 has failed or timed out;
installation of the Trident operator failed or is not yet complete;
operator failed to reach an installed state within 300.00 seconds;
container trident-operator not found in operator deployment"
    ]
  ],
  "metadata": {}
}
```

## Delete a failed app

You might be unable to remove a managed app if it has a backup or snapshot in a failed state. In this case you can manually remove the app using the workflow described below.

### 1. Select the app to delete

Perform the workflow [List the apps](#) and select application you want to remove.

### 2. List the existing backups for the app

Perform the workflow [List the backups](#).

### 3. Delete all the backups

Delete all the app backups by performing the workflow [Delete a backup](#) for each backup in the list.

### 4. List the existing snapshots for the app

Perform the workflow [List the snapshots](#).

### 5. Delete all the snapshots

Perform the workflow [Delete a snapshot](#) from each snapshot in the list.

### 6. Remove the application

Perform the workflow [Unmanage an app](#) to remove the application.

## Copyright information

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

## Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.