

## **Events report customizations**

OnCommand Unified Manager 9.5

NetApp February 12, 2024

This PDF was generated from https://docs.netapp.com/us-en/oncommand-unified-manager-95/online-help/task-customizing-the-events-report-to-display-events-with-a-critical-severity-type.html on February 12, 2024. Always check docs.netapp.com for the latest.

## **Table of Contents**

Ξν	vents report customizations	
	Customizing the Events report to display events with a critical severity type	. 1
	Customizing the Events report to display events on mission-critical objects	. 1
	Customizing the Events report to display the top most discussed events	. 2
	Customizing the Events report to display incident events assigned to the admin	. 2
	Customizing the Events report to display events impacting availability	. 3
	Customizing the Events report to display the top most acknowledged unresolved events	. 3

### **Events report customizations**

You can create reports to monitor outstanding events on a cluster.

## Customizing the Events report to display events with a critical severity type

You can customize the Events report to display events filtered by their severity type, and by the events that have been unresolved for the longest period of time.

### About this task

You can also perform this task by going to the Reports page and clicking **Run Report** for the appropriate report.

### **Steps**

- 1. To filter events with critical severity type, click in the **Status** column and open the **Filter** dialog box by clicking the icon.
- 2. From the Condition list, select Equal To.
- 3. Click Select Values and select Critical.
- 4. Click OK.
- 5. To sort the events that are unresolved for the longest period of time, click in the **Days Outstanding** column, and click the icon.
- Select Filter > Top/Bottom N.
- 7. In the Top/Bottom N dialog box, select Top N from the Filter field and enter a value in the text field.
- 8. Click OK.

## Customizing the Events report to display events on mission-critical objects

You can customize the Events report to display events filtered by mission-critical data priority.

### About this task

You can also perform this task by going to the Reports page and clicking **Run Report** for the appropriate report.

### **Steps**

To filter events with mission-critical data priority, click in the **Data Priority** column and open the **Filter** dialog box by clicking the icon.

- 2. From the Condition list, select Equal To.
- 3. Click Select Values and select Mission-Critical.
- 4. Click OK.

## Customizing the Events report to display the top most discussed events

You can customize the Events report to display events that are most discussed.

### About this task

You can also perform this task by going to the Reports page and clicking **Run Report** for the appropriate report.

### **Steps**

- To sort the events that are discussed the most, click in the Notes column and click the icon.
- 2. Select **Filter > Top/Bottom N**.
- 3. In the Top/Bottom N dialog box, select Top N from the Filter field and enter a value in the text field.
- 4. Click OK.

# Customizing the Events report to display incident events assigned to the admin

You can customize the Events report to display incident events that are assigned to the admin, filtered by the impact level and the admin name.

### About this task

icon.

You can also perform this task by going to the Reports page and clicking **Run Report** for the appropriate report.

### **Steps**

- 1. To filter incident events, click in the **Impact Level** column and open the **Filter** dialog box by clicking the
- 2. From the Condition list, select Equal To.
- 3. Click Select Values and select Incident.
- 4. Click OK.
- 5. To assign these incidents to the admin, click in the **Assigned To** column and open the **Filter** dialog box by clicking the icon.
- 6. From the **Condition** drop-down list, select **Equal To**.

- Click Select Values and select Admin Name.
- Click OK.

### Customizing the Events report to display events impacting availability

You can customize the Events report to display events that are categorized by the most incidents and are assigned to the admin. You can filter the report by the impact level and the admin name.

### About this task

You can also perform this task by going to the Reports page and clicking Run Report for the appropriate report.

### **Steps**

- 1. To filter availability events, click in the Impact Area column and open the Filter dialog box by clicking the icon.
- 2. From the **Condition** drop-down list, select **Equal To**.
- Click Select Values and select Incident.
- Click OK.

### Customizing the Events report to display the top most acknowledged unresolved events

You can customize the Events report to display the most acknowledged events, filtered by the event state. You can sort them in decreasing order to display the number of outstanding days.

#### About this task

You can also perform this task by going to the Reports page and clicking Run Report for the appropriate report.

### **Steps**

To filter acknowledged events, click in the **State** column and open the **Filter** dialog box by clicking the



- From the Condition drop-down list, select Equal To.
- Click Select Values and select Acknowledged.
- Click OK.
- 5. To further filter the report, click in the **Acknowledged By** column and open the **Filter** dialog box by clicking



- 6. From the Condition drop-down list, select Equal To.
- 7. Click **Select Values** and select **Name**.
- 8. Click OK.
- 9. To sort the events that are outstanding for the most number of days, click in the **Days Outstanding** column and click .
- 10. Select Filter > Top/Bottom N.
- 11. In the **Top/Bottom N** dialog box, select **Top N** from the **Filter** field and enter a value in the text field.
- 12. Click **OK**.

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