



osc events

ONTAP EMS reference

NetApp
November 19, 2025

Table of Contents

- osc events 1
 - osc.bucket events 1
 - osc.bucket.notFound 1
 - osc.signaturemismatch events 1
 - osc.signatureMismatch 1
- osc.tcp events 2
 - osc.tcp.connectFailed 2

osc events

osc.bucket events

osc.bucket.notFound

Severity

ERROR

Description

This message occurs when the object-store bucket or container is not found while trying to access an object.

Corrective Action

Verify that the bucket or container has been created on the object-store server and the same name has been correctly configured in ONTAP before accessing the bucket.

Syslog Message

Bucket or container "%s" not found on object-store server %s when performing %s operation.

Parameters

bucket (STRING): Name of the bucket or container.
serverHostname (STRING): Hostname of the object-store server.
operation (STRING): Request name.

osc.signaturemismatch events

osc.signatureMismatch

Severity

ERROR

Description

This message occurs when the request signature sent to the object-store server does not match the signature calculated.

Corrective Action

Verify that the secret access key is configured correctly. If it is correct, contact NetApp technical support for assistance.

Syslog Message

Object-store %s operation server-calculated request signature does not match the signature sent to object-store server %s for bucket or container "%s" on node %s. Check the keys and signing method.

Parameters

operation (STRING): Request name.
serverHostname (STRING): Hostname of the object-store server.
bucket (STRING): Name of the object-store bucket.
nodeUuid (STRING): UUID of the node.

osc.tcp events

osc.tcp.connectFailed

Severity

ERROR

Description

This message occurs when ONTAP is unable to connect to the IP address that the object store server hostname resolves to.

Corrective Action

Check if the object store server is listening on this IP address. Check network configuration.

Syslog Message

TCP connection to object store server hostname "%s" fails over IP address "%s" on node "%s".

Parameters

hostname (STRING): Hostname of the object store server.

ipAddress (STRING): IP address over which the TCP connection fails.

nodeUuid (STRING): Universal unique identifier (UUID) of the node.

Copyright information

Copyright © 2025 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.