Monitor switch health

Install and maintain

NetApp
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Monitor switch health

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The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes.

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Configuration overview

The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes.

- Configure log collection
- Configure SNMPv3 (Optional)

Configure log collection

The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes. This procedure guides you through the process of setting up collection, requesting detailed **Support** logs, and enabling an hourly collection of **Periodic** data that is collected by AutoSupport.

NOTE: If you enable FIPS mode, you must complete the following:

> 1. Regenerate SSH keys on the switch using the vendor instructions.
> 2. Regenerate SSH keys in ONTAP using `debug system regenerate-systemshell-key-pair`
> 3. Re-run log collection setup routine using the `system switch ethernet log setup-password` command

Before you begin

- The user must have access to the switch `show` commands. If these are not available, create a new user and grant the necessary permissions to the user.
- Switch health monitoring must be enabled for the switch. Verify this by ensuring the `Is Monitored:` field is set to **true** in the output of the `system switch ethernet show` command.
- For log collection with Broadcom and Cisco switches:
  - The local user must have network admin privileges.
  - A new user should be created on the switch for each cluster setup with log collection enabled. These switches do not support multiple SSH keys for the same user. Any additional log collection setup

performed overwrites any pre-existing SSH keys for the user.

- For support log collection with NVIDIA switches, the *user* for log collection must be permitted to run the `cl-support` command without having to provide a password. To allow this usage, run the command:

  ```
  echo '<user> ALL = NOPASSWD: /usr/cumulus/bin/cl-support' | sudo EDITOR='tee
  -a' visudo -f /etc/sudoers.d/cumulus
  ```

Steps

ONTAP 9.15.1 and later

1. To set up log collection, run the following command for each switch. You are prompted to enter the switch name, username, and password for log collection.

   NOTE: If answering **y** to the user specification prompt, make sure that the user has the necessary permissions as outlined in Before you begin.

   ```
   system switch ethernet log setup-password
   ```

   ```
   cluster1::*> system switch ethernet log setup-password
   Enter the switch name: <return>
   The switch name entered is not recognized.
   Choose from the following list:
   cs1
   cs2

   cluster1::*> system switch ethernet log setup-password

   Enter the switch name: cs1
   Would you like to specify a user other than admin for log
   collection? {y|n}: n

   Enter the password: <enter switch password>
   Enter the password again: <enter switch password>

   cluster1::*> system switch ethernet log setup-password

   Enter the switch name: cs2

   Would you like to specify a user other than admin for log
   collection? {y|n}: n

   Enter the password: <enter switch password>
   Enter the password again: <enter switch password>
   ```

   For CL 5.11.1, create the user **cumulus** and respond **y** to the following prompt: Would you like to specify a user other than admin for log collection? {y|n}: **y**

2. Enable periodic log collection:

   ```
   system switch ethernet log modify -device <switch-name> -periodic
   -enabled true
   ```

```
cluster1::*> system switch ethernet log modify -device cs1 -periodic
-enabled true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

cs1: Periodic log collection has been scheduled to run every hour.

cluster1::*> system switch ethernet log modify -device cs2 -periodic
-enabled true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

cs2: Periodic log collection has been scheduled to run every hour.

cluster1::*> system switch ethernet log show
                                          Periodic    Periodic
Support
Switch                                    Log Enabled Log State
Log State

cs1                                       true        scheduled
never-run
cs2                                       true        scheduled
never-run
2 entries were displayed.
```

3. Request support log collection:

```
system switch ethernet log collect-support-log -device <switch-name>
```

```
cluster1::*> system switch ethernet log collect-support-log -device
cs1

cs1: Waiting for the next Ethernet switch polling cycle to begin
support collection.

cluster1::*> system switch ethernet log collect-support-log -device
cs2

cs2: Waiting for the next Ethernet switch polling cycle to begin
support collection.

cluster1::*> *system switch ethernet log show
                                          Periodic    Periodic
Support
Switch                                    Log Enabled Log State
Log State

cs1                                       false       halted
initiated
cs2                                       true        scheduled
initiated
2 entries were displayed.
```

