



Expand Intent Models Using NeMo Training

NetApp Solutions

Dorian Henderson, Kevin Hoke
January 14, 2021

This PDF was generated from https://docs.netapp.com/us-en/netapp-solutions/ai/cainvidia_expand_intent_models_using_nemo_training.html on February 19, 2021. Always check docs.netapp.com for the latest.

Table of Contents

- Expand Intent Models Using NeMo Training 1
 - Model 1
 - Data Preparation 1
 - Train the Model 3
 - Inference the Model 4

Expand Intent Models Using NeMo Training

NVIDIA NeMo is a toolkit built by NVIDIA for creating conversational AI applications. This toolkit includes collections of pre-trained modules for ASR, NLP, and TTS, enabling researchers and data scientists to easily compose complex neural network architectures and put more focus on designing their own applications.

As shown in the previous example, NARA can only handle a limited type of question. This is because the pre-trained NLP model only trains on these types of questions. If we want to enable NARA to handle a broader range of questions, we need to retrain it with our own datasets. Thus, here, we demonstrate how we can use NeMo to extend the NLP model to satisfy the requirements. We start by converting the log collected from NARA into the format for NeMo, and then train with the dataset to enhance the NLP model.

Model

Our goal is to enable NARA to sort the items based on user preferences. For instance, we might ask NARA to suggest the highest-rated sushi restaurant or might want NARA to look up the jeans with the lowest price. To this end, we use the intent detection and slot filling model provided in NeMo as our training model. This model allows NARA to understand the intent of searching preference.

Data Preparation

To train the model, we collect the dataset for this type of question, and convert it to the NeMo format. Here, we listed the files we use to train the model.

dict.intents.csv

This file lists all the intents we want the NeMo to understand. Here, we have two primary intents and one intent only used to categorize the questions that do not fit into any of the primary intents.

```
price_check
find_the_store
unknown
```

dict.slots.csv

This file lists all the slots we can label on our training questions.

```
B-store.type
B-store.name
B-store.status
B-store.hour.start
B-store.hour.end
B-store.hour.day
B-item.type
B-item.name
B-item.color
B-item.size
```

B-item.quantity
B-location
B-cost.high
B-cost.average
B-cost.low
B-time.period_of_time
B-rating.high
B-rating.average
B-rating.low
B-interrogative.location
B-interrogative.manner
B-interrogative.time
B-interrogative.personal
B-interrogative
B-verb
B-article
I-store.type
I-store.name
I-store.status
I-store.hour.start
I-store.hour.end
I-store.hour.day
I-item.type
I-item.name
I-item.color
I-item.size
I-item.quantity
I-location
I-cost.high
I-cost.average
I-cost.low
I-time.period_of_time
I-rating.high
I-rating.average
I-rating.low
I-interrogative.location
I-interrogative.manner
I-interrogative.time
I-interrogative.personal
I-interrogative
I-verb
I-article
0

train.tsv

This is the main training dataset. Each line starts with the question following the intent category listing in the file dict.intent.csv. The label is enumerated starting from zero.

train_slots.tsv

```
20 46 24 25 6 32 6
52 52 24 6
23 52 14 40 52 25 6 32 6
...
```

Train the Model

```
docker pull nvcr.io/nvidia/nemo:v0.10
```

We then use the following command to launch the container. In this command, we limit the container to use a single GPU (GPU ID = 1) since this is a lightweight training exercise. We also map our local workspace /workspace/nemo/ to the folder inside container /nemo.

```
NV_GPU='1' docker run --runtime=nvidia -it --shm-size=16g \
                    --network=host --ulimit memlock=-1 --ulimit
stack=67108864 \
                    -v /workspace/nemo:/nemo\
                    --rm nvcr.io/nvidia/nemo:v0.10
```

Inside the container, if we want to start from the original pre-trained BERT model, we can use the following command to start the training procedure. `data_dir` is the argument to set up the path of the training data. `work_dir` allows you to configure where you want to store the checkpoint files.

```
cd examples/nlp/intent_detection_slot_tagging/
python joint_intent_slot_with_bert.py \
    --data_dir /nemo/training_data\
    --work_dir /nemo/log
```

If we have new training datasets and want to improve the previous model, we can use the following command to continue from the point we stopped. `checkpoint_dir` takes the path to the previous checkpoints folder.

```
cd examples/nlp/intent_detection_slot_tagging/  
python joint_intent_slot_infer.py \  
    --data_dir /nemo/training_data \  
    --checkpoint_dir /nemo/log/2020-05-04_18-34-20/checkpoints/ \  
    --eval_file_prefix test
```

Inference the Model

We need to validate the performance of the trained model after a certain number of epochs. The following command allows us to test the query one-by-one. For instance, in this command, we want to check if our model can properly identify the intention of the query `where can I get the best pasta`.

```
cd examples/nlp/intent_detection_slot_tagging/  
python joint_intent_slot_infer_b1.py \  
    --checkpoint_dir /nemo/log/2020-05-29_23-50-58/checkpoints/ \  
    --query "where can i get the best pasta" \  
    --data_dir /nemo/training_data/ \  
    --num_epochs=50
```

Then, the following is the output from the inference. In the output, we can see that our trained model can properly predict the intention `find_the_store`, and return the keywords we are interested in. With these keywords, we enable the NARA to search for what users want and do a more precise search.

```
[NeMo I 2020-05-30 00:06:54 actions:728] Evaluating batch 0 out of 1  
[NeMo I 2020-05-30 00:06:55 inference_utils:34] Query: where can i get the  
best pasta  
[NeMo I 2020-05-30 00:06:55 inference_utils:36] Predicted intent:      1  
find_the_store  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] where      B-  
interrogative.location  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] can        O  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] i            O  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] get          B-verb  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] the          B-article  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] best         B-rating.high  
[NeMo I 2020-05-30 00:06:55 inference_utils:50] pasta       B-item.type
```

[Next: Conclusion](#)

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.