



Set up billing

Astra

Ben Cammett
June 08, 2021

Table of Contents

- Set up billing 1
 - Billing overview 1
 - Important notes 2
 - Upgrade from the Free Plan to the Premium PayGo Plan 2
 - Upgrade from the Free Plan to the Premium Subscription 2
 - View your current costs and billing history 3
 - Change the credit card for Premium PayGo 3

Set up billing

Astra Control's Free Plan enables you to manage up to 10 apps in your account. If you want to manage more than 10 apps, then you'll need to set up billing by upgrading from the Free Plan to the Premium Plan.

Billing overview

Astra Control offers three plans:

Free Plan

Manage up to 10 apps for free.

Premium PayGo

Manage an unlimited amount of apps at a rate of \$.005 per minute, per app.

Premium Subscription

Pre-pay at a discounted rate with an annual subscription that enables you to manage up to 10 apps per *application pack*. Contact NetApp Sales to purchase as many packs as needed for your organization—for example, purchase 3 packs to manage 30 apps from Astra Control. If you manage more apps than allowed by your annual subscription, then you'll be charged at the overage rate of \$0.005 per minute, per application (the same as Premium PayGo).

If you don't have an Astra Control account yet, purchasing the Premium Subscription automatically creates an Astra Control account for you. If you have an existing Free Plan, then you're automatically converted to the Premium Subscription.

When you create an Astra Control account, you're automatically signed up for the Free Plan. Astra Control's Dashboard shows you how many apps you're currently managing out of the 10 free apps that you're allowed:

The screenshot shows the Astra Control dashboard for a user named LongBoat IE. At the top, there is a welcome message and a notification banner stating: "You are currently on the Free Plan and your limit is set to 10 applications. If you want to upgrade to the Premium Plan, please click the button below." Below the banner is a "Manage Plans" button. The "Resources summary" section contains two cards: "Apps" and "Compute". The "Apps" card shows "4/10 Managed" with a status of "All Healthy" (green checkmark), "Not Fully Protected" (4 yellow warning icons), and "Discovered" (0 red error icons). The "Compute" card shows "1 Managed" with a status of "All Healthy" (green checkmark). The "Getting started" section lists four tasks: "Manage Kubernetes compute" (Add compute to install the Astra storage operator), "Add your applications" (Install your stateful applications onto Managed Compute and Astra storage classes), "Manage applications" (Enable your applications to be protected and cloned), and "Invite users" (Share access to your account with colleagues).

When you try to manage an 11th app, Astra Control notifies you that you've reached the limit of the Free Plan. It then prompts you to upgrade from the Free Plan to a Premium Plan.

[Learn more about Astra Control pricing.](#)

Important notes

- Your billing plan is per Astra Control account.

If you have multiple accounts, then each has its own billing plan.

- Your Astra Control bill includes charges for managing your Kubernetes apps. You're charged separately by your cloud provider for the backend storage for persistent volumes.

[Learn more about Astra Control pricing.](#)

- Each billing period ends on the last day of the month.
- You can't downgrade from a Premium Plan to the Free Plan.

Upgrade from the Free Plan to the Premium PayGo Plan

Upgrade your billing plan at any time to start managing more than 10 apps from Astra Control by paying as you go. All you need is a valid credit card.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium PayGo** and click **Upgrade Now**.
3. Provide payment details for a valid credit card and click **Upgrade to Premium Plan**.



Astra Control will email you if the credit card is nearing expiration.

Result

You can now manage more than 10 apps. Astra Control starts charging you for *all* apps that you're currently managing.

