



Changing OnCommand Insight internal user passwords

OnCommand Insight

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Changing OnCommand Insight internal user passwords

Security policies might require you to change the passwords in your OnCommand Insight environment. Some of the passwords on one server exist on a different server in the environment, requiring that you change the password on both servers. For example, when you change the “inventory” user password on the Insight Server you must match the “inventory” user password on the Data Warehouse server Connector configured for that Insight Server.

Before you begin



You should understand the dependencies of the user accounts before you change passwords. Failing to update passwords on all required servers will result in communication failures between the Insight components.

About this task

The following table lists the internal user passwords for the Insight Server and lists the Insight components that have dependent passwords that need to match the new password.

Insight Server Passwords	Required changes
_internal	
acquisition	LAU, RAU
dwh_internal	Data Warehouse
hosts	
inventory	Data Warehouse
root	

The following table lists the internal user passwords for the Data Warehouse and lists the Insight components that have dependent passwords that need to match the new password.

Data Warehouse Passwords	Required changes
cognos_admin	
dwh	

dwh_internal (Changed using the Server Connector configuration UI)	Insight server
dwhuser	
hosts	
inventory (Changed using the Server Connector configuration UI)	Insight server
root	

Changing passwords in the DWH Server Connection Configuration UI

The following table lists the user password for the LAU and lists the Insight components that have dependent passwords that need to match the new password.

LAU Passwords	Required changes
acquisition	Insight Server, RAU

Changing the “inventory” and “dwh_internal” passwords using the Server Connection Configuration UI

If you need to change the “inventory” or “dwh_internal” passwords to match those on the Insight server you use the Data Warehouse UI.

Before you begin

You must be logged in as administrator to perform this task.

Steps

1. Log in to the Data Warehouse Portal at <https://hostname/dwh>, where hostname is the name of the system where OnCommand Insight Data Warehouse is installed.
2. From the navigation pane on the left, click **Connectors**.

The **Edit Connector** screen is displayed.

Edit Connector

ID:	<input type="text" value="1"/>
Encryption:	<input type="text" value="Enabled"/>
Name:	<input type="text" value="Oci-stg06-s12r2.nane.netapp.com"/>
Host:	<input type="text" value="Oci-stg06-s12r2.nane.netapp.com"/>
Database user name:	<input type="text" value="inventory"/>
Database password:	<input type="password" value="••••••••"/>

[Advanced](#) ▾

3. Enter a new “inventory” password for the **Database password** field.
4. Click **Save**
5. To change the “dwh_internal” password, click **Advanced**.

The Edit Connector Advanced screen is displayed.

Edit Connector

ID:	<input type="text" value="1"/>
Encryption:	<input type="text" value="Enabled"/>
Name:	<input type="text" value="Oci-stg06-s12r2.nane.netapp.com"/>
Host:	<input type="text" value="Oci-stg06-s12r2.nane.netapp.com"/>
Database user name:	<input type="text" value="inventory"/>
Database password:	<input type="password" value="....."/>
Server user name:	<input type="text" value="dwh_internal"/>
Server password:	<input type="password" value="....."/>
HTTPS port:	<input type="text" value="443"/>
TCP port:	<input type="text" value="3306"/>

[Basic ^](#)

6. Enter the new password in the **Server password** field:
7. Click save.

Changing the dwh password using the ODBC Administration tool

When you change the password on for the dwh user on the Insight server, the password must also be changed on the Data Warehouse server. You use the ODBC Data Source Administrator tool to change the password on the Data Warehouse.

