



Upgrading Data Warehouse

OnCommand Insight

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Upgrading Data Warehouse

After you complete all prerequisite tasks, you can log in to the Data Warehouse server and run the installation package to complete the upgrade.

About this task

Inline upgrade is not supported by the Data Warehouse (DWH). Use the following steps to upgrade to the new version of DWH software.



You must back up the vault prior to upgrading DWH.

See the [SecurityAdmin Tool](#) instructions for more information.

Steps

When upgrading the Data Warehouse, you must perform the following actions:

1. After you install DWH 7.3.16, restore the vault and database in this order:
 - a. Vault
 - b. Database
2. Log in to the DWH server using an account that has Windows local administrator permissions.
3. Back up the DWH DB and Reports using the DWH portal interface.
4. Back up the vault. See the [SecurityAdmin](#) documentation.
5. Uninstall the DWH software from the server.
6. Reboot the server to remove components from memory.
7. Install the new version of DWH on the server.

The installation takes approximately 2 hours. It is a best practice to leave all the defaults selected.

8. Restore the vault to the DWH server.
9. Restore the DWH database to the server.

After you finish

After you upgrade, you must restore the Data Warehouse database, which can take as long or longer than the upgrade.



During an OnCommand Insight upgrade, it is not uncommon for a customer to switch to a different Insight server. If you have changed your Insight server, after you restore the data warehouse database the existing connectors will point to the previous server IP address or hostname. It is a best practice to delete the connector and create a new one, to avoid possible errors.

Preserving custom Cognos settings during a Data Warehouse upgrade

Custom Cognos settings, such as non-default SMTP email settings, are not automatically backed up as part of a Data Warehouse upgrade. You need to manually document and then restore the custom settings following an upgrade.

Prior to upgrading Data Warehouse, prepare a checklist with any custom Cognos settings that you want to preserve, and review the list prior to upgrading the system. After the upgrade is complete, you can restore the values manually to return them to the settings in the original configuration.

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