# **■** NetApp

# **Kubernetes**

**Cloud Insights** 

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# **Kubernetes**

# **Kubernetes Cluster Overview**

The Cloud Insights Kubernetes Explorer is a powerful tool for displaying the overall health and usage of your Kubernetes clusters and allows you to easily drill down into areas of investigation.

Clicking on **Dashboards > Kubernetes Explorer** opens the Kubernetes Cluster list page. This overview page contains table of the Kubernetes clusters in your environment.



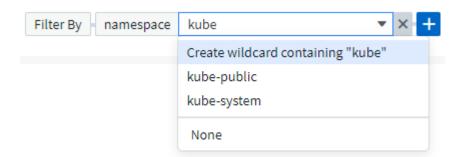
#### **Cluster list**

The cluster list displays the following information for each cluster in your environment:

- Cluster Name. Clicking on a cluster name will open the detail page for that cluster.
- **Saturation** percentages. Overall Saturation is the highest of CPU, Memory, or Storage Saturation.
- Number of Nodes in the cluster. Clicking this number will open the Node list page.
- Number of **Pods** in the cluster. Clicking this number will open the Pod list page.
- Number of Namespaces in the cluster. Clicking this number will open the Namespace list page.
- Number of Workloads in the cluster. Clicking this number will open the Workload list page.

# Refining the Filter

When you are filtering, as you begin typing you are presented with the option to create a **wildcard filter** based on the current text. Selecting this option will return all results that match the wildcard expression. You can also create **expressions** using NOT or AND, or you can select the "None" option to filter for null values in the field.



Filters based on wildcards or expressions (e.g. NOT, AND, "None", etc.) display in dark blue in the filter field. Items that you select directly from the list are displayed in light blue.

Kubernetes filters are contextual, meaning for example that if you are on a specific node page, the pod\_name filter only lists pods related to that node. Moreover, if you apply a filter for a specific namespace, then the pod\_name filter will list only pods on that node *and* in that namespace.

Note that Wildcard and Expression filtering works with text or lists but not with numerics, dates or booleans.

# **Before Installing or Upgrading the NetApp Kubernetes Monitoring Operator**

Read this information before installing of upgrading your NetApp Kubernetes Monitoring Operator

#### Pre-requisites:

- If you are using a custom or private docker repository, follow the instructions in the Using a custom or private docker repository section
- NetApp Kubernetes Monitoring Operator installation is supported with Kubernetes version 1.20 or greater.
- When Cloud Insights is monitoring the backend storage and Kubernetes is used with the Docker container runtime, Cloud Insights can display pod-to-PV-to-storage mappings and metrics for NFS and iSCSI; other runtimes only show NFS.
- Beginning August 2022, the NetApp Kubernetes Monitoring Operator includes support for Pod Security Policy (PSP). You must upgrade to the latest NetApp Kubernetes Monitoring Operator if your environment uses PSP.
- If you are running on OpenShift 4.6 or higher, you must follow the OpenShift Instructions below in addition to ensuring these pre-requisites are met.
- Monitoring is only installed on Linux nodes
   Cloud Insights supports monitoring of Kubernetes nodes that are running Linux, by specifying a
   Kubernetes node selector that looks for the following Kubernetes labels on these platforms:

Platform	Label
Kubernetes v1.20 and above	Kubernetes.io/os = linux
Rancher + cattle.io as orchestration/Kubernetes platform	cattle.io/os = linux

- The NetApp Kubernetes Monitoring Operator and its dependencies (telegraf, kube-state-metrics, fluentbit, etc.) are not supported on nodes that are running with Arm64 architecture.
- The following commands must be available: curl, kubectl. The docker command is required for an optional
  installation step. For best results, add these commands to the PATH. Note that kubectl needs to be
  configured with access to the following kubernetes objects at a minimum: agents, clusterroles,
  clusterrolebindings, customresourcedefinitions, deployments, namespaces, roles, rolebindings, secrets,
  serviceaccounts, and services. See here for an example .yaml file with these minimum clusterrole
  privileges.
- The host you will use for the NetApp Kubernetes Monitoring Operator installation must have kubectl
  configured to communicate with the target K8s cluster, and have Internet connectivity to your Cloud
  Insights environment.

- If you are behind a proxy during installation, or when operating the K8s cluster to be monitored, follow the instructions in the Configuring Proxy Support section.
- The NetApp Kubernetes Monitoring Operator installs its own kube-state-metrics to avoid conflict with any
  other instances.
  - For accurate audit and data reporting, it is strongly recommended to synchronize the time on the Agent machine using Network Time Protocol (NTP) or Simple Network Time Protocol (SNTP).
- If you are re-deploying the Operator (i.e. you are updating or replacing it), there is no need to create a *new* API token; you can re-use the previous token.
- Also note that if you have a recent NetApp Kubernetes Monitoring Operator installed and are using an API
  access token that is renewable, expiring tokens will automatically be replaced by new/refreshed API
  access tokens.
- · Network monitoring:
  - Requires Linux kernel version 4.18.0 and above
  - Photon OS is not supported.

## **Configuring the Operator**

In newer versions of the operator, most commonly modified settings can be configured in the *AgentConfiguration* custom resource. You can edit this resource before deploying the operator by editing the *operator-config.yaml* file. This file includes commented out examples of some settings. See the list of available settings for the most recent version of the operator.

You can also edit this resource after the operator has been deployed using the following command:

```
kubectl -n netapp-monitoring edit AgentConfiguration
```

To determine if your deployed version of the operator supports AgentConfiguration, run the following command:

```
kubectl get crd agentconfigurations.monitoring.netapp.com
```

If you see an "Error from server (NotFound)" message, your operator must be upgraded before you can use the AgentConfiguration.

## **Important Things to Note Before You Start**

If you are running with a proxy, have a custom repository, or are using OpenShift, read the following sections carefully.

Also read about Permissions.

If you are upgrading from a previous installation, read the Upgrading information.

## **Configuring Proxy Support**

There are two places where you may use a proxy in your environment in order to install the NetApp Kubernetes Monitoring Operator. These may be the same or separate proxy systems:

- Proxy needed during execution of the installation code snippet (using "curl") to connect the system where the snippet is executed to your Cloud Insights environment
- Proxy needed by the target Kubernetes cluster to communicate with your Cloud Insights environment

If you use a proxy for either or both of these, to install the NetApp Kubernetes Operating Monitor you must first ensure that your proxy is configured to allow good communication to your Cloud Insights environment. For example, from the servers/VMs from which you wish to install the Operator, you need to be able to access Cloud Insights and be able to download binaries from Cloud Insights.

For the proxy used to install the NetApp Kubernetes Operating Monitor, before installing the Operator, set the http\_proxy/https\_proxy environment variables. For some proxy environments, you may also need to set the no\_proxy environment variable.

To set the variable(s), perform the following steps on your system **before** installing the NetApp Kubernetes Monitoring Operator:

- 1. Set the https proxy and/or http proxy environment variable(s) for the current user:
  - a. If the proxy being setup does not have Authentication (username/password), run the following command:

```
export https_proxy=export>;cproxy_server>:;
```

b. If the proxy being setup does have Authentication (username/password), run this command:

```
export
http_proxy=proxy_username>:proxy_password>@export
rt>
```

For the proxy used for your Kubernetes cluster to communicate with your Cloud Insights environment, install the NetApp Kubernetes Monitoring Operator after reading all of these instructions.

Configure the proxy section of AgentConfiguration in operator-config.yaml before deploying the NetApp Kubernetes Monitoring Operator.

```
agent:
 proxy:
   server: <server for proxy>
   port: <port for proxy>
   username: <username for proxy>
   password: <password for proxy>
   # In the noproxy section, enter a comma-separated list of
    # IP addresses and/or resolvable hostnames that should bypass
    # the proxy
   noproxy: <comma separated list>
    isTelegrafProxyEnabled: true
   isFluentbitProxyEnabled: <true or false> # true if Events Log enabled
    isCollectorsProxyEnabled: <true or false> # true if Network
Performance and Map enabled
    isAuProxyEnabled: <true or false> # true if AU enabled
. . .
```

### Using a custom or private docker repository

By default, the NetApp Kubernetes Monitoring Operator will pull container images from the Cloud Insights repository. If you have a Kubernetes cluster used as the target for monitoring, and that cluster is configured to only pull container images from a custom or private Docker repository or container registry, you must configure access to the containers needed by the NetApp Kubernetes Monitoring Operator.

Run the "Image Pull Snippet" from the NetApp Monitoring Operator install tile. This command will log into the Cloud Insights repository, pull all image dependencies for the operator, and log out of the Cloud Insights repository. When prompted, enter the provided repository temporary password. This command downloads all images used by the operator, including for optional features. See below for which features these images are used for.

Core Operator Functionality and Kubernetes Monitoring

- netapp-monitoring
- kube-rbac-proxy
- kube-state-metrics
- telegraf
- · distroless-root-user

#### **Events Log**

- · fluent-bit
- · kubernetes-event-exporter

Network Performance and Map

· ci-net-observer

Push the operator docker image to your private/local/enterprise docker repository according to your corporate policies. Ensure that the image tags and directory paths to these images in your repository are consistent with those in the Cloud Insights repository.

