



sysmgr events

ONTAP 9.11.1 EMS reference

NetApp
February 12, 2024

Table of Contents

- sysmgr events 1
 - sysmgr.ecv events 1
 - sysmgr.gb events 1
 - sysmgr.upload events 2

sysmgr events

sysmgr.ecv events

sysmgr.ecv.fetch

Severity

ERROR

Description

This message occurs when acquiring the desired Effective Cluster Version (ECV) of System Manager was not accomplished within the time limit. This node will provide the last version of System Manager instead of the desired ECV. Any operations being blocked are unblocked, such as storage giveback and cluster management logical interface (LIF) migration.

Corrective Action

Use the diagnostic level "system manager version show" command to see the status of the node. If this behavior persists, contact NetApp technical support.

Syslog Message

ECV version %s of System Manager was not acquired within %d seconds.

Parameters

ecv (STRING): Current ECV determined by the capability management (CAPM) system.
timeout (INT): Timeout in seconds.

sysmgr.gb events

sysmgr.gb.ecv

Severity

NOTICE

Description

This message occurs when acquiring the desired Effective Cluster Version (ECV) of System Manager was not accomplished within the time limit during the first storage giveback phase. This node will provide the last version of System Manager instead of the desired ECV. This node might acquire the desired version later.

Corrective Action

Use the diagnostic level "system manager version show" command to see the status of the node. If this behavior persists, contact NetApp technical support.

Syslog Message

ECV version of System Manager was not acquired within %d seconds during the first phase of storage giveback.

Parameters

timeout (INT): Timeout in seconds.

sysmgr.upload.events

sysmgr.upload.bad.method

Severity

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the HTTP method is not POST.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload a file because the HTTP method "%s" is not allowed. The method must be POST.

Parameters

method (STRING): HTTP method.

sysmgr.upload.bad.type

Severity

ERROR

Description

This message occurs when a file upload through the System Manager web service fails because the file name has an unsupported extension.

Corrective Action

Upload a file with one of the allowed file name extensions using the System Manager web interface.

Syslog Message

Failed to upload file "%s" because the extension must be one of: %s.

Parameters

file (STRING): File name.

allowed_types (STRING): Allowed extensions for the file name.

sysmgr.upload.exists

Severity

NOTICE

Description

This message occurs when a file upload through the System Manager web service fails because the file already exists. System Manager automatically deletes the existing file and retries the upload.

Corrective Action

(None).

Syslog Message

Failed to upload file "%s" because it already exists.

Parameters

file (STRING): File name.

sysmgr.upload.internal**Severity**

ERROR

Description

This message occurs when a file upload through the System Manager web service fails because of an internal error.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload file "%s" because of an internal error.

Parameters

file (STRING): File name.

sysmgr.upload.no.file**Severity**

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the file is not received. This might happen if the file is larger than the limit or space is consumed by other uploads.

Corrective Action

If the file is larger than the maximum allowed size, then it cannot be uploaded. If other uploads are in progress, allow time for those uploads to finish, and then try again. Otherwise, contact NetApp technical support.

Syslog Message

Failed to upload file "%s" due to exceeding size limit %s or insufficient space.

Parameters

file (STRING): File name.

max_filesize (STRING): Maximum allowed size for the uploaded file.

sysmgr.upload.no.form**Severity**

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because there is a problem with the request format. This might happen if the Content-Type HTTP header is not "multipart/form-data" or there is not a form field named "file" containing the file to upload.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload a file because a form field named "file" was not found in the HTTP request, or the Content-Type HTTP header is not "multipart/form-data".

Parameters

(None).

sysmgr.upload.success**Severity**

NOTICE

Description

This message occurs when a file is successfully uploaded through the System Manager web service.

Corrective Action

(None).

Syslog Message

File "%s" has been uploaded.

Parameters

file (STRING): File name.

sysmgr.upload.unauthorized**Severity**

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the user is unauthorized. This could be due to a failure to authenticate the user, e.g., the password or user name was wrong, or if the user's role is not granted access to the System Manager web service.

Corrective Action

Verify that the user name and password used to log in to System Manager are correct. Verify that the user exists in the "security login show" table with application "http" and authentication method "password". Verify that the user's role, as shown in "security login show", is granted access to the "sysmgr" web service in "vserver services web access show sysmgr".

Syslog Message

Failed to upload file "%s" because the user is unauthorized.

Parameters

file (STRING): File name.

Copyright information

Copyright © 2024 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.