



# Self-signed SSL certificate not matching the URL

## Snap Creator Framework

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# Self-signed SSL certificate not matching the URL

- **Issue**

The self-signed SSL certificate provided with Snap Creator Framework does not match the URL.

- **Cause**

The common name (CN) of the SSL certificate presented on the Snap Creator service is for a different machine, and so it does not match the host name.

- **Corrective action**

System IP parameter has been introduced during the installation of Snap Creator Server and Snap Creator Agent to resolve host name.

- a. Enter the system IP address on which Snap Creator Framework is being installed in the System IP option.
  - The common name of the SSL certificate can be created using the same IP address.

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