Edit the monitoring-operator deployment in operator-deployment.yaml, and modify all image references to use your private Docker repository.

```
image: <docker repo of the enterprise/corp docker repo>/kube-rbac-
proxy:<kube-rbac-proxy version>
image: <docker repo of the enterprise/corp docker repo>/netapp-
monitoring:<version>
```

Edit the AgentConfiguration in operator-config.yaml to reflect the new docker repo location. Create a new imagePullSecret for your private repository, for more details see <a href="https://kubernetes.io/docs/tasks/configure-pod-container/pull-image-private-registry/">https://kubernetes.io/docs/tasks/configure-pod-container/pull-image-private-registry/</a>

```
agent:

...

# An optional docker registry where you want docker images to be pulled from as compared to CI's docker registry

# Please see documentation link here: https://docs.netapp.com/us-en/cloudinsights/task_config_telegraf_agent_k8s.html#using-a-custom-or-private-docker-repository

dockerRepo: your.docker.repo/long/path/to/test

# Optional: A docker image pull secret that maybe needed for your private docker registry

dockerImagePullSecret: docker-secret-name
```

#### **OpenShift Instructions**

If you are running on OpenShift 4.6 or higher, you must edit the AgentConfiguration in *operator-config.yaml* to enable the *runPrivileged* setting:

```
# Set runPrivileged to true SELinux is enabled on your kubernetes nodes runPrivileged: true
```

Openshift may implement an added level of security that may block access to some Kubernetes components.

#### **Permissions**

If the cluster you are monitoring contains Custom Resources which do not have a ClusterRole which aggregates to view, you will need to manually grant the operator access to these resources to monitor them with Event Logs.

- 1. Edit *operator-additional-permissions.yaml* before installing, or after installing edit the resource *ClusterRole/<namespace>-additional-permissions*
- Create a new rule for the desired apiGroups and resources with the verbs ["get", "watch", "list"]. See https://kubernetes.io/docs/reference/access-authn-authz/rbac/
- 3. Apply your changes to the cluster

#### **Tolerations and Taints**

The *telegraf*, *fluent-bit*, and *net-observer* DaemonSets must schedule a pod on every node in your cluster in order to correctly collect data on all nodes. The operator has been configured to tolerate some well known **taints**. If you have configured any custom taints on your nodes, thus preventing pods from running on every node, you can create a **toleration** for those taints in the *AgentConfiguration*. If you have applied custom taints to all nodes in your cluster, you must also add the necessary tolerations to the operator deployment to allow the operator pod to be scheduled and executed.

Learn More about Kubernetes Taints and Tolerations.

Return to the NetApp Kubernetes Monitoring Operator Installation page

# **Configuring the NetApp Kubernetes Monitoring Operator**

Cloud Insights offers the **NetApp Kubernetes Monitoring Operator** (NKMO) for Kubernetes collection. When adding a data collector, simply choose the "Kubernetes" tile.



If you have Cloud Insights Federal Edition, your installation and configuration instructions may be different than the instructions on this page. Follow the instructions in Cloud Insights to install the NetApp Kubernetes Monitoring Operator.

#### Choose a Data Collector to Monitor



The Operator and the data collectors are downloaded from the Cloud Insights Docker Registry. Once installed, NKMO then manages any Operator-compatible collectors deployed in the Kubernetes cluster nodes to acquire data, including managing the life cycle of those collectors. Following this chain, data is acquired from the collectors and sent through to Cloud Insights.

# Before installing the NetApp Kubernetes Monitoring Operator



Read the **Before Installing or Upgrading** documentation before installing or upgrading the NetApp Kubernetes Monitoring Operator.

# **Installing the NetApp Kubernetes Monitoring Operator**



# Deploy NetApp Monitoring Operator

Quickly install and configure a Kubernetes Operator to send cluster information to Cloud Insights.

Select existing API Access Token or crea	ate a new one			
KEY2024 (vw6NdM)	•	+ API Access Token	Production Best Practices 💡	

Installation Instructions Need Help?

Please review the pre-requisites for installing the NetApp Kubernetes Monitoring Operator. To update an existing operator installation please follow these steps.

Define Kubernetes cluster name and namespace Provide the Kubernetes cluster name and specify a namespace for deploying the monitoring components.



2 Download the operator YAML files

Execute the following download command in a bash prompt.

Copy Download Command Snippet

Reveal Download Command Snippet

This snippet includes a unique access key that is valid for 24 hours.

Optional: Upload the operator images to your private repository

By default, the operator pulls container images from the Cloud Insights repository. To use a private repository, download the required images using the Image Pull command. Then upload them to your private repository maintaining the same tags and directory structure. Finally, update the image paths in operator-deployment and the docker repository settings in operator-config.yaml. For more information review the documentation.

Copy Image Pull Snippet

Reveal Image Pull Snippel

Copy Repository Password

Reveal Repository Password

This password is valid for 24 hours.

4 Optional: Review available configuration options

Configure custom options such as proxy and private repository settings. Review the instructions and available options.

5 Deploy the operator (create new or upgrade existing)

Execute the kubectl snippet to apply the following operator YAML files.

- operator-setup.yaml Create the operator's dependencies.
- operator-secrets.yaml Create secrets holding your API key.
- · operator-deployment.yaml, operator-cr.yaml Deploy the NetApp Kubernetes Monitoring Operator.
- · operator-config.yaml Apply the configuration settings if not already present.

Copy kubectl Apply Snippet

Reveal kubectl Apply Snippet

After deploying the operator, delete or securely store operator-secrets.yaml.



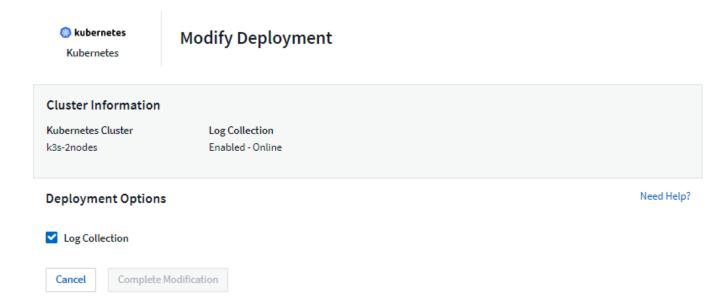
#### Steps to install NetApp Kubernetes Monitoring Operator agent on Kubernetes:

- 1. Enter a unique cluster name and namespace. If you are upgrading from a previous Kubernetes Operator, use the same cluster name and namespace.
- 2. Once these are entered, you can copy the Download Command snippet to the clipboard.
- 3. Paste the snippet into a *bash* window and execute it. The Operator installation files will be downloaded. Note that the snippet has a unique key and is valid for 24 hours.
- 4. If you have a custom or private repository, copy the optional Image Pull snippet, paste it into a *bash* shell and execute it. Once the images have been pulled, copy them to your private repository. Be sure to maintain the same tags and folder structure. Update the paths in *operator-deployment.yaml* as well as the docker repository settings in *operator-config.yaml*.
- 5. If desired, review available configuration options such as proxy or private repository settings. You can read more about configuration options.
- 6. When you are ready, deploy the Operator by copying the kubectl Apply snippet, downloading it, and executing it.
- 7. The installation proceeds automatically. When it is complete, click the *Next* button.
- 8. When installation is complete, click the *Next* button. Be sure to also delete or securely store the *operator-secrets.yaml* file.

Read more about configuring proxy.

Read more about using a custom/private docker repository.

Kubernetes EMS log collection is enabled by default when installing the NetApp Kubernetes Monitoring Operator. To disable this collection following installation, click the **Modify Deployment** button at the top of the Kubernetes cluster detail page, and un-select "Log collection".



This screen also shows current Log Collection status. Below are the possible states:

- Disabled
- Enabled
- Enabled Installation in progress
- · Enabled Offline
- · Enabled Online
- · Error API Key has insufficient permissions

# **Upgrading**

#### **Upgrading to the latest NetApp Kubernetes Monitoring Operator**

Determine whether an AgentConfiguration exists with the existing Operator (if your namespace is not the default *netapp-monitoring*, substitute the appropriate namespace):

kubectl -n netapp-monitoring get agentconfiguration netapp-monitoringconfiguration

If an AgentConfiguration exists:

- Install the latest Operator over the existing Operator.
  - Ensure you are pulling the latest container images if you are using a custom repository.

If the AgentConfiguration does not exist:

• Make note of your cluster name as recognized by Cloud Insights (if your namespace is not the default netapp-monitoring, substitute the appropriate namespace):

```
kubectl -n netapp-monitoring get agent -o
jsonpath='{.items[0].spec.cluster-name}'
```

 Create a backup of the existing Operator (if your namespace is not the default netapp-monitoring, substitute the appropriate namespace):

```
kubectl -n netapp-monitoring get agent -o yaml > agent_backup.yaml
```

- · Uninstall the existing Operator.
- · Install the latest Operator.
  - Use the same cluster name.
  - After downloading the latest Operator YAML files, port any customizations found in agent\_backup.yaml to the downloaded operator-config.yaml before deploying.
  - Ensure you are pulling the latest container images if you are using a custom repository.

