



Cannot connect to the Snap Creator GUI

Snap Creator Framework

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In a UNIX environment, you might be unable to connect to the Snap Creator GUI; you must verify that certain conditions exist as you investigate the source of the problem.

- **Issue**

In a UNIX environment, you cannot connect to the Snap Creator GUI.

- **Corrective action**

Verify the following:

- The URL must start with HTTPS.



If you use HTTP instead of HTTPS, the result will either be that there is nothing on the page or a “?” depending on the browser you use.

- The correct port number is used in the URL and that nothing else is already using the selected port.

You might try selecting a different port.

- Communication is allowed through the firewall of the operating system.

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