Get started

ONTAP alerts

NetApp
November 05, 2025

This PDF was generated from https://docs.netapp.com/us-en/console-alerts/concept-alerts.html on November 05, 2025. Always check docs.netapp.com for the latest.

Table of Contents

Get started . . . 1
- Learn about ONTAP alerts . . . 1
  - NetApp Console . . . 1
  - What you can do with ONTAP alerts . . . 1
  - Benefits of monitoring ONTAP alerts . . . 1
  - Cost . . . 1
  - Licensing . . . 2
  - How ONTAP alerts work . . . 2
  - Supported systems and data sources . . . 2
- ONTAP alerts prerequisites . . . 2
- Quick start for ONTAP alerts . . . 3
- Set up ONTAP alerts . . . 3
  - Access to cluster resources . . . 3
  - Create the Console agent . . . 3
- Access ONTAP alerts . . . 4

Get started

Learn about ONTAP alerts

View issues or potential risks in your NetApp on-premises ONTAP systems using the NetApp Console. You can drill into details using ONTAP System Manager.

NetApp Console

View ONTAP alerts in the NetApp Console.

The NetApp Console provides centralized management of NetApp storage and data services across on-premises and cloud environments at enterprise grade. The Console is required to access and use NetApp data services. As a management interface, it enables you to manage many storage resources from one interface. Console administrators can control access to storage and services for all systems within the enterprise.

You don't need a license or subscription to start using the NetApp Console and you only incur charges when you need to deploy Console agents in your cloud to ensure connectivity to your storage systems or NetApp data services. However, some NetApp data services accessible from the Console are licensed or subscription-based.

Learn more about the NetApp Console.

What you can do with ONTAP alerts

View ONTAP alerts to stay informed about risks or potential risk in your ONTAP storage system. You can see some non-EMS alerts and some EMS alerts. You can see information about these severities and impact areas:

- **Severities**: Critical, Warning, Informational
- **Impact areas**: Capacity, Performance, Protection, Availability, Security, Configuration

The Notifications option in the upper right of the NetApp Console UI monitors the status of operations that NetApp Console is performing to help you identify issues that you need to address. You can have these notifications sent to your email. The Notifications option does not include the alerts from ONTAP alerts.

Benefits of monitoring ONTAP alerts

Monitoring ONTAP alerts provides the following benefits:

- Get alerts about your ONTAP storage across clusters.
- View alerts in the same NetApp Console UI that you use for other services.
- Drill into alerts on ONTAP clusters — start from the NetApp Console and see details in ONTAP System Manager.

Cost

You can view ONTAP alerts with a NetApp ONTAP license.

Licensing

Viewing ONTAP alerts requires a NetApp ONTAP 9.10 or greater license.

You do not need to have a trial license.

ONTAP alerts can be viewed in the NetApp Console standard (public) mode only.

How ONTAP alerts work

ONTAP alerts is a core component of NetApp Console. ONTAP alerts monitors ONTAP clusters and receives alert data from ONTAP.

ONTAP alerts is available only in the NetApp Console SaaS environment. It is not available in a local Console agent UI.

Supported systems and data sources

Use ONTAP alerts to check on issues in the following systems and data sources.

Systems supported

An on-premises ONTAP NAS or SAN system is supported.

Cloud Volumes ONTAP systems are not supported at this time.

Data sources supported

View alerts regarding certain events that occur in ONTAP. They are a combination of EMS and metric-based alerts.

ONTAP alerts prerequisites

Get started with ONTAP alerts by verifying the readiness of your operational environment.

To view ONTAP alerts, you'll need these prerequisites:

- ONTAP 9.10 and later. The on-premises system must be discovered in the NetApp Console Systems page.
  - Cluster admin ONTAP permissions

    The license does not need to be entered in NetApp Console digital wallet.
- In NetApp Console:
  - A NetApp Console system with NetApp on-premises NAS or SAN storage
  - A Console agent for an on-premises region must be set up in NetApp Console. Refer to NetApp Console documentation to configure the Console agent.