## **Stopping and Starting the Netapp Kubernetes Monitoring Operator**

To stop the Netapp Kubernetes Monitoring Operator:

```
kubectl -n netapp-monitoring scale deploy monitoring-operator --replicas=0
```

To start the Netapp Kubernetes Monitoring Operator:

```
kubectl -n netapp-monitoring scale deploy monitoring-operator --replicas=1
```

# Uninstalling

## To remove the NetApp Kubernetes Monitoring Operator

Note that the default namespace for the NetApp Kubernetes Monitoring Operator is "netapp-monitoring". If you have set your own namespace, substitute that namespace in these and all subsequent commands and files.

Newer versions of the monitoring operator can be uninstalled with the following commands:

```
kubectl -n <NAMESPACE> delete agent -l installed-by=nkmo-<NAMESPACE>
kubectl -n <NAMESPACE> delete
clusterrole, clusterrolebinding, crd, svc, deploy, role, rolebinding, secret, sa
-l installed-by=nkmo-<NAMESPACE>
```

If the monitoring operator was deployed in its own dedicated namespace, delete the namespace:

```
kubectl delete ns <NAMESPACE>
```

If the first command returns "No resources found", use the following instructions to uninstall older versions of the monitoring operator.

Execute each of the following commands in order. Depending on your current installation, some of these commands may return 'object not found' messages. These messages may be safely ignored.

```
kubectl -n <NAMESPACE> delete agent agent-monitoring-netapp
kubectl delete crd agents.monitoring.netapp.com
kubectl -n <NAMESPACE> delete role agent-leader-election-role
kubectl delete clusterrole agent-manager-role agent-proxy-role agent-
metrics-reader <NAMESPACE>-agent-manager-role <NAMESPACE>-agent-proxy-role
<NAMESPACE>-cluster-role-privileged
kubectl delete clusterrolebinding agent-manager-rolebinding agent-proxy-
rolebinding agent-cluster-admin-rolebinding <NAMESPACE>-agent-manager-
rolebinding <NAMESPACE>-agent-proxy-rolebinding <NAMESPACE>-cluster-role-
binding-privileged
kubectl delete <NAMESPACE>-psp-nkmo
kubectl delete ns <NAMESPACE>
```

If a Security Context Constraint was previously-created:

```
kubectl delete scc telegraf-hostaccess
```

#### **About Kube-state-metrics**

The NetApp Kubernetes Monitoring Operator installs kube-state-metrics automatically; no user interaction is needed.

#### **kube-state-metrics Counters**

Use the following links to access information for these kube state metrics counters:

- 1. ConfigMap Metrics
- 2. DaemonSet Metrics
- 3. Deployment Metrics
- 4. Ingress Metrics
- 5. Namespace Metrics
- 6. Node Metrics
- 7. Persistent Volume Metrics
- 8. Persistant Volume Claim Metrics
- 9. Pod Metrics

- 10. ReplicaSet metrics
- 11. Secret metrics
- 12. Service metrics
- 13. StatefulSet metrics

```
== Configuring the Operator
```

In newer versions of the operator, most commonly modified settings can be configured in the *AgentConfiguration* custom resource. You can edit this resource before deploying the operator by editing the *operator-config.yaml* file. This file includes commented out examples of some settings. See the list of available settings for the most recent version of the operator.

You can also edit this resource after the operator has been deployed using the following command:

```
kubectl -n netapp-monitoring edit AgentConfiguration
```

To determine if your deployed version of the operator supports AgentConfiguration, run the following command:

```
kubectl get crd agentconfigurations.monitoring.netapp.com
```

If you see an "Error from server (NotFound)" message, your operator must be upgraded before you can use the AgentConfiguration.

#### **Configuring Proxy Support**

There are two places where you may use a proxy in your environment in order to install the NetApp Kubernetes Monitoring Operator. These may be the same or separate proxy systems:

- Proxy needed during execution of the installation code snippet (using "curl") to connect the system where the snippet is executed to your Cloud Insights environment
- Proxy needed by the target Kubernetes cluster to communicate with your Cloud Insights environment

If you use a proxy for either or both of these, in order to install the NetApp Kubernetes Operating Monitor you must first ensure that your proxy is configured to allow good communication to your Cloud Insights environment. If you have a proxy and can access Cloud Insights from the server/VM from which you wish to install the Operator, then your proxy is likely configured properly.

For the proxy used to install the NetApp Kubernetes Operating Monitor, before installing the Operator, set the <a href="http\_proxy/https\_proxy">https\_proxy</a> environment variables. For some proxy environments, you may also need to set the <a href="no-proxy">no-proxy</a> environment variable.

To set the variable(s), perform the following steps on your system **before** installing the NetApp Kubernetes Monitoring Operator:

1. Set the https proxy and/or http proxy environment variable(s) for the current user:

a. If the proxy being setup does not have Authentication (username/password), run the following command:

```
export https_proxy=<proxy_server>:<proxy_port>
```

b. If the proxy being setup does have Authentication (username/password), run this command:

```
export
http_proxy=proxy_username>:cproxy_password>@export>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compassword>compass
```

For the proxy used for your Kubernetes cluster to communicate with your Cloud Insights environment, install the NetApp Kubernetes Monitoring Operator after reading all of these instructions.

Configure the proxy section of AgentConfiguration in operator-config.yaml before deploying the NetApp Kubernetes Monitoring Operator.

```
agent:
 . . .
 proxy:
   server: <server for proxy>
   port: <port for proxy>
   username: <username for proxy>
   password: <password for proxy>
   # In the noproxy section, enter a comma-separated list of
    # IP addresses and/or resolvable hostnames that should bypass
   # the proxy
   noproxy: <comma separated list>
   isTelegrafProxyEnabled: true
   isFluentbitProxyEnabled: <true or false> # true if Events Log enabled
   isCollectorsProxyEnabled: <true or false> # true if Network
Performance and Map enabled
   isAuProxyEnabled: <true or false> # true if AU enabled
```

#### Using a custom or private docker repository

By default, the NetApp Kubernetes Monitoring Operator will pull container images from the Cloud Insights repository. If you have a Kubernetes cluster used as the target for monitoring, and that cluster is configured to only pull container images from a custom or private Docker repository or container registry, you must configure access to the containers needed by the NetApp Kubernetes Monitoring Operator.

Run the "Image Pull Snippet" from the NetApp Monitoring Operator install tile. This command will log into the Cloud Insights repository, pull all image dependencies for the operator, and log out of the Cloud Insights repository. When prompted, enter the provided repository temporary password. This command downloads all images used by the operator, including for optional features. See below for which features these images are used for.

Core Operator Functionality and Kubernetes Monitoring

- netapp-monitoring
- kube-rbac-proxy
- · kube-state-metrics
- · telegraf
- · distroless-root-user

#### **Events Log**

- fluent-bit
- · kubernetes-event-exporter

Network Performance and Map

· ci-net-observer

Push the operator docker image to your private/local/enterprise docker repository according to your corporate policies. Ensure that the image tags and directory paths to these images in your repository are consistent with those in the Cloud Insights repository.

Edit the monitoring-operator deployment in operator-deployment.yaml, and modify all image references to use your private Docker repository.

```
image: <docker repo of the enterprise/corp docker repo>/kube-rbac-
proxy:<kube-rbac-proxy version>
image: <docker repo of the enterprise/corp docker repo>/netapp-
monitoring:<version>
```

Edit the AgentConfiguration in operator-config.yaml to reflect the new docker repo location. Create a new imagePullSecret for your private repository, for more details see <a href="https://kubernetes.io/docs/tasks/configure-pod-container/pull-image-private-registry/">https://kubernetes.io/docs/tasks/configure-pod-container/pull-image-private-registry/</a>

```
agent:
...
# An optional docker registry where you want docker images to be pulled from as compared to CI's docker registry
# Please see documentation link here: https://docs.netapp.com/us-
en/cloudinsights/task_config_telegraf_agent_k8s.html#using-a-custom-or-
private-docker-repository
dockerRepo: your.docker.repo/long/path/to/test
# Optional: A docker image pull secret that maybe needed for your
private docker registry
dockerImagePullSecret: docker-secret-name
```

#### **OpenShift Instructions**

If you are running on OpenShift 4.6 or higher, you must edit the AgentConfiguration in *operator-config.yaml* to enable the *runPrivileged* setting:

```
# Set runPrivileged to true SELinux is enabled on your kubernetes nodes runPrivileged: true
```

Openshift may implement an added level of security that may block access to some Kubernetes components.

