



# **Generate a support bundle from the maintenance console**

## **SnapCenter Plug-in for VMware vSphere**

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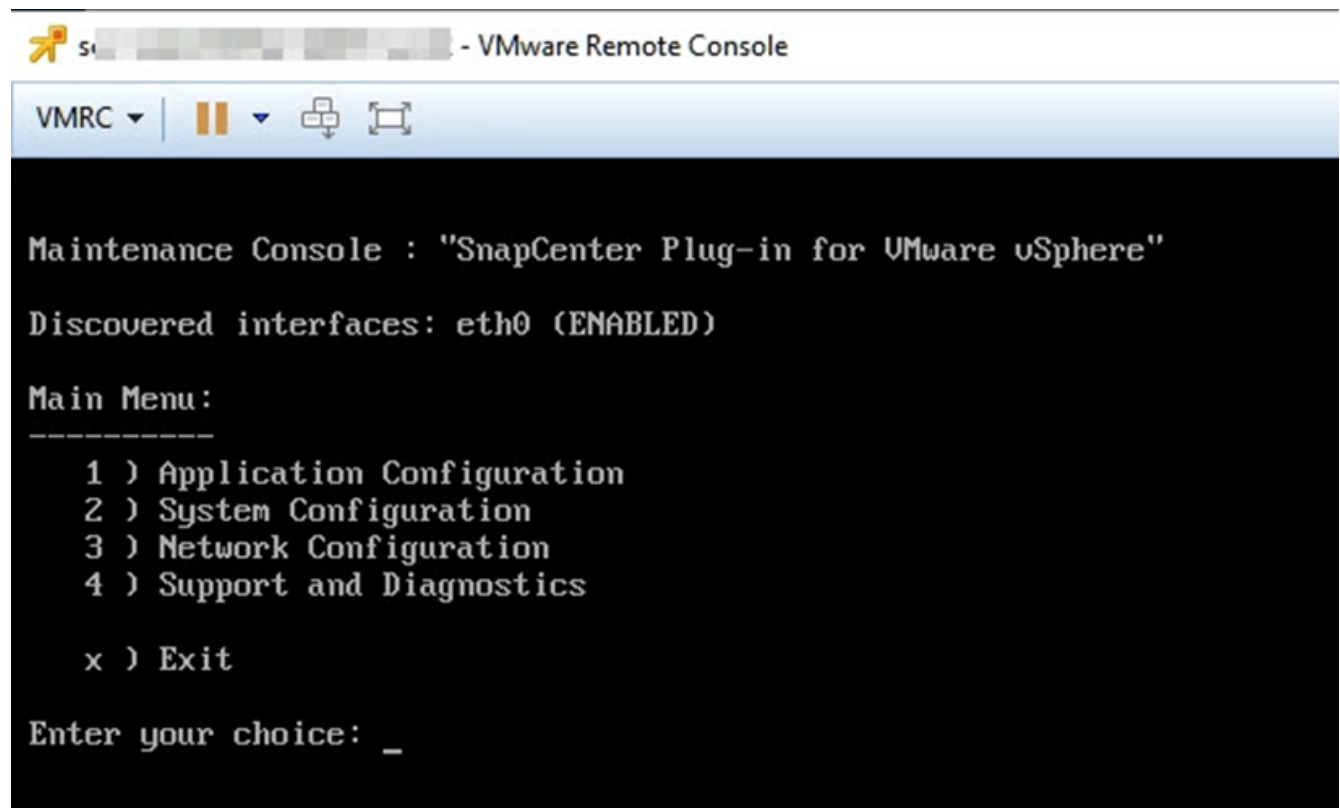
# Generate a support bundle from the maintenance console

## Steps

1. From the VMware vSphere web client, select the VM where the SnapCenter VMware plug-in is located.
2. Right-click the VM, then on the **Summary** tab of the virtual appliance click **Launch Remote Console** or **Launch Web Console** to open a maintenance console window.

The logon defaults for the SnapCenter VMware plug-in maintenance console are as follows:

Username: maint  
Password: admin123



```
VMRC | ||| | |
Maintenance Console : "SnapCenter Plug-in for VMware vSphere"
Discovered interfaces: eth0 (ENABLED)
Main Menu:
-----
1 ) Application Configuration
2 ) System Configuration
3 ) Network Configuration
4 ) Support and Diagnostics

x ) Exit

Enter your choice: _
```

3. From the Main Menu, enter option **4) Support and Diagnostics**.
4. From the Support and Diagnostics Menu, enter option **1) Generate support bundle**.

To access the support bundle, on the Support and Diagnostics Menu enter option **2) Access Diagnostic Shell**. In the console, navigate to `/support/support/<bundle_name>.tar.gz`.

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