



Checking the installation

OnCommand Insight

NetApp
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Checking the installation

You can open Insight in a supported browser to check the installation. You might also want to check the Insight log files.

When you first open Insight, the license setup page opens. After you enter the license information, you must set up the data sources. See the *OnCommand Insight Configuration and Administration Guide* for information about entering data source definitions and setting up Insight users and notifications.

If you have experienced installation problems, contact technical support and provide the requested information.

Verifying new Insight services

After a successful installation, you should verify that the services for the Insight components are operating on your server.

Steps

1. To display a list of services that are currently operating:

- a. Click the **Start** button.
- b. Click **Run**.
- c. Type the following:

```
cmd
```

- d. Press Enter.
- e. Type the following in the **Command Prompt** window:

```
net start
```

2. Check for these Insight services in the list:

- **SANscreen Server**
- **SANscreen Acq** (the acquisition process)
- **MySQL** (Insight SQL database)
- **Elasticsearch** (Data store for Insight data) If these services do not display in the list, contact technical support.

Insight logs

Insight supplies many log files to assist you with research and troubleshooting. The available logs are listed in the log directory. You might want to use a log monitoring tool, such as BareTail, to display all of the logs at one time.

The log files are located in the <install directory>\SANscreen\wildfly\standalone\log directory. Acquisition logs are located in the <install directory>\SANscreen\Acq\Log directory.

Accessing the web UI

After you install OnCommand Insight, you must install your licenses and then set up Insight to monitor your environment. To do this, you use a web browser to access the Insight web UI.

Steps

1. Do one of the following:

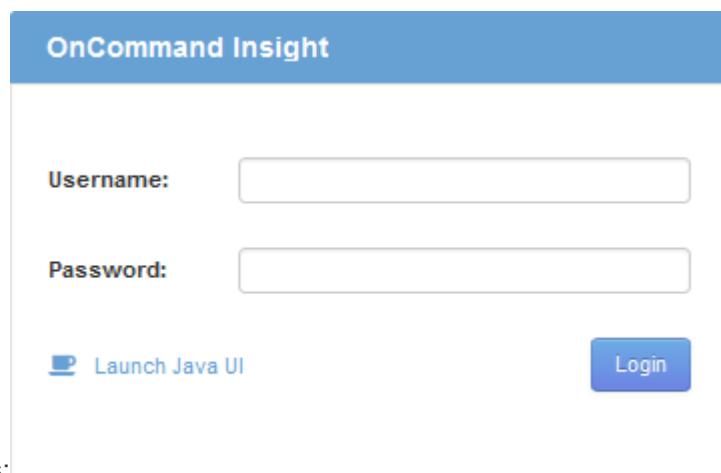
- Open Insight on the Insight server:

`https://fqdn`

- Open Insight from any other location:

`https://fqdn:port`

The port number is either 443 or another port configured when the Insight server was installed. The port number defaults to 443 if you do not specify it in the URL.



The OnCommand Insight dialog box displays:

2. Enter your user name and password and click **Login**.

If the licenses have been installed, the data source setup page displays.



An Insight browser session that is inactive for 30 minutes is timed out and you are automatically logged out of the system. For added security, it is recommended to close your browser after logging out of Insight.

Installing your Insight licenses

After you receive the license file containing the Insight license keys from NetApp, you can use the setup features to install all of your licenses at the same time.

About this task

Insight license keys are stored in a `.txt` or `.lcn` file.

Steps

1. Open the license file in a text editor and copy the text.
2. Open Insight in your browser.
3. On the Insight toolbar, click **Admin**.
4. Click **Setup**.
5. Click the **Licenses** tab.
6. Click **Update License**.
7. Copy the license key text into the **License** text box.
8. Select the **Update (most common)** operation.
9. Click **Save**.
10. If you are using the Insight consumption licensing model, you must check the box to **Enable sending usage information to NetApp** in the **Send usage information** section. Proxy must be properly configured and enabled for your environment.

After you finish

After installing the licenses, you can perform these configuration tasks:

- Configure data sources.
- Create OnCommand Insight user accounts.

OnCommand Insight licenses

OnCommand Insight operates with licenses that enable specific features on the Insight Server.