#### A Note About Secrets

To remove permission for the NetApp Kubernetes Monitoring Operator to view secrets cluster-wide, delete the following resources from the *operator-setup.yaml* file before installing:

```
ClusterRole/netapp-ci-<namespace>-agent-secret-clusterrole
ClusterRoleBinding/netapp-ci-<namespace>-agent-secret-clusterrolebinding
```

If this is an upgrade, also delete the resources from your cluster:

```
kubectl delete ClusterRole/netapp-ci-<namespace>-agent-secret-clusterrole
kubectl delete ClusterRoleBinding/netapp-ci-<namespace>-agent-secret-
clusterrolebinding
```

If Change Analysis is enabled, modify the *AgentConfiguration* or *operator-config.yaml* to uncomment the change-management section and include *kindsTolgnoreFromWatch: "secrets"* under the change-management section. Note the presence and position of single and double quotes in this line.

```
# change-management:
...
# # A comma separated list of kinds to ignore from watching from the
default set of kinds watched by the collector
# # Each kind will have to be prefixed by its apigroup
# # Example: '"networking.k8s.io.networkpolicies,batch.jobs",
"authorization.k8s.io.subjectaccessreviews"'
kindsToIgnoreFromWatch: '"secrets"'
...
```

## **Verifying Kubernetes Checksums**

The Cloud Insights agent installer performs integrity checks, but some users may want to perform their own verifications before installing or applying downloaded artifacts. To perform a download-only operation (as opposed to the default download-and-install), these users can edit the agent installation command obtained from the UI and remove the trailing "install" option.

Follow these steps:

- 1. Copy the Agent Installer snippet as directed.
- 2. Instead of pasting the snippet into a command window, paste it into a text editor.
- 3. Remove the trailing "--install" from the command.
- 4. Copy the entire command from the text editor.
- 5. Now paste it into your command window (in a working directory) and run it.
  - Download and install (default):

```
installerName=cloudinsights-rhel_centos.sh ... && sudo -E -H
./$installerName --download --install
```

Download-only:

```
installerName=cloudinsights-rhel_centos.sh ... && sudo -E -H
./$installerName --download
```

The download-only command will download all required artifacts from Cloud Insights to the working directory. The artifacts include, but may not be limited to:

- · an installation script
- · an environment file
- YAML files
- a signed checksum file (sha256.signed)
- a PEM file (netapp\_cert.pem) for signature verification

The installation script, environment file, and YAML files can be verified using visual inspection.

The PEM file can be verified by confirming its fingerprint to be the following:

1A918038E8E127BB5C87A202DF173B97A05B4996

More specifically,

openssl x509 -fingerprint -shal -noout -inform pem -in netapp\_cert.pem

The signed checksum file can be verified using the PEM file:

openssl smime -verify -in sha256.signed -CAfile netapp\_cert.pem -purpose any

Once all of the artifacts have been satisfactorily verified, the agent installation can be initiated by running:

sudo -E -H ./<installation script name> --install

# **Troubleshooting**

Some things to try if you encounter problems setting up the NetApp Kubernetes Monitoring Operator:

Problem:	Try this:
I do not see a hyperlink/connection between my Kubernetes Persistent Volume and the corresponding back-end storage device. My Kubernetes Persistent Volume is configured using the hostname of the storage server.	Follow the steps to uninstall the existing Telegraf agent, then re-install the latest Telegraf agent. You must be using Telegraf version 2.0 or later, and your Kubernetes cluster storage must be actively monitored by Cloud Insights.

#### Problem:

I'm seeing messages in the logs resembling the following:

E0901 15:21:39.962145 1 reflector.go:178] k8s.io/kube-state-metrics/internal/store/builder.go:352: Failed to list \*v1.MutatingWebhookConfiguration: the server could not find the requested resource E0901 15:21:43.168161 1 reflector.go:178] k8s.io/kube-state-metrics/internal/store/builder.go:352: Failed to list \*v1.Lease: the server could not find the requested resource (get leases.coordination.k8s.io) etc.

#### Try this:

These messages may occur if you are running kubestate-metrics version 2.0.0 or above with Kubernetes versions below 1.20.

To get the Kubernetes version:

kubectl version

To get the kube-state-metrics version:

kubectl get deploy/kube-state-metrics -o
jsonpath='{..image}'

To prevent these messages from happening, users can modify their kube-state-metrics deployment to disable the following Leases:

mutatingwebhookconfigurations validatingwebhookconfigurations volumeattachments resources

More specifically, they can use the following CLI argument:

resources=certificatesigningrequests,configmaps,cron jobs,daemonsets,

deployments, endpoints, horizontal podautos calers, ingresses, jobs, limitranges,

namespaces, network policies, nodes, persistent volume claims, persistent volumes,

poddisruptionbudgets,pods,replicasets,replicationcont rollers,resourcequotas,

secrets, services, stateful sets, storage classes

The default resource list is:

"certificatesigningrequests,configmaps,cronjobs,daem onsets,deployments,

endpoints, horizontal podautos calers, ingresses, jobs, lea ses, limitranges,

mutatingwebhookconfigurations,namespaces,network policies,nodes,

persistentvolumeclaims, persistentvolumes, poddisrupti onbudgets, pods, replicasets,

replicationcontrollers,resourcequotas,secrets,services, statefulsets,storageclasses,

validatingwebhookconfigurations,volumeattachments"

#### Problem: Try this: This is a known issue. Refer to This GitHub article for I see error messages from Telegraf resembling the following, but Telegraf does start up and run: more details. As long as Telegraf is up and running. users can ignore these error messages. Oct 11 14:23:41 ip-172-31-39-47 systemd[1]: Started The plugin-driven server agent for reporting metrics into InfluxDB. Oct 11 14:23:41 ip-172-31-39-47 telegraf[1827]: time="2021-10-11T14:23:41Z" level=error msg="failed to create cache directory. /etc/telegraf/.cache/snowflake, err: mkdir /etc/telegraf/.ca che: permission denied. ignored\n" func="gosnowflake.(\*defaultLogger).Errorf" file="log.go:120" Oct 11 14:23:41 ip-172-31-39-47 telegraf[1827]: time="2021-10-11T14:23:41Z" level=error msg="failed to open. Ignored. open /etc/telegraf/.cache/snowflake/ocsp\_response\_cache.j son: no such file or directorv\n" func="gosnowflake.(\*defaultLogger).Errorf" file="log.go:120" Oct 11 14:23:41 ip-172-31-39-47 telegraf[1827]: 2021-10-11T14:23:41Z I! Starting Telegraf 1.19.3 On Kubernetes, my Telegraf pod(s) are reporting the If SELinux is enabled and enforcing, it is likely preventing the Telegraf pod(s) from accessing the following error: "Error in processing mountstats info: failed to open /proc/1/mountstats file on the Kubernetes node. To mountstats file: /hostfs/proc/1/mountstats, error: open overcome this restriction, edit the agent configuration, /hostfs/proc/1/mountstats: permission denied" and enable the runPrivileged setting. For more details, refer to: https://docs.netapp.com/us-en/cloudinsights/ task config telegraf agent k8s.html#openshiftinstructions. On Kubernetes, my Telegraf ReplicaSet pod is The Telegraf ReplicaSet pod is intended to run on a node designated as a master or for etcd. If the reporting the following error: ReplicaSet pod is not running on one of these nodes. [inputs.prometheus] Error in plugin: could not load you will get these errors. Check to see if your master/etcd nodes have taints on them. If they do. kevpair /etc/kubernetes/pki/etcd/server.crt:/etc/kubernetes/pki/ add the necessary tolerations to the Telegraf etcd/server.key: open ReplicaSet, telegraf-rs. /etc/kubernetes/pki/etcd/server.crt: no such file or directory For example, edit the ReplicaSet... kubectl edit rs telegraf-rs ...and add the appropriate tolerations to the spec. Then, restart the ReplicaSet pod.

Problem:	Try this:
I have a PSP/PSA environment. Does this affect my monitoring operator?	If your Kubernetes cluster is running with Pod Security Policy (PSP) or Pod Security Admission (PSA) in place, you must upgrade to the latest NetApp Kubernetes Monitoring Operator. Follow these steps to upgrade to the current NKMO with support for PSP/PSA:  1. Uninstall the previous monitoring operator:  kubectl delete agent agent-monitoring-netapp -n netapp-monitoring kubectl delete rs netapp-monitoring kubectl delete crd agents.monitoring.netapp.com kubectl delete clusterrole agent-manager-role agent-proxy-role agent-metrics-reader kubectl delete clusterrolebinding agent-manager-rolebinding agent-proxy-rolebinding agent-cluster-admin-rolebinding  2. Install the latest version of the monitoring operator.
I ran into issues trying to deploy the NKMO, and I have PSP/PSA in use.	1. Edit the agent using the following command:  kubectl -n <name-space> edit agent  2. Mark 'security-policy-enabled' as 'false'. This will disable Pod Security Policies and Pod Security Admission and allow the NKMO to deploy. Confirm by using the following commands:  kubectl get psp (should show Pod Security Policy removed) kubectl get all -n <namespace>   grep -i psp (should show that nothing is found)</namespace></name-space>
"ImagePullBackoff" errors seen	These errors may be seen if you have a custom or private docker repository and have not yet configured the NetApp Kubernetes Monitoring Operator to properly recognize it. Read more about configuring for custom/private repo.

