

## Manage shelf components

SANtricity 11.8

NetApp December 16, 2024

This PDF was generated from https://docs.netapp.com/us-en/e-series-santricity-118/sm-hardware/view-hardware-components.html on December 16, 2024. Always check docs.netapp.com for the latest.

# **Table of Contents**

anage shelf components	1
View hardware components	1
Show or hide component status	2
Switch between front and back views	2
Change view order of shelves	2
Turn on shelf locator light	3
Change shelf IDs	3
View shelf component status and settings	3
Update battery learn cycles	5

# Manage shelf components

## View hardware components

The Hardware page provides sorting and filtering functions that make it easier to find components.

### Steps

- 1. Select Hardware.
- 2. Use the functions described in the following table to view hardware components.

Function	Description
Drives, controllers, and components views	To switch between front and back shelf views, select either <b>Drives</b> or <b>Controllers</b> <b>&amp; Components</b> from the far right (the link that appears depends on the current view). The <b>Drives</b> view shows drives and any empty drive bays. The <b>Controllers</b> <b>&amp; Components</b> view shows the controllers, and any IOM (ESM) modules, power/fan canisters, or empty controller bays. At the bottom of the page, you can also select <b>Show all drives</b> .
Drive view filters	If the storage array contains drives with different types of physical and logical attributes, the <b>Hardware</b> page includes drive view filters. These filter fields help you quickly locate specific drives by limiting the drive types displayed on the page. Under <b>Show drives that are</b> , click the filter field on the left (by default, shows <b>Any drive type</b> ) to see a drop-down list of physical attributes (for example, capacity and speed). Click the filter field on the right (by default, shows <b>Anywhere in the storage array</b> ) to see a drop-down list of logical attributes (for example, volume group assignment). You can use these filters together or separately.
Legend	The components are displayed in certain colors to depict their role states. To expand and collapse the descriptions of these states, click <b>Legend</b> .
Show status icon details	The status indicators can include text descriptions for availability states. Click <b>Show status icon details</b> to show or hide this status text.
Shelf/shelf icons	Each shelf view provides a list of related commands, along with properties and status. Click <b>Shelf</b> to see a drop-down list of commands. You can also select one of the icons along the top to see status and properties for individual components: controllers, IOMs (ESMs), power supplies, fans, temperature, batteries, and SFPs.

Function	Description
Shelf order	The shelves can be rearranged on the Hardware page. Use the up and down arrows on the top right of each shelf view to change the top/bottom order of shelves.

### Show or hide component status

You can display status descriptions for drives, controllers, fans, and power supplies.

### Steps

- 1. Select Hardware.
- 2. To see either the back or front components:
  - If you want to see the controller and power/fan canister components, but the drives are displayed, click the **Controllers & Components** tab.
  - If you want to see the drives, but the controller and power/fan canister components are displayed, click the **Drives** tab.
- 3. To view or hide pop-over status descriptions:
  - If you want to see a pop-over description of the status icons, click **Show status icon details** at the upper right of the shelf view (select the check box).
  - To hide the pop-over descriptions, click Show status icon details again (clear the check box).
- 4. If you want to see full status details, select the component in the shelf view, and then select View settings.
- 5. If you want to view the descriptions of the colored components, select Legend.

### Switch between front and back views

The Hardware page can show either the front view or the back view of the shelves.

### About this task

The back view shows the controllers/IOMs and the power-fan canisters. The front view shows the drives.

### Steps

- 1. Select Hardware.
- 2. If the graphic shows the drives, click the **Controllers & Components** tab.

The graphic changes to show the controllers instead of the drives.

3. If the graphic shows the controllers, click the **Drives** tab.

The graphic changes to show the drives instead of the controllers.

4. Optionally, you can select **Show all front** or **Show all back**, located at the bottom of the page.

## Change view order of shelves

You can change the order of shelves displayed on the Hardware page to match the

physical order of shelves in a cabinet.

### Steps

- 1. Select Hardware.
- 2. From the top right of a shelf view, select the up or down arrows to rearrange the order of shelves shown on the Hardware page.

# Turn on shelf locator light

To find the physical location of a shelf shown on the Hardware page, you can turn on the shelf's locator light.

### Steps

- 1. Select Hardware.
- 2. Select the drop-down list for the Controller Shelf or Drive Shelf, and then select Turn on locator light.

The locator light for the shelf turns on.

3. When you have physically located the shelf, return to the dialog box and select Turn off.

## Change shelf IDs

The shelf ID is a number that uniquely identifies a shelf in the storage array. Shelves are numbered consecutively, beginning with either 00 or 01, on the top left of each shelf view.

