



Boot media

Install and maintain

NetApp

February 01, 2026

This PDF was generated from <https://docs.netapp.com/us-en/ontap-systems/asa250/bootmedia-replace-overview.html> on February 01, 2026. Always check docs.netapp.com for the latest.

Table of Contents

Boot media	1
Overview and requirements ASA A250	1
Check encryption key support and status - ASA A250	1
Step 1: Check NVE support and download the correct ONTAP image	1
Step 2: Verify key manager status and back up configuration	2
Shut down the controller - ASA A250	4
Option 1: Most systems	4
Option 2: Systems in a MetroCluster	5
Replace the boot media - ASA A250	6
Step 1: Remove the controller module	6
Step 2: Replace the boot media	8
Step 3: Transfer the boot image to the boot media	9
Boot the recovery image - ASA A250	12
Restore encryption - ASA A250	15
Return the failed part to NetApp - ASA A250	25

Boot media

Overview and requirements ASA A250

The boot media stores a primary and secondary set of system (boot image) files that the system uses when it boots.

Before you begin

- You must have a USB flash drive, formatted to MBR/FAT32, with the appropriate amount of storage to hold the `image_XXX.tgz` file.
- You also must copy the `image_XXX.tgz` file to the USB flash drive for later use in this procedure.

About this task

- The nondisruptive and disruptive methods for replacing a boot media both require you to restore the `var` file system:
 - For nondisruptive replacement, the HA pair must be connected to a network to restore the `var` file system.
 - For disruptive replacement, you do not need a network connection to restore the `var` file system, but the process requires two reboots.
- You must replace the failed component with a replacement FRU component you received from your provider.
- It is important that you apply the commands in these steps on the correct controller:
 - The *impaired* node is the controller on which you are performing maintenance.
 - The *healthy* node is the HA partner of the impaired controller.

Check encryption key support and status - ASA A250

To ensure data security on your storage system, you need to verify the encryption key support and status on your boot media. Check if your ONTAP version supports NetApp Volume Encryption (NVE), and before you shut down the controller check if the key manager is active.

Step 1: Check NVE support and download the correct ONTAP image

Determine whether your ONTAP version supports NetApp Volume Encryption (NVE) so you can download the correct ONTAP image for the boot media replacement.

Steps

1. Check if your ONTAP version supports encryption:

```
version -v
```

If the output includes `1Ono-DARE`, NVE is not supported on your cluster version.

2. Download the appropriate ONTAP image based on NVE support:

- If NVE is supported: Download the ONTAP image with NetApp Volume Encryption
- If NVE is not supported: Download the ONTAP image without NetApp Volume Encryption



Download the ONTAP image from the NetApp Support Site to your HTTP or FTP server or a local folder. You will need this image file during the boot media replacement procedure.

Step 2: Verify key manager status and back up configuration

Before shutting down the impaired controller, verify the key manager configuration and back up the necessary information.

Steps

1. Determine which key manager is enabled on your system:

ONTAP version	Run this command
ONTAP 9.14.1 or later	<p><code>security key-manager keystore show</code></p> <ul style="list-style-type: none"> • If EKM is enabled, <code>EKM</code> is listed in the command output. • If OKM is enabled, <code>OKM</code> is listed in the command output. • If no key manager is enabled, <code>No key manager keystores configured</code> is listed in the command output.
ONTAP 9.13.1 or earlier	<p><code>security key-manager show-key-store</code></p> <ul style="list-style-type: none"> • If EKM is enabled, <code>external</code> is listed in the command output. • If OKM is enabled, <code>onboard</code> is listed in the command output. • If no key manager is enabled, <code>No key managers configured</code> is listed in the command output.

2. Depending on whether a key manager is configured on your system, do one of the following:

If no key manager is configured:

You can safely shut down the impaired controller and proceed to the shutdown procedure.

If a key manager is configured (EKM or OKM):

- a. Enter the following query command to display the status of the authentication keys in your key manager:

```
security key-manager key query
```

- b. Review the output and check the value in the Restored column. This column indicates whether the authentication keys for your key manager (either EKM or OKM) have been successfully restored.

3. Complete the appropriate procedure based on your key manager type:

External Key Manager (EKM)

Complete these steps based on the value in the Restored column.

If all keys show true in the Restored column:

You can safely shut down the impaired controller and proceed to the shutdown procedure.

If any keys show a value other than true in the Restored column:

- Restore the external key management authentication keys to all nodes in the cluster:

```
security key-manager external restore
```

If the command fails, contact NetApp Support.

- Verify that all authentication keys are restored:

```
security key-manager key query
```

Confirm that the Restored column displays true for all authentication keys.

- If all keys are restored, you can safely shut down the impaired controller and proceed to the shutdown procedure.

Onboard Key Manager (OKM)

Complete these steps based on the value in the Restored column.

If all keys show true in the Restored column:

- Back up the OKM information:

- Switch to advanced privilege mode:

```
set -priv advanced
```

Enter y when prompted to continue.

- Display the key management backup information:

```
security key-manager onboard show-backup
```

- Copy the backup information to a separate file or your log file.

You will need this backup information if you need to manually recover OKM during the replacement procedure.

- Return to admin mode:

```
set -priv admin
```

- You can safely shut down the impaired controller and proceed to the shutdown procedure.

If any keys show a value other than true in the Restored column:

- a. Synchronize the onboard key manager:

```
security key-manager onboard sync
```

Enter the 32-character alphanumeric onboard key management passphrase when prompted.