Problem:	Try this:
I am having an issue with my monitoring-operator deployment, and the current documentation does not help me resolve it.	Capture or otherwise note the output from the following commands, and contact the Technical Support team.
	<pre>kubectl -n netapp-monitoring get all   kubectl -n netapp-monitoring describe all   kubectl -n netapp-monitoring logs <monitoring-operator-pod>all -containers=true   kubectl -n netapp-monitoring logs <telegraf-pod>all -containers=true</telegraf-pod></monitoring-operator-pod></pre>
net-observer (Workload Map) pods in NKMO namespace are in CrashLoopBackOff	These pods correspond to Workload Map data collector for Network Observability. Try these:  • Check the logs of one of the pods to confirm minimum kernel version. For example:   {"ci-tenant-id":"your-tenant-id","collector-cluster":"your-k8s-cluster-name","environment":"prod","level":"error","msg":"faile d in validation. Reason: kernel version 3.10.0 is less than minimum kernel version of 4.18.0","time":"2022-11-09T08:23:08Z"}   • Net-observer pods requires the Linux kernel version to be at least 4.18.0. Check the kernel version using the command "uname -r" and ensure they are >= 4.18.0
Pods are running in NKMO namespace (default: netapp-monitoring), but no data is shown in UI for workload map or Kubernetes metrics in Queries	Check the time setting on the nodes of the K8S cluster. For accurate audit and data reporting, it is strongly recommended to synchronize the time on the Agent machine using Network Time Protocol (NTP) or Simple Network Time Protocol (SNTP).
Some of the net-observer pods in NKMO namespace are in Pending state	Net-observer is a DaemonSet and runs a pod in each Node of the k8s cluster.  Note the pod which is in Pending state, and check if it is experiencing a resource issue for CPU or memory. Ensure the required memory and CPU is available in the node.

Problem:	Try this:
I'm seeing the following in my logs immediately after installing the NetApp Kubernetes Monitoring Operator:  [inputs.prometheus] Error in plugin: error making HTTP request to http://kube-state-metrics. <namespace>.svc.cluster.local:8080/metrics: Get http://kube-state-metrics.<namespace>.svc.cluster.local:8080/metrics: dial tcp: lookup kube-state-metrics.<namespace>.svc.cluster.local: no such host</namespace></namespace></namespace>	This message is typically only seen when a new operator is installed and the <i>telegraf-rs</i> pod is up before the <i>ksm</i> pod is up. These messages should stop once all pods are running.
I do see not any metrics being collected for the Kubernetes CronJobs that exist in my cluster.	Verify your Kubernetes version (i.e. kubectl version). If it is v1.20.x or below, this is an expected limitation. The kube-state-metrics release deployed with the Netapp Kubernetes Monitoring Operator only supports v1.CronJob. With Kubernetes 1.20.x and below, the CronJob resource is at v1beta.CronJob. As a result, kube-state-metrics cannot find the CronJob resource.
After installing the operator, the telegraf-ds pods enter CrashLoopBackOff and the pod logs indicate "su: Authentication failure".	Edit the telegraf section in AgentConfiguration, and set dockerMetricCollectionEnabled to false. For more details, refer to the operator's configuration options.  NOTE: If you are using Cloud Insights Federal Edition, users with restrictions on the use of su will not be able to collect docker metrics because access to the docker socket requires either running the telegraf container as root or using su to add the telegraf user to the docker group. Docker metric collection and the use of su is enabled by default; to disable both, remove the telegraf.docker entry in the AgentConfiguration file:  spec: telegraf: name: docker run-mode:     - DaemonSet substitutions:     - key: DOCKER_UNIX_SOCK_PLACEHOLDER value: unix:///run/docker.sock

Problem:	Try this:
I see repeating error messages resembling the following in my Telegraf logs:  E! [agent] Error writing to outputs.http: Post "https:// <tenant_url>/rest/v1/lake/ingest/influxdb": context deadline exceeded (Client.Timeout exceeded while awaiting headers)</tenant_url>	Edit the telegraf section in <i>AgentConfiguration</i> , and set <i>dockerMetricCollectionEnabled</i> to false. For more details, refer to the operator's configuration options.
I'm missing involvedobject data for some Event Logs.	Be sure you have followed the steps in the Permissions section above.
Why am I seeing two monitoring operator pods running, one named netapp-ci-monitoring-operator- <pod> and the other named monitoring-operator- <pod>?</pod></pod>	As of October 12, 2023, Cloud Insights has refactored the operator to better serve our users; for those changes to be fully adopted, you must remove the old operator and install the new one.
My kubernetes events unexpectedly stopped reporting to Cloud Insights.	·

Problem:	Try this:
I'm seeing pod(s) deployed by the Netapp Kubernetes Monitoring Operator crash because of insufficient resources.	Refer to the Netapp Kubernetes Monitoring Operator configuration options to increase the CPU and/or memory limits as needed.

Additional information may be found from the Support page or in the Data Collector Support Matrix.

# **NetApp Kubernetes Monitoring Operator Configuration Options**

The NetApp Kubernetes Monitoring Operator installation and configuration can be customized.

The table below lists the possible options for the AgentConfiguration file:

Component	Option	Description
agent		Configuration options that are common to all components that the operator can install. These can be considered as "global" options.
	dockerRepo	A dockerRepo override to pull images from customers private docker repos as compared to Cloud Insights docker repo. Default is cloud insights docker repo
	dockerlmagePullSecret	Optional: A secret for the customers private repo
	clusterName	Free text field that uniquely identifies a cluster across all customers clusters. This should be unique across a cloud insights tenant. Default is what the customer enters in the UI for the "Cluster Name" field
	proxy Format: proxy: server: port: username: password: noProxy: isTelegrafProxyEnabled: isAuProxyEnabled: isFluentbitProxyEnabled: isCollectorProxyEnabled:	Optional for customer to set proxy. This is usually customers corporate proxy.
telegraf		Configuration options that can customize the telegraf installation of the Operator
	collectionInterval	Metrics collection interval, in seconds (Max=60s)
	dsCpuLimit	CPU Limit for telegraf ds
	dsMemLimit	Memory limit for telegraf ds
	dsCpuRequest	CPU request for telegraf ds

Component	Option	Description
	dsMemRequest	Memory request for telegraf ds
	rsCpuLimit	CPU Limit for telegraf rs
	rsMemLimit	Memory limit for telegraf rs
	rsCpuRequest	CPU request for telegraf rs
	rsMemRequest	Memory request for telegraf rs
	dockerMountPoint	an override for dockerMountPoint path. This is for non standard docker installations on k8s platforms like cloud foundry
	dockerUnixSocket	an override for dockerUnixSocket path. This is for non standard docker installations on k8s platforms like cloud foundry.
	crioSockPath	an override for crioSockPath path. This is for non standard docker installations on k8s platforms like cloud foundry.
	runPrivileged	Run the telegraf container in privileged mode. Set this to true if SELinux is enabled on your k8s nodes
	batchSize	See Telegraf configuration documentation
	bufferLimit	See Telegraf configuration documentation
	roundInterval	See Telegraf configuration documentation
	collectionJitter	See Telegraf configuration documentation
	precision	See Telegraf configuration documentation
	flushInterval	See Telegraf configuration documentation
	flushJitter	See Telegraf configuration documentation
	outputTimeout	See Telegraf configuration documentation
	dockerMetricCollectionEn abled	Collect Docker metrics. By default, this is set to true and docker metrics will be collected for on-premise, docker-based k8s deployments. To disable docker metric collection, set this to false.
	dsTolerations	telegraf-ds additional tolerations.
	rsTolerations	telegraf-rs additional tolerations.
kube-state-metrics		Configuration options that can customize the kube state metrics installation of the Operator
	cpuLimit	CPU limit for kube-state-metrics deployment
	memLimit	Mem limit for kube-state-metrics deployment
	cpuRequest	CPU request for kube state metrics deployment
	memRequest	Mem request for kube state metrics deployment

Component	Option	Description
	resources	a comma separated list of resources to capture. example: cronjobs,daemonsets,deployments,ingresses,jobs,na mespaces,nodes,persistentvolumeclaims, persistentvolumes,pods,replicasets,resourcequotas,se rvices,statefulsets
	tolerations	kube-state-metrics additional tolerations.
	labels	a comma separated list of resources that kube-state- metrics should capture example:
		cronjobs=[*],daemonsets=[*],deployments=[*],ingress es=[*],jobs=[*],namespaces=[*],nodes=[*], persistentvolumeclaims=[*],persistentvolumes=[*],pod s=[*],replicasets=[*],resourcequotas=[*],services=[*],st atefulsets=[*]
logs		Configuration options that can customize logs collection and installation of the Operator
	readFromHead	true/false, should fluent bit read the log from head
	timeout	timeout, in secs
	dnsMode	TCP/UDP, mode for DNS
	fluent-bit-tolerations	fluent-bit-ds additional tolerations.
	event-exporter-tolerations	event-exporter additional tolerations.
workload-map		Configuration options that can customize the workload map collection and installation of the Operator
	cpuLimit	CPU Limit for net observer ds
	memLimit	mem Limit for net observer ds
	cpuRequest	CPU request for net observer ds
	memRequest	mem request for net observer ds
	metricAggregationInterval	metric aggregation interval, in seconds
	bpfPollInterval	BPF poll interval, in seconds
	enableDNSLookup	true/false, enable DNS lookup
	I4-tolerations	net-observer-l4-ds additional tolerations.

