■ NetApp

Get started

BlueXP alerts

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Table of Contents

Get started	 	 	 	 	1
Learn about BlueXP alerts	 	 	 	 	1
BlueXP alerts prerequisites	 	 	 	 	2
Quick start for BlueXP alerts	 	 	 	 	2
Set up BlueXP alerts	 	 	 	 	3
Access BlueXP alerts	 	 	 	 	3

Get started

Learn about BlueXP alerts

BlueXP alerts is a service that enables you to view issues or potential risks in your NetApp on-premises ONTAP environments using the standard BlueXP Connector. With the service, you can drill into details using ONTAP System Manager.

What you can do with BlueXP alerts

The BlueXP alerts service helps you stay informed about risks or potential risk in your ONTAP storage environment. The service shows you some non-EMS alerts and some EMS alerts. The BlueXP alerts service provides information about these severities and impact areas:

- Severities: Critical, Warning, Informational
- Impact areas: Capacity, Performance, Protection, Availability, Security, Configuration



The Notifications option in the upper right of the BlueXP UI monitors the status of operations that BlueXP is performing to help you identify issues that you need to address. You can have these notifications sent to your email. The Notifications option does not include the alerts from BlueXP alerts service.

Benefits of using BlueXP alerts

BlueXP alerts offers the following benefits:

- · Get alerts about your ONTAP storage across clusters.
- View alerts in the same BlueXP UI that you use for other services.
- Drill into alerts on ONTAP clusters start from BlueXP alerts and see details in NetApp System Manager.

Cost

The full version of BlueXP alerts can be used with a NetApp ONTAP license.

Licensing

The BlueXP alerts service requires a NetApp ONTAP 9.10 or greater license.

You do not need to have a trial license for this service.

The service can be deployed in the BlueXP standard (public) mode only. For details, see Set up licensing.

How BlueXP alerts works

The BlueXP alerts service is a core component of BlueXP. The BlueXP alerts service monitors ONTAP clusters and receives alert data from ONTAP.

BlueXP alerts is available only in the BlueXP SaaS environment. It is not available in a local connector UI.

Supported working environments and data sources

Use BlueXP alerts to check on issues in the following working environments and data sources.

Working environments supported

An on-premises ONTAP NAS or SAN working environment is supported.

Cloud Volumes ONTAP working environments are not supported at this time.

Data sources supported

The service provides alerts regarding certain events that occur in ONTAP. They are a combination of EMS and metric-based alerts.

BlueXP alerts prerequisites

Get started with BlueXP alerts by verifying the readiness of your operational environment.

To use BlueXP alerts, you'll need these prerequisites:

- ONTAP 9.10 and later. The on-premises working environment must be discovered in the BlueXP canvas.
 - Cluster admin ONTAP permissions

The license does not need to be entered in BlueXP digital wallet.

- In BlueXP:
 - A BlueXP working environment with NetApp on-premises NAS or SAN storage
 - A BlueXP Connector for an on-premises region must be set up in BlueXP. Refer to BlueXP documentation to configure the Connector.

If a cluster is removed from a BlueXP Connector, the alerts related to that cluster remain for 90 days. Also, if you change the Connector, the alerts remain associated with the original cluster and Connector for 90 days. If you return to the original Connector, you will again see those alerts.

- A BlueXP organization with at least one active Connector connecting to on-premises ONTAP clusters.
 All source and working environments must be in the same BlueXP organization.
- · A BlueXP user in that organization with Organization Admin privileges for discovering resources
- Standard BlueXP requirements

Quick start for BlueXP alerts

Here's an overview of the steps needed to get started with BlueXP alerts. The links within each step take you to a page that provides more details.



Review prerequisites

Ensure your environment meets these requirements.



Configure a Connector in BlueXP.



What's next?

After you set up the service, here's what you might do next.

- View storage issues and potential risks on the Alerts list page.
- · View alert details in System Manager.

Set up BlueXP alerts

To use BlueXP alerts, perform a few steps to set it up.

Before you begin, review prerequisites to ensure that your environment is ready.

Review standard BlueXP requirements.

Access to cluster resources

To view the alerts, the logged in user must be part of the BlueXP organization and should have the required access to the cluster resource.

Create a BlueXP Connector

You should reach out to your NetApp Sales Rep to try out or use this service. Then, when you use the BlueXP Connector, it will include the appropriate capabilities for the alerts service.

To create a Connector in BlueXP before using the service, refer to the BlueXP documentation that describes how to create a BlueXP Connector.

After you set up the Connector and add the working environment, wait about 15 minutes for the initial discovery.

Access BlueXP alerts

You use NetApp BlueXP to log in to the BlueXP alerts service.

To log in to BlueXP, you can use your NetApp Support Site credentials or you can sign up for a NetApp cloud login using your email and a password. Learn more about logging in.

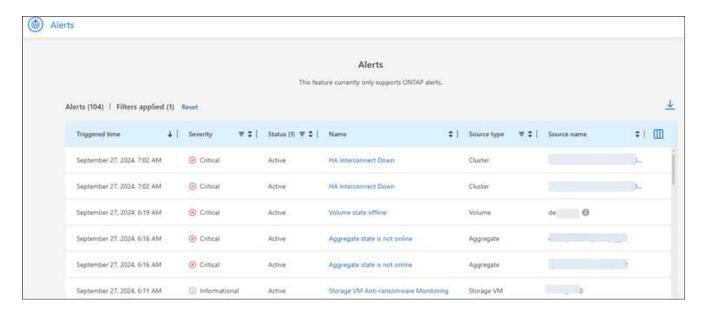
Steps

1. Open a web browser and go to the BlueXP console.

The NetApp BlueXP login page appears.

- 2. Log in to BlueXP.
- 3. From the BlueXP left navigation, select **Monitoring > Alerts**.

The Alerts list page appears.



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