This is the cluster-wide passphrase you created when you initially configured the Onboard Key Manager. If you do not have this passphrase, contact NetApp Support.

- b. Verify all authentication keys are restored:

```
security key-manager key query
```

Confirm that the Restored column displays `true` for all authentication keys and the Key Manager type shows `onboard`.

- c. Back up the OKM information:

- i. Switch to advanced privilege mode:

```
set -priv advanced
```

Enter `y` when prompted to continue.

- ii. Display the key management backup information:

```
security key-manager onboard show-backup
```

- iii. Copy the backup information to a separate file or your log file.

You will need this backup information if you need to manually recover OKM during the replacement procedure.

- iv. Return to admin mode:

```
set -priv admin
```

- d. You can safely shut down the impaired controller and proceed to the shutdown procedure.

Shut down the controller - ASA A250

Shut down or take over the impaired controller using the appropriate procedure for your configuration.

Option 1: Most systems

After completing the NVE or NSE tasks, you need to complete the shutdown of the impaired controller.

Steps

- a. Take the impaired controller to the LOADER prompt:

If the impaired controller displays...	Then...
The LOADER prompt	Go to Remove controller module.
Waiting for giveback...	Press Ctrl-C, and then respond y when prompted.
System prompt or password prompt (enter system password)	<p>Take over or halt the impaired controller from the healthy controller:</p> <pre>storage failover takeover -ofnode impaired_node_name</pre> <p>When the impaired controller shows Waiting for giveback..., press Ctrl-C, and then respond y.</p>

b. From the LOADER prompt, enter: `printenv` to capture all boot environmental variables. Save the output to your log file.



This command may not work if the boot device is corrupted or non-functional.

Option 2: Systems in a MetroCluster

After completing the NVE or NSE tasks, you need to complete the shutdown of the impaired controller.



Do not use this procedure if your system is in a two-node MetroCluster configuration.

To shut down the impaired controller, you must determine the status of the controller and, if necessary, take over the controller so that the healthy controller continues to serve data from the impaired controller storage.

- If you have a cluster with more than two nodes, it must be in quorum. If the cluster is not in quorum or a healthy controller shows false for eligibility and health, you must correct the issue before shutting down the impaired controller; see [Synchronize a node with the cluster](#).
- If you have a MetroCluster configuration, you must have confirmed that the MetroCluster Configuration State is configured and that the nodes are in an enabled and normal state (`metrocluster node show`).

Steps

1. If AutoSupport is enabled, suppress automatic case creation by invoking an AutoSupport message:

```
system node autosupport invoke -node * -type all -message
MAINT=number_of_hours_downh
```

The following AutoSupport message suppresses automatic case creation for two hours: `cluster1:> system node autosupport invoke -node * -type all -message MAINT=2h`

2. Disable automatic giveback from the console of the healthy controller: `storage failover modify -node local -auto-giveback false`

3. Take the impaired controller to the LOADER prompt:

If the impaired controller is displaying...	Then...
The LOADER prompt	Go to the next step.
Waiting for giveback...	Press Ctrl-C, and then respond <i>y</i> when prompted.
System prompt or password prompt (enter system password)	<p>Take over or halt the impaired controller from the healthy controller: <code>storage failover takeover -ofnode <i>impaired_node_name</i></code></p> <p>When the impaired controller shows Waiting for giveback..., press Ctrl-C, and then respond <i>y</i>.</p>

Replace the boot media - ASA A250

To replace the boot media, you must remove the impaired controller module, install the replacement boot media, and transfer the boot image to a USB flash drive.

Step 1: Remove the controller module

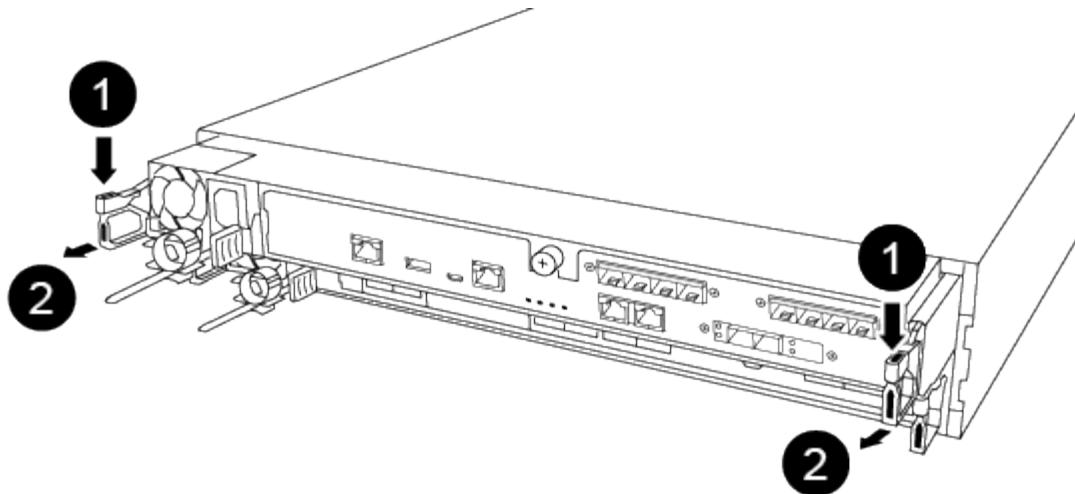
To access components inside the controller module, you must first remove the controller module from the system, and then remove the cover on the controller module.

