



phdb events

ONTAP EMS reference

NetApp

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Table of Contents

- phdb events 1
 - phdb.addedmailboxdisk events 1
 - phdb.addedMailboxDisk 1
 - phdb.removedmailboxdisk events 1
 - phdb.removedMailboxDisk 1
 - phdb.scsicmdfailed events 1
 - phdb.scsiCmdFailed 2

phdb events

phdb.addedmailboxdisk events

phdb.addedMailboxDisk

Severity

NOTICE

Description

This message occurs when Cloud Volume ONTAP (CVO) creates and adds a cloud mailbox disk. A cloud mailbox disk is a fake disk using Cloud Database such as AWS DynamoDB to store CVO non-share HA metadata.

Corrective Action

(None).

Syslog Message

Cloud mailbox disk unit number: %d with uuid: "%s" was created and added.

Parameters

unit (INT): Unit number.

uuid (STRING): Disk UUID.

phdb.removedmailboxdisk events

phdb.removedMailboxDisk

Severity

NOTICE

Description

This message occurs when Cloud Volume ONTAP (CVO) removes a cloud mailbox disk. A cloud mailbox disk is a fake disk using Cloud Database such as AWS DynamoDB to store CVO non-share HA metadata.

Corrective Action

(None).

Syslog Message

Cloud mailbox disk unit number: %d with uuid: "%s" was removed.

Parameters

unit (INT): Unit number.

uuid (STRING): Disk UUID.

phdb.scsicmdfailed events

phdb.scsiCmdFailed

Severity

ERROR

Description

This message occurs when Cloud Volume ONTAP (CVO) fails to communicate with the cloud database to execute an SCSI command. ONTAP retries the SCSI command until the command succeeds. If command keeps failing, cloud mailbox disks are removed by ONTAP and takeover/failback is disabled.

Corrective Action

Ensure that the cloud database connection is setup correctly and fix it if necessary. After the fix, the cloud mailbox disks should automatically be re-created and takeover/failback is re-enabled.

Syslog Message

Failed to send SCSI request to cloud database for command: %s, vm: %s, block: %s. Error: %s.

Parameters

cmd (STRING): SCSI command.

vm (STRING): Cloud ONTAP node name.

block (STRING): Block number.

err (STRING): Error message.

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