Manage passwords

ONTAP tools for VMware vSphere 10.1

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Manage passwords

Change ONTAP tools Manager password

You can change the administrator password using ONTAP tools Manager.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://loadBalanceIP:8443/virtualization/ui/`
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Click on the **administrator** icon on the top right corner of the screen and select **Change password**.
4. In the change password pop-up window, enter the old password and the new password details. The constraint for changing the password is displayed on the UI screen.
5. Click **Change** to implement the changes.

Reset ONTAP tools Manager password

If you've forgotten the ONTAP tools Manager password, you can reset the administrator credentials using the token generated by ONTAP tools for VMware vSphere maintenance console.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://loadBalanceIP:8443/virtualization/ui/`
2. On the login screen, select **Reset password** option.

   To reset the Manager password, you need to generate the reset token using the ONTAP tools for VMware vSphere maintenance console. .. From vCenter Server, open the maintenance console .. Enter '2' to select System Configuration option .. Enter '3' to generate the token to reset manager password
3. In the change password pop-up window, enter the password reset token, username, and the new password details.
4. Click **Reset** to implement the changes. On successful password reset, you can use new password to log in.

Reset application user password

The application user password is used for SRA and VASA provider registration with vCenter Server.

Steps

1. Launch ONTAP tools Manager from a web browser:
   `https://loadBalanceIP:8443/virtualization/ui/`

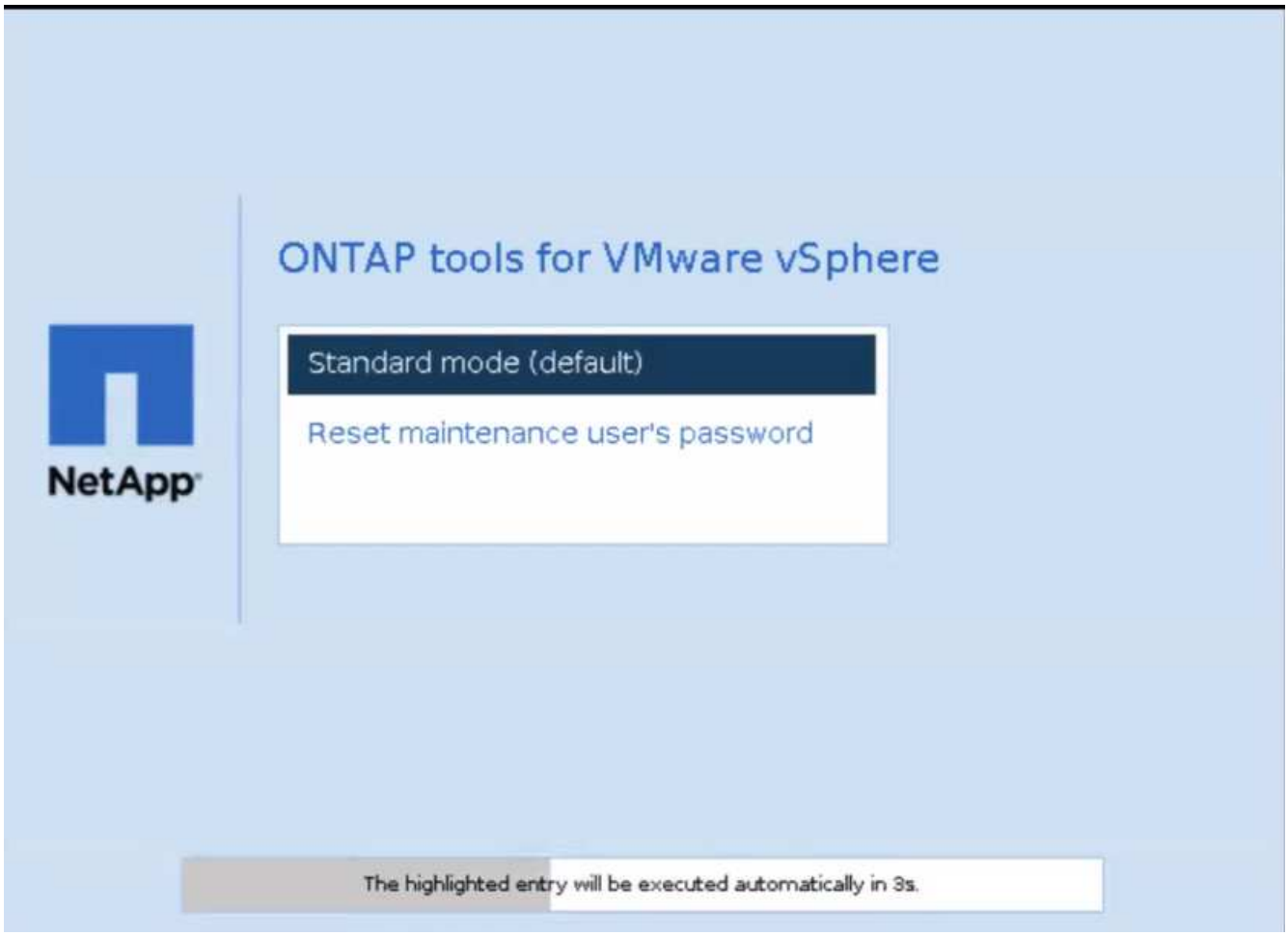
2. Log in with the ONTAP tools for VMware vSphere administrator credentials you provided during deployment.
3. Click on **Settings** from the sidebar.
4. In the **Application user credentials** screen, select **Reset password**.
5. Provide Username, new password and confirm new password inputs.
6. Click **Reset** to implement the changes.

Reset maintenance console user password

During guest OS restart operation, grub menu displays an option to reset maintenance console user password. This option is used to update the maintenance console user password present on the corresponding VM. Once the reset password is complete, the VM restarts to set the new password. In HA deployment scenario, after the VM restart, the password is automatically updated on the other two VMs.

Steps

1. Log in to your vCenter Server
2. Right-click on the VM and select **Power** > **Restart Guest OS** During system restart, you get the following screen:



You have 5 seconds to choose your option. Press any key to stop the progress and freeze the grub menu.

3. Select **Reset maintenance user's password** option. The maintenance console opens.
4. In the console, enter the new password details. New password and retype new password details should match to successfully reset the password. You have three chances to enter the correct password. The system restarts after successfully entering the new password.
5. Press Enter to continue. The password is updated on the VM.

The same grub menu comes up during power on of the VM as well. However, you should use the reset password option only with **Restart Guest OS** option.

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