Steps

1. If you are not already grounded, properly ground yourself.
2. Unplug the controller module power supplies from the source.
3. Release the power cable retainers, and then unplug the cables from the power supplies.
4. Unplug the I/O cables from the controller module.
5. Insert your forefinger into the latching mechanism on either side of the controller module, press the lever with your thumb, and gently pull the controller a few inches out of the chassis.

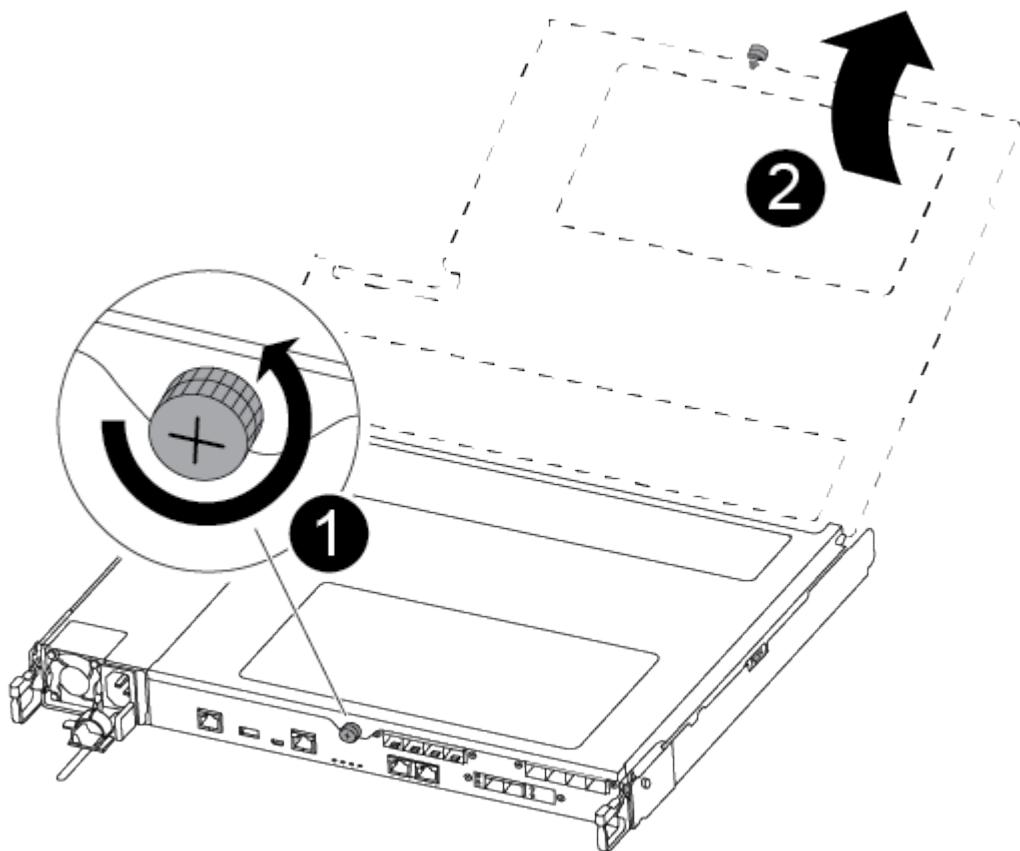


If you have difficulty removing the controller module, place your index fingers through the finger holes from the inside (by crossing your arms).



