Monitor switch health

Cluster and storage switches

NetApp
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Monitor switch health

Overview of switch health monitor

The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes.

Configure switch health monitoring

Configuration overview

The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes.

- Configure log collection
- Optional: Configure SNMPv3

Configure log collection

The Ethernet switch health monitor (CSHM) is responsible for ensuring the operational health of Cluster and Storage network switches and collecting switch logs for debugging purposes. This procedure guides you through the process of setting up collection, requesting detailed **Support** logs, and enabling an hourly collection of **Periodic** data that is collected by AutoSupport.

NOTE: If you enable FIPS mode, you must complete the following:

1. Regenerate ssh keys on the switch, as per vendor instructions.
2. Regenerate ssh keys on the ONTAP side using `debug system regenerate-systemshell-key-pair`
3. Re-run log collection setup routine using `system switch ethernet log setup-password`

Before you begin

- The user must have access to the switch `show` commands. If these are not available, create a new user and grant the necessary permissions to the user.
- Switch health monitoring must be enabled for the switch. Verify this by ensuring the `Is Monitored:` field is set to **true** in the output of the `system switch ethernet show` command.
- For NVIDIA switches, the user for log collection must be permitted to run the log collection commands without displaying a password prompt. To allow this usage, run the command: `echo '<username> ALL = NOPASSWD: /usr/cumulus/bin/cl-support, /usr/sbin/csmgrctl' | sudo EDITOR='tee -a' visudo -f /etc/sudoers.d/cumulus`

Steps

ONTAP 9.14.1 and earlier

1. To set up log collection, run the following command for each switch. You are prompted to enter the switch name, username, and password for log collection.

```
system switch ethernet log setup-password
```

```
cluster1::*> system switch ethernet log setup-password
Enter the switch name: <return>
The switch name entered is not recognized.
Choose from the following list:
cs1
cs2

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs1
Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs2

Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>
```

2. To request support log collection and enable periodic collection, run the following command. This starts both types of log collection: the detailed `Support` logs and an hourly collection of `Periodic` data.

```
system switch ethernet log modify -device <switch-name> -log-request
true
```

```
cluster1::*> system switch ethernet log modify -device cs1 -log
-request true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

Enabling cluster switch log collection.

cluster1::*> system switch ethernet log modify -device cs2 -log
-request true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

Enabling cluster switch log collection.
```

Wait for 10 minutes and then check that the log collection completes:

```
system switch ethernet log show
```

ONTAP 9.15.1 and later

1. To set up log collection, run the following command for each switch. You are prompted to enter the switch name, username, and password for log collection.

```
system switch ethernet log setup-password
```

```
cluster1::*> system switch ethernet log setup-password
Enter the switch name: <return>
The switch name entered is not recognized.
Choose from the following list:
cs1
cs2

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs1
Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>

cluster1::*> system switch ethernet log setup-password

Enter the switch name: cs2

Would you like to specify a user other than admin for log
collection? {y|n}: n

Enter the password: <enter switch password>
Enter the password again: <enter switch password>
```

2. Enable periodic log collection:

```
system switch ethernet log modify -device <switch-name> -periodic
-enabled true
```

```
cluster1::*> system switch ethernet log modify -device cs1 -periodic
-enabled true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

cs1: Periodic log collection has been scheduled to run every hour.

cluster1::*> system switch ethernet log modify -device cs2 -periodic
-enabled true

Do you want to modify the cluster switch log collection
configuration? {y|n}: [n] y

cs2: Periodic log collection has been scheduled to run every hour.

cluster1::*> system switch ethernet log show
                                          Periodic    Periodic
Support
Switch                                    Log Enabled Log State
Log State

cs1                                       true        scheduled
never-run
cs2                                       true        scheduled
never-run
2 entries were displayed.
```

3. Request support log collection:

```
system switch ethernet log collect-support-log -device <switch-name>
```

```
cluster1::*> system switch ethernet log collect-support-log -device
cs1

cs1: Waiting for the next Ethernet switch polling cycle to begin
support collection.

cluster1::*> system switch ethernet log collect-support-log -device
cs2

cs2: Waiting for the next Ethernet switch polling cycle to begin
support collection.

cluster1::*> *system switch ethernet log show
                                          Periodic    Periodic
Support
Switch                                    Log Enabled Log State
Log State

cs1                                       false       halted
initiated
cs2                                       true        scheduled
initiated
2 entries were displayed.
```