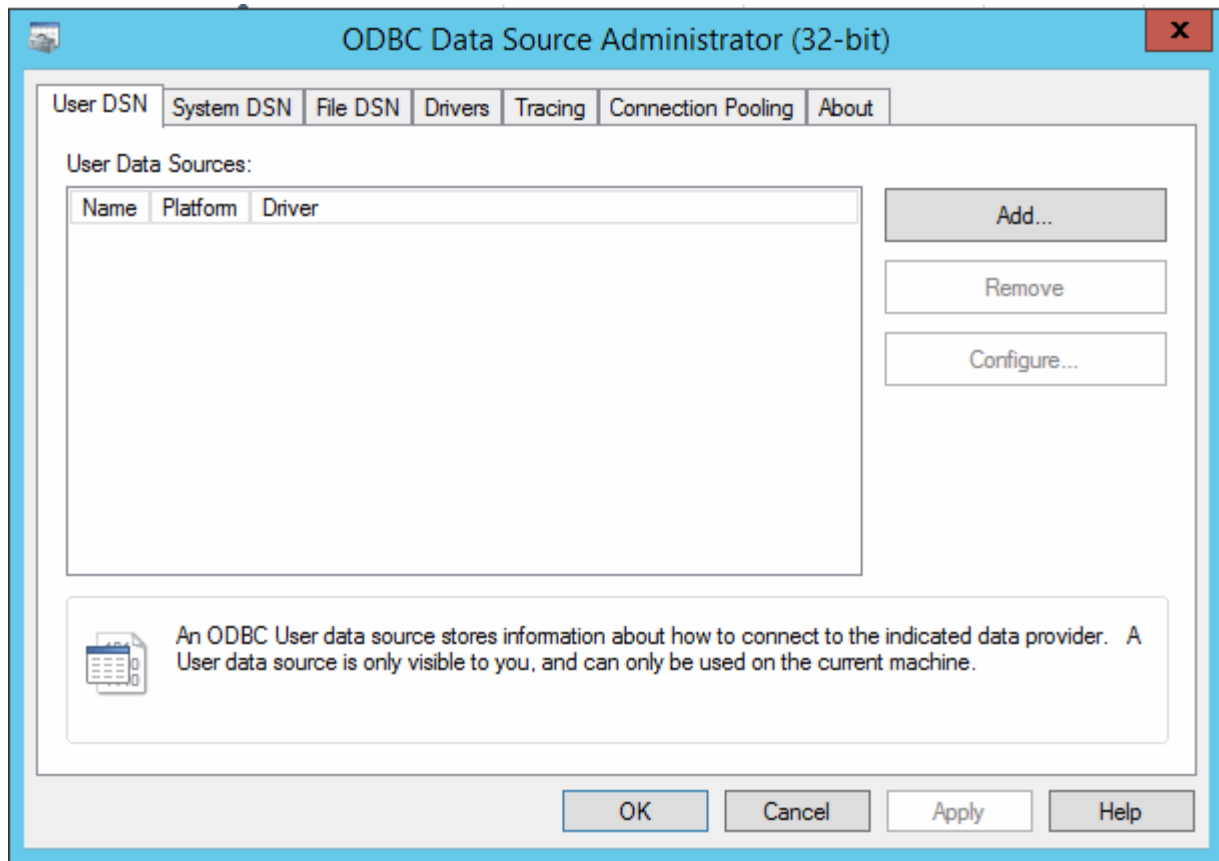
Before you begin

You must perform a remote login to the Data Warehouse server using an account with administrator privileges.

Steps

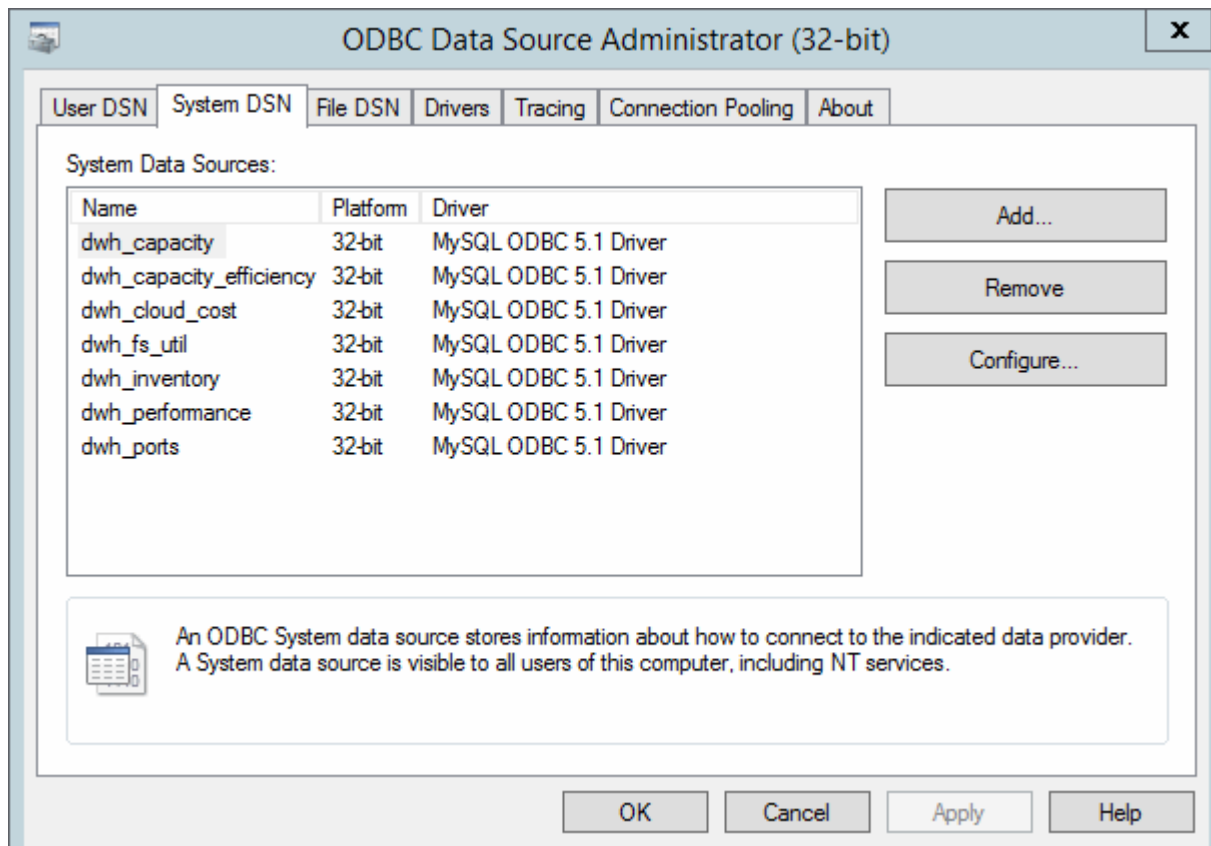
1. Perform a remote login to the server hosting that Data Warehouse.
2. Access the ODBC Administration tool at `C:\Windows\SysWOW64\odbcad32.exe`

