sysmgr events

ONTAP 9.15.1 EMS reference

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Severity

ERROR

Description

This message occurs when acquiring the desired Effective Cluster Version (ECV) of System Manager was not accomplished within the time limit. This node will provide the last version of System Manager instead of the desired ECV. Any operations being blocked are unblocked, such as storage giveback and cluster management logical interface (LIF) migration.

Corrective Action

Use the diagnostic level "system manager version show" command to see the status of the node. If this behavior persists, contact NetApp technical support.

Syslog Message

ECV version %s of System Manager was not acquired within %d seconds.

Parameters

ecv (STRING): Current ECV determined by the capability management (CAPM) system.
timeout (INT): Timeout in seconds.

sysmgr.gb events

sysmgr.gb.ecv

Severity

NOTICE

Description

This message occurs when acquiring the desired Effective Cluster Version (ECV) of System Manager was not accomplished within the time limit during the first storage giveback phase. This node will provide the last version of System Manager instead of the desired ECV. This node might acquire the desired version later.

Corrective Action

Use the diagnostic level "system manager version show" command to see the status of the node. If this behavior persists, contact NetApp technical support.

Syslog Message

ECV version of System Manager was not acquired within %d seconds during the first phase of storage giveback.

Parameters

timeout (INT): Timeout in seconds.

sysmgr.upload events

sysmgr.upload.bad.method

Severity

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the HTTP method is not POST.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload a file because the HTTP method "%s" is not allowed. The method must be POST.

Parameters

method (STRING): HTTP method.

sysmgr.upload.bad.type

Severity

ERROR

Description

This message occurs when a file upload through the System Manager web service fails because the file name has an unsupported extension.

Corrective Action

Upload a file with one of the allowed file name extensions using the System Manager web interface.

Syslog Message

Failed to upload file "%s" because the extension must be one of: %s.

Parameters

file (STRING): File name.
allowed_types (STRING): Allowed extensions for the file name.

sysmgr.upload.exists

Severity

NOTICE

Description

This message occurs when a file upload through the System Manager web service fails because the file already exists. System Manager automatically deletes the existing file and retries the upload.

Corrective Action

(None).

Syslog Message

Failed to upload file "%s" because it already exists.

Parameters

file (STRING): File name.

sysmgr.upload.internal

Severity

ERROR

Description

This message occurs when a file upload through the System Manager web service fails because of an internal error.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload file "%s" because of an internal error.

Parameters

file (STRING): File name.

sysmgr.upload.no.file

Severity

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the file is not received. This might happen if the file is larger than the limit or space is consumed by other uploads.

Corrective Action

If the file is larger than the maximum allowed size, then it cannot be uploaded. If other uploads are in progress, allow time for those uploads to finish, and then try again. Otherwise, contact NetApp technical support.

Syslog Message

Failed to upload file "%s" due to exceeding size limit %s or insufficient space.

Parameters

file (STRING): File name.
max_filesize (STRING): Maximum allowed size for the uploaded file.

sysmgr.upload.no.form

Severity

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because there is a problem with the request format. This might happen if the Content-Type HTTP header is not "multipart/form-data" or there is not a form field named "file" containing the file to upload.

Corrective Action

Retry the upload using the System Manager web interface.

Syslog Message

Failed to upload a file because a form field named "file" was not found in the HTTP request, or the Content-Type HTTP header is not "multipart/form-data".

Parameters

(None).

sysmgr.upload.success

Severity

NOTICE

Description

This message occurs when a file is successfully uploaded through the System Manager web service.

Corrective Action

(None).

Syslog Message

File "%s" has been uploaded.

Parameters

file (STRING): File name.

sysmgr.upload.unauthorized

Severity

ERROR

Description

This message occurs when an attempt to upload a file through the System Manager web service fails because the user is unauthorized. This could be due to a failure to authenticate the user, e.g., the password or user name was wrong, or if the user's role is not granted access to the System Manager web service.

Corrective Action

Verify that the user name and password used to log in in to System Manager are correct. Verify that the user exists in the "security login show" table with application "http" and authentication method "password". Verify that the user's role, as shown in "security login show", is granted access to the "sysmgr" web service in "vserver services web access show sysmgr".

Syslog Message

Failed to upload file "%s" because the user is unauthorized.

Parameters

file (STRING): File name.

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