Manage ONTAP tools Manager settings

ONTAP tools for VMware vSphere 10

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Manage ONTAP tools Manager settings

Edit AutoSupport settings

When configuring ONTAP tools for VMware vSphere for the first time, AutoSupport is enabled by default. It sends messages to technical support 24 hours after it is enabled.

Disable AutoSupport

When you disable AutoSupport, you no longer receive proactive support and monitoring.

> It is recommended to keep AutoSupport enabled, as it helps accelerate problem detection and resolution. Even when AutoSupport is disabled, the system continues to collect and store information locally, but it doesn't send reports over the network.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Select the **Settings** > **Telemetry** > **Edit** option.
4. Deselect the **AutoSupport** option and save the changes.

Update AutoSupport proxy URL

Update the AutoSupport proxy URL so the AutoSupport feature routes data through the proxy server for secure transmission.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Select **Settings** from the sidebar.
4. Select the **Settings** > **Telemetry** > **Edit** option.
5. Enter a valid **Proxy URL** and save the changes.

   If you disable AutoSupport, the proxy URL is also disabled.

Add NTP servers

Enter the NTP server details to synchronize the time clocks of the ONTAP tools appliance.

Steps

1. Launch ONTAP tools Manager from a web browser:

`https://<ONTAPtoolsIP>:8443/virtualization/ui/`

2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Select the **Settings** > **NTP server** > **Edit** option.
4. Enter the comma-separated fully qualified domain name (FQDN), IPv4, or IPv6 addresses.

   Refresh to screen to see the updated values.

Reset VASA Provider and SRA credentials

If you forget your VASA Provider or SRA credentials, you can reset them to a new password using the ONTAP tools Manager interface. The new password must be between 8 and 256 characters long.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Select the **Settings** > **VASA Provider / SRA credentials** > **Reset Password** option.
4. Enter the new password and confirm it.
5. Select **Save** to apply the changes.

Edit Backup settings

Beginning with ONTAP tools for VMware vSphere 10.5, the backup feature is enabled by default and a backup is created every 10 minutes. You can disable the backup or edit the frequency of the backup.

Do not disable the backup because it prevents ONTAP tools from maintaining low RPO. Disabling the backup doesn’t delete the existing backup files. You can change the frequency of the backup to a value between 10 and 60 minutes.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Select the **Settings** > **Backup** > **Edit** option.
4. In the edit window, you can disable the backup or edit the backup frequency.

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