The system displays the ODBC Data Source Administrator screen.



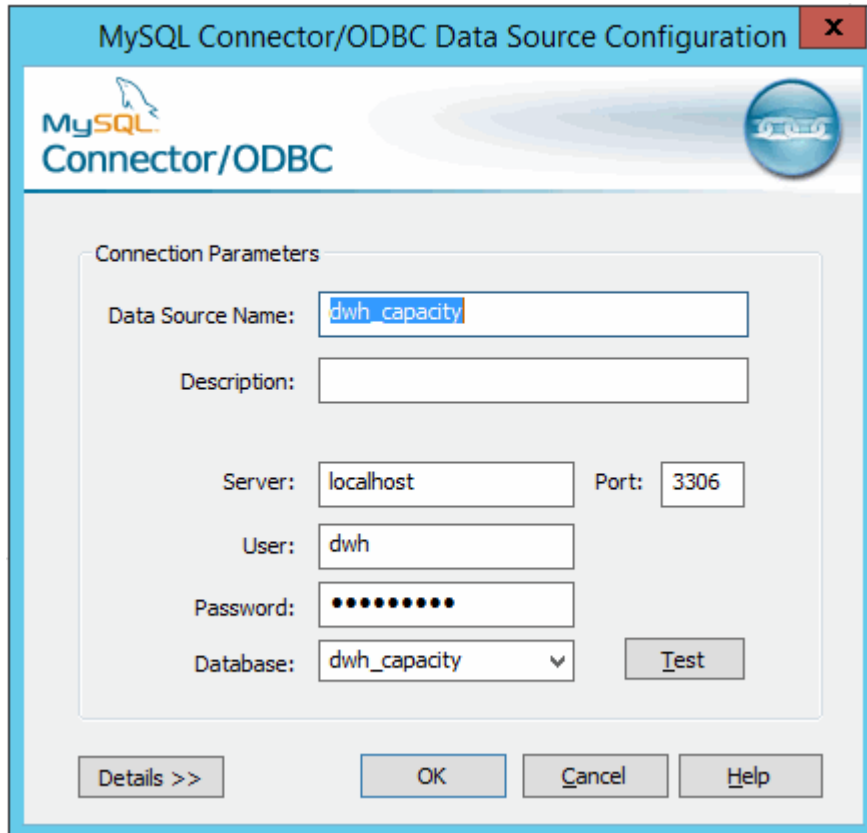
3. Click **System DSN**

The system data sources are displayed.



4. Select an OnCommand Insight Data Source from the list.
5. Click **Configure**

The Data Source Configuration screen is displayed.



The screenshot shows a window titled "MySQL Connector/ODBC Data Source Configuration" with a close button (X) in the top right corner. The window contains the MySQL logo and the text "Connector/ODBC". Below this is a section titled "Connection Parameters" with the following fields and controls:

- Data Source Name:
- Description:
- Server: Port:
- User:
- Password:
- Database:

At the bottom of the dialog are four buttons: "Details >>", "OK", "Cancel", and "Help".

6. Enter the new password in the **Password** field.

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