

# hwlicense events

ONTAP 9.13.1 EMS reference

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# hwlicense events

# hwlicense.expired events

# hwlicense.expired

#### Severity

EMERGENCY

#### Description

This message occurs when the system detects an expired hardware license.

#### **Corrective Action**

Install a valid permanent hardware license.

#### Syslog Message

Temporary hardware license expired on %s. Hours remaining before the system will halt: %d.

#### Parameters

**date** (STRING): Expiration date of the hardware license. **hours** (INT): Number of hours before the system halts.

# hwlicense.install events

# hwlicense.install.fail.dl

#### Severity

ERROR

### Description

This message occurs when download of the hardware license fails.

#### **Corrective Action**

Check for command syntax errors, the correct file path, or network connection issues.

### Syslog Message

Failed to download hardware license (%s).

#### Parameters

package (STRING): Full path of the download package.

# hwlicense.install.fail.json

#### Severity

ERROR

#### Description

This message occurs when the downloaded license file is not in valid JSON format.

#### **Corrective Action**

Check the license file, making sure that it is in valid JSON format.

#### Syslog Message

Hardware license file is not in valid JSON format.

#### **Parameters**

(None).

# hwlicense.install.fail.prog

#### Severity

ERROR

#### Description

This message occurs when the system cannot store the hardware license.

#### **Corrective Action**

Retry the download. If it still fails, contact NetApp technical support.

#### Syslog Message

Failed to store the hardware license.

#### Parameters

(None).

# hwlicense.install.fail.vrfy

#### Severity

EMERGENCY

#### Description

This message occurs when the system doesn't have a valid hardware license.

#### **Corrective Action**

Contact NetApp technical support immediately.

#### Syslog Message

No valid hardware license is installed.

#### Parameters

(None).

# hwlicense.temporary events

# hwlicense.temporary

#### Severity

ALERT

#### Description

This message occurs when the system detects a temporary hardware license.

### **Corrective Action**

Install a valid permanent hardware license.

#### Syslog Message

A temporary hardware license is installed on this node. Install a permanent hardware license before the expiration date: %s.

### Parameters

date (STRING): Expiration date of the temporary hardware license.

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