



Release notes

SaaS Backup For Office 365

NetApp
March 22, 2021

This PDF was generated from https://docs.netapp.com/us-en/saasbackupO365/reference_new_saasbackupO365.html on March 22, 2021. Always check docs.netapp.com for the latest.

Table of Contents

- Release notes 1
 - New features and updates 1
 - New features and updates - Archived 4
 - Known problems and limitations 6

Release notes

New features and updates

The following new features and updates have been added to this release of NetApp SaaS Backup for Microsoft 365.

December 2020

If you deploy Microsoft Azure in the US, your data will not leave your Microsoft environment. During the sign-up process for SaaS Backup for Microsoft 365, you can use Azure Blob storage or your own storage.

[Signing up for SaaS Backup from a free trial](#)

[Signing up for SaaS Backup from a paid subscription](#)

November 2020

- Starting this month, you can monitor user data for all services. With this new functionality you can download an Excel file to monitor several user data types like email or url addresses, mailbox types, license use, discovery state, last discovery, backup status, backup tier, and more.

[Monitoring user data](#)

- Now you can restore your Microsoft Office 365 Groups to another group.

[Performing a high-level restore](#)

- OneDrive for Business license holders can release licenses and purge users without restrictions.

[Releasing a user license](#)

[Purging](#)

- When searching in the job history log, you can now filter by job completion status in addition to job type, service, start time, and end time.

[Viewing job history](#)

June 2020

- SaaS Backup for Microsoft 365 now supports advanced search capabilities for Exchange Online users. Once enabled, a user can search for individual, shared, and archive mailbox items within the last six months of backup data.

[Performing a search](#)

To enable this feature, go to [Support](#) and submit a request.

You can also email the SaaS Backup support team at saasbackupsupport@netapp.com.

March/April 2020

- Now you can select different time ranges to browse backups for Microsoft 365 Exchange, SharePoint, OneDrive for Business, and Groups for protected users.

The screenshot shows the SaaS Backup interface for a Microsoft 365 Group named 'Dream1'. The breadcrumb navigation at the top reads 'Services / Office 365 Groups / Teams / Dream1@ccdev13.onmicrosoft.com'. The group details card shows: NAME Dream1, PRIVACY Public, and GROUP Tier 3. A 'LAST BACKUP STATUS' icon is also present. The 'RECENT SUCCESSFUL BACKUP' section shows a backup from 'April 29, 2020, 01:14:03 AM'. Below this, there are three rows of backup data, each with a calendar icon, an email address, a URL, and a 'Channels Of Dream1' label. A dropdown menu is open, showing options: 'Showing Last 5 days Backup', 'Last 5 days', 'Last 7 days', 'Last 14 days', 'Last 30 days', 'Show All Backup', and 'View Backup History'. A 'Restore' button is visible to the right of the dropdown.

Browsing backups

- SaaS Backup for Microsoft 365 now supports backup to Microsoft TeamsChat. With this new functionality, you can backup and restore your conversations, channels, tabs, attachments, members, and settings found in Microsoft TeamsChat.

Performing an immediate backup of a service

To enable this feature, go to [Support](#) and submit a request.

You can also email the SaaS Backup support team at saasbackupsupport@netapp.com.

January 2020

- You can now view mailboxes, sites, mysites, groups, or accounts that have been deprovisioned.
[Viewing deprovisioned items](#)
- User licenses are now automatically release seven days after the accounts are purged. You can view a list of items scheduled to be purged within seven days and list of items that have already been purged.
[Viewing a list of purged data](#)
- Backup for Microsoft OneNote notebooks is now supported for Microsoft SharePoint Online and OneDrive for Business.
[Enabling backups for OneNote](#)

September 2019

- You can now activate support for paid subscriptions of SaaS Backup.
Activating support enables you to access technical support over the phone, online chat, or web ticketing system.

[Activating support](#)

June 2019

- SaaS Backup for Microsoft 365 now supports the backup and restore of items created using the copy-to feature in Microsoft SharePoint Online and Microsoft OneDrive for Business.
- Enhancements have been made to include additional details in the restore statistics including restore size, restore location, and additional comments.

May 2019

- SaaS Backup now supports add-on licenses.

[Updating subscription information](#)

April 2019

- SaaS Backup for Microsoft 365 now supports deletion of security groups.

[Deleting security groups](#)

- Shared mailboxes no longer consume a user license.

March 2019

- SaaS Backup for Microsoft 365 now supports multiple backup locations in each supported region.

You can now choose any of the available locations in your selected region as the site for your data backup. Choosing the location that is geographically closest to the location of your data is recommended. The location recommended by SaaS Backup is marked as **preferred** in the list of options.



If you are upgrading from a trial version and you choose a backup location that is different from the location used in your trial, your trial data is not preserved.

[Upgrading from a trial subscription](#)

- You can now release user licenses and make them available for other users.

[Releasing a user license](#)

February 2019

- SaaS Backup for Microsoft 365 now supports the following:
 - Backup and restore of archive mailboxes.
 - Enhanced backup and restore statistics across Microsoft Office Exchange Online, SharePoint, and OneDrive for Business.

Archived

Click [here](#) for the archived list of new features

New features and updates - Archived

The following is an archived list of new features added to SaaS Backup for Microsoft 365.

December 2018

- SaaS Backup for Microsoft 365 can now be purchased through the AppDirect Marketplace and the CANCOM Marketplace.