4. To view all details of log collection, including the enablement, status message, previous timestamp and filename of periodic collection, the request status, status message, and previous timestamp and filename of support collection, use the following:

```
system switch ethernet log show -instance
```

```
cluster1::*> system switch ethernet log show -instance

                    Switch Name: cs1
           Periodic Log Enabled: true
            Periodic Log Status: Periodic log collection has been
scheduled to run every hour.
    Last Periodic Log Timestamp: 3/11/2024 11:02:59
          Periodic Log Filename: cluster1:/mroot/etc/log/shm-
cluster-info.tgz
          Support Log Requested: false
             Support Log Status: Successfully gathered support logs
- see filename for their location.
     Last Support Log Timestamp: 3/11/2024 11:14:20
           Support Log Filename: cluster1:/mroot/etc/log/shm-
cluster-log.tgz

                    Switch Name: cs2
           Periodic Log Enabled: false
            Periodic Log Status: Periodic collection has been
halted.
    Last Periodic Log Timestamp: 3/11/2024 11:05:18
          Periodic Log Filename: cluster1:/mroot/etc/log/shm-
cluster-info.tgz
          Support Log Requested: false
             Support Log Status: Successfully gathered support logs
- see filename for their location.
     Last Support Log Timestamp: 3/11/2024 11:18:54
           Support Log Filename: cluster1:/mroot/etc/log/shm-
cluster-log.tgz
2 entries were displayed.
```

ONTAP 9.14.1 and earlier

1. To set up log collection, run the following command for each switch. You are prompted to enter the switch name, username, and password for log collection.

   NOTE: If answering `y` to the user specification prompt, make sure that the user has the necessary permissions as outlined in Before you begin.

   ```
   system switch ethernet log setup-password
   ```

```
cluster1::*> system switch ethernet log setup-password
Enter the switch name: <return>
The switch name entered is not recognized.
Choose from the following list:
cs1
cs2

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs1
Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs2

Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>
```

For CL 5.11.1, create the user **cumulus** and respond **y** to the following prompt: Would you like to specify a user other than admin for log collection? {y|n}: **y**

2. To request support log collection and enable periodic collection, run the following command. This starts both types of log collection: the detailed `Support` logs and an hourly collection of `Periodic` data.

```
system switch ethernet log modify -device <switch-name> -log-request
true
```

```
cluster1::*> system switch ethernet log modify -device cs1 -log
-request true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

Enabling cluster switch log collection.

cluster1::*> system switch ethernet log modify -device cs2 -log
-request true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

Enabling cluster switch log collection.
```

Wait for 10 minutes and then check that the log collection completes:

```
system switch ethernet log show
```

> ! If any error statuses are reported by the log collection feature (visible in the output of `system switch ethernet log show`), see Troubleshoot log collection for further details.

What's next?

Configure SNMPv3 (Optional).

Configure SNMPv3 for your switch (Optional)

SNMP is used to monitor the switches. Monitoring by SNMPv3 is configured by following this procedure.

The Ethernet Switch Health Monitor (CSHM) utilizes SNMP to monitor the health and performance of cluster and storage switches. By default, SNMPv2c is configured automatically through the Reference Configuration File (RCF). SNMPv3 is more secure than SNMPv2 because it introduces robust security features such as authentication, encryption, and message integrity, which protect against unauthorized access and ensure data confidentiality and integrity during transmission.

> ⓘ
> - SNMPv3 is only supported on ONTAP 9.12.1 and later.
> - ONTAP 9.13.1P12, 9.14.1P9, 9.15.1P5, 9.16.1 and later versions fix these two issues:
>   - For ONTAP health monitoring of Cisco switches, SNMPv2 traffic might still be seen after switching to SNMPv3 for monitoring
>   - False-positive switch fan and power alerts when SNMP failures occur

About this task

The following commands are used to configure an SNMPv3 username on **Broadcom**, **Cisco**, and **NVIDIA** switches:

Broadcom switches

Configure an SNMPv3 username NETWORK-OPERATOR on Broadcom BES-53248 switches.

- For **no authentication**:

  ```
  snmp-server user SNMPv3UserNoAuth NETWORK-OPERATOR noauth
  ```

- For **MD5/SHA authentication**:

  ```
  snmp-server user SNMPv3UserAuth NETWORK-OPERATOR [auth-md5|auth-sha]
  ```

- For **MD5/SHA authentication with AES/DES encryption**:

  ```
  snmp-server user SNMPv3UserAuthEncrypt NETWORK-OPERATOR [auth-
  md5|auth-sha] [priv-aes128|priv-des]
  ```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
cluster1::*> system switch ethernet modify -device DEVICE -snmp-version
SNMPv3 -community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

