



Manage passwords

ONTAP tools for VMware vSphere 10

NetApp

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Manage passwords

Change ONTAP tools Manager password

You can change the administrator password using ONTAP tools Manager.

Steps

1. Launch ONTAP tools Manager from a web browser:
`https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in with your ONTAP tools for VMware vSphere administrator credentials.
3. Select the **administrator** icon on the top right corner of the screen and select **Change password**.
4. In the change password pop-up window, enter the old and new passwords. The user interface screen shows the password requirements.
5. Select **Change** to apply the changes.

Reset ONTAP tools Manager password

If you forget the ONTAP tools Manager password, you can restore administrator access by using a reset token generated from the ONTAP tools for VMware vSphere maintenance console.

Steps

1. Open a web browser and navigate to `https://<ONTAPtoolsIP>:8443/virtualization/ui/` to access ONTAP tools Manager.
2. On the login page, select **Reset password**.
3. Generate a password reset token using the ONTAP tools for VMware vSphere maintenance console:
 - a. Log in to the vCenter Server and open the maintenance console.
 - b. Enter 2 to select **System Configuration**.
 - c. Enter 3 to select **Change 'maint' user password**.
4. In the password reset dialog, enter the reset token, username, and new password.
5. Select **Reset** to update the credentials.
6. Log in to ONTAP tools Manager with the new password.

Reset application user password in ONTAP tools

Follow these steps to reset the application user password needed for SRA and VASA Provider registration with vCenter Server using ONTAP tools for VMware vSphere.

Steps

1. Open a web browser and navigate to: `https://<ONTAPtoolsIP>:8443/virtualization/ui/`
2. Log in using the administrator credentials configured during ONTAP tools deployment.
3. From the sidebar, select **Settings**.

4. On the **VASA/SRA credentials** page, select **Reset password**.
5. Enter and confirm the new password.
6. Select **Reset** to apply the new password.

Reset the ONTAP tools maintenance console password

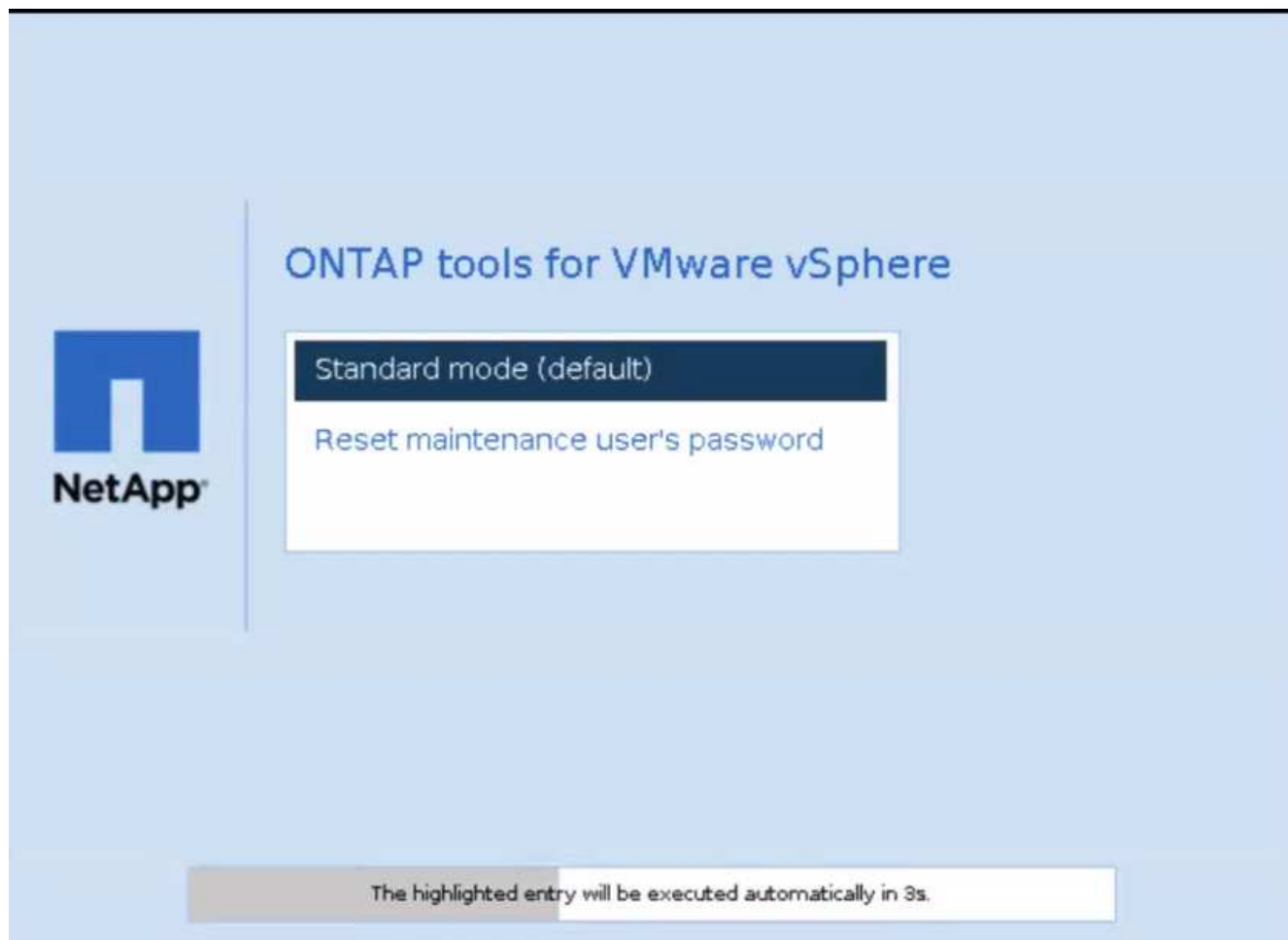
During guest OS restart operation, GRUB menu displays an option to reset maintenance console user password. Use this option to update the maintenance console user password on the VM. After you reset the password, the VM restarts to set the new password. In HA deployment scenario, after the VM restart, the password is automatically updated on the other two VMs.



For ONTAP tools for VMware vSphere HA deployment, you should change the maintenance console user password on the ONTAP tools management node, which is node1.

Steps

1. Log in to your vCenter Server
2. Right-click on the VM and select **Power > Restart Guest OS** During system restart, you get the following screen:



You have 5 seconds to choose your option. Press any key to stop the progress and freeze the GRUB menu.

3. Select **Reset maintenance user's password** option. The maintenance console opens.
4. In the console, enter and confirm the new password. You have three attempts. The system restarts after you successfully enter the new password.
5. Press **Enter** to continue. The system updates the password on the VM.



The same GRUB menu comes up during power on of the VM as well. However, you should use the reset password option only with the **Restart Guest OS** option.

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