



Purging data and metadata

SaaS Backup For Salesforce

NetApp
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You can purge data from Salesforce organizations. Purging your data at the organization level is managed in **Account Settings**.

Metadata retention and purges are automatically managed by SaaS Backup for Salesforce. Metadata is retained for 90 days. After 90 days, the metadata is purged.

Purging Data

You always have the option to purge data from a specific organization such as an unused Salesforce organization.

You can purge data to refresh production or sandbox instances.

You may also want to add another production or sandbox instance. To do so, you must purge a production or sandbox instance.

Steps

1.

Click  and then click .

2. Click **Retain and Purge**.

3. Under **Retain and Purge**, scroll down to **Purge Data**.

4. Select the **Type of Provider** and **Service Name**.

5. Search or select the organization ID.

6. Click **Save**.

A message pops up for you to confirm or cancel the purge.

7. Click **Yes** to confirm the purge. If you click **Yes**, you can recover the purged data for up to seven days.

8. Click **Show Purged List** to see a list of scheduled purges.

Purged List



ITEM NAME	SERVICE TYPE	DAYS LEFT	PURGED DATE	STATUS
Filter By Email / URL	All			All
00D0o000001BGOuEAO	Salesforce	7 days	October 21, 2020, 05:27:22 PM	To be Purged

Cancel

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