



# **Installation or uninstallation of the 7-Mode Transition Tool is blocked**

## **ONTAP 7-Mode Transition**

Ivana Devine  
March 25, 2021

This PDF was generated from [https://docs.netapp.com/us-en/ontap-7mode-transition/install-admin/reference\\_installation\\_or\\_uninstallation\\_of\\_7mtt\\_is\\_blocked.html](https://docs.netapp.com/us-en/ontap-7mode-transition/install-admin/reference_installation_or_uninstallation_of_7mtt_is_blocked.html) on September 12, 2021. Always check docs.netapp.com for the latest.

# Table of Contents

Installation or uninstallation of the 7-Mode Transition Tool is blocked ..... 1  
Workaround ..... 1

# Installation or uninstallation of the 7-Mode Transition Tool is blocked

When you use the 7-Mode Transition Tool installer or the uninstaller to perform any operation (such as install, repair, reinstall, upgrade, uninstall), the following error message is displayed: Another instance of NetApp 7-Mode Transition Tool Setup or Uninstall is running. Only one instance can run at a time.

## Workaround

Before you begin, ensure that there are no open instances or dialog boxes of the 7-Mode Transition Tool. Otherwise, you might have to perform the steps again.

1. Open **Registry** by clicking **Start**.
2. In **Search programs and files**, enter **RegEdit**.
3. When Registry Editor is open, locate the HKEY\_LOCAL\_MACHINE registry hive.
4. Expand the HKEY\_LOCAL\_MACHINE hive by clicking the expand icon to the left of the folder icon.
5. Continue to expand the registry keys and subkeys until you locate HKEY\_LOCAL\_MACHINE\ SOFTWARE \NetApp \7-Mode Transition Tool.
6. Click **7-Mode Transition Tool**.
7. Right-click INSTALLATION\_STATUS, and select **Modify**.
8. Change the value from INSTALLER\_RUNNING to INSTALLED, and click **OK**.

You should now be able to perform any operation using the 7-Mode Transition Tool installer or the uninstaller.

## Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system- without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

## Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.