



# Free trial restrictions

## SaaS Backup for Microsoft 365

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January 13, 2021

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The following restrictions apply to free trial accounts:

- A maximum of 25 users for Microsoft Exchange Online and 25 site collections for Microsoft SharePoint Online.
- A maximum of 3 immediate backups per day.
- Automated backups for only the first 30 days.
- No scheduled backups are allowed during the 15 day grace period after the free trial ends.
- A maximum of 10 restores are allowed in a 24-hour period for all services.
- TeamsChat backup is disabled by default and can be enabled upon request by sending an email to SaaS Backup Support at [saasbackupsupport@netapp.com](mailto:saasbackupsupport@netapp.com). To enable TeamsChat, all active Teams users must be licensed in SaaS Backup.

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