



Viewing data

SaaS Backup For Salesforce

NetApp
March 06, 2021

Table of Contents

- Viewing data 1
 - Viewing the activity log 1
 - Downloading the activity log 2
 - Downloading export data 2
 - Viewing backup records 6

Viewing data

Viewing job history

You can view a list of all jobs completed, canceled, or failed within SaaS Backup for Salesforce.

Steps

1. From the left-pane navigation, click **Reporting**.

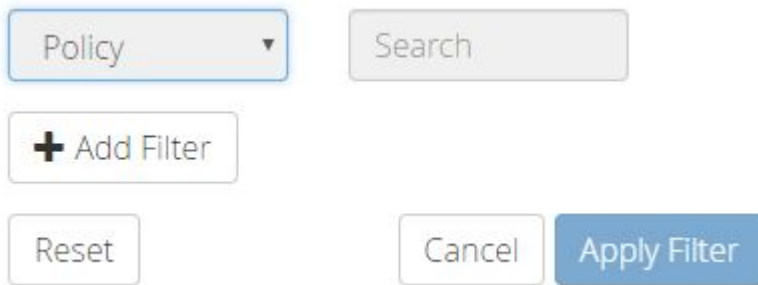


The job history is displayed.

2. In the top right corner, click **Filter**.



3. Select the Filter you would like to use to refine the reporting results. You can filter by backup policy, service, or job type.
4. Click inside the **Search** box and select the specific backup policy, service, or job type for which you want to see results. Add additional filters as needed.



5. Click **Apply Filter**.

Viewing the activity log

You can view a list of all activity performed inside of SaaS Backup for Salesforce.

Steps

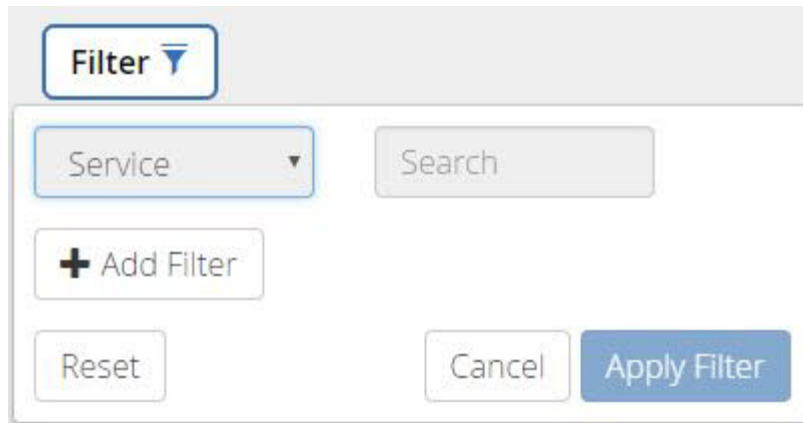
1. From the left-pane navigation, click **Reporting**.



2. Click **Activity Log**.
3. To filter the results, click **Filter**.



4. Select the Filter you would like to use to refine the reporting results. You can filter by service or event.



5. Click inside the **Search** box and select the specific service or event for which you want to see results. Add additional filters as needed.
6. Click **Apply Filter**.

Downloading the activity log

You can download the activity log to a .csv file.

Steps

1. From the left-pane navigation, click **Reporting**.



2. Click **Activity Log**.
3. Click **Download**.



The activity log is downloaded as a .csv file.

Downloading export data

You can export data at the object and organization level. For each export, you can download attachments, results, and statistics from a previous backup.

