What should I do after reverting my cluster?

ONTAP 9

NetApp
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<table>
<thead>
<tr>
<th>Topic</th>
<th>Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>What should I do after reverting my cluster?</td>
<td>1</td>
</tr>
<tr>
<td>Verify cluster and storage health after downgrade or revert</td>
<td>1</td>
</tr>
<tr>
<td>Enable automatic switchover for MetroCluster configurations</td>
<td>3</td>
</tr>
<tr>
<td>Enable and revert LIFs to home ports after a revert</td>
<td>4</td>
</tr>
<tr>
<td>Enable Snapshot copy policies after reverting</td>
<td>5</td>
</tr>
<tr>
<td>Verify client access (SMB and NFS)</td>
<td>6</td>
</tr>
<tr>
<td>Verify IPv6 firewall entries</td>
<td>6</td>
</tr>
<tr>
<td>Revert password hash function to the supported encryption type</td>
<td>7</td>
</tr>
<tr>
<td>Considerations for whether to manually update the SP firmware</td>
<td>8</td>
</tr>
<tr>
<td>Change in user accounts that can access the Service Processor</td>
<td>8</td>
</tr>
</tbody>
</table>
What should I do after reverting my cluster?

Verify cluster and storage health after downgrade or revert

After you downgrade or revert a cluster, you should verify that the nodes are healthy and eligible to participate in the cluster, and that the cluster is in quorum. You should also verify the status of your disks, aggregates, and volumes.

Verify cluster health

1. Verify that the nodes in the cluster are online and are eligible to participate in the cluster: `cluster show`

```
cluster1::> cluster show
Node                  Health  Eligibility
--------------------- ------- ------------
node0                 true    true
node1                 true    true
```

If any node is unhealthy or ineligible, check EMS logs for errors and take corrective action.

2. Set the privilege level to advanced:
   `set -privilege advanced`

   Enter `y` to continue.

3. Verify the configuration details for each RDB process.

   - The relational database epoch and database epochs should match for each node.
   - The per-ring quorum master should be the same for all nodes.

   Note that each ring might have a different quorum master.

<table>
<thead>
<tr>
<th>To display this RDB process…</th>
<th>Enter this command…</th>
</tr>
</thead>
<tbody>
<tr>
<td>Management application</td>
<td><code>cluster ring show -unitname mgmt</code></td>
</tr>
<tr>
<td>Volume location database</td>
<td><code>cluster ring show -unitname vldb</code></td>
</tr>
<tr>
<td>Virtual-Interface manager</td>
<td><code>cluster ring show -unitname vifmgr</code></td>
</tr>
<tr>
<td>SAN management daemon</td>
<td><code>cluster ring show -unitname bcomd</code></td>
</tr>
</tbody>
</table>

This example shows the volume location database process:
cluster1::*> cluster ring show -unitname vldb

<table>
<thead>
<tr>
<th>Node</th>
<th>UnitName</th>
<th>Epoch</th>
<th>DB Epoch</th>
<th>DB Trnxs</th>
<th>Master</th>
<th>Online</th>
</tr>
</thead>
<tbody>
<tr>
<td>node0</td>
<td>vldb</td>
<td>154</td>
<td>154</td>
<td>14847</td>
<td>node0</td>
<td>master</td>
</tr>
<tr>
<td>node1</td>
<td>vldb</td>
<td>154</td>
<td>154</td>
<td>14847</td>
<td>node0</td>
<td>secondary</td>
</tr>
<tr>
<td>node2</td>
<td>vldb</td>
<td>154</td>
<td>154</td>
<td>14847</td>
<td>node0</td>
<td>secondary</td>
</tr>
<tr>
<td>node3</td>
<td>vldb</td>
<td>154</td>
<td>154</td>
<td>14847</td>
<td>node0</td>
<td>secondary</td>
</tr>
</tbody>
</table>

4 entries were displayed.

4. Return to the admin privilege level: set -privilege admin

5. If you are operating in a SAN environment, verify that each node is in a SAN quorum: event log show -severity informational -message-name scsiblade.*

The most recent scsiblade event message for each node should indicate that the scsi-blade is in quorum.

<table>
<thead>
<tr>
<th>Time</th>
<th>Node</th>
<th>Severity</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>MM/DD/YYYY TIME</td>
<td>node0</td>
<td>INFORMATIONAL</td>
<td>scsiblade.in.quorum: The scsi-blade ...</td>
</tr>
<tr>
<td>MM/DD/YYYY TIME</td>
<td>node1</td>
<td>INFORMATIONAL</td>
<td>scsiblade.in.quorum: The scsi-blade ...</td>
</tr>
</tbody>
</table>

Related information
System administration

**Verify storage health**

After you revert or downgrade a cluster, you should verify the status of your disks, aggregates, and volumes.