4. To view all details of log collection, including the enablement, status message, previous timestamp and filename of periodic collection, the request status, status message, and previous timestamp and filename of support collection, use the following:

```
system switch ethernet log show -instance
```

```
cluster1::*> system switch ethernet log show -instance

                    Switch Name: cs1
           Periodic Log Enabled: true
            Periodic Log Status: Periodic log collection has been
scheduled to run every hour.
    Last Periodic Log Timestamp: 3/11/2024 11:02:59
          Periodic Log Filename: cluster1:/mroot/etc/log/shm-
cluster-info.tgz
          Support Log Requested: false
             Support Log Status: Successfully gathered support logs
- see filename for their location.
     Last Support Log Timestamp: 3/11/2024 11:14:20
           Support Log Filename: cluster1:/mroot/etc/log/shm-
cluster-log.tgz

                    Switch Name: cs2
           Periodic Log Enabled: false
            Periodic Log Status: Periodic collection has been
halted.
    Last Periodic Log Timestamp: 3/11/2024 11:05:18
          Periodic Log Filename: cluster1:/mroot/etc/log/shm-
cluster-info.tgz
          Support Log Requested: false
             Support Log Status: Successfully gathered support logs
- see filename for their location.
     Last Support Log Timestamp: 3/11/2024 11:18:54
           Support Log Filename: cluster1:/mroot/etc/log/shm-
cluster-log.tgz
2 entries were displayed.
```

If any error statuses are reported by the log collection feature (visible in the output of `system switch ethernet log show`), see Troubleshoot log collection for further details.

What's next?

Configure SNMPv3 (Optional).

Optional: Configure SNMPv3 for your switch

SNMP is used to monitor the switches. The Ethernet Switch Health Monitor (CSHM) utilizes SNMP to monitor the health and performance of cluster and storage switches. By default, SNMPv2c is configured automatically through the Reference Configuration File (RCF).

SNMPv3 is more secure than SNMPv2 because it introduces robust security features such as authentication, encryption, and message integrity, which protect against unauthorized access and ensure data confidentiality and integrity during transmission.

SNMPv3 is only supported on ONTAP 9.12.1 and later.

Follow this procedure to configure SNMPv3 for your specific switch, which supports CSHM.

About this task

The following commands are used to configure an SNMPv3 username on **Broadcom**, **Cisco**, and **NVIDIA** switches:

Broadcom switches

Configure an SNMPv3 username NETWORK-OPERATOR on Broadcom BES-53248 switches.

- For **no authentication**:

```
snmp-server user SNMPv3UserNoAuth NETWORK-OPERATOR noauth
```

- For **MD5/SHA authentication**:

```
snmp-server user SNMPv3UserAuth NETWORK-OPERATOR [auth-md5|auth-sha]
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
snmp-server user SNMPv3UserAuthEncrypt NETWORK-OPERATOR [auth-
md5|auth-sha] [priv-aes128|priv-des]
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
cluster1::*> system switch ethernet modify -device DEVICE -snmp-version
SNMPv3 -community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

```
show snmp status
```

```
(sw1)(Config)# snmp-server user <username> network-admin auth-md5
<password> priv-aes128 <password>

(cs1)(Config)# show snmp user snmp

     Name            Group Name      Auth Priv
                                     Meth Meth    Remote Engine ID
---------------- ------------------ ---- ------
-------------------------
<username>        network-admin      MD5  AES128
8000113d03d8c497710bee
```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name <username> -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> security login create -user-or-group-name <username>
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1" -instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance

                                  Device Name: sw1
                                   IP Address: 10.228.136.24
                                 SNMP Version: SNMPv2c
                                Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: cshm1!
                                 Model Number: BES-53248
                                Switch Network: cluster-network
                              Software Version: 3.9.0.2
                    Reason For Not Monitoring: None  <---- should
display this if SNMP settings are valid
                     Source Of Switch Version: CDP/ISDP
                               Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1" -snmp
-version SNMPv3 -community-or-username <username>
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1" -instance
                                  Device Name: sw1
                                   IP Address: 10.228.136.24
                                 SNMP Version: SNMPv3
                               Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: <username>
                                 Model Number: BES-53248
                               Switch Network: cluster-network
                             Software Version: 3.9.0.2
                       Reason For Not Monitoring: None  <---- should
display this if SNMP settings are valid
                        Source Of Switch Version: CDP/ISDP
                                  Is Monitored ?: true
                    Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA
```