   ```
   show snmp status
   ```

```
(sw1)(Config)# snmp-server user <username> network-admin auth-md5
<password> priv-aes128 <password>

(cs1)(Config)# show snmp user snmp

     Name            Group Name      Auth Priv
                                     Meth Meth    Remote Engine ID
----------------- ------------------ ---- ------
-------------------------
<username>        network-admin      MD5  AES128
8000113d03d8c497710bee
```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name <username> -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> security login create -user-or-group-name <username>
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1" -instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance

                                   Device Name: sw1
                                    IP Address: 10.228.136.24
                                  SNMP Version: SNMPv2c
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: cshm1!
                                  Model Number: BES-53248
                                Switch Network: cluster-network
                              Software Version: 3.9.0.2
                     Reason For Not Monitoring: None  <---- should
display this if SNMP settings are valid
                      Source Of Switch Version: CDP/ISDP
                                Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1" -snmp
-version SNMPv3 -community-or-username <username>
```

4. After waiting the CSHM polling period, verify that the serial number is populated for the Ethernet switch.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1" -instance
                                   Device Name: sw1
                                    IP Address: 10.228.136.24
                                  SNMP Version: SNMPv3
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: <username>
                                  Model Number: BES-53248
                                Switch Network: cluster-network
                              Software Version: 3.9.0.2
                     Reason For Not Monitoring: None  <---- should
display this if SNMP settings are valid
                      Source Of Switch Version: CDP/ISDP
                                Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA
```

Cisco switches

Configure an SNMPv3 username SNMPv3_USER on Cisco 9336C-FX2 switches:

- For **no authentication**:

```
snmp-server user SNMPv3_USER NoAuth
```

- For **MD5/SHA authentication**:

```
snmp-server user SNMPv3_USER auth [md5|sha] AUTH-PASSWORD
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
snmp-server user SNMPv3_USER AuthEncrypt  auth [md5|sha] AUTH-
PASSWORD priv aes-128 PRIV-PASSWORD
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
system switch ethernet modify -device DEVICE -snmp-version SNMPv3
-community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

   ```
   show snmp user
   ```

   ```
   (sw1)(Config)# snmp-server user SNMPv3User auth md5 <auth_password>
   priv aes-128 <priv_password>

   (sw1)(Config)# show snmp user

   --------------------------------------------------------------------
   ---------
                                 SNMP USERS
   --------------------------------------------------------------------
   ---------

   User              Auth            Priv(enforce)   Groups
   acl_filter
   ----------------- --------------- --------------- ---------------
   -----------
   admin             md5             des(no)         network-admin
   SNMPv3User        md5             aes-128(no)     network-operator

   --------------------------------------------------------------------
   ---------
        NOTIFICATION TARGET USERS (configured  for sending V3 Inform)
   --------------------------------------------------------------------
   ---------

   User              Auth               Priv
   ----------------- ------------------ ------------

   (sw1)(Config)#
   ```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name <username> -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> system switch ethernet modify -device "sw1
(b8:59:9f:09:7c:22)" -is-monitoring-enabled-admin true

cluster1::*> security login create -user-or-group-name <username>
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1" -instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1" -instance

                                   Device Name: sw1
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv2c
                                 Is Discovered: true
   SNMPv2c Community String or SNMPv3 Username: cshm1!
                                  Model Number: N9K-C9336C-FX2
                                Switch Network: cluster-network
                              Software Version: Cisco Nexus
Operating System (NX-OS) Software, Version 9.3(7)
                     Reason For Not Monitoring: None  <---- displays
when SNMP settings are valid
                      Source Of Switch Version: CDP/ISDP
                                Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1" -snmp
-version SNMPv3 -community-or-username <username>
cluster1::*>
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1" -instance

                                   Device Name: sw1
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv3
                                 Is Discovered: true
   SNMPv2c Community String or SNMPv3 Username: SNMPv3User
                                  Model Number: N9K-C9336C-FX2
                                Switch Network: cluster-network
                              Software Version: Cisco Nexus
Operating System (NX-OS) Software, Version 9.3(7)
                     Reason For Not Monitoring: None  <---- displays
when SNMP settings are valid
                      Source Of Switch Version: CDP/ISDP
                                Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
```

NVIDIA - CL 5.4.0

Configure an SNMPv3 username SNMPv3_USER on NVIDIA SN2100 switches running CLI 5.4.0:

- For **no authentication**:

```
nv set service snmp-server username SNMPv3_USER auth-none
```