Upgrade from the Free Plan to the Premium Subscription

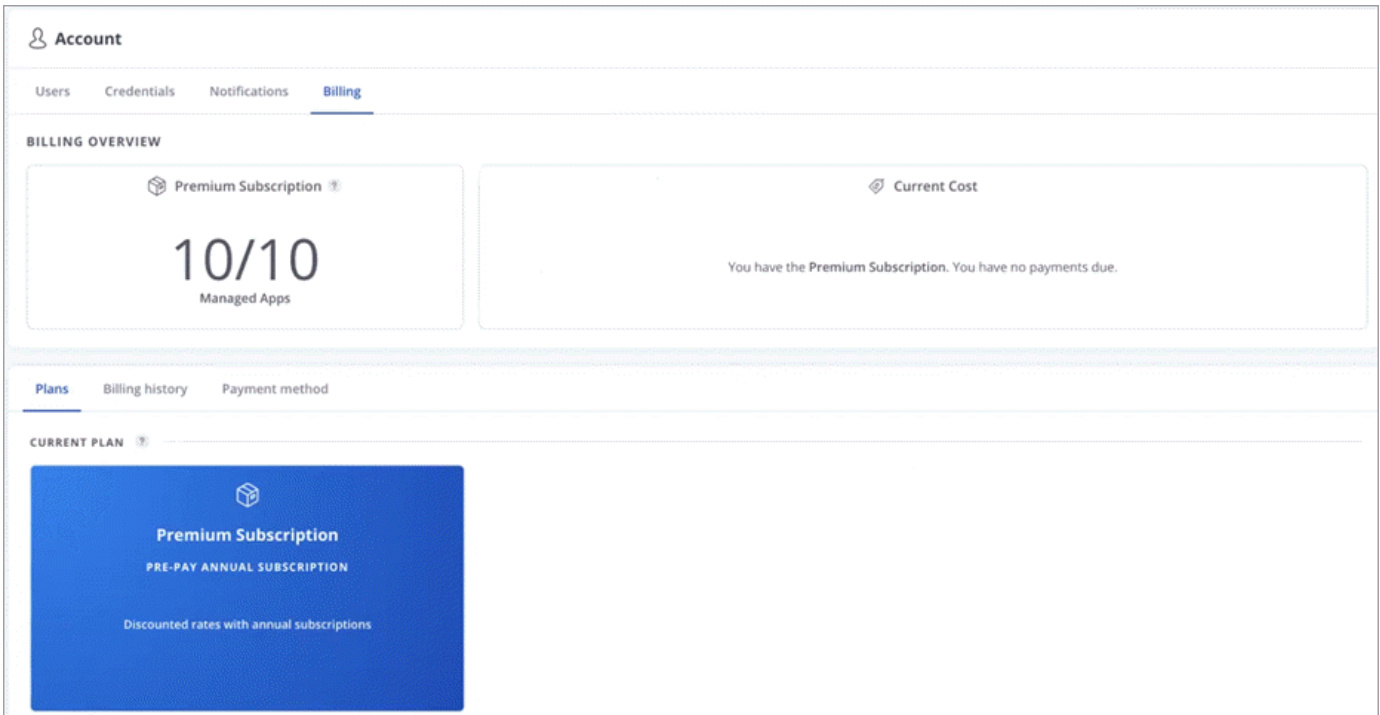
Contact NetApp Sales to pre-pay at a discounted rate with an annual subscription.

Steps

1. Click **Account** and then click **Billing**.
2. Under **Plans**, go to **Premium Subscription** and click **Contact Sales**.
3. Provide details to the sales team to start the process.

Result

A NetApp Sales representative will contact you to process your purchase order. After the order is complete, Astra Control will reflect your current plan on the Billing tab.



View your current costs and billing history

Astra Control shows you your current monthly costs, as well as a detailed billing history by app.

Steps

1. Click **Account** and then click **Billing**.

Your current costs appear under the billing overview.

2. To view the billing history by app, click **Billing history**.

Astra Control shows you the usage minutes and cost for each app. A usage minute is how many minutes Astra Control managed your app during a billing period.

3. Click the drop-down list to select a previous month.

Change the credit card for Premium PayGo

If needed, you can change the credit card that Astra Control has on file for billing.

Steps

1. Click **Account > Billing > Payment method**.
2. Click the configure icon.
3. Modify the credit card.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.