



## **Expert view**

### OnCommand Insight

NetApp  
March 08, 2024

# Table of Contents

- Expert view ..... 1
  - Expert View metric definitions ..... 2
  - Using the Expert View section ..... 4

# Expert view

The Expert View section of an asset page enables you to view a performance sample for the base asset based on any number of applicable metrics in context with a chosen time period (3 hours, 24 hours, 3 days, 7 days, or a custom time period) in the performance chart and any assets related to it.

The following is an example of the Expert View section in a volume asset page:



You can select the metrics you want to view in the performance chart for the time period selected.

The Resources section shows the name of the base asset and the color representing the base asset in the performance chart. If the Top Correlated section does not contain an asset you want to view in the performance chart, you can use the **Search assets** box in the Additional resources section to locate the asset and add it to the performance chart. As you add resources, they appear in the Additional resources section.

Also shown in the Resources section, when applicable, are any assets related to the base asset in the following categories:

- Top correlated

Shows the assets that have a high correlation (percentage) with one or more performance metrics to the base asset.

- Top contributors

Shows the assets that contribute (percentage) to the base asset.

- Greedy

Shows the assets that take away system resources from the asset through sharing the same resources, such as hosts, networks, and storage.

- Degraded

Shows the assets that are depleted of system resources due to this asset.

## Expert View metric definitions

The Expert View section of an asset page displays several metrics based on the time period selected for the asset. Each metric is displayed in its own performance chart. You can add or remove metrics and related assets from the charts depending on what data you want to see.

Metric	Description
BB credit zero Rx, Tx	Number of times the receive/transmit buffer-to-buffer credit count transitioned to zero during the sampling period. This metric represents the number of times the attached port had to stop transmitting because this port was out of credits to provide.
BB credit zero duration Tx	Time in milliseconds during which the transmit BB credit was zero during the sampling interval.
Cache hit ratio (Total, Read, Write) %	Percentage of requests that result in cache hits. The higher the number of hits versus accesses to the volume, the better is the performance. This column is empty for storage arrays that do not collect cache hit information.
Cache utilization (Total) %	Total percentage of cache requests that result in cache hits
Class 3 discards	Count of Fibre Channel Class 3 data transport discards.
CPU utilization (Total) %	Amount of actively used CPU resources, as a percentage of total available (over all virtual CPUs).
CRC error	Number of frames with invalid cyclic redundancy checks (CRCs) detected by the port during the sampling period
Frame rate	Transmit frame rate in frames per second (FPS)
Frame size average (Rx, Tx)	Ratio of traffic to frame size. This metric enables you to identify whether there are any overhead frames in the fabric.
Frame size too long	Count of Fibre Channel data transmission frames that are too long.
Frame size too short	Count of Fibre Channel data transmission frames that are too short.


I/O density (Total, Read, Write)	Number of IOPS divided by used capacity (as acquired from the most recent inventory poll of the data source) for the Volume, Internal Volume or Storage element. Measured in number of I/O operations per second per TB.
IOPS (Total, Read, Write)	Number of read/write I/O service requests passing through the I/O channel or a portion of that channel per unit of time (measured in I/O per sec)
IP throughput (Total, Read, Write)	<p>Total: Aggregated rate at which IP data was transmitted and received in megabytes per second.</p> <p>Read: IP Throughput (Receive): Average rate at which IP data was received in megabytes per second.</p> <p>Write: IP Throughput (Transmit): Average rate at which IP data was transmitted in megabytes per second.</p>
Latency (Total, Read, Write)	<p>Latency (R&amp;W): Rate at which data is read or written to the virtual machines in a fixed amount of time. The value is measured in megabytes per second.</p> <p>Latency: Average response time from the virtual machines in a data store.</p> <p>Top Latency: The highest response time from the virtual machines in a data store.</p>
Link failure	Number of link failures detected by the port during the sampling period.
Link reset Rx, Tx	Number of receive or transmit link resets during the sampling period. This metric represents the number of link resets that were issued by the attached port to this port.
Memory utilization (Total) %	Threshold for the memory used by the host.
Partial R/W (Total) %	<p>Total number of times that a read/write operation crosses a stripe boundary on any disk module in a RAID 5, RAID 1/0, or RAID 0 LUN. Generally, stripe crossings are not beneficial, because each one requires an additional I/O. A low percentage indicates an efficient stripe element size and is an indication of improper alignment of a volume (or a NetApp LUN).</p> <p>For CLARiiON, this value is the number of stripe crossings divided by the total number of IOPS.</p>