- For **MD5/SHA authentication**:

```
nv set service snmp-server username SNMPv3_USER [auth-md5|auth-sha]
AUTH-PASSWORD
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
nv set service snmp-server username SNMPv3_USER [auth-md5|auth-sha]
AUTH-PASSWORD [encrypt-aes|encrypt-des] PRIV-PASSWORD
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
system switch ethernet modify -device DEVICE -snmp-version SNMPv3
-community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

   ```
   net show snmp status
   ```

   ```
   cumulus@sw1:~$ net show snmp status
   Simple Network Management Protocol (SNMP) Daemon.
   ---------------------------------  ----------------
   Current Status                     active (running)
   Reload Status                      enabled
   Listening IP Addresses             all vrf mgmt
   Main snmpd PID                     4318
   Version 1 and 2c Community String  Configured
   Version 3 Usernames                Not Configured
   ---------------------------------  ----------------
   cumulus@sw1:~$
   cumulus@sw1:~$ net add snmp-server username SNMPv3User auth-md5
   <password> encrypt-aes <password>
   cumulus@sw1:~$ net commit
   --- /etc/snmp/snmpd.conf        2020-08-02 21:09:34.686949282 +0000
   +++ /run/nclu/snmp/snmpd.conf   2020-08-11 00:13:51.826126655 +0000
   @@ -1,26 +1,28 @@
    # Auto-generated config file: do not edit. #
    agentaddress udp:@mgmt:161
    agentxperms 777 777 snmp snmp
    agentxsocket /var/agentx/master
    createuser _snmptrapusernameX
   +createuser SNMPv3User MD5 <password> AES <password>
    ifmib_max_num_ifaces 500
    iquerysecname _snmptrapusernameX
    master agentx
    monitor -r 60 -o laNames -o laErrMessage "laTable" laErrorFlag != 0
    pass -p 10 1.3.6.1.2.1.1.1 /usr/share/snmp/sysDescr_pass.py
    pass_persist 1.2.840.10006.300.43
   ```

```
/usr/share/snmp/ieee8023_lag_pp.py
 pass_persist 1.3.6.1.2.1.17 /usr/share/snmp/bridge_pp.py
 pass_persist 1.3.6.1.2.1.31.1.1.1.18
/usr/share/snmp/snmpifAlias_pp.py
 pass_persist 1.3.6.1.2.1.47 /usr/share/snmp/entity_pp.py
 pass_persist 1.3.6.1.2.1.99 /usr/share/snmp/entity_sensor_pp.py
 pass_persist 1.3.6.1.4.1.40310.1 /usr/share/snmp/resq_pp.py
 pass_persist 1.3.6.1.4.1.40310.2
/usr/share/snmp/cl_drop_cntrs_pp.py
 pass_persist 1.3.6.1.4.1.40310.3 /usr/share/snmp/cl_poe_pp.py
 pass_persist 1.3.6.1.4.1.40310.4 /usr/share/snmp/bgpun_pp.py
 pass_persist 1.3.6.1.4.1.40310.5 /usr/share/snmp/cumulus-status.py
 pass_persist 1.3.6.1.4.1.40310.6 /usr/share/snmp/cumulus-sensor.py
 pass_persist 1.3.6.1.4.1.40310.7 /usr/share/snmp/vrf_bgpun_pp.py
+rocommunity cshm1! default
 rouser _snmptrapusernameX
+rouser SNMPv3User priv
 sysobjectid 1.3.6.1.4.1.40310
 sysservices 72
-rocommunity cshm1! default


net add/del commands since the last "net commit"

User        Timestamp                   Command
----------  --------------------------
--------------------------------------------------------------------
-----
SNMPv3User  2020-08-11 00:13:51.826987  net add snmp-server username
SNMPv3User auth-md5 <password> encrypt-aes <password>