# Sample AgentConfiguration file

Below is a sample AgentConfiguration file. Note that not all options are captured here:

apiVersion: monitoring.netapp.com/v1alpha1

```
kind: AgentConfiguration
metadata:
 name: netapp-monitoring-configuration
 namespace: NAMESPACE PLACEHOLDER
    installed-by: nkmo-NAMESPACE PLACEHOLDER
spec:
  agent:
    # a uniquely identifiable user friendly clustername. This clustername
should be unique across
    # all clusters in your cloud insights tenant
    clusterName: pbhat-dev
    # optional: proxy settings. This is usually your corporate proxy
settings
   proxy:
      server: testserver
      port: 3128
      noproxy: websock.svc
      username: user
      password: pass
      isTelegrafProxyEnabled: true
      isFluentbitProxyEnabled: true
      isCollectorsProxyEnabled: true
      isAuProxyEnabled: false
    # An optional docker registry where you want docker images to be
pulled from as compared to CI's docker registry
    # Please see documentation link here:
    dockerRepo: dummy.docker.repo/long/path/to/test
    # Optional: A docker image pull secret that maybe needed for your
private docker registry
    dockerImagePullSecret: docker-secret-name
    # Set runPrivileged to true SELinux is enabled on your kubernetes
nodes
    # runPrivileged: false
 telegraf:
    # use these settings to fine tune data collection
    collectionInterval: 20s
    # batchSize:
    # bufferLimit:
    # roundInterval:
```

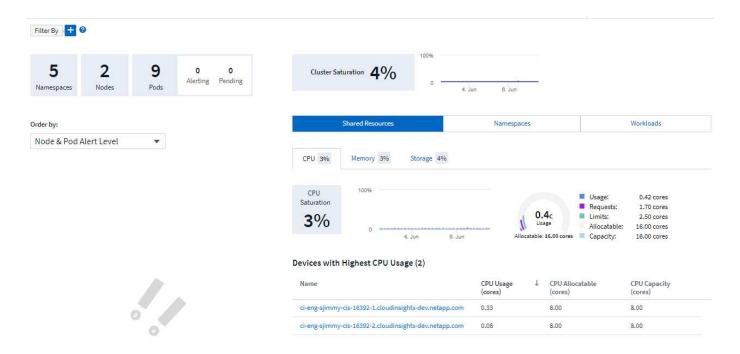
```
# collectionJitter:
    # precision:
    # flushInterval:
    # flushJitter:
    # Collect kubernetes.system container metrics and objects in the kube-
system|cattle-system namespaces for managed kubernetes clusters
    # (EKS, AKS, GKE, managed Rancher). Set this to true if you want
collect these metrics.
    #managedK8sSystemMetricCollectionEnabled: true|false
    # Collect kubernetes.pod_volume (pod ephemeral storage) metrics. Set
this to true if you want to collect these metrics.
    #podVolumeMetricFilteringEnabled: true|false
    # Declare Rancher cluster as managed. Set this to true if your Rancher
cluster is managed as opposed to on-premise.
    #isManagedRancher: true|false
    # By default, docker metrics will be collected for on-premise, docker-
based k8s deployments. To disable docker metric collection, set this to
false.
    # dockerMetricCollectionEnabled: true|false
    # Deamonset CPU/Mem limits and requests
    # dsCpuLimit:
    # dsMemLimit:
    # dsCpuRequest:
    # dsMemRequest:
    # Replicaset CPU/Mem limits and requests
    # rsCpuLimit:
    # rsMemLimit:
    # rsCpuRequest:
    # rsMemRequest:
  kube-state-metrics:
    # cpuLimit:
    # memLimit:
    # cpuRequest:
    # memRequest:
    # a comma separated list of resources to capture.
    # example:
cronjobs, daemonsets, deployments, ingresses, jobs, namespaces, nodes, persistent
```

```
volumeclaims,persistentvolumes,pods,replicasets,resourcequotas,services,st
atefulsets
    # resources:

# a comma seperated list of resources that kube-state-metrics should
capture
    # example:
cronjobs=[*],daemonsets=[*],deployments=[*],ingresses=[*],jobs=[*],namespa
ces=[*],nodes=[*],persistentvolumeclaims=[*],persistentvolumes=[*],pods=[*]
],replicasets=[*],resourcequotas=[*],services=[*],statefulsets=[*]
# labels:
```

# **Kubernetes Cluster Detail Page**

The Kubernetes cluster detail page displays a detailed overview of your Kubernetes cluster.



# Namespace, Node, and Pod Counts

The counts at the top of the page show you the total number of namespaces, nodes, and pods in the cluster, as well as the number of popds that are currently alerting and pending.

#### **Shared Resources and Saturation**

On the top right of the detail page is your cluster saturation as a current percentage as well as a graph showing the recent trend over time. Cluster saturation is the highest of CPU, memory, or storage saturation at each point in time.

Below that, the page shows by default **Shared Resources** usage, with tabs for CPU, Memory, and Storage. Each tab shows the saturation percentage and trend over time, with additional usage details. For storage, the

value shown is the greater of backend and filesystem saturation, which are calculated independently.

The devices with the highest usage are shown in a table at the bottom. Click any link to explore these devices.

# **Namespaces**

The Namespaces tab displays a list of all the namespaces in your Kubernetes environment, showing CPU and Memory usage as well as a count of workloads in each namespace. Click the Name links to explore each namespace.

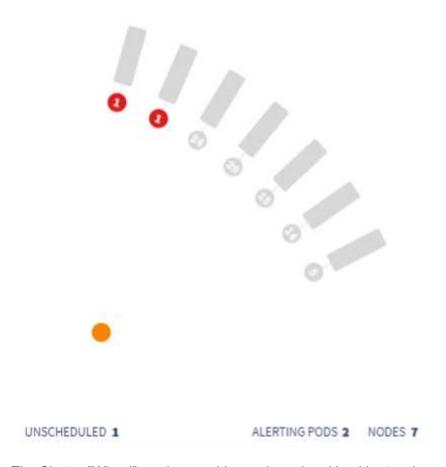
Shared Resources	Namespaces		Workloads	
amespaces (5)				
Name ↓	CPU Usage (cores)	Memory Usage (GiB)	Workload Count	
netapp-monitoring	0.25	0.38	4	
kube-system	0.01	0.03	3	
kube-public	0.00	0.00	0	
kube-node-lease	0.00	0.00	0	
default	0.00	<0.01	1	

# **Workloads**

Similarly, the Workloads tab displays a list of the workloads in each namespace, again showing CPU and Memory usage. Clicking the Namespace links drills into each.

Shared Resources	Namespaces		Workloads	
Workloads (8)				
Name ↓	CPU Usage (cores)	Memory Usage (GiB)	Namespace	
telegraf-rs-lf9gg	0.24	0.24	netapp-monitoring	
telegraf-ds-k957c	0.01	0.10	netapp-monitoring	
nginx	0.00	<0.01	default	
monitoring-operator-6fcf4755ff-p2cs6	<0.01	0.02	netapp-monitoring	
metrics-server-7b4f8b595-f7j9f	<0.01	0.01	kube-system	
local-path-provisioner-64d457c485-289gx	<0.01	0.01	kube-system	
kube-state-metrics-7995866f8c-t8c49	<0.01	0.01	netapp-monitoring	
coredns-5d69dc75db-nkw5p	<0.01	0.01	kube-system	

## The Cluster "Wheel"



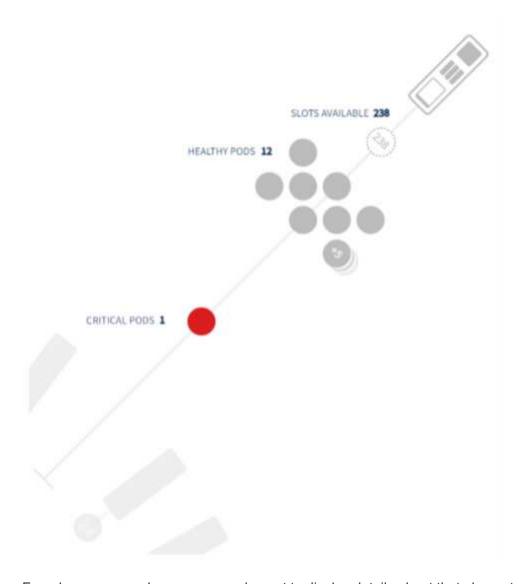
The Cluster "Wheel" section provides node and pod health at a glance, which you can drill into for more information. If your cluster contains more nodes than can be displayed in this area of the page, you will be able to turn the wheel using the buttons available.

Alerting pods or nodes are displayed in red. "Warning" areas are displayed in orange. Pods that are unscheduled (that is, unattached) will display in the lower corner of the Cluster "Wheel".

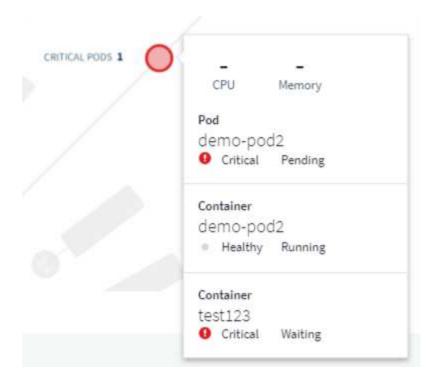
Hovering over a pod (circle) or Node (bar) will extend the view of the node.