Cisco switches

Configure an SNMPv3 username SNMPv3_USER on Cisco 9336C-FX2 switches:

- For **no authentication**:

```
snmp-server user SNMPv3_USER NoAuth
```

- For **MD5/SHA authentication**:

```
snmp-server user SNMPv3_USER auth [md5|sha] AUTH-PASSWORD
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
snmp-server user SNMPv3_USER AuthEncrypt  auth [md5|sha] AUTH-
PASSWORD priv aes-128 PRIV-PASSWORD
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
system switch ethernet modify -device DEVICE -snmp-version SNMPv3
-community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

```
show snmp user
```

```
(sw1)(Config)# snmp-server user SNMPv3User auth md5 <auth_password>
priv aes-128 <priv_password>

(sw1)(Config)# show snmp user

-----------------------------------------------------------------------
---------
                              SNMP USERS
-----------------------------------------------------------------------
---------

User              Auth            Priv(enforce)   Groups
acl_filter
----------------- --------------- --------------- ---------------
-----------
admin             md5             des(no)         network-admin
SNMPv3User        md5             aes-128(no)     network-operator

-----------------------------------------------------------------------
---------
     NOTIFICATION TARGET USERS (configured  for sending V3 Inform)
-----------------------------------------------------------------------
---------

User              Auth                Priv
----------------- ------------------ ------------

(sw1)(Config)#
```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name <username> -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> system switch ethernet modify -device "sw1
(b8:59:9f:09:7c:22)" -is-monitoring-enabled-admin true

cluster1::*> security login create -user-or-group-name <username>
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1" -instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1" -instance

                                  Device Name: sw1
                                   IP Address: 10.231.80.212
                                 SNMP Version: SNMPv2c
                                Is Discovered: true
   SNMPv2c Community String or SNMPv3 Username: cshm1!
                                   Model Number: N9K-C9336C-FX2
                                 Switch Network: cluster-network
                               Software Version: Cisco Nexus
Operating System (NX-OS) Software, Version 9.3(7)
                     Reason For Not Monitoring: None  <---- displays
when SNMP settings are valid
                      Source Of Switch Version: CDP/ISDP
                                Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                   RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1" -snmp
-version SNMPv3 -community-or-username <username>
cluster1::*>
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1" -instance

                                  Device Name: sw1
                                   IP Address: 10.231.80.212
                                 SNMP Version: SNMPv3
                                Is Discovered: true
   SNMPv2c Community String or SNMPv3 Username: SNMPv3User
                                 Model Number: N9K-C9336C-FX2
                               Switch Network: cluster-network
                             Software Version: Cisco Nexus
Operating System (NX-OS) Software, Version 9.3(7)
                      Reason For Not Monitoring: None  <---- displays
when SNMP settings are valid
                       Source Of Switch Version: CDP/ISDP
                                 Is Monitored ?: true
                   Serial Number of the Device: QTFCU3826001C
                                  RCF Version: v1.8X2 for
Cluster/HA/RDMA

cluster1::*>
```

NVIDIA - CLI 5.4

Configure an SNMPv3 username SNMPv3_USER on NVIDIA SN2100 switches running CLI 5.4:

- For **no authentication**:

```
net add snmp-server username SNMPv3_USER auth-none
```

- For **MD5/SHA authentication**:

```
net add snmp-server username SNMPv3_USER [auth-md5|auth-sha] AUTH-
PASSWORD
```

- For **MD5/SHA authentication with AES/DES encryption**:

```
net add snmp-server username SNMPv3_USER [auth-md5|auth-sha] AUTH-
PASSWORD [encrypt-aes|encrypt-des] PRIV-PASSWORD
```

The following command configures an SNMPv3 username on the ONTAP side:

```
security login create -user-or-group-name SNMPv3_USER -application snmp
-authentication-method usm -remote-switch-ipaddress ADDRESS
```

The following command establishes the SNMPv3 username with CSHM:

```
system switch ethernet modify -device DEVICE -snmp-version SNMPv3
-community-or-username SNMPv3_USER
```