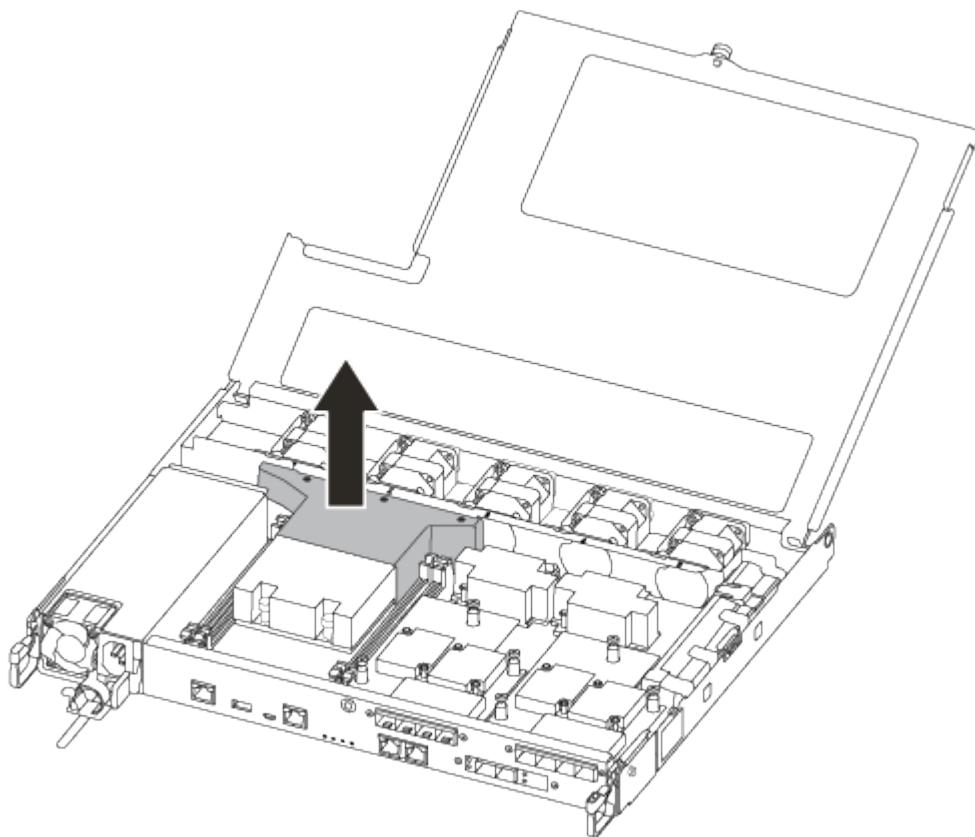
1	Lever
2	Latching mechanism

6. Using both hands, grasp the controller module sides and gently pull it out of the chassis and set it on a flat, stable surface.
7. Turn the thumbscrew on the front of the controller module anti-clockwise and open the controller module cover.



1	Thumbscrew
2	Controller module cover.

8. Lift out the air duct cover.



Step 2: Replace the boot media

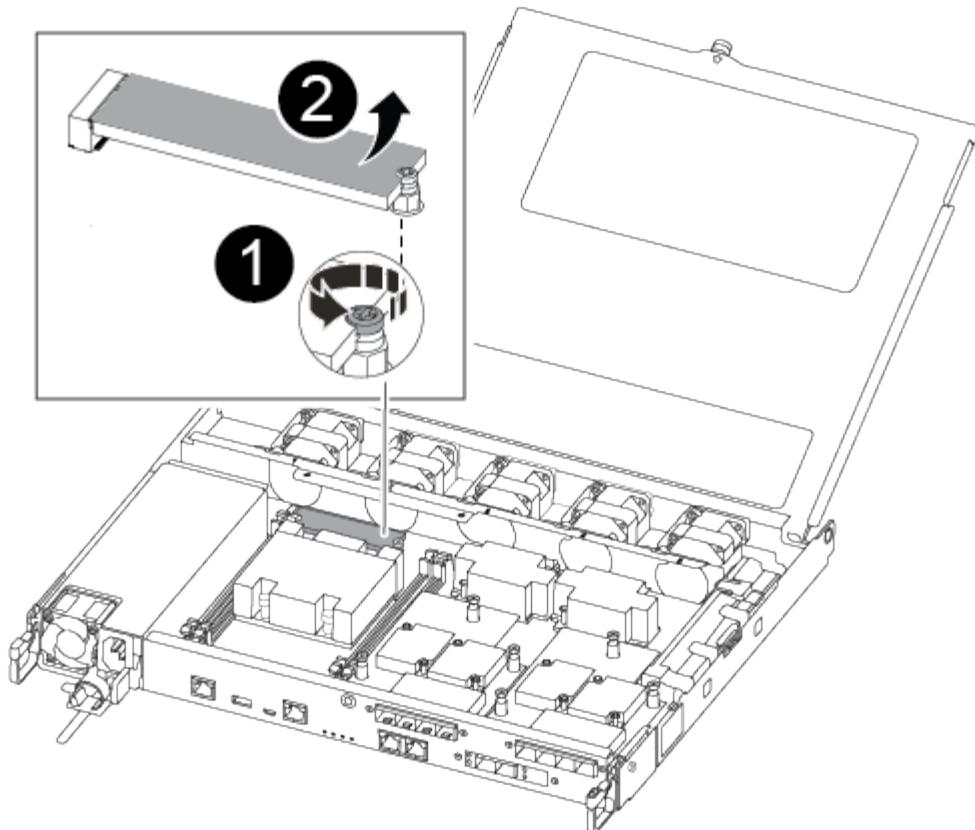
You locate the failed boot media in the controller module by removing the air duct on the controller module before you can replace the boot media.

You need a #1 magnetic Phillips head screwdriver to remove the screw that holds the boot media in place. Due to the space constraints within the controller module, you should also have a magnet to transfer the screw on to so that you do not lose it.

You can use the following video or the tabulated steps to replace the boot media:

[Animation - Replace the boot media](#)

1. Locate and replace the impaired boot media from the controller module.



1	Remove the screw securing the boot media to the motherboard in the controller module.
2	Lift the boot media out of the controller module.

2. Using the #1 magnetic screwdriver, remove the screw from the impaired boot media, and set it aside safely on the magnet.
3. Gently lift the impaired boot media directly out of the socket and set it aside.
4. Remove the replacement boot media from the antistatic shipping bag and align it into place on the controller module.
5. Using the #1 magnetic screwdriver, insert and tighten the screw on the boot media.



Do not apply force when tightening the screw on the boot media; you might crack it.

Step 3: Transfer the boot image to the boot media

The replacement boot media that you installed is without a boot image so you need to transfer a boot image using a USB flash drive.

- You must have a USB flash drive, formatted to MBR/FAT32, with at least 4GB capacity
- A copy of the same image version of ONTAP as what the impaired controller was running. You can download the appropriate image from the Downloads section on the NetApp Support Site

- If NVE is enabled, download the image with NetApp Volume Encryption, as indicated in the download button.
- If NVE is not enabled, download the image without NetApp Volume Encryption, as indicated in the download button.
- If your system is an HA pair, you must have a network connection.
- If your system is a stand-alone system you do not need a network connection, but you must perform an additional reboot when restoring the var file system.

