



Known limitations

Cloud Volumes ONTAP 9.7 release notes

NetApp
June 22, 2022

Table of Contents

- Known limitations 1
 - Limitations in all cloud providers 1
 - Known limitations in AWS 2
 - Known limitations in Azure 3
 - Known limitations in Google Cloud 4

Known limitations

Limitations in all cloud providers

Known limitations identify platforms, devices, or functions that are not supported by this release of the product, or that do not interoperate correctly with it. Review these limitations carefully.

The following limitations apply to Cloud Volumes ONTAP in all cloud providers: AWS, Azure, and Google Cloud.

Maximum concurrent replication operations

The maximum number of concurrent SnapMirror or SnapVault transfers for Cloud Volumes ONTAP is 100 per node, regardless of the instance type or machine type.

Support in China regions

Cloud Volumes ONTAP is supported in China regions as follows.

- Cloud Volumes ONTAP 9.6 is supported in AWS China regions.
- Single node systems are supported.
- Licenses purchased directly from NetApp are supported.

All other locations, versions, configurations, and licenses aren't supported.

Cloud Volumes ONTAP supports Reserved and On-demand VM instances

Cloud Volumes ONTAP can run on either a Reserved or On-demand VM instance from your cloud provider. Other types of VM instances aren't supported.

Automatic application resource management solutions shouldn't be used

Automatic application resource management solutions should not manage Cloud Volumes ONTAP systems. Doing so can result in a change to an unsupported configuration. For example, the solution might change Cloud Volumes ONTAP to an unsupported VM instance type.

Software updates must be completed by Cloud Manager

Upgrades of Cloud Volumes ONTAP must be completed from Cloud Manager. You should not upgrade Cloud Volumes ONTAP by using System Manager or the CLI. Doing so can impact system stability.

Cloud Volumes ONTAP deployment must not be modified from your cloud provider's console

Changes to a Cloud Volumes ONTAP configuration from your cloud provider's console results in an unsupported configuration. Any changes to the Cloud Volumes ONTAP resources that Cloud Manager creates and manages can impact system stability and Cloud Manager's ability to manage the system.

Disks and aggregates must be managed from Cloud Manager

All disks and aggregates must be created and deleted directly from Cloud Manager. You should not perform these actions from another management tool. Doing so can impact system stability, hamper the ability to add disks in the future, and potentially generate redundant cloud provider fees.

SnapManager licensing limitation

SnapManager per-server licenses are supported with Cloud Volumes ONTAP. Per-storage system (SnapManager suite) licenses are not supported.

Unsupported ONTAP features

The following features are not supported with Cloud Volumes ONTAP:

- Aggregate-level inline deduplication
- Aggregate-level background deduplication
- Disk maintenance center
- Disk sanitization
- FabricPool mirroring
- Fibre Channel (FC)
- Flash Pools
- Infinite Volumes
- Interface groups
- Intranode LIF failover
- MetroCluster
- RAID4, RAID-DP, RAID-TEC (RAID0 is supported)
- Service Processor
- SnapLock Compliance and Enterprise modes (only Cloud WORM is supported)
- SnapMirror Synchronous
- VLANs

Known limitations in AWS

The following known limitations are specific to Cloud Volumes ONTAP in Amazon Web Services. Be sure to also review [Limitations in all cloud providers](#).

HA pairs not supported with AWS Outposts

Single node systems are supported with AWS Outposts but HA pairs aren't supported at this time.

Flash Cache limitations

C5D and R5D instance types include local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations:

- Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then [disable data compression by using the CLI](#).

- Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

False alarms reported by Amazon CloudWatch

Cloud Volumes ONTAP does not release CPUs when idle, so [Amazon CloudWatch](#) can report a high CPU warning for the EC2 instance because it sees 100% usage. You can ignore this alarm. The ONTAP statistics command displays the true usage of the CPUs.

Cloud Volumes ONTAP HA pairs do not support immediate storage giveback

After a node reboots, the partner must sync data before it can return the storage. The time that it takes to resync data depends on the amount of data written by clients while the node was down and the data write speed during the time of giveback.

[Learn how storage works in a Cloud Volumes ONTAP HA pair running in AWS.](#)

Limitations in the AWS C2S environment

View limitations in the Cloud Manager docs: [Get started in the AWS C2S environment](#)

Known limitations in Azure

The following known limitations are specific to Cloud Volumes ONTAP in Microsoft Azure. Be sure to also review [Limitations in all cloud providers](#).

Flash Cache limitations

The Standard_L8s_v2 VM type includes local NVMe storage, which Cloud Volumes ONTAP uses as *Flash Cache*. Note the following limitations for Flash Cache:

- Compression must be disabled on all volumes to take advantage of the Flash Cache performance improvements.

You can choose no storage efficiency when creating a volume from Cloud Manager, or you can create a volume and then [disable data compression by using the CLI](#).

- Cache rewarming after a reboot is not supported with Cloud Volumes ONTAP.

HA limitations

The following limitations affect Cloud Volumes ONTAP HA pairs in Microsoft Azure:

- NFSv4 isn't supported. NFSv3 is supported.
- HA pairs aren't supported in some regions.

[See the list of supported Azure regions.](#)

Pay-as-you-go not available for CSP partners

If you are a Microsoft Cloud Solution Provider (CSP) partner, you cannot deploy Cloud Volumes ONTAP Explore, Standard, or Premium because pay-as-you-go subscriptions are not available for CSP partners. You must purchase a license and deploy Cloud Volumes ONTAP BYOL.

Known limitations in Google Cloud

There are no known limitations specific to Cloud Volumes ONTAP in Google Cloud Platform. See the [Limitations in all cloud providers](#).

Copyright Information

Copyright © 2022 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.