1. Verify disk status:

<table>
<thead>
<tr>
<th>To check for...</th>
<th>Do this...</th>
</tr>
</thead>
</table>
| Broken disks    | a. Display any broken disks: storage disk show -state broken  
b. Remove or replace any broken disks. |
<table>
<thead>
<tr>
<th>To check for...</th>
<th>Do this...</th>
</tr>
</thead>
<tbody>
<tr>
<td>Disks undergoing maintenance or reconstruction</td>
<td>a. Display any disks in maintenance, pending, or reconstructing states:</td>
</tr>
<tr>
<td></td>
<td>storage disk show -state maintenance</td>
</tr>
<tr>
<td></td>
<td>b. Wait for the maintenance or reconstruction operation to finish before proceeding.</td>
</tr>
</tbody>
</table>

2. Verify that all aggregates are online by displaying the state of physical and logical storage, including storage aggregates: storage aggregate show -state !online

This command displays the aggregates that are not online. All aggregates must be online before and after performing a major upgrade or reversion.

```
cluster1::> storage aggregate show -state !online
There are no entries matching your query.
```

3. Verify that all volumes are online by displaying any volumes that are not online: volume show -state !online

All volumes must be online before and after performing a major upgrade or reversion.

```
cluster1::> volume show -state !online
There are no entries matching your query.
```

4. Verify that there are no inconsistent volumes: volume show -is-inconsistent true

See the Knowledge Base article Volume Showing WAFL Inconsistent on how to address the inconsistent volumes.

Related information
Disk and aggregate management

Enable automatic switchover for MetroCluster configurations

This topic provides information regarding the additional tasks that you must perform after the reversion of MetroCluster configurations.

1. Enable automatic unplanned switchover: metrocluster modify -auto-switchover-failure -domain auso-on-cluster-disaster

2. Validate the MetroCluster configuration: metrocluster check run
Enable and revert LIFs to home ports after a revert

During a reboot, some LIFs might have been migrated to their assigned failover ports. After you revert a cluster, you must enable and revert any LIFs that are not on their home ports.

The network interface revert command reverts a LIF that is not currently on its home port back to its home port, provided that the home port is operational. A LIF's home port is specified when the LIF is created; you can determine the home port for a LIF by using the network interface show command.

1. Display the status of all LIFs: `network interface show`

   This example displays the status of all LIFs for a storage virtual machine (SVM).

   ```
   cluster1::> network interface show -vserver vs0
   
   Logical     Status     Network            Current
   Current Is
   Vserver     Interface  Admin/Oper Address/Mask       Node          Port
   Home
   ----------- ---------- ---------- ------------------ -------------
   ------- ----
   vs0
   true
   data001    down/down  192.0.2.120/24     node0         e0e
   true
   data002    down/down  192.0.2.121/24     node0         e0f
   true
   data003    down/down  192.0.2.122/24     node0         e2a
   true
   data004    down/down  192.0.2.123/24     node0         e2b
   true
   data005    down/down  192.0.2.124/24     node0         e0e
   false
   data006    down/down  192.0.2.125/24     node0         e0f
   false
   data007    down/down  192.0.2.126/24     node0         e2a
   false
   data008    down/down  192.0.2.127/24     node0         e2b
   8 entries were displayed.
   ```

   If any LIFs appear with a Status Admin status of down or with an Is home status of false, continue with the next step.

2. Enable the data LIFs: `network interface modify {-role data} -status-admin up`
cluster1::> network interface modify {-role data} -status-admin up
8 entries were modified.

3. Revert LIFs to their home ports: network interface revert *

This command reverts all LIFs back to their home ports.

cluster1::> network interface revert *
8 entries were acted on.

4. Verify that all LIFs are in their home ports: network interface show

This example shows that all LIFs for SVM vs0 are on their home ports.

cluster1::> network interface show -vserver vs0

<table>
<thead>
<tr>
<th>Logical</th>
<th>Status</th>
<th>Network</th>
<th>Current</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vserver</td>
<td>Interface</td>
<td>Admin/Oper Address/Mask</td>
<td>Node</td>
</tr>
<tr>
<td>Home</td>
<td>---------</td>
<td>-------------------</td>
<td>-----</td>
</tr>
<tr>
<td>vs0</td>
<td>data001</td>
<td>up/up 192.0.2.120/24 node0 e0e</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data002</td>
<td>up/up 192.0.2.121/24 node0 e0f</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data003</td>
<td>up/up 192.0.2.122/24 node0 e2a</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data004</td>
<td>up/up 192.0.2.123/24 node0 e2b</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data005</td>
<td>up/up 192.0.2.124/24 node1 e0e</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data006</td>
<td>up/up 192.0.2.125/24 node1 e0f</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data007</td>
<td>up/up 192.0.2.126/24 node1 e2a</td>
<td>true</td>
</tr>
<tr>
<td></td>
<td>data008</td>
<td>up/up 192.0.2.127/24 node1 e2b</td>
<td>true</td>
</tr>
</tbody>
</table>

8 entries were displayed.

