app events

ONTAP EMS reference

NetApp
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Table of Contents

app events

app.cg events

app.cg.snap.smbc.lookup.fail

Severity

ERROR

Description

This message occurs when a consistency group on either side of a SnapMirror® active sync relationship cannot be resolved to the remote consistency group for correctly replicating consistency group snapshots.

Corrective Action

Use the "volume snapshot show" command on the destination cluster to view the consistency group snapshot and "volume snapshot restore" (In ASA r2, available at privilege:diagnostic) for restoring each individual volume instead of the consistency group REST interface.

Syslog Message

Failed to resolve snapshot "%s" in consistency group "%s" on SVM "%s" to the remote consistency group. Error: "%s".

Parameters

snapshot_name (STRING): Name of the consistency group’s snapshot.
consistency_group (STRING): Name of the consistency group.
vserver (STRING): Name of the storage virtual machine (SVM).
error (STRING): Error that was encountered while resolving the local consistency group to its corresponding remote consistency group.

app.log events

app.log.alert

Severity

ALERT

Description

This event is issued when an application is in a condition that should be corrected immediately.

Corrective Action

(None).

Syslog Message

%s: %s %s: (%u) %s: %s

Parameters

computerName (STRING): Client Computer connected to the Filer.
eventSource (STRING): Client application that generated this event.
appVersion (STRING): Client application version.
eventID (INT): Application eventID.

category (STRING): Event category.
subject (STRING): Event description.

app.log.emerg

Severity

EMERGENCY

Description

This message occurs when an application encounters a fatal error and requires immediate attention.

Corrective Action

Contact NetApp technical support.

Syslog Message

%s: %s %s: (%u) %s: %s

Parameters

computerName (STRING): Client Computer connected to the Filer.
eventSource (STRING): Client application that generated this event.
appVersion (STRING): Client application version.
eventID (INT): Application eventID.
category (STRING): Event category.
subject (STRING): Event description.

app.log.err

Severity

ERROR

Description

This event is issued when an application encounters an error condition.

Corrective Action

(None).

Syslog Message

%s: %s %s: (%u) %s: %s

Parameters

computerName (STRING): Client Computer connected to the Filer.
eventSource (STRING): Client application that generated this event.
appVersion (STRING): Client application version.
eventID (INT): Application eventID.
category (STRING): Event category.
subject (STRING): Event description.

app.log.info

Severity

INFORMATIONAL

Description

This event is issued when an application's message is meant for informational purposes.

Corrective Action

(None).

Syslog Message

%s: %s %s: (%u) %s: %s

Parameters

computerName (STRING): Client Computer connected to the Filer.
eventSource (STRING): Client application that generated this event.
appVersion (STRING): Client application version.
eventID (INT): Application eventID.
category (STRING): Event category.
subject (STRING): Event description.

app.log.notice

Severity

NOTICE

Description

This event is issued when an application is notifing of a certain event.

Corrective Action

(None).

Syslog Message

%s: %s %s: (%u) %s: %s

Parameters

computerName (STRING): Client Computer connected to the Filer.
eventSource (STRING): Client application that generated this event.
appVersion (STRING): Client application version.
eventID (INT): Application eventID.
category (STRING): Event category.
subject (STRING): Event description.

app.temp events

app.temp.delete.s3bucket.fail

Severity

ERROR

Description

This message occurs when a S3 Bucket cannot be deleted as a part of an application destroy operation.

Corrective Action

Use the "object-store-server bucket delete" command to delete the S3 bucket manually. Retry the "application destroy" command on the specified application.

Syslog Message

Failed to delete S3 Bucket %s of application %s on Vserver %s. Error %s.

Parameters

s3bucket (STRING): Name of the S3 Bucket.
application_name (STRING): Name of the application that contains this S3 bucket.
vserver (STRING): Name of the Vserver.
error (STRING): The error that the application destroy service encountered while destroying the S3 bucket.

app.temp.destroy.flexcache.fail

Severity

ERROR

Description

This message occurs when a flexcache cannot be destroyed as a part of an application destroy operation.

Corrective Action

Use the "volume offline" command to take the flexcache offline, and then use the "flexcache delete" command to delete the flexcache manually. Retry the "application destroy" command on the specified application.

Syslog Message

Failed to destroy flexcache %s of application %s on Vserver %s. Error %s.

Parameters

flexcache (STRING): Name of the flexcache.
application_name (STRING): Name of the application that contains this volume.
vserver (STRING): Name of the Vserver.
error (STRING): The error that the application destroy service encountered while destroying the flexcache.

app.temp.destroy.volume.fail

Severity

ERROR

Description

This message occurs when a volume cannot be destroyed as a part of an application destroy operation.

Corrective Action

Use the "volume offline" command to take the volume offline, and then use the "volume delete" command to delete the volume manually. Retry the "application destroy" command on the specified application.

Syslog Message

Failed to destroy volume %s of application %s on Vserver %s. Error %s.

Parameters

volume (STRING): Name of the volume.
application_name (STRING): Name of the application that contains this volume.
vserver (STRING): Name of the Vserver.
error (STRING): The error that the application destroy service encountered while destroying the volume.

app.temp.mcc.sb.modify.abort

Severity

ERROR

Description

This message occurs on MetroCluster(tm) systems, as part of a failed "application modify" command. For this to happen, the primary site must be in the midst of modifying application provisioning when an unplanned MetroCluster switchover occurs. The secondary site must then successfully modify the same application. During MetroCluster switchback, the state of the original application provisioning job is checked before allowing the originally issued "application modify" command from the primary site to continue. If the state of the application has changed due to it being modified by the secondary site during switchover, the original "application modify" command is canceled during switchback. This is to prevent possible corruption to the application provisioning modifications from the secondary site.

Corrective Action

Verify that the changes made by the MetroCluster secondary site are acceptable by using the "application show" command. If the changes are acceptable, no further action is required. Otherwise, rerun the "application modify" command as necessary.

Syslog Message

Failed to modify application %s on Vserver %s.

Parameters

app_name (STRING): Name of the application being modified.
vserver (STRING): Name of the Vserver.

app.temp.mcc.veto.fail

Severity

ERROR

Description

This message occurs when a metrocluster switchover or switchback command fails due to unfinished application jobs running on the node.

Corrective Action

Run the "job show -category APS" command to first verify that there are no application provisioning jobs running. Then Retry the metrocluster switchover or switchback command.

Syslog Message

A metrocluster switchover or switchback command was vetoed due to application provisioning jobs still in progress: %s.

Parameters

error (STRING): Error returned by Metrocluster application provisioning.

app.temp.remove.app.fail

Severity

ERROR

Description

This message occurs when an application cannot be removed from the persistent database during an "application destroy" operation.

Corrective Action

Retry the "application destroy" command. Contact NetApp technical support if the failure persists.

Syslog Message

Failed to remove application %s on Vserver %s from the persistent database. Error %s.

Parameters

application_name (STRING): Name of the application.
vserver_name (STRING): Name of the Vserver.
error (STRING): The error that the application destroy service encountered while removing the application from the persistent database.