### About this task

The controller firmware automatically assigns the shelf ID, but you can change that number if you want to create a different ordering scheme.

### Steps

- 1. Select Hardware.
- 2. Select the drop-down list for the Controller Shelf or Drive Shelf, and then select Change ID.
- 3. In the Change Shelf ID dialog box, select the drop-down list to display available numbers.

This dialog box does not display IDs currently assigned to active shelves.

4. Select an available number, and then click Save.

Depending on the number you selected, the shelf order may be rearranged on the Hardware page. If desired, you can use the up/down arrows on the top right of each shelf to readjust the order.

### View shelf component status and settings

The Hardware page provides status and settings for shelf components, including the power supplies, fans, and batteries.

### About this task

The available components depend on the type of shelf:

- **Drive shelf** Contains a set of drives, power/fan canisters, input/output modules (IOMs), and other supporting components in a single shelf.
- **Controller shelf** Contains a set of drives, one or two controller canisters, power/fan canisters, and other supporting components in a single shelf.

#### Steps

- 1. Select Hardware.
- 2. Select the drop-down list for the Controller Shelf or Drive Shelf, and then select View Settings.

The Shelf Components Settings dialog box opens, with tabs that show the status and settings related to the shelf components. Depending on the type of shelf selected, some tabs described in the table might not appear.

Tab	Description
Shelf	The <b>Shelf</b> tab shows the following properties:
	<ul> <li>Shelf ID — Uniquely identifies a shelf in the storage array. The controller firmware assigns this number, but you can change it by selecting Shelf &gt; Change ID.</li> </ul>
	<ul> <li>Shelf path redundancy — Specifies whether connections between the shelf and the controller have alternate methods in place (Yes) or not (No).</li> </ul>
	• <b>Current drive types</b> — Shows the type of technology built into the drives (for example, a SAS drive that is secure-capable). If there is more than one drive type, both technologies are shown.
	• Serial number — Shows the serial number of the shelf.
IOMs (ESMs)	The <b>IOMs (ESMs)</b> tab shows status of the input/output module (IOM), which is also called an environmental service module (ESM). It monitors the status of the components in a drive shelf and serves as the connection point between the drive tray and the controller.
	Status can be Optimal, Failed, Optimal (Miswire), or Uncertified. Other information includes the firmware version and the configuration settings version.
	Select <b>Show more settings</b> to see the maximum and current data rates, and the state of the card communication (either Yes or No).
	You can also view this status by selecting the IOM icon <b>(</b> , next to the Shelf drop-down list.
Power Supplies	The <b>Power Supplies</b> tab shows the status of the power supply canister and the power supply itself. Status can be Optimal, Failed, Removed, or Unknown. It also shows the part number of the power supply.
	You can also view this status by selecting the Power Supply icon [1,1], next to the Shelf drop-down list.

Tab	Description
Fans	The Fans tab shows the status of the fan canister and the fan itself. Status can be Optimal, Failed, Removed, or Unknown.OYou can also view this status by selecting the Fan icon , next to the Shelf drop-down list.
Temperature	The Temperature tab shows the temperature status of the shelf components, such as the sensors, controllers, and power/fan canisters. Status can be Optimal, Nominal temperature exceeded, Maximum temperature exceeded, or Unknown.Image: transformation of the shelf of the sh
Batteries	The Batteries tab shows the status of the controller batteries. Status can be Optimal, Failed, Removed or Unknown. Other information includes the battery age, days until replacement, learn cycles, and weeks between learn cycles.(i)You can also view this status by selecting the Batteries icon +-, next to the Shelf drop-down list.
SFPs	The SFPs tab shows status of Small Form-factor Pluggable (SFP) transceivers on the controllers. Status can be Optimal, Failed, or Unknown.Select Show more settings to see the part number, the serial number, and the vendor of the SFPs.OYou can also view this status by selecting the SFP icon III, next to the Shelf drop-down list.

3. Click Close.

## Update battery learn cycles

A learn cycle is an automatic cycle for calibrating the smart battery gauge. The cycles are scheduled to start automatically, at the same day and time, in 8-week intervals (per controller). If you want to set a different schedule, you can adjust the learn cycles.

### About this task

Updating the learn cycles affect both controller batteries.

### Steps

- 1. Select Hardware.
- 2. Select the drop-down list for the Controller Shelf, and then select **View settings**.
- 3. Select the **Batteries** tab.

### 4. Select Update battery learn cycles.

The Update Battery Learn Cycles dialog box opens.

- 5. From the drop-down lists, select a new day and time.
- 6. Click Save.

#### **Copyright information**

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

#### **Trademark information**

NETAPP, the NETAPP logo, and the marks listed at http://www.netapp.com/TM are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.