1. Download and copy the appropriate service image from the NetApp Support Site to the USB flash drive.
2. Download the service image to your work space on your laptop.
3. Unzip the service image.



If you are extracting the contents using Windows, do not use winzip to extract the netboot image. Use another extraction tool, such as 7-Zip or WinRAR.

There are two folders in the unzipped service image file:

- boot
- efi

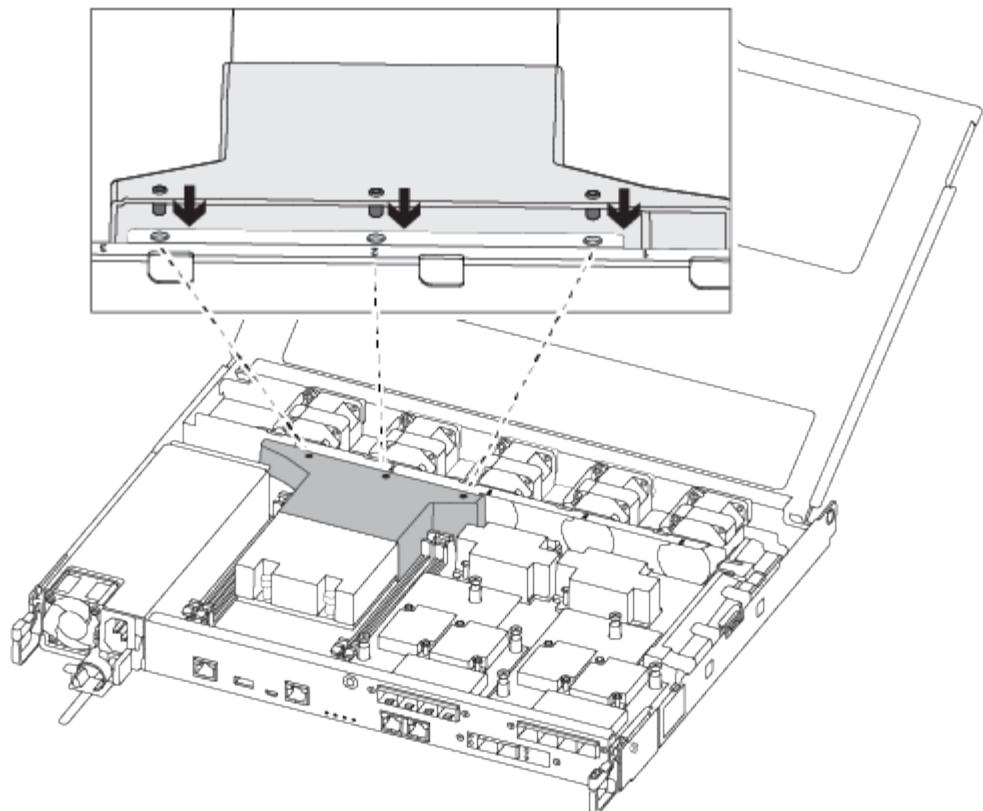
4. Copy the efi folder to the top directory on the USB flash drive.



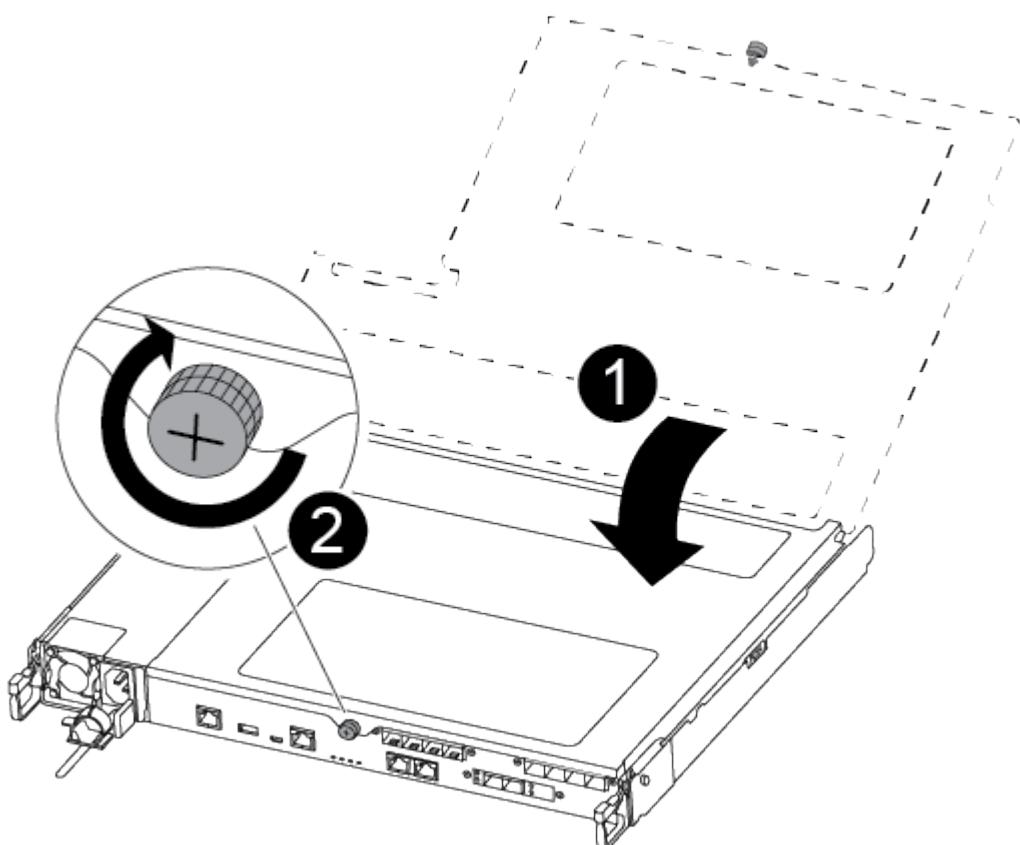
If the service image has no efi folder, see [EFI folder missing from Service Image download file used for boot device recovery for FAS and AFF models[^]](#).