August 2018

- The user interface has been redesigned for improved user experience and efficiency.
- Data retention policies have been updated to allow data to be retained for 3 years.
[Backup policies](#)

May 2018

- NetApp Cloud Control has been renamed to NetApp SaaS Backup for Microsoft 365.
- You can now purge users, site collections, and Microsoft 365 groups, completely removing all associated data from SaaS Backup for Microsoft 365.
[Purging a user, site collection, or Microsoft 365 group](#)
- SaaS Backup now discovers both public and private groups for Microsoft 365 groups.

April 2018

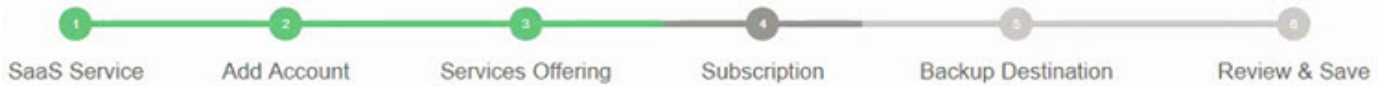
- SaaS Backup for Microsoft 365 now supports shared mailboxes for Microsoft Office Exchange Online.

Shared mailboxes are discovered through the use of an automatically created service account. If you have not activated service for Microsoft Office Exchange Online prior to this update, the automatic service account for shared mailboxes is created by SaaS Backup when you activate Microsoft Office Exchange Online. If your service for Microsoft Office Exchange Online is already activated, you must grant SaaS Backup permission to create the automatic service account, so that your shared mailboxes can be discovered and backed up. [Granting permissions to enable shared mailboxes](#)

After your automatic service account is created, your shared mailboxes will be automatically discovered during the next scheduled synchronization of your user account. If you want your shared mailboxes discovered immediately, you can [discover your user accounts immediately](#).

March 2018

The location in which you enter an activation code for a free trial was moved to the Add a Service Provider wizard:



Select the subscription type

Free Trial

Licensed

NetApp Cloud Control **free trial** will be valid for **30 days**. You can upgrade from trial to license version any time in trial period or within 15 days after your trial version is expired.



Activation Code

February 2018

- Filtering based on Template ID is now available for Microsoft SharePoint Online.
[Creating a user defined filter](#)
- You can now download the SaaS Backup for Microsoft 365 user account activity log to a .csv file.
[Downloading the activity log](#)
- Synchronization of user accounts, sites, and groups between SaaS Backup for Microsoft 365 and your service is now enabled by default.
- Inclusion of backup version history is now enabled by default. The default number of versions is 20.
[Updating Backup Settings](#)

January 2018

- The activity log now displays the name of the user ID associated with each action performed inside SaaS Backup for Microsoft 365.
- You can now manually synchronize your user permissions with Azure Active Directory from within SaaS Backup for Microsoft 365.
- Microsoft Exchange Online now supports export to PST for restore at the folder level.

November 2017

- SaaS Backup for Microsoft 365 now supports Azure Blob as an option for SaaS Backup provided storage.
- SaaS Backup for Microsoft 365 now supports Microsoft 365 Groups for backup and restore. Microsoft Exchange Online or Microsoft SharePoint Online must be activated before you can activate Microsoft 365 Groups. Microsoft 365 Groups can only be protected by the tier 3 backup policy.
- Microsoft Exchange Online now supports export to PST for restore at the mailbox level.

October 2017

- Rules can be created that allow you to automatically move users to a preselected backup tier based on predefined criteria.
You can create rules for Microsoft Exchange Online and Microsoft OneDrive for Business. You cannot

create rules for Microsoft SharePoint Online.
[Creating Rules](#)

Known problems and limitations

The following are known limitations identified at the application level for SaaS Backup for Microsoft 365.

For Microsoft 365 OneDrive for Business

Newly added drives are not detected until you manually complete a sync for the service.

For Microsoft 365 Exchange Online

- SaaS Backup does not support backups for public folders.
- **Advanced Search** is only available for Exchange Online. The setting is disabled by default. A customer must request to enable this feature. After the Enable Advanced Search setting is enabled, administrators must manually enable the search feature for individual users.

For Microsoft 365 Teams

- Channel configuration is restored but content and conversations are not.
- Due to API limitations, SaaS Backup cannot differentiate between public and private channels in SaaS Backup.
- High-level restore restores Mailbox & SharePoint data only, not conversations.
- Backup or restore for emojis and gifs is not supported in Teams Chat.
- Team chat conversations only export option is Export to HTML. Attachment links posted in conversations are not visible in the html document.

For Microsoft 365 OneNote

- Export to data is not available.
- Incremental backup job might fail with the following error message:
`Partial Failure. Failed to back up few OneNote Sections.`
- OneDrive backups include the backup of .onebak files.
- Restore statistics are not available for download.
- Data export and data purge are not supported.

Other problems and limitations

The following known problems and limitations are not specific to one application.

For all users who sign up with a Microsoft 365 service account:

- SaaS Backup supports Basic Authentication only.

For free trial users:

- A maximum of 10 restores per service are allowed in a 24-hour period.

For licensed users:

- A maximum of 10 export data restores per service are allowed in a 24-hour period. All other restore options have no limitations.

For restores of site collection groups:

- If an entire site collection group is deleted, the restore of private groups in the collection fails, resulting in a restore job status of “partially failed.” If this happens, the site is not accessible from the GUI.

For **Advanced Search**:

- A maximum of 10 search jobs are allowed in a 24-hour period.

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