Steps

1. Set up the SNMPv3 user on the switch to use authentication and encryption:

```
net show snmp status
```

```
cumulus@sw1:~$ net show snmp status
Simple Network Management Protocol (SNMP) Daemon.
---------------------------------  ----------------
Current Status                     active (running)
Reload Status                      enabled
Listening IP Addresses             all vrf mgmt
Main snmpd PID                     4318
Version 1 and 2c Community String  Configured
Version 3 Usernames                Not Configured
---------------------------------  ----------------
cumulus@sw1:~$
cumulus@sw1:~$ net add snmp-server username SNMPv3User auth-md5
<password> encrypt-aes <password>
cumulus@sw1:~$ net commit
--- /etc/snmp/snmpd.conf        2020-08-02 21:09:34.686949282 +0000
+++ /run/nclu/snmp/snmpd.conf   2020-08-11 00:13:51.826126655 +0000
@@ -1,26 +1,28 @@
 # Auto-generated config file: do not edit. #
 agentaddress udp:@mgmt:161
 agentxperms 777 777 snmp snmp
 agentxsocket /var/agentx/master
 createuser _snmptrapusernameX
+createuser SNMPv3User MD5 <password> AES <password>
 ifmib_max_num_ifaces 500
 iquerysecname _snmptrapusernameX
 master agentx
 monitor -r 60 -o laNames -o laErrMessage "laTable" laErrorFlag != 0
 pass -p 10 1.3.6.1.2.1.1.1 /usr/share/snmp/sysDescr_pass.py
 pass_persist 1.2.840.10006.300.43
```

```
/usr/share/snmp/ieee8023_lag_pp.py
 pass_persist 1.3.6.1.2.1.17 /usr/share/snmp/bridge_pp.py
 pass_persist 1.3.6.1.2.1.31.1.1.1.18
/usr/share/snmp/snmpifAlias_pp.py
 pass_persist 1.3.6.1.2.1.47 /usr/share/snmp/entity_pp.py
 pass_persist 1.3.6.1.2.1.99 /usr/share/snmp/entity_sensor_pp.py
 pass_persist 1.3.6.1.4.1.40310.1 /usr/share/snmp/resq_pp.py
 pass_persist 1.3.6.1.4.1.40310.2
/usr/share/snmp/cl_drop_cntrs_pp.py
 pass_persist 1.3.6.1.4.1.40310.3 /usr/share/snmp/cl_poe_pp.py
 pass_persist 1.3.6.1.4.1.40310.4 /usr/share/snmp/bgpun_pp.py
 pass_persist 1.3.6.1.4.1.40310.5 /usr/share/snmp/cumulus-status.py
 pass_persist 1.3.6.1.4.1.40310.6 /usr/share/snmp/cumulus-sensor.py
 pass_persist 1.3.6.1.4.1.40310.7 /usr/share/snmp/vrf_bgpun_pp.py
+rocommunity cshm1! default
 rouser _snmptrapusernameX
+rouser SNMPv3User priv
 sysobjectid 1.3.6.1.4.1.40310
 sysservices 72
-rocommunity cshm1! default


net add/del commands since the last "net commit"

User        Timestamp                   Command
----------  --------------------------
-------------------------------------------------------------------
-----
SNMPv3User  2020-08-11 00:13:51.826987  net add snmp-server username
SNMPv3User auth-md5 <password> encrypt-aes <password>

cumulus@sw1:~$
cumulus@sw1:~$ net show snmp status
Simple Network Management Protocol (SNMP) Daemon.
---------------------------------  ----------------
Current Status                     active (running)
Reload Status                      enabled
Listening IP Addresses             all vrf mgmt
Main snmpd PID                     24253
Version 1 and 2c Community String  Configured
Version 3 Usernames                Configured     <---- Configured
here
---------------------------------  ----------------
cumulus@sw1:~$
```