Object-level export

Steps

1. From the left-pane navigation, click **Services**.



2. Click **Production Instances** or **Sandbox Instances**.

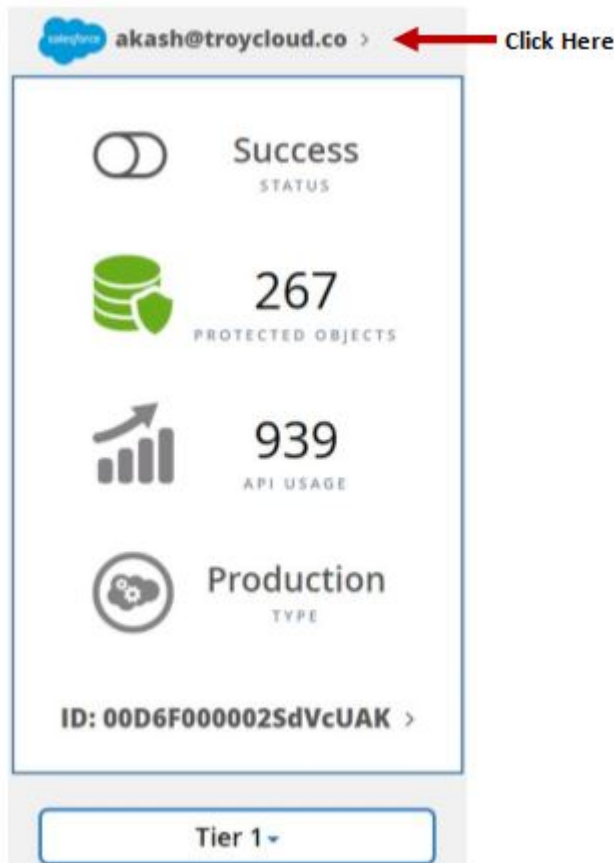




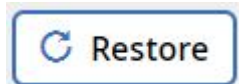
3. Click the number of **Protected Instances**.



4. Click the name of the organization.



5. Select the objects you want to export and click **Restore**.



6. If needed, select **Restore Relationships** or **Restore Files/Attachments** to include them in your export.



If you select **Restore Relationships**, then the job exports the selected object and all its relationship objects. If you do not select **Restore Relationships**, then the job exports only the selected objects.

7. Click **Submit**.

8. Click **Jobs** from the left-pane navigation to view your restore job.

9. Click on **Total Objects** or **Successful** to see the job details and the download options.

a. For export jobs with **Restore Files/Attachments**, you have three download options:

i.

For results, click

[Export Data Download Link](#)

- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the EXCEL results.

ii.

For attachments, click

[Attachments Download Link](#)

- A. In your finder, locate the downloaded .tar.gz file.
- B. Unzip the file to get a .tar file.
- C. Extract the .tar file to see the attachments.

iii.

For a statistics report, click

[Download](#)

b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click

[Export Data Download Link](#)

ii.

For a statistics report, click

[Download](#)

Organization-level export

Steps

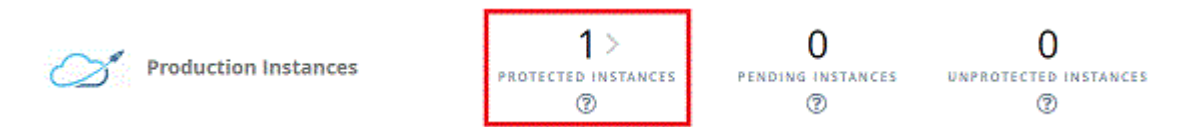
1. From the left-pane navigation, click **Services**.



2. Click **Production Instances** or **Sandbox Instances**.



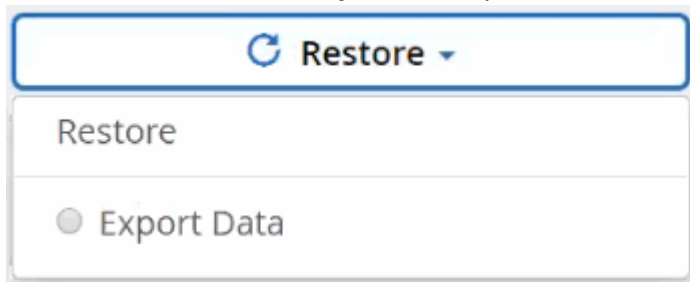
3. Click the number of **Protected Instances**.



