# Updating expired licenses

## OnCommand Insight

NetApp
October 24, 2024

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# Updating expired licenses

If one or more of your Insight licenses expired, you can update the licenses quickly using the same procedure as you did to install the licenses originally.

## Steps

1. In a text editor, such as Notepad, open the new license file you received from NetApp Support and copy the license key text to your Windows Clipboard.
2. Open OnCommand Insight in your browser.
3. Click on **Admin** on the toolbar.
4. Click **Setup**.
5. Click the **Licenses** tab.
6. Click **Update License**.
7. Copy the license key text into the **License** text box.
8. Select the **Update (most common)** operation.

   This operation adds your new licenses to any currently active Insight licenses.
9. Click **Save**.
10. If you are using the Insight consumption licensing model, you must check the box to **Enable sending usage information to NetApp** in the usage section. Proxy must be properly configured and enabled for your environment.

# Licenses no longer compliant

If you notice the "Not Compliant" message on your Insight Licenses page, Insight is managing more terabytes than your company licensed.

The "Not Compliant" message means your company paid for fewer terabytes than Insight is currently managing. The difference between the managed terabytes and the licensed number of terabytes is shown beside the non-compliance message.

The operation of your Insight system is not affected, but you should contact your NetApp representative to increase your license coverage and update the appropriate license.

# Replacing licenses for older Insight versions

If you have purchased a new Insight version that is not backward compatible with your older version of the product, you must replace the older licenses with the new licenses.

When you are installing the new licenses, you must select the **Replace** operation before you save the license key text.

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