



# **Sending a custom AutoSupport message prior to adding nodes to the MetroCluster configuration**

## **ONTAP MetroCluster**

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# Sending a custom AutoSupport message prior to adding nodes to the MetroCluster configuration

You should issue an AutoSupport message to notify NetApp technical support that maintenance is underway. Informing technical support that maintenance is underway prevents them from opening a case on the assumption that a disruption has occurred.

## About this task

This task must be performed on each MetroCluster site.

## Steps

1. Log in to the cluster at Site\_A.
2. Invoke an AutoSupport message indicating the start of the maintenance:

```
system node autosupport invoke -node * -type all -message MAINT=maintenance-  
window-in-hours
```

The `maintenance-window-in-hours` parameter specifies the length of the maintenance window and can be a maximum of 72 hours. If the maintenance is completed before the time has elapsed, you can issue the following command to indicating that the maintenance period has ended:

```
system node autosupport invoke -node * -type all -message MAINT=end
```

3. Repeat this step on the partner site.

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