Viewing Cloud Secure Forensic Data

Cloud Insights

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Viewing Cloud Secure Forensic Data

Alerts

The Alerts page shows all alerts generated by Cloud Secure.

Use this page to identify recent alerts and the users generating the most alerts.

You can also access all alerts that have been raised with the ability to drill down into individual alerts.

History

History shows the number of alerts that have been raised over the last seven days. Hovering over the severity of the alerts displays the number, severity, and occurrence date for each alert type.

Notable Users

- Shows a list of the users that have generated the highest number of alerts.
- Shows the type of alerts generated.
- Shows the total number of alerts generated for each user.

Alert

The Alert list shows the total number of alerts that have been raised and contains details of all alerts:

- The date and time the alert was detected.
- The status of the alert:
  - New
  - In Progress
  - Resolved
  - Dismissed

  New is set by Cloud Secure. Administrators set all other status states, and add notes.

*The User that raised the alert and a link to the User Profile

- The severity of the alert:
  - Critical
  - Warning
  - Low
• Synopsis identifies the activity that raised the alert and the user and community responsible.

Click the link to drill down to the Alert Details and Related User for detailed information.

• Action Taken

Can include None, Quarantined, or Dismissed.

Filter Options

You can filter Alerts by the following:

• Action Taken
• Alert Type
• Note
• Severity
• Status
• Synopsis
• User

**Forensic information**

The Forensic view provides access to the User, Entity, Community, and User Activity information.

**Examining User Information**

Click Forensic > User to access the User view.

This view shows general user information:

• Name of the user with a link to more detailed information for the user.
• Alerts that have been raised by the user’s activities
• Number of communities the user is a member of with a link to the communities page
• Location of the user
• Last entity accessed by the user

Click the user name to access more detailed information in the User Overview

**Examining Entity Information**

Click Forensic > Entity to access the Entity view.
This page shows general information for entities being accessed by users:

Describes details including:

- Entity name
- Entity type
- Community relationship with entity
- Entity path
- Last accessed time
- Entity size

Click the Entity Name to access more detailed information in the Entity Overview

Click the Community count to show which communities contain the entity.

**Examining Communities Information**

Click Forensic > Communities to access the Communities page.

This view provides:

- Community names
- Alerts related to the community
- User count for the community
- Entities count for the community

Click or search a Community name to access the Community details page.

**Community Profile**

Lists the community users locations and the other closest communities.

**Community Behaviour**

Shows the number of entities accessed and shows read, write, and metea data access operations.

**User and Entities**

Identifies total users and total entities in the community.

**Community Analysis**

- Community user trend
- Operations performed on entities
- Alert trend
Examining User Activity Information

Click Forensic > User Activity to access the the User Activity view.

For each user being monitored, this view describes:

- Entity access time
- User who accessed the entity with a link to the user overview
- Activity performed:
  - Read
  - Write
  - Create
  - Rename
- Entity path
- Entity type
- Access location
  Click the user name to access more detailed information in the Entity Details

Forensic User Overview

Information for each user is provided in the User Overview. Use these views to understand user characteristics, communities and entities the user is associated with, and the user’s recent activities.

User Profile

User Profile information includes contact information and location of the user. The profile provides the following information:

- Name of the user
- Email address of the user
- User’s Manager
- Phone contact for the user
- Location of the user

Communities and Entities

The communities and entities information identifies the following:

- The number of communities the user is associated with
- Total users in the associated communities
- Total entities in the associated communities

**User Behavior**

The user behavior information identifies recent activities and operations performed by the user. This information includes:

- Recent activity
  - Access location
  - Entities accessed
- Operations for the last seven days
  - Number of write operations
  - Number of read operations
  - Number of times meta data was accessed

**Forensic Entity Detail**

Use the Entity Detail view detailed information about an entity.

**Examining Entity Information**

Click *Forensic > Entity to access the Entity page.

This page provides:

**Entity Profile**

Describes details including:

- Name
  - Click to access the [Entity Overview]
- Type
- Communities
- Path
- Last accessed
  - Click user to access the [User Overview]
- Size

**User and Community**

- The number of times the entity was accessed by users
• The number of times the entity was accessed by Communities.

**Entity Behavior**

• Recent Activity:
  ◦ Last accessed date
  ◦ User that last accessed the entity
  ◦ Location the entity was accessed from

• Operations
  ◦ Number of write operations
  ◦ Number of read operations
  ◦ Number of accesses to Meta data

**Forensic Community Detail**

Use the Forensic Community Page to understand the characteristics of communities that have been created in the Cloud Secure environment.

**Community Profile**

Use the Community Profile information to understand:

• Entity profile
  ◦ Name
  ◦ Type
  ◦ Most accessed location
  ◦ Owner
  ◦ Size
  ◦ Path

**User and Community**

The user and community shows the number of times an entity has been accessed and from which communities access is being made. This section shows the following information:

• User and Community
  ◦ Users that accessed the entity
  ◦ Communities that accessed the entity
**Entity Behaviour**

Entity behaviour identifies access information for the entity and details of operations performed on the entity.

- **Recent activity**
  - Last accessed
  - Last accessed by
  - Last access location

- **Operations performed on the entity**
  - Writes : 2
  - Read : 0
  - Accessed Meta Data : 0

**Forensic Activity History**

The Activity History page helps you understand the actions performed on entities in the Cloud Secure environment.

**Examining Activity History Data**

Click **Forensic > Activity History** to access the Activity History page. The data available on this page describes:

- The time an entity was accessed including the year, month, day, and time of the last access.
- The user that accessed the entity with a link to the User Details.

- The activity the user performed:
  - Create
  - Read
  - Read Metadata
  - Copy
  - Delete
  - Write

- The path to the entity with a link to the **Entity Detail Data**

- The entity type:
  - Stream
  - File
Filtering Forensic Activity History Data

You can filter Forensic Activity History data by the following:

- **The Activity type:**
  - Created
  - Read
  - Read Metadata
  - Copied
  - Deleted
  - Write

- **Entity type:**
  - Stream
  - File
  - Directory
  - Symbolic Link
  - Other Type

- Location that the entity was accessed from

- Path of the entity

- Time the activity occurred

- User performing the activity

Exporting Activity History

You can export the activity history to a .CSV file by clicking the *Export* button above the Activity History table. Note that only the top 10,000 records are exported.
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