



Log in to the NetApp Service Engine web interface

NetApp Keystone

Ciaran McNamara, David Peterson
October 29, 2020

This PDF was generated from https://docs.netapp.com/us-en/keystone/sewebiug_log_in_to_the_netapp_service_engine_web_interface.html on March 11, 2021. Always check docs.netapp.com for the latest.

Table of Contents

Log in to the NetApp Service Engine web interface 1

Log in to the NetApp Service Engine web interface

To use the NetApp Service Engine web interface, you must have an account. Your account is assigned one or more roles (by your NetApp Service Engine administrator) that determine your permissions and therefore which activities you can perform in the NetApp Service Engine portal.

NetApp Service Engine allows you to log in using the following credentials:

- User name and password (see [Log in with user name and password](#))
- NetApp SSO (see [Log in with NetApp SSO](#))

Confirm the sign-in option in use with your NetApp Service Engine instance with your NetApp Service Engine administrator.

Role-based access

The following table lists the role-based access descriptions.

Role	Access
Customer administrator	The first customer administrator user is created by the NetApp Keystone team: <ul style="list-style-type: none">• Full access to provision and manage storage through NetApp Service Engine (including file servers and block stores).• Can raise service requests and incidents.• Can assign roles to other users of NetApp Service Engine.
Read-only/guest	Read-only access across all components.
User	Create and manage storage components consumed by end users – disks, shares and buckets.

Log in with user name and password

To log in with a user name and password, you need:

- Your NetApp Service Engine web interface user name and password
- The URL to the NetApp Service Engine portal
- A web browser

Steps

1. In your web browser, go to the URL for your NetApp Service Engine portal. The log-in page is displayed.

2. Select Local user sign in.
3. On the Log in to NetApp Keystone page, enter your user name and password and click **Log In**.
4. After successful login, the NetApp Service Engine web interface loads, open at the dashboard. For an overview of the GUI, see [NetApp Service Engine Web Interface Overview](#).



If your login is successful but you cannot see the dashboard, check with your NetApp Service Engine portal administrator to ensure that your NetApp Service Engine portal account has been assigned the correct role.

Log in with NetApp SSO

To log in with NetApp SSO, you need:

- A NetApp SSO account; you can request an account at the NetApp Support site; from the log-in screen, follow the Create NetApp SSO account
- The URL to the NetApp Service Engine portal
- A web browser

Steps

1. In your web browser, go to the URL for your NetApp Service Engine portal. The log- in page is displayed.
2. Select NetApp SSO.
3. On the SSO log- in page, enter your user name and password and click **Sign In**.

After the successful login the NetApp Service Engine web interface loads, open at the dashboard. For an overview of the GUI, see [NetApp Service Engine Web Interface Overview](#).

Log out of the NetApp Service Engine web interface

Steps

1. To log out of the interface, click the user icon and click **Sign Out**.



Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.