2. Set up the SNMPv3 user on the ONTAP side:

```
security login create -user-or-group-name SNMPv3User -application
snmp -authentication-method usm -remote-switch-ipaddress
10.231.80.212
```

```
cluster1::*> security login create -user-or-group-name SNMPv3User
-application snmp -authentication-method usm -remote-switch
-ipaddress 10.231.80.212

Enter the authoritative entity's EngineID [remote EngineID]:

Which authentication protocol do you want to choose (none, md5, sha,
sha2-256)
[none]: md5

Enter the authentication protocol password (minimum 8 characters
long):

Enter the authentication protocol password again:

Which privacy protocol do you want to choose (none, des, aes128)
[none]: aes128

Enter privacy protocol password (minimum 8 characters long):
Enter privacy protocol password again:
```

3. Configure CSHM to monitor with the new SNMPv3 user:

```
system switch ethernet show-all -device "sw1 (b8:59:9f:09:7c:22)"
-instance
```

```
cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                  Device Name: sw1
(b8:59:9f:09:7c:22)
                                   IP Address: 10.231.80.212
                                 SNMP Version: SNMPv2c
                                Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: cshm1!
                                 Model Number: MSN2100-CB2FC
                               Switch Network: cluster-network
                             Software Version: Cumulus Linux
version 4.4.3 running on Mellanox Technologies Ltd. MSN2100
                     Reason For Not Monitoring: None
                      Source Of Switch Version: LLDP
                                Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
Cluster-LLDP Aug-18-2022

cluster1::*>
cluster1::*> system switch ethernet modify -device "sw1
(b8:59:9f:09:7c:22)" -snmp-version SNMPv3 -community-or-username
SNMPv3User
```

4. Verify that the serial number to be queried with the newly created SNMPv3 user is the same as detailed in the previous step after the CSHM polling period has completed.

```
system switch ethernet polling-interval show
```

```
cluster1::*> system switch ethernet polling-interval show
         Polling Interval (in minutes): 5

cluster1::*> system switch ethernet show-all -device "sw1
(b8:59:9f:09:7c:22)" -instance
                                  Device Name: sw1
(b8:59:9f:09:7c:22)
                                   IP Address: 10.231.80.212
                                 SNMP Version: SNMPv3
                                Is Discovered: true
DEPRECATED-Community String or SNMPv3 Username: -
           Community String or SNMPv3 Username: SNMPv3User
                                 Model Number: MSN2100-CB2FC
                               Switch Network: cluster-network
                             Software Version: Cumulus Linux
version 4.4.3 running on Mellanox Technologies Ltd. MSN2100
                      Reason For Not Monitoring: None
                       Source Of Switch Version: LLDP
                                 Is Monitored ?: true
                   Serial Number of the Device: MT2110X06399  <----
serial number to check
                                   RCF Version: MSN2100-RCF-v1.9X6-
Cluster-LLDP Aug-18-2022
```

Check switch health

Health check overview

Health monitors proactively monitor certain critical conditions in your cluster and raise alerts if they detect a fault or risk.

To view the currently raised Ethernet switch health monitor alerts, run the command: `system health alert show -monitor ethernet-switch`

To view the available Ethernet switch health monitor alerts, run the command: `system health alert definition show -monitor ethernet-switch`

Troubleshoot alerts

Alerts are raised if a fault, risk, or critical condition is detected for an Ethernet switch in your cluster.

If there are raised alerts, the system health status reports a degraded status for the cluster. The alerts raised include the information that you need to respond to degraded system health.

To view the available Ethernet switch health monitor alerts, run the command: `system health alert definition show -monitor ethernet-switch`

See the Knowledge Base article Switch Health Monitor Alert Resolution Guide for advanced resolution details of alerts.

Log collection

Log collection overview

With log collection set up, you can enable an hourly collection of periodic data that is collected by AutoSupport, and request detailed support logs.

See Configure log collection for further details.

Troubleshoot log collection

If you encounter any of the following error statuses reported by the log collection feature (visible in the output of the `system switch ethernet log show` command), try the corresponding debug steps:

Log collection error status	Resolution
RSA keys not present	Regenerate ONTAP SSH keys.
Switch password error	Verify credentials, test SSH connectivity, and regenerate ONTAP SSH keys. Review the switch documentation or contact NetApp support for instructions.
ECDSA keys not present for FIPS	If FIPS mode is enabled, ECDSA keys need to be generated on the switch before retrying.
Pre-existing log found	Remove the previous log collection file on the switch.
Switch dump log error	Ensure the switch user has log collection permissions. Refer to the prerequisites above.

If the resolution details do not work, contact NetApp support.

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