



oauth2 events

ONTAP EMS reference

NetApp
November 19, 2025

Table of Contents

- oauth2 events 1
 - oauth2.httptd events 1
 - oauth2.httptd.restart.failed 1
 - oauth2.localroles events 1
 - oauth2.localroles.unauth 1
 - oauth2.status events 2
 - oauth2.status.disabled 2
 - oauth2.status.enabled 2
 - oauth2.wsdb events 2
 - oauth2.wsdb.set.failed 2

oauth2 events

oauth2.httpd events

oauth2.httpd.restart.failed

Severity

ERROR

Description

This message occurs when the httpd process fails to restart when the OAuth 2.0 status changes.

Corrective Action

Contact NetApp technical support.

Syslog Message

When the OAuth 2.0 status changed, the httpd process failed to restart for the following reason: %s.

Parameters

reason (STRING): Reason why the httpd process failed to restart when there was a change in the OAuth 2.0 status of the cluster.

oauth2.localroles events

oauth2.localroles.unauth

Severity

ERROR

Description

This message occurs when an authentication fails when the "use-local-roles-if-present" setting is set to "true", but the user information does not exist in ONTAP, or the scope information within the access token does not grant sufficient access in ONTAP.

Corrective Action

Add a local user entry using the "security login create" command, or include the relevant scope information in the access token.

Syslog Message

Authentication of requested user "%s" in SVM "%s" failed because the "use-local-roles-if-present" setting is set to "true"; however, the user information does not exist in ONTAP, or the scope information within the access token does not grant sufficient access in ONTAP.

Parameters

user (STRING): User for whom authentication failed.

vserver (STRING): SVM to which the user belongs.

oauth2.status events

oauth2.status.disabled

Severity

NOTICE

Description

This message occurs when the OAuth 2.0 status of the cluster is changed to DISABLED.

Corrective Action

(None).

Syslog Message

Status of OAuth 2.0 has been changed to DISABLED.

Parameters

(None).

oauth2.status.enabled

Severity

NOTICE

Description

This message occurs when the OAuth 2.0 status of the cluster is changed to ENABLED.

Corrective Action

(None).

Syslog Message

Status of OAuth 2.0 has been changed to ENABLED.

Parameters

(None).

oauth2.wsdb events

oauth2.wsdb.set.failed

Severity

ERROR

Description

This message occurs when setting the SSL trusted server CA path in web services database fails. Potential reason could be that the application is busy or unresponsive. This will impact OAuth2.0 user authentication.

Corrective Action

Ensure all nodes in the cluster are online and healthy by running the "cluster show" command and verifying that the "Health" and "Eligibility" fields displayed as true. If true, retry the operation. If the issue persists,

contact NetApp technical support.

Syslog Message

Failed to set the SSL trusted server CA path in web services database.

Parameters

(None).

Copyright information

Copyright © 2025 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.