



## **vm events**

### ONTAP EMS reference

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# vm events

## vm.dev events

### vm.dev.diskSlowIO

#### Severity

ERROR

#### Description

This message occurs when Data ONTAP® is running on a virtual platform, and slow I/O is detected.

#### Corrective Action

Collect virtual platform logs and trigger a performance archive AutoSupport® message with the "autosupport invoke-performance-archive" command, and then contact NetApp technical support for troubleshooting assistance.

#### Syslog Message

The %s request on disk %s took %u seconds (data size %u bytes, threshold %u seconds).

#### Parameters

**op** (STRING): Read/write operation.

**disk** (STRING): Disk name.

**secUsed** (INT): Seconds the I/O spent.

**size** (INT): Data size.

**secLimit** (INT): Threshold in seconds that triggers the warning.

### vm.dev.writeprotected

#### Severity

ERROR

#### Description

This message occurs when ONTAP® software is running on a virtual platform, and a write-protected device is detected. The device is not presented to ONTAP.

#### Corrective Action

Detach the device, and then reattach the device as writable.

#### Syslog Message

The device %s is write-protected and is not presented to ONTAP.

#### Parameters

**device** (STRING): Device name.

## vm.host events

## **vm.host.error**

### **Severity**

EMERGENCY

### **Description**

This message occurs when a VM is paused by the hypervisor. The backing datastore might have been filled or connectivity to the datastore might have been lost. Corrective actions should be performed as soon as possible.

### **Corrective Action**

Check the hypervisor logs to determine whether the backing datastore is full or connectivity to the datastore was lost, and then take the appropriate corrective action.

### **Syslog Message**

The VM is paused possibly due to a full datastore or connectivity to the datastore might have been lost.

Check the hypervisor logs for errors, and then perform any necessary corrective actions as soon as possible.

### **Parameters**

(None).

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