Clicking on the pod or node in that view will zoom in to the expanded Node view.



From here, you can hover over an element to display details about that element. For example, hovering over the critical pod in this example displays details about that pod.



You can view Filesystem, Memory, and CPU information by hovering over the Node elements.



# A note about the gauges

The Memory and CPU gauges show three colors, since they show *used* in relation to both *allocatable capacity* and *total capacity*.

# **Kubernetes Network Performance Monitoring and Map**

The Kubernetes Network Performance Monitoring and Map feature simplifies troubleshooting by mapping dependencies between Kubernetes services (also called workloads). It provides real-time visibility into Kubernetes network performance latencies and anomalies to identify performance issues before they affect users.

This capability helps organizations reduce overall costs by analyzing and auditing Kubernetes traffic flows.



The Kubernetes Network Performance Monitoring and Map is a Preview feature and is subject to change.

#### Key Features:

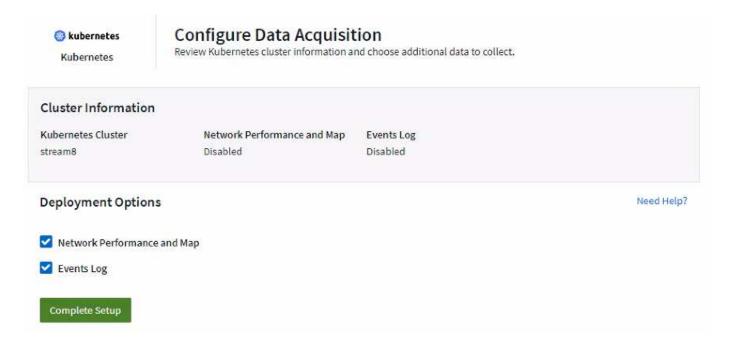
- The Workload Map presents Kubernetes workload dependencies and flows and highlights network and performance issues.
- Monitor network traffic between Kubernetes pods, workloads, and nodes; identifies the source of traffic and latency problems.

• Reduce overall costs by analyzing ingress, egress, cross-region, and cross-zone network traffic.



# **Pre-Requisites**

Before you can use the Kubernetes Network Performance Monitoring and Map, you must have configured the NetApp Kubernetes Monitoring Operator to enable this option. During deployment of the Operator, select the "Network Performance and Map" checkbox to enable. You can also enable this option by navigating to a Kubernetes landing page and selecting "Modify Deployment".



## **Monitors**

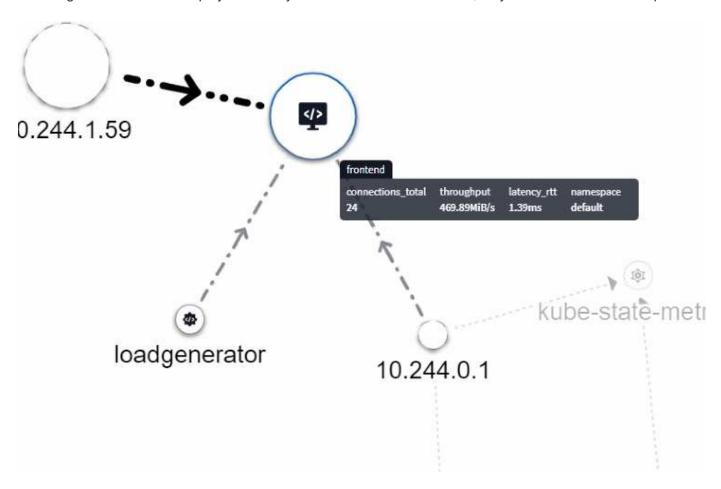
The Workload Map uses monitors to derive information. Cloud Insights provides a number of default Kubernetes Monitors (note that these may be *Paused* by default. You can *Resume* (i.e. enable) the monitors you want), or you can create custom monitors for kubernetes objects, which the Workload Map will also use.

You can create Cloud insights metric alerts on any of the object types below. Make sure the data is grouped by the default object type.

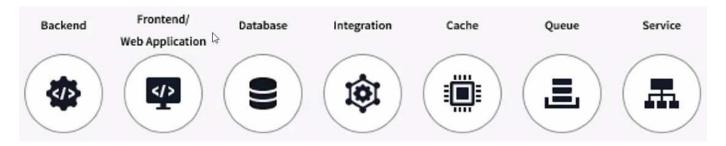
- · kubernetes.workload
- kubernetes.daemonset
- · kubernetes.deployment
- · kubernetes.cronjob
- · kubernetes.job
- · kubernetes.replicaset
- · kubernetes.statefulset
- · kubernetes.pod
- kubernetes.network\_traffic\_l4

# The Map

The Map shows services/workloads and their relationships to each other. Arrows show directions of traffic. Hovering over a workload displays summary information for that workload, as you can see in this example:

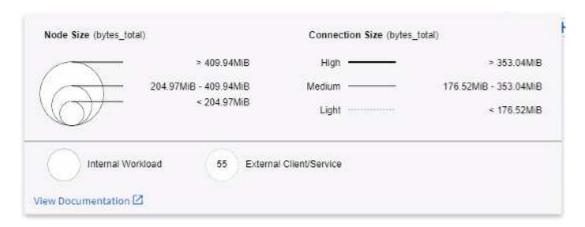


Icons within the circles represent different service types. Note that icons are only visible if the underlying objects have labels.



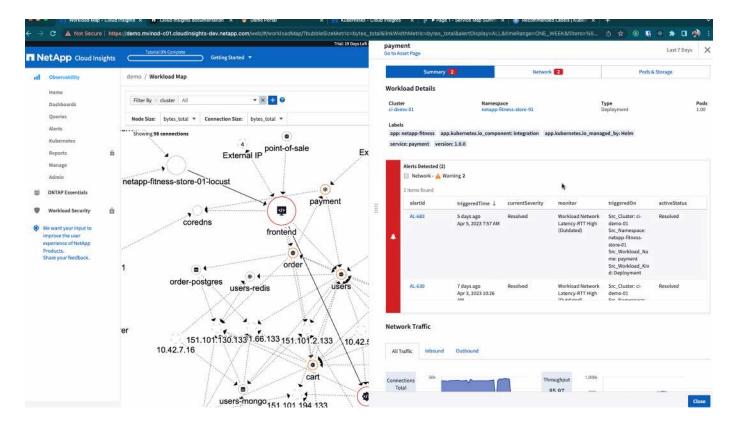
The size of each circle indicates node size. Note that these sizes are relative, your browser zoom level or screen size may affect actual circle sizes. In the same way, the traffic line style gives you an at-a-glance view of the connection size; bold solid lines are high traffic, while light dotted lines are lower traffic.

Numbers inside the circles are the number of external connections currently being processed by the service.



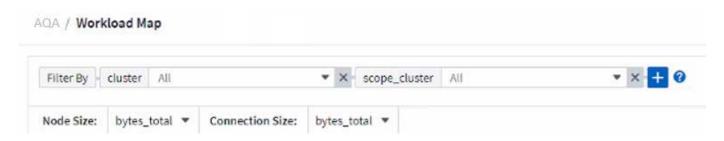
## **Workload Details and Alerts**

Circles displayed in color indicate a warning- or critical-level alert for the workload. Hover over the circle for a summary of the issue, or click on the circle to open a slideout panel with more detail.

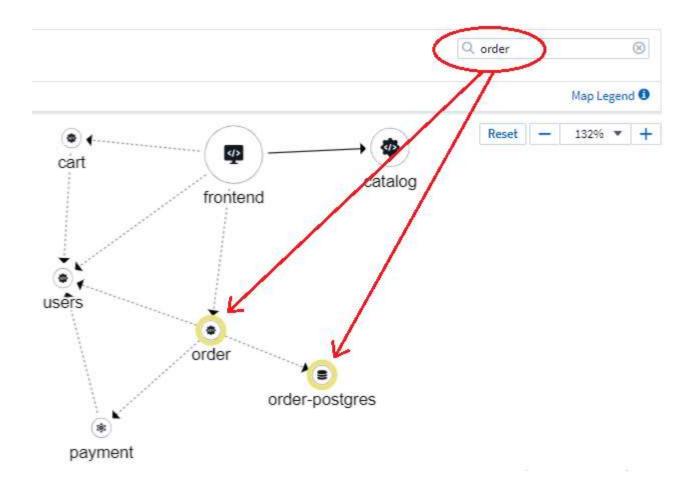


# **Finding and Filtering**

As with other Cloud Insights features, you can easily set filters to focus on the specific objects or workload attributes you want.



Likewise, typing a string in the Find field will highlight matching workloads.



# **Workload Labels**

Workload labels are necessary if you want the Map to identify the types of workloads displayed (i.e. the circle icons). Labels are derived as follows:

- · Name of the service/application running in generic terms
- If the source is a pod:
  - Label is derived from the workload label of the pod
  - Expected label on the workload: app.kubernetes.io/component
  - Label name reference: https://kubernetes.io/docs/concepts/overview/working-with-objects/common-labels/
  - Recommended labels:
    - frontend
    - backend
    - database
    - cache
    - queue
    - kafka
- If the source is external to the kubernetes cluster:
  - Cloud Insights will attempt to parse the DNS resolved name to extract the service type.