    If a cluster is removed from the Console agent, the alerts related to that cluster remain for 90 days. Also, if you change the Console agent, the alerts remain associated with the original cluster and agent for 90 days. If you return to the original agent, you will again see those alerts.
  - A NetApp Console organization with at least one active Console agent connecting to on-premises ONTAP clusters. All source and systems must be in the same NetApp Console organization.

- A NetApp Console user in that organization with Organization Admin privileges for discovering resources
- Standard NetApp Console requirements

Quick start for ONTAP alerts

Here's an overview of the steps needed to get started with ONTAP alerts. The links within each step take you to a page that provides more details.

1 **Review prerequisites**

Ensure your environment meets these requirements.

2 **Set up ONTAP alerts**

Configure a Console agent in NetApp Console.

3 **What's next?**

After you set up ONTAP alerts, here's what you might do next.

- View storage issues and potential risks on the Alerts list page.
- View alert details in ONTAP System Manager.

Set up ONTAP alerts

To use ONTAP alerts, perform a few steps to set it up.

Before you begin, review prerequisites to ensure that your environment is ready.

Review standard NetApp Console requirements.

Access to cluster resources

To view the alerts, the logged-in user must be part of the NetApp Console organization and should have the required access to the cluster resource.

Create the Console agent

You should reach out to your NetApp Sales Rep to try out or use ONTAP alerts. Then, when you use the Console agent, it will include the appropriate capabilities for ONTAP alerts.

To create the Console agent in the NetApp Console, refer to the BlueXP documentation that describes how to create a Console agent.

After you set up the Console agent and add the system, wait about 15 minutes for the initial discovery.

Access ONTAP alerts

You use the NetApp Console to view ONTAP alerts.

To log in to the NetApp Console, you can use your NetApp Support Site credentials or you can sign up for a NetApp cloud login using your email and a password. Learn more about logging in.

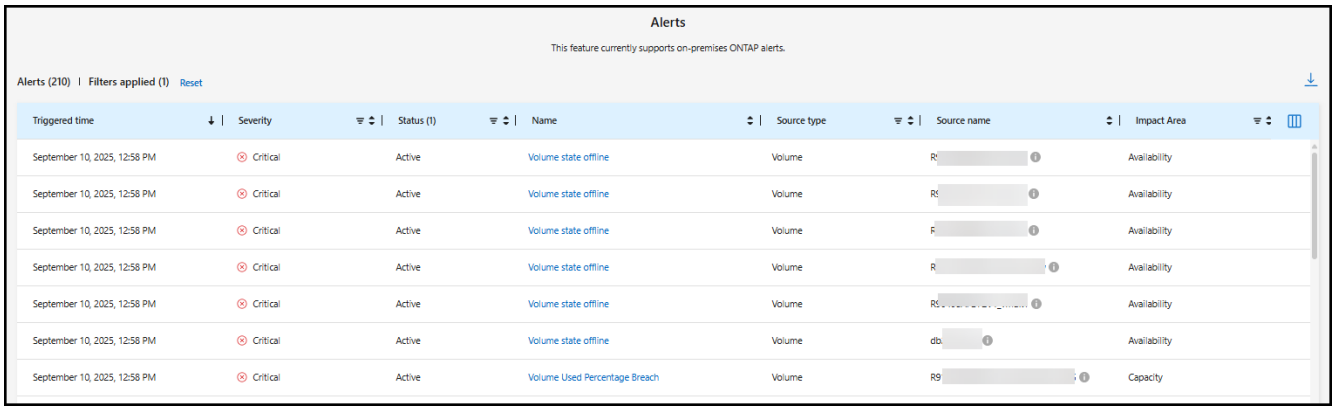
Steps

1. Open a web browser and go to the NetApp Console.

   The Console login page appears.

2. Log in to the Console.
3. From the Console left navigation bar, select **Storage** > **Alerts**.

   The Alerts list page appears.



Copyright information

Copyright © 2025 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.