Get started with NetApp Console (Saas)

NetApp Console setup and administration

NetApp
January 27, 2026

This PDF was generated from https://docs.netapp.com/us-en/console-setup-admin/task-quick-start-standard-mode.html on January 27, 2026. Always check docs.netapp.com for the latest.

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Get started with NetApp Console (Saas)

Getting started workflow (SaaS)

Get started with the NetApp Console (SaaS) by preparing networking for the Console, signing up and creating an account, and using the Console assistant to set up initial functionality.

You access a web-based console that is hosted as a Software-as-a-service (SaaS) product from NetApp. You can use the Console to manage your hybrid cloud storage environment and use NetApp data services.

Prepare networking for using the NetApp console

Ensure computers accessing the NetApp console have network access to the required endpoints.

Learn how to prepare networking for the NetApp console.

Sign up and create an organization

Go to the NetApp console and sign up. If prompted to create an organization and you think an organization already exists for your company, close the dialog box and tell your organization administrator. If there isn't currently an Organization administrator for your company, you can claim this role. Learn how to contact an organization administrator.

At this point, you're logged in and can use the NetApp assistant to start configuring the Console. To begin, associate your NetApp Support account and a Console agent to enable full functionality.

If you choose not to use the NetApp assistant or install a Console agent, you can start managing storage and using services like Digital Advisor, Amazon FSx for ONTAP, Azure NetApp Files, and more. Learn what you can do without a Console agent.

Associate your NetApp Support Site (NSS) account

Associating your NetApp Support Site (NSS) account with the Console enables you to manage your licenses and subscriptions more easily as well as access support resources directly from the Console.

Create a Console agent

Advanced storage management features and some NetApp data services require that you install a Console agent. The Console agent enables the Console to manage resources and processes within your hybrid cloud environment.

You can create a Console agent in your cloud or on-premises network.

- Learn more about when Console agents are required and how they work
- Learn how to create a Console agent in AWS
- Learn how to create a Console agent in Azure

- Learn how to create a Console agent in Google Cloud
- Learn how to create a Console agent on-premises

5 **Add a storage system to the Console**

Within the NetApp Console, you can add or discover storage systems to manage your hybrid cloud storage environment. Use the NetApp assistant to add your first storage system.

If you install a Console agent in AWS, Microsoft Azure, or Google Cloud, then the Console automatically discovers information about the Amazon S3 buckets, Azure Blob storage, or Google Cloud Storage buckets in the location where the agent is installed. These systems are automatically added to the **Systems** page.

- Learn how to discover an ONTAP system
- Learn how to discover a StorageGRID system
- Learn how to discover an E-Series system

6 **Subscribe to NetApp Intelligent Services (optional)**

Sign up for NetApp Intelligent Services through your cloud provider for hourly (PAYGO) or annual billing. A subscription includes NetApp Backup and Recovery, Cloud Volumes ONTAP, NetApp Cloud Tiering, NetApp Ransomware Resilience, NetApp Disaster Recovery, and NetApp Data Classification.

Prepare network access for NetApp Console

NetApp Console, the NetApp Console agent, and NetApp data services require outbound internet access and the ability to contact the necessary endpoints.

You'll need to set up network access for the following:

- Computers that access the NetApp Console as software as a service (SaaS)
- Console agents you install on-premises or in the cloud. Console agents.

With 4.0.0, NetApp has reduced the required network endpoints for the Console and Console agents, enhancing security and simplifying deployment. Importantly, all deployments prior to version 4.0.0 continue to be fully supported. While previous endpoints remain available for existing agents, NetApp strongly recommends updating firewall rules to the current endpoints after confirming successful agent upgrades.Learn how to update your endpoint list.

Endpoints contacted by NetApp Console and Console agents

Each agent you deploy and each computer that accesses the NetApp Console must have connections to the endpoints listed below.

Console agents that are deployed in your cloud provider need access to endpoints respective to that cloud provider.

Endpoints	Purpose
https://mysupport.netapp.com	To obtain licensing information and to send AutoSupport messages to NetApp support.
https://signin.b2c.netapp.com	To update NetApp Support Site (NSS) credentials or to add new NSS credentials to the NetApp Console.
https://support.netapp.com	To obtain licensing information and to send AutoSupport messages to NetApp support as well as to receive software updates for Cloud Volumes ONTAP.
https://api.bluexp.netapp.com https://netapp-cloud-account.auth0.com https://netapp-cloud-account.us.auth0.com https://console.netapp.com https://components.console.bluexp.netapp.com https://cdn.auth0.com	To provide features and services within the NetApp Console.
https://bluexpinfraprod.eastus2.data.azurecr.io https://bluexpinfraprod.azurecr.io	To obtain images for Console agent upgrades. • When you deploy a new agent, the validation check tests connectivity to current endpoints. If you use previous endpoints, the validation check fails. To avoid this failure, skip the validation check. Although the previous endpoints are still supported, NetApp recommends updating your firewall rules to the current endpoints as soon as possible. Learn how to update your endpoint list. • When you update to the current endpoints in your firewall, your existing agents will continue to work.