Port errors	Report of port errors over the sampling period/given time span.
Signal loss count	Number of signal loss errors. If a signal loss error occurs, there is no electrical connection, and a physical problem exists.
Swap rate (Total Rate, In rate, Out rate)	Rate at which memory is swapped in, out, or both from disk to active memory during the sampling period. This counter applies to virtual machines.
Sync loss count	Number of synchronization loss errors. If a synchronization loss error occurs, the hardware cannot make sense of the traffic or lock onto it. All the equipment might not be using the same data rate, or the optics or physical connections might be of poor quality. The port must resynchronize after each such error, which impacts system performance. Measured in KB/sec.
Throughput (Total, Read, Write)	Rate at which data is being transmitted, received, or both in a fixed amount of time in response to I/O service requests (measured in MB per sec).
Timeout discard frames - Tx	Count of discarded transmit frames caused by timeout.
Traffic rate (Total, Read, Write)	Traffic transmitted, received, or both received during the sampling period, in mebibytes per second.
Traffic utilization (Total, Read, Write)	Ratio of traffic received/transmitted/total to receive/transmit/total capacity, during the sampling period.
Utilization (Total, Read, Write) %	Percentage of available bandwidth used for transmission (Tx) and reception (Rx).
Write pending (Total)	Number of write I/O service requests that are pending.

## Using the Expert View section

The Expert view section enables you to view performance charts for an asset based on any number of applicable metrics during a chosen time period, and to add related assets to compare and contrast asset and related asset performance over different time periods.

## Steps

1. Log in to the OnCommand Insight web UI.
2. Locate an asset page by doing either of the following:
  - On the Insight toolbar, click , type in the name of the asset, and then select the asset from the list.
  - Click **Dashboards**, select **Assets Dashboard**, locate an asset name, and click it. The asset page displays. By default, the performance chart shows two metrics for time period selected for the asset page. For example, for a storage, the performance chart shows latency and total IOPS by default. The Resources section displays the resource name and an Additional resources section, which enables you to search for assets. Depending on the asset, you might also see assets in the Top correlated, Top contributor, Greedy, and Degraded sections.
3. You can click **Select metrics to show**, and select a metric to add a performance chart for a metric.

A performance chart is added for the selected metric. The chart displays the data for the selected time period. You can change the time period by clicking on another time period in the top left-hand corner of the asset page.


You can perform the step again, and click to clear a metric. The performance chart for the metric is removed.

4. You can position your cursor over the chart and change the metric data that displays by clicking either of the following, depending on the asset:
  - **Read or Write**
  - **Txor Rx Total** is the default.
5. You can drag your cursor over the data points in the chart to see how the value of the metric changes over the time period selected.
6. In the **Resources** section, you can do any of the following, if applicable, to add any related assets to the performance charts:
  - You can select a related asset in the Top correlated, Top contributors, Greedy, or Degraded sections to add data from that asset to the performance chart for each selected metric. Assets must have a minimum 15% correlation or contribution to be shown.

After you select the asset, a color block appears next to the asset to denote the color of its data points in the chart.

- For any asset shown, you can click the asset name to display its asset page, or you can click the percentage that the asset correlates or contributes to the base asset to view more information about the assets relation to the base asset.

For example, clicking the linked percentage next to a top correlated asset displays an informational message comparing the type of correlation that asset has with the base asset.

- If the Top correlated section does not contain an asset you want to display in a performance chart for comparison purposes, you can use the **Search assets** box in the Additional resources section to locate other assets. After you select an asset, it displays in the Additional resources section. When you no longer want to view information about the asset, click .

## Copyright information

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

## Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.