The USB flash drive should have the efi folder and the same Service Image (BIOS) version of what the impaired controller is running.

5. Remove the USB flash drive from your laptop.
6. If you have not already done so, install the air duct.



7. Close the controller module cover and tighten the thumbscrew.



1	Controller module cover
2	Thumbscrew

8. Align the end of the controller module with the opening in the chassis, and then gently push the controller module halfway into the system.
9. Insert the USB flash drive into the USB slot on the controller module.

Make sure that you install the USB flash drive in the slot labeled for USB devices, and not in the USB console port.

10. Push the controller module all the way into the chassis:
11. Place your index fingers through the finger holes from the inside of the latching mechanism.
12. Press your thumbs down on the orange tabs on top of the latching mechanism and gently push the controller module over the stop.
13. Release your thumbs from the top of the latching mechanisms and continue pushing until the latching mechanisms snap into place.

The controller module should be fully inserted and flush with the edges of the chassis.

14. Reconnect the controller module I/O cables.
15. Plug the power cords into the power supplies, reinstall the power cable locking collar, and then connect the power supplies to the power source.

The controller module begins to boot as soon as power is restored. Be prepared to interrupt the boot process.

16. Interrupt the boot process to stop at the LOADER prompt by pressing Ctrl-C when you see Starting AUTOBOOT press Ctrl-C to abort....

If you miss this message, press Ctrl-C, select the option to boot to Maintenance mode, and then halt the controller to boot to LOADER.

17. For systems with one controller in the chassis, reconnect the power and turn on the power supplies.

The system begins to boot and stops at the LOADER prompt.

Boot the recovery image - ASA A250

After installing the new boot media device in your system, you can boot the recovery image from a USB drive and restore the configuration from the partner node.

Before you begin

- Ensure your console is connected to the impaired controller.
- Verify you have a USB flash drive with the recovery image.
- Determine if your system uses encryption. You will need to select the appropriate option in step 3 based on whether encryption is enabled.

Steps

1. From the LOADER prompt on the impaired controller, boot the recovery image from the USB flash drive:

```
boot_recovery
```

The recovery image is downloaded from the USB flash drive.

2. When prompted, enter the name of the image or press **Enter** to accept the default image displayed in brackets.

3. Restore the var file system using the procedure for your ONTAP version:

ONTAP 9.16.0 or earlier

Complete the following steps on the impaired controller and partner controller:

- a. **On the impaired controller:** Press Y when you see Do you want to restore the backup configuration now?
- b. **On the impaired controller:** If prompted, press Y to overwrite `/etc/ssh/ssh_host_ecdsa_key`.
- c. **On the partner controller:** Set the impaired controller to advanced privilege level:

```
set -privilege advanced
```

- d. **On the partner controller:** Run the restore backup command:

```
system node restore-backup -node local -target-address  
impaired_node_IP_address
```



If you see any message other than a successful restore, contact NetApp Support.

- e. **On the partner controller:** Return to admin level:

```
set -privilege admin
```

- f. **On the impaired controller:** Press Y when you see Was the restore backup procedure successful?
- g. **On the impaired controller:** Press Y when you see ...would you like to use this restored copy now?
- h. **On the impaired controller:** Press Y when prompted to reboot, then press `Ctrl-C` when you see the Boot Menu.
- i. **On the impaired controller:** Do one of the following:
 - If the system does not use encryption, select *Option 1 Normal Boot* from the Boot Menu.
 - If the system uses encryption, go to [Restore encryption](#).

ONTAP 9.16.1 or later

Complete the following steps on the impaired controller:

- a. Press Y when prompted to restore the backup configuration.

After the restore procedure is successful, this message displays: `syncflash_partner:`
`Restore from partner complete`

- b. Press Y when prompted to confirm that the restore backup was successful.
- c. Press Y when prompted to use the restored configuration.
- d. Press Y when prompted to reboot the node.
- e. Press Y when prompted to reboot again, then press `Ctrl-C` when you see the Boot Menu.
- f. Do one of the following:
 - If the system does not use encryption, select *Option 1 Normal Boot* from the Boot Menu.

- If the system uses encryption, go to [Restore encryption](#).

4. Connect the console cable to the partner controller.
5. Return the controller to normal operation by giving back its storage:

```
storage failover giveback -fromnode local
```

6. If you disabled automatic giveback, reenable it:

```
storage failover modify -node local -auto-giveback true
```

7. If AutoSupport is enabled, restore automatic case creation:

```
system node autosupport invoke -node * -type all -message MAINT=END
```

Restore encryption - ASA A250

Restore encryption on the replacement boot media.

Complete the appropriate steps to restore encryption on your system based on your key manager type. If you are unsure which key manager your system uses, check the settings you captured at the beginning of the boot media replacement procedure.

Onboard Key Manager (OKM)

Restore the Onboard Key Manager (OKM) configuration from the ONTAP boot menu.

