



# **Cannot select a volume for transition if the tool fails to retrieve the volume information**

## **ONTAP 7-Mode Transition**

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# Cannot select a volume for transition if the tool fails to retrieve the volume information

The Volume selection pane displays the `Failed to retrieve volume information` error message when you try to select a volume. This error usually occurs if the controller is busy.

## Workaround

Wait until the controller is not busy, and then select the volume again.

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