Cloud provider endpoints contacted the Console agent

Console agents must have access to additional endpoints if they are deployed in your cloud provider.

Set up cloud provider network endpoint access before installing the Console agent.

- Set up AWS network access for a Console agent
- Set up Azure network access for a Console agent
- Set up Google Cloud network access for a Console agent

Data services endpoints contacted by the Console agent

Some NetApp data services as well as Cloud Volumes ONTAP require the agent to have additional outbound internet access.

Endpoints for Cloud Volumes ONTAP

- Endpoints for Cloud Volumes ONTAP in AWS
- Endpoints for Cloud Volumes ONTAP in Azure
- Endpoints for Cloud Volumes ONTAP in Google Cloud

Endpoints for Workloads

The Console agent must be able to access the following endpoint for NetApp Workloads.

Endpoints	Purpose
https://api.workloads.netapp.com	The web-based console contacts this endpoint to interact with the Workload Factory APIs to manage and operate FSx for ONTAP-based workloads.

Sign up or log in to NetApp Console

To use the Console, sign up or log in with your NetApp Support Site credentials, or create a NetApp Console login. If you are the first from your company to sign up, you create a new organization as the administrator. If your company already has an organization, sign up or log in with your existing NetApp Support Site credentials or company single-sign-on (SSO).

Sign up for NetApp Console as the initial organization administrator

If your company doesn't have a NetApp Console organization, sign up to create one. The first user becomes the organization administrator and manages user accounts and permissions. You can update roles and add more administrators later.

Steps

1. Open a web browser and go to the NetApp Console
2. If you have a NetApp Support Site account, enter the email address associated with your account directly on the **Log in** page.

   The Console signs you up as part of this initial login with your NetApp Support Site credentials.

3. If you want to sign up by creating a Console login, select **Sign up**.
   a. On the **Sign up** page, enter the required information and select **Next**.

      Only English characters are allowed in the sign up form.

   b. Check your inbox for an email from NetApp that includes instructions to verify your email address.

      Verify your email address to complete sign up.

4. After you log in, review and accept the End User License Agreement.
5. On the **Welcome** page, create an organization.

6. Select **Let's Start**.

+ As a first-time user and organization administrator, you follow a guided process to add storage resources, create a Console agent, and more. Learn about using the Console Assistant.

Next steps

As an administrator, after you complete the steps included in the Console Assistant, you should plan your identity and access strategy, add users to your organization, and assign roles. Learn about identity and access management for NetApp Console

Sign up or login to NetApp Console when an organization already exists

If your company already has a NetApp Console organization, sign up or log in to access it. Your sign-up or log-in method depends on whether your company uses identity federation or has NetApp Support Site credentials. If not, create a NetApp Console log-in.

Steps

1. Open a web browser and go to the NetApp Console
2. If you have a NetApp Support Site account or if your company has set up single sign-on (SSO), enter your associated email address or SSO credentials on the **Log in** page. Follow the prompts to complete login.

   In both of these cases, you are signed up for the Console as part of this initial login.

3. If you want to sign up by creating a Console login, select **Sign up**.
   a. On the **Sign up** page, enter the required information and select **Next**.

      Only English characters are allowed in the sign up form.

   b. Check your inbox for an email from NetApp that includes instructions to verify your email address.

      Verify your email address to complete sign up.

4. After you log in, review and accept the End User License Agreement.
5. If the system prompts you to create an organization, close the dialog box and tell a Console admin so they can add you to your Console organization and give you access. Learn how to contact an organization administrator.

Next steps

After you are given access to your organization, you can start managing storage and using the data services that you are assigned.

Get started using the NetApp Console assistant

If you are a first-time user of the NetApp Console (SaaS) with the Organization admin role, you can use the Console assistant to guide you through the initial setup process. The assistant helps you add a NetApp Support Site (NSS) account, add a Console agent, add a cluster, and add a license or subscription, making it easier to get started with managing your data.

Required roles to access the Console assistant

The Console assistant is only available to users with the Organization admin role.

By default, the NetApp Console displays the Console assistant on the Home page for first-time users who have the Organization admin role. It remains available until you complete the mandatory tasks of creating a Console agent and adding a system.

Use the assistant to complete these tasks, which provide the minimal set up for your NetApp Console environment:

- Add a NetApp Support Site (NSS) account.

  Learn how to add an NSS account.

- Connect to your storage estate by deploying a Console agent.

  Learn how to install a Console agent on-premises.

- Manage a storage system by adding or discovering a cluster
- Add a marketplace subscription or PAYGO license.

  Learn how to add licenses and subscriptions.

- Review data services information.

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