Before you begin

Ensure you have the following information available:

- Cluster-wide passphrase entered while [enabling onboard key management](#)
- [Backup information for the Onboard Key Manager](#)
- Verification that you have the correct passphrase and backup data using the [How to verify onboard key management backup and cluster-wide passphrase](#) procedure

Steps

On the impaired controller:

1. Connect the console cable to the impaired controller.
2. From the ONTAP boot menu, select the appropriate option:

ONTAP version	Select this option
ONTAP 9.8 or later	<p>Select option 10.</p> <p>Show example boot menu</p> <div style="border: 1px solid #ccc; padding: 10px; width: fit-content; margin: 10px auto; border-radius: 10px;"><p>Please choose one of the following:</p><p>(1) Normal Boot. (2) Boot without /etc/rc. (3) Change password. (4) Clean configuration and initialize all disks. (5) Maintenance mode boot. (6) Update flash from backup config. (7) Install new software first. (8) Reboot node. (9) Configure Advanced Drive Partitioning. (10) Set Onboard Key Manager recovery secrets. (11) Configure node for external key management.</p><p>Selection (1-11)? 10</p></div>

ONTAP version	Select this option
ONTAP 9.7 and earlier	<p>Select the hidden option <code>recover_onboard_keymanager</code></p> <p>Show example boot menu</p> <div style="border: 1px solid #ccc; padding: 10px; border-radius: 10px; background-color: #f9f9f9;"> <p style="margin: 0;">Please choose one of the following:</p> <p style="margin: 0;">(1) Normal Boot.</p> <p style="margin: 0;">(2) Boot without /etc/rc.</p> <p style="margin: 0;">(3) Change password.</p> <p style="margin: 0;">(4) Clean configuration and initialize all disks.</p> <p style="margin: 0;">(5) Maintenance mode boot.</p> <p style="margin: 0;">(6) Update flash from backup config.</p> <p style="margin: 0;">(7) Install new software first.</p> <p style="margin: 0;">(8) Reboot node.</p> <p style="margin: 0;">(9) Configure Advanced Drive Partitioning.</p> <p style="margin: 0;">Selection (1-19)?</p> <p style="margin: 0;">recover_onboard_keymanager</p> </div>

3. Confirm that you want to continue the recovery process when prompted:

Show example prompt

This option must be used only in disaster recovery procedures. Are you sure? (y or n) :

4. Enter the cluster-wide passphrase twice.

While entering the passphrase, the console does not show any input.

Show example prompt

Enter the passphrase for onboard key management:

Enter the passphrase again to confirm:

5. Enter the backup information:

- a. Paste the entire content from the BEGIN BACKUP line through the END BACKUP line, including the dashes.

Show example prompt

Enter the backup data:

```
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
0123456789012345678901234567890123456789012345678901
23
1234567890123456789012345678901234567890123456789012
34
2345678901234567890123456789012345678901234567890123
45
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
AAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAAA
AA
-----END
BACKUP-----
```

- b. Press Enter twice at the end of the input.

The recovery process completes and displays the following message:

Successfully recovered keymanager secrets.

Show example prompt

```
Trying to recover keymanager secrets....  
Setting recovery material for the onboard key manager  
Recovery secrets set successfully  
Trying to delete any existing km_onboard.wkeydb file.  
  
Successfully recovered keymanager secrets.  
  
*****  
*****  
* Select option "(1) Normal Boot." to complete recovery  
process.  
*  
* Run the "security key-manager onboard sync" command to  
synchronize the key database after the node reboots.  
*****  
*****
```



Do not proceed if the displayed output is anything other than Successfully recovered keymanager secrets. Perform troubleshooting to correct the error.

6. Select option 1 from the boot menu to continue booting into ONTAP.

Show example prompt

```
*****
*****
* Select option "(1) Normal Boot." to complete the recovery
process.
*
*****
*****
(1) Normal Boot.
(2) Boot without /etc/rc.
(3) Change password.
(4) Clean configuration and initialize all disks.
(5) Maintenance mode boot.
(6) Update flash from backup config.
(7) Install new software first.
(8) Reboot node.
(9) Configure Advanced Drive Partitioning.
(10) Set Onboard Key Manager recovery secrets.
(11) Configure node for external key management.
Selection (1-11)? 1
```

7. Confirm that the controller's console displays the following message:

Waiting for giveback...(Press Ctrl-C to abort wait)

On the partner controller:

8. Giveback the impaired controller:

```
storage failover giveback -fromnode local -only-cfo-aggregates true
```

On the impaired controller:

9. After booting with only the CFO aggregate, synchronize the key manager:

```
security key-manager onboard sync
```

10. Enter the cluster-wide passphrase for the Onboard Key Manager when prompted.

Show example prompt

Enter the cluster-wide passphrase for the Onboard Key Manager:

All offline encrypted volumes will be brought online and the corresponding volume encryption keys (VEKs) will be restored automatically within 10 minutes. If any offline encrypted volumes are not brought online automatically, they can be brought online manually using the "volume online -vserver <vserver> -volume <volume_name>" command.



If the sync is successful, the cluster prompt is returned with no additional messages. If the sync fails, an error message appears before returning to the cluster prompt. Do not continue until the error is corrected and the sync runs successfully.

11. Verify that all keys are synced:

```
security key-manager key query -restored false
```

The command should return no results. If any results appear, repeat the sync command until no results are returned.