4. Select the **Tier**.



5. Click **Restore** and then **Export Data** option.



6. If needed, click **Restore Files/Attachments** to include them in your export.

7. Click **Submit**.

8. Click **Jobs** from the left-pane navigation to view your restore job.

9. Click on **Total Organizations** or **Successful** to see the job details and the download options.

a. For export jobs with **Restore Files/Attachments**, you have three download options:

i.

For results, click

[Export Data Download Link](#)

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the EXCEL results.

ii.

For attachments, click

[Attachments Download Link](#)

A. In your finder, locate the downloaded .tar.gz file.

B. Unzip the file to get a .tar file.

C. Extract the .tar file to see the attachments.

iii.

For a statistics report, click

[Download](#)

b. For export jobs without **Restore Files/Attachments**, you have two download options:

i.

For results, click

[Export Data Download Link](#)

ii.

For a statistics report, click

[Download](#)

Viewing backup records

You can check the number of your backup records in SaaS Backup for Salesforce.

The first full backup provides the total number of backup records at the organization level. After this first backup, you can view the total number of created, updated, and deleted records from the **Backup summary**.

Steps

1. From the dashboard, click the number of protected instances (production or sandbox).
2. Click **view** under **Backup Summary**.



3. View the number of created and deleted records and the record count of all record changes in the table.

OBJECT NAME	CREATED	DELETED	RECORD COUNT	TYPE
1234567890zwexhubnjkmle w7quxuwi xshbggg	0	0	0	Custom
Account	76	0	76	Standard
Account Brand	0	0	0	Standard
Account Contact Relationship	20	0	20	Standard

- **Object name** - Includes all objects in the organization.
- **Created** - All created and updated records.
- **Deleted** - All deleted records.
- **Record count** - The total number of backup changes for an object.

Copyright Information

Copyright © 2021 NetApp, Inc. All rights reserved. Printed in the U.S. No part of this document covered by copyright may be reproduced in any form or by any means-graphic, electronic, or mechanical, including photocopying, recording, taping, or storage in an electronic retrieval system-without prior written permission of the copyright owner.

Software derived from copyrighted NetApp material is subject to the following license and disclaimer:

THIS SOFTWARE IS PROVIDED BY NETAPP "AS IS" AND WITHOUT ANY EXPRESS OR IMPLIED WARRANTIES, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, WHICH ARE HEREBY DISCLAIMED. IN NO EVENT SHALL NETAPP BE LIABLE FOR ANY DIRECT, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR CONSEQUENTIAL DAMAGES (INCLUDING, BUT NOT LIMITED TO, PROCUREMENT OF SUBSTITUTE GOODS OR SERVICES; LOSS OF USE, DATA, OR PROFITS; OR BUSINESS INTERRUPTION) HOWEVER CAUSED AND ON ANY THEORY OF LIABILITY, WHETHER IN CONTRACT, STRICT LIABILITY, OR TORT (INCLUDING NEGLIGENCE OR OTHERWISE) ARISING IN ANY WAY OUT OF THE USE OF THIS SOFTWARE, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGE.

NetApp reserves the right to change any products described herein at any time, and without notice. NetApp assumes no responsibility or liability arising from the use of products described herein, except as expressly agreed to in writing by NetApp. The use or purchase of this product does not convey a license under any patent rights, trademark rights, or any other intellectual property rights of NetApp.

The product described in this manual may be protected by one or more U.S. patents, foreign patents, or pending applications.

RESTRICTED RIGHTS LEGEND: Use, duplication, or disclosure by the government is subject to restrictions as set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.277-7103 (October 1988) and FAR 52-227-19 (June 1987).

Trademark Information

NETAPP, the NETAPP logo, and the marks listed at <http://www.netapp.com/TM> are trademarks of NetApp, Inc. Other company and product names may be trademarks of their respective owners.