- **Discover**

Discover is the basic Insight license that supports inventory. You must have a Discover license to use OnCommand Insight, and the Discover license must be paired with at least one of the Assure, Perform, or Plan licenses.

- **Assure**

An Assure license provides support for assurance functionality, including global and SAN path policy, and violation management. An Assure license also enables you to view and manage vulnerabilities.

- **Perform**

A Perform license supports performance monitoring on asset pages, dashboard widgets, queries, and so on, as well as managing performance policies and violations.

- **Plan**

A Plan license supports planning functions, including resource usage and allocation.

- **Host Utilization pack**

A Host Utilization license supports file system utilization on hosts and virtual machines.

- **Report Authoring**

A Report Authoring license supports additional authors for reporting. This license requires the Plan license.

OnCommand Insight modules are licensed for annual term or perpetual:

- By terabyte of monitored capacity for Discover, Assure, Plan, Perform modules
- By number of hosts for Host Utilization pack
- By number of additional units of Cognos pro-authors required for Report Authoring

License keys are a set of unique strings that are generated for each customer. You can obtain license keys from your OnCommand Insight representative.

Your installed licenses control the following options that are available in the software:

- **Discover**

Acquire and manage inventory (Foundation)

Monitor changes and manage inventory policies

- **Assure**

View and manage SAN path policies and violations

View and manage vulnerabilities

View and manage tasks and migrations

- **Plan**

View and manage requests

View and manage pending tasks

View and manage reservation violations

View and manage port balance violations

- **Perform**

Monitor performance data, including data in dashboard widgets, asset pages, and queries

View and manage performance policies and violations

The following tables provide details of the features that are available with and without the Perform license for admin users and non-admin users.

Feature (admin)	With Perform license	Without Perform license
Application	Yes	No performance data or charts
Virtual machine	Yes	No performance data or charts
Hypervisor	Yes	No performance data or charts
Host	Yes	No performance data or charts
Datastore	Yes	No performance data or charts
VMDK	Yes	No performance data or charts
Internal volume	Yes	No performance data or charts
Volume	Yes	No performance data or charts
Storage pool	Yes	No performance data or charts
Disk	Yes	No performance data or charts
Storage	Yes	No performance data or charts
Storage node	Yes	No performance data or charts
Fabric	Yes	No performance data or charts
Switch port	Yes	No performance data or charts; "Port Errors" shows "N/A"
Storage port	Yes	Yes
NPV port	Yes	No performance data or charts
Switch	Yes	No performance data or charts
NPV switch	Yes	No performance data or charts
Qtrees	Yes	No performance data or charts
Quota	Yes	No performance data or charts
Path	Yes	No performance data or charts

Zone	Yes	No performance data or charts
Zone member	Yes	No performance data or charts
Generic device	Yes	No performance data or charts
Tape	Yes	No performance data or charts
Masking	Yes	No performance data or charts
ISCSI sessions	Yes	No performance data or charts
ICSI network portals	Yes	No performance data or charts
Search	Yes	Yes
Admin	Yes	Yes
Dashboard	Yes	Yes
Widgets	Yes	Partially available (only asset, query, and admin widgets are available)
Violations dashboard	Yes	Hidden
Assets dashboard	Yes	Partially available (storage IOPS and VM IOPS widgets are hidden)
Manage performance policies	Yes	Hidden
Manage annotations	Yes	Yes
Manage annotation rules	Yes	Yes
Manage applications	Yes	Yes
Queries	Yes	Yes
Manage business entities	Yes	Yes

Feature	User - with Perform license	Guest - with Perform license	User - without Perform license	Guest - without Perform license
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Assets dashboard	Yes	Yes	Partially available (storage IOPS and VM IOPS widgets are hidden)	Partially available (storage IOPS and VM IOPS widgets are hidden)
Custom dashboard	View only (no create, edit, or save options)	View only (no create, edit, or save options)	View only (no create, edit, or save options)	View only (no create, edit, or save options)
Manage performance policies	Yes	Hidden	Hidden	Hidden
Manage annotations	Yes	Hidden	Yes	Hidden
Manage applications	Yes	Hidden	Yes	Hidden
Manage business entities	Yes	Hidden	Yes	Hidden
Queries	Yes	View and edit only (no save option)	Yes	View and edit only (no save option)

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