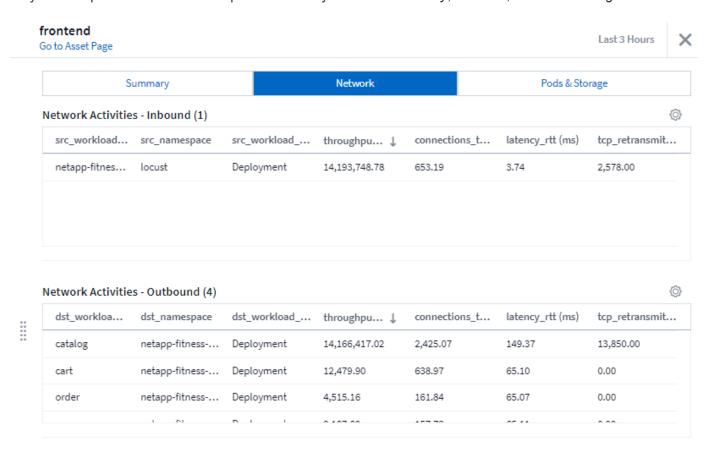
For example, with a DNS resolved name of *s3.eu-north-1.amazonaws.com*, the resolved name is parsed to get *s3* as the service type.

# **Dive Deep**

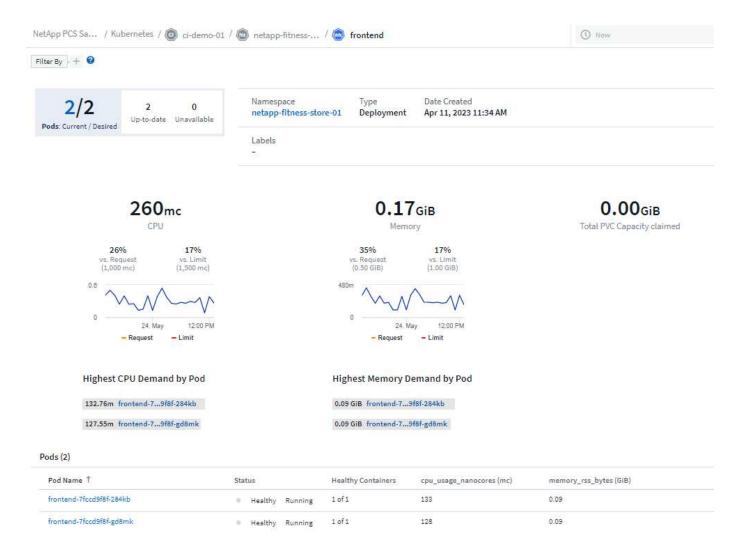
Right-clicking on a workload presents you with additional options to explore further. For example, from here you can zoom in to view the connections for that workload.



Or you can open the detail slideout panel to directly view the Summary, Network, or Pod & Storage tab.



Finally, selecting Go to Asset Page will open the detailed asset landing page for the workload.



# **Kubernetes Change Analytics**

Kubernetes Change Analytics provide you with an all-in-one view of recent changes to your Kubernetes environment. Alerts and deployment status are at your fingertips. With Change Analytics, you can track every deployment and configuration change, and correlate it with the health and performance of K8s services, infrastructure, and clusters.

Keep the following in mind:

- In multi-tenant Kubernetes environments, outages may happen because of mis-configured changes. In very dynamic environments, Cloud Insights may not be able to properly track all changes.
- Change Analytics provides a single pane to view and correlate the health of workloads and configuration changes. This may help in troubleshooting dynamic Kubernetes environments.

To view Kubernetes Change Analytics, navigate to **Kubernetes > Change Analysis**.

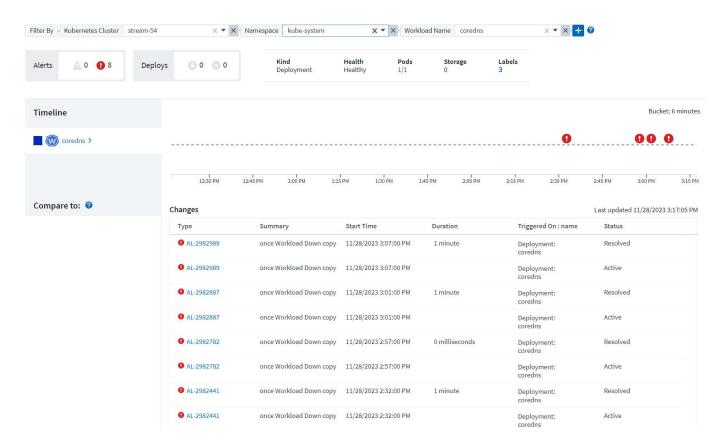
.

The page automatically refreshes based on the currently-selected Cloud Insights time range. Smaller time ranges mean more frequent screen refreshing.

# **Filtering**

As with all features of Cloud Insights, filtering the change list is intuitive: at the top of the page, enter or select values for your Kubernetes Cluster, Namespace, or Workload, or add your own filters by selecting the {+] button.

When you filter down to a specific Cluster, Namespace, and Workload (along with any other filters you set), you are shown a timeline of deployments and alerts for that workload in that namespace on that cluster. Zoom in further by clicking and dragging in the graph to focus on a more specific time range.



## **Quick Status**

Below the filtering area are a number of high-level indicators. On the left is the number of alerts (Warning and Critical). This number includes *Active* as well as *Resolved* alerts. To see only *Active* alerts, set a filter for "Status" and choose "Active".

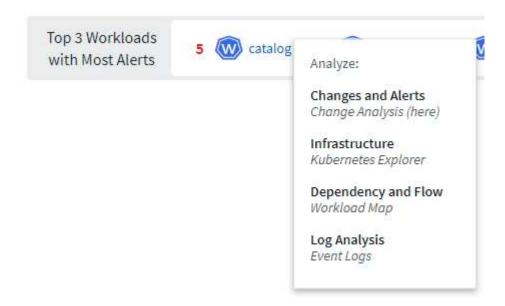


Deployment status is also shown here. Again, the default is to show the count of *Started*, *Complete*, and *Failed* deployments. To see only *Failed* deployments, set a filter for "Status" and select "Failed".



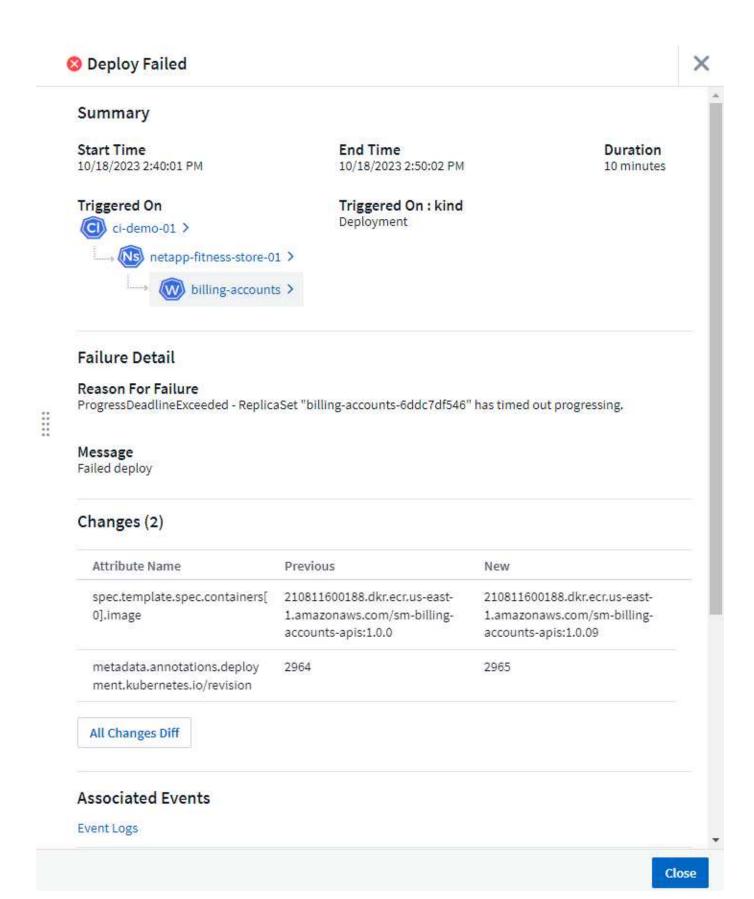
The top 3 workloads with the most alerts are next. The number in red next to each workload indicates the

number of alerts related to that workload. Click the workload link to explore through your Infrastructure (Kubernetes Explorer), Dependencies (Workload Map), or Log Analysis (Event Logs).



# **Detail Panel**

Selecting a change in the list opens a panel describing the change in more detail. For example, selecting a failed Deploy shows a summary of the Deploy, with start and end times, duration, and where the deploy was triggered, with links to explore those resources. It also displays the reason for the failure, any related changes, and any associated events.



Selecting an Alert similarly provides details about the alert, including the monitor that triggered the alert as well as a chart showing a visual timeline for the alert.

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