On the partner controller:

12. Giveback the impaired controller:

```
storage failover giveback -fromnode local
```

13. Restore automatic giveback if you disabled it:

```
storage failover modify -node local -auto-giveback true
```

14. If AutoSupport is enabled, restore automatic case creation:

```
system node autosupport invoke -node * -type all -message MAINT=END
```

External Key Manager (EKM)

Restore the External Key Manager configuration from the ONTAP boot menu.

Before you begin

Gather the following files from another cluster node or from your backup:

- /cfcard/kmip/servers.cfg file or the KMIP server address and port
- /cfcard/kmip/certs/client.crt file (client certificate)
- /cfcard/kmip/certs/client.key file (client key)
- /cfcard/kmip/certs/CA.pem file (KMIP server CA certificates)

Steps

On the impaired controller:

1. Connect the console cable to the impaired controller.
2. Select option 11 from the ONTAP boot menu.

Show example boot menu

```
(1) Normal Boot.
(2) Boot without /etc/rc.
(3) Change password.
(4) Clean configuration and initialize all disks.
(5) Maintenance mode boot.
(6) Update flash from backup config.
(7) Install new software first.
(8) Reboot node.
(9) Configure Advanced Drive Partitioning.
(10) Set Onboard Key Manager recovery secrets.
(11) Configure node for external key management.
Selection (1-11)? 11
```

3. Confirm you have gathered the required information when prompted:

Show example prompt

```
Do you have a copy of the /cfcard/kmip/certs/client.crt file?
{y/n}
Do you have a copy of the /cfcard/kmip/certs/client.key file?
{y/n}
Do you have a copy of the /cfcard/kmip/certs/CA.pem file? {y/n}
Do you have a copy of the /cfcard/kmip/servers.cfg file? {y/n}
```

4. Enter the client and server information when prompted:

- a. Enter the client certificate (client.crt) file contents, including the BEGIN and END lines.
- b. Enter the client key (client.key) file contents, including the BEGIN and END lines.
- c. Enter the KMIP server CA(s) (CA.pem) file contents, including the BEGIN and END lines.
- d. Enter the KMIP server IP address.
- e. Enter the KMIP server port (press Enter to use the default port 5696).

Show example

```
Enter the client certificate (client.crt) file contents:  
-----BEGIN CERTIFICATE-----  
<certificate_value>  
-----END CERTIFICATE-----
```

```
Enter the client key (client.key) file contents:  
-----BEGIN RSA PRIVATE KEY-----  
<key_value>  
-----END RSA PRIVATE KEY-----
```

```
Enter the KMIP server CA(s) (CA.pem) file contents:  
-----BEGIN CERTIFICATE-----  
<certificate_value>  
-----END CERTIFICATE-----
```

```
Enter the IP address for the KMIP server: 10.10.10.10  
Enter the port for the KMIP server [5696]:
```

```
System is ready to utilize external key manager(s).  
Trying to recover keys from key servers....  
kmip_init: configuring ports  
Running command '/sbin/ifconfig e0M'  
..  
..  
kmip_init: cmd: ReleaseExtraBSDPort e0M
```

The recovery process completes and displays the following message:

```
Successfully recovered keymanager secrets.
```

Show example

```
System is ready to utilize external key manager(s).  
Trying to recover keys from key servers....  
Performing initialization of OpenSSL  
Successfully recovered keymanager secrets.
```

5. Select option 1 from the boot menu to continue booting into ONTAP.

Show example prompt

```
*****
*****
* Select option "(1) Normal Boot." to complete the recovery
process.
*
*****
*****
(1) Normal Boot.
(2) Boot without /etc/rc.
(3) Change password.
(4) Clean configuration and initialize all disks.
(5) Maintenance mode boot.
(6) Update flash from backup config.
(7) Install new software first.
(8) Reboot node.
(9) Configure Advanced Drive Partitioning.
(10) Set Onboard Key Manager recovery secrets.
(11) Configure node for external key management.
Selection (1-11)? 1
```

6. Restore automatic giveback if you disabled it:

```
storage failover modify -node local -auto-giveback true
```

7. If AutoSupport is enabled, restore automatic case creation:

```
system node autosupport invoke -node * -type all -message MAINT=END
```

Return the failed part to NetApp - ASA A250

Return the failed part to NetApp, as described in the RMA instructions shipped with the kit. See the [Part Return and Replacements](#) page for further information.

Copyright information

Copyright © 2026 NetApp, Inc. All Rights Reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means—graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system—without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP “AS IS” AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

LIMITED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (b)(3) of the Rights in Technical Data -Noncommercial Items at DFARS 252.227-7013 (FEB 2014) and FAR 52.227-19 (DEC 2007).

Data contained herein pertains to a commercial product and/or commercial service (as defined in FAR 2.101) and is proprietary to NetApp, Inc. All NetApp technical data and computer software provided under this Agreement is commercial in nature and developed solely at private expense. The U.S. Government has a non-exclusive, non-transferrable, nonsublicensable, worldwide, limited irrevocable license to use the Data only in connection with and in support of the U.S. Government contract under which the Data was delivered. Except as provided herein, the Data may not be used, disclosed, reproduced, modified, performed, or displayed without the prior written approval of NetApp, Inc. United States Government license rights for the Department of Defense are limited to those rights identified in DFARS clause 252.227-7015(b) (FEB 2014).

Trademark information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.