Enable Snapshot copy policies after reverting

After reverting to an earlier version of ONTAP, you must enable Snapshot copy policies to
You are reenabling the Snapshot schedules that you disabled before you reverted to an earlier version of ONTAP.

1. Enable Snapshot copy policies for all data SVMs:

   ```bash
   volume snapshot policy modify -vserver * -enabled true
   snapshot policy modify pg-rpo-hourly -enable true
   ```

2. For each node, enable the Snapshot copy policy of the root volume by using the `run-nodenodenamevol optionsroot_vol_namenosnap off` command.

   ```bash
   cluster1::> run -node node1 vol options vol0 nosnap off
   ```

### Verify client access (SMB and NFS)

For the configured protocols, test access from SMB and NFS clients to verify that the cluster is accessible.

### Verify IPv6 firewall entries

A reversion from any version of ONTAP 9 might result in missing default IPv6 firewall entries for some services in firewall policies. You need to verify that the required firewall entries have been restored to your system.

1. Verify that all firewall policies are correct by comparing them to the default policies:

   ```bash
   firewall policy show
   ```

   The following example shows the default policies:
cluster1::*> system services firewall policy show

Policy           Service    Action IP-List
---------------- ---------- ------ ---------------------
cluster
    dns        allow  0.0.0.0/0
    http       allow  0.0.0.0/0
    https      allow  0.0.0.0/0
    ndmp       allow  0.0.0.0/0
    ntp        allow  0.0.0.0/0
    rsh        allow  0.0.0.0/0
    snmp       allow  0.0.0.0/0
    ssh        allow  0.0.0.0/0
    telnet     allow  0.0.0.0/0

data
    dns        allow  0.0.0.0/0, ::/0
    http       deny   0.0.0.0/0, ::/0
    https      deny   0.0.0.0/0, ::/0
    ndmp       allow  0.0.0.0/0, ::/0
    ntp        deny   0.0.0.0/0, ::/0
    rsh        deny   0.0.0.0/0, ::/0

2. Manually add any missing default IPv6 firewall entries by creating a new firewall policy: system services firewall policy create

cluster1::*> system services firewall policy create -policy newIPv6 -service ssh -action allow -ip-list ::/0

3. Apply the new policy to the LIF to allow access to a network service: network interface modify

cluster1::*> network interface modify -vserver VS1 -lif LIF1 -firewall-policy newIPv6

Revert password hash function to the supported encryption type

If you reverted from ONTAP 9.1 or ONTAP 9.0 to ONTAP 8.3.x, SHA-2 account users can no longer be authenticated with their passwords. Passwords must be reset to use the MDS encryption type.
1. Set a temporary password for each SHA-2 user account that you identified prior to reverting: `security login password -username user_name -vserver vserver_name`

2. Communicate the temporary password to the affected users and have them log in through a console or SSH session to change their passwords as prompted by the system.

**Considerations for whether to manually update the SP firmware**

If the SP automatic update functionality is enabled (the default), downgrading or reverting to ONTAP 8.3.x does not require a manual SP firmware update. The SP firmware is automatically updated to the newest compatible version that is supported by the ONTAP version you reverted or downgraded to.

If the SP automatic update functionality is disabled (not recommended), after the ONTAP revert or downgrade process is complete, you must manually update the SP firmware to a version that is supported for the ONTAP version you reverted or downgraded to.

**NetApp BIOS/ONTAP Support Matrix**

**NetApp Downloads: System Firmware and Diagnostics**

**Change in user accounts that can access the Service Processor**

If you created user accounts on ONTAP 9.8 or earlier, upgraded to ONTAP 9.9.1 or later (when the `-role` parameter is changed to `admin`), and then reverted back to ONTAP 9.8 or earlier, the `-role` parameter is restored to its original value. You should nonetheless verify that the modified values are acceptable.

During revert, if the role for an SP user has been deleted, the "rbac.spuser.role.notfound" EMS message will be logged.

For more information, see Accounts that can access the SP.