



Updating expired licenses

OnCommand Insight

NetApp
June 10, 2024

Table of Contents

- Updating expired licenses 1
 - Steps 1
 - Licenses no longer compliant 1
 - Replacing licenses for older Insight versions 1

Updating expired licenses

If one or more of your Insight licenses expired, you can update the licenses quickly using the same procedure as you did to install the licenses originally.

Steps

1. In a text editor, such as Notepad, open the new license file you received from NetApp Support and copy the license key text to your Windows Clipboard.
2. Open OnCommand Insight in your browser.
3. Click on **Admin** on the toolbar.
4. Click **Setup**.
5. Click the **Licenses** tab.
6. Click **Update License**.
7. Copy the license key text into the **License** text box.
8. Select the **Update (most common)** operation.

This operation adds your new licenses to any currently active Insight licenses.

9. Click **Save**.
10. If you are using the Insight consumption licensing model, you must check the box to **Enable sending usage information to NetApp** in the usage section. Proxy must be properly configured and enabled for your environment.

Licenses no longer compliant

If you notice the "Not Compliant" message on your Insight Licenses page, Insight is managing more terabytes than your company licensed.

The "Not Compliant" message means your company paid for fewer terabytes than Insight is currently managing. The difference between the managed terabytes and the licensed number of terabytes is shown beside the non-compliance message.

The operation of your Insight system is not affected, but you should contact your NetApp representative to increase your license coverage and update the appropriate license.

Replacing licenses for older Insight versions

If you have purchased a new Insight version that is not backward compatible with your older version of the product, you must replace the older licenses with the new licenses.

When you are installing the new licenses, you must select the **Replace** operation before you save the license key text.

Copyright information

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.