cumulus@sw1:~$
cumulus@sw1:~$ net show snmp status
Simple Network Management Protocol (SNMP) Daemon.
---------------------------------  ----------------
Current Status                     active (running)
Reload Status                      enabled
Listening IP Addresses             all vrf mgmt
Main snmpd PID                     24253
Version 1 and 2c Community String  Configured
Version 3 Usernames                Configured     <---- Configured
here
---------------------------------  ----------------
cumulus@sw1:~$
```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name SNMPv3User -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> security login create -user-or-group-name SNMPv3User
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1 (b8:59:9f:09:7c:22)"
-instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                   Device Name: sw1
(b8:59:9f:09:7c:22)
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv2c
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: cshm1!
                                  Model Number: MSN2100-CB2FC
                                Switch Network: cluster-network
                              Software Version: Cumulus Linux
version 5.4.0 running on Mellanox Technologies Ltd. MSN2100
                     Reason For Not Monitoring: None
                      Source Of Switch Version: LLDP
                                Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
Cluster-LLDP Aug-18-2022

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1
(b8:59:9f:09:7c:22)" -snmp-version SNMPv3 -community-or-username
SNMPv3User
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                   Device Name: sw1
(b8:59:9f:09:7c:22)
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv3
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: SNMPv3User
                                  Model Number: MSN2100-CB2FC
                                Switch Network: cluster-network
                              Software Version: Cumulus Linux
version 5.4.0 running on Mellanox Technologies Ltd. MSN2100
                     Reason For Not Monitoring: None
                      Source Of Switch Version: LLDP
                                Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
Cluster-LLDP Aug-18-2022
```

NVIDIA - CL 5.11.0

Configure an SNMPv3 username SNMPv3_USER on NVIDIA SN2100 switches running CLI 5.11.0:

- For **no authentication**:

```
nv set system snmp-server username SNMPv3_USER auth-none
```

- For **MD5/SHA authentication**:

```
nv set system snmp-server username SNMPv3_USER [auth-md5|auth-sha]
AUTH-PASSWORD
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
nv set system snmp-server username SNMPv3_USER [auth-md5|auth-sha]
AUTH-PASSWORD [encrypt-aes|encrypt-des] PRIV-PASSWORD
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
system switch ethernet modify -device DEVICE -snmp-version SNMPv3
-community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

   ```
   nv show system snmp-server
   ```

   ```
   cumulus@sw1:~$ nv show system snmp-server
                         applied
   --------------------  ---------------------------------------
   [username]            SNMPv3_USER
   [username]            limiteduser1
   [username]            testuserauth
   [username]            testuserauthaes
   [username]            testusernoauth
   trap-link-up
     check-frequency     60
   trap-link-down
     check-frequency     60
   [listening-address]   all
   [readonly-community]  $nvsec$94d69b56e921aec1790844eb53e772bf
   state                 enabled
   cumulus@sw1:~$
   ```

2. Set up the SNMPv3 user on the ONTAP side:

   ```
   security login create -user-or-group-name SNMPv3User -application
   snmp -authentication-method usm -remote-switch-ipaddress
   10.231.80.212
   ```

```
cluster1::*> security login create -user-or-group-name SNMPv3User
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1 (b8:59:9f:09:7c:22)"
-instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                   Device Name: sw1
(b8:59:9f:09:7c:22)
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv2c
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: cshm1!
                                  Model Number: MSN2100-CB2FC
                                Switch Network: cluster-network
                              Software Version: Cumulus Linux
version 5.11.0 running on Mellanox Technologies Ltd. MSN2100
                     Reason For Not Monitoring: None
                      Source Of Switch Version: LLDP
                                Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
Cluster-LLDP Aug-18-2022

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1
(b8:59:9f:09:7c:22)" -snmp-version SNMPv3 -community-or-username
SNMPv3User
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                   Device Name: sw1
(b8:59:9f:09:7c:22)
                                    IP Address: 10.231.80.212
                                  SNMP Version: SNMPv3
                                 Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: SNMPv3User
                                  Model Number: MSN2100-CB2FC
                                Switch Network: cluster-network
                              Software Version: Cumulus Linux
version 5.11.0 running on Mellanox Technologies Ltd. MSN2100
                     Reason For Not Monitoring: None
                      Source Of Switch Version: LLDP
                                Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
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```

Check switch health

Health check overview

Health monitors proactively monitor certain critical conditions in your cluster and raise alerts if they detect a fault or risk.

To view the currently raised Ethernet switch health monitor alerts, run the command: `system health alert show -monitor ethernet-switch`

To view the available Ethernet switch health monitor alerts, run the command: `system health alert definition show -monitor ethernet-switch`

Manage the monitoring of Ethernet Switches

In most cases, Ethernet switches are automatically discovered by ONTAP and monitored by CSHM. The Reference Configuration File (RCF) applied to the switch, among other things, enables the Cisco Discovery Protocol (CDP) and/or the Link Layer Discovery Protocol (LLDP). However, you might need to manually add a switch that is not discovered or remove a switch that is no longer in use. You can also stop active monitoring while retaining the switch in the configuration, such as during maintenance.

