



phdb events

ONTAP EMS reference

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phdb events

phdb.addedmailboxdisk events

phdb.addedMailboxDisk

Severity

NOTICE

Description

This message occurs when Cloud Volume ONTAP (CVO) creates and adds a cloud mailbox disk. A cloud mailbox disk is a fake disk using Cloud Database such as AWS DynamoDB to store CVO non-share HA metadata.

Corrective Action

(None).

Syslog Message

Cloud mailbox disk unit number: %d with uuid: "%s" was created and added.

Parameters

unit (INT): Unit number.

uuid (STRING): Disk UUID.

phdb.removedmailboxdisk events

phdb.removedMailboxDisk

Severity

NOTICE

Description

This message occurs when Cloud Volume ONTAP (CVO) removes a cloud mailbox disk. A cloud mailbox disk is a fake disk using Cloud Database such as AWS DynamoDB to store CVO non-share HA metadata.

Corrective Action

(None).

Syslog Message

Cloud mailbox disk unit number: %d with uuid: "%s" was removed.

Parameters

unit (INT): Unit number.

uuid (STRING): Disk UUID.

phdb.scsicmdfailed events

phdb.scsiCmdFailed

Severity

ERROR

Description

This message occurs when Cloud Volume ONTAP (CVO) fails to communicate with the cloud database to execute a SCSI command. ONTAP retries the SCSI command until the command succeeds. If command keeps failing, cloud mailbox disks are removed by ONTAP and takeover/failback is disabled.

Corrective Action

Ensure that the cloud database connection is setup correctly and fix it if necessary. After the fix, the cloud mailbox disks should automatically be re-created and takeover/failback is re-enabled.

Syslog Message

Failed to send SCSI request to cloud database for command: %s, vm: %s, block: %s. Error: %s.

Parameters

cmd (STRING): SCSI command.

vm (STRING): Cloud ONTAP node name.

block (STRING): Block number.

err (STRING): Error message.

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