Create a switch entry so that ONTAP can monitor it

Use the `system switch ethernet create` command to manually configure and enable monitoring for a specified Ethernet switch. This is helpful if ONTAP does not add the switch automatically, or if you previously removed the switch and want to re-add it.

```
system switch ethernet create -device DeviceName -address 1.2.3.4 -snmp
-version SNMPv2c -community-or-username cshm1! -model NX3132V -type
cluster-network
```

A typical example is adding a switch named [DeviceName], with IP address 1.2.3.4, and SNMPv2c credentials set to **cshm1!**. Use `-type storage-network` instead of `-type cluster-network` if you are configuring a storage switch.

Disable monitoring without deleting the switch

If you want to pause or stop monitoring for a certain switch, but still retain it for future monitoring, modify its `is-monitoring-enabled-admim` parameter instead of deleting it.

For example:

```
system switch ethernet modify -device DeviceName -is-monitoring-enabled
-admin false
```

This lets you preserve switch details and configuration without generating new alerts or re-discoveries.

Remove a switch you no longer need

Use `system switch ethernet delete` to delete a switch that has been disconnected or is no longer required:

```
system switch ethernet delete -device DeviceName
```

By default, this command succeeds only if ONTAP does not currently detect the switch through CDP or LLDP. To remove a discovered switch, use the `-force` parameter:

```
system switch ethernet delete -device DeviceName -force
```

When `-force` is used, the switch might be re-added automatically if ONTAP detects it again.

Verify the monitoring of Ethernet switches

The Ethernet switch health monitor (CSHM) automatically attempts to monitor the switches that it discovers; however, monitoring might not happen automatically if the switches are not configured correctly. You should verify that the health monitor is properly configured to monitor your switches.

Confirm monitoring of the connected Ethernet switches

To confirm that the connected Ethernet switches are being monitored, run:

```
system switch ethernet show
```

If the `Model` column displays **OTHER** or the `IS Monitored` field displays **false**, then ONTAP cannot monitor the switch. A value of **OTHER** typically indicates that ONTAP does not support that switch for health monitoring.

The `IS Monitored` field is set to **false** for the reason specified in the `Reason` field.

> If a switch is not listed in the command output, ONTAP likely has not discovered it. Confirm that the switch is cabled correctly. If necessary, you can add the switch manually. See Manage the monitoring of Ethernet Switches for further details.

Confirm firmware and RCF versions are up to date

Make sure that the switch is running the latest supported firmware and that a compatible reference configuration file (RCF) has been applied. More information is available on the NetApp Support Downloads page.

By default, the health monitor uses SNMPv2c with the community string **cshm1!** for monitoring, but SNMPv3 can also be configured.

If you need to change the default SNMPv2c community string, make sure that the desired SNMPv2c community string has been configured on the switch.

```
system switch ethernet modify -device SwitchA -snmp-version SNMPv2c
-community-or-username newCommunity!
```

> See Optional: Configure SNMPv3 for details on configuring SNMPv3 for use.

Confirm management network connection

Verify that the switch's management port is connected to the management network.

A correct management port connection is required for ONTAP to perform SNMP queries and log collection.

Troubleshoot alerts

Alerts are raised if a fault, risk, or critical condition is detected for an Ethernet switch in your cluster.

If there are raised alerts, the system health status reports a degraded status for the cluster. The alerts raised include the information that you need to respond to degraded system health.

To view the available Ethernet switch health monitor alerts, run the command: `system health alert definition show -monitor ethernet-switch`

See the Knowledge Base article Switch Health Monitor Alert Resolution Guide for advanced resolution details of alerts.

Log collection

Log collection overview

With log collection set up, you can enable an hourly collection of periodic data that is collected by AutoSupport, and request detailed support logs.

See Configure log collection for further details.

Troubleshoot log collection

If you encounter any of the following error statuses reported by the log collection feature (visible in the output of the `system switch ethernet log show` command), try the corresponding debug steps:

Log collection error status	Resolution
RSA keys not present	Regenerate ONTAP SSH keys.
Switch password error	Verify credentials, test SSH connectivity, and regenerate ONTAP SSH keys. Review the switch documentation or contact NetApp support for instructions.
ECDSA keys not present for FIPS	If FIPS mode is enabled, ECDSA keys need to be generated on the switch before retrying.
Pre-existing log found	Remove the previous log collection file on the switch.
Switch dump log error	Ensure the switch user has log collection permissions. Refer to the prerequisites above.

ⓘ If